cisco Live!
Let's go
#CiscoLive

The bridge to possible

Royal Caribbean Elevates Customer Experience with NTT 360 Observability and Cisco FSO

Alice McElroy, Director, Operational Excellence, Royal Caribbean Group,
Joe Maissel, Practice Director, NTT
Joe Byrne, CTO, Cisco AppDynamics

BRKAPP-2010

Royal Caribbean Group

Royal Caribbean International has been delivering innovation at sea since its launch in 1969. Each successive class of ships is a record-breaking architectural marvel that revolutionizes vacations with the latest technology.

Headquartered in **Miami, FL**

84,700
Employees from **130+** countries

6,000,000
Guests per year

63 ships

270+ destinations
in **60+** countries
on **6** continents

20 consecutive years voted
“Best Cruise Line Overall”
by Travel Weekly readers

Began delivering innovation to the sea in **1969**

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Cisco Webex App

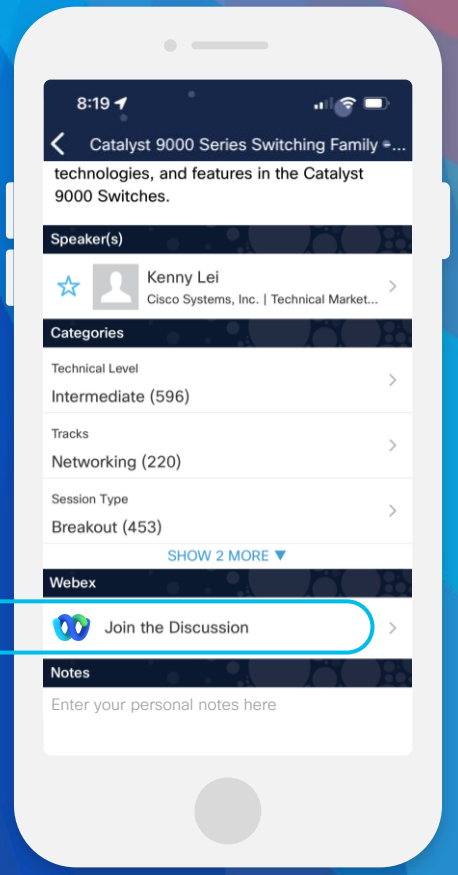
Questions?

Use Cisco Webex App to chat
with the speaker after the session

How

1. Find this session in the Cisco Live Mobile App
2. Click “Join the Discussion”
3. Install the Webex App or go directly to the Webex space
4. Enter messages/questions in the Webex space

Webex spaces will be moderated by the speaker until June 9, 2023.



https://ciscolive.ciscoevents.com/ciscolivebot/#CSSAPP-2880

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Fill out your session surveys!

Attendees who fill out a minimum of four session surveys and the overall event survey will get **Cisco Live-branded socks** (while supplies last)!

Attendees will also earn 100 points in the **Cisco Live Challenge** for every survey completed.

These points help you get on the leaderboard and increase your chances of winning daily and grand prizes

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Continue your education

- Visit the Cisco Showcase for related demos
- Book your one-on-one Meet the Engineer meeting
- Attend the interactive education with DevNet, Capture the Flag, and Walk-in Labs
- Visit the On-Demand Library for more sessions at www.CiscoLive.com/on-demand

