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OpenTelemetry and Epsagon

A Love Story in Three Acts

Yosef Arbiv, R&D Team Leader @YosefArbiv

DEVNET-2095





Cisco Webex App

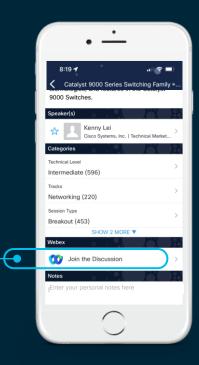
Questions?

Use Cisco Webex App to chat with the speaker after the session

How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click "Join the Discussion"
- 3 Install the Webex App or go directly to the Webex space
- 4 Enter messages/questions in the Webex space

Webex spaces will be moderated by the speaker until June 17, 2022.



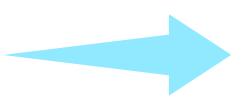
https://ciscolive.ciscoevents.com/ciscolivebot/#BRKXXX-xxxx



Our Journey With OpenTelemetry

2018

 Proprietary Protocol and SDKs



2022

- Acquired by Cisco
- Supporting native OpenTelemetry
- Part of the OpenTelemetry Community

Agenda

- Introduction Observability
- Act I: Epsagon in the Pre-OTel Era
- Act II: Standardization
- Act III: Joining Cisco and the OTel Community
- The Future
- Questions



About Me

- Yosef Arbiv
- Married to Adi and father of three
- SDK Team Leader at Cisco ET&I
- 12 years of experience as a Team Leader and Software Engineer







Observability



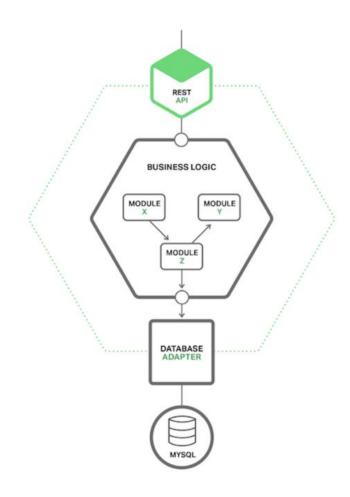
Observability

is a measure of how well internal states of a system can be inferred from knowledge of its external outputs

