

The background features a vibrant, multi-colored abstract design. On the left, there are overlapping, wavy, organic shapes in shades of red, orange, and yellow. On the right, a bright white light source emits a series of sharp, radiating lines in various colors, including blue, green, and yellow, creating a sunburst or starburst effect. The overall composition is dynamic and energetic.

cisco *Live!*

Let's go

#CiscoLive



The bridge to possible

Preparing for your AppDynamics Certification(s)

Bill Miller – Global Training Delivery Manager
AppDynamics University
BRKCRT-2017



Cisco Webex App

Questions?

Use Cisco Webex App to chat with the speaker after the session

How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click “Join the Discussion”
- 3 Install the Webex App or go directly to the Webex space
- 4 Enter messages/questions in the Webex space

Webex spaces will be moderated by the speaker until June 9, 2023.



<https://ciscolive.ciscoevents.com/ciscolivebot/#BRKCRT-2017>

Agenda

- Introduction to AppD offerings
- AppDynamics Learning Options
- AppDynamics Certification Options
- Using the Prep Guides
- Requesting an Exam
- Contact Us

Introduction to AppDynamics University

<https://education.appdynamics.com>

Welcome to AppDynamics University

Click here to learn how to enroll in courses, topics, and learning plans.



Get Certified Now

Gain recognition and credibility within the APM space and the greater IT industry.

Live Training Schedule

Check out the Public Instructor-led Training Schedule page, which intuitively displays upcoming instructor-led classes.

AppDynamics Catalog

Find learning content related to our traditional controller.

AppDynamics Cloud Catalog

Find learning content related to our new AppDynamics Cloud product.



Learn by Job Function

Locate courses based on how you use AppDynamics.



Explore our Course Series

Ready to level up your learning? Want to take an instructor-led course but don't have a lot of time? Explore courses now.

We want to hear from you

Let us know how we're doing with this space. You can also book time to chat with us 1:1.



Introduction to AppD Offerings

i **Standard University** is included with the customer's AppDynamics license, and includes unlimited access to standard e-learning courses, which meets the needs of essential users.

Subscriptions

Premium University Subscription

Enables power users

Each subscription contains 3 seats

- Features:
 - ✓ Premium e-learning library
 - ✓ Public instructor-led courses
 - ✓ Hands-on labs
 - ✓ 2 exam vouchers

❖ Contact AppD Sales for pricing

Multi-user Education Subscription

Enables core teams flexibly

Training for cohorts of 12

Each subscription contains 2 seats

- Features:
 - ✓ Premium e-learning library
 - ✓ Public instructor-led courses
 - ✓ **Private instructor-led courses**
 - ✓ Hands-on labs
 - ✓ 24 exam vouchers

❖ Contact AppD Sales for pricing

Certification Exams

Encourage and recognize expertise

- Can be purchased separately for 1 exam
- 3 tracks:
 1. Associate Performance Analyst
 2. Associate Administrator
 3. Professional Implementer

❖ Contact AppD Sales for pricing



Learning AppDynamics

Standard Content

<https://education.appdynamics.com>


Allows ALL customers/partners access to 100+ self-paced topics.

Content organized in learning plans for easy enrollment / consumption.

Most topics under 15 minutes in length.

Learning Plans by Product


Available to Standard subscribers. Learning plans curated by AppDynamics product or feature.



END USER MONITORING
Learning Plan

EUM Essentials Learning Plan


13 courses | 2h 33m



CORE APM
Learning Plan

Core APM Essentials Learning Plan

ENROLLED
10 courses | 3h 43m




BUSINESS IQ
Learning Plan

BiQ Essentials Learning Plan

4 courses | 5h 05m

Essential Self-paced Topics


Our library of Self-Paced content available to Standard subscribers. Self-paced topics available on-demand.



