# Cisco Webex App

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1. Find this session in the Cisco Live Mobile App
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Webex spaces will be moderated
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https://ciscolive.ciscoevents.com/ciscolivebot/#PSOAPP-1011

3
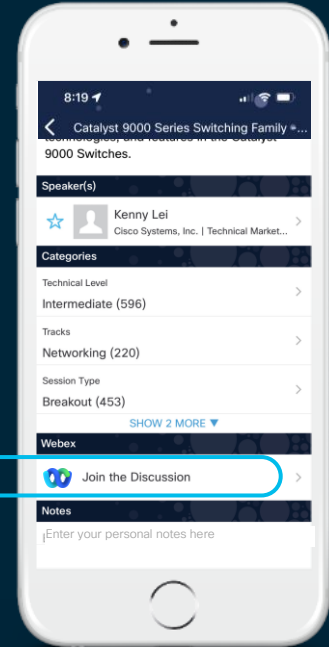
Agenda

- A New World
- Reactive vs Proactive
- Predictive Network Assurance
- Forecast, recommend and Improve
- Journey to self-optimizing networks

A new world

...with new challenges

Digitization of the business – Highly dynamic heterogeneous digital landscape
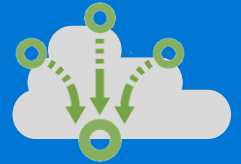
Maximize digital experience
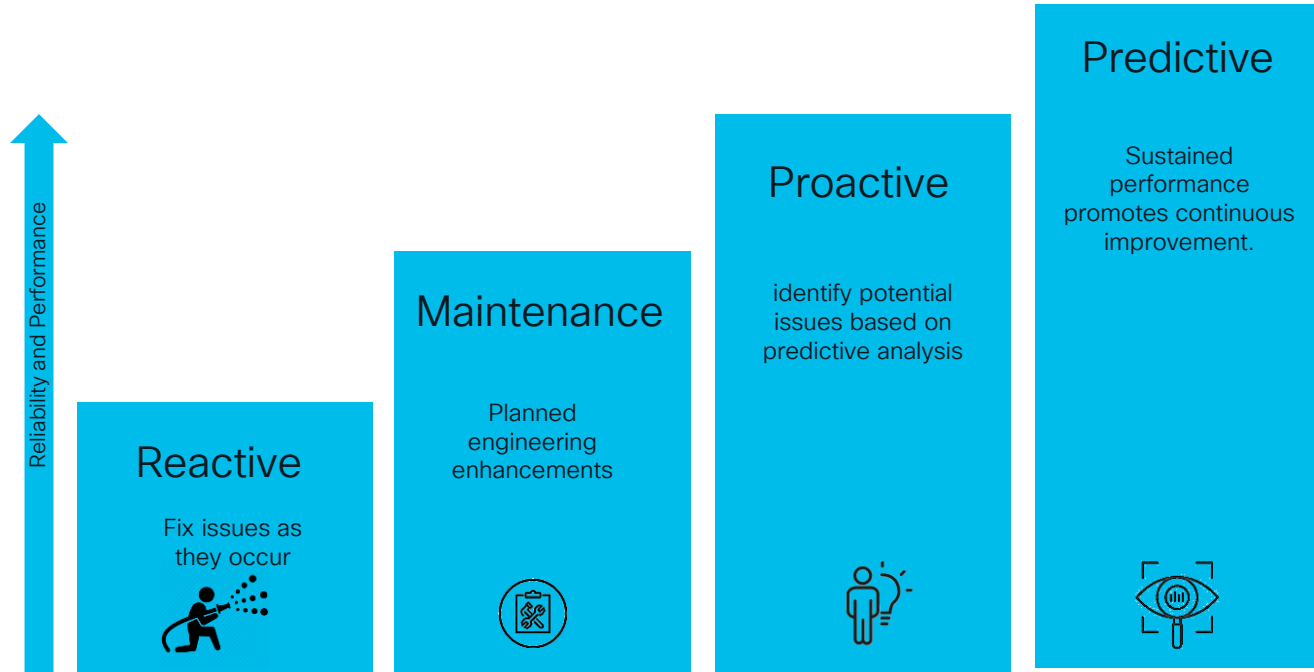
It's not about infrastructure –it's about experience

Move from reactive to proactive

Stop Reacting , Start Preventing.

