

# PhoneNow inputs

PhoneNow: Inputs for PowerBI request



Janet (PhoneNow)

To ● You

Reply Reply All Forward ...

Hi Digital Accelerator,

I'm Janet, Retention Manager here at PhoneNow. Before you start working on our dashboard, let me provide you with some inputs

- Customers who left within the last month
- Services each customer has signed up for: phone, multiple lines, internet, online security, online backup, device protection, tech support, and streaming TV and movies
- Customer account information: how long as a customer, contract, payment method, paperless billing, monthly charges, total charges and number of tickets opened in the categories administrative and technical
- Demographic info about customers – gender, age range, and if they have partners and dependents

Looking forward to hearing from you.

Best regards,  
Janet

