



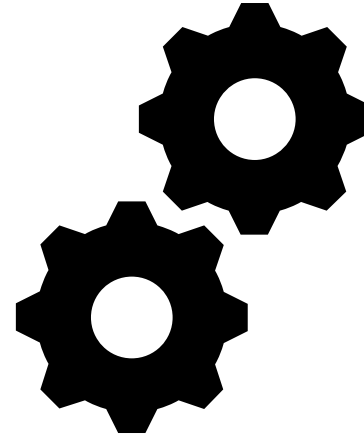
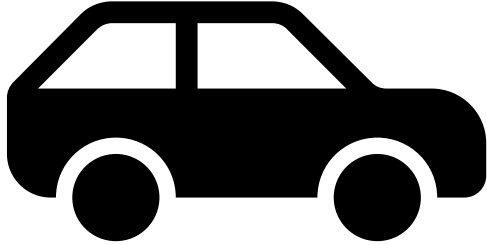
# Cisco Collaboration

## Clients and Meetings update

Shaun Robinson, Technical Solutions Architect  
vBRKUCC-2480

**CISCO** *Live!*



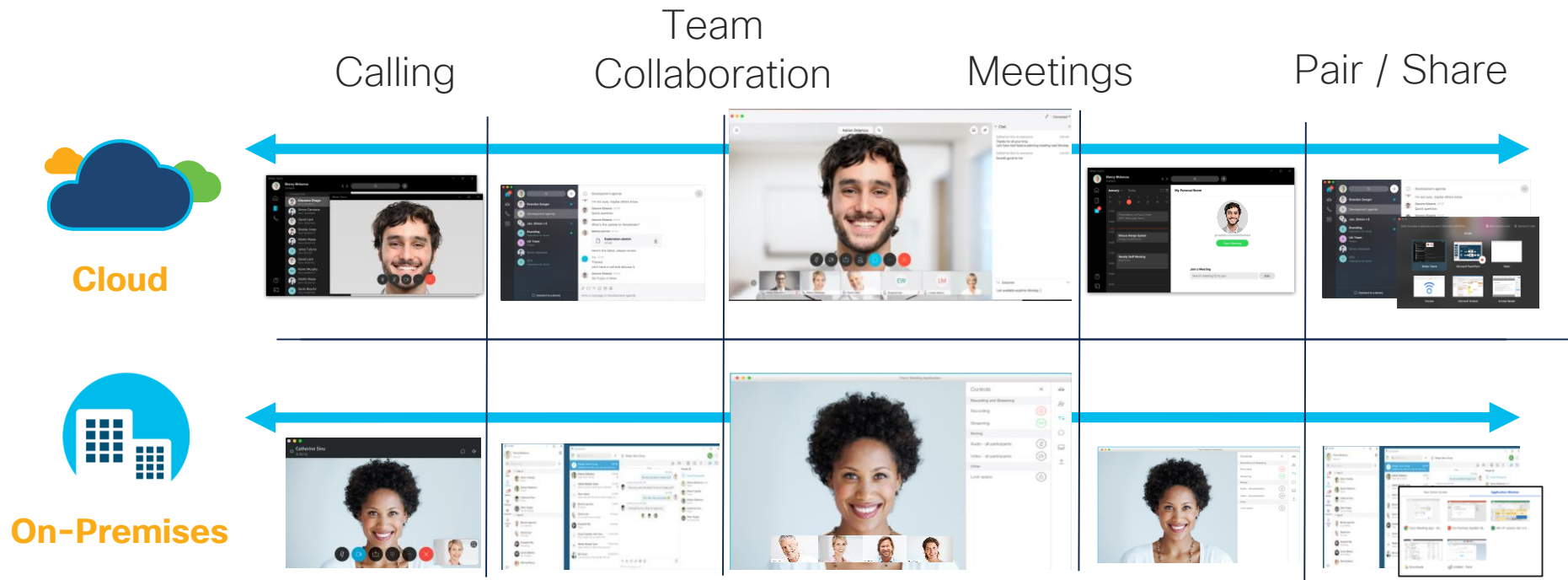


# Clients evolution

Current state – experience view (Cisco only)

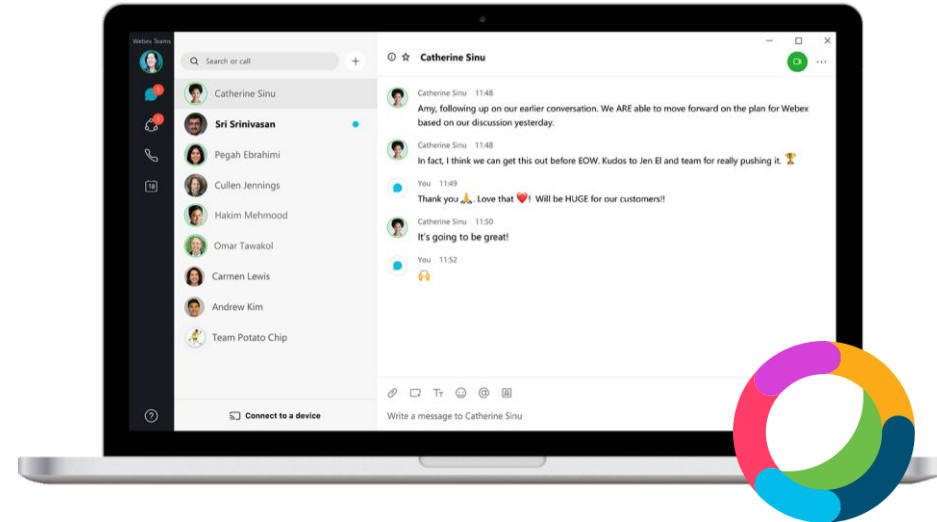
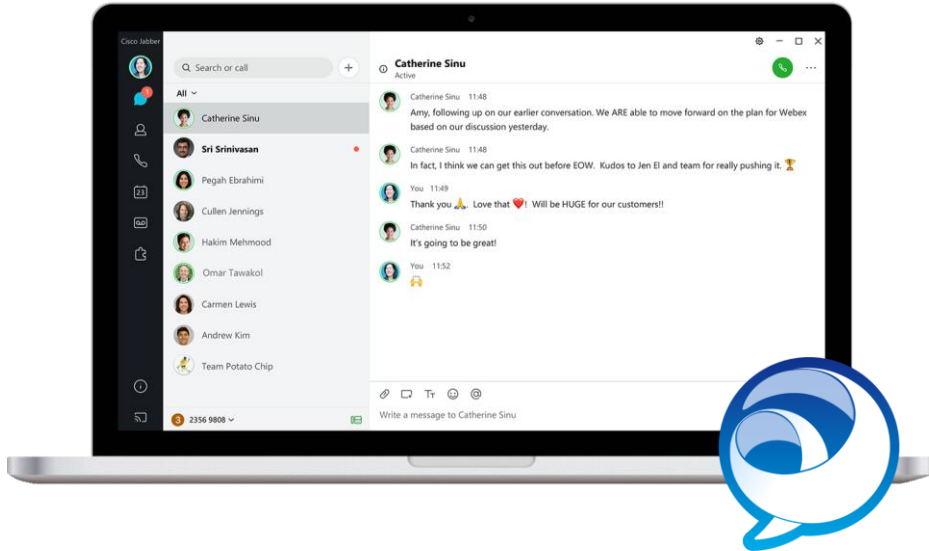


