# **Assignment Documentation: Storyboard for Online Medicine Delivery App**

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#### AIM:

To create storyboards representing the user flow for an online medicine delivery app using Balsamiq.

#### **TOOLS USED:**

• Wireframing Tool: **Balsamiq** (<a href="https://balsamiq.com">https://balsamiq.com</a>)

#### **PROCEDURE:**

# **Step 1: Define the User Flow**

#### 1. Identify Key Screens:

- Menu Screen
- Home Screen
- Medicine Categories
- Product Details
- Cart
- Checkout
- o Payment
- Order Confirmation
- Order Tracking

#### 2. Map the User Journey:

- User opens the app
- Browses or searches for medicines
- Views product details
- Adds medicines to the cart
- Uploads prescription (if required)
- Proceeds to checkout and makes payment
- Receives confirmation and tracks order

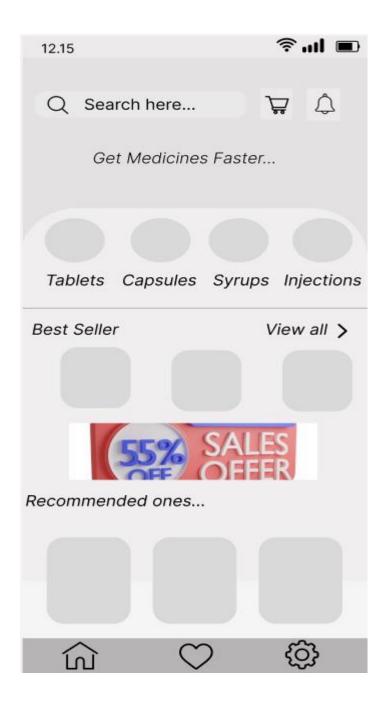
### Step 2: Create Storyboards Using Balsamiq

- 1. Installed and opened Balsamiq
- 2. Created a new project titled "Medicine Delivery App"
- 3. Designed each screen using wireframe components
- 4. Arranged the screens to show logical user flow
- 5. Connected screens using arrows to represent transitions

#### **WIREFRAME SCREENS:**

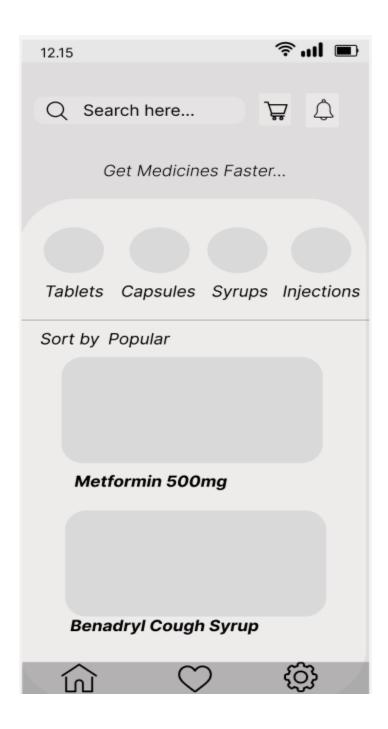
#### 1. Home Screen

- Search bar
- Categories (Tablets, Syrups, Ayurvedic, OTC, etc.)
- Offers banner
- Recently viewed or popular items



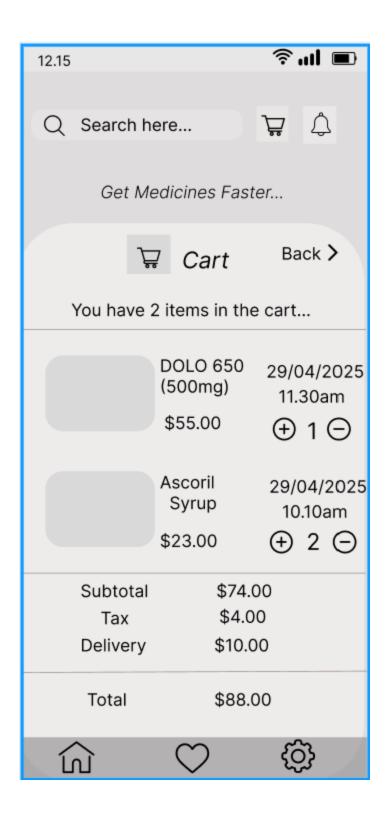
## 2. Product Details

- List of categories with icons
- Clickable to view items in each category
- Medicine image, name, price
- Description and dosage
- "Add to Cart" button



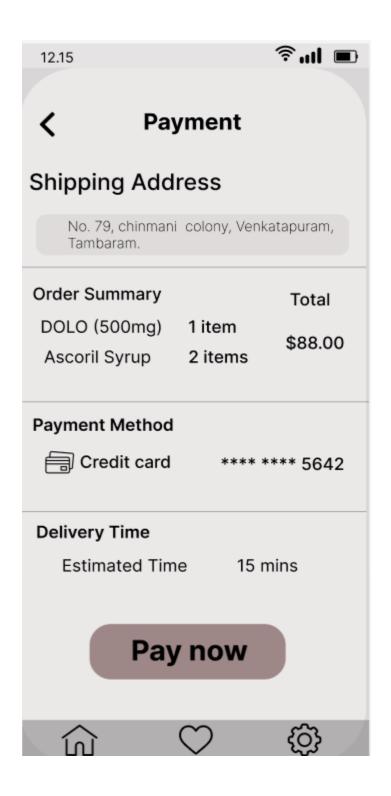
#### 3. Cart Screen

- Selected medicine items with quantity and price
- "Upload Prescription" button
- "Checkout" button



## 4. Checkout Screen

- Delivery address
- Order summary
- "Place Order" button

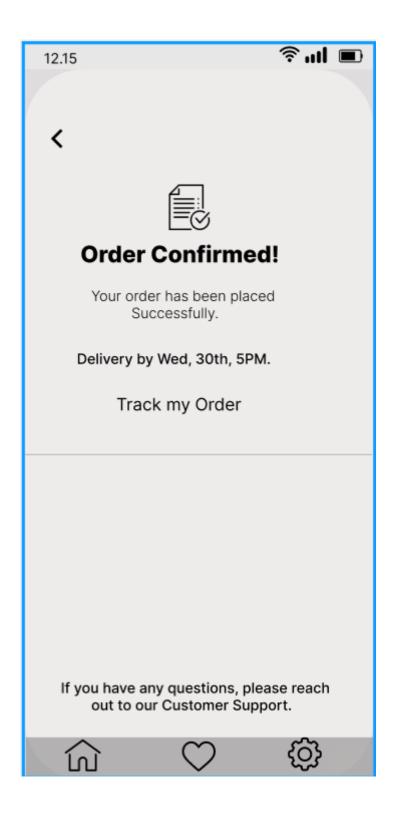


## 5. Payment Screen

- Payment methods: UPI, Card, COD
- "Pay Now" button

## 6. Order Confirmation Screen

- Message: Order Placed
- Order ID and estimated delivery
- "Track Order" button



# 7. Order Tracking

• Live status of order (Packed, Shipped, Out for Delivery, Delivered)

#### **CONCLUSION:**

Through this experiment, I learned how to define a user flow for a functional medicine delivery app.

Breaking down the app into meaningful wireframe screens helped simulate the user experience clearly.

Using **Balsamiq**, I could visualize the entire app journey, from login to payment and order tracking.

This storyboard will be useful for future development of a real application.