

# Project Design Phase – II

## Solution Requirements (Functional & Non-Functional)

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Team ID: NM2025TMID07316

Project Name: Calculating Family Expenses through ServiceNow

### Functional Requirements

| FR No. | Functional Requirement (Epic) | Sub Requirement (Story / Sub-Task)   |
|--------|-------------------------------|--|
| FR-1   | Expense Entry                 | Allow users to input daily family expenses including amount and category.        |
| FR-2   | Expense Categorization        | Enable classification of expenses (e.g., Food, Rent, Utilities, Transportation). |
| FR-3   | User and Role Management      | Allow creation of users (e.g., Family Members, Admin) with assigned roles.       |
| FR-4   | Budget Management             | Allow users to set monthly budgets and receive notifications for overspending.   |
| FR-5   | Report Generation             | Generate weekly, monthly, and yearly expense reports with filters.               |
| FR-6   | Dashboard Visualization       | Display visual charts for expense comparison and insights.                       |
| FR-7   | Workflow Automation           | Use Flow Designer to automate expense approval and reporting.                    |

### Non-Functional Requirements

| NFR No. | Non-Functional Requirement | Description  |
|---------|----------------------------|--|
| NFR-1   | Usability                  | The interface should be simple and intuitive for family members to add expenses. |
| NFR-2   | Security                   | Only authorized users (family members) should access or modify data.             |
| NFR-3   | Reliability                | Expense records and reports must be generated accurately and consistently.       |
| NFR-4   | Performance                | The system should respond instantly to expense entry and report generation.      |
| NFR-5   | Availability               | The system should be available 24/7 for all family members.                      |
| NFR-6   | Scalability                | The system should support additional users and more expense categories.          |
| NFR-7   | Maintainability            | The configuration (categories, budgets, workflows) should be easily manageable.  |