# One unified client

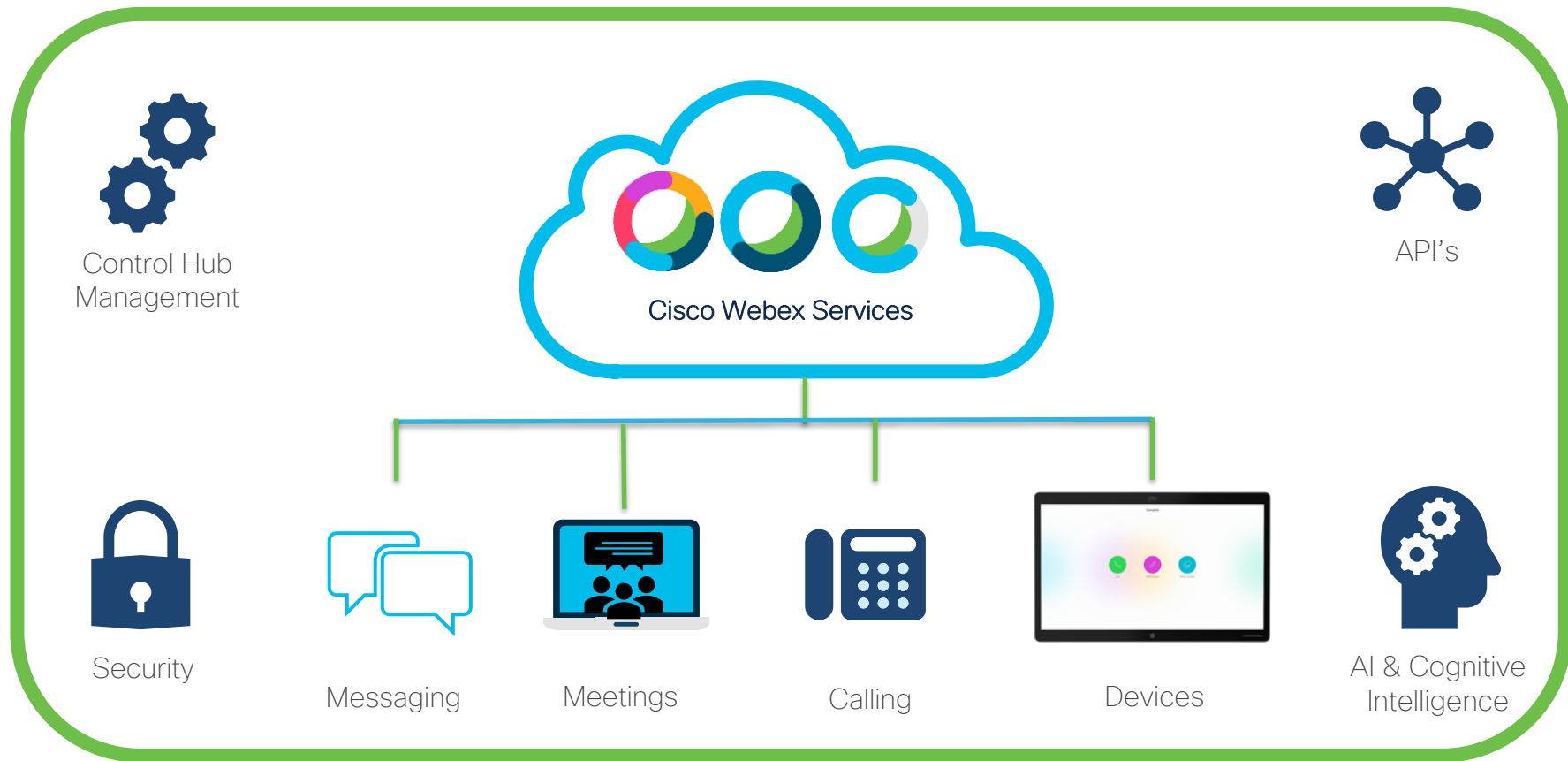


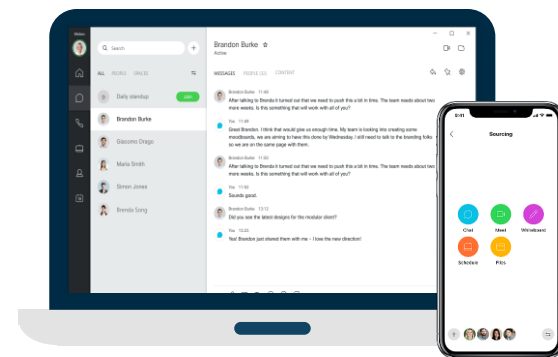
# Jabber & Webex Teams

Aligned user experiences to ease transition



# The Webex Platform





Webex  
Meetings



Meetings



Webex  
Teams



Team Collaboration

Webex  
Calling



Calling



UCM  
Calling



Messaging

Meetings

Calling

Devices



People & Spaces  
list view

Hide Spaces option + Space  
layout options

Custom status

Tabbed style layout  
Coming soon

Search in space  
Show my threads

Voicemail  
integration  
Coming soon

Open Spaces in new  
windows

Presence  
updates

Call forward  
settings

WalkMe  
Tours

The sidebar shows a search bar at the top. Below it are tabs for 'All', 'People', 'Spaces', and 'Favourites'. The 'All' tab is selected, displaying a list of items: Jason Churchill, Ask Webex Meetings (no @all), xAPI Devs, Ask Webex Teams Features - Internal to..., Dean Lane, ANZ Collab Engineers, BBQ, smoking and grilling at Cisco, Chris Anderson, Fabian, Webex RoomOS/CE Releases, Lambda Bot Shaurobi, and OneDrive Testing. At the bottom, there is a 'Help' icon and a 'Connect to a Device' button.