ADMINISTRATION
Self-paced Topic

Account Management Portal - User Management


| 07m 00s ★ 5.0



CORE APM
Self-paced Topic

Explore Business Transactions


| 04m 00s ★ 5.0



ADMINISTRATION
Self-paced Topic

Account Management Portal - License Management

| 09m 00s ★ 5.0



CORE APM
Self-paced Topic

Account Management Portal Overview

| 06m 00s ★ 5.0

Learning AppDynamics

Premium University Subscription

<https://education.appdynamics.com>

Named-user(s) access to
full-content catalog

Relevant courses organized into
learning plans for easy registration

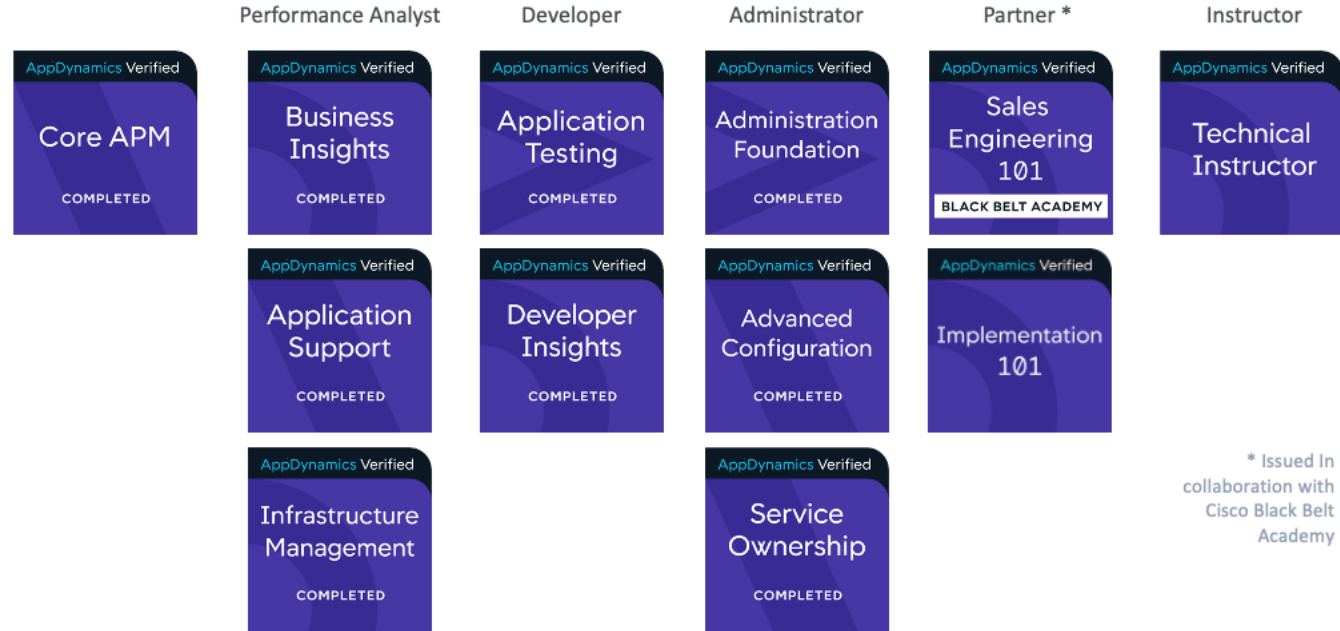
Two certification attempts
included with each subscription

Users can be rotated 2x per year

The screenshot displays the 'Certification Preparation Learning Plans' section of the AppDynamics platform. It features a search bar at the top and a grid of five learning plan cards. Each card includes a 'Premium' badge, a user icon, the plan title, a list of courses, and the total duration. The plans are: Administrator Learning Plan (39 courses, 45h 45m), cSaaS Implementation Essentials for AppDynamics (7 courses, 63h 00m, marked 'New'), On-premise Implementation Essentials (5 courses, 31h 30m), Performance Analyst Instructor-led Learning Plan (13 courses, 45h 30m), and Performance Analyst Learning Plan (23 courses, 5h 52m, marked 'ENROLLED').

Learning Plan	Courses	Duration	Status
Administrator Learning Plan	39 courses	45h 45m	
cSaaS Implementation Essentials for AppDynamics	7 courses	63h 00m	ENROLLED
On-premise Implementation Essentials	5 courses	31h 30m	
Performance Analyst Instructor-led Learning Plan	13 courses	45h 30m	
Performance Analyst Learning Plan	23 courses	5h 52m	ENROLLED

AppDynamics Learning Recognition Credentials



* Issued in collaboration with Cisco Black Belt Academy

cSaaS Implementation Essentials Learning Plan

Premium University Subscription

<https://education.appdynamics.com>

Course	Day 1	Day 2	Day 3	Day 4	Day 5
cSaaS Implementation Essentials					
Platform Architecture / Intro to AppDynamics APM	X				
Steps to an AppDynamics Implementation		X			
Application Agent Installation			X		
Machine Agent Installation				X	
Automating Agent Installation (Monitoring as Code)					X

Additional Courses

Database Visibility

For users who want to learn how to expand AppDynamics to include Database Visibility and gain visibility into SQL & Stored Procedures, execution plans, wait states, blocked sessions, resource consumption, database objects, schema statistics, and more.

