Project Implementation Plan: Echo - AI That Hears the Silent Cries

1. System Overview

"Echo" is a Telegram-based AI chatbot designed to support mental health by detecting emotional distress in user conversations. It uses sentiment analysis, standardized clinical assessments (PHQ-9, GAD-7), and a real-time alert system to notify trusted contacts when signs of severe emotional risk are detected.

2. Chatbot Architecture

Components: - **Telegram Bot**: Interface for user interaction - **Python Backend**: Handles logic and communication with Telegram API - **NLP Engine**: Analyzes sentiment and emotion using TextBlob or VADER - **Assessment Module**: PHQ-9 and GAD-7 scoring system - **Risk Evaluator**: Determines severity based on responses - **Alert Trigger**: Sends notifications via SMS (Twilio) or email (SMTP)

3. Alert System Workflow

- 1. User chats with the Telegram bot.
- 2. The chatbot processes messages using NLP.
- 3. Users complete PHQ-9 or GAD-7 assessments.
- 4. Sentiment and scores are evaluated.
- 5. If risk is high, an alert is triggered to a trusted contact.
- 6. Alert includes emotional status and safety recommendation.

4. Technologies Used

- Python: Core programming language
- Telegram Bot API: Chat interface
- TextBlob / VADER / HuggingFace: Sentiment and emotion analysis
- PHQ-9 / GAD-7: Clinical assessments
- Twilio / SMTP: For sending alerts
- Flask (optional): Backend server
- Firebase / MongoDB: Data storage
- **GitHub**: Version control
- · Render / Railway: Cloud deployment

5. Data Flow

User \rightarrow Telegram Bot \rightarrow Python Logic \rightarrow - Sentiment Analyzer - PHQ-9 / GAD-7 - Risk Evaluation - Normal: Sends support messages - High Risk: Sends alert to guardian (SMS/Email)

6. Privacy & Security

- Secure API keys using environment variables
- Optional anonymous mode
- No personal identifiers stored unless approved
- Secure cloud database with access control

7. Development Timeline

| Week | Task |
|------|---|
| 1-2 | Bot setup, message handlers, sentiment test |
| 3 | PHQ-9/GAD-7 integration |
| 4 | Risk engine + decision logic |
| 5 | Alert system via Twilio/SMTP |
| 6 | Cloud storage integration |
| 7 | Testing + fine-tuning |
| 8 | Deployment + final report/demo |
| | |

8. Final Deliverables

- Telegram chatbot that interacts naturally
- PHQ-9 / GAD-7 assessments
- Sentiment and emotion detection
- Alert mechanism to trusted contacts
- Secure backend with optional data storage
- Hosted and ready-to-demo system