Jason Churchill  
Active | Working from home

Messages Content Schedule

Sure can

1

Jason Churchill 8:42 pm

The 'About' dialog for Webex Teams shows the following information: Version: 3.0.15098.0, Server URL: u2c-a.wbx2.com, Copyright © 2020 Cisco Systems. All rights reserved.

You 8:42 pm

Nice one

Jason Churchill 8:42 pm

Custom status set

You 8:42 pm

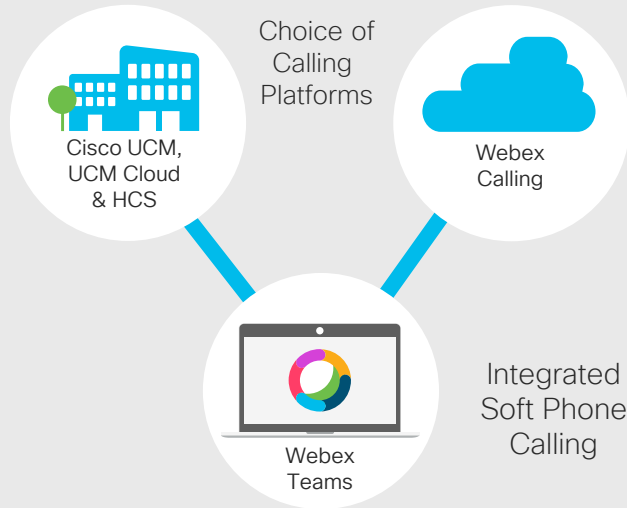
Excellent, thanks!

Write a message to Jason Churchill

Reactions

# Expanding Calling experience in Webex Teams

One unified experience across multiple workloads and calling platforms



## Calling feature investment areas



Headset Controls



VDI Support



Desk Phone Control



Voicemail



Device Integration



Additional Call Features



Contacts

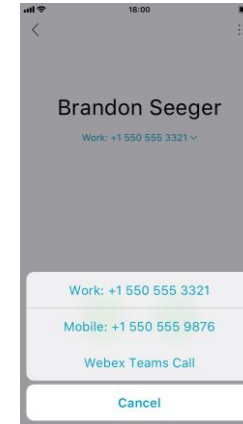


Modularity

# Calling Experience in Teams

The screenshot shows the Webex Teams desktop application. On the left is a sidebar with navigation icons and a list of contacts. The main area displays a chat conversation with Brandon Burke. A call overlay is open, showing contact details and call options. Blue arrows point from the interface to the following labels:

- Integrated Corporate Directory**: Points to the contact list in the sidebar.
- Audio or Video option**: Points to the call options in the overlay.
- Teams Calling option for 1:1 Meeting experience**: Points to the 'Webex Teams Call' option in the overlay.
- Device Proximity & Desk phone Control**: Points to the 'Giacomo DX80' device listed in the overlay.
- Call settings**: Points to the gear icon in the bottom left of the sidebar.



