



Possibilities

#CiscoLive

Accelerate and prepare the groundwork for your Cisco DNA Center implementation

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Agenda

- Introduction
- Cisco DNA Center Introduction
- What can it do?
- Get Started with the Cisco DNA Center Appliance
- How Cisco CX Can Help

Introduction

About Me



Personal:

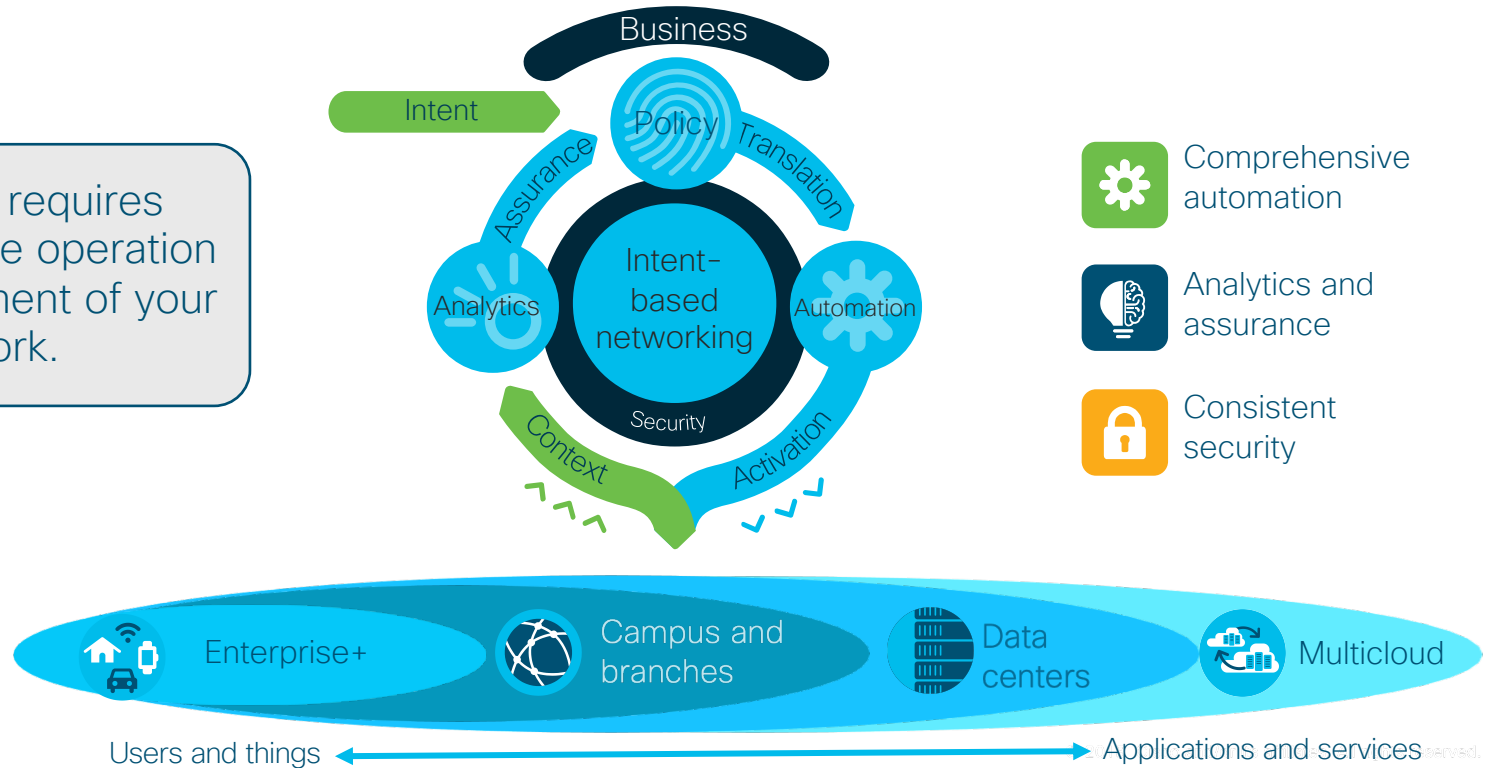
- From Beirut, Lebanon currently live in New York, US
- **Interests:** Family, Cycling, Football, Music, Travel

Background:

- Joined Cisco in 2008 in Dubai, UAE
- Moved to the US in 2018
- Focus on Wireless, Security and Cisco DNA, specifically SD-Access and Assurance
- CCIE Enterprise Infrastructure & Wireless #24091
- Currently working in CX New Products team as a Solution Architect for Enterprise Networking

