

PROJECT REPORT

ToyCraft Tales: Tableau's Vision into Toy Manufacturer Data

1. INTRODUCTION

1.1 Project Overview

"ToyCraft Tales" is a data visualization project developed using Tableau to explore the toy manufacturing industry. It aims to uncover insights into market trends, consumer preferences, and regional demand using interactive dashboards based on historical and survey data.

1.2 Purpose

The purpose of this project is to provide toy manufacturers, educators, and retail decision-makers with an intuitive platform that helps them understand toy sales behaviour over time and geography. The dashboard supports datadriven planning, inventory control, and customer satisfaction.

2. IDEATION PHASE

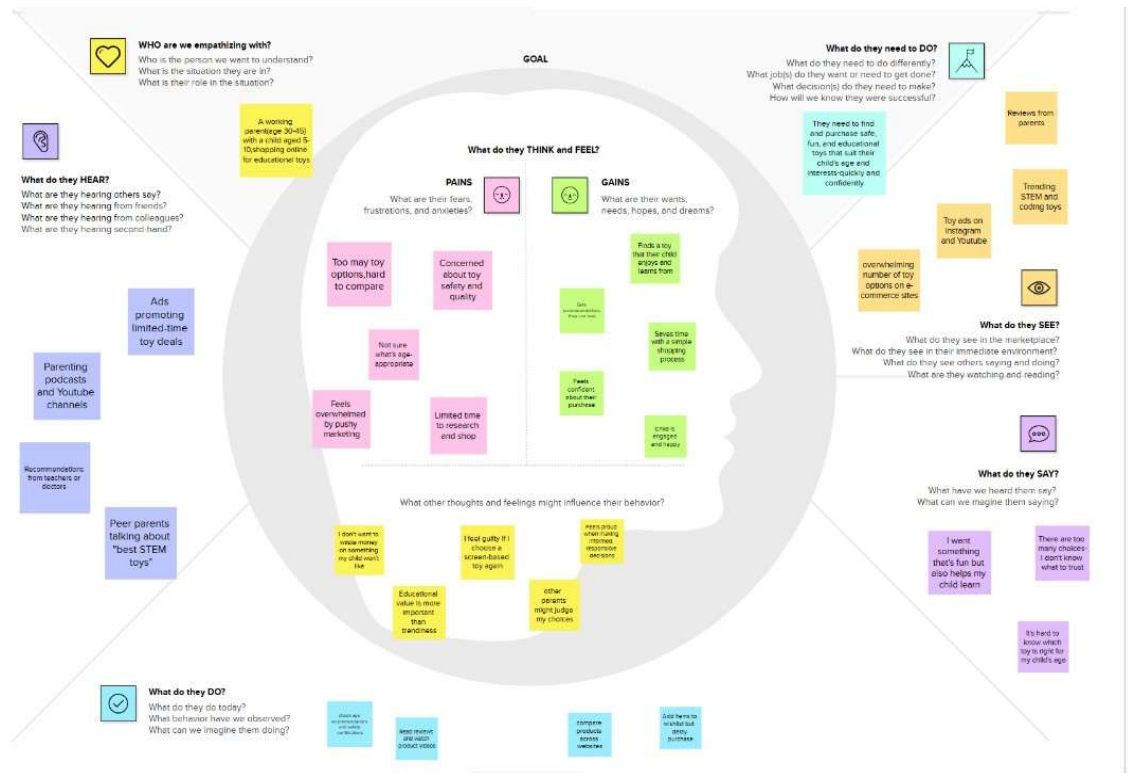
2.1 Problem Statement

Toy manufacturers struggle with understanding consumer preferences, seasonal trends, and regional toy demands. They need a data-driven dashboard to align production and distribution with real-world insights.