Reliability and Performance

Reactive
Fix issues as they occur

Maintenance
Planned engineering enhancements

Proactive
identify potential issues based on predictive analysis

Predictive
Sustained performance promotes continuous improvement.

Predictive network assurance for digital **experience** transformation
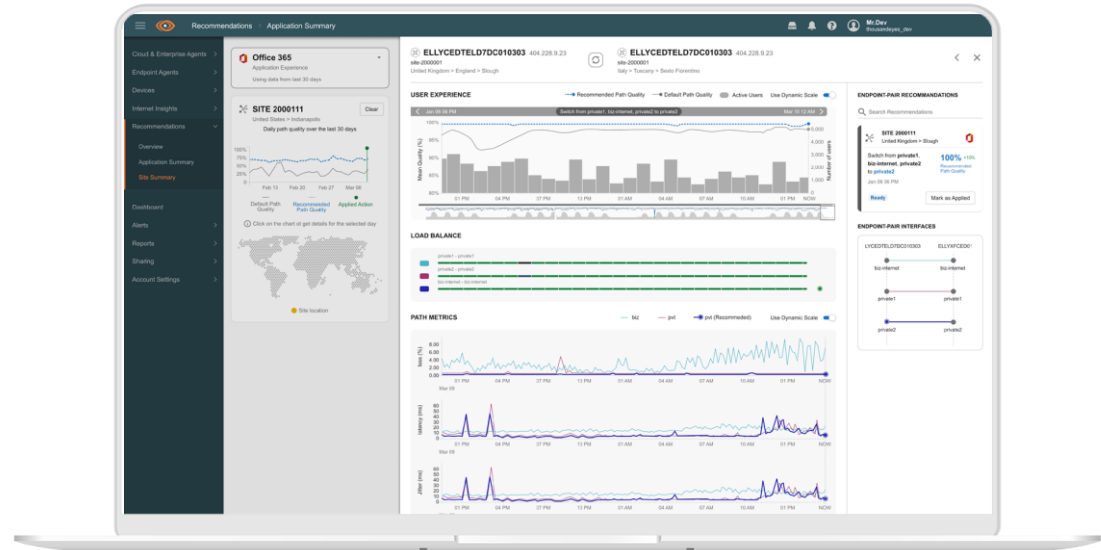
Forecasts conditions