Intent-based networking

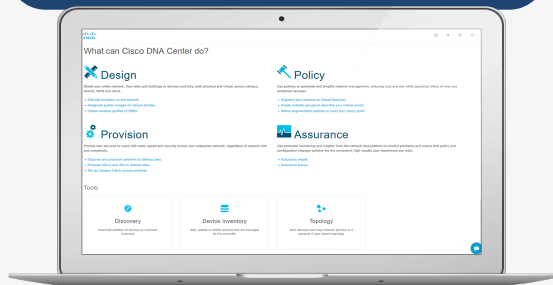
IT success requires automating the operation and management of your network.



Cisco DNA Center

Command and control center for intent-based networking

Cisco DNA Center



Cisco DNA Center Appliance



Physical and virtual infrastructure



Cisco and third party

CISCO *Live!*



Automation

Automate provisioning, device updates, and device lifecycle management.



AI/ML

Analytics & Assurance

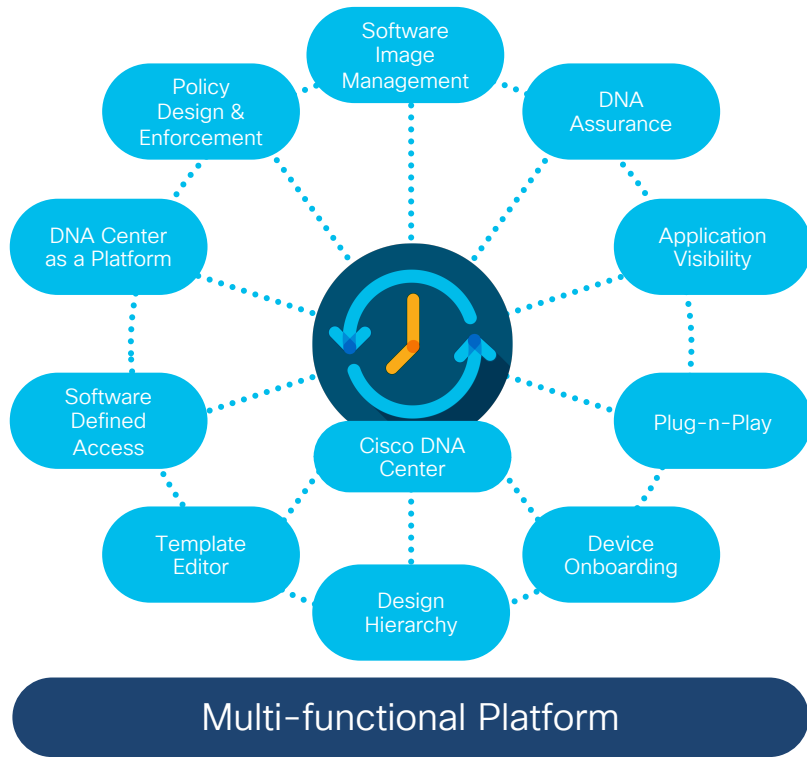
Improve network performance and spend less time troubleshooting with AI and Machine Learning.



Security & Policy

Create user and group policies and increase security threat protection.

