



The bridge to possible

The Next Chapter of Hybrid Work

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INTCOL-1122

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Hybrid Work is both different and harder than how we worked before.

Cannot be solved in isolation



IT



Human Resources



Facilities

Requires a holistic solution



Networking



Collaboration



Security

Why Cisco for Hybrid Work

Reimagine
workspaces

Flexible
workstyles

Customer
experience

Security and
manageability

Reimagined Workspaces

Reimagining workspaces in **every location**



Home



Office



Anywhere



Demo: Cisco Spaces

Room Finder



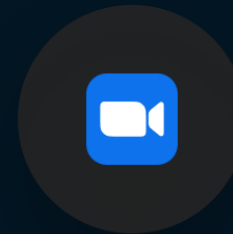
Demo: Shared Spaces

Hotdesking, Interop

The future is multi-platform



Meet



Zoom



Teams



Webex



Webex experience

Microsoft Teams, Google, Zoom Interop

NEW



Teams experience

Includes native Webex Meetings and Events

Demo: Microsoft Teams Rooms (1/2)

Frames, Webex Meeting, Slido

Demo: Microsoft Teams Rooms (2/2)

Frames, Webex Meeting, Slido

At home



Bang & Olufsen
Cisco 980



Webex
Desk Camera



Webex
Desk Mini