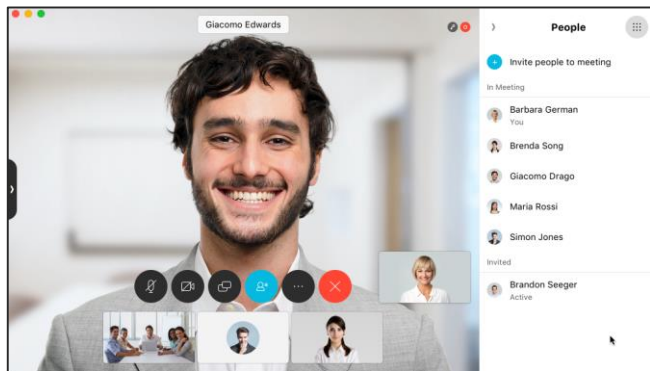
Mobile

# Calling capability

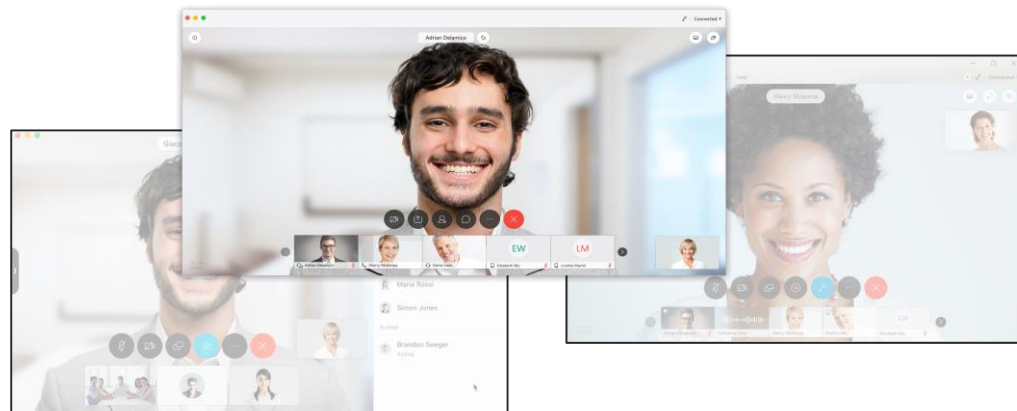


# Meetings in Webex Teams

Two parallel efforts



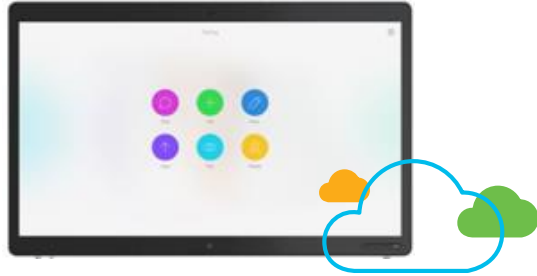
Core meetings  
experience in teams



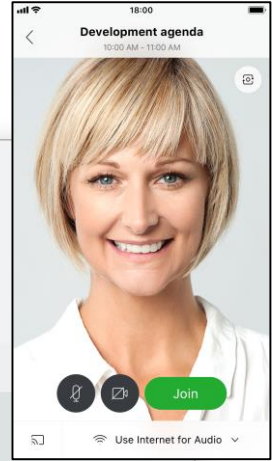
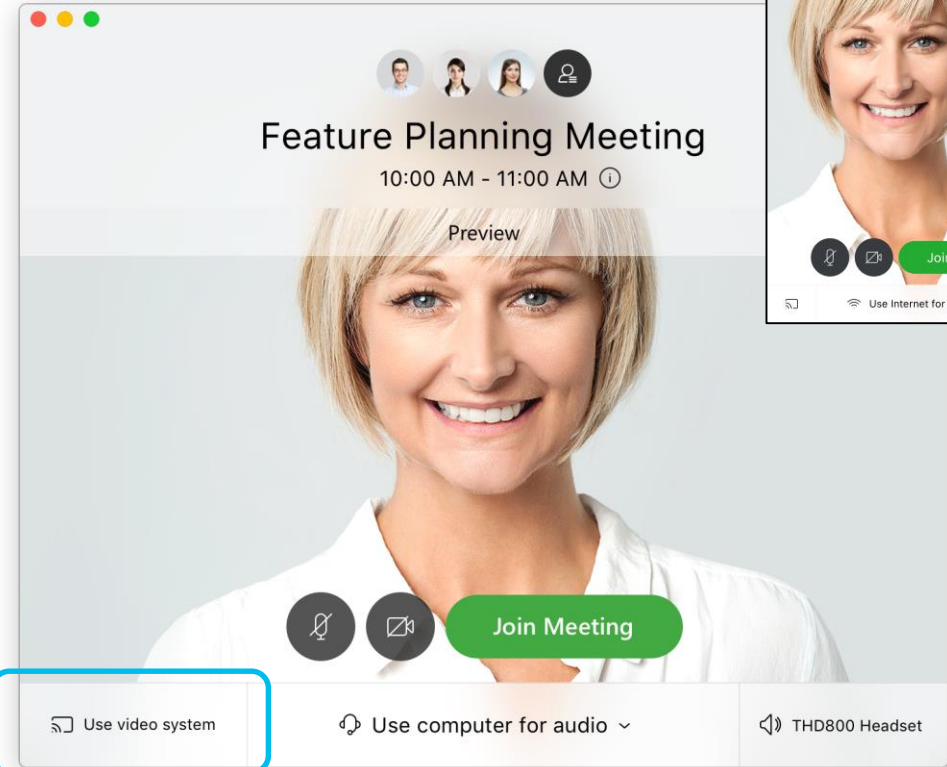
Unified Meetings experience  
for all meetings



# New Meetings Experience in Teams

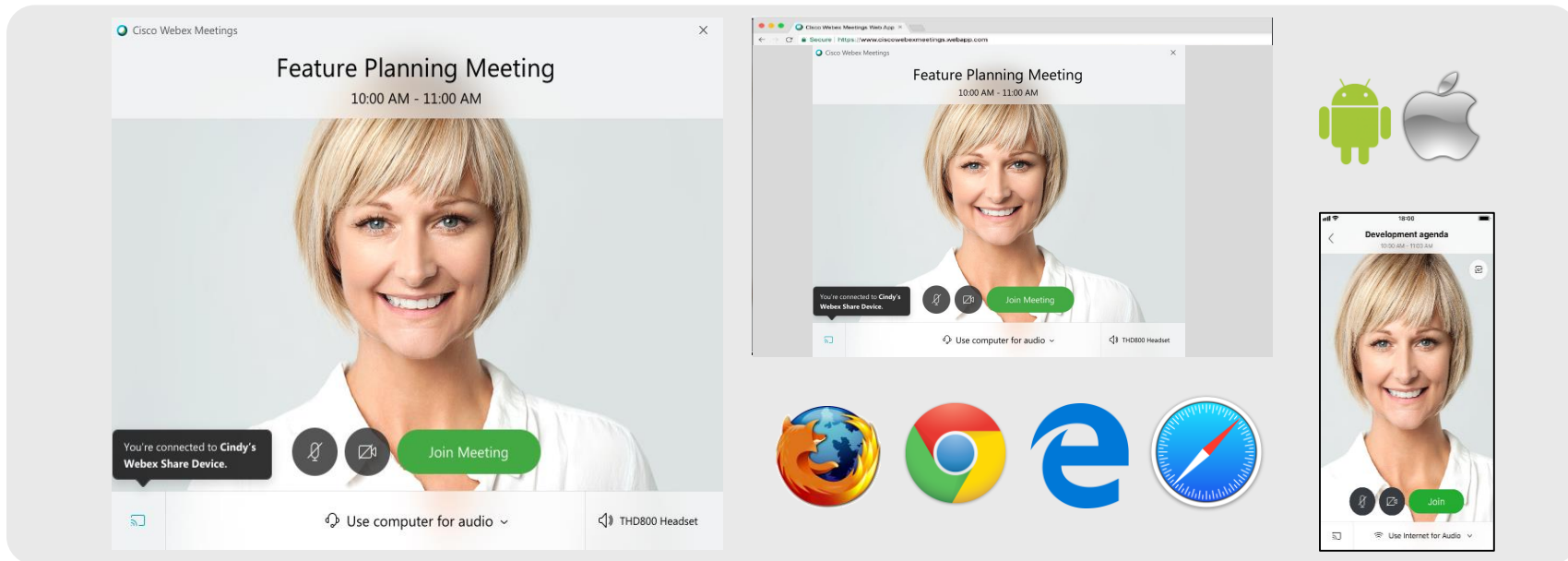


**cisco** *Live!*



# Control how you join meetings

## Improved Join Experience



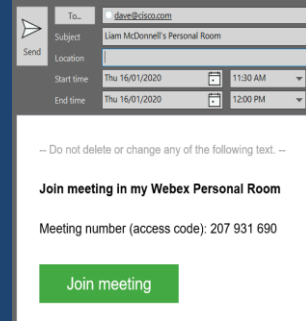
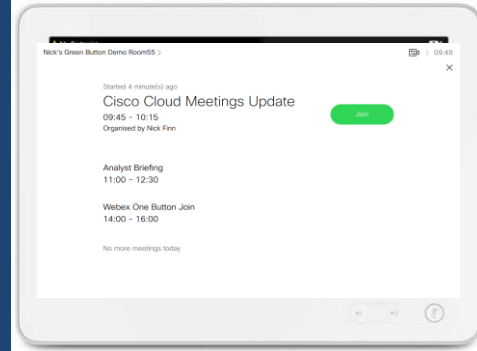
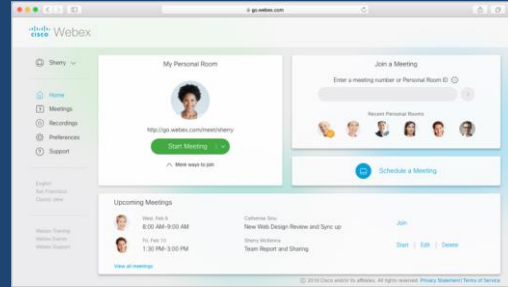
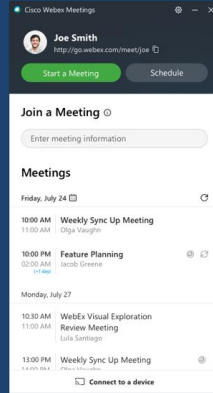
Pre-meeting Join



