**DEFINE**

In this phase we define what the challenge is based on the information we have gathered from the empathize phase, to bring more clarity.

NEEDS

* Most people are in need of basic goods and services (food)
* The need to be taken care of (Healthcare)
* The need for academic and emotional support

INSIGHT

* Most people lost their jobs due to covid-19 which led to them being unable to pay for their basic needs
* People are afraid and have found difficult to access hospitals since covid-19 has spread
* Most student are struggling to navigate online learning as they are experiencing difficulties and emotional breakdowns
* People are willing to volunteer and give to people who are in need

PROBLEM STATEMENT

**Create an app that will help both people who are in need and those who are willing to help, to get a hold of each other whenever they need to.**