Webex
Desk



Webex
Desk Pro

At the office



Webex
Headphones



Webex
Room Series



Webex
Room Navigator



Webex
Board Pro



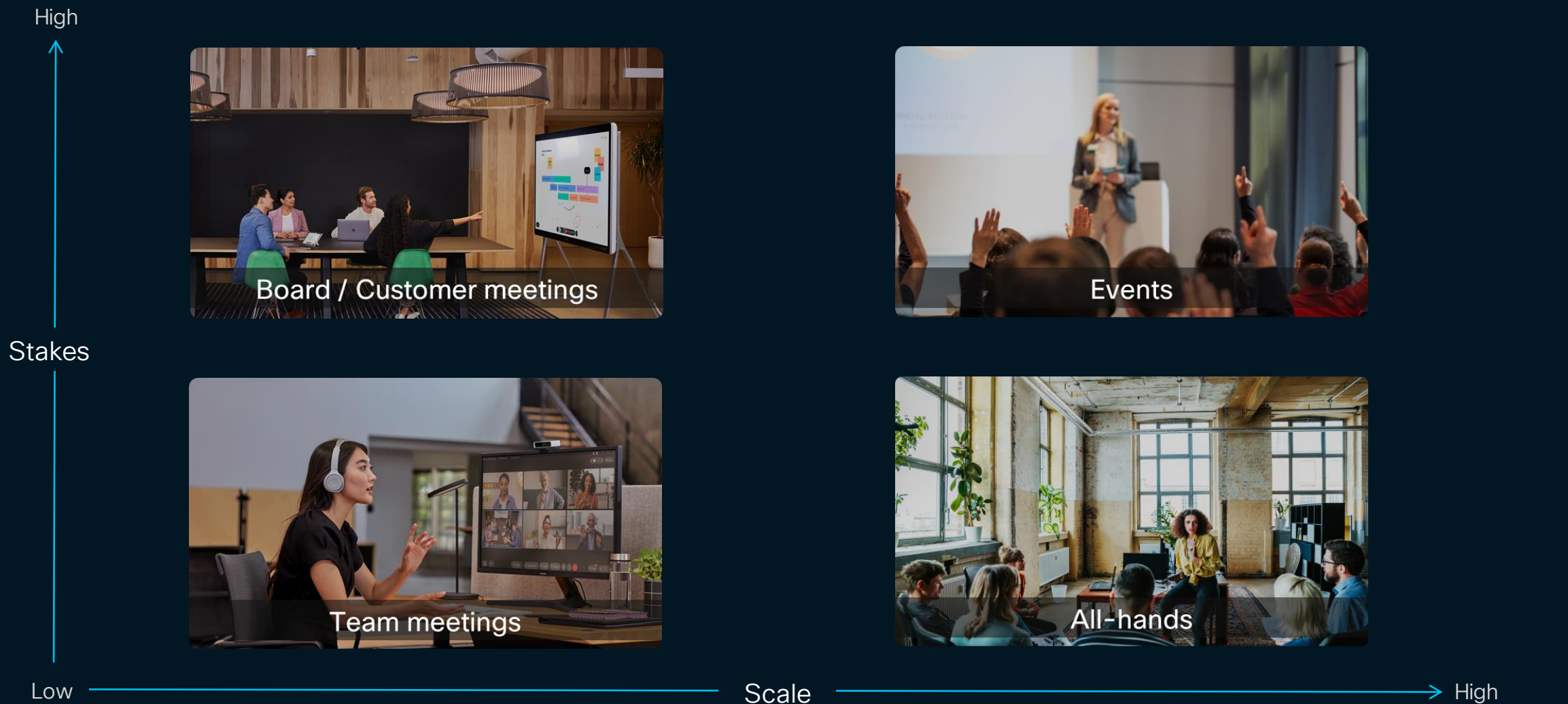
Webex
Room Panorama

Meraki Networking and IoT Platform

DNA Center Networking Platform

Flexible Workstyles

Hybrid Work interactions



The Hybrid Work Webex Suite

*Starting at **USD \$11.95** per user per month

 Calling

 Meetings

 Messaging

 Events

 Polling

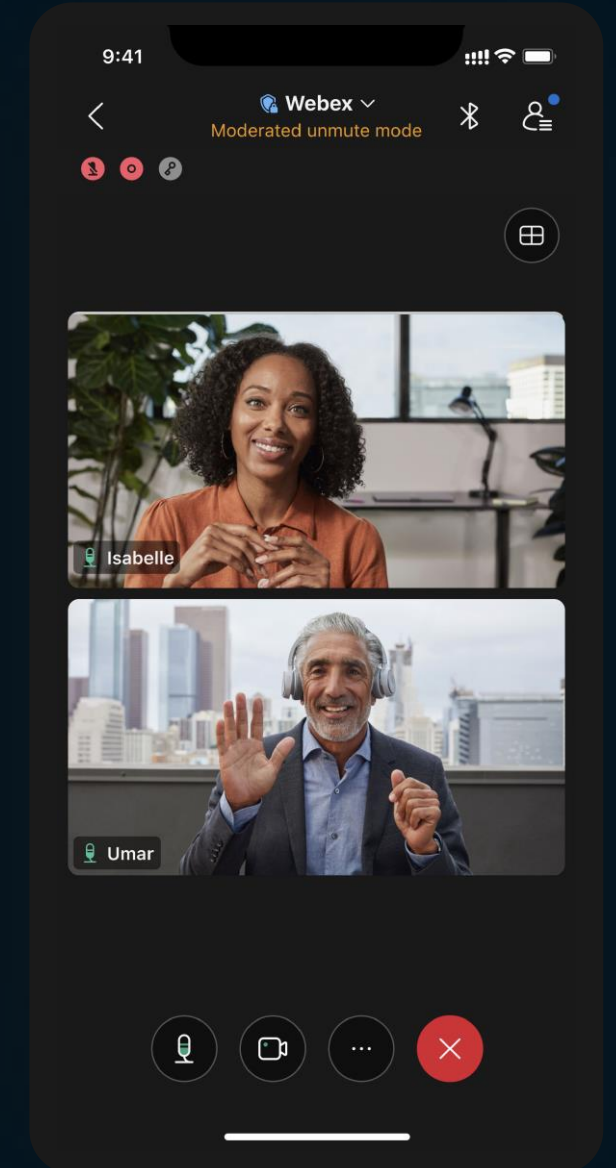
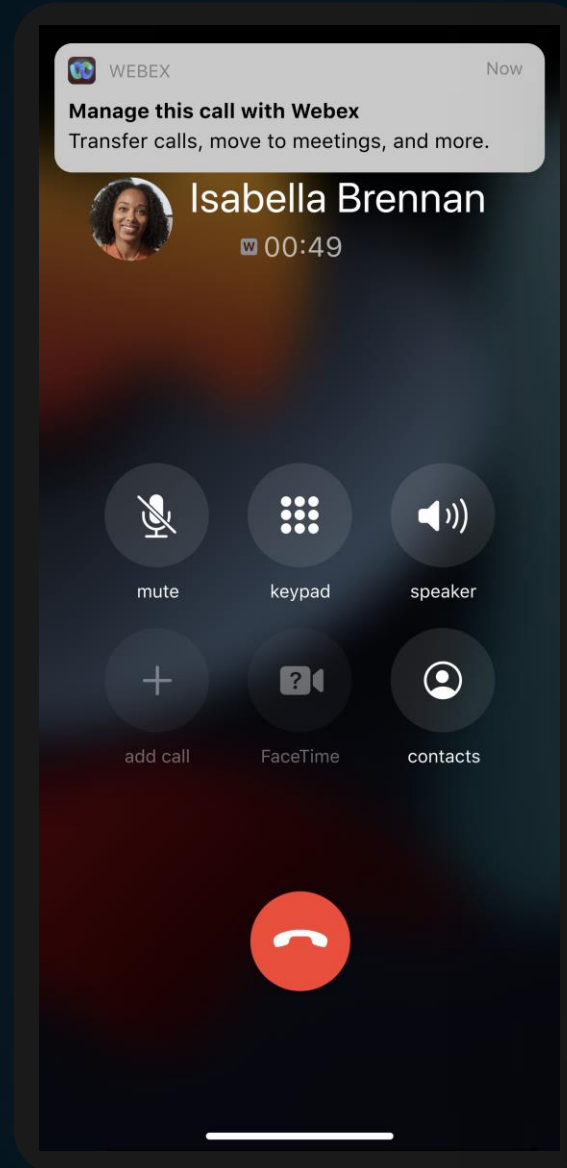
 Whiteboard

 Async Video

Webex Go

Experience true mobile collaboration

- Elevate calls to video, sharing and SMS
- Now available in the UK



Demo: Calling (1/4)

WebexGo

Demo: Calling (2/4)

WebexGo

Demo: Calling (3/4)

WebexGo

Demo: Calling (4/4)

WebexGo



NEW

Group Call Management

Manage the front-desk like a pro

- Advanced call routing
- Call queue analytics
- Included with Webex Calling





NEW

Group Call Management

Manage the front-desk like a pro

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Demo: Calling (1/2)

Analytics for Group Call Management



Demo: Calling (2/2)