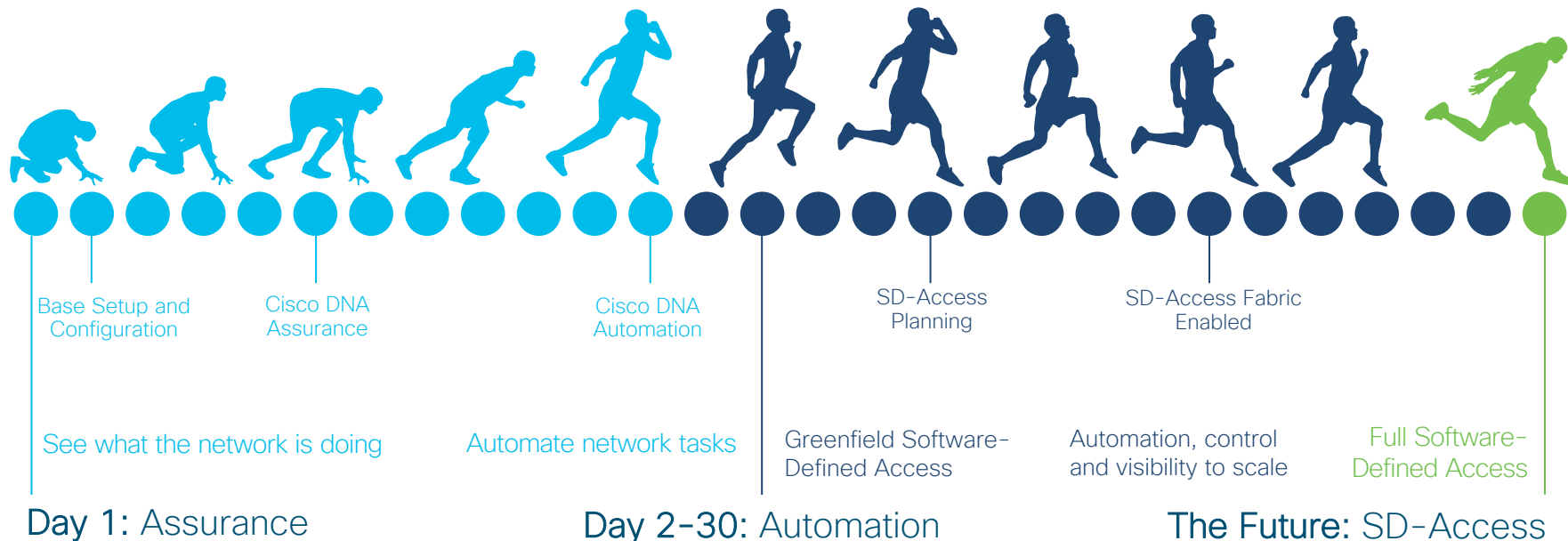
What can it do?



Achieve better outcomes

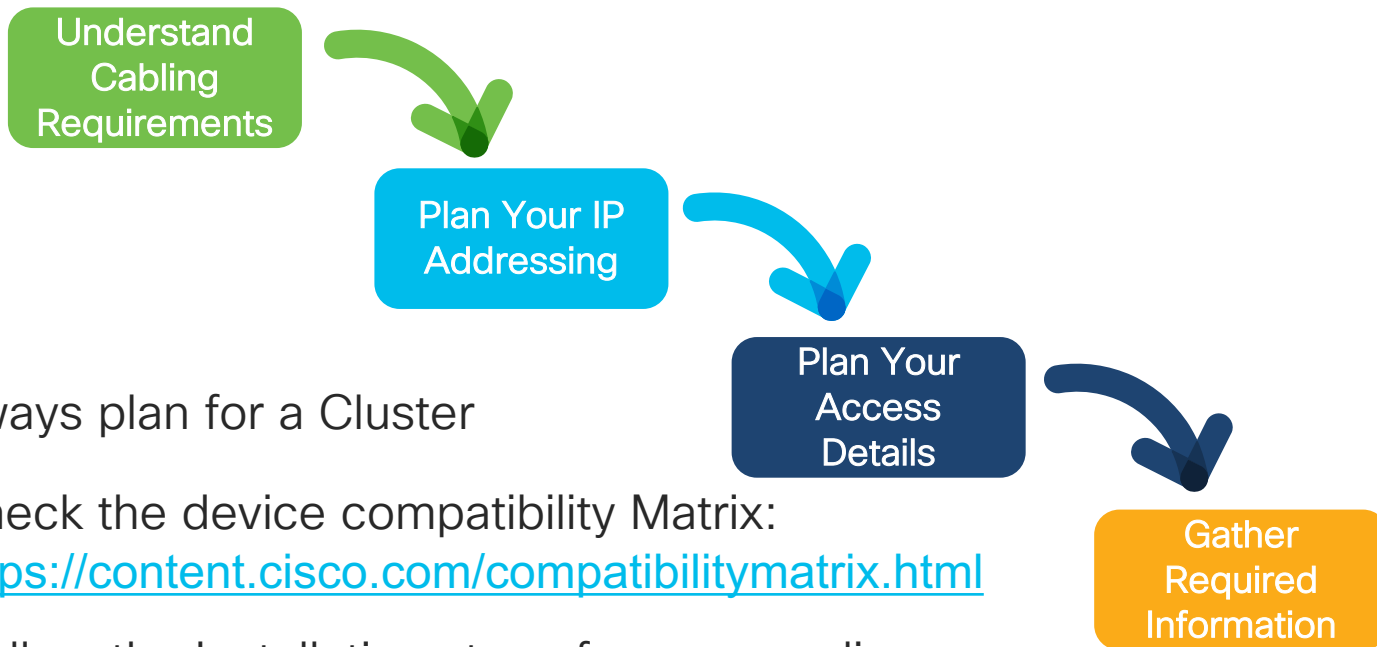
Digitization • Scale network management
• Reduce costs • Improve productivity and experience • Compliance

