MACHINE LEARNING

(Human Resources Employee Attrition-Classifier)

Summer Internship Report Submitted in partial fulfillment of the requirement for undergraduate degree of

Bachelor of Technology

In

Computer Science Engineering

By

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DECLARATION

I submit this industrial training work entitled "HUMAN RESOURCE EMPLOYEE

ATTRITION - CLASSIFIER" to GITAM (Deemed To Be University), Hyderabad in partial

fulfilment of the requirements for the award of the degree of "Bachelor of Technology" in

"Computer Science Engineering". I declare that it was carried out independently by me under

the guidance of, Asst. Professor, GITAM (Deemed To Be University), Hyderabad, India.

The results embodied in this report have not been submitted to any other University or

Institute for the award of any degree or diploma.

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CERTIFICATE

This is to certify that the Industrial Training Report entitled "HUMAN RESOURCE EMPLOYEE ATTRITION-CLASSIFIER" is being submitted by T.Snithika Patel (221710304057) in partial fulfilment of the requirement for the award of Bachelor of Technology in Computer Science Engineering at GITAM (Deemed To Be University), Hyderabad during the academic year 2018-19.

It is faithful record work carried out by her at the Computer Science Engineering Department, GITAM University Hyderabad Campus under my guidance and supervision.

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ABSTRACT

Employee Attrition is a process in which the workforce dwindles at a company, following a period in which a number of people retire or resign, and are not replaced. A reduction in staff due to attrition is often called a hiring freeze and is seen as a less disruptive way to trim the workforce and reduce payroll than layoffs. No common formula can be used by all the organizations. Attrition can also refer to a company losing its customer base, often as a result of older customers aging or moving on and fewer newer customers opting in.

This paper investigates the performance of logistic regression, random forest and naive bayes on highly skewed employee attrition data. Dataset of employee attrition contains 14999 rows and 10 columns. A hybrid technique of under-sampling and oversampling is carried out on the skewed data. The three techniques are applied on the raw and preprocessed data. The work is implemented in Python. The performance of the techniques is evaluated based on accuracy, sensitivity, specificity, precision, coefficient and balanced classification rate.

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1. MACHINE LEARNING

1.1 INTRODUCTION:

Machine Learning (ML) is the scientific study of algorithms and statistical models that computer systems use in order to perform a specific task effectively without using explicit instructions, relying on patterns and inference instead. It is seen as a subset of Artificial Intelligence (AI).

1.2 IMPORTANCE OF MACHINE LEARNING:

Consider some of the instances where machine learning is applied: the self-driving Google car, cyber fraud detection, online recommendation engines—like friend suggestions on Face book, Netflix showcasing the movies and shows you might like, and "more items to consider" and "get yourself a little something" on Amazon—are all examples of applied machine learning. All these examples echo the vital role machine learning has begun to take in today's data-rich world.

Machines can aid in filtering useful pieces of information that help in major advancements, and we are already seeing how this technology is being implemented in a wide variety of industries.

With the constant evolution of the field, there has been a subsequent rise in the uses, demands, and importance of machine learning. Big data has become quite a buzzword in the last few years; that's in part due to increased sophistication of machine learning, which helps analyze those big chunks of big data. Machine learning has also changed the way data extraction, and

interpretation is done by involving automatic sets of generic methods that have replaced traditional statistical techniques.

The process flow depicted here represents how machine learning works

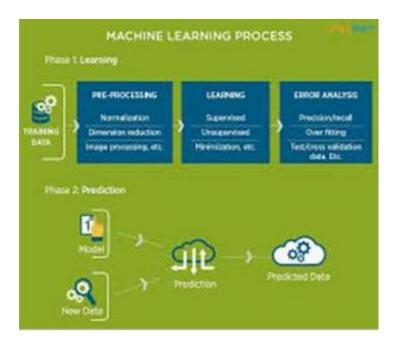


Figure 1: The Process Flow

1.3 USES OF MACHINE LEARNING:

Earlier in this article, we mentioned some applications of machine learning. To understand the concept of machine learning better, let's consider some more examples: web search results, real-time ads on web pages and mobile devices, email spam filtering, network intrusion detection, and pattern and image recognition. All these are by-products of applying machine learning to analyze huge volumes of data

Traditionally, data analysis was always being characterized by trial and error, an approach that becomes impossible when data sets are large and heterogeneous. Machine learning comes as the solution to all this chaos by proposing clever alternatives to analyzing huge volumes of data. By developing fast and efficient algorithms and data-driven models for real-time processing of data, machine learning can produce accurate results and analysis.

1.4 TYPES OF LEARNING ALGORITHMS:

The types of machine learning algorithms differ in their approach, the type of data they input and output, and the type of task or problem that they are intended to solve.

1.4.1 Supervised Learning:

When an algorithm learns from example data and associated target responses that can consist of numeric values or string labels, such as classes or tags, in order to later predict the correct response when posed with new examples comes under the category of supervised learning. Supervised machine learning algorithms uncover insights, patterns, and relationships from a labelled training dataset – that is, a dataset that already contains a known value for the target variable for each record. Because you provide the machine learning algorithm with the correct answers for a problem during training, it is able to "learn" how the rest of the features relate to the target, enabling you to uncover insights and make predictions about future outcomes based on historical data. Examples of Supervised Machine Learning Techniques are Regression, in which the algorithm returns a numerical target for each example, such as how much revenue will be generated from a new marketing campaign. Classification, in which the algorithm attempts to label each example by choosing between two or more different classes. Choosing between two classes is called binary classification, such as determining whether or not someone will default on a loan. Choosing between more than two classes is referred to as multiclass classification.

1.4.2 Unsupervised Learning:

When an algorithm learns from plain examples without any associated response, leaving to the algorithm to determine the data patterns on its own. This type of algorithm tends to restructure the data into something else, such as new features that may represent a class or a new

series of uncorrelated values. They are quite useful in providing humans with insights into the meaning of data and new useful inputs to supervised machine learning algorithms.

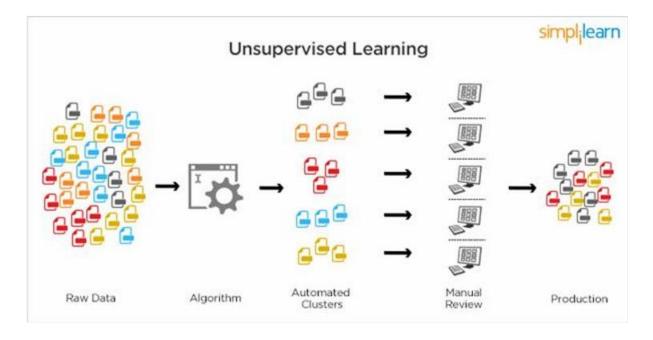


Figure 2: Unsupervised Learning.

Popular techniques where unsupervised learning is used also include selforganizing maps, nearest neighbour mapping, singular value decomposition, and k-means clustering. Basically, online recommendations, identification of data outliers, and segment text topics are all examples of unsupervised learning.

1.4.3 Semi Supervised Learning:

As the name suggests, semi-supervised learning is a bit of both supervised and unsupervised learning and uses both labelled and unlabeled data for training. In a typical scenario, the algorithm would use a small amount of labelled data with a large amount of unlabeled data.