Analytics for Group Call Management

Customer Experience

Consumer expectations have changed

from



Buy online



Online banking



Travel websites

to



Delivery in 15 minutes



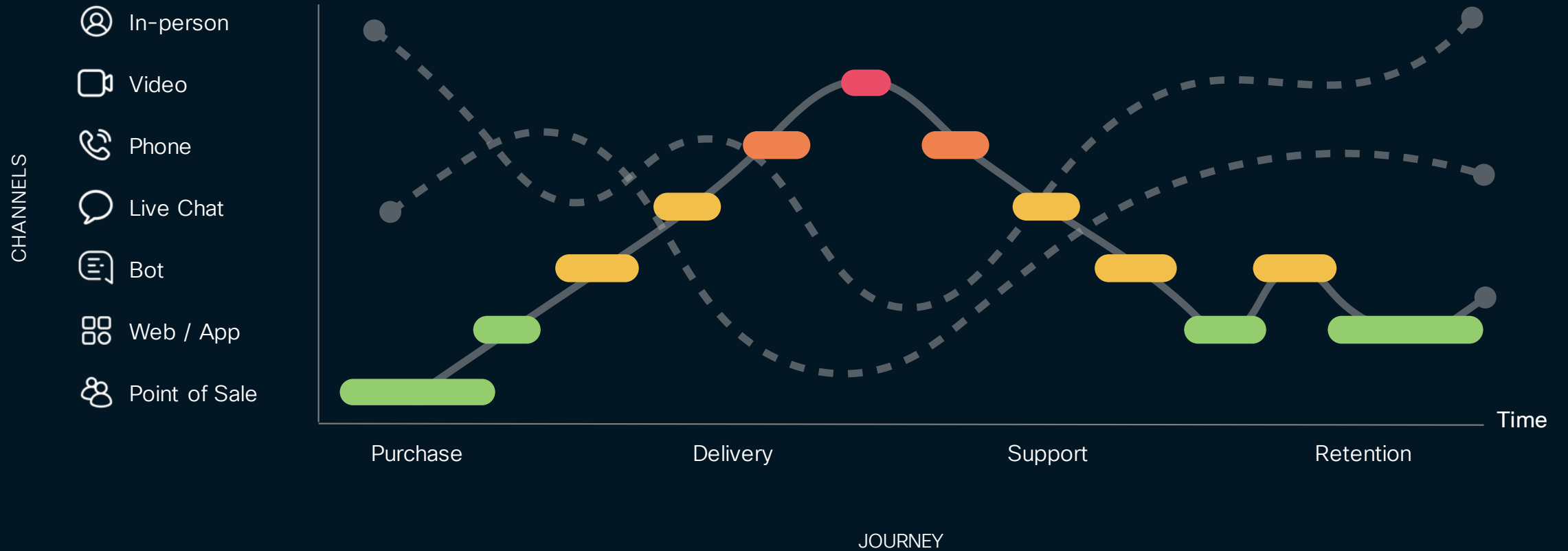
Instant payments



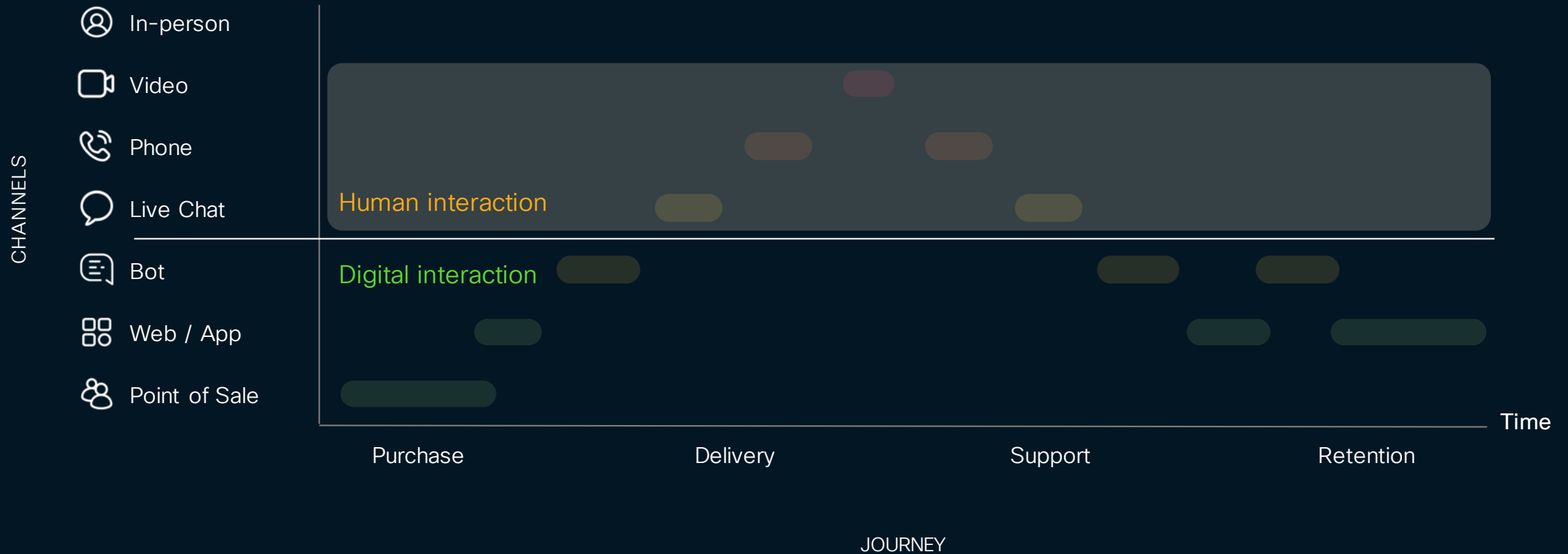
Proactive flight notifications

A new customer experience
bar has been set

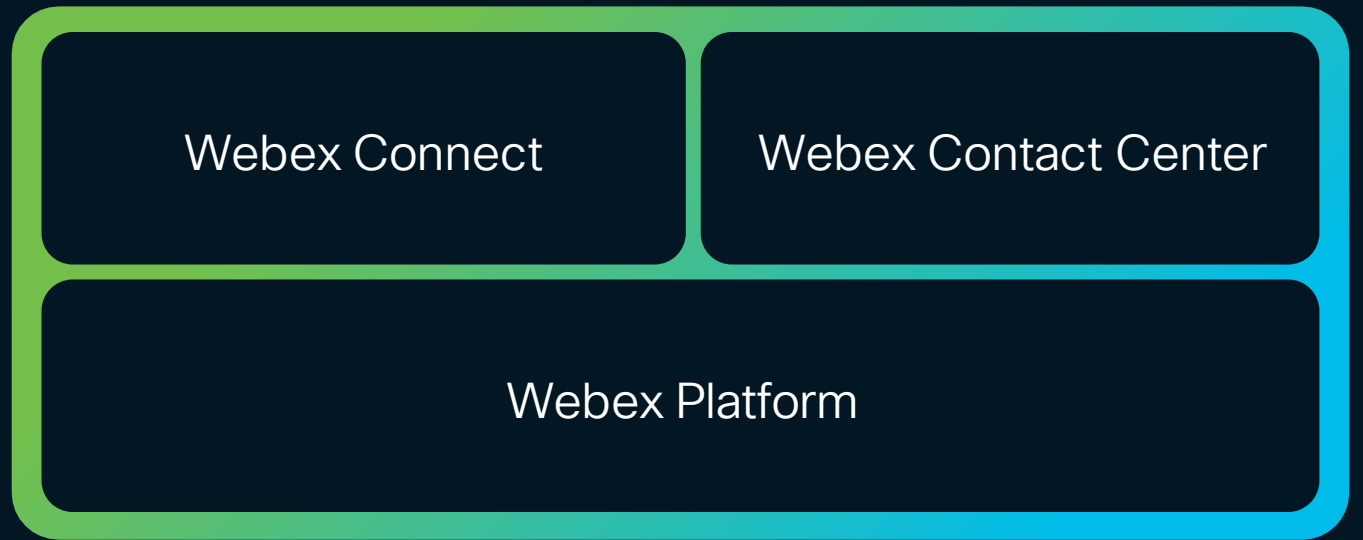
Enabling unique and connected journeys



Connected, unique journeys with human interaction



Leverage the full power of Webex



Demo: Contact Center (1/6)

