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Unlock Intersight monitoring with OpenTelemetry

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Cisco Webex App

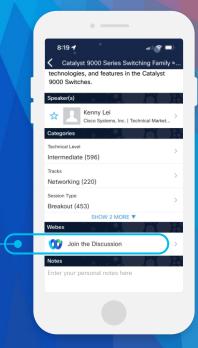
Questions?

Use Cisco Webex App to chat with the speaker after the session

How

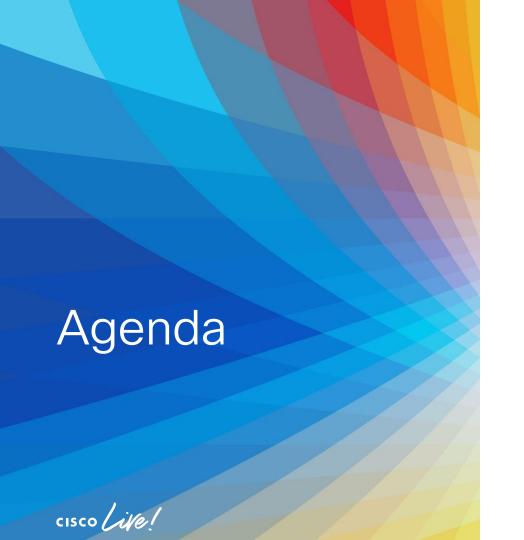
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- The Challenge
- Enter OpenTelemetry
- Intersight and OpenTelemetry?
- Key Takeaways

The Challenge



Silo'd data stores and dashboards









Infrastructure team



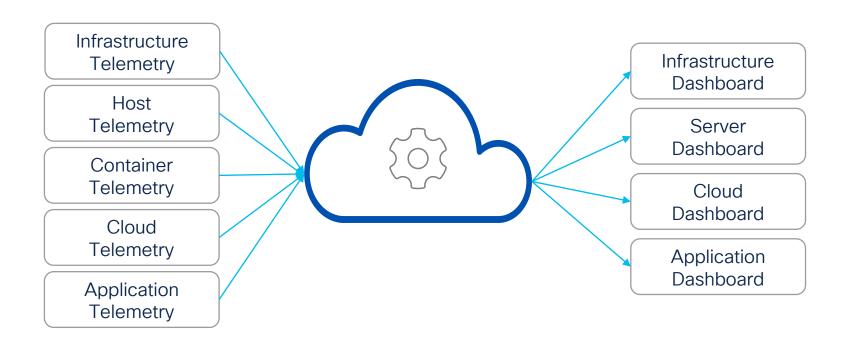
Virtualization / Systems team



Cloud team



What if there was a way to democratize that data?







Enter OpenTelemetry



What is OpenTelemetry?

"OpenTelemetry is a collection of tools, APIs, and SDKs. Use it to instrument, generate, collect, and export telemetry data (metrics, logs, and traces) to help you analyze your software's performance and behavior."



OpenTelemetry Signal Types

Metrics

a set of measurements collected at regular intervals

Logs

strings of structured or unstructured text with an associated timestamp

Traces

chains of events (or transactions) between different components in an application



Relevant OpenTelemetry Terminology

API

In the OpenTelemetry project, used to define how telemetry data is generated

SDK

A telemetry SDK implements the OpenTelemetry API in a specific language

Semantic Conventions

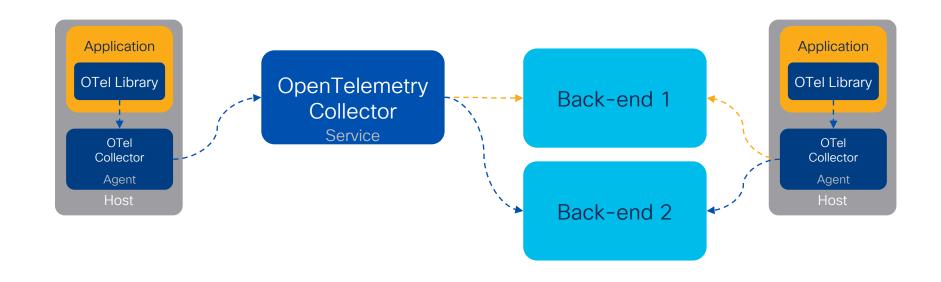
Defines standard names and values of Metadata in order to provide vendoragnostic telemetry data.