End-User Monitoring

AppDynamics End User Monitoring (EUM) provides end-to-end visibility on the performance of your websites, mobile applications and IoT devices.



Additional Courses

Business Intelligence

Business iQ will show how to use AppDynamics Analytics to make the most of your full-stack performance and transaction data by answering questions like "*how much revenue is lost because of failed checkout transactions.*"

End-User Monitoring

AppDynamics End User Monitoring (EUM) provides end-to-end visibility on the performance of your websites, mobile applications and IoT devices.



On-Premise Implementation Essentials Learning Plan

Premium University Subscription

<https://education.appdynamics.com>



Course	Day 1	Day 2	Day 3	Day 4	Day 5
On-Premise Implementation Essentials					
Deploy APM	X				
Install Application & Machine Agents		X			
Expand the Platform with Database Visibility, EUM & Analytics			X		
Setup a Controller HA Pair				X	
Upgrade the AppDynamics Platform					X

How much of a time investment is necessary?



AppDynamics Certifications

AppDynamics Certified Associate
Performance Analyst

AppDynamics Certified Associate
Administrator

AppDynamics Certified Implementation
Professional

AppDynamics Certified



Associate Performance Analyst

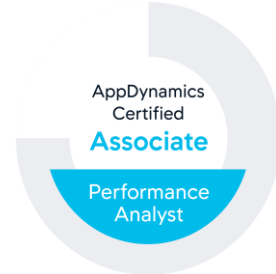
Certifies the skills required to monitor and analyze application performance using

- Application Performance Management
- End User Monitoring
- Business iQ

For the following titles, functions and/or responsibilities:

- Performance Analyst
- Business Analyst
- Architect
- Consultant
- Systems Implementer
- Site Reliability Engineer
- Application Support Engineer

AppDynamics Certified



Associate Administrator

Certifies the skills required to configure, manage and optimize AppDynamics technologies, including

- Application Performance Management
- End User Monitoring
- DB Monitoring
- Business iQ

For the following titles, functions and/or responsibilities:

- Administrator
- Architect
- Consultant
- System Engineer
- System Implementer

AppDynamics Certified



Implementation Professional

Certifies the skills required to deploy and extend AppDynamics On-premises

- Controllers
- Agents
- EUM Servers
- Analytics Servers

For the following titles, functions and/or responsibilities (primarily at an AppDynamics Partner):

- Administrator
- Architect
- Consultant
- Systems Engineer
- System Implementer

Preparing for the exam

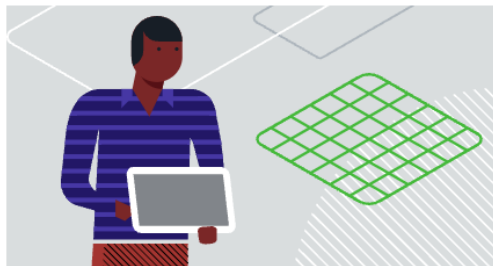
<https://university.appdynamics.com/certifications>



Associate Performance Analyst

Become certified with the skills required to monitor applications and analyze performance issues using AppDynamics core Application Performance Management, Application Analytics, Infrastructure Visibility and End User Monitoring technologies.

[MORE INFO](#)



Associate Administrator

Become certified with the skills required to configure, manage, and optimize AppDynamics technologies, including core AppDynamics Performance Management, Business iQ and End User Monitoring

[MORE INFO](#)



Implementation Professional

Become certified with the skills required to deploy AppDynamics Controllers on-premises, Agents, EUM Servers and Analytics Servers, as well as use AppDynamics APIs to extend and customize the AppDynamics Platform.

[MORE INFO](#)


Preparing for the exam

<https://university.appdynamics.com/certifications>

Prepare for the exam

Recommended Learning

Performance Analyst Learning Plans :

 [Self-paced Learning Plan](#) (available with [Standard University Subscription](#))

 [Instructor-led Learning Plan](#) (available with [Premium University subscription](#))

Resources

 [AppDynamics Certification Policies](#)

 [AppDynamics Certified Associate Performance Analyst - Preparation Guide](#)

To be successful on the exam, you should be able to...

