

TERM	DEFINITION
FREIGHT FORWARDING	The service of arranging and managing movement of goods from one location to another by air, sea, road, or rail.
AIR AND OCEAN FREIGHT FORWARDING	Services that involve movement of goods from one location to another through air or ocean only. Air Freight Forwarding involves the use of aircrafts whereas, Ocean Freight Forwarding involves the use of cargo ships for transportation.
CUSTOMS CLEARANCE	The service of preparing and submitting documents, paying duties and taxes to ensure that goods are legally transported across borders.
LOGISTICS	Logistics as a service encompasses the entire supply chain, including planning, implementation, storage, warehousing, transportation and inventory management.
AIRLINE FREIGHT AGENCY	The service where a company acts as an agent for airlines to assist clients with transportation of goods via air freight.
WAREHOUSING SERVICES	The service of providing storage and management of goods in a facility until they are needed to be transported or delivered.
NOMINATED SHIPMENTS	It is an international shipping arrangement where the consignee (buyer/importer) selects and appoints the freight forwarding company to handle their shipments.
DIRECT SHIPMENTS	It refers to shipments that a freight forwarding company secures by directly marketing and pitching to local clients such as importers and exporters. Here Customer Relationship Management and Marketing play a key role in securing shipments.
IATA (INTERNATIONAL AIR TRANSPORT ASSOCIATION)	It is trade association for the world's airlines that promotes cooperation among them to ensure safe, secure, and efficient air travel and shipping. IATA Codes are an integral part of the travel industry and essential for the identification of an airline, its destinations and its traffic documents.

GW (GROSS WEIGHT)	It the total weight of a shipment, including the cargo, all packaging materials, pallets, and containers. It represents the complete weight of the item as it is ready for transport
VW (VOLUMETRIC WEIGHT)	<p>It is a measure of how much space a package takes up in a shipment, used by carriers to determine shipping costs when the space occupied is more significant than the package's actual physical weight. It is calculated using a formula</p> <p>$(\text{Length} \times \text{Width} \times \text{Height}) / \text{Volumetric Factor}$</p> <p>where the factor varies by carrier and transport mode. Then billable weight is calculated using the max of GW and VW known as CW (Chargeable Weight)</p>

TABLES:

1. Table 1 - Office Branch

Abbreviation of Branch	Full Form
DEL	Delhi
LDH	Ludhiana
AMD	Ahmedabad
BOM	Mumbai
PNQ	Pune
BLR	Bangalore
MAA	Chennai
HYD	Hyderabad
CCU	Kolkata

2. Table 2 - Type of Shipment

Abbreviation of Type of Shipment	Full Form
AI	Air Import
AE	Air Export
CC-AI	Customs Clearance for Air Import

CC-AE	Customs Clearance for Air Export
OI	Ocean Import
OE	Ocean Export
CC-OE	Customs Clearance for Ocean Export
CC-OI	Customs Clearance for Ocean Import
LOG	Logistics