

# MPUMELELO NCUBE

## INFORMATION TECHNOLOGY IN BUSINESS SYSTEMS

0835230418

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### SUMMARY

Results-driven IT graduate specializing in Business Systems, with expertise in business strategy, web development, data analysis, and project management. Experienced in aligning technical solutions with business needs, and skilled in customer support, software development, and IT setup. Collaborative, proactive, and committed to delivering efficient, impactful results. Seeking a challenging role as a Business Analyst, Web Developer, or IT Support Specialist.

### PROFESSIONAL SKILLS

- Organizational skills
- Teamwork
- Collaboration
- Flexibility
- Critical thinking skills
- Excellent communication skills
- Computer literacy skills
- Self-motivated
- Confidence and a forward thinking mindset

### WORK EXPERIENCE

CAPACITI, SALT RIVER, CAPE TOWN

DEVOPS | DATA | AI Intern

Sep 2024 - Present

- Assisted in designing, coding, and testing software applications.
- Worked with a team to build and improve features using [specific programming languages, e.g., Python, Java]. Helped identify and fix bugs to improve software performance. Used Git for version control and collaborated on projects through tools like GitHub/GitLab. Gained hands-on experience in software development lifecycle, troubleshooting, and teamwork in a real-world setting.

LET ME REPAIR, EDGEMEAD, CAPE TOWN

Feb 2024 - Jul 2024

Tradelink IT Technician ( Contract )

- Working on the Shoprite, USAVE, and Checkers project in Western Cape as an IT Technician was a challenging yet highly rewarding experience.
- I was tasked with setting up and configuring new systems.
- This included deploying new hardware, installing software, and ensuring all systems were integrated smoothly into the existing infrastructure.

Y2K COLLEGE

Oct 2022 - Feb 2023

Business Analyst Intern

- Throughout the Internship, I found myself as project manager constantly balancing technical feasibility with business requirements, addressing issues such as data security, system integration, and user experience.
- This experience not only enhanced my project management skills but also underscored the critical interdependence between IT and business for successful project outcomes.

SPORTSCENE(WATERFRONT)

Oct 2022 - Feb 2023

Reatailer(Seasonal)

- As a retailer at Sportscene, I had the opportunity to engage with a diverse range of customers and products.
- Improved my customer service skills, learning to adapt to the needs and preferences of individual shoppers.

## REFERENCES

Mr Dylan  
Employer  
Telephone number : 0725231444

Mr Vickson  
Y2K COLLEGE High School Principal  
Telephone number : 0794388476

Miss Nokuthula  
Y2K COLLEGE High School Deputy Principal  
Telephone number : 0792712941

Miss Babalwa  
Former Employer (Sportscene Waterfront)  
Telephone number : 073 175 4361