Understand user permissions in the context of Windows or Linux

Understand how web applications, such as request and response transactions, can map the AppDynamics Intelligent Platform architecture

Understand agent deployment and validation

Install the agent

Review Business Transaction Auto discovery strategy and update if required

Create up to 5 Business Transactions per tier

Review backend grouping strategy and update them if necessary

Preparing for the exam

<https://university.appdynamics.com/certifications>

Recommendations for **Standard** users:

Complete all self-paced courses in each learning plan.

Complete a minimum of 500 hours of practical experience

Follow the preparation-guide for additional references

Recommendations for **Premium** users:

Complete all self-paced courses in each learning plan.

Attend relevant, Instructor-led courses

Complete a minimum of 250 hours of practical experience

Follow the preparation-guide for additional references

Requesting the exam

<https://university.appdynamics.com/certifications>

Getting started on your certification journey today

1

Learn

Our role-based Learning Plans provide you with the foundation for the real-world experience that you will need in order to undertake an exam.

2

Pass an Exam

Register for and take your exam online.

3

Stay Up to Date

Renew your certification every two years to keep your skills relevant in our rapidly evolving industry.

Role-based certifications

Register for an exam

Request an exam

Contact our certifications team to register for your exam today.

Contact Us

First Name

Bill

Last Name

Miller

Email Address

bill.miller@appdynamics.com

Company

Appdynamics, Inc.

Country

Choose here

Which exam are you registering for?

You must select an exam...

Leave us a note

Exam attempts require the redemption of one Exam Voucher. If you have an Exam Voucher (code), wish to purchase one, or have a question let us know here.

☐ I agree to the [Terms of Use & Privacy Policy](#).

Send Message

Fill out your session surveys!



Attendees who fill out a minimum of four session surveys and the overall event survey will get **Cisco Live-branded socks** (while supplies last)!



Attendees will also earn 100 points in the **Cisco Live Game** for every survey completed.



These points help you get on the leaderboard and increase your chances of winning daily and grand prizes

Continue your education



- Visit the Cisco Showcase for related demos
- Book your one-on-one Meet the Engineer meeting
- Attend the interactive education with DevNet, Capture the Flag, and Walk-in Labs
- Visit the On-Demand Library for more sessions at www.CiscoLive.com/on-demand



The bridge to possible

Thank you

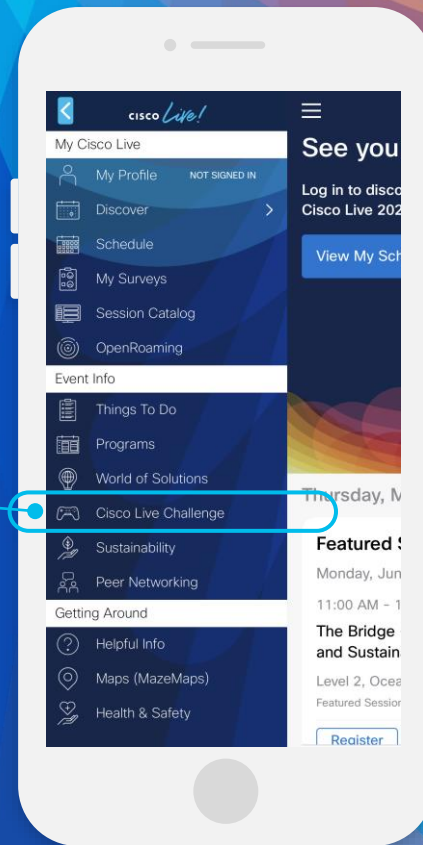
Contact education@appdynamics.com
by June 9 to request a sample exam.

Cisco Live Challenge

Gamify your Cisco Live experience!
Get points for attending this session!

How:

- 1 Open the Cisco Events App.
- 2 Click on 'Cisco Live Challenge' in the side menu.
- 3 Click on View Your Badges at the top.
- 4 Click the + at the bottom of the screen and scan the QR code:



The background is a vibrant, abstract graphic. It features a central bright white light source from which numerous colorful rays emanate, creating a sunburst or starburst effect. The rays transition through a spectrum of colors: yellow, orange, red, and then various shades of blue and green. Overlaid on this are large, soft, wavy shapes in similar colors, giving the overall impression of a dynamic, energetic, and celebratory atmosphere.

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