Identifies expected issues based on predictive analysis
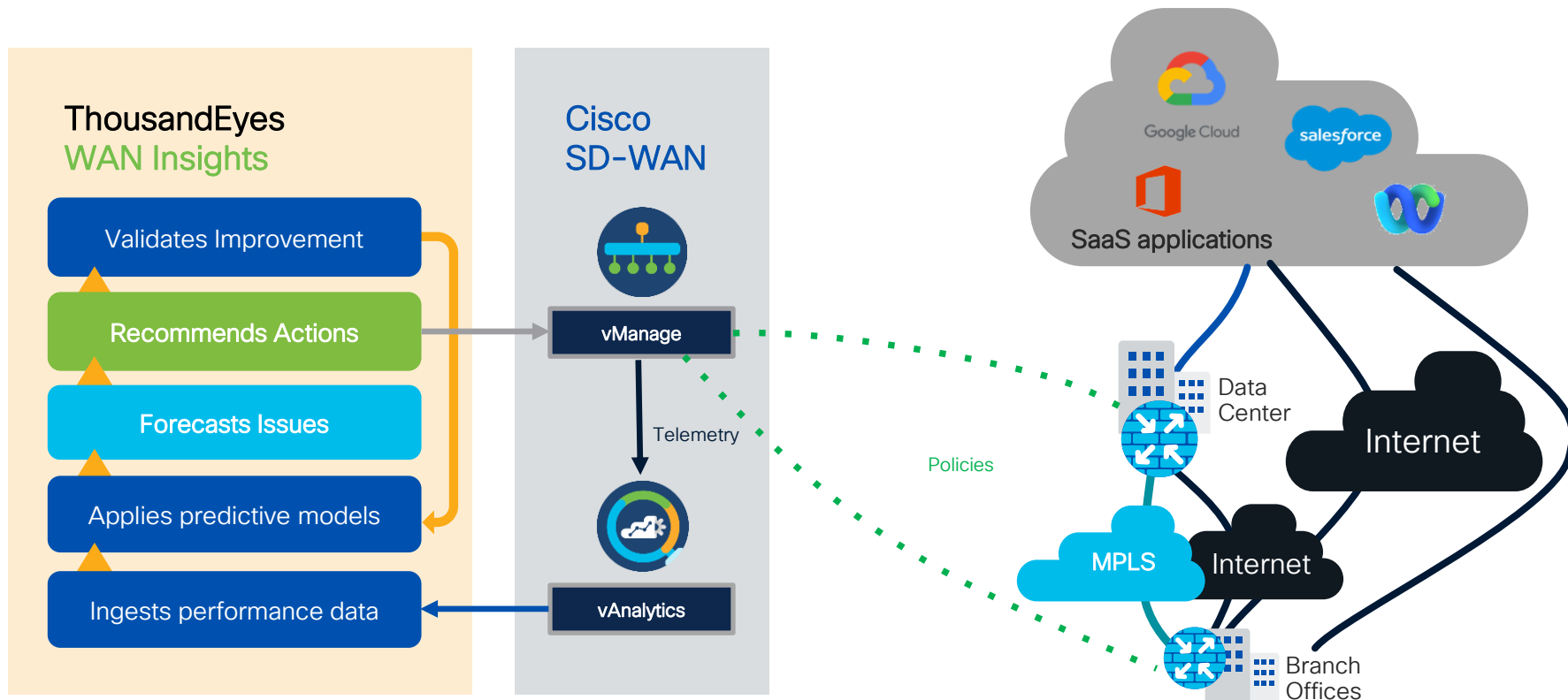
Recommends actions

