




AVA KHOSRAVANI

Profile

With a passion for the fashion industry and valuable experience in sales, I am seeking an opportunity to contribute to the growth and success of a brand by delivering exceptional customer service and utilizing my skills in sales and management. My goal is to create a positive and memorable shopping experience for customers while continuing to develop my professional skills in a dynamic and inspiring environment.

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 Iranian

 June 1, 2004

Education

Bachelor of Business Economy
York University (ongoing)

Expertise & Skills

Strong Communication
Customer Service
Professional Sales
Time Management
Cashiering Skills
Product Knowledge
Inventory Management
Problem Solving
Teamwork

Language

English : Proficient
Persian: Native

Work Experience

2020

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2021

Nira Clothing Brand, Palladium Mall, Tehran

Salesperson and Cashier

Assisted customers with product selections and purchases.
Managed cash register and financial transactions with accuracy. Contributed to achieving monthly sales targets.

2021

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2021

(6 months)

Dorsa Shoes and Clothing Store, Sam Center, Tehran

Salesperson

Provided personalized customer service and fashion advice.
Managed stock and inventory levels to ensure product availability.
Increased customer satisfaction through attentive service.

2021

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2022

(6 months)

Nami Industrial Perfume Shop, Sam Center, Tehran

Salesperson

Assisted customers in selecting perfumes and related products.
Managed daily sales reports and stock replenishment.
Ensured high standards of store presentation.

2022

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2023

Automotive Services Center

Call Center and Sales

Handled customer inquiries and provided product information over the phone.
Assisted in sales transactions and order processing.
Collaborated with the sales team to meet company targets.

2023

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2023

(6 months)

Tiara Shoes, Bags, and Clothing Store, Sana Mall, Tehran

Salesperson

Offered fashion and styling advice to customers.
Maintained excellent store organization and product displays.
Enhanced customer experience by suggesting complementary items.