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# Cisco Zero Trust

Securing the Workforce

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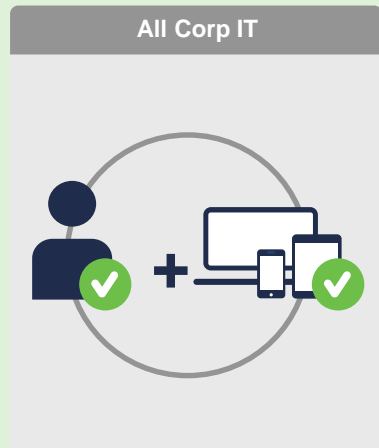
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# The Cisco Zero Trust Journey

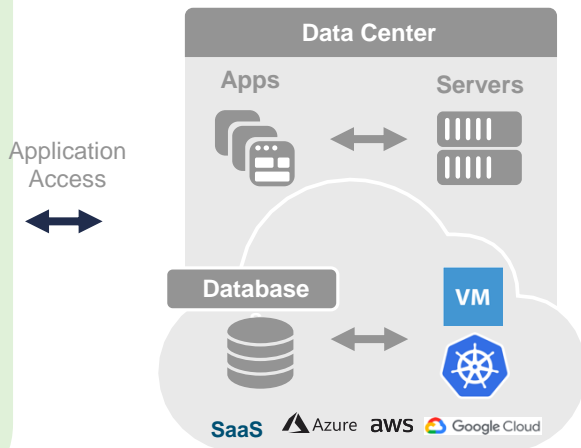
## Secure the Workforce With Duo



User & Device Access

MFA + Device Trust

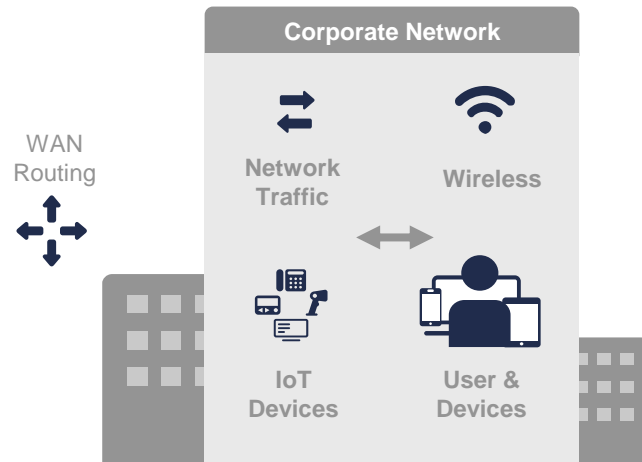
## Secure Your Workloads With Tetration



Workload Access

Application Micro-Segmentation

## Secure the Workplace With Software-Defined Access



Network Access

Network Segmentation

Visibility

Policy

Enforcement

Reporting

# Zero Trust for the Workforce



## Pain Points

- Phishing
- Malware
- Credential Theft

## Solution: Duo

With Duo Security, ensure only the right users and secure devices can access applications.

# Workforce

Zero-Trust Security



Establish  
Trust

Verify user & device  
trust with multi-  
factor authentication  
(MFA)



Enforce  
Trust-Based  
Access

Enforce access policies  
for every app with  
adaptive & role-based  
access controls



Continuously  
Verify Trust

Continuously monitor  
risky devices with  
endpoint health &  
management status

# Security Risks Persist with Passwords

- Compromised credentials is a major security risk
- Cumbersome tokens and one-time passwords; not user friendly
- 8,418,474,549 stolen creds in the public domain; 2.2+ Billion YTD; HIBP
- Top reason bad actors phish - to steal credentials

81%

of breaches leverage  
stolen or weak passwords

Source: Verizon 2018 Data Breach Investigations Report

# Verify User & Device Trust

## Duo's Multi-Factor Authentication (MFA)

- Users authenticate in seconds – one-tap approval
- Scalable service that can be deployed in hours
- Natively integrates with all apps

## Device Trust

- Check devices for vulnerable software & security features
- Identify managed vs. unmanaged
- Notify users of out-of-date devices



# Multi-Factor Authentication (MFA)

## How it works:

A user logs in using primary authentication (**something they know** = username + password).

Duo prompts the user with secondary authentication (**something they have** = push notification sent via Duo Mobile app on their smartphone).