Wikipedia



Monolith

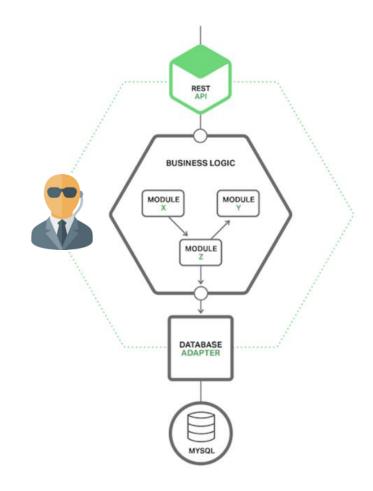




Metrics Collection

Agent based

Collects only host data

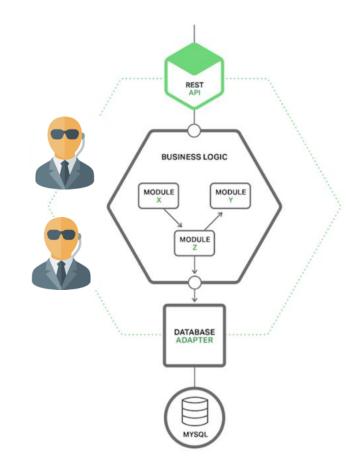




Logs Collection

Agent based

Dumps locally or remotely

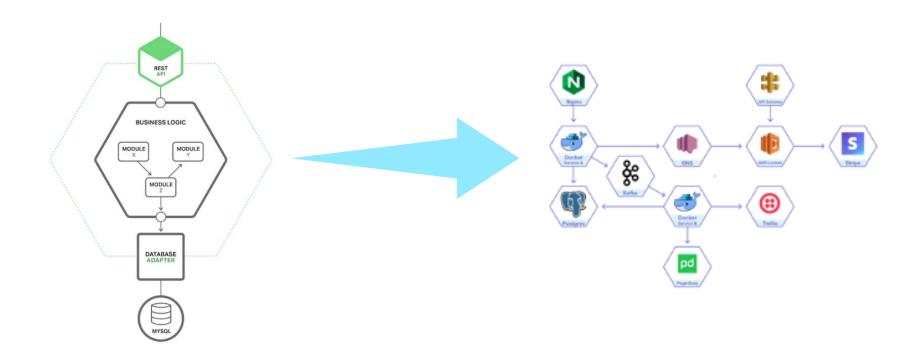




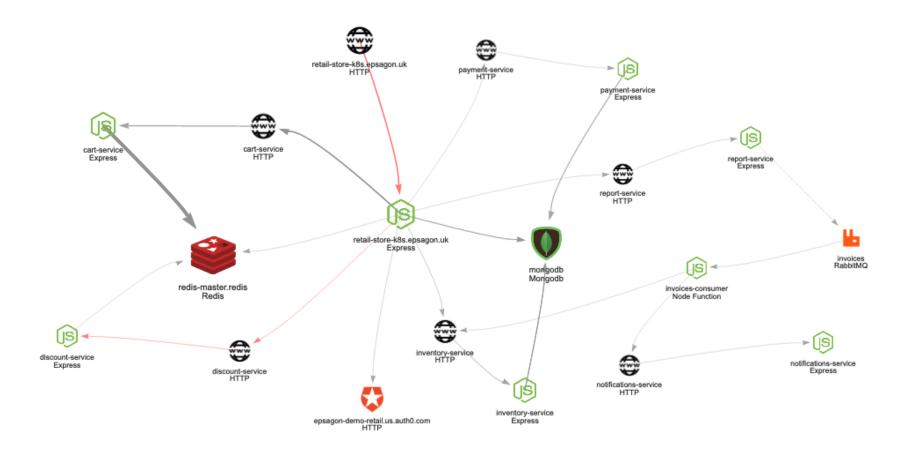
Fast Forward Into the Future



The Rise of Microservices on the Cloud









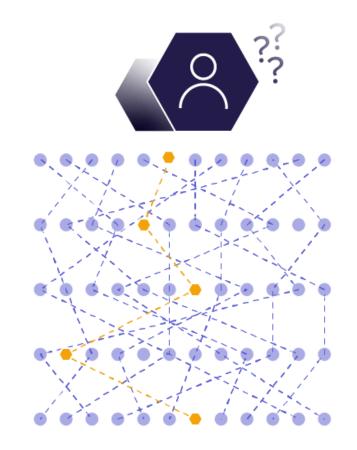
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Challenges

Observe

Troubleshoot

Optimize





Three Pillars of Observability







Metrics

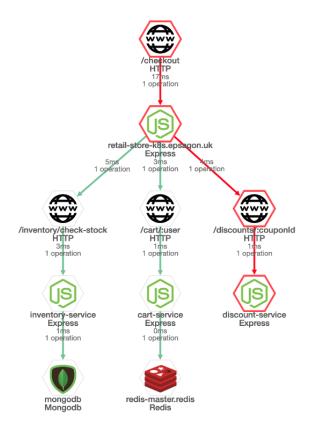
Logs

Traces



Distributed Traces







Act I

Epsagon in the Pre-OTel Era



Lessons Learned

- Product defensibility
- Creating an open-source community is hard



Act II

Standardization





Lessons Learned

- Forks are fast but hard to maintain
- The tech-debt dilemma



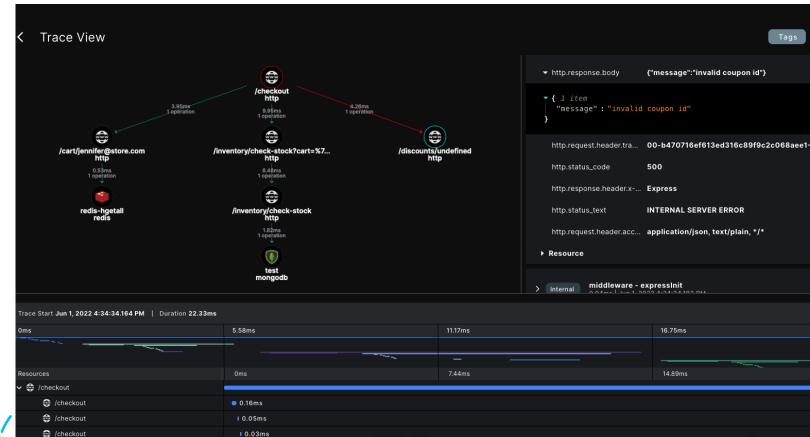


Joining Cisco and the OTel Community





https://Telescope.app







The Future



Technical Session Surveys

- Attendees who fill out a minimum of four session surveys and the overall event survey will get Cisco Live branded socks!
- Attendees will also earn 100 points in the Cisco Live Game for every survey completed.
- These points help you get on the leaderboard and increase your chances of winning daily and grand prizes.





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Thank you



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