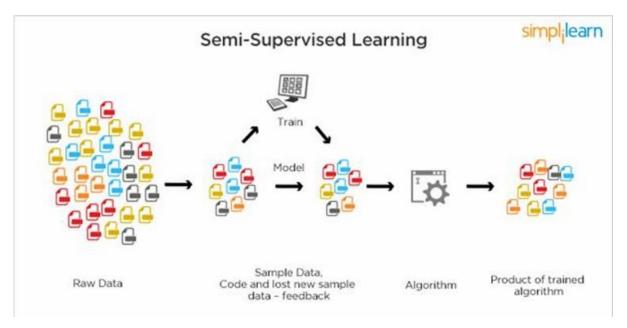


Figure 3: Semi Supervised Learning

1.5 RELATION BETWEEN DATA MINING, MACHINE LEARNING AND DEEP LEARNING:

Machine learning and data mining use the same algorithms and techniques as data mining, except the kinds of predictions vary. While data mining discovers previously unknown patterns and knowledge, machine learning reproduces known patterns and knowledge—and further automatically applies that information to data, decision-making, and actions. Deep learning, on the other hand, uses advanced computing power and special types of neural networks and applies them to large amounts of data to learn, understand, and identify complicated patterns. Automatic language translation and medical diagnoses are examples of deep learning.

2. PYTHON

Basic programming language used for machine learning is: PYTHON

2.1 INTRODUCTION TO PYHTON:

 Python is a high-level, interpreted, interactive and object-oriented scripting language.

- Python is a general purpose programming language that is often applied in scripting roles
- Python is interpreted: Python is processed at runtime by the interpreter. You
 do not need to compile your program before executing it. This is like PERL
 and PHP.
- Python is Interactive: You can sit at a Python prompt and interact with the interpreter directly to write your programs.
- Python is Object-Oriented: Python supports the Object-Oriented style or technique of programming that encapsulates code within objects.

2.2 HISTORY OF PYTHON:

- Python was developed by GUIDO VAN ROSSUM in early 1990's.
- Its latest version is 3.7, it is generally called as python3

2.3 FEATURES OF PYTHON:

- <u>Easy-to-learn:</u> Python has few keywords, simple structure, and a clearly defined syntax: This allows the student to pick up the language quickly.
- Easy-to-read: Python code is more clearly defined and visible to the eyes.
- **Easy-to-maintain:** Python's source code is fairly easy-to-maintaining.
- <u>A broad standard library:</u> Python's bulk of the library is very portable and cross-platform compatible on UNIX, Windows, and Macintosh.
- <u>Portable:</u> Python can run on a wide variety of hardware platforms and has the same interface on all platforms.
- **Extendable:** You can add low-level modules to the Python interpreter. These modules enable programmers to add to or customize their tools to be more efficient.
- **<u>Databases:</u>** Python provides interfaces to all major commercial databases.
- **GUI Programming:** Python supports GUI applications that can be created and ported to many system calls, libraries and windows systems, such as Windows MFC, Macintosh, and the X Window system of Unix.

2.4 HOW TO SETUP PYTHON:

- Python is available on a wide variety of platforms including Linux and Mac OS X. Let's understand how to set up our Python environment.
- The most up-to-date and current source code, binaries, documentation, news, etc., is available on the official website of Python.

2.4.1 Installation (using python IDLE):

- Installing python is generally easy, and nowadays many Linux and Mac OS distributions include a recent python.
- Download python from www.python.org
- When the download is completed, double click the file and follow the instructions to install it.
- When python is installed, a program called IDLE is also installed along with it. It provides a graphical user interface to work with python.

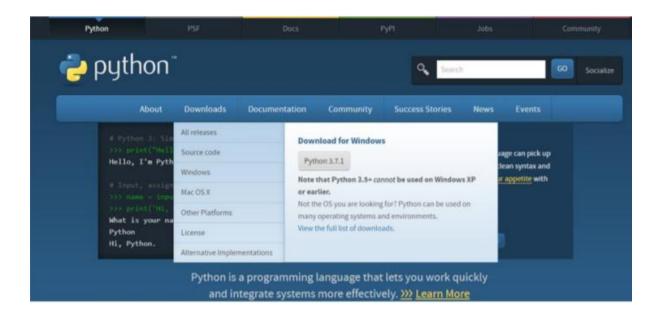


Figure 4: Python download

2.4.2 Installation (using Anaconda):

• Python programs are also executed using Anaconda.

- Anaconda is a free open source distribution of python for large scale data processing, predictive analytics and scientific computing.
- Conda is a package manager quickly installs and manages packages.
- In WINDOWS:
- Step 1: Open Anaconda.com/downloads in a web browser.
- Step 2: Download python 3.4 version for (32-bitgraphic installer/64 -bit graphic installer)
- Step 3: select installation type(all users)
- Step 4: Select path(i.e. add anaconda to path & register anaconda as default python 3.4) next click install and next click finish
- Step 5: Open jupyter notebook (it opens in default browser)



Figure 5: Anaconda download



Figure 6: Jupyter notebook

2.5 PYTHON VARIABLE TYPES:

- Variables are nothing but reserved memory locations to store values. This means that when you create a variable you reserve some space in memory.
- Variables are nothing but reserved memory locations to store values.
- Based on the data type of a variable, the interpreter allocates memory and decides what can be stored in the reserved memory.
- Python variables do not need explicit declaration to reserve memory space.
 The declaration happens automatically when you assign a value to a variable.
- Python has various standard data types that are used to define the operations
 possible on them and the storage method for each of them.
- Python has five standard data types
 - Numbers
 - Strings
 - Lists
 - Tuples
 - Dictionary

2.5.1 Python Numbers:

- Number data types store numeric values. Number objects are created when you assign a value to them.
- Python supports four different numerical types int (signed integers) long (long integers, they can also be represented in octal and hexadecimal) float (floating point real values) complex (complex numbers).

2.5.2 Python Strings:

- Strings in Python are identified as a contiguous set of characters represented in the quotation marks.
- Python allows for either pairs of single or double quotes.

- Subsets of strings can be taken using the slice operator ([] and [:]) with indexes starting at 0 in the beginning of the string and working their way from -1 at the end.
- The plus (+) sign is the string concatenation operator and the asterisk (*) is the repetition operator.

2.5.3 Python Lists:

- Lists are the most versatile of Python's compound data types.
- A list contains items separated by commas and enclosed within square brackets ([]).
- To some extent, lists are similar to arrays in C. One difference between them is that all the items belonging to a list can be of different data type.
- The values stored in a list can be accessed using the slice operator ([] and [:]) with indexes starting at 0 in the beginning of the list and working their way to end -1.
- The plus (+) sign is the list concatenation operator, and the asterisk (*) is the repetition operator.

2.5.4 Python Tuples:

- A tuple is another sequence data type that is similar to the list.
- A tuple consists of a number of values separated by commas. Unlike lists, however, tuples are enclosed within parentheses.
- The main differences between lists and tuples are: Lists are enclosed in brackets ([]) and their elements and size can be changed, while tuples are enclosed in parentheses (()) and cannot be updated.
- Tuples can be thought of as read-only lists.
- For example Tuples are fixed size in nature whereas lists are dynamic. In other words, a tuple is immutable whereas a list is mutable. You can't add elements to a tuple. Tuples have no append or extend method. You can't remove elements from a tuple. Tuples have no remove or pop method.