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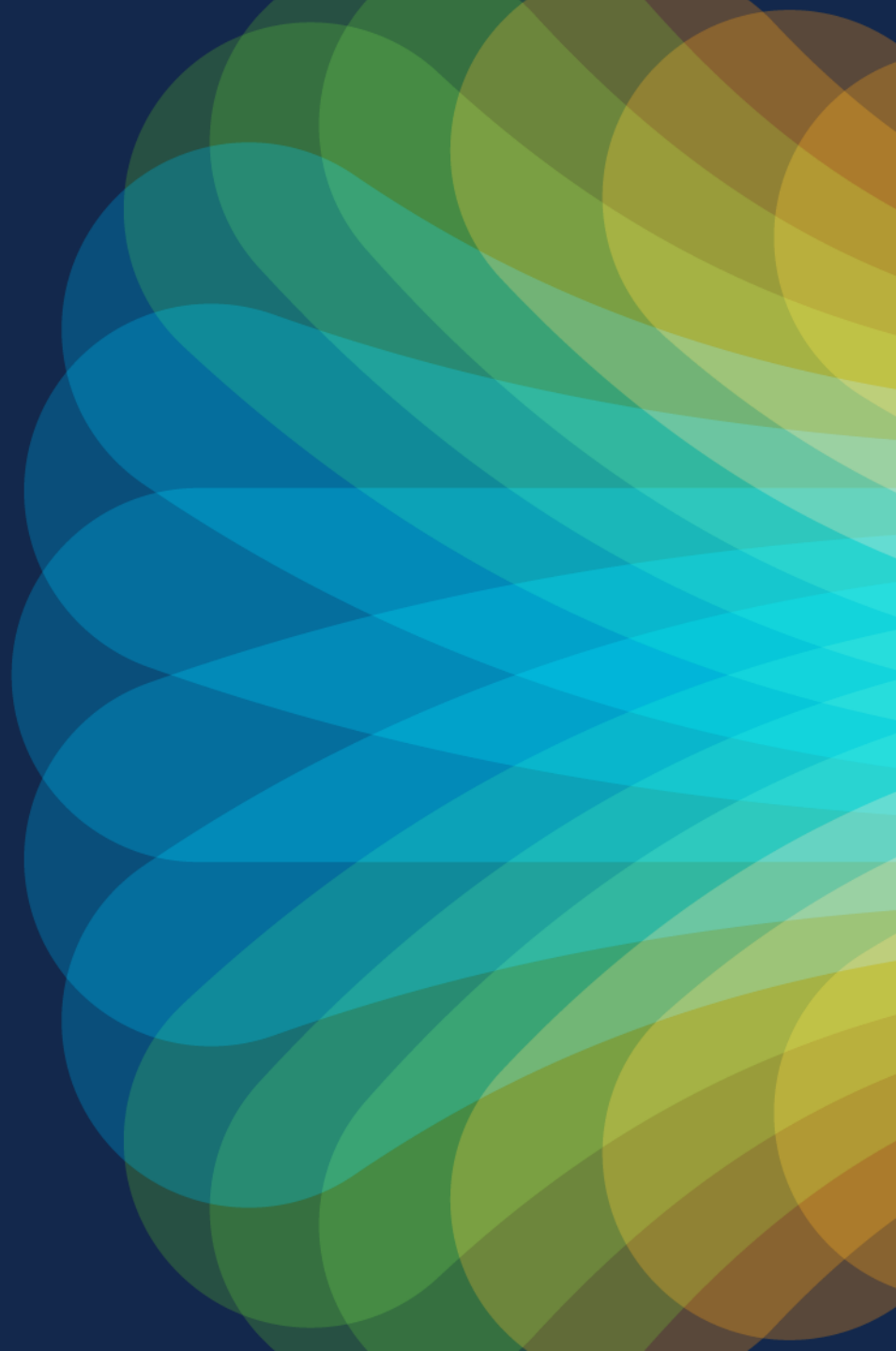
Thank you



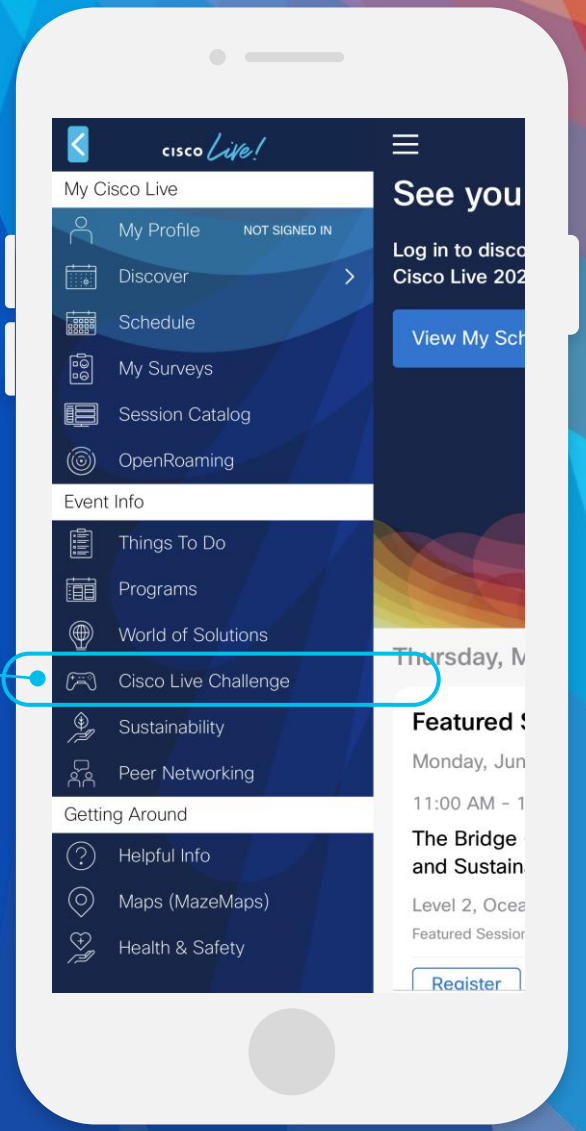
Cisco Live **Challenge**

Gamify your Cisco Live experience!

Get points for attending this session!

How:

1. Open the Cisco Events App.
2. Click on 'Cisco Live Challenge' in the side menu.
3. Click on View Your Badges at the top.
4. Click the + at the bottom of the screen and scan the QR code:



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