

knowledge_base.

GENERAL PLATFORM

1. What is the Skill-First Industry Internship Matching Platform?

It is a web platform that connects students and companies using skills instead of college names.

2. How is this platform different from other internship portals?

It uses skill-based matching and blind hiring instead of college-based filtering.

3. Who can use this platform?

Students, companies, and evaluators can use this platform.

4. Is this platform free for students?

Yes, students can register and apply for internships for free.

5. What problem does this platform solve?

It reduces hiring bias and improves access to internships for Tier-2 and Tier-3 students.

6. How does skill-based hiring work here?

Internships are matched based on skills, projects, and assessments.

7. Why is college name hidden during hiring?

To ensure fair evaluation based only on skills and performance.

8. How does this platform help Tier-2 and Tier-3 students?

It gives equal visibility to skilled students regardless of location or college.

9. Can students from any branch apply?

Yes, students from all branches can apply if they have relevant skills.

10. Is this platform suitable for freshers?

Yes, freshers can apply based on skills and projects.

11. What types of internships are available?

Remote, hybrid, and on-site internships are available.

12. Are internships remote or on-site?

Both remote and on-site internships are supported.

13. Is registration mandatory to use the platform?

Yes, registration is required to apply for internships.

14. How secure is my data on this platform?

Data is secured using Firebase Authentication and access rules.

15. How often are new internships posted?

Internships are posted whenever companies add new opportunities.

ACCOUNT & LOGIN

16. How do I create an account?

You can sign up using your email and password.

17. How do I log in to my account?

Use your registered email and password to log in.

18. What roles can I select during signup?

Student, Company, or Evaluator.

19. Can I change my role after registration?

No, roles are fixed after signup.

20. What should I do if I forget my password?

Use the password reset option on the login page.

21. Is email verification required?

Email verification may be required for security.

22. Can I have multiple roles with one email?

No, one email can have only one role.

23. How do I log out safely?

Use the logout button from your dashboard.

24. Can I delete my account?

Account deletion depends on platform policy.

25. How is role-based access handled?

Access is controlled using role data stored in Firebase.

STUDENT PROFILE & SKILLS

26. How do I create a student profile?

Complete your profile after signup by adding skills and details.

27. What skills should I add to my profile?

Add skills relevant to the internships you want to apply for.

28. How many skills can I add?

You can add multiple skills based on your expertise.

29. How is skill readiness score calculated?

It is calculated based on skills, projects, and assessments.

30. What is profile completeness?

It shows how much of your profile information is filled.

31. How do I improve my profile completeness score?

Add skills, projects, certifications, and resume.

32. Can I upload my resume?

Yes, you can upload your resume.

33. How does resume parsing work?

The system extracts skills and information from your resume.

34. Can I edit my skills later?

Yes, you can update your skills anytime.

35. Are certifications mandatory?

No, but they improve your profile strength.

36. How do projects help my profile?

Projects demonstrate practical skills to recruiters.

37. Can I upload GitHub or portfolio links?

Yes, portfolio links can be added.

38. What is blind hiring mode?

It hides college details from recruiters.

39. Can recruiters see my college name?

No, college name is hidden by default.

40. How does my profile become visible to companies?

Your profile is shown when it matches internship requirements.

INTERNSHIP SEARCH & APPLICATION

41. How do I search for internships?

Use filters like skills, role, and type.

42. How are internships recommended to me?

Recommendations are based on your skills and profile.

43. What is skill-match percentage?

It shows how closely your skills match an internship.

44. Can I apply to multiple internships?

Yes, you can apply to multiple internships.

45. How do I apply for an internship?

Click the apply button on the internship listing.

46. What happens after I apply?

Your application enters the review pipeline.

47. How can I track my application status?

Check the application tracker in your dashboard.

48. What does “Applied” status mean?

Your application has been submitted.

49.What does “Selected” status mean?

You have been shortlisted for the internship.

50.What does “Rejected” status mean?

You were not selected for this internship.

51.Can I withdraw an application?

Withdrawal depends on platform rules.

52.How long does shortlisting take?

It depends on the company's review process.

53.Will I get notified about application updates?

Yes, updates are sent via email.

54.Can I reapply for the same internship?

Reapplication depends on company policy.

55.How many internships can I apply to at once?

There is no fixed limit.

MATCHING SYSTEM

56.How does the matching system work?

It compares skills, projects, and evaluations.

57.What factors affect my match score?

Skills, experience, assessments, and feedback.

58.Why is my match score low?

Your skills may not fully match the role.

59.Can I see why I was matched?

Yes, match explanations are shown.

60.Is the match score based on AI?

It uses rule-based and data-driven logic.

61.Is the matching process fair?

Yes, it is skill-based and bias-free.

62.Can companies see my match score?

Yes, companies can view match scores.

63.Can evaluators influence match scores?

Yes, evaluator feedback impacts scores.

64.How can I improve my match score?

Improve skills, projects, and assessments.

65.Does engagement affect matching?

Yes, active engagement can improve visibility.

COMPANY / RECRUITER

66. How can companies register on the platform?

Companies sign up using email and role selection.

67. How do recruiters post internships?

Use the company dashboard to post roles.

68. Can recruiters filter candidates by skills?

Yes, filtering is skill-based.

69. What is blind hiring for recruiters?

It hides college and location details.

70. Can recruiters see college names?

No, college names are hidden by default.

71. How are candidates shortlisted?

Based on match score and evaluator feedback.

72. What is the verified recruiter badge?

It indicates trusted companies.

73. Can recruiters reject or select candidates?

Yes, recruiters can update application status.

74. How do recruiters communicate decisions?

Through automatic email notifications.

75. Are recruiters charged for posting internships?

Charging depends on platform policy.

EVALUATOR & MENTOR

76. Who are evaluators on the platform?

Evaluators are skill reviewers and mentors.

77. How does evaluator onboarding work?

Evaluators register and verify expertise.

78. What can evaluators assess?

Skills, projects, and portfolios.

79. Do evaluators see college details?

No, college information is hidden.

80. How does evaluator feedback impact students?

It affects match scores and ranking.

81. Can evaluators reject applications?

Yes, they can recommend rejection.

82.How is evaluator rating calculated?

Based on feedback quality and consistency.

83.Are evaluators industry professionals?

Evaluators may be industry experts or mentors.

84.How does mentorship work?

Mentors guide students on skills and careers.

85.Can students interact with evaluators?

Interaction depends on platform rules.

CHATBOT & SUPPORT

86.What can the chatbot help me with?

Resume guidance, interview prep, and platform help.

87.Is the chatbot powered by AI?

Yes, it uses document-based AI retrieval.

88.Does the chatbot give accurate answers?

Yes, answers are based on trained documents.

89.What data is the chatbot trained on?

PDFs provided by the platform.

90.Can the chatbot hallucinate answers?

No, it answers only from available data.

91.What happens if the chatbot doesn't know an answer?

It says the information is not available.

92.Can I use the chatbot for resume help?

Yes, resume guidance is supported.

93.Can the chatbot help with interview preparation?

Yes, interview tips are provided.

94.Is the chatbot available offline?

Cached answers may be available offline.

95.Does the chatbot support multiple languages?

Language support depends on configuration.

OFFLINE, EMAIL & SECURITY

96.Can I use the platform without internet?

Limited features work offline.

97.What features work offline?

Viewing internships and cached chatbot content.

98. When will offline data sync?

Data syncs automatically when online.

99. Will I receive emails after registration?

Yes, welcome and application emails are sent.

100. How does the platform ensure fairness and trust?

By using blind hiring, skill-based matching, and verification.
