

CONTACT ME AT



Prackenfell, Cape Town



ioshlenders1@gmail.com



081 746 6658

TRANSPORT

Own reliable transport

PROFESSIONAL SKILLS

IQ Retail Account Software

Microsoft Office (Word)

SOFT SKILLS

Customer Orientated

Self Motivated

Organization

Reliable Flexible

JOSH LENDERS

STUDENT

PERSONAL PROFILE

Self motivated student with a history of working in the retail industry. Skilled in customer service and administrative support. Eager to find a part-time employment opportunity to grow my career experience.

WORK EXPERIENCE

Sales Assistant (Part-Time)

Factorie, Cape Gate | November 2024 - January 2025

- Customer service and sales.
- Cash handling such as point of sale.
- Unpacking, moving and restocking products.
- Support with general customer queries.

Chocolate Advisor Flexi (Part-Time)

Lindt and Sprungli, Tygervalley | May 2024 - June 2024

- Customer service and sales.
- Cash handling such as point of sale.
- Unpacking, moving and restocking products including completing stock order spreadsheets.

Sales Assistant (Part-Time)

Cotton On, Tygervalley | Nov 2022 - Jan 2023

- On the floor customer service.
- Assist customers with general queries.
- Packing and racking up stock.

Cashier and Floor Assistant (Part-Time)

Glowing Rooms | Jan 2021 - April 2024

- Managing customer queries and complaints.
- Managing bookings telephonically and via email.
- Cash handling such as cashing up of tills.
- Completing supplier invoices for stock, counting stock.

REFERENCES

Laurianne Korte - Glowing Rooms Part Owner laurianne@escape.org.za 083 460 6596

Ana Castle - Cotton On, Tygervalley Store Manager anacastle1985@gmail.com 068 556 3236

Jade Waters - Lindt and Sprungli, Tygervalley Store Manager tygervalley@lindt.com 060 479 1313

Tracey - Leigh - Factorie, Cape Gate Acting Store Manager 078 833 6469

EDUCATIONAL HISTORY

Cape Peninsula University of Technology

DIP: ICT IN APPLICATIONS DEVELOPMENT | In Process

The Settlers High School

Grade 12 (Matric) | Complete

• Modules include English Home Language, Afrikaans First Additional Language, Economics, Geography, Mathematics, Information Technology