## What this does:

- ✓ Prevents identity-based attacks.
- ✓ Thwarts attackers using stolen or compromised passwords.
- ✓ Provides zero-trust access for applications.
- ✓ Creates less reliance on passwords alone.





# MFA Options for Every Use

You can configure authentication:

- Per-application or user group
- Based on sensitivity of application data
- Or based on user scenario

Additionally, allow multiple options for ease of usability and flexibility:

- Push notification
- Mobile passcode
- Phone
- SMS
- HOTP token
- U2F/WebAuthn



# User Enrollment



## Automatic Enrollment

Admins can import users from existing [Azure, LDAP and AD directories](#)



## Self Enrollment

Users can [self-enroll into Duo in less than 1 minute](#)



## Import Users

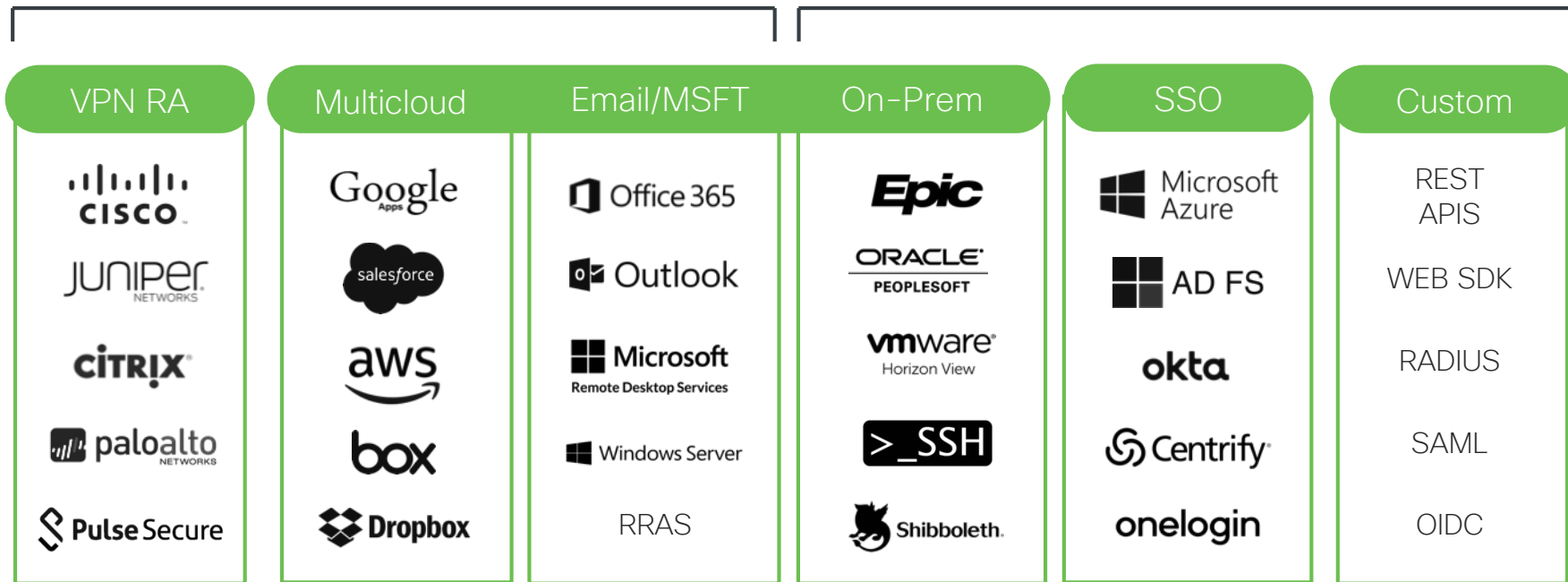
Provision users using Duo's REST API or add users manual one at a time or through CSV

[Learn more about Enrollment Options](#)