2.5.5 Python Dictionary:

- Python's dictionaries are kind of hash table type. They work like associative
 arrays or hashes found in Perl and consist of key-value pairs. A dictionary
 key can be almost any Python type, but are usually numbers or strings.
 Values, on the other hand, can be any arbitrary Python object.
- Dictionaries are enclosed by curly braces ({ }) and values can be assigned and accessed using square braces ([]).
- You can use numbers to "index" into a list, meaning you can use numbers to find out what's in lists. You should know this about lists by now, but make sure you understand that you can only use numbers to get items out of a list.
- What a dict does is let you use anything, not just numbers. Yes, a dict associates one thing to another, no matter what it is.

2.6 PYTHON FUNCTION:

2.6.1 Defining a Function:

You can define functions to provide the required functionality. Here are simple rules to define a function in Python. Function blocks begin with the keyword def followed by the function name and parentheses (i.e.()).

Any input parameters or arguments should be placed within these parentheses. You can also define parameters inside these parentheses The code block within every function starts with a colon (:) and is indented. The statement returns [expression] exits a function, optionally passing back an expression to the caller. A return statement with no arguments is the same as return None.

2.6.2 Calling a Function:

Defining a function only gives it a name, specifies the parameters that are to be included in the function and structures the blocks of code. Once the basic structure of a function is finalized, you can execute it by calling it from another function or directly from the Python prompt.

2.7 PYTHON USING OOP'S CONCEPTS:

2.7.1 Class:

- Class: A user-defined prototype for an object that defines a set of attributes
 that characterize any object of the class. The attributes are data members
 (class variables and instance variables) and methods, accessed via dot
 notation.
- Class variable: A variable that is shared by all instances of a class. Class variables are defined within a class but outside any of the class's methods.
 Class variables are not used as frequently as instance variables are.
- Data member: A class variable or instance variable that holds data associated with a class and its objects.
- Instance variable: A variable that is defined inside a method and belongs only to the current instance of a class.
- Defining a Class: o We define a class in a very similar way how we define a
 function. o Just like a function, we use parentheses and a colon after the class
 name(i.e. ():) when we define a class. Similarly, the body of our class is
 indented like a function body is.

```
def my_function():
    # the details of the
    # function go here
class MyClass():
    # the details of the
    # class go here
```

Figure 7: Defining a Class

2.7.2 __init__ method in Class:

- The init method also called a constructor is a special method that runs
 when an instance is created so we can perform any tasks to set up the
 instance.
- The init method has a special name that starts and ends with two underscores:__init__().

3. CASE STUDY

3.1 PROBLEM STATEMENT:

To understand the reason behind employee leaving the company.

3.2 DATA SET:

The given dataset contains following parameters:

- satisfaction_level (0–1)
- last_evaluation (Time since last evaluation in years)
- number_of_projects (Number of projects completed while at work)
- average_monthly_hours (Average monthly hours at workplace)
- years_spend_company (Time spent at the company in years)
- Work_accident (Whether the employee had a workplace accident)
- left (Whether the employee left the workplace or not (1 or 0))
- promotion_last_5years (Whether the employee was promoted in the last five years)
- Department (Department in which they work for)
- salary (Relative level of salary)

3.3 OBJECTIVE OF THE CASE STUDY:

The company wants to understand what factors contributed most to employee and to create a model that can predict if a certain employee will leave the company or not. The goal is to create or improve different retention strategies on targeted employees. Overall, the implementation of this model will allow management to create better decision-making actions.

4. MODEL BUILDING

4.1 PREPROCESSING OF THE DATA:

Preprocessing of the data actually involves the following steps:

4.1.1 GETTING THE DATASET:

We can get the data set from the database or we can get the data from the client.

4.1.2 IMPORTING THE LIBRARIES:

We have to import the libraries as per the requirement of the algorithm.

```
import pandas as pd
import seaborn as sns
import numpy as np
import matplotlib.pyplot as plt
%matplotlib inline
```

Figure 8: Importing Libraries

4.1.3 IMPORTING THE DATA-SET:

Pandas in python provide an interesting method read_csv(). The read_csv function reads the entire dataset from a comma separated values file and we can assign it to a DataFrame to which all the operations can be performed. It helps us to access each and every row as well as columns and each and every value can be access using the dataframe. Any missing value or NaN value have to be cleaned.

<pre>df = pd.read_csv("Human_Resources_Employee_Attrition.csv") df</pre>									
sfaction_level	last_evaluation	number_of_projects	average_monthly_hours	years_at_company	work_accident	left	promotion_last_5years	department	salary
0.38	0.53	2	157	3	0	1	0	sales	lov
0.80	0.86	5	262	6	0	1	0	sales	mediun
0.11	0.88	7	272	4	0	1	0	sales	mediun
0.72	0.87	5	223	5	0	1	0	sales	lov
0.37	0.52	2	159	3	0	1	0	sales	lov
0.41	0.50	2	153	3	0	1	0	sales	lov
0.10	0.77	6	247	4	0	1	0	sales	lov
0.92	0.85	5	259	5	0	1	0	sales	lov
0.89	1.00	5	224	5	0	1	0	sales	lov
0.42	0.53	2	142	3	0	1	0	sales	lov
0.45	0.54	2	135	3	0	1	0	sales	lov
0.11	0.81	6	305	4	0	1	0	sales	lov
0.84	0.92	4	234	5	0	1	0	sales	lov
0.41	0.55	2	148	3	0	1	0	sales	lov

14983	0.72	0.84	5	257	5	0 1	0	technic
14984	0.40	0.56	2	148	3	0 1	0	technic
14985	0.91	0.99	5	254	5	0 1	0	technic
14986	0.85	0.85	4	247	6	0 1	0	technic
14987	0.90	0.70	5	206	4	0 1	0	technic
14988	0.46	0.55	2	145	3	0 1	0	technic
14989	0.43	0.57	2	159	3	1 1	0	technic
14990	0.89	0.88	5	228	5	1 1	0	suppo
14991	0.09	0.81	6	257	4	0 1	0	suppc
14992	0.40	0.48	2	155	3	0 1	0	suppo
14993	0.76	0.83	6	293	6	0 1	0	suppc
14994	0.40	0.57	2	151	3	0 1	0	suppo
14995	0.37	0.48	2	160	3	0 1	0	suppc
14996	0.37	0.53	2	143	3	0 1	0	suppo
14997	0.11	0.96	6	280	4	0 1	0	suppc
14998	0.37	0.52	2	158	3	0 1	0	suppo

14999 rows x 10 columns

Figure 9: Reading the dataset

4.1.4 HANDLING MISSING VALUES:

Missing values can be handled in many ways using some inbuilt methods:

- 1. dropna()
- 2. fillna()
- 3. interpolate()
- 4. mean imputation and median imputation.