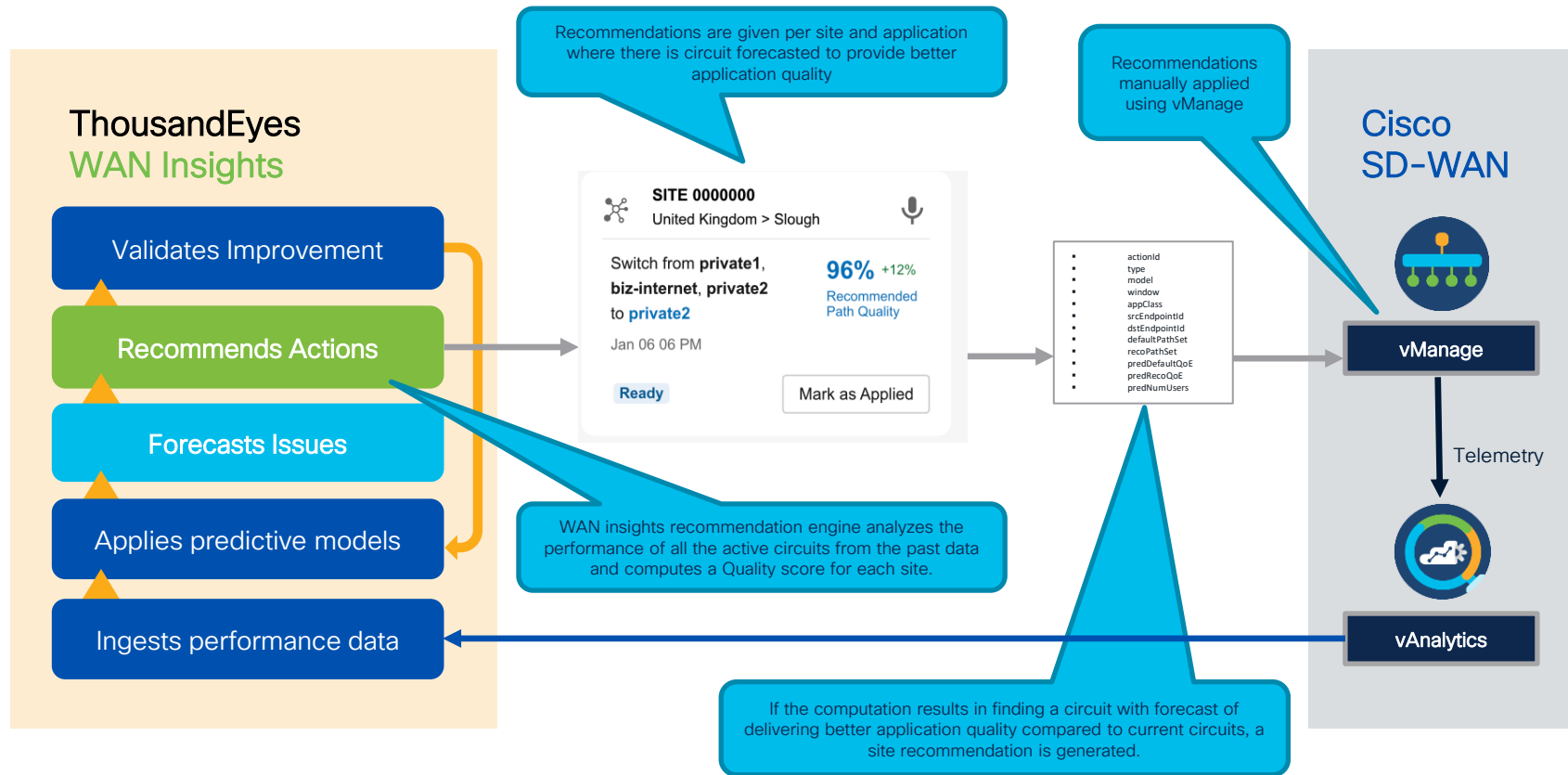*Provides specific steps to improve application experience*

Improves experience

Sustained improvement over a longer period of time – promotes continuous improvement.

ThousandEyes **WAN Insights**

Predictive Optimization with Cisco SD-WAN

Understanding and Applying Recommendations

ThousandEyes
WAN Insights

- Validates Improvement
- Recommends Actions
- Forecasts Issues
- Applies predictive models
- Ingests performance data

Recommendations are given per site and application where there is circuit forecasted to provide better application quality

Recommendations manually applied using vManage

Cisco
SD-WAN

SITE 0000000
United Kingdom > Slough

Switch from **private1**, **biz-internet**, **private2** to **private2**

96% +12%
Recommended Path Quality

Jan 06 06 PM

Ready   Mark as Applied

- actionId
- type
- model
- window
- appClass
- srcEndpointId
- dstEndpointId
- defaultPathSet
- recoPathSet
- predDefaultQoE
- predRecoQoE
- predNumUsers

vManage

Telemetry

vAnalytics

WAN insights recommendation engine analyzes the performance of all the active circuits from the past data and computes a Quality score for each site.

If the computation results in finding a circuit with forecast of delivering better application quality compared to current circuits, a site recommendation is generated.

Forecast, Recommend and Improve

ThousandEyes
WAN Insights

- Validates improvement
- Recommends Actions
- Forecasts Issues
- Applies predictive models
- Ingests performance data

Workforce digital experience

Improved user experience, by avoiding user degradation before it happens– Tune SD-WAN routing policies per site to avoid performance issues and measurably improve user experience.

Policy Optimisation and Verification

Verification and validation that implemented policies meet business requirements for all locations.

