



# Cristian Balacci

## Trust and Safety Agent

I believe in the power of collaboration and am dedicated to being a dependable team member. My journey is all about growth – both personally and professionally – and I genuinely enjoy the process of learning and acquiring new skills while trying my best to make valuable contributions to any team or organization I join.

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## WORK EXPERIENCE

### AI Content Moderator/Team Auditor Tech Mahindra

09/2023 - Present

Remotely

#### Achievements/Tasks

- Implement and enforce content moderation policies.
- Conduct regular audits of content moderation decisions to ensure accuracy and consistency.
- Develop and implement quality assurance processes to maintain high standards of moderation and adherence to guidelines.
- Collaborate with cross-functional teams to develop and update content moderation policies based on emerging trends and challenges.

### Gaming Trust and Safety Agent Tech Mahindra

10/2022 - 09/2023

Remotely

#### Achievements/Tasks

- Enforcing Community Guidelines.
- Reviewing User-Generated Content.
- Identifying and Removing Inappropriate Content.
- Maintaining a Safe Online Environment.
- Making Judgement Calls.

## EDUCATION

### Master's Degree in European Law Universitatea "Lucian Blaga" din Sibiu

10/2022 - 07/2023

Sibiu, Romania

#### Dissertation Subject

- "European Union as a Space of Liberty, Security and Justice"

### Bachelor's Degree in Law Universitatea "Lucian Blaga" din Sibiu

10/2018 - 07/2022

Sibiu, Romania

#### Thesis Subject

- "Security and Defence Strategy of the European Union"

## SKILLS

Team Player

Organizational Skills

Results-driven

Flexible

Eager to Learn

Committed to Continuous Improvement

## ACHIEVEMENTS

### "Best Moderator" Bravo Award

Recipient of the Bravo Award for outstanding performance as a Moderator. Recognized for exceptional dedication to maintaining a positive and respectful online community environment.

## LANGUAGES

Romanian

Native or Bilingual Proficiency

English

Full Professional Proficiency

Russian

Native or Bilingual Proficiency

## INTERESTS

Sports and Fitness

Technology and Innovation

Networking

Reading and Writing