1. dropna():

dropna() is a function which drops all the rows and columns which are having the missing values(i.e. NaN).

dropna() function has a parameter called how which works as follows:

- if how = 'all' is passed then it drops the rows where all the columns of the particular row are missing.
- if how = 'any' is passed then it drops the rows where all the columns of the particular row are missing.

2. fillna():

fillna() is a function which replaces all the missing values using different ways fillna() also have parameters called method and axis.

- if we use method = 'ffill' where ffill is a method called forward fill, which carry forwards the previous row's value .
- if we use method = 'bfill' where bfill is a method called backward fill, which carry backward the next row's value.
- if we use method = 'ffill', axis = 'columns' then it carry forwards the previous column's value.
- ullet if we use method = 'bfill', axis = 'columns' then it carry backward the next column's value .

3. interpolate():

• interpolate() is a function which comes up with a guess value based on the other values in the dataset and fills those guess values in the place of missing values.

4. mean and median imputation

- mean and median imputation can be performed by using fillna().
- mean imputation calculates the mean for the entire column and replaces the missing values in that column with the calculated mean.
- median imputation calculates the median for the entire column and replaces the missing values in that column with the calculated median.

Missing values can be checked using isna() or isnull() functions which returns the output in a boolean format.

Total number of missing values in each column can be calculated using isna().sum() or isnull().sum().

4988	False	False	False	False	False	False False	False
4989	False	False	False	False	False	False False	False
1990	False	False	False	False	False	False False	False
1991	False	False	False	False	False	False False	False
1992	False	False	False	False	False	False False	False
1993	False	False	False	False	False	False False	False
1994	False	False	False	False	False	False False	False
1995	False	False	False	False	False	False False	False
1996	False	False	False	False	False	False False	False
1997	False	False	False	False	False	False False	False
1998	False	False	False	False	False	False False	False

Figure 10: Checking missing values.

```
df.isnull().sum()
satisfaction_level
                          0
last_evaluation
                          0
number_of_projects
                          0
average_monthly_hours
                          0
years_at_company
                          0
work_accident
                          0
left
                          0
promotion_last_5years
                          0
department
                          0
                          0
salary
dtype: int64
```

Figure 11: Total number of missing values in each column.

From the above output we can observe that the given dataset do not contain any missing values.

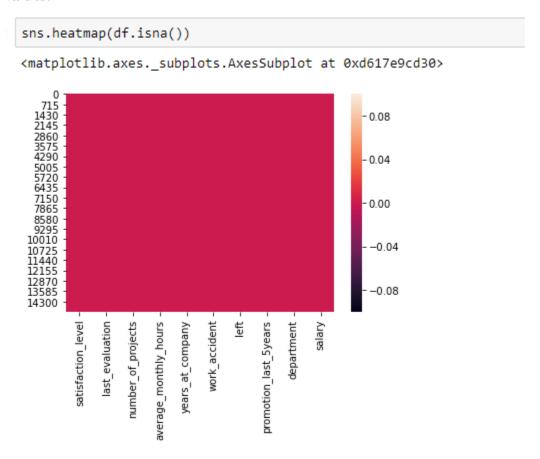


Figure 12: Visualising the missing values.

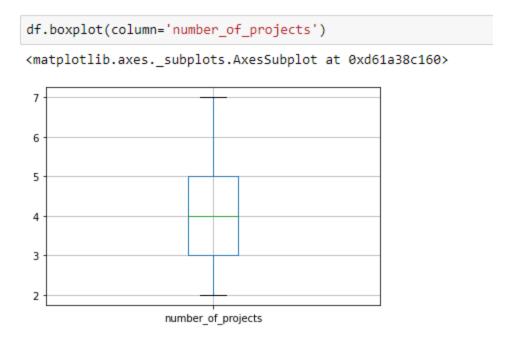


Figure 13: Box plot for number of projects

```
# Getting the count of people who leave and not leave
leftcounts=df['left'].\value_counts()
print(leftcounts)
# Using matplotlib pie chart and label the pie chart
plt.pie(leftcounts,labels=['not leave','leave']);
0     11428
1     3571
Name: left, dtype: int64
```

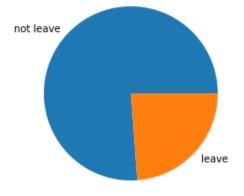


Figure 14: Pie chart plot for getting the count of people who leave and not left

```
# Getting data of employee who leave and do not leave
leftdata=df[df['left']==1]
notleftdata=df[df['left']==0]
# Getting the shapes and number of these people
print("shape of leftdata",leftdata.shape)
print("shape of notleftdata",notleftdata.shape)

shape of leftdata (3571, 10)
shape of notleftdata (11428, 10)
```

```
# Getting the distribution of satisfaction_level
sns.distplot(leftdata['satisfaction_level'])
```

<matplotlib.axes._subplots.AxesSubplot at 0x6fd47a17b8>

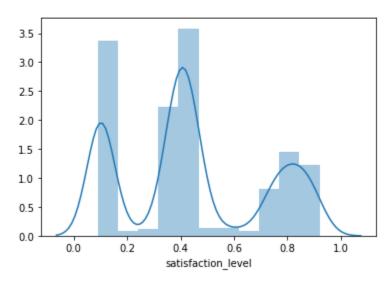


Figure 15: Sub plot for getting the distribution of satisfaction level

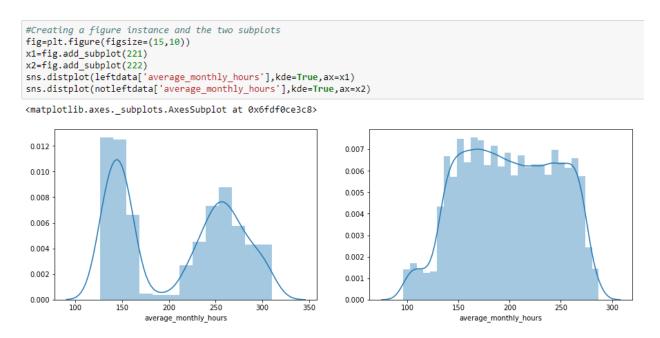


Figure 16: Creating a figure instance and the two Subplots of distplots of left data and not left data, they vary from each other based on average monthly hours

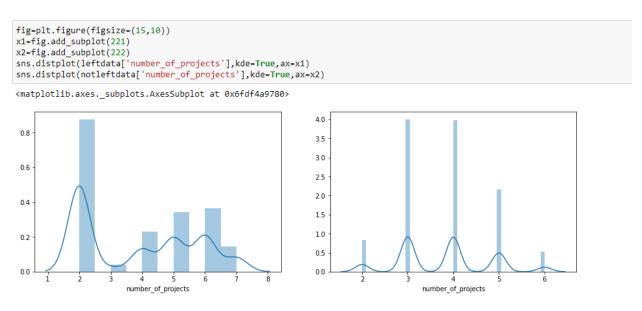


Figure 17: Creating a figure instance and the two Subplots of distplots of left data and not left data ,they vary from each other based on number of projects.