OTLP

OpenTelemetry Protocol (OTLP) defines the protocol used to exchange data between the client and the server over gRPC or HTTP



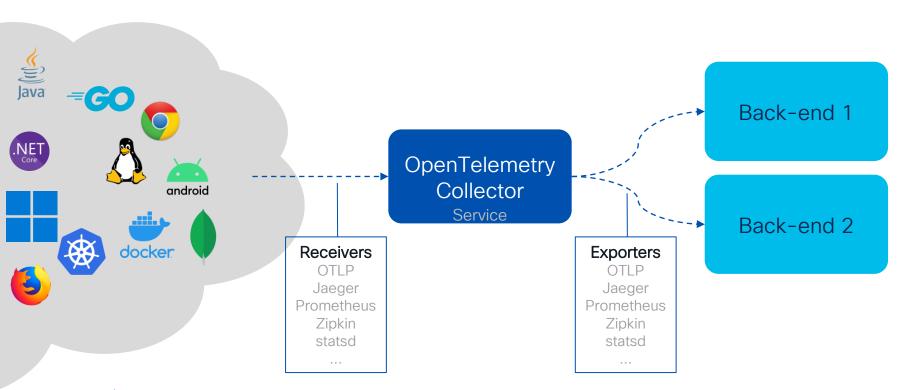
OpenTelemetry reference Architecture





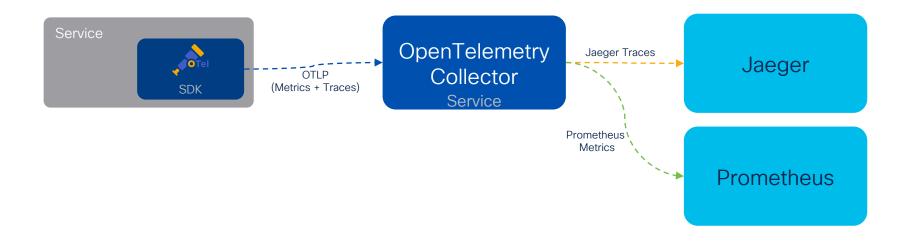


OpenTelemetry Collector as protocol translator



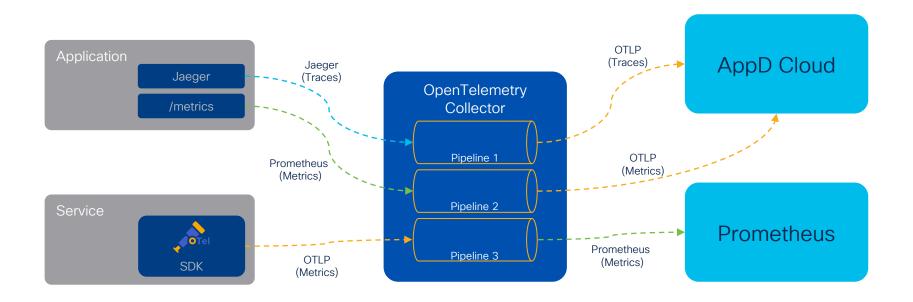


Collector Use Cases (1)





Collector Use Cases (2)

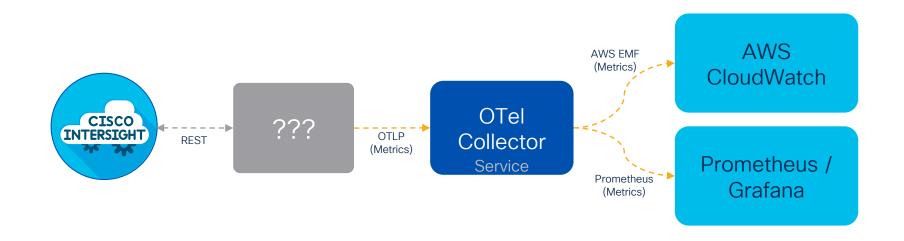




Intersight and OpenTelemetry?

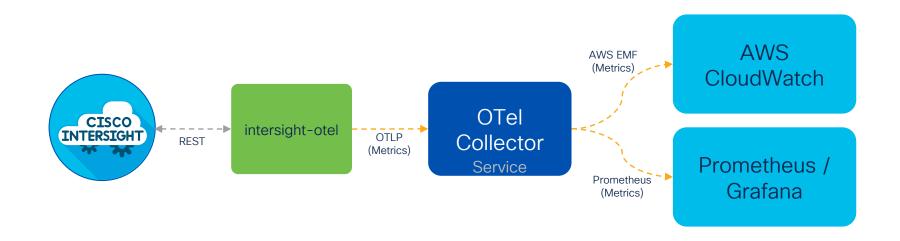


Intersight and OpenTelemetry?