2.2 Empathy Map Canvas

- **Who are we empathizing with?** Toy manufacturers, retailers, parents
- **What do they need to do?** Understand toy trends and consumer demands
- **What do they see?** Fragmented reports or guess-based decisions
- **What do they say/do?** Rely on past experience or basic trends

What do they hear? Market pressure, retailer feedback, competitor movements



2.3 Brainstorming

Participants & Ideas:

Student 1 : Integrate real -time feedback, Include demographic filters, Create exportable graphs

Student 2 : Use survey forms, Allow interactive maps, Add toy type comparison

Student 3: Monthly sales heatmap, Top toys by region, Historical vs current analysis

Student 4 : Holiday sales tracker, Toy category popularity, Personalized insights

Grouped Ideas: Dashboard Filters, Visual Comparison Tools, Real-time Feedback Integration, Personalization, Export Options

Brainstorm & idea prioritization

Use this template in your own brainstorming sessions so your team can unleash their imagination and start shaping concepts even if you're not sitting in the same room.

- 10 minutes to prepare
- 1 hour to collaborate
- 2-6 people recommended

Before you collaborate

A little bit of preparation goes a long way with this session. Here's what you need to do to get going.

10 minutes

- Team gathering**
Define who should participate in the session and send an invite. Share relevant information or pre-work ahead.
- Set the goal**
Think about the problem you'll be focusing on solving in the brainstorming session.
- Learn how to use the facilitation tools**
Use the Facilitation Superpowers to run a happy and productive session.

[Open article](#)

Define your problem statement

What problem are you trying to solve? Frame your problem as a How Might We statement. This will be the focus of your brainstorm.

5 minutes

How might we help busy parents easily find educational and age-appropriate toys that match their child's interests?

Key rules of brainstorming

To run an unsmooth and productive session

- Stay on topic
- Exchange wild ideas
- Defer judgment
- Listen to others
- Go for volume
- If possible, be visual

Brainstorm

Write down any ideas that come to mind that address your problem statement.

10 minutes

TIP
You can select a sticky note and use the pencil function to write or draw on it.

Person 1

Interactive Survey Tools – Create online surveys for parents and kids to vote on their favorite toys by age group.

Social Media Sentiment Analysis – Use Instagram and YouTube comments to analyze trending toys among teens and children.

Toy Wishlist Polls – Partner with schools to collect kids' toy wishlists anonymously for local preference insights.

Person 2

Heat Map Dashboard – Build a Tableau map showing toy sales intensity by state and month.

Holiday Toy Tracker – Analyze past 5 years of data to find top-selling toy categories during Christmas and summer breaks.

Demand Forecasting Model – Use a simple time series prediction to suggest which toys to pre-stock per region.

Person 3

Toy Recommender Quiz – Design a short quiz for customers to get toy suggestions based on child's age, interests, and learning style.

Visual Filters in Dashboards – Let users explore toy preferences by dragging filters (e.g., Age, State, Season) on Tableau.

One-Click Compare Tool – Help users compare up to 3 toys side-by-side on features like safety, price, learning benefits.

Person 4

Smart Inventory Suggestions – Recommend stock levels to regional managers based on past sales + climate + festivals.

Product Bundling Ideas – Identify best-selling combinations like "STEM Toy + Activity Book" and suggest as bundles.

Low-Performing Toy Alerts – Notify manufacturers when a toy consistently underperforms in a specific region.

Group ideas

Take turns sharing your ideas while clustering similar or related notes as you go. Once all sticky notes have been grouped, give each cluster a sentence-like label. If a cluster is bigger than six sticky notes, try and see if you can break it up into smaller sub-groups.

20 minutes

TIP
Add a sentence-like label to each cluster to make it easier to label, browse, organize and categorize your ideas as they come to mind.

Consumer Insight & Preferences

Interactive Survey Tools – Create online surveys for parents and kids to vote on their favorite toys by age group.

Social Media Sentiment Analysis – Use Instagram and YouTube comments to analyze trending toys among teens and children.