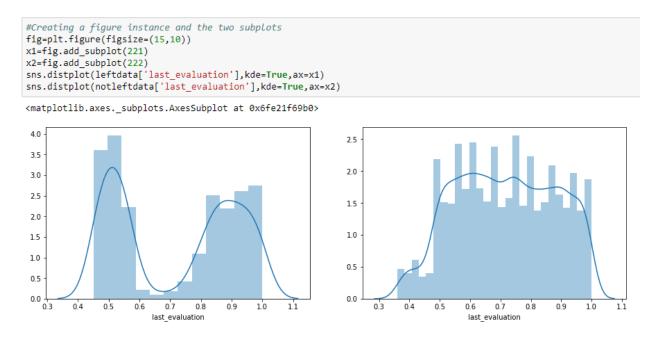


Figure 18: Creating a figure instance and the two Subplots of distplots of left data and not left data, they vary from each other based on last Evaluation.

Figure 19: pie chart plot for employees who left with promotion last 5 years and who did not leave

```
#Create a figure with two subplots
fig=plt.figure(figsize=(15,10))
x1=fig.add_subplot(221)
x2=fig.add subplot(222)
leftdepartmentcounts=leftdata['salary'].value_counts()
notleftdepartmentcounts=notleftdata['salary'].value_counts()
# Plot each pie chart in a separate subplot
x1.pie(leftdepartmentcounts, labels=leftdepartmentcounts.index)
x2.pie(notleftdepartmentcounts,labels=notleftdepartmentcounts.index)
([<matplotlib.patches.Wedge at 0x6fe2727748>,
 <matplotlib.patches.Wedge at 0x6fe2727c88>,
 <matplotlib.patches.Wedge at 0x6fe27331d0>],
 [Text(0.17165976256904342, 1.0865233204652074, 'low'),
  Text(-0.5022972074318767, -0.978620209992691, 'medium'),
  Text(1.0450162802225114, -0.3434253544366018, 'high')])
                                                                                low
          low
                               hiah
```

Figure 20: Pie chart plot for employees who left with how much salary and and who did not leave

medium

4.1.5 CATEGORICAL DATA:

medium

• Machine Learning models are based on equations, we need to replace the text by numbers. So that we can include the numbers in the equations.

Categorical Variables are of two types: Nominal and Ordinal

• Nominal:

The categories do not have any numeric ordering in between them. They don't have any ordered relationship between each of them. Examples: Male or Female, any colour

• Ordinal:

The categories have a numerical ordering in between them. Example: Graduate is less than Post Graduate, Post Graduate is less than Ph.D. customer satisfaction survey, high low medium

• Categorical data can be handled by using dummy variables, which are also called as indicator variables.

Handling categorical data using dummies: In pandas library we have a method called get_dummies() which creates dummy variables for those categorical data in the form of 0's and 1's. Once these dummies got created we have to concat this dummy set to our dataframe or we can add that dummy set to the dataframe

```
df.dtypes
: satisfaction level
                            float64
  last evaluation
                            float64
  number_of_projects
                              int64
  average_monthly_hours
                             int64
  years_at_company
                              int64
  work accident
                             int64
  left
                              int64
  promotion_last_5years
                              int64
  department
                             object
  salary
                              int64
  dtype: object
```

Figure 21: Description about the type of each feature in the dataset.(Categorical or Numerical).

4.2 TRAINING THE MODEL:

```
# Getting data of employee who leave and do not leave
leftdata=df[df['left']==1]
notleftdata=df[df['left']==0]
# Getting the shapes and number of these people
print("shape of leftdata",leftdata.shape)
print("shape of notleftdata",notleftdata.shape)
shape of leftdata (3571, 10)
shape of notleftdata (11428, 10)
```

Figure 22: Imbalanced data

Since the dataset is imbalanced, it is balanced using SMOTE.

In Machine Learning and Data Science we often come across a term called Imbalanced Data Distribution, generally happens when observations in one of the class are much higher or lower than the other classes. As Machine Learning algorithms tend to increase accuracy by reducing the error, they do not consider the class distribution. This problem is prevalent in examples such as Fraud Detection, Anomaly Detection, Facial recognition etc.

Standard ML techniques such as Decision Tree and Logistic Regression have a bias towards the majority class, and they tend to ignore the minority class. They tend only to predict the majority class, hence, having major misclassification of the minority class in comparison with the majority class. In more technical words, if we have imbalanced data distribution in our dataset then our model becomes more prone to the case when minority class has negligible or very lesser recall.

Imbalanced Data Handling Techniques: There are mainly 2 mainly algorithms that are widely used for handling imbalanced class distribution.

- 1. SMOTE
- 2. Near Miss Algorithm

Balancing the dataset

```
from imblearn.combine import SMOTETomek
smk = SMOTETomek(random_state=120)
X,y = smk.fit_sample(df.drop(['left','department'],axis=1),df['left'])

y.value_counts()

1    11385
0    11385
Name: left, dtype: int64
```

Figure 23: Balancing the dataset

4.2.1 Method 1:

- **Splitting the data:** after the preprocessing is done then the data is split into train and test sets.
- In Machine Learning in order to access the performance of the classifier. You train the classifier using 'training set' and then test the performance of your classifier on unseen 'test set'. An important point to note is that during training the classifier only uses the training set. The test set must not be used during training the classifier. The test set will only be available during testing the classifier.
- training set a subset to train a model.(Model learns patterns between Input and Output)
- test set a subset to test the trained model.(To test whether the model has correctly learnt)
- The amount or percentage of Splitting can be taken as specified (i.e. train data = 75%, test data = 25% or train data = 80%, test data= 20%).
- First we need to identify the input and output variables and we need to separate the input set and output set.
- In scikit learn library we have a package called model_selection in which train_test_split method is available .we need to import this method.
- This method splits the input and output data to train and test based on the percentage specified by the user and assigns them to four different variables (we need to mention the variables).

```
: #Splitting the dataset into training and test data.
from sklearn.model_selection import train_test_split
X_train,X_test,y_train,y_test = train_test_split(X,y,test_size=0.2,random_state=1)

: print(X_train.shape)
print(X_test.shape)
print(y_train.shape)
print(y_test.shape)

(18216, 8)
(4554, 8)
(18216,)
(4554,)
```

Figure 24 : importing train_test_split and splitting the data.

- Then we need to import logistic regression method from linear_model package from scikit learn library
- We need to train the model based on our train set (that we have obtained from splitting)
- Then we have to test the model for the test set ,that is done as follows
 - We have a method called predict, using this method we need to predict the output for the input test set and we need to compare the output with the output test data.
 - If the predicted values and the original values are close then we can say that model is trained with good accuracy.

