

Module 12

DevOps

CS 169: Software Engineering

1 Overview

At this point, you and your team of software engineers are more than capable of deploying a full fledged Ruby on Rails web application with a JavaScript-enhanced, HTML/CSS based front end along with a Rails back end equipped with ActiveRecord. On top of that, you've continually added to your fantastic suite of tests to verify correctness and behavior. Give yourselves a pat on the back!

That being said, as the old adage goes, even "The best-laid plans of mice and men often go awry". No matter how carefully a project is planned, something may still go wrong with it. DevOps encapsulates a set of practices which compliments Agile, and is meant to help streamline software quality improvement. In this worksheet, we'll investigate different techniques for identifying and resolving post-deployment issues.

2 The Basics

Performance and security are the general focus of this module. Specifically, performance stability is qualified as responsiveness, resource management, scalability, and availability. On the other hand, security is a matter of privacy and authentication. Which aspects of application scalability are not automatically handled for you in a PaaS environment?

3 Three Tier Architecture

With the new revenue you've gotten from the application your team developed, you decide to purchase more devices to scale your application, developed in a shared nothing, three tier architecture format.

Out of the three layers, the Presentation and Logic tiers are much easier to scale than the Persistence tier. In max 2 sentences, explain how the shared nothing design helps with scalability, and what communication protocol + protocol's feature make this possible.

4 SLO Calculations

An application has two actions, A and B. Action A's response time is normally distributed with mean 16ms standard deviation 4ms. Action B's response time is normally distributed with mean 120ms with standard deviation 16ms. Action A occurs with frequency 0.75 and action B occurs with frequency 0.25.

4.1

Find the 97th percentile response time for just action A. Find the 97th percentile response time for just action B. Find the 97th percentile response time for the entire application.

- Recall that 97th percentile of a normal distribution occurs at around $\text{mean} + 2 * \text{SD}$.
- Recall that the sum of two normal random variables X and Y is normally distributed with $\text{mean} = \text{mean}(X) + \text{mean}(Y)$ and $\text{SD} = \sqrt{\text{SD}(X)^2 + \text{SD}(Y)^2}$.
- Recall that for normal variable X, $aX + b$ has $\text{mean} = a * \text{mean}(X) + b$ and $\text{SD} = a * \text{SD}(X)$.

4.2

Find the Apdex score of the application with time threshold 32ms.

4.3

How does the response time for this application compare with another application whose Apdex score is 0.8? Why?

5 Feature Flag Configurations

Which of the following are appropriate places to store the value of a simple Boolean feature flag and why:

- (a) a YAML file in the app's config directory
- (b) a column in an existing database table
- (c) a separate database table

Keep in mind, an app's source code shouldn't have to be modified for a feature flag.

6 Databases

6.1

The textbook mentions that passing `:layout=>false` to `caches_action` provides most of the benefit of action caching even when the page layout contains dynamic elements such as the logged-in user's name. Why doesn't the `caches_page` method also allow this option?

6.2

An index on a database table usually speeds up _____ at the expense of _____ and _____.

7 SQL Injection

Let's assume your application implements a login script using the following JavaScript code + SQL syntax:

```
var username = req.body.username;
var password = req.body.password;
var query = "SELECT_*_FROM_Users_WHERE_username_=' " + username + "'_and
            password_=' " + password + "'";

db.get(query, function(err, row) {
  if (err) {
    // Login Fails
  } else {
    // Login succeeds as the user
  }
}
```

The above code is vulnerable to SQL Injection!

7.1 Let the Table Drop

Describe what input could be passed in for `username` and `password` to exploit this vulnerability such that you would drop the `Users` table. Assume that "Mallory" is a valid username.

1. Set the value of username
2. Set the value of password

7.2 Identity Theft is not a Joke, Jim!

A jealous user knows that there is a rich user with username "Dwight".

Describe what input could be passed in for `username` and `password` to exploit this vulnerability such that one could log in as "Dwight" *without* knowing Dwight's PIN.

1. Set the value of `username`
2. Set the value of `password`

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