# Look for the big green button

## Start or join

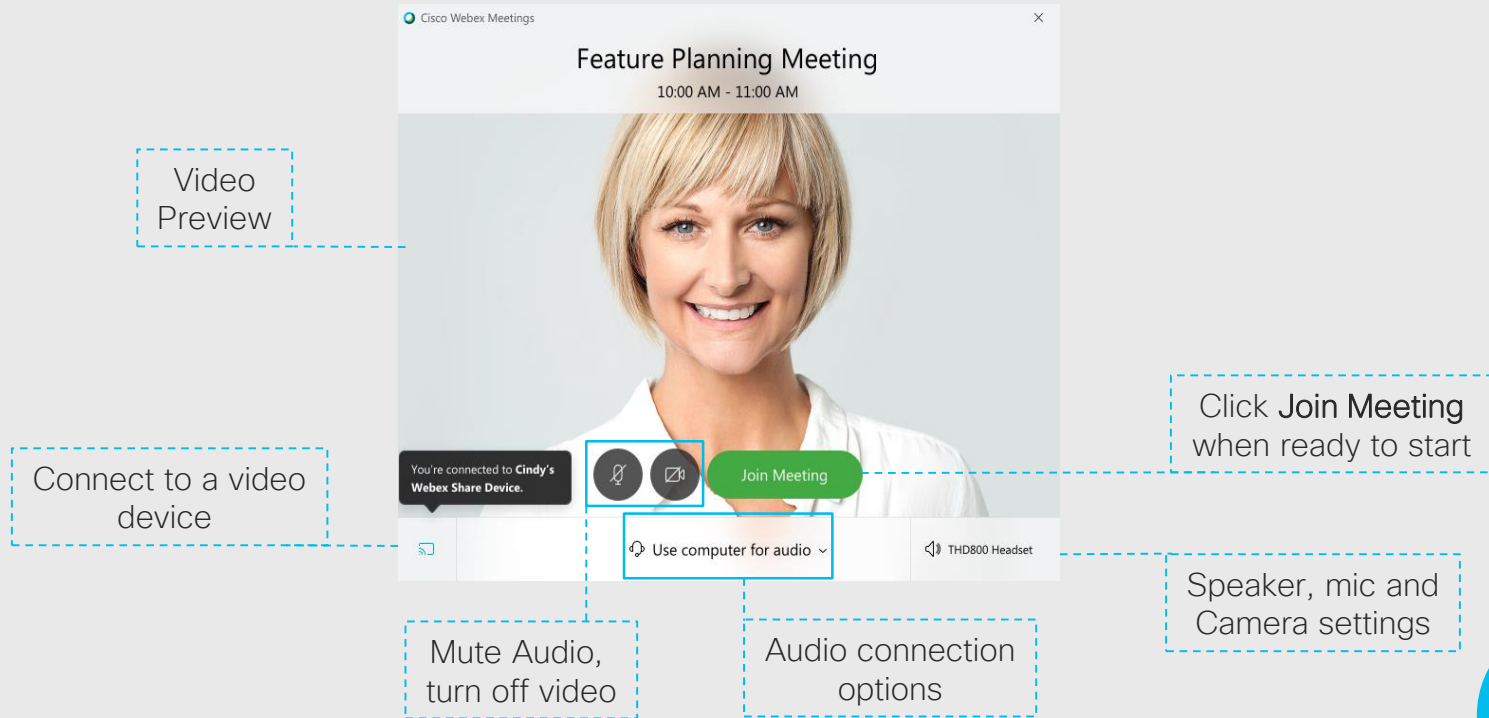
Join





# Webex Meetings Start

## Pre Meeting Join Experience



# Choose the workflow that suits you best

## Meetings from the tools of your choice

The image displays a collection of devices showcasing various meeting and collaboration tools. A smartphone on the left shows a Webex meeting details screen for an 'Analyst Slide Review' on Friday, Feb 8, 2019. A tablet in the center shows a Google Meet interface for a 'Marketing Debrief' meeting. A laptop in the foreground shows a Microsoft Teams interface for a 'Collaboration Team'. Another laptop on the right shows a Slack interface with a channel named 'Really Cool Int...'. Overlaid on the devices are five circular logos: Google Suite, Apple iOS, Microsoft Teams, Slack, and Sakai. The background is a solid green color.

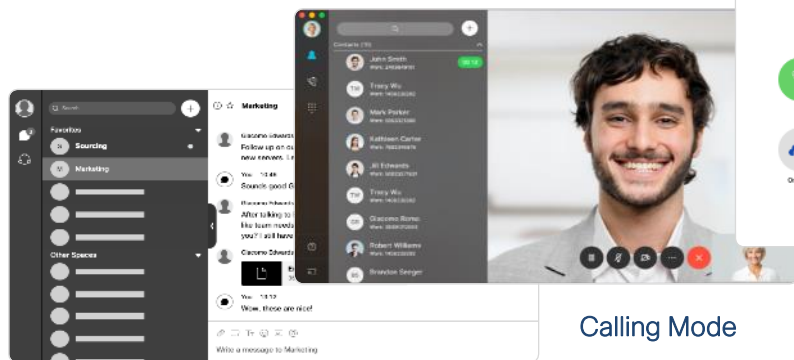
*But I have a worker type that  
doesn't need "x"?*