4.2.2 Method 2:

corr=df.corr() corr								
	satisfaction_level	last_evaluation	number_of_projects	average_monthly_hours	years_at_company	work_accident	left	promotion
satisfaction_level	1.000000	0.105021	-0.142970	-0.020048	-0.100866	0.058697	-0.388375	
last_evaluation	0.105021	1.000000	0.349333	0.339742	0.131591	-0.007104	0.006567	
number_of_projects	-0.142970	0.349333	1.000000	0.417211	0.196786	-0.004741	0.023787	
average_monthly_hours	-0.020048	0.339742	0.417211	1.000000	0.127755	-0.010143	0.071287	
years_at_company	-0.100866	0.131591	0.196786	0.127755	1.000000	0.002120	0.144822	
work_accident	0.058697	-0.007104	-0.004741	-0.010143	0.002120	1.000000	-0.154622	
left	-0.388375	0.006567	0.023787	0.071287	0.144822	-0.154622	1.000000	
promotion_last_5years	0.025605	-0.008684	-0.006064	-0.003544	0.067433	0.039245	-0.061788	

Figure 25 : Correlation



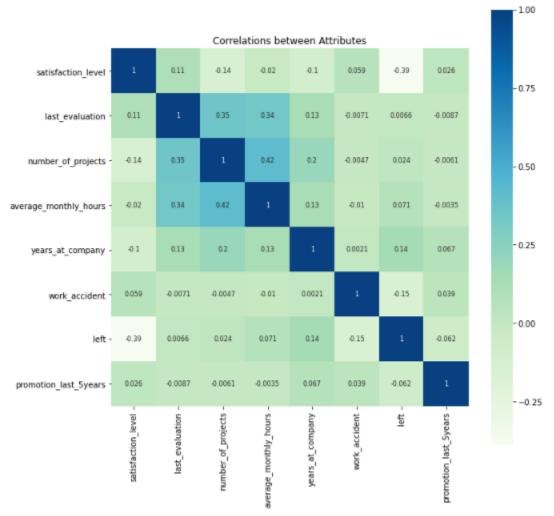


Figure 26: Correlations between Attributes using heatmap

• **Correlation:** Correlation is a statistical technique that can show whether and how strongly pairs of variables are related. Correlation is described as the analysis which lets us know the association or the absence of the relationship between two variables 'x' and 'y'. It is a statistical measure that represents the strength of the connection between pairs of variables.

- We can also find the column which is effecting the R-Squared value so that we can perform operations on that specific column or we can remove that column, this can be done using pair plot.
- In pair plot we need to find the correlation between two variables and we can do some 33 operations on that variables.
- pairplot is a method which is available in seaborn library, so to use this pairplot method we have to import seaborn library.

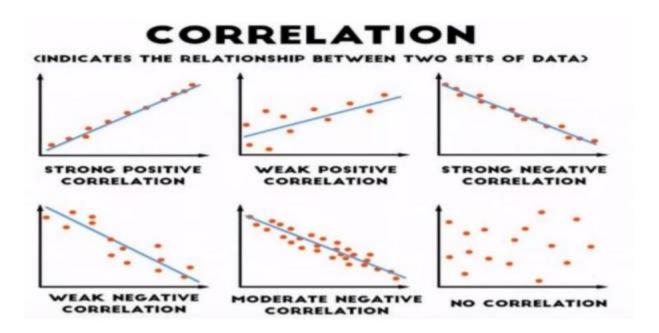


Figure 27: Correlation between two sets of data

4.3 Model Building and Evaluation

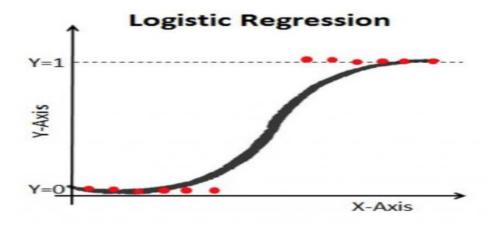
4.3.1 Logistic regression



Logistic Regression is used when the dependent variable (target) is categorical.

Logistic Regression is the appropriate regression analysis to conduct when the dependent variable is dichotomous (binary). Like all regression analyses, the logistic regression is a predictive analysis and it predicts the probability

Example: Yes or No, get a disease or not, pass or fail, defective or non-defective, etc., Also called a classification algorithm, because we are classifying the data. It predicts the probability associated with each dependent variable category.



from sklearn.linear_model import LogisticRegression
log_reg = LogisticRegression() # creating an object for Logistic Regression
we have to apply this object(Log_reg) to the training data
final_model1 = log_reg.fit(X_train,y_train) # with the help of fit method we are fitting logistic regression with training data
##objectName.fit(InputData, outputData)

Figure 28: Applying logistic regression on training data.

Instead of directly predicting on test data, let us see how well the model predicts the training data.

Predicting on training data

```
y_train_pred = log_reg.predict(X_train)
y_train_pred
array([1, 1, 0, ..., 0, 1, 1], dtype=int64)
```

Figure 29: Predicting on train data

y_train == y_train_pred # comparing original data o/p and model predicted o/p

```
5496
28638
                True
True
11889
16256
4665
                True
13958
18341
3261
              False
14288
12033
1177
10133
28159
              False
4284
18583
16638
17985
14731
19492
6898
16553
7318
19766
3958
2913
18622
14524
             False
True
False
17861
6285
1118
18272
11742
17137
19433
16946
4764
19946
8444
             False
True
True
18988
2962
12645
21758
21788
3462
18989
7751
16332
28689
144
21448
19279
7813
17289
5192
12172
                True
Name: left, Length: 18216, dtype: bool
```

Figure 30: comparing the predicted value with the original one.

Figure 31: Applying the metrics on training data.

Predicting on test data

```
# Predicting the model on test data
y_test_pred = log_reg.predict(X_test)

y_test_pred
array([1, 1, 1, ..., 0, 1, 1], dtype=int64)
```

Figure 32: Predicting on test data.

```
11342
14859
16285
                        False
                          True
16632
15188
5699
                           True
True
True
19968
9345
22463
3455
                       True
True
True
False
7053
22473
7759
                           True
True
True
6428
7397
11957
                           True
                       True
True
True
False
False
True
True
246
16858
7364
28417
8937
9248
15456
153
6838
                          True
True
True
True
True
True
True
565
17778
16898
18958
18766
                          True
                        True
8523
8523
9767
4492
4765
7582
1967
18595
                       True
False
                       True
True
True
True
False
False
False
283
14315
20377
4901
21287
                          True
True
True
True
6885
3419
12883
21928
19892
13281
4538
                        False
                          True
True
True
4173
9373
863
                          True
True
True
5221
                        False
21748
23
16185
                          True
True
True
9761
5829
21883
                           True
True
True
12338
                           True
Name: left, Length: 4554, dtype: bool
```

Figure 33: comparing the predicted value with the original test data

Figure 34: Applying metrics on test data

```
#classification report on training and test data
from sklearn.metrics import classification_report,confusion_matrix
print(classification_report(y_train,y_train_pred))
print("-----
print(classification_report(y_test,y_test_pred))
            precision recall f1-score support
                0.80
         Θ
                         0.75
                                 0.77
                                          9104
         1
                0.76
                         0.81
                                 0.79
                                          9112
   accuracy
                                 0.78
                                         18216
           0.78 0.78
0.78 0.78
                                 0.78
  macro avg
                                         18216
weighted avg
                                 0.78
                                        18216
            precision recall f1-score support
                0.82
                         0.74
                                 0.78
                                          2281
         1
                0.76
                         0.83
                                 0.80
                                          2273
   accuracy
                                 0.79
                                         4554
           0.79 0.79
  macro avg
                                 0.79
                                          4554
weighted avg
               0.79
                                 0.79
                                          4554
                         0.79
```

Figure 35: Overall performance of the logistic regression model based on training and test data.

```
y_test_prob1 = final_model1.predict_proba(X_test)
y_test_prob1 = pd.DataFrame(y_test_prob1)
y_test_prob1
```

