



Saint Louis University
School of Computing and Information Sciences
Practicum 1
2nd Semester SY 2017-2018



Creative Project Proposal No.



HELP

We provide solutions!

Proposed by:

GELIDON, Mary Blessie B.

PARAYNO, Chari Anne B.

ULEP, Benjie A.



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Issue/Problem:

A lot of us is experiencing troublesome in fixing drawbacks with the use of technology devices as of this day. We become independent to it such that when it gets complicated to understand on how is it suppose to get fix , we tend to search for probable solutions that might help or get someone you can pay to fix the problem for you in a not so reasonable price. Most of us don't want to explore on fixing technology devices because it might hinder you in using such technology devices.

Solution:

We came up with the project that can help customers facing this kind of problem and that is the “Help”.

The beneficiaries are the following:

- They can get easy provided solutions which can help them to have a knowledge on fixing those kind of devices that aid them through their studies. It can also save much time and effort for them because we provide easy and proficient way in which they can assess to themselves that doing such things
 - *Students*
 - *Individuals who work*
 - *Technology indisposed people*



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HELP is a mobile application that have different features depending on the needs of a customer such as the following:

- Compose a problem - In this feature, an individual will write a detailed information regarding the problem happened relevant to the technology used, and a short description pertaining to what specifically happened.
- Write an experience - This feature allows an individual to share his experience regarding to the problem he had with a certain technology, and gives an information to other people whom will encounter this said problem.

Help at your doorstep! A mobile application that helps you when you have problems in your devices(mobile, PC, and laptop). Problems can pertain to common technicalities like a personal computer. Tell us your problem and we'll send you a solution right away!