Network Planning

Cross correlate with outage conditions to verify provider choices. Provide perpetual improvement cycle optimizing network and application performance over time

Joe
Cisco IT

Office 365
Application Experience

Using data from last 30 days

SITE 142857
United States > Indianapolis

Daily path quality over the last 30 days

Clear

Feb 13   Feb 20   Feb 27   Mar 06

Recommended Path Quality   Applied Action

ⓘ Click on the chart ot get details for the selected day

Site location

SITE 142857
United States > Indianapolis

USER EXPERIENCE   ●---● Recommended Path Quality   —● Default Path Quality   ■ Active Users   Use Dynamic Scale 🔵

Switch from private1, biz-internet, private2 to private2

◁ Jun 06 06 AM   Jun 06 06 PM ▷

From: JUN 06 12 PM	To: Jun 06 01PM
100%	Recommended Path quality
85%	Default Path Quality
848	Active users

06 AM   08 AM   10 AM   02 PM   04 PM   06 PM   NOW
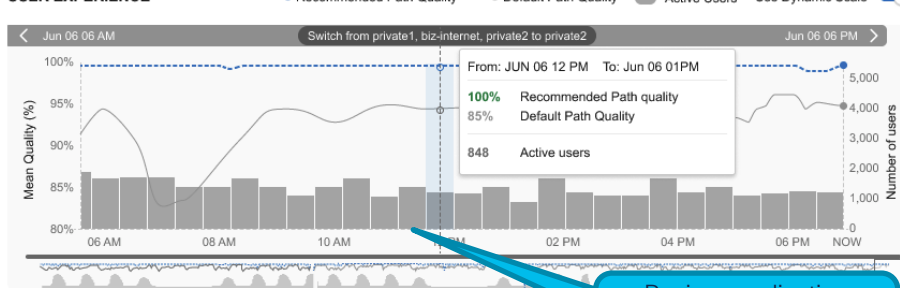
ENDPOINT PAIRS WITH TRAFFIC

🔍 Search Forecasts

👤   ⊘   ✓

ZXCVBNMASDFGH000000 (124.111.10.1) site-142857	ZXCVBNMASDFGH000001 (124.111.101.101) site-78945612	629	88%	98%	Show Path and QOS Details
ZXCVBNMASDFGH000000 (124.111.10.1) site-142857	ZXCVBNMASDFGH000005 (124.100.10.1) site-142857	629	88%	98%	Show Path and QOS Details
ZXCVBNMASDFGH00 (124.111.10.1) site-142857		629	88%	98%	Show Path and QOS Details
ZXCVBNMASDFGH000000 (124.111.10.1) site-142857	ZXCVBNMASDFGH000111 (194.112.10.8) site-142857	629	88%	98%	Show Path and QOS Details
ZXCVBNMASDFGH000000 (124.111.10.1) site-142857	ZXCVBNMASDFGH000345 (88.111.10.1) site-142857	629	88%	98%	Show Path and QOS Details
ZXCVBNMASDFGH000000 (124.111.10.1) site-142857	ZXCVBNMASDFGH000269 (124.111.90.1) site-142857	629	88%	98%	Show Path and QOS Details

Site Recommendations

🔍 Search Recommendations

SITE 142857
United States > Indianapolis

Switch from **private1**, **biz-internet**, **private2** to **biz-internet**

96% ▲8%
Recommended Path Quality

Jun 06 02 PM

Ready   Mark as Applied

Application group context provides capability to focus recommendations relative to business-critical applications

Review application quality of experience relative to active users

Prioritize based on endpoints and user metrics

Cloud & Enterprise Agents
Endpoint Agents
Devices
Internet Insights
Alerts
Reports
Sharing
Account Settings

Joe
Cisco IT

Office 365
Application Experience
Using data from last 30 days

Cloud & Enterprise Agents
Endpoint Agents
Devices
Internet Insights
WAN Insights
  Overview
  Application Summary
  Site Summary
Dashboard
Alerts
Reports
Sharing
Account Settings