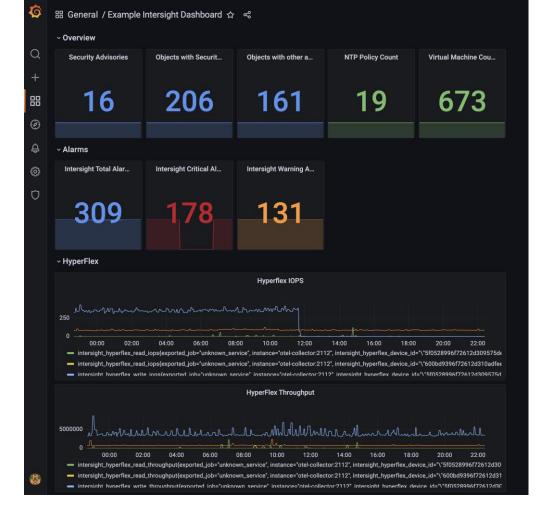




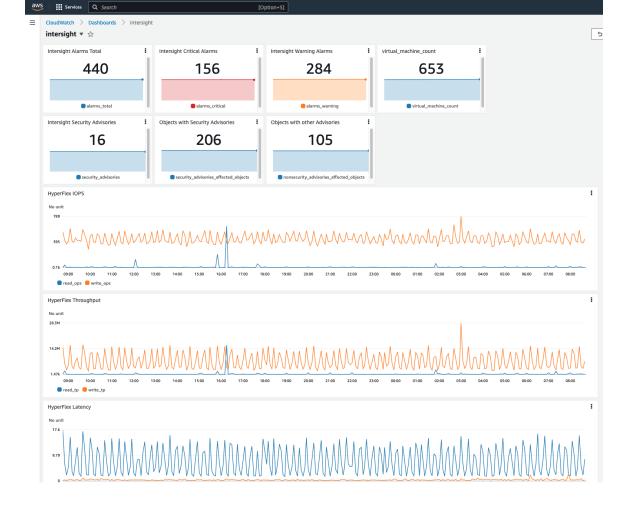
Intersight and OpenTelemetry













What is intersight-otel?

- Lightweight collector (written in Rust)
- Periodically polls Intersight API to retrieve metrics
- Extremely configurable API requests and metrics generated are configuration not code
- Available as binaries for multiple platforms or container image to run on Docker, Kubernetes, AWS ECS, etc.
- https://github.com/cgascoig/intersight-otel



Configuration overview

```
key_file = "/etc/ismetricskey/intersight-key.pem"
key id = "0123456789abcdef01234567/0123456789abcdef01234567/0123456789abcdef01234567"
otel collector endpoint = "http://otel-collector:4317"
[[pollers]]
name = "virtual machine count"
api query = "api/v1/virtualization/VirtualMachines?$count=true"
aggregator = "result count"
interval = 300
[[pollers]]
name = "ntp policy count"
api query = "api/v1/ntp/Policies?$count=true"
aggregator = "result count"
interval = 300
[[tspollers]]
name = "hx performance"
datasource = "hx"
dimensions = ["deviceId"]
filter = { ...}
aggregations = [...]
post_aggregations = [...]
interval = 300
```

