





Cisco Zero Trust

Cisco IT's journey to a secure remote working experience

Josephina Fernandez, Director - Security Architecture & Research Sukhbir Singh, Architect
Carlos Martinez, Architect
BRKCOC-2001



Evolving threat landscape

A new approach to security is needed -to address identity, app & network threats



81% of breaches involved compromised credentials



Targeting Apps

54% of web app vulnerabilities have a public exploit available



Targeting Devices

300% increase in malware variants targeting IoT devices



Evolving threat landscape







VPN-less Apps



Webex



Webex

Teams







Outlook

OneDrive SharePoint



HelpZone



TeamSpace



Smartsheet













OneNote



Word



Excel







PowerPoint

DUO











My PTO

Box

Rallv

DocExchange

CiscoTV

Apps requires VPN

11 111 11 CISCO

Cisco Employee Connection



People Directory

service **n**uw

Ent. Service Platform









On-prem **Applications**



Cisco eStore



Operational Tools



Engineering Apps



Sales & Business **Applications**



TAC Tools

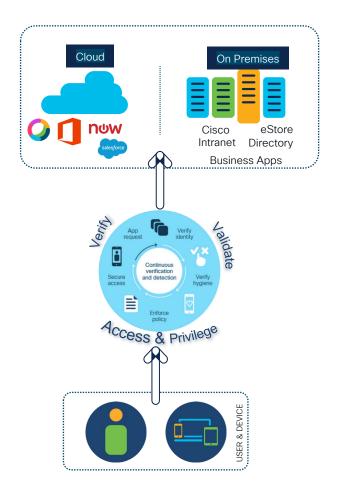


Don't make me think.



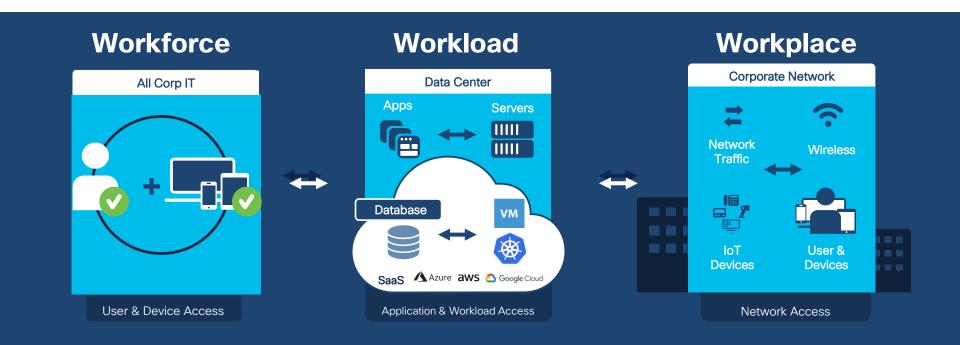
Do we want to use this slide instead of slide 7?

Secure, seamless access from anywhere





Cisco & Zero Trust





Cisco Zero Trust for the Workforce

✓ Improved experience for the user



Borderless access creates new governance opportunities



✓ Increased security

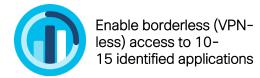






5-Month Deliverables

Deploy Zero Trust architecture for the workforce* by leveraging Duo technology; offer borderless application access, improve authentication experience, and reduce information risk





Deploy user/device certificates



Per-app access controls



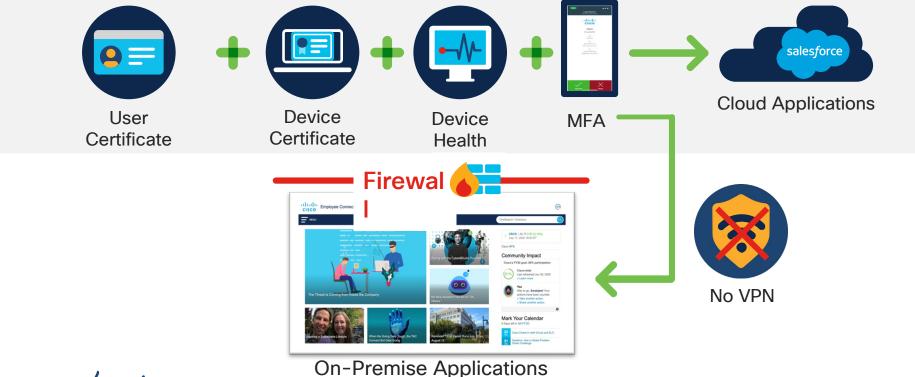
Does not impact existing experience

^{*} Workforce = IT, Security & Trust Organization, Security Sales, Security Business Group, Customer Experience