Toy Wishlist Polls – Partner with schools to collect kids' toy wishlists anonymously for local preference insights.

Data Analysis & Sales Trends

Heat Map Dashboard – Build a Tableau map showing toy sales intensity by state and month.

Holiday Toy Tracker – Analyze past 5 years of data to find top-selling toy categories during Christmas and summer breaks.

Demand Forecasting Model – Use a simple time series prediction to suggest which toys to pre-stock per region.

Shopping Experience & UX Improvements

Toy Recommender Quiz – Design a short quiz for customers to get toy suggestions based on child's age, interests, and learning style.

Visual Filters in Dashboards – Let users explore toy preferences by dragging filters (e.g., Age, State, Season) on Tableau.

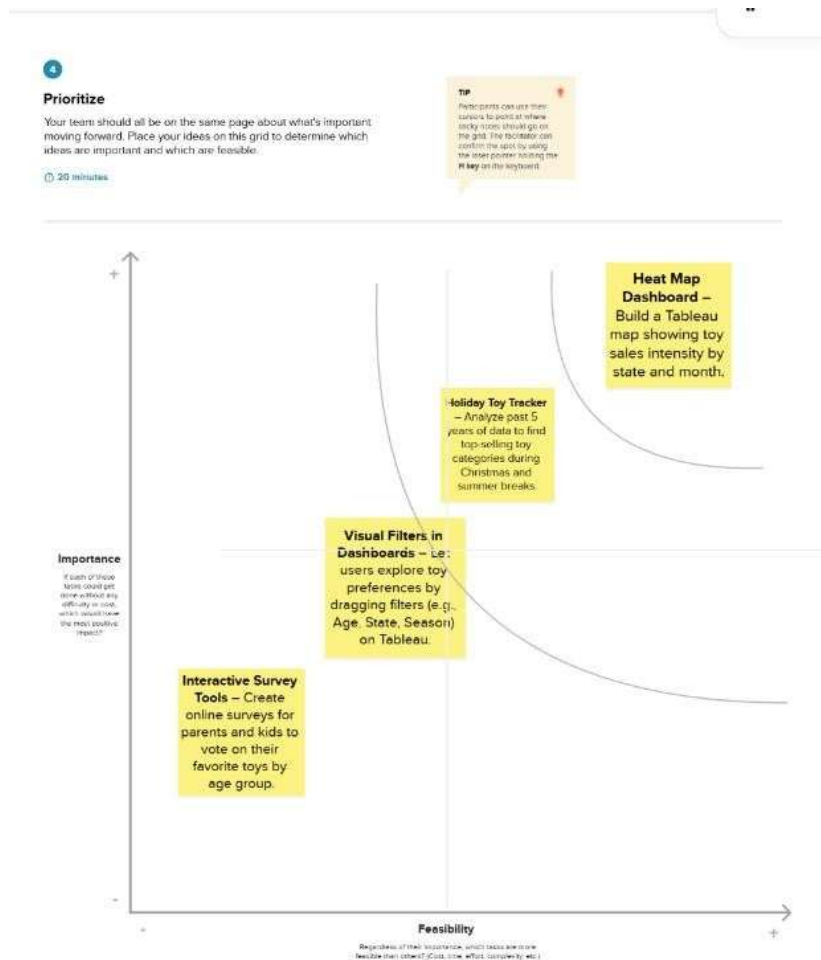
One-Click Compare Tool – Help users compare up to 3 toys side-by-side on features like safety, price, learning benefits.

Business Strategy & Inventory Optimization

Smart Inventory Suggestions – Recommend stock levels to regional managers based on past sales + climate + festivals.

Product Bundling Ideas – Identify best-selling combinations like "STEM Toy + Activity Book" and suggest as bundles.

Low-Performing Toy Alerts – Notify manufacturers when a toy consistently underperforms in a specific region.