Global configuration

- Intersight auth
- Otel destination

Regular Pollers

Call a regular Intersight API and extract a metric value

TimeSeries Pollers

Query the Intersight "TimeSeries" API for metrics

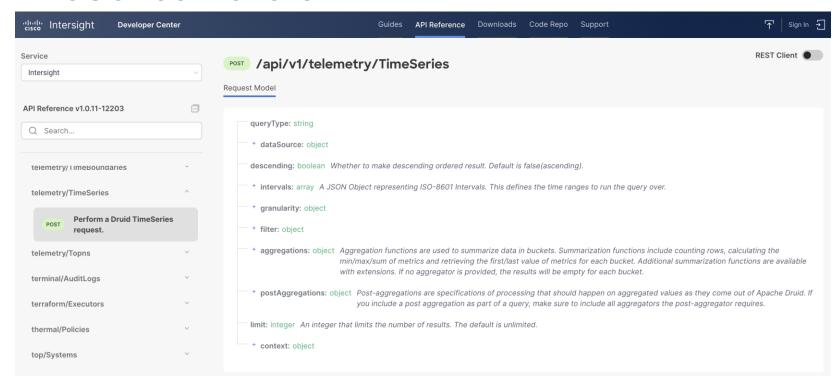


Regular Pollers in action

```
[[pollers]]
                        name = "virtual machine count"
                        api query = "api/v1/virtualization/VirtualMachines?$count=true"
                        aggregator = "result_count"
                        interval = 300
                                                                                                                     OTel
 CISCO
                                                      intersight-otlp
INTERSIGHT
                                                                                                                   Collector
GET https://intersight.com/
                                                                          Metric #4
api/v1/virtualization/VirtualMachines?$count=true
                                                                          Descriptor:
                                                                               -> Name: virtual machine count
                                                                               -> Description:
                                                                               -> Unit:
                                                                               -> DataType: Gauge
           "ObjectType": "mo.DocumentCount",
                                                                          NumberDataPoints #0
           "Count": 658
                                                                          StartTimestamp: 2023-05-05 05:33:15.411738108 +0000 UTC
                                                                          Timestamp: 2023-05-10 08:04:15.41354285 +0000 UTC
                                                                          Value: 658.000000
                                                      result_count
                                                       aggregator
```

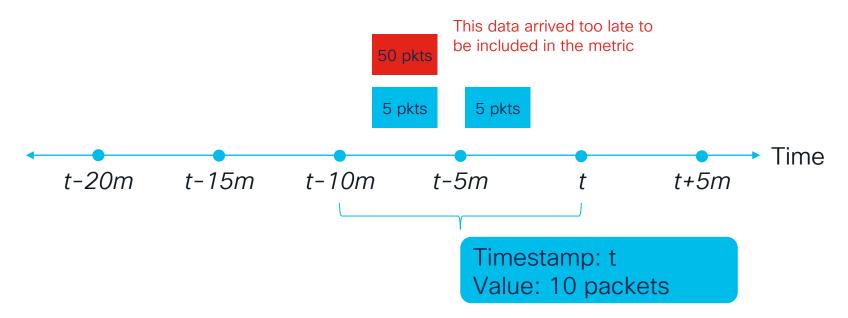


TimeSeries Pollers - API



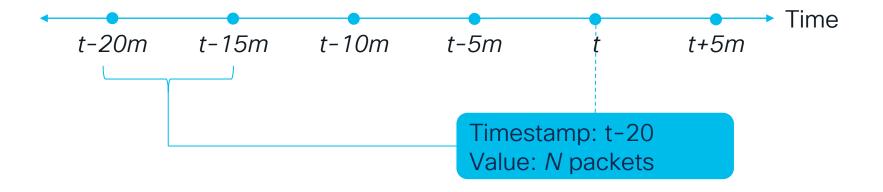


TimeSeries Pollers - Naïve strategy



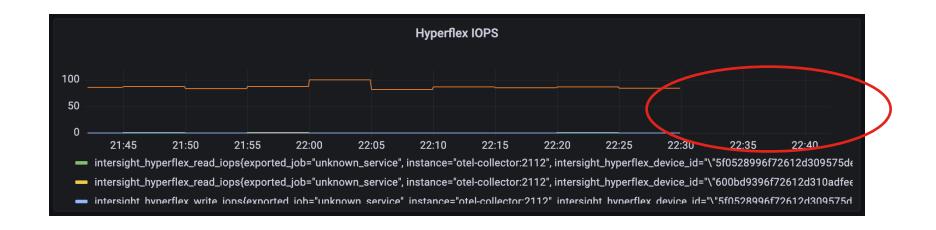


TimeSeries Pollers - Actual strategy





TimeSeries Pollers





Demo time!



Key Takeaways



Key Takeaways

- OpenTelemetry provides a vendor-agnostic telemetry framework
- Once in OpenTelemetry we can do almost anything with that data
- Think of OpenTelemetry Collector as a protocol translator for telemetry
- intersight-otel can generate OpenTelemetry metrics from almost any Intersight API call you can think of
 - Please try it out
 - Give feedback
 - "Star" / "Watch" the GitHub repository for updates



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Thank you



Cisco Live Challenge

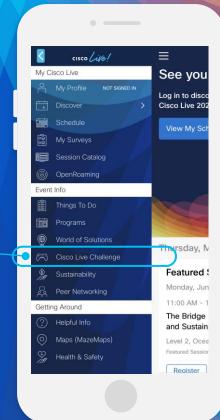
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