Your Cisco DNA Center journey



Cisco DNA Center platform – Embed into workflows and processes at every stage of the journey

Get Started with the Cisco DNA Center Appliance



Always plan for a Cluster



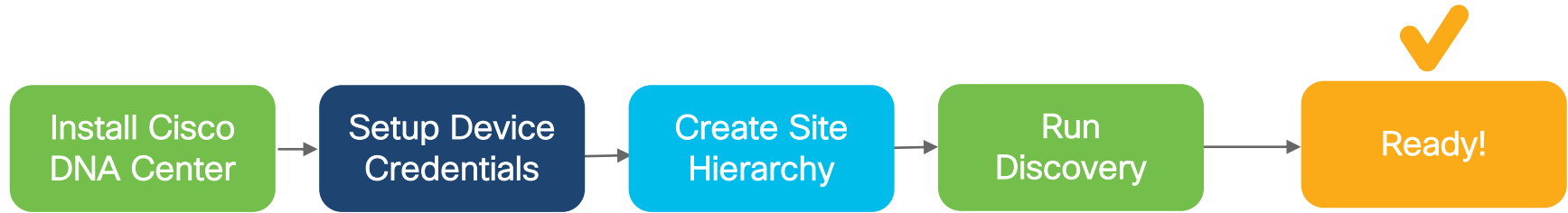
Check the device compatibility Matrix:

<https://content.cisco.com/compatibilitymatrix.html>



Follow the Installation steps for your appliance

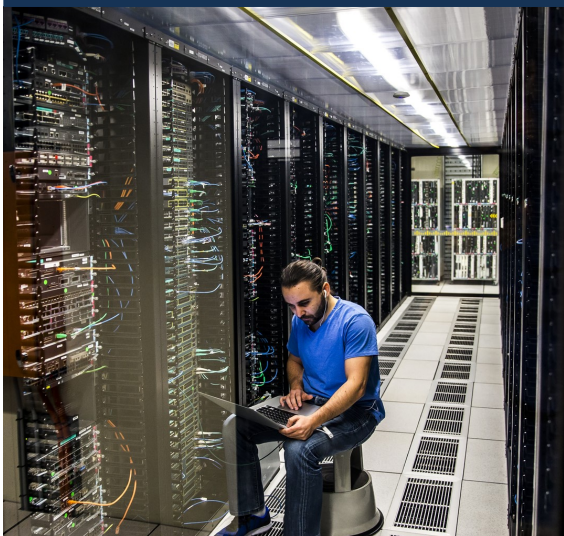
Cisco DNA Center Groundwork



How Cisco CX Can help

The Cisco Customer Experience team can help

Technology



Accelerate adoption

People



Build in-house expertise

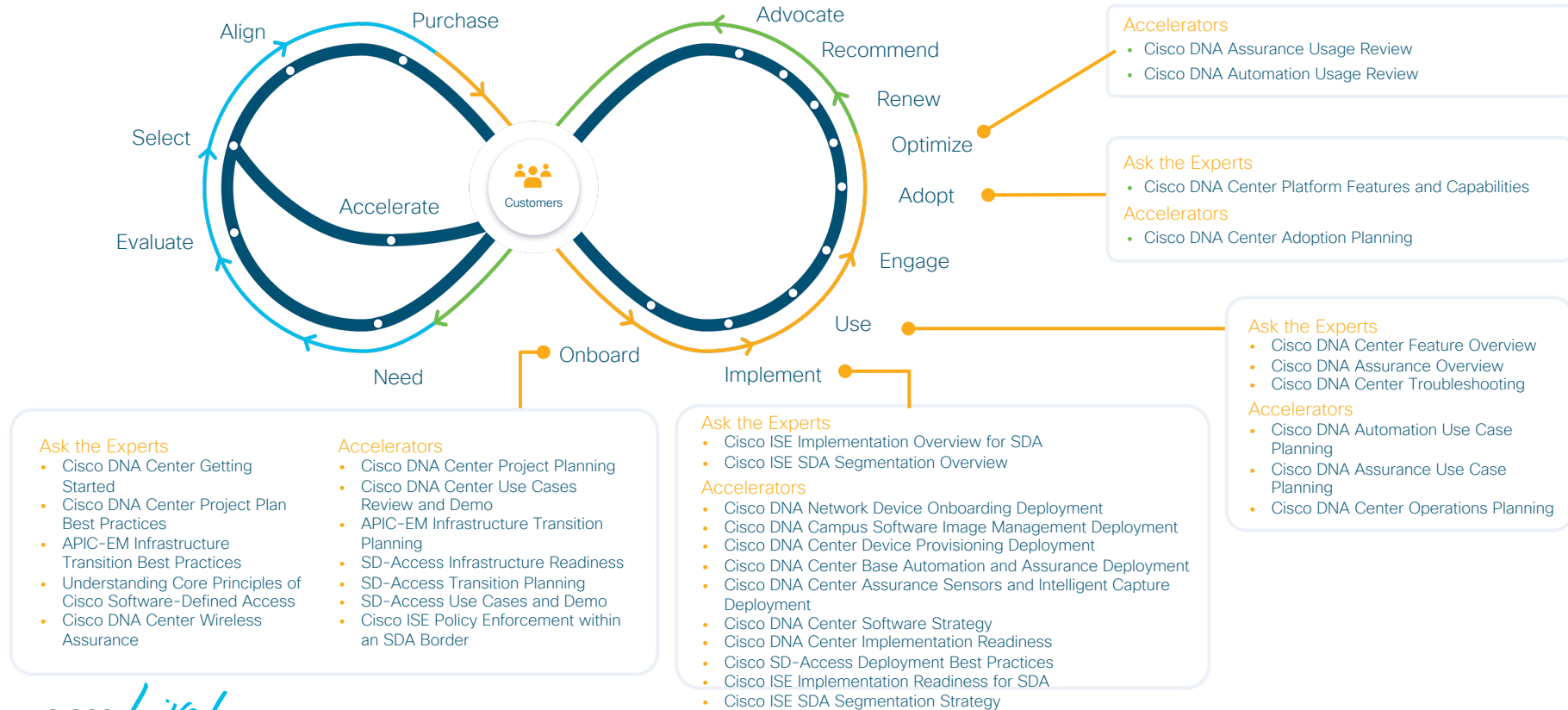
Process



Simplify operations

Cisco Success Track for IBN Campus

Ask the Experts and Accelerators



Services Portfolio for Cisco DNA Center



Advisory

- Cisco DNA Advisory
- Cisco DNA Strategy and Analysis
- Cisco DNA Assessment



Implementation

- Cisco DNA Center Advise and Implement
- Cisco DNA Center Advise and Implement Quick Start



Optimization

- Business Critical Services for Cisco DNA



Managed

- Managed Enterprise Networks



Technical

- Solution Support
- Smart Net Total Care®



Training

- Getting Started with Cisco DNA Assurance
- Cisco DNA Implementation Essentials

Accelerating your Cisco DNA journey





Let's Go

<https://www.cisco.com/go/cxen>

Where the energy from Cisco Live continues
and a collaborative journey begins.

Plan. Explore. Connect. Let's go.

Continue your Pathway to Success

Visit CX On Demand beginning June 4

Cisco Live
Day 2 Keynote

Alvio Barrios

Liz Centoni

Todd Nightingale

CX Demos

CX Cloud

CX Cloud for Partners

Business Critical Services

Innovation
Channel

Innovation Talk

Collaborative Intelligence + Future Innovations:
How Cisco CX Accelerates Customer Success
Tony Colon, Pat Tittiranonda

Product & Strategy Overview

How CX Uses ML/AI to Reduce
Your Operational Risk
Chris Rittler

Product or Strategy
Overview Sessions

Managed Services

- Accelerate Transformation with Cisco Managed Services

Support Services

- Leverage Cisco Support Services for Business Continuity

Cloud

- Optimizing the Application Experience in a Cloud Native World

IoT

- Best Practices for Deploying Large Scale IoT Devices

Enterprise

- ITSM OS Update - Closed Loop Between Cisco DNA Center and Service Now
- Accelerate and Prepare the Groundwork for Your Cisco DNA Center Implementation
- Outsmarting SD-WAN Threats

Security

- How to Adapt Your Workforce Needs During Changing Times

Service Provider

- Virtualization in Mobility

Thank you



Possibilities

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