

Installation

Q: KP occurs on PM981.

A: Currently there's no solution for PM981 on macOS 10.13.3+. You could install macOS on another hard disk.

NOTE: **PM981** SSD's model number starts with **MZVLB**, and **PM961** SSD's model number starts with **MZVLW**.

Audio

Q: Headphones or microphones are not working.

A: If headphones or microphones are not working, please use **ALCPlugFix**. You may need to replug headphone after every boot.

Bluetooth

Q: Bluetooth is not working after long sleep or hard restart.

A: Native Intel Bluetooth is not working well in macOS. You can disable it, use a USB BT dongle, or solder D+ and D- wires to the **WLAN_LTE** slot. See [\[\[Work Around with Bluetooth\]\]](#).

Boot

Q: The screen turns to black and has no response during the updating process.

A: If you have black screen for five minutes and get no response from the device, please force restart your laptop(Long press power button) and choose **Boot macOS Install from ~** entry.

Q: Device is locked by Find My Mac.

A: For Clover users, press **Fn+F11** when you are in Clover boot page. Then Clover will refresh **nvr.plist**, and lock message should be removed.

For OC users, press **Esc** to enter the boot menu during startup. Then, press **Space** key and choose **Reset NVRAM**.

Q: [Clover] Fail to boot in Windows/Linux by using Clover, but able to boot by pressing F12 and select OS.

A: Many people met this problem by using the new version of **AptioMemoryFix.efi**. A workaround is to replace **/CLOVER/drivers/UEFI/AptioMemoryFix.efi** (or **OcQuirks.efi**, **OpenRuntime.efi**, and **OcQuirks.plist**) with an older version.

Q: [Clover] FileVault encrypted the macOS partition and the partition does not show up.

A: It is not recommended to enable **FileVault**. You can press **Fn+F3** in the Clover boot page and choose the icon with **FileVault**. Then you can boot in the system and disable **FileVault**.

Q: [OC] How to skip the boot menu and automatically boot into the system?

A: First, in macOS, open **SysPref – Startup Disk**. Choose the target system.

Then, open **/EFI/OC/config.plist**, and turn off **ShowPicker**.

When you want to switch OS, press **Esc** during startup to call the boot menu.

Q: [OC] How to enable startup chime?

A: Turn on **AudioSupport** and **PlayChime** in **/OC/config.plist – UEFI – Audio**.

Camera

Q: My system can't find the camera device.

A: Run `sudo kextcache -i /` in **Terminal.app** and then restart.

HDMI

Q: Internal screen turns to black when plugging in an external monitor.

A: To be honest, I have no idea why this happens, maybe related to framebuffer pipe. A workaround is to close the lids for about five seconds and reopen it.

Trackpad

Q: Trackpad is not working.

A: You need to rebuild the kext cache after every system update. Use **Kext Utility.app** or type `sudo kextcache -i /` in **Terminal.app**. Then restart. If this still doesn't work, try to press **F9** or warm reboot from Windows.

Q: I can't click to drag files using the trackpad.

A: Starts from VoodooI2C v2.4.1, the click down action is emulated to force touch, which causes the failure of click down and drag gestures. You can turn off **Force Click** in **SysPref – Trackpad** or choose **three finger drag** in **SysPref – Accessibility – Mouse & Trackpad – Trackpad Options**.

Keyboard

Q: Caps Lock is not working.

A: Add **Pinyin – Simplified** in **SysPref – Keyboard – Input Sources**. Then, uncheck **Use the Caps Lock key to switch to and from ABC**. Finally, delete **Pinyin – Simplified** and done.

Wi-Fi

Q: Wi-Fi is not working.

A: Read [\[\[Drive Native Intel Wireless Card\]\]](#). If you have a bad network experience, you can turn to use a USB Wi-Fi dongle or insert a supported wireless card into M.2 slot. More information can be viewed in [Xiaomi Mi Notebook Pro High Sierra 10.13.6](#).

Q: Location Service/AirDrop/Handoff is not working.

A: Location Service/AirDrop/Handoff needs a supported internal wireless card to work (A few USB dongles can use location service, I don't know why). AirDrop and Handoff also need stable Bluetooth connection, see [\[\[Work Around with Bluetooth\]\]](#).

Q: New internal wireless card's speed is low after wake.

A: Open **SysPref – EnergySaver – PowerAdapter**, and uncheck **Wake for Wi-Fi network access**.