- A lot of my customers

# Webex Teams Becomes Modular

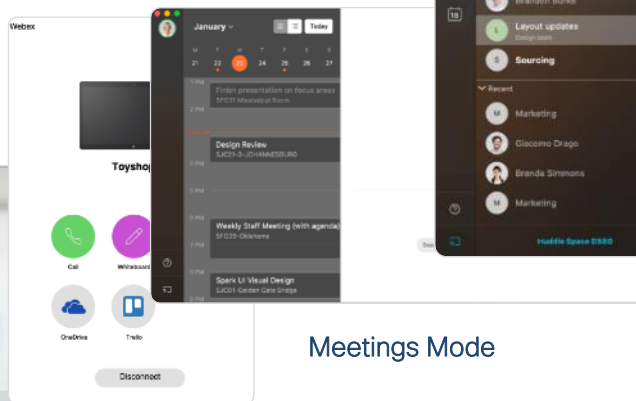
*One App. Multiple Modes.*

- Configurable by IT – single, mix-and-match, for full collaboration modes
- Single Admin experience, align to any workstyle
- Desktop, Web, Mobile
- Different modes customized per user



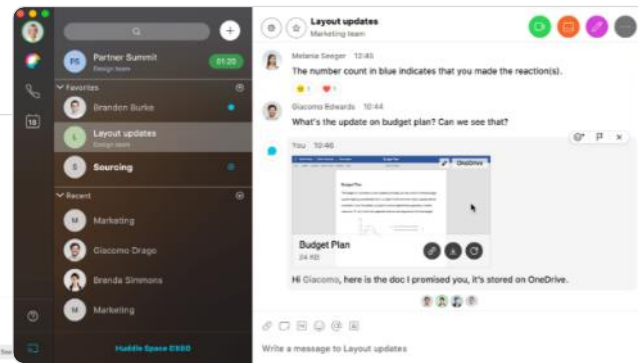
Messaging Mode

Calling Mode



Meetings Mode

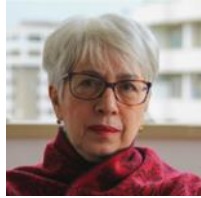
Devices Pairing Mode



Full Collaboration Mode

# One app to support all workstyles

*The workplace is diverse – select the modules that are right for each persona*



Julie, Product Manager



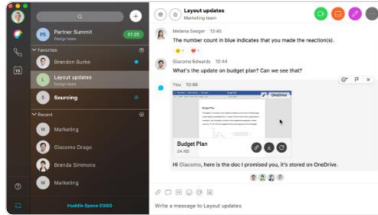
Robert, Sales



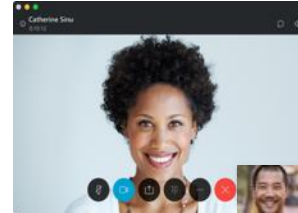
Henry, IT support



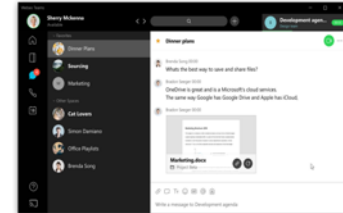
Nadia, Retail store



Full functionality



Calling &  
Messaging



Messaging only

# Jabber operating modes



IM Only