Desktop walk-through

Demo: Contact Center (2/6)

Desktop walk-through

Demo: Contact Center (3/6)

Desktop walk-through

Demo: Contact Center (4/6)

Desktop walk-through

Demo: Contact Center (5/6)

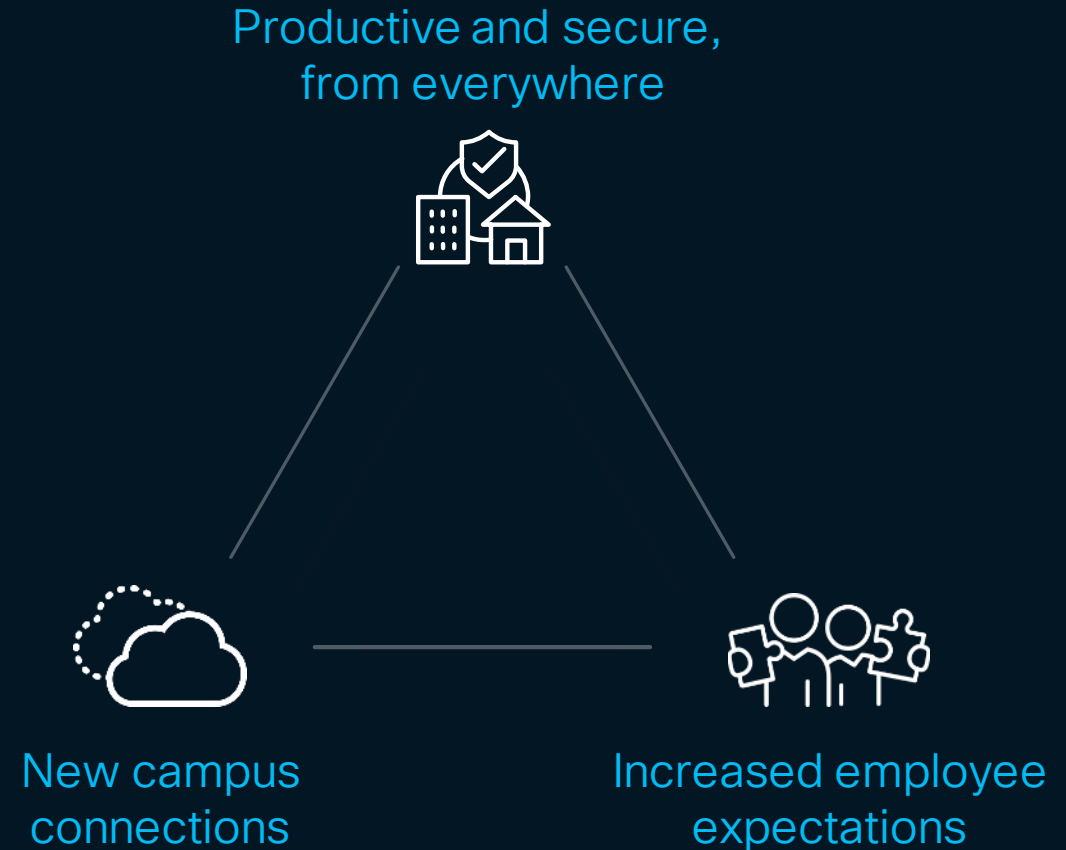
Desktop walk-through

Demo: Contact Center (6/6)