	0	1
0	0.165851	0.834149
1	0.186385	0.813615
2	0.241841	0.758159
3	0.254097	0.745903
4	0.178016	0.821984
5	0.764116	0.235884
6	0.361766	0.638234
7	0.832655	0.167345
8	0.077252	0.922748
9	0.091992	0.908008
10	0.856575	0.143425
11	0.079242	0.920758
12	0.712102	0.287898
13	0.815028	0.184972
14	0.793783	0.206217
15	0.248443	0.751557
16	0.187517	0.812483

4535	0.243078	0.756922
4536	0.809384	0.190616
4537	0.536904	0.463096
4538	0.200865	0.799135
4539	0.591453	0.408547
4540	0.058272	0.941728
4541	0.958592	0.041408
4542	0.598546	0.401454
4543	0.972532	0.027468
4544	0.587678	0.412322
4545	0.238038	0.761962
4546	0.096786	0.903214
4547	0.187119	0.812881
4548	0.255199	0.744801
4549	0.379919	0.620081
4550	0.876471	0.123529
4551	0.691237	0.308763
4552	0.252484	0.747516
4553	0.399455	0.600545

4554 rows × 2 columns

Figure 36:

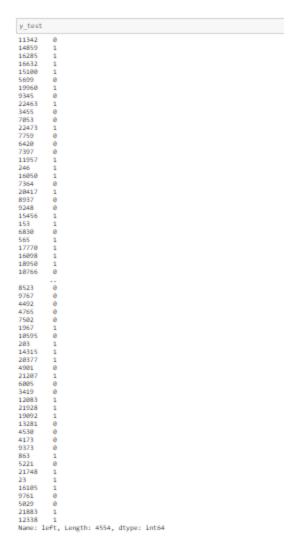


Figure 37:

```
from sklearn.metrics import roc_auc_score, roc_curve
  left_prob1 = final_model1.predict_proba(X_test)[:,1]
  lpr1, tpr1, threshold1 = roc_curve(y_test, left_prob1)
  plt.plot(lpr1, tpr1)
: [<matplotlib.lines.Line2D at 0x6fe3952320>]
   1.0
   0.8
   0.6
   0.4
   0.2
   0.0
                0.2
                        0.4
                                 0.6
                                         0.8
                                                  1.0
       0.0
  roc_auc_score(y_test, left_prob1)
  0.8424445094646511
```

Figure 38: Measuring the accuracy of logistic regression model using the Area under the Precision-Recall Curve (AUPRC).

4.3.2 Random forest classification

Random forest is a type of supervised machine learning algorithm based on ensemble learning. Ensemble learning is a type of learning where you join different types of algorithms or the same algorithm multiple times to form a more powerful prediction model. The random forest algorithm combines multiple algorithms of the same type i.e. multiple decision trees, resulting in a forest of trees, hence the name "Random Forest". The random forest algorithm can be used for both regression and classification tasks.

The following are the basic steps involved in performing the random forest algorithm:

- 1. Pick N random records from the dataset.
- 2. Build a decision tree based on these N records.
- 3. Choose the number of trees you want in your algorithm and repeat steps 1 and 2.
- 4. In case of a regression problem, for a new record, each tree in the forest predicts a value for Y (output). The final value can be calculated by taking the average of all the values predicted by all the trees in forest. Or, in case of a classification problem, each tree in the forest predicts the category to which the new record belongs. Finally, the new record is assigned to the category that wins the majority vote.

```
#import initialize and fit
#import the RFC from sklearn
from sklearn.ensemble import RandomForestClassifier
#initialize the object for RFC
rfc = RandomForestClassifier()

#fit RFC to dataset
final_model2 = rfc.fit(X_train,y_train)
```

Figure 39: Applying random forest classifier on the training data.

Predicting on training data

Figure 40: Prediction and applying the metrics on train data.

Predicting on test data

Figure 41: Prediction and applying the metrics on test data.

<pre>from sklearn.metrics import classification_report,confusion_matrix print(classification_report(y_train,y_train_pred1)) print("") print(classification_report(y_test,y_test_pred1))</pre>								
precision recall f1-score support								
0	1.00	1.00	1.00	9104				
1	1.00	1.00	1.00	9112				
accuracy			1.00	18216				
macro avg	1.00	1.00	1.00	18216				
weighted avg	1.00	1.00	1.00	18216				
	precision	recall	f1-score	support				
0	0.98	0.99	0.99	2281				
1	0.99	0.98	0.99	2273				
accuracy			0.99	4554				
macro avg	0.99	0.99	0.99	4554				
weighted avg			0.99					

Figure 42: Overall performance of the random forest classifier model based on training and test data.

```
y_test_prob2 = final_model2.predict_proba(X_test)
y_test_prob2 = pd.DataFrame(y_test_prob2)
y_test_prob2
```

0 1 2	0.86	0.14
1 2		0.14
2	0.00	
		1.00
	0.00	1.00
3	0.00	1.00
4	0.00	1.00
5	0.96	0.04
6	0.00	1.00
7	1.00	0.00
8	0.00	1.00
9	0.92	0.08
10	1.00	0.00
11	0.00	1.00
12	1.00	0.00
13	0.88	0.12
14	1.00	0.00
15	0.00	1.00
16	0.00	1.00
17	0.00	1.00
18	0.98	0.02
19	0.00	1.00
20		
	1.00	0.00
21	0.99	0.01
22	0.00	1.00
23	0.00	1.00
24	0.98	0.02
25	0.04	0.96
26	0.00	1.00
27	0.00	1.00

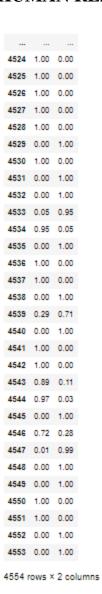


Figure 43:

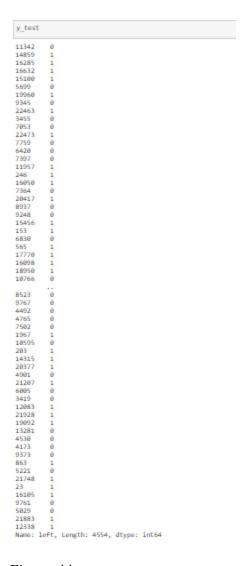


Figure 44:

```
from sklearn.metrics import roc_auc_score, roc_curve
left prob2 = final model2.predict proba(X test)[:,1]
lpr2, tpr2, threshold2 = roc curve(y test, left prob2)
plt.plot(lpr2, tpr2)
[<matplotlib.lines.Line2D at 0x12d4056780>]
1.0
0.8
0.6
0.4
0.2
0.0
     0.0
             0.2
                      0.4
                              0.6
                                       0.8
                                               1.0
roc_auc_score(y_test, left_prob2)
0.998330476537467
```

Figure 45: Measuring the accuracy of a random forest classifier model using the Area Under the Precision-Recall Curve (AUPRC).

4.3.3 Naive Bayes

Naive Bayes is the most straightforward and fast classification algorithm, which is suitable for a large chunk of data. Naive Bayes classifier is successfully used in various applications such as spam filtering, text classification, sentiment analysis, and recommender systems. It uses Bayes theorem of probability for prediction of unknown class.