Desk phone

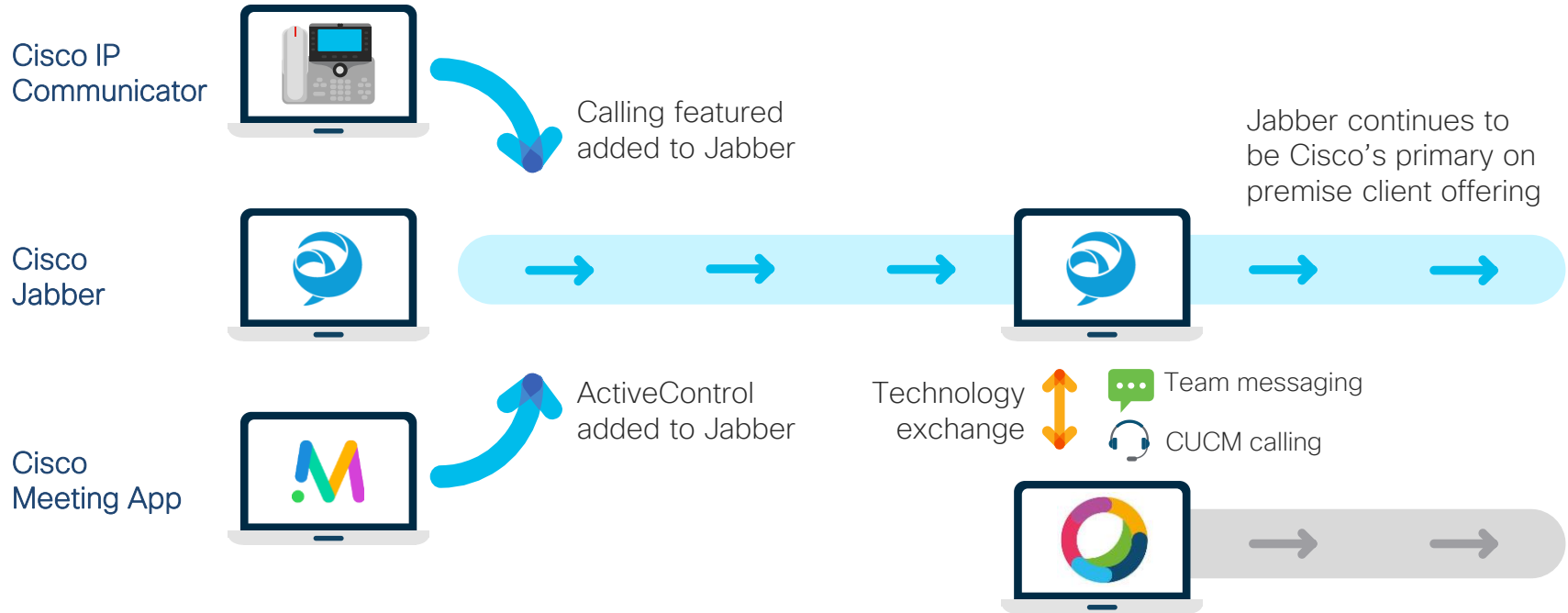


Soft Phone



Full UC

# Cisco on premise clients



# Jabber operating modes



IM Only



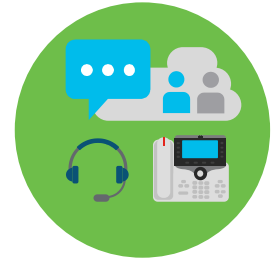
Desk phone



Soft Phone



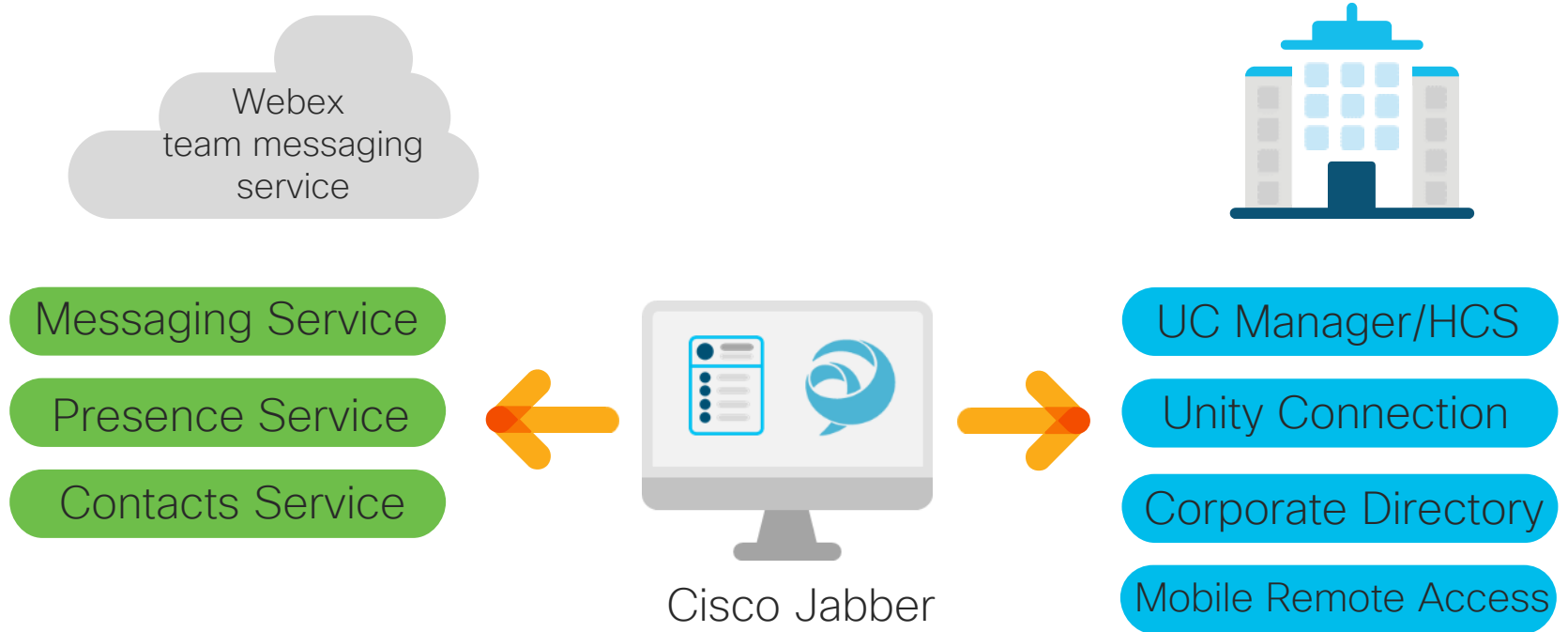
Full UC



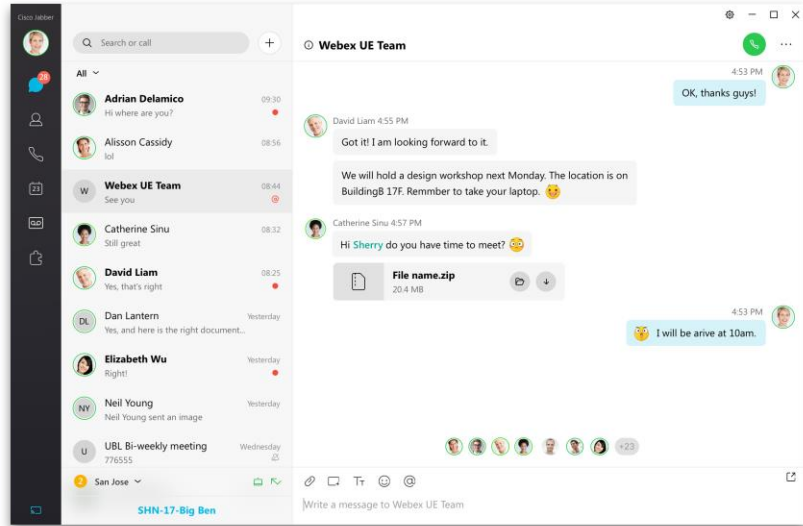
team messaging



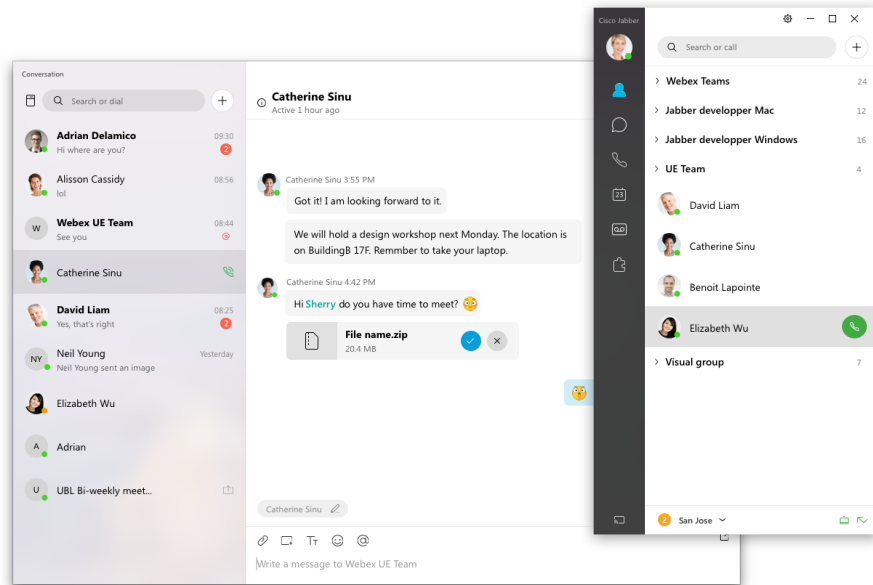
# Jabber team messaging mode Infrastructure



# Are you Modern or Classic?



**Modern Design** NEW  
Default appearance in Jabber 12.7



**Classic Design**  
Selectable by admin or user (not available in team messaging mode)

# Jabber analytics – Key performance indicators

## Summary Key performance Indicators with trending

- Unique active users
- Messages sent
- Calls made or received from Jabber
- Screen share from Jabber

Metrics are updated based on the time range selected

Trending is shown from previous similar time period

Active Users ...