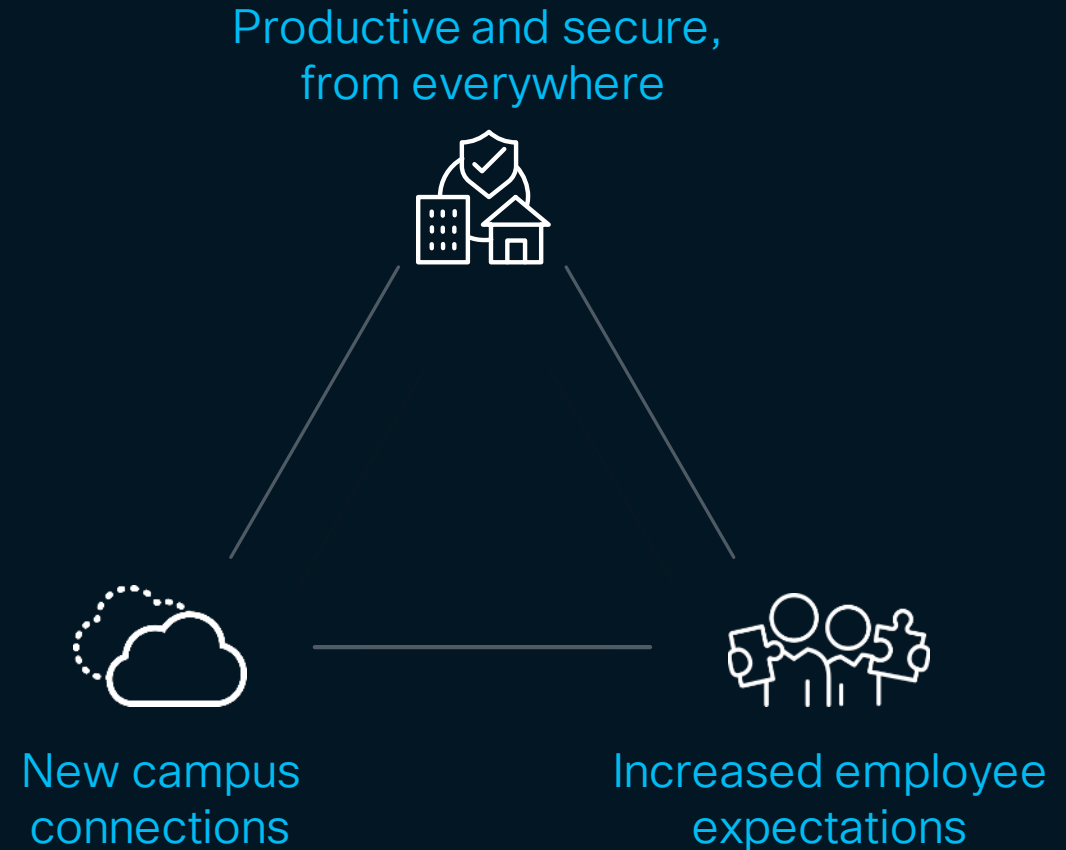
Desktop walk-through

Security and Manageability for Hybrid Work

Hybrid work makes security and managing networks harder



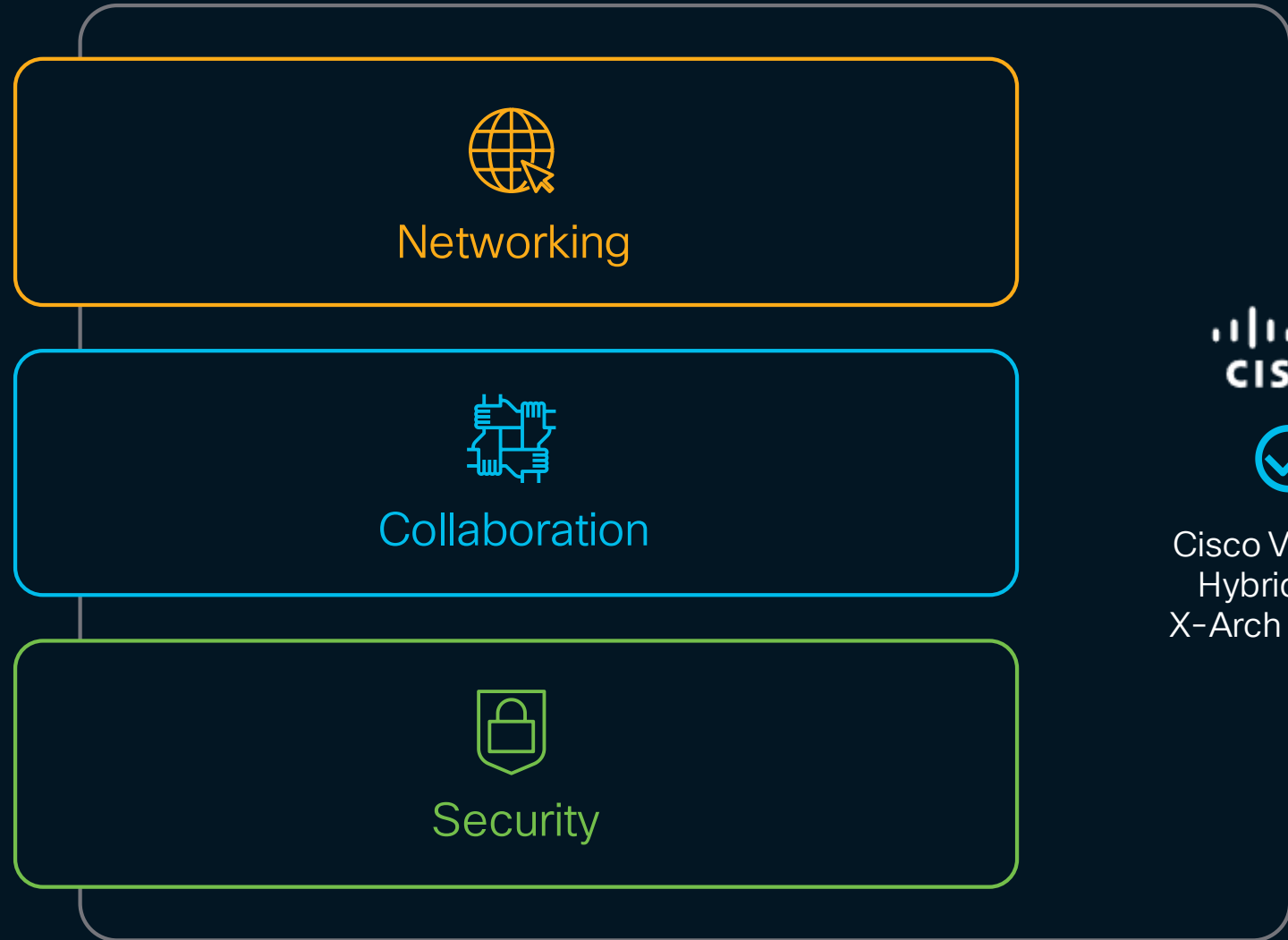
Hybrid work makes security and managing networks harder