3. REQUIREMENT ANALYSIS

3.1 Customer Journey Map

Experience Steps include: Entice > Enter > Engage > Exit > Extend.
Touchpoints include registration, dashboard use, export, and re-engagement via emails.

| Scenario: (Existing experience through a product or service) | Entice How does someone become aware of this service? | Enter What do people experience as they begin the process? | Engage As the user interacts in the process, what happens? | Exit What do people typically experience as the process finishes? | Extend What happens after the experience is over? |
|--|---|---|---|--|---|
| Experience steps What does the person do, step-by-step, as they use the service? Identify opportunities to enrich the experience at each step. | Awareness through ads or shared content | Sign up/login to platform | Interact with dashboard & explore toy data | Complete session, export/download insights | Return or re-engage with updated dashboards |
| Interactions What interactions do they have at each step along the way? • Probes: Why do they use it like that? • Reveals: Where are they? • Things: What digital touchpoints or physical objects do they use? | Social media post, influencer toy reviews, school newsletter | Login via form or Gmail confirmation email | Use filters, view charts (e.g., heatmaps, trends), submit survey | Download graphs or export filtered view | Email alert, reminder to revisit dashboard, seasonal toy trends |
| Goals & motivations At each step, what is a person's goal or motivation? (Think: Why? Not: What do they want?) | Discover popular or educational toys, make informed decisions | Access toy trends insights by region or time period | Analyze toy trends for planning or research | Save insights for report sharing device | Stay updated with toy launches, holiday trends, or new insights |
| Positive moments What steps, ideas or features provide real enjoyment, productivity, fun, interesting insights or meaning? | Eye-catching posts or reusable visuals | Seamless login experience | Dashboard is responsive, filters are helpful, data looks insightful | Export a few emails and share | Follow-up email is relevant and personalized |
| Negative moments What steps, ideas or features provide real frustration, confusion, angering, costly or time-consuming? | Unclear purpose or cluttered presentation | Long sign-up or no Gmail option | Too much information, unclear legends, slow loading | Confusion over file type or download format | No updates, irrelevant follow-up content |
| Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested? | Better campaign targeting in e.g., parenting groups, toy brands | One-click Gmail login, simplified form | Add tutorial or onboarding for first-time users | Provide expert options with explanations | Let users subscribe to topics or toy categories for updates |

3.2 Solution Requirement

- **Functional:** User registration, Dashboard filtering, Survey form submission, Data visualization, Download graphs
- **Non-Functional:** Usability, Scalability, Security, Performance, Accessibility

3.3 Data Flow Diagram

- User > Form input > Data preprocessing (Excel/Tableau Prep) > Tableau dashboard > Filters & Visualizations > Export/Feedback