**27.31M** +261.24% ⓘ

Total Messages ...

**2.28B** +166% ⓘ

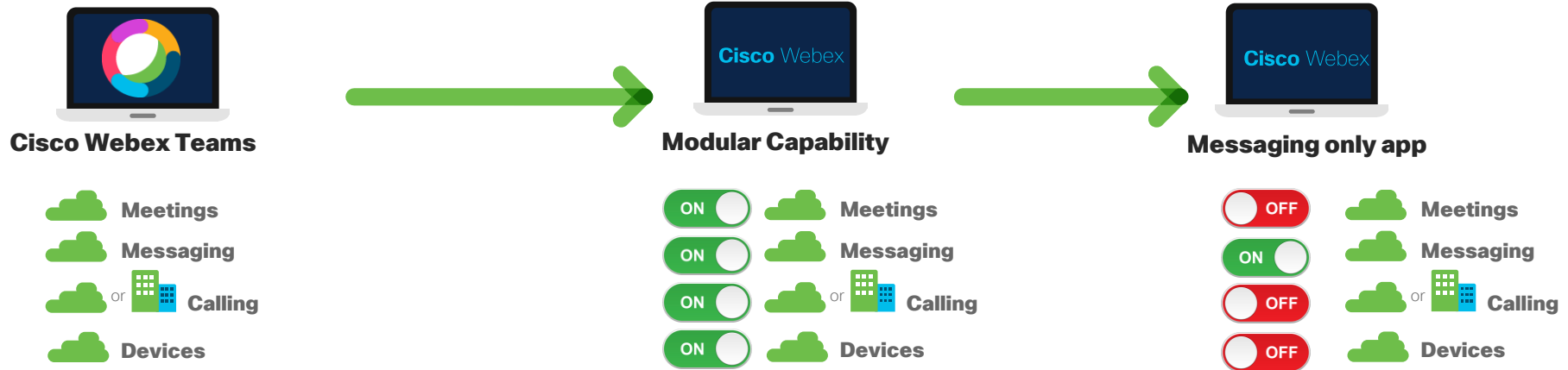
Total Calls ...

**4.56M** +166.07% ⓘ

Screen Sharing ...

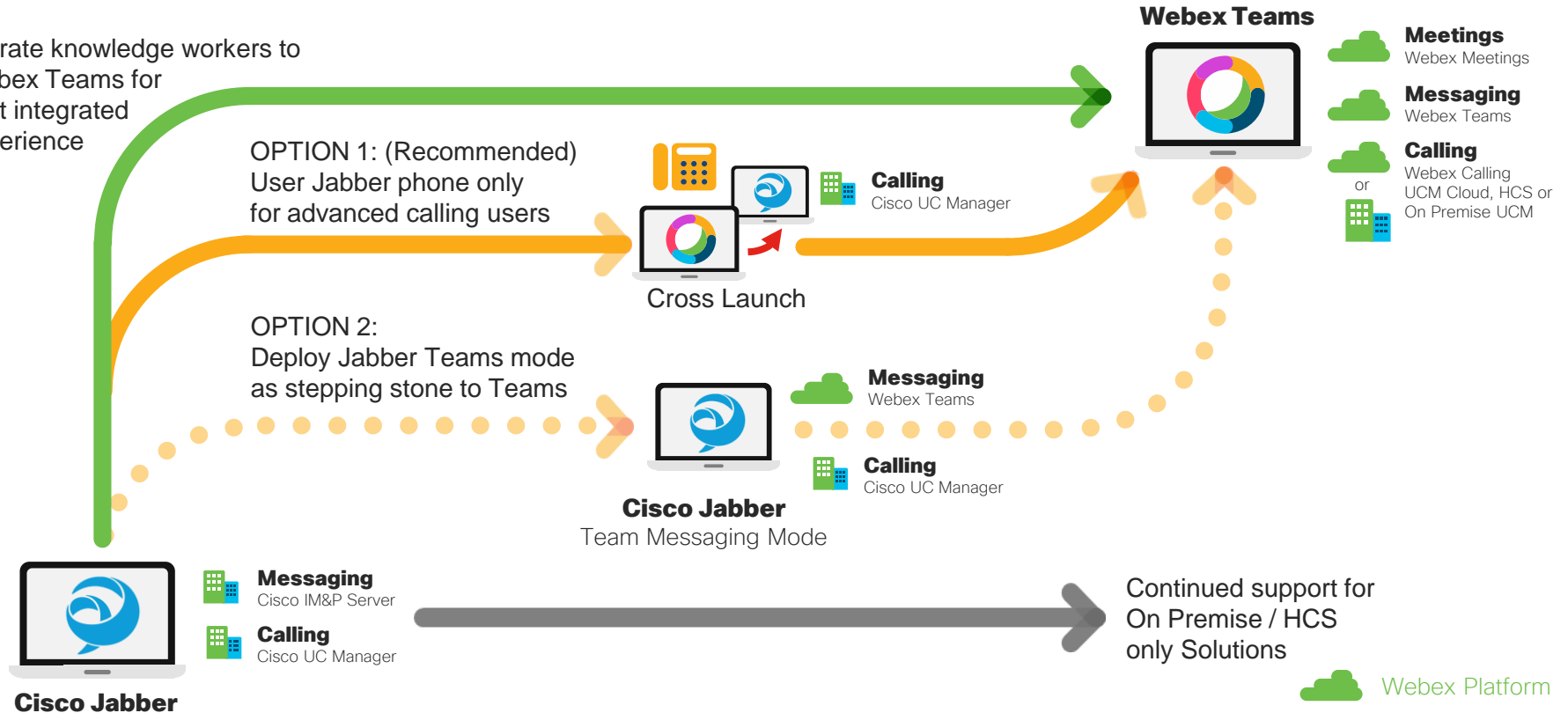
**9.12M** +166.07% ⓘ

# Modular clients



# On Premise Clients

Migrate knowledge workers to Webex Teams for best integrated experience





# Thank you