Making the
vision of
hybrid work
a practical
reality



Cisco's portfolio enables Hybrid Work

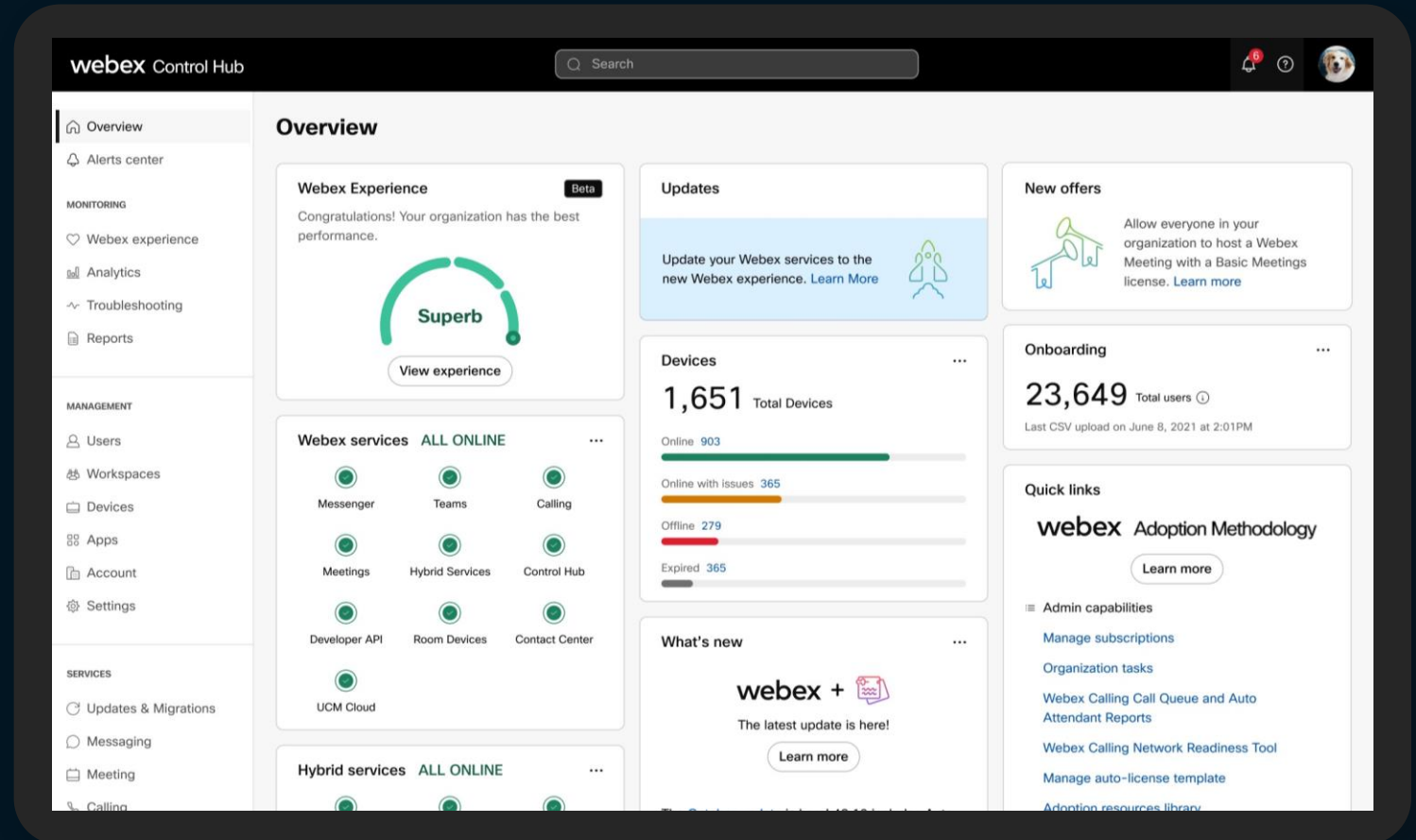


Cisco Validated
Hybrid Work
X-Arch Solution

Webex Control Hub

Manage any user, any device, anywhere

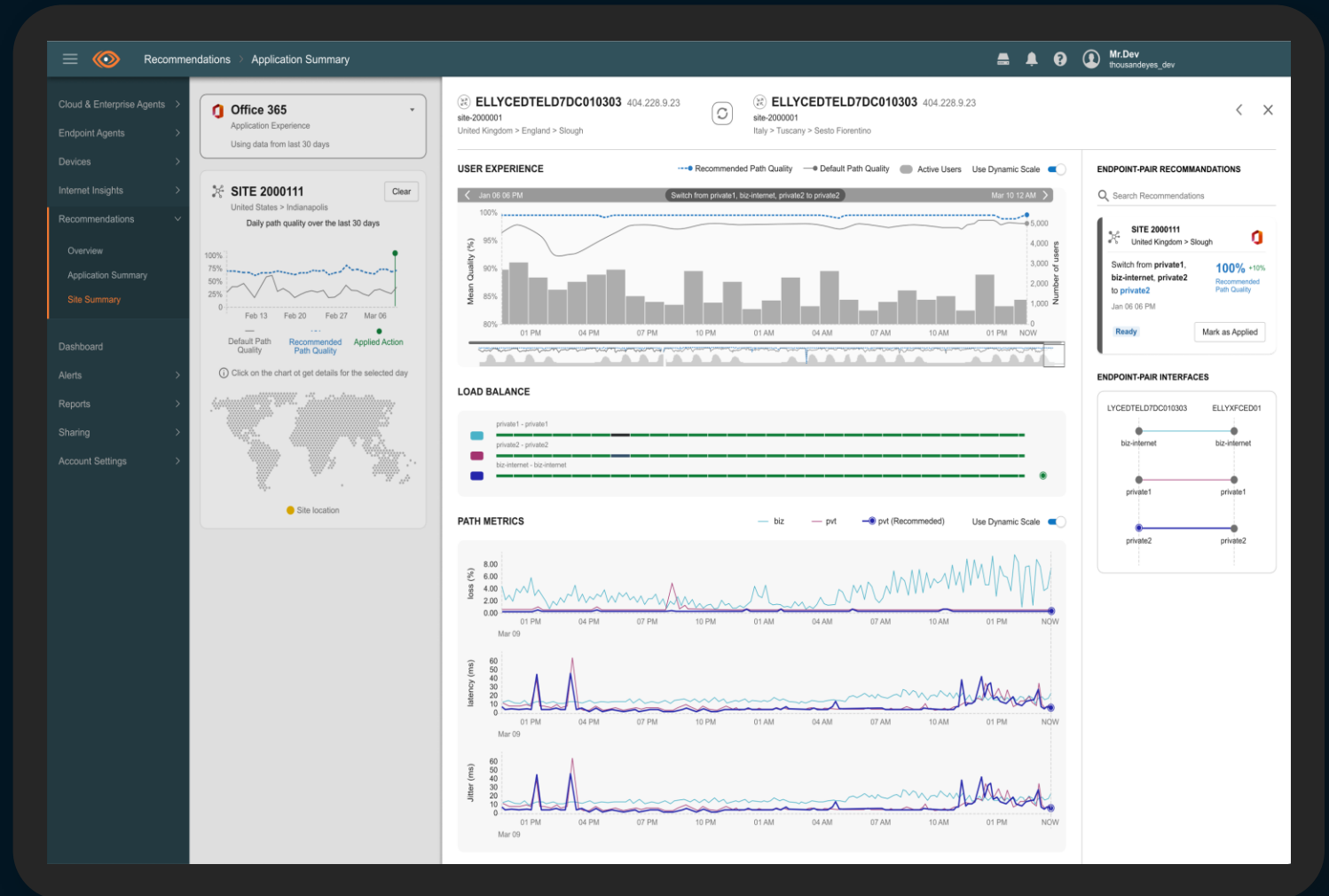
- Single pane of glass
- Provision, monitor, troubleshoot
- Advanced analytics and reporting