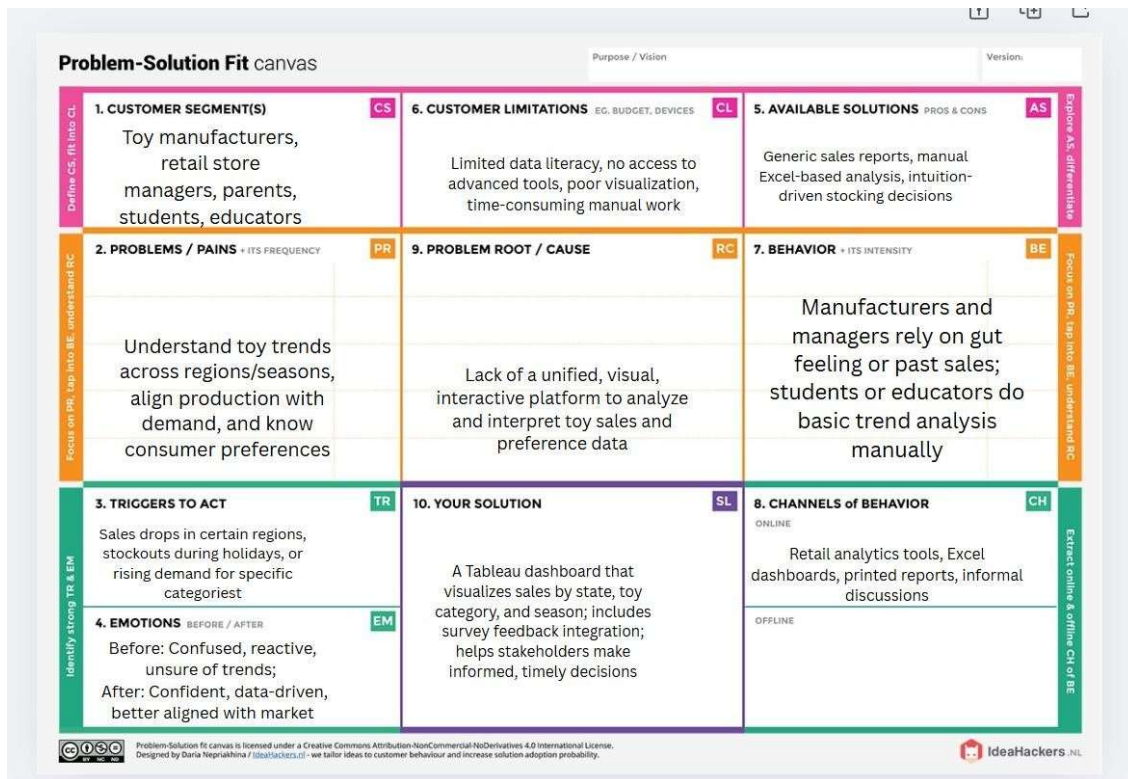
3.4 Technology Stack

- **Frontend:** Tableau
- **Backend/Data:** Excel, Tableau Prep, Google Forms
- **Hosting:** Tableau Public

4. PROJECT DESIGN

4.1 Problem Solution Fit

Connects the customer need for insights with a visual solution. Provides data clarity for better planning.



4.2 Proposed Solution

An interactive Tableau dashboard that visualizes toy sales data filtered by region, category, and season with integrated survey feedback for trend alignment.

4.3 Solution Architecture

User input & dataset → Tableau Prep → Processed dataset → Tableau Dashboard → Filter, visualize, and export features

5. PROJECT PLANNING & SCHEDULING 5.1

Project Planning

Sprints:

- Sprint 1: Registration & Login (5 story points)
- Sprint 2: Dashboard creation & filtering (6 story points)
- Sprint 3: Survey integration & export (6 story points)
- Sprint 4: Admin control & final testing (3 story points)

Tools Used:

- Mural – For brainstorming, empathy maps, and idea prioritization
- Excel/Google Sheets – For data cleaning and backlog tracking
- Tableau Public – For building dashboards, stories, and sharing
- Draw.io / Diagrams.net – For DFDs and visual planning
- MS Word / PDF Editor – For writing and formatting the final report

6. FUNCTIONAL AND PERFORMANCE TESTING

6.1 Performance Testing

- **DataRendered:**
The dashboard uses toy manufacturer data from the years 2000 to 2022, covering long-term trends.
- **Preprocessing:**
Before importing into Tableau, the data was cleaned to remove missing values, correctly format dates, and standardize state names to ensure accurate visualization.
- **FiltersUsed:**
Users can explore the data using several interactive filters like:
► Year (to view trends over time)

- Toy type (to check category-wise sales)
- Season (to understand seasonal patterns)

- **CalculationFields:**

Custom fields were created inside Tableau to enhance analysis, such as:

- % Growth (year-on-year increase in sales)
- Category Rank (ranking of toy types based on demand)
- Sales by Region (total units sold by state/region)

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DashboardDesign:

A total of 6 visualizations were created using different chart types including:

- Line Chart, Bar Chart, Heatmap, Treemap, Pie Chart, and Dual-Axis Chart

- **StoryDesign:**

The data was also structured as a Tableau Story with 5 slides/pages, each explaining a part of the data:

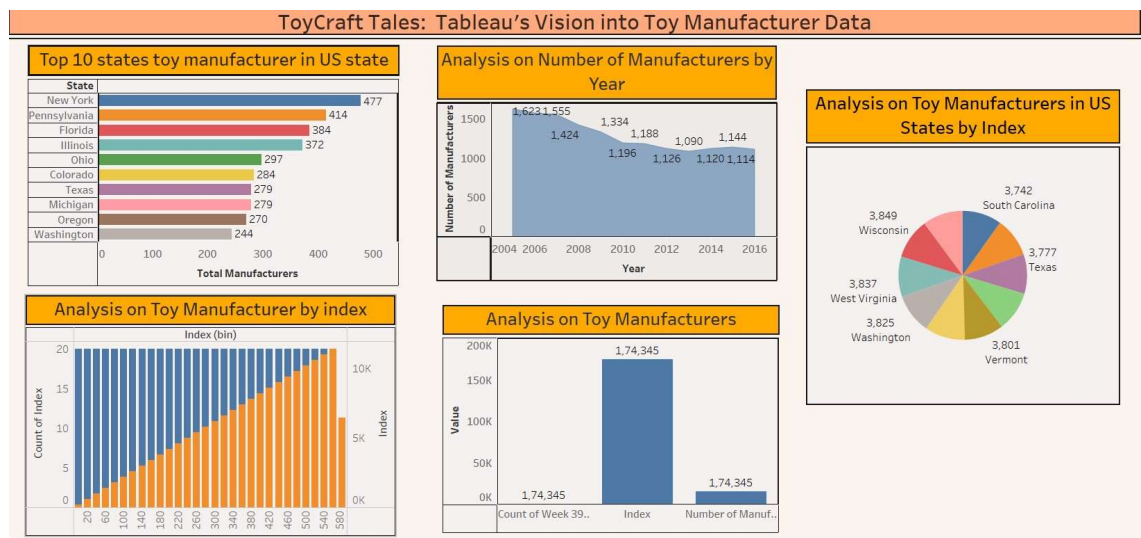
1. Intro
2. Market Trends
3. Seasonal Insights
4. Regional Distribution

5. Customer Preferences

7. RESULTS

7.1 Output Screenshots

DASHBOARD



8. ADVANTAGES & DISADVANTAGES **Advantages**

- **Easy to Use:** Anyone, including students and business users, can explore the data.
- **Effective Filters:** Quick insights using Year, Region, Season, etc.
- **Live Survey Integration:** Customer feedback can be visualized in real time.

Disadvantages

- **Limited Dataset:** Depends on what's available publicly or collected manually.
- **Feature Limits in Free Version:** Tableau Public restricts some sharing and interactivity features (compared to Tableau Server).

9. CONCLUSION

The **ToyCraft Tales** dashboard effectively visualizes toy industry data to support **better decisions** in manufacturing, marketing, and distribution. It simplifies complex data and presents it in a **clear and actionable format**, helping bridge the **gap between raw data and strategy**.

10. FUTURE SCOPE

- **AI-Based Trend Prediction:** Forecast future toy trends using machine learning.
- **Demographic Filters:** Include age, gender, and urban/rural segmentation.
- **Mobile Compatibility:** Make dashboards easier to use on smartphones/tablets.
- **Inventory Integration:** Connect with real-time inventory systems (ERP) for smarter stocking decisions.

11. APPENDIX

Dataset Link:

<https://www.kaggle.com/datasets/thedevastator/toy-manufacturers-in-usstates?select=Week+39+-+US+Toy+Manufacturers+-+2005+to+2016.hyper>

GitHub Link:

<https://github.com/238x5a4203-stack/ToyCraft-Tales-Tableau-s-Vision-into-Toy-Manufacturer-Data>