SITE 0000000   Clear
United States > Indianapolis
Daily path quality over the last 30 days

Default Path Quality — Recommended Path Quality — Applied Action

ⓘ Click on the chart ot get details for the selected day

● Site location

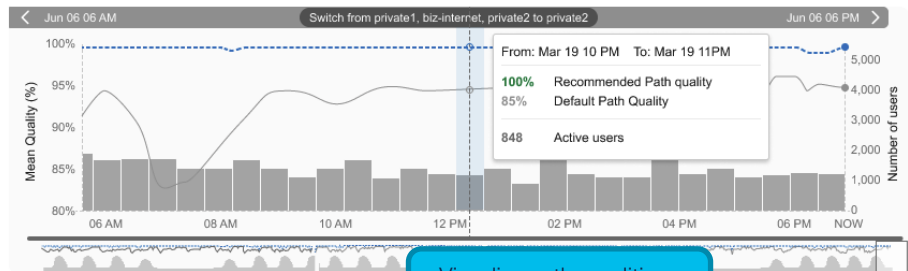ZXCVBNMASDFGH000000 124.111.10.1
site-142857
United States > Indianapolis

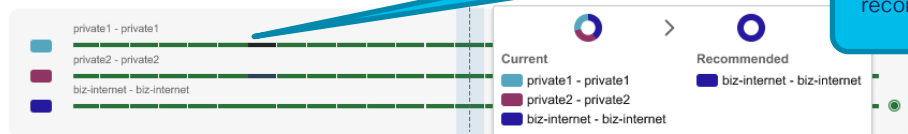ZXCVBNMASDFGH000001 124.111.101.101
site-78945612
Italy > Tuscany > Sesto Fiorentino

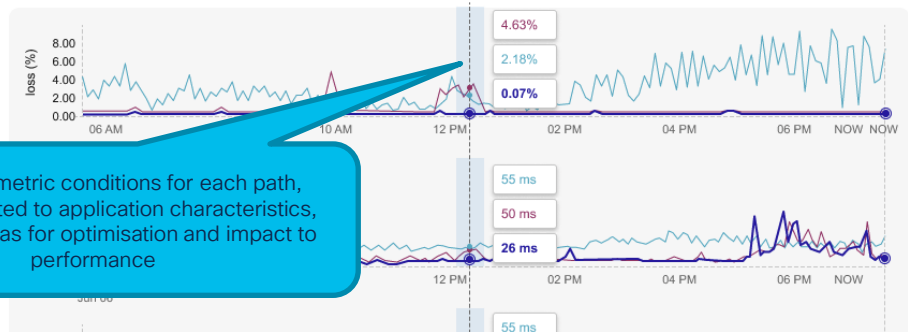**USER EXPERIENCE**   ----- Recommended Path Quality —— Default Path Quality ⬤ Active Users   Use Dynamic Scale

Jun 06 06 AM   Switch from private1, biz-internet, private2 to private2   Jun 06 06 PM

From: Mar 19 10 PM   To: Mar 19 11PM
100% Recommended Path quality
85%   Default Path Quality
848   Active users

LOAD BALANCE

private1 - private1
private2 - private2
biz-internet - biz-internet

Current   >   Recommended
private1 - private1   biz-internet - biz-internet
private2 - private2
biz-internet - biz-internet

PATH METRICS   —— biz   —— pvt   —●— pvt (Recommended)   Use Dynamic Scale

4.63%
2.18%
0.07%

55 ms
50 ms
26 ms

55 ms

Visualize path conditions on load balanced circuits

Underlying metric conditions for each path, when correlated to application characteristics, highlights areas for optimisation and impact to performance