# Protect Every Application – External and Internal

Start Here

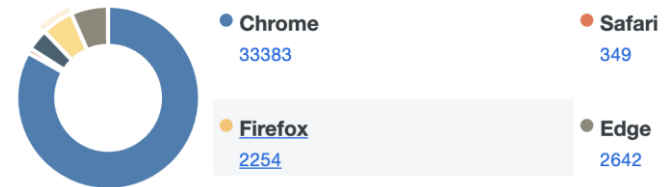
Then Expand



# Ensure Trustworthiness of Devices

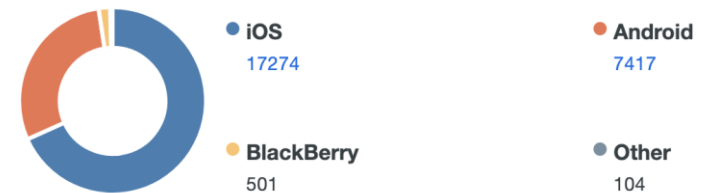
## Browsers

out of 40152 installed browsers



## Device Breakdown

out of 25297 total devices



# Why Device Trust?

Attackers exploit known vulnerabilities

Patching devices (especially user-owned) is complex

Accessing critical data from vulnerable devices can be risky

99%

of vulnerabilities  
exploited will be ones  
known by security team  
for at least one year  
(through 2021)

Source: Gartner, Dale Gardner,  
2018 Security Summit

# How Duo Establishes Device Trust



## Device Insight

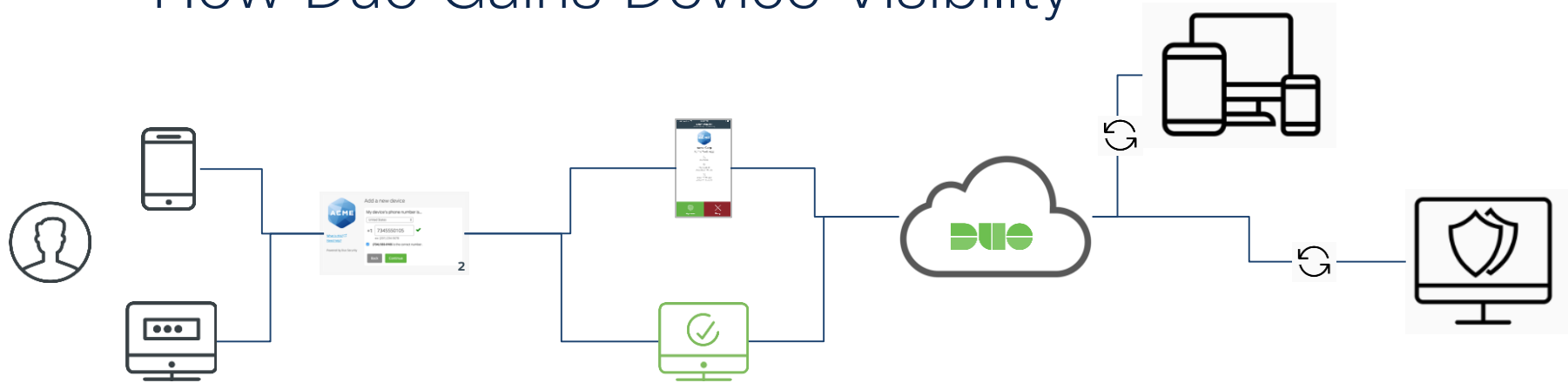
Duo's Unified Endpoint Visibility inspects users' devices at login -- without installing any endpoint agents.



## Managed or Unmanaged

Duo's Trusted Endpoints integrates with endpoint management systems to detect if the device is managed by your IT.

# How Duo Gains Device Visibility



Visibility  
Source

Duo prompt in  
Web Browser

Duo mobile app  
Duo Device Health app

Device Manager  
(MDM/UEM)