ThousandEyes in Control Hub

Identify network performance issues affecting Webex experience

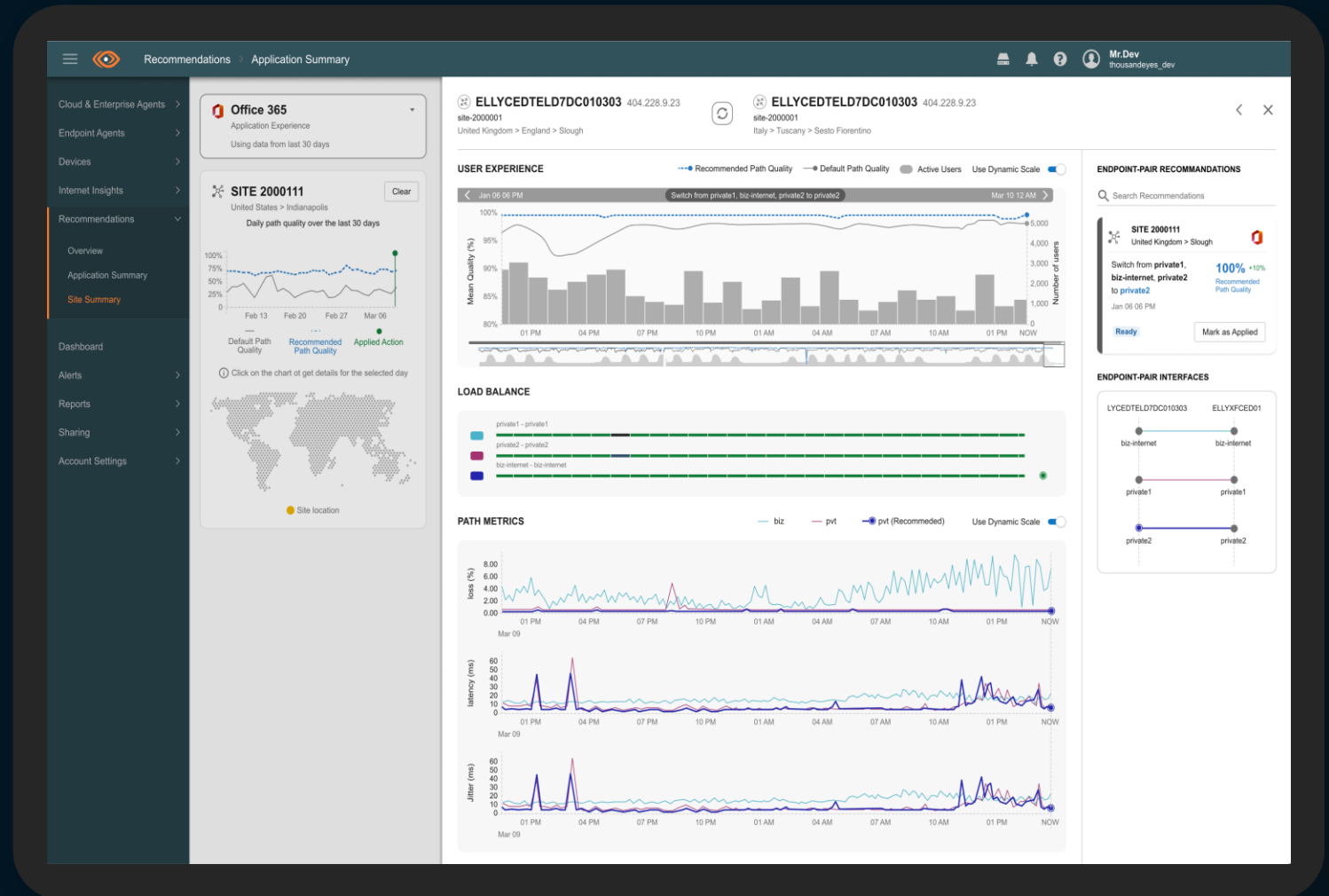
- Automatic monitoring
- Path visualization
- Unified experience