Zero Trust:

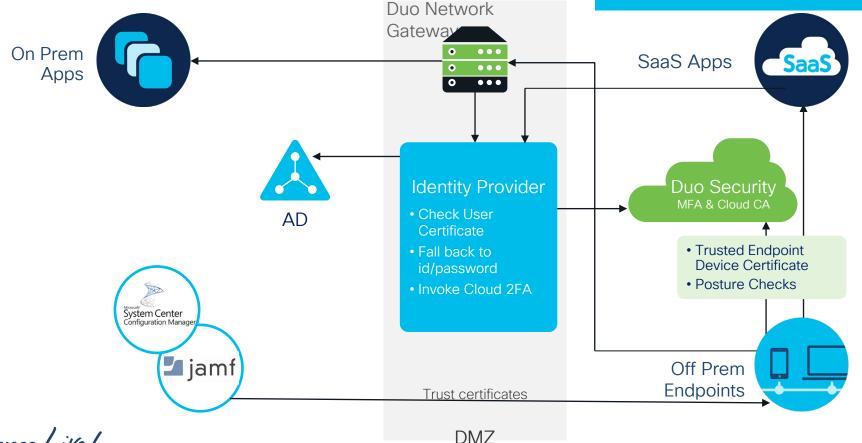
Borderless Access with Improved Authentication

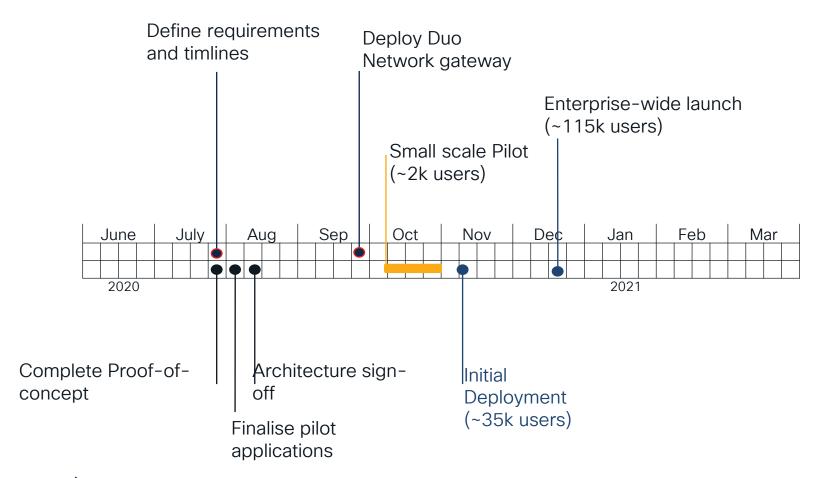




Zero Trust Architecture

Make sure animation reflect discussion flow, overlay when covering different section





cisco live!



Demo

Borderless access with Zero Trust policies



cisco Live!

Cisco Zero Trust Deployment



Managed Devices

Deployed Device Configs to over **170k** Endpoints (Mobile/Desktop)



Applications Available

Borderless access for **20+** Applications



User Authentications

10,000 user authentications daily via Network Gateway during pilot (for on-prem access to resources)



Borderless Access

Borderless access for Mac, Windows, Android, and iOS devices





Key Takeaways & Lessons Learned

Executive Buy-in/Sponsorship

· 'Air Cover' enables team to be bold and move quickly

Introducing Zero Trust principles to organization

- ·Share benefits to employees/leadership
- Start small, gain experience, expand (ex. start with a pilot and solicit feedback, monitor mode first before full enforcement)

Lean team structure for the cross functional team

• Ensure you have empowered individuals who can make decisions on behalf of their organization

Active communications

- •Ensure you have the ability to respond publicly to public input/critique
- (ex: Our CEC articles didn't always allow for comment responses)
- Leveraging a weekly newsletter directed to stakeholders creates momentum and sense of urgency





Thank you





