

Dalal almojil

Monira alhabab

functional requirements:

- System shall allow customers to create their own account and store their information in the database.
- System shall allow customers to be able to access the website using their username and password.
- System should have a search feature where customers can find products based on product name, category and or price.
- System shall allow users to select the products and add it to their cart, and customers can modify their cart before placing the order.
- The system should connect with the payment gateway to process the payment.
- System shall confirm based on payment gateway and generate a billing receipt after the customer places the order.
- System should send notifications to customers through the app regarding order status, delivery updates and promotions.
- System shall allow administrators to access system through a username and password to add, update and delete items from the app.
- System shall allow administrators to manage customer orders and notify customers on product availability after order.

Non-functional requirements:

- Reliability: System should be able to recover customers information even after logging out, personal information such as name, phone number and address.
- Security: System should be secure and encrypted in regards to customers information stored in the database.
- Usability: website should be user friendly and can be accessed by everyone.
- Availability: Website should be running at all times and in case of a crash system should recover quickly.