EDR / EPP  
Agents+Services

Information  
Collected

Browser, OS,  
Plugins

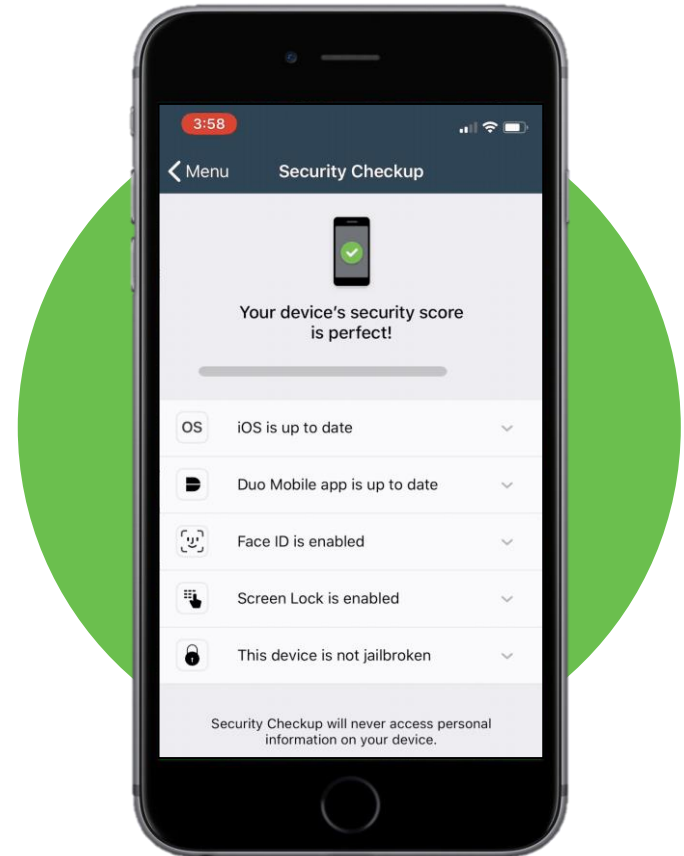
Password, Disk  
Encryption, OS, Browser,  
(Mobile only: Jailbroken)  
(Desktop only: Firewall)

Device mgmt.  
Status  
(Managed/BYO)

Compromises,  
malware, viruses  
etc.

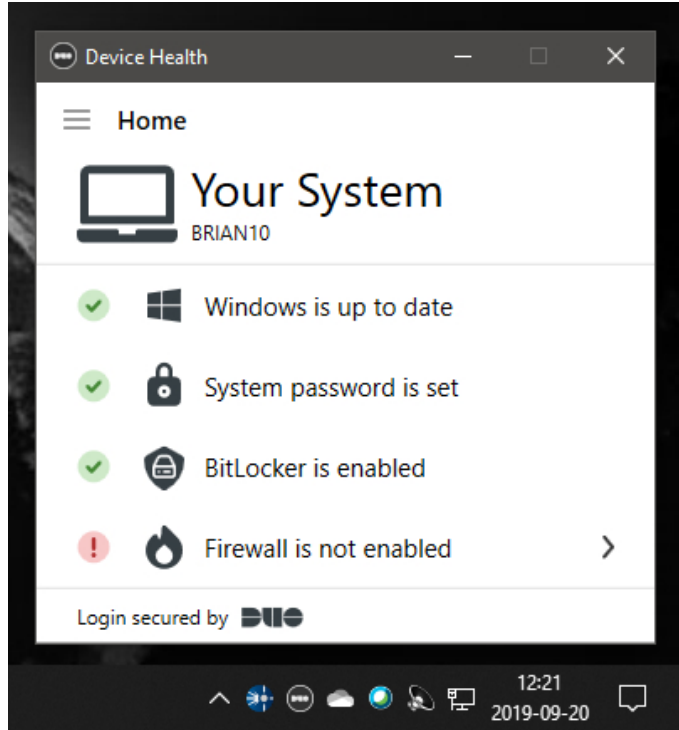
# Assess Mobile Device Posture without MDM

- Check if mobile devices are up-to-date
- Verify encryption and passcode lock
- Check if devices are jailbroken or tampered
- Works for MDM managed and unmanaged mobile devices