Naive Bayes is a statistical classification technique based on Bayes Theorem. It is one of the simplest supervised learning algorithms. Naive Bayes classifier is the fast, accurate and reliable algorithm. Naive Bayes classifiers have high accuracy and speed on large datasets.

Naive Bayes classifier assumes that the effect of a particular feature in a class is independent of other features. For example, a loan applicant is desirable or not depending on

his/her income, previous loan and transaction history, age, and location. Even if these features are interdependent, these features are still considered independently. This assumption simplifies computation, and that's why it is considered as naive. This assumption is called class conditional independence.

$$P(h|D) = \frac{P(D|h)P(h)}{P(D)}$$

- P(h): the probability of hypothesis h being true (regardless of the data). This is known as the prior probability of h.
- P(D): the probability of the data (regardless of the hypothesis). This is known as the prior probability.
- P(h|D): the probability of hypothesis h given the data D. This is known as posterior probability.
- P(D|h): the probability of data d given that the hypothesis h was true. This is known as posterior probability.

```
from sklearn.naive_bayes import GaussianNB
gn = GaussianNB()
final_model3 = gn.fit(X_train,y_train)
y_train_pred2 = gn.predict(X_train)
```

Figure 46: Applying naive bayes algorithm on training data.

Predicting on training data

```
confusion_matrix(y_train,y_train_pred2)
array([[4004, 5100],
       [ 383, 8729]], dtype=int64)

from sklearn.metrics import accuracy_score
accuracy_score(y_train,y_train_pred2)
0.6990008783487044
```

Figure 47: Applying metrics on training data.

Predicting on training data

Figure 48: Applying metrics on test data.

precision recall f1-score

```
from sklearn.metrics import classification_report,confusion_matrix
print(classification_report(y_train,y_train_pred2))
print("-----")
print(classification_report(y_test,y_test_pred2))
```

	precision		11 30010	Suppor c
0	0.91	0.44	0.59	9104
0	0.91	0.44	0.59	9104
1	0.63	0.96	0.76	9112
accuracy			0.70	18216
macro avg	0.77	0.70	0.68	18216
weighted avg	0.77	0.70	0.68	18216
			£4	
	precision	recall	f1-score	support
	precision	recall	f1-score	support
0	precision 0.92	recall 0.44	f1-score 0.60	support 2281
_	0.92	0.44	0.60	2281
0 1	•			
1	0.92	0.44	0.60 0.76	2281 2273
_	0.92	0.44 0.96	0.60	2281
1	0.92	0.44 0.96	0.60 0.76	2281 2273
1 accuracy	0.92 0.63	0.44 0.96	0.60 0.76 0.70	2281 2273 4554

Figure 49: Overall performance of the naive bayes model based on training and test data.

```
y_test_prob3 = final_model3.predict_proba(X_test)
y_test_prob3 = pd.DataFrame(y_test_prob3)
y_test_prob3
```

	0	1
0	0.055783	9.442174e-01
1	0.002256	9.977440e-01
2	0.024549	9.754510e-01
3	0.000249	9.997508e-01
4	0.001576	9.984241e-01
5	0.580186	4.198137e-01
6	0.491490	5.085100e-01
7	0.231119	7.688813e-01
8	0.000654	9.993456e-01
9	0.999981	1.910478e-05
10	0.569948	4.300517e-01
11	0.000733	9.992671e-01
12	0.233703	7.662974e-01
13	0.999997	2.786642e-06
14	0.571989	4.280115e-01
15	0.021725	9.782748e-01

4536	0.513389	4.866108e-01
4537	0.237636	7.623636e-01
4538	0.027830	9.721698e-01
4539	0.319408	6.805923e-01
4540	0.002904	9.970958e-01
4541	0.923712	7.628782e-02
4542	0.335544	6.644558e-01
4543	1.000000	3.080457e-07
4544	0.279723	7.202767e-01
4545	0.399396	6.006036e-01
4546	0.232374	7.676256e-01
4547	0.002480	9.975198e-01
4548	0.039532	9.604685e-01
4549	0.051328	9.486718e-01
4550	0.509599	4.904015e-01
4551	0.558666	4.413337e-01
4552	0.024072	9.759281e-01
4553	0.215401	7.845992e-01

4554 rows x 2 columns

Figure 50:

y_test	
11342	0
14859	1
16285	1
16632	1
15100	1
5699	0
19960	1
9345	0
22463	1
3455	0
7053	0
22473	1
7759	0
6420	0
7397	0
11957	1
246	1
16050	
7364	0
20417	1
8937	0
9248	0
15456	1
153	1
6830	0
565	1
17770	1
16098	1

```
9767
         0
4492
         0
4765
         0
7502
         0
1967
         1
10595
         0
203
         1
14315
         1
20377
         1
4901
         0
21207
         1
6005
         0
3419
         0
12083
         1
21928
         1
19092
         1
13281
         0
4530
         0
4173
         0
9373
         0
863
         1
5221
         0
21748
         1
23
         1
16105
         1
9761
         0
5029
         0
         1
21883
12338
         1
Name: left, Length: 4554, dtype: int64
```

Figure 51:

```
# Roc curve
## TPR, LPR, Threshold
from sklearn.metrics import roc_auc_score, roc_curve
left_prob3 = final_model3.predict_proba(X_test)[:,1]
lpr3, tpr3, threshold3 = roc_curve(y_test, left_prob3)
plt.plot(lpr3, tpr3)
[<matplotlib.lines.Line2D at 0x12d50a93c8>]
1.0
0.8
0.6
0.4
0.2
0.0
                              0.6
             0.2
                      0.4
                                      0.8
                                               1.0
     0.0
roc_auc_score(y_test, left_prob3)
0.86648827042114
```

Figure 52: Measuring the accuracy of naive bayes model using the Area Under the Precision-Recall Curve (AUPRC).

4.4 Visualising the best model among logistic regression, Random forest and NaiveBayes

```
models = ['Logistic Regression','Random forest','NaiveBayes']
accuracy_scores = [0.78,1.00,0.69]
plt.bar(models,accuracy_scores,color=['lightblue','pink','lightgrey'])
plt.ylabel("accuracy scores")
plt.title("which model has high accuracy")
plt.show()
```

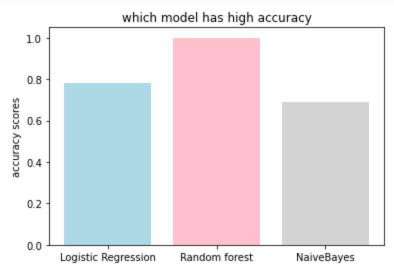


Figure 53: Comparison of the applied models.

5. Conclusion

It is concluded after performing thorough Exploratory Data analysis which include Stats models which are computed to get accuracy and also Heat maps which are computed to get a clear understanding of the data set (which parameter has most abundant effect on the study case). From the above model building and evaluation we can predict that random forest classifier is best for predicting the fraud and normal transaction

6. References

- https://en.wikipedia.org/wiki/Machine learning
- https://towardsdatascience.com/supervised-machine-learning-model-validation-a-step-by-step-approach-771109ae0253
- https://builtin.com/data-science/random-forest-algorithm

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