ThousandEyes in Control Hub

Identify network performance issues affecting Webex experience

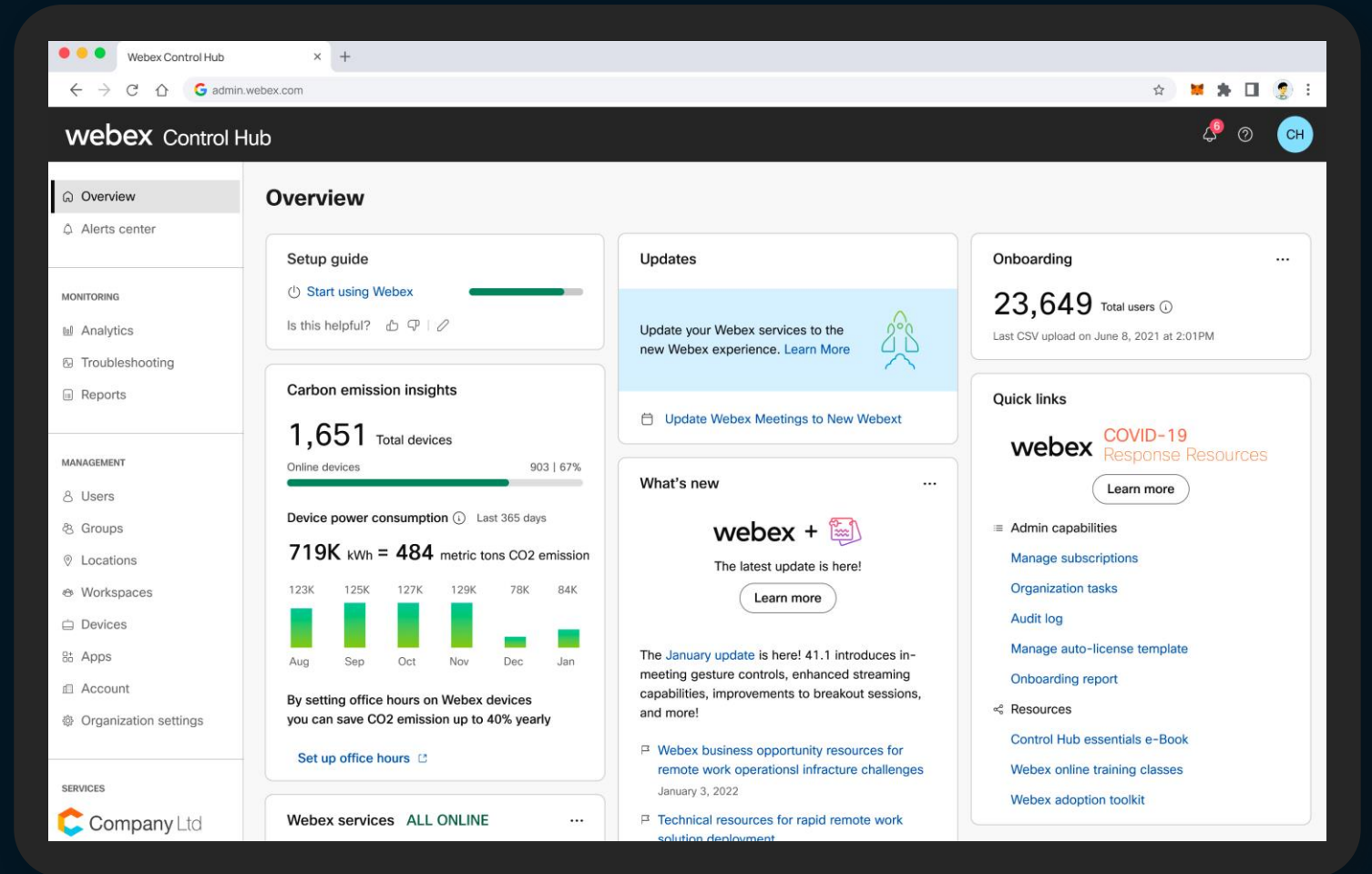
- Automatic monitoring
- Path visualization
- Unified experience



Carbon Emissions in Control Hub

New insights to support sustainability

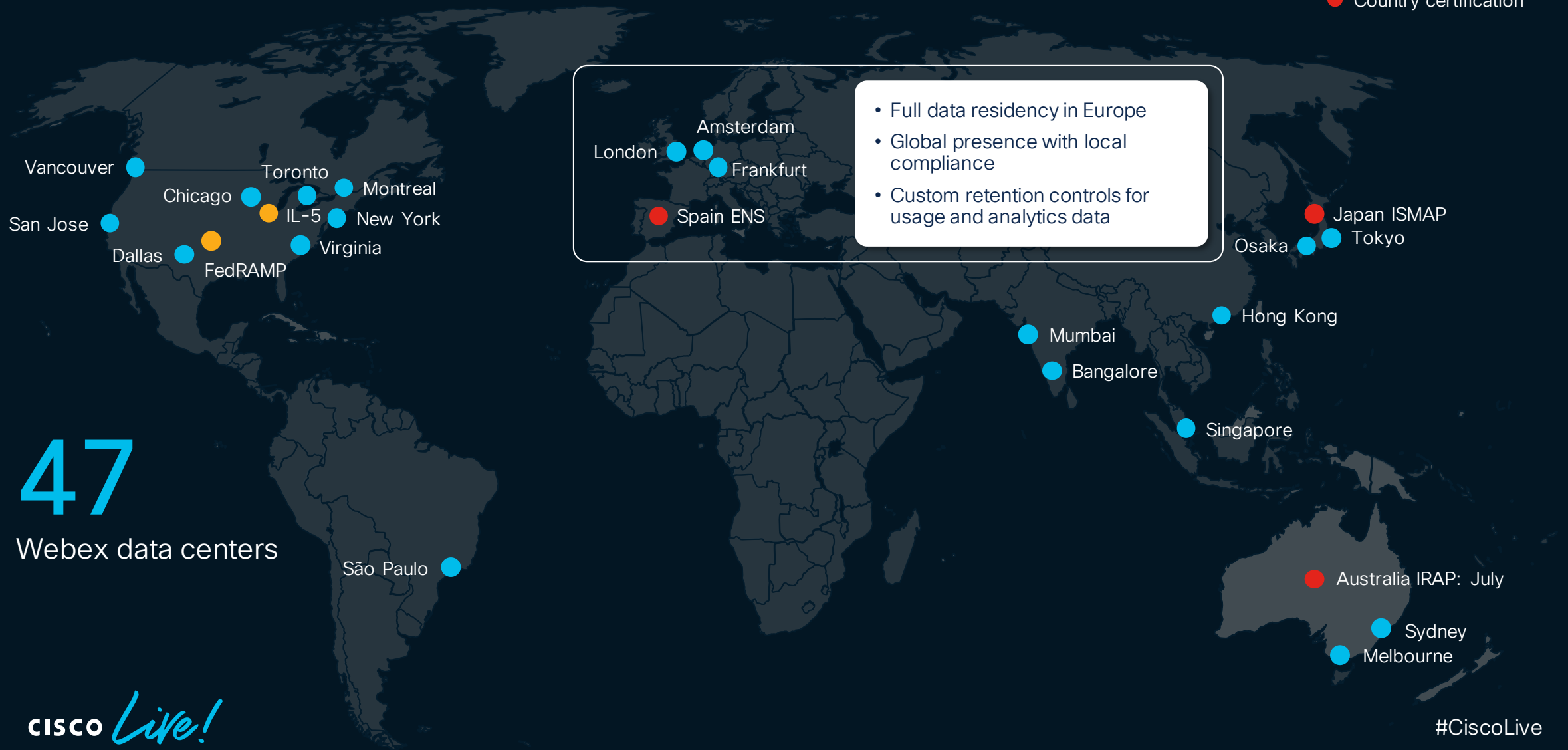
- Monitor emissions
- Report trends
- Take actions



