

Webmaster or Front-End Developer

Websites and Social Links

Portfolio: <https://229dev.vercel.app/>

Summary

Motivated and detail-oriented professional with experience in front-end development, web app creation, and customer service.

Experience

Webmaster / Front-End Developer, Katy's Bakery. Remote Dec 2018 – Dec 2021

Designed, developed, and maintained the bakery's official website (katys-bakery.com) to ensure a responsive and visually appealing online presence. Managed website updates, including adding new products and services, promotional banners, and blog posts. Troubleshot technical issues, optimized website performance, and ensured mobile responsiveness. Integrated e-commerce solutions to allow seamless online ordering and payment.

Sales Representative, T-Mobile. Dec 2016 – Dec 2018

Assisted customers in selecting mobile devices, accessories, and service plans tailored to their needs. Resolved customer issues, including basic troubleshooting of mobile devices and network connections. Consistently exceeded sales targets through effective cross-selling and upselling techniques. Delivered exceptional customer service, resulting in a high rate of customer satisfaction and repeat business.

Education

code camp, No Degree, new york. front end development 2019 – 2020

- Participated in academic competitions and workshops
- Completed advanced coursework in relevant subjects

Skills

- Web Development
- Webmaster Tools
- Customer Service & Sales
- Technical Support

Certifications and Licenses

front end developer certification