ENDPOINT-PAIR RECOMMANDATIONS

🔍 Search Recommendations

SITE 142857
United States > Indianapolis

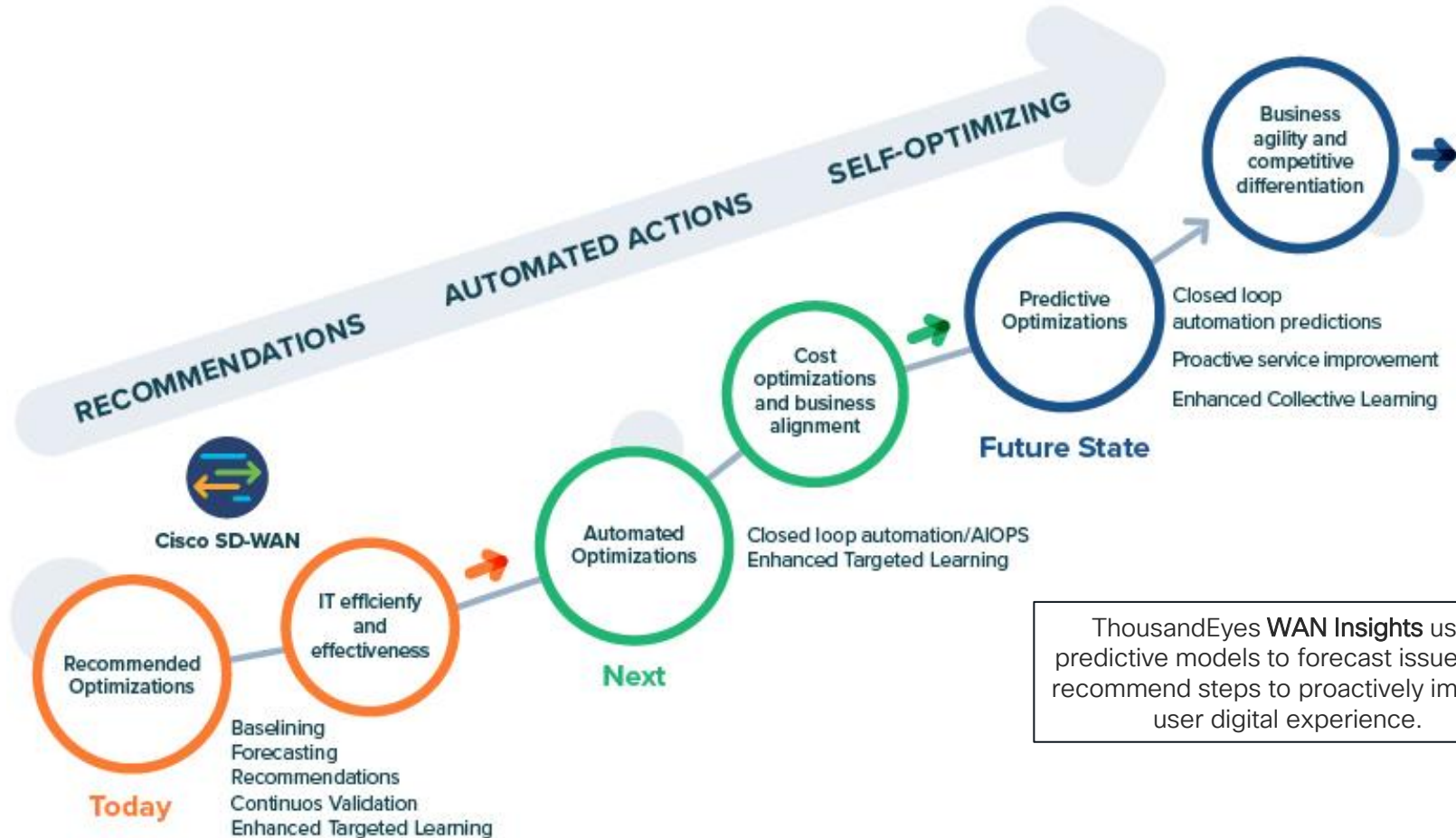Switch from **private1, biz-internet, private2** to **biz-internet**

96% ▲8%
Recommended Path Quality

Jun 06 02 PM

Ready   Mark as Applied

Forecasted condition creates recommendation to maintain user experience

biz-internet   biz-internet

private1   private1

private2   private2

Journey to self-optimizing networks and services

ThousandEyes **WAN Insights** uses predictive models to forecast issues and recommend steps to proactively improve user digital experience.

