

User Experience Designer

www.helenhsong.github.io linkedin.com/in/helenhsong

EDUCATION

University of Michigan

School of Information, Class of 2021

Bachelor of Science in Information, User Experience Design Concentration

EXPERIENCE

July 2018 to March 2019 **Quality Food Centers, Front End Hourly Associate**

> Responsible for checking and bagging groceries, including Instacart orders Responsible for ID and Scan, Bag, Go verifications at self-checkout lanes

2017 to 2018 WWU Korean Student Association, Vice President & Steering Representative

Organized and ran general meetings with other e-board officers

Organized annual heritage night with auction basket revenue donated to Liberty in North Korea Attended Ethnic Student Center Steering Committee meetings as a voting member representing KSA

Attended Ethnic Student Center President Council meetings in president's absence

Skyline Science Club, Executive Board Member 2013 to 2016

Organized weekly experiments and materials

Organized Science Olympiad competition prep meetings

Obtained sponsors for Science Club Expo

Co-Vice President (2015-2016), Executive Director (2014-2015), Underclassmen Representative (2013-2014)

VOLUNTEER

Neuroscience Research Driven Students Off-Campus Outreach Volunteer Fall 2016

Part of a volunteer team of college students which introduces basic neuroscience to elementary school

students

Issaquah School District B.A.S.C. Club Connection Intern Summer 2015

Supervised students and aided teachers in activities

2013 to 2014 **Gloria Chamber Academy Volunteer Musician**

Performed as a solo flutist at retirement homes and for concerts supporting causes such as malaria

research

AWARDS & HONORS

2016	Washington Science Olympiad State Tournament — 5th Place for Cell Biology
2016	Washington Science Olympiad NW Region Tournament — 4th Place for Cell Biology
2015	Washington Science Olympiad NW Region Tournament — 5th Place for Green Generation
2015	Seattle Flute Society Horsfall Competition — 2nd Place for final round of Upper Division
2014	Performing Arts Festival of the Eastside — 1st Place for Solo Woodwind: 9th to 10th Grade
2014	Seattle Young Artists Music Festival — Gold Seal of Recognition for Solo Flute: Complete Program

SKILLS

Sketch HTML/CSS, Java, Python Written and verbal communication Collaboration and teamwork Customer service