# Deep Insights Into Laptops and Desktops

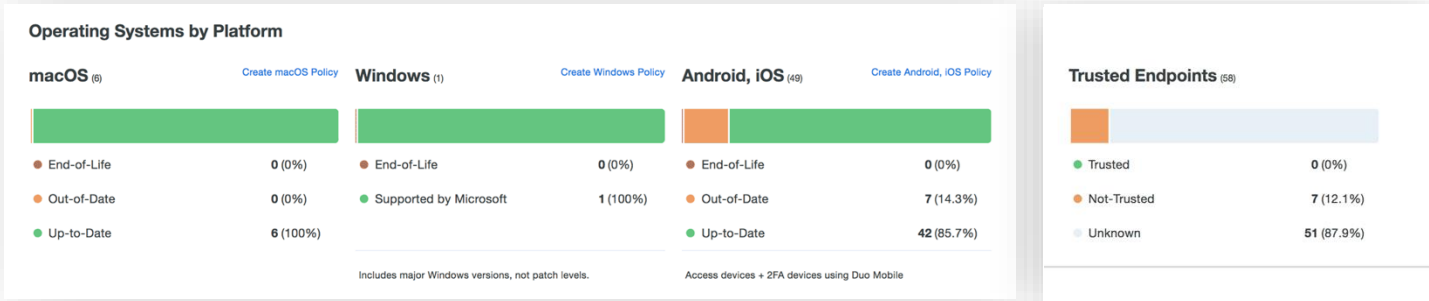


## Duo Device Health Application:

- New functionality
- Laptop / desktop security health
- Check devices before they login
- Corporate managed and BYO devices
- Supports web-based applications
- Windows 10 and macOS
- Launches On-Demand
- Inspects for third party AV clients including AMP for endpoints\*

\*Public beta

# Unified Device Visibility



## Get mobile device details:

- Corp-managed status
- Biometrics (Touch/Face) status
- Screen lock status
- OS condition (tampered) status
- Encryption status
- Platform type
- Device OS type & version
- Device owner
- Duo Mobile version

## Get laptop/desktop details:

- Corp managed status\*
- Device owner
- OS type & versions
- Browser type & versions
- Flash & Java plugins versions
- OS, browser and plugin(s) status
- Disk Encryption\*
- Firewall\*
- Anti-virus/Anti-malware\*

\*In public beta

# Enforce Risk-Based Policies



# Duo's Adaptive Policies



## Role-Based Policy

Based on individual users or groups, enforce policies to determine who can access what applications.



## Device-Based Policy

Allow access by only secure, up-to-date or managed devices, and prevent access by risky devices.



## Location-Based Policy

Prevent authorized access to your applications from any geographic location.



## Network-Based Policy

Grant or deny access based on a set of IP address ranges or from anonymous networks like Tor.

# Enforce Device Policies

Require devices that access applications to be:

- Corporate-owned
- Up-to-date OS, browsers, Flash/Java

Require mobile devices to have:

- Screen lock
- Biometrics
- Encryption
- Not jailbroken/rooted

Remembered devices

- Allow trusted and known devices to automatically authenticate

Trusted Endpoints

A Trusted Endpoint is an endpoint that exists in a management system such as your EAM or MDM. It can be matched to your management system using Duo certificates or information provided by Duo Mobile.

☐ Allow all endpoints  
Endpoints will be checked for trustworthiness to aid reporting, but un-trusted endpoints will be allowed.

☒ **Require endpoints to be trusted**  
Only Trusted Endpoints will be able to access browser-based applications.

[Advanced options for mobile endpoints](#) ▾

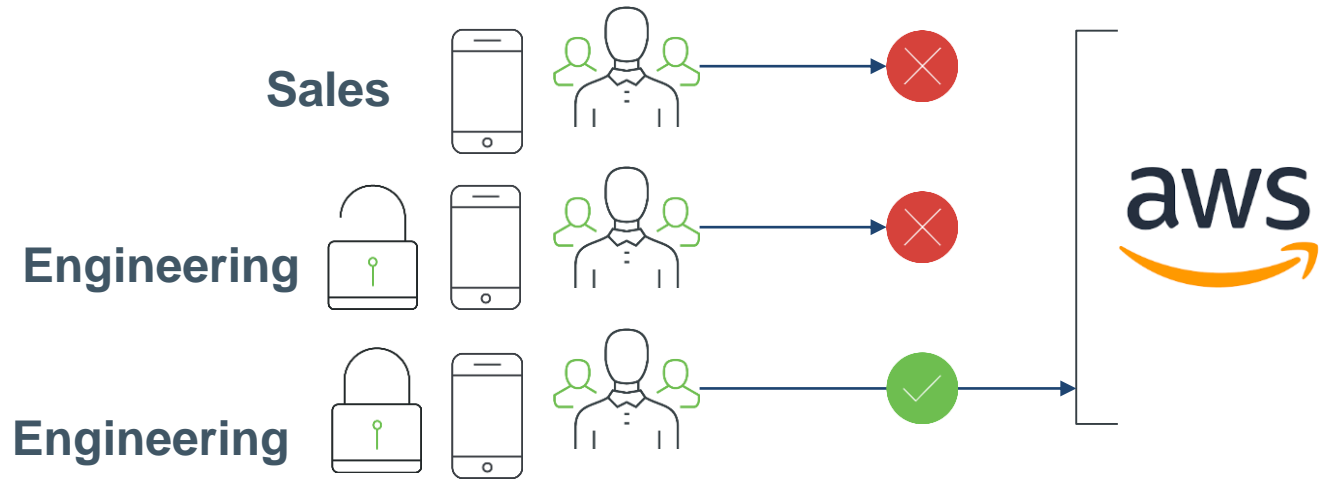
Screen Lock

☐ Allow authentication from devices without a screen lock.