Technical Session Surveys

- Attendees who fill out a minimum of four session surveys and the overall event survey will get Cisco Live branded socks!

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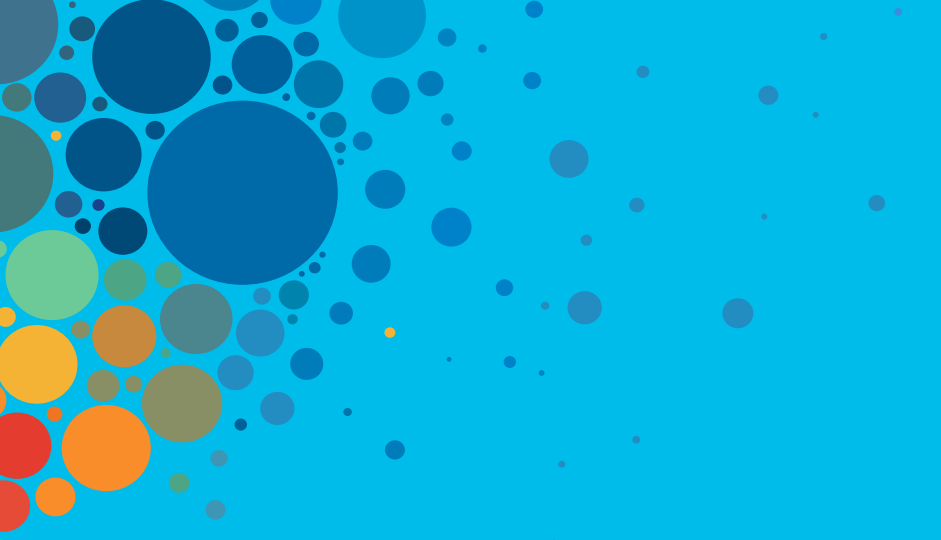
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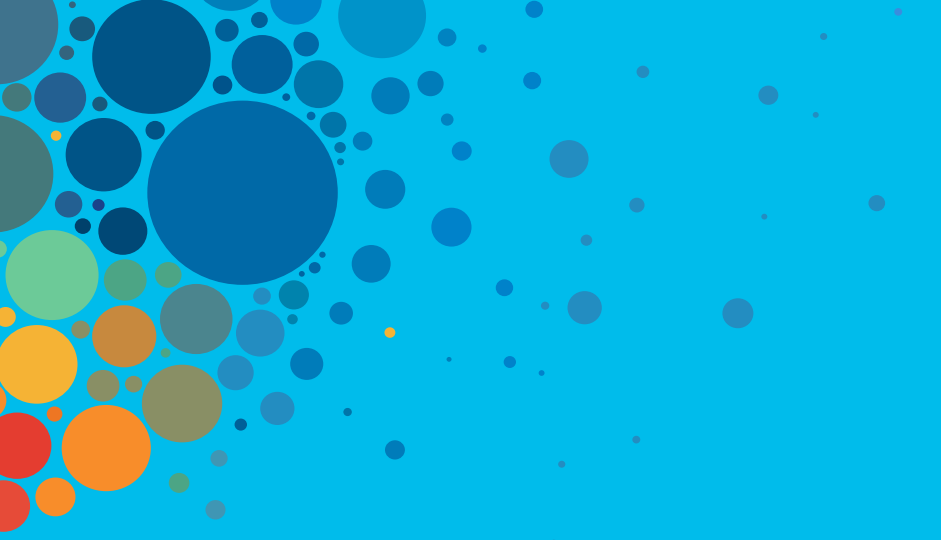
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your education

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Book a private demo and Engineer meeting

Read the ThousandEyes blog for more details
https://www.thousandeyes.com/blog/announcing-thousandeyes-wan-insights

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Thank you

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