☒ **Don't allow authentication from devices without a screen lock.**  
Only applies to iOS (8 and up) and Android.

# Role/Trusted Endpoint Policy Example

With application policy,  
only the engineering  
team using **trusted and  
corporate managed**  
devices are allowed to  
access AWS.  
All others are blocked.



# Detect Device Malware & Respond

Duo + AMP4E (Advanced Malware Protection for Endpoints) Integration\*

Prevent compromised devices from accessing Duo-protected applications.

## Trusted Endpoints

A Trusted Endpoint is an endpoint that exists in a management system such as your EAM or MDM. It can be matched to your management system using Duo certificates or information provided by Duo Mobile.



### Allow all endpoints

Endpoints will be checked for trustworthiness to aid reporting, but un-trusted endpoints will be allowed.



### Require endpoints to be trusted

Only Trusted Endpoints will be able to access browser-based applications.



### Allow AMP for Endpoints to block compromised endpoints

Endpoints that AMP deems to be compromised will be block from accessing browser-based applications.

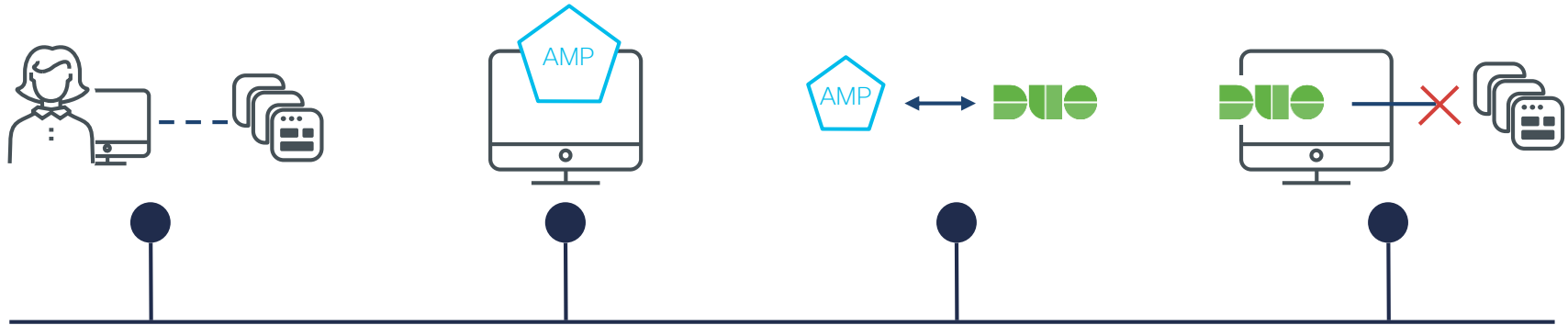
**Note:** This option only applies to trusted endpoints.

[Advanced options for mobile endpoints](#) ▼

# Detect Device Malware & Respond

## How It Works:

Block malicious devices from accessing applications with Duo and AMP.



Users use their devices to access application.

Cisco AMP running on the device detected malware.

AMP notifies Duo about the infected device.

Duo blocks that device from accessing apps.



# Duo + AMP Setup

Dashboard > Trusted Endpoints Configuration > AMP for Endpoints

## AMP for Endpoints

### 1. Generate AMP Credentials

1. [Login to the AMP console](#).
2. Navigate to "Accounts > API Credentials".
3. Click "New API Credentials".
4. Give the credentials a name and make it read-only.
5. Click "Create".
6. Copy the **Client Id** and **API Key** and return to this screen.

### 2. Enter AMP Credentials

Client ID

Enter Client ID from Part 1.

API Key

Enter API Key from Part 1.

Hostname

Hostname will be auto-selected

Test Integration

 Remove Integration

Hostname

*https://api.amp.cisco.com/*

Test Integration

Save Integration

Success!

### 3. Enable AMP Integration



Enabled

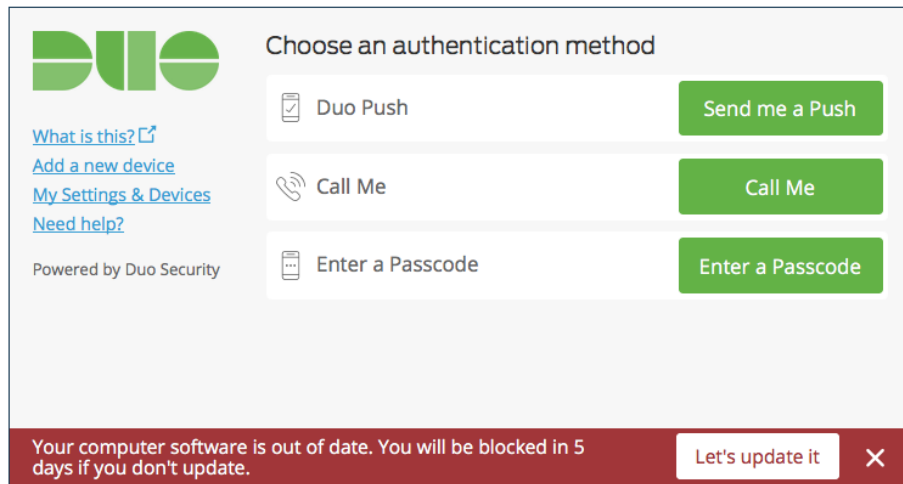
# Inform Users

Improve your security posture & notify users of out-of-date devices

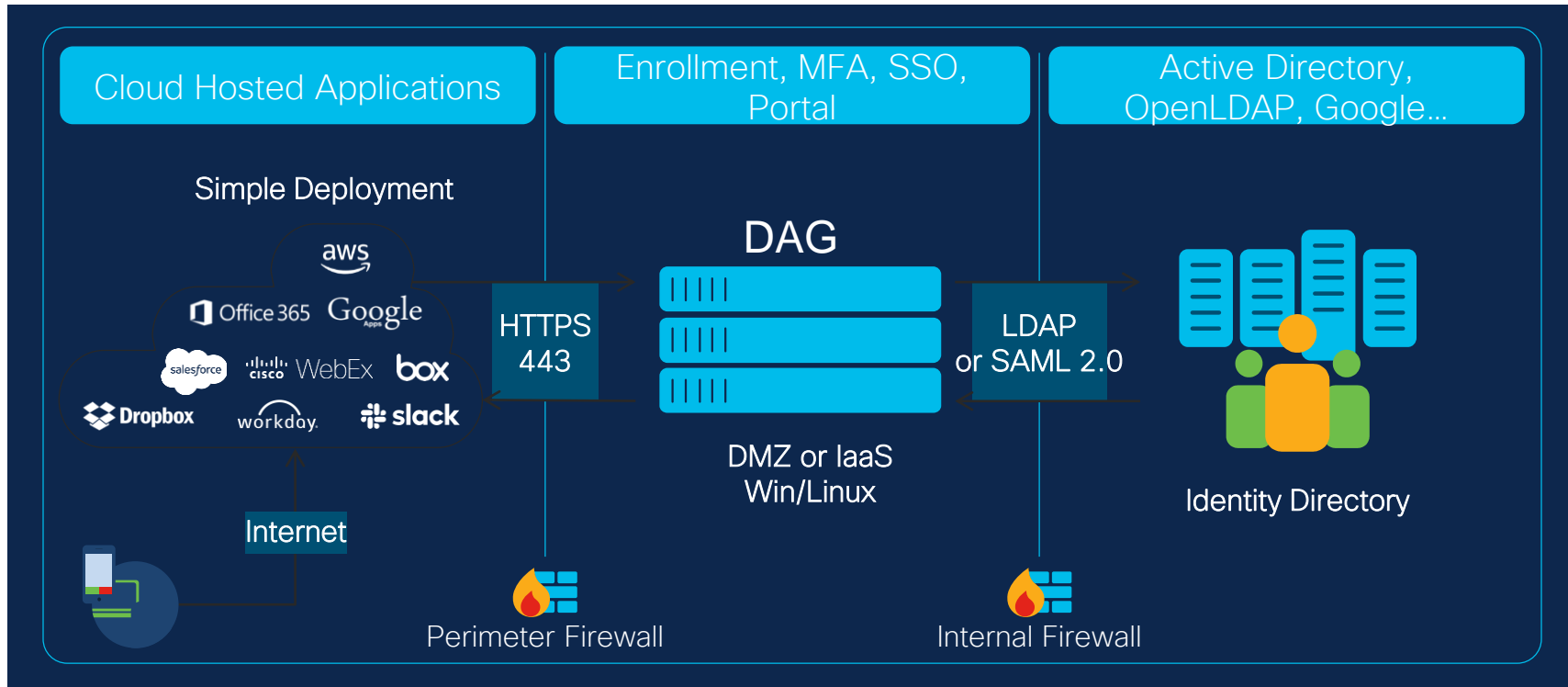
If users do not update by a certain day, the endpoints are blocked.

End users get notified about out-of-date OS, browsers, Flash and Java.

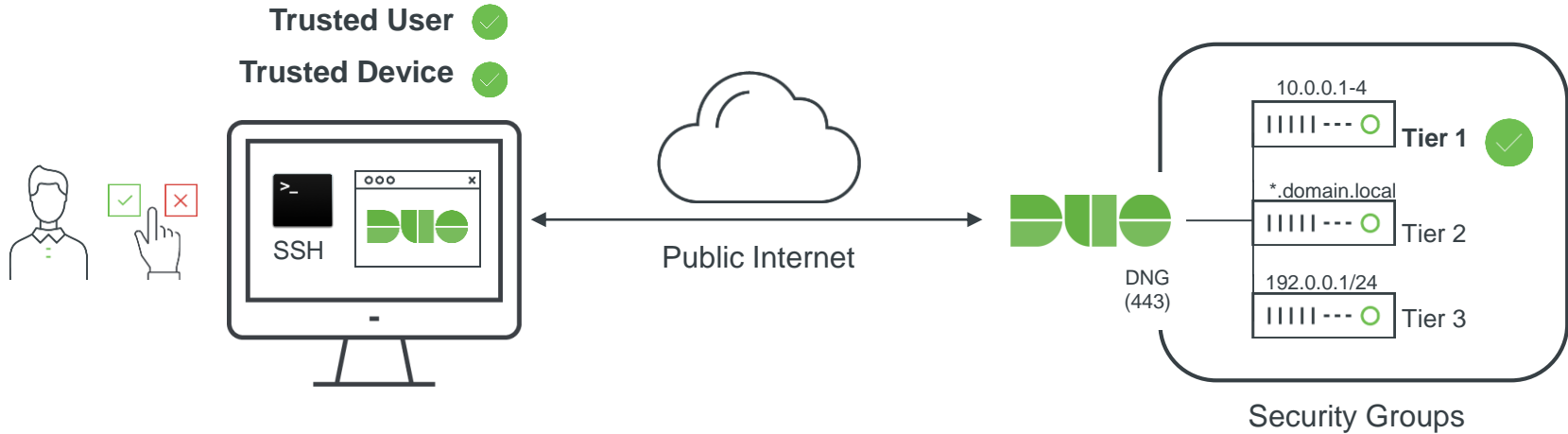
Quickly improve security without support desk help



# Easily Secure Cloud Application Access



# Duo Network Gateway



# Recap: Zero Trust for the Workforce

Duo helps reduce the risks of phishing, malware & unauthorized access to your applications.



## Establish user + device trust

- Multi-factor authentication (MFA)
- Device visibility & policies



## Enforce access policies

- For every app
- Adaptive & role-based controls (location, device type, network type, etc.)



## Continuously monitor risky devices

- Device health
- Managed/unmanaged device status



# Demo

# Demo: Workforce- Employee Off-Prem to SaaS

## What's the problem?

Protect against stolen or compromised credentials



## How Cisco helps:

DNG, Duo MFA, Biometric, Location awareness



Provide simple but strong access control to applications and resources anywhere



Duo endpoint health, Group based application policies, SSO, DNG



Protect users from threats while they are remote



Duo health, Umbrella DNS and web security, AMP



Log and Audit Everything



## Log in

Please enter your credentials to access the launcher.

Username

Password

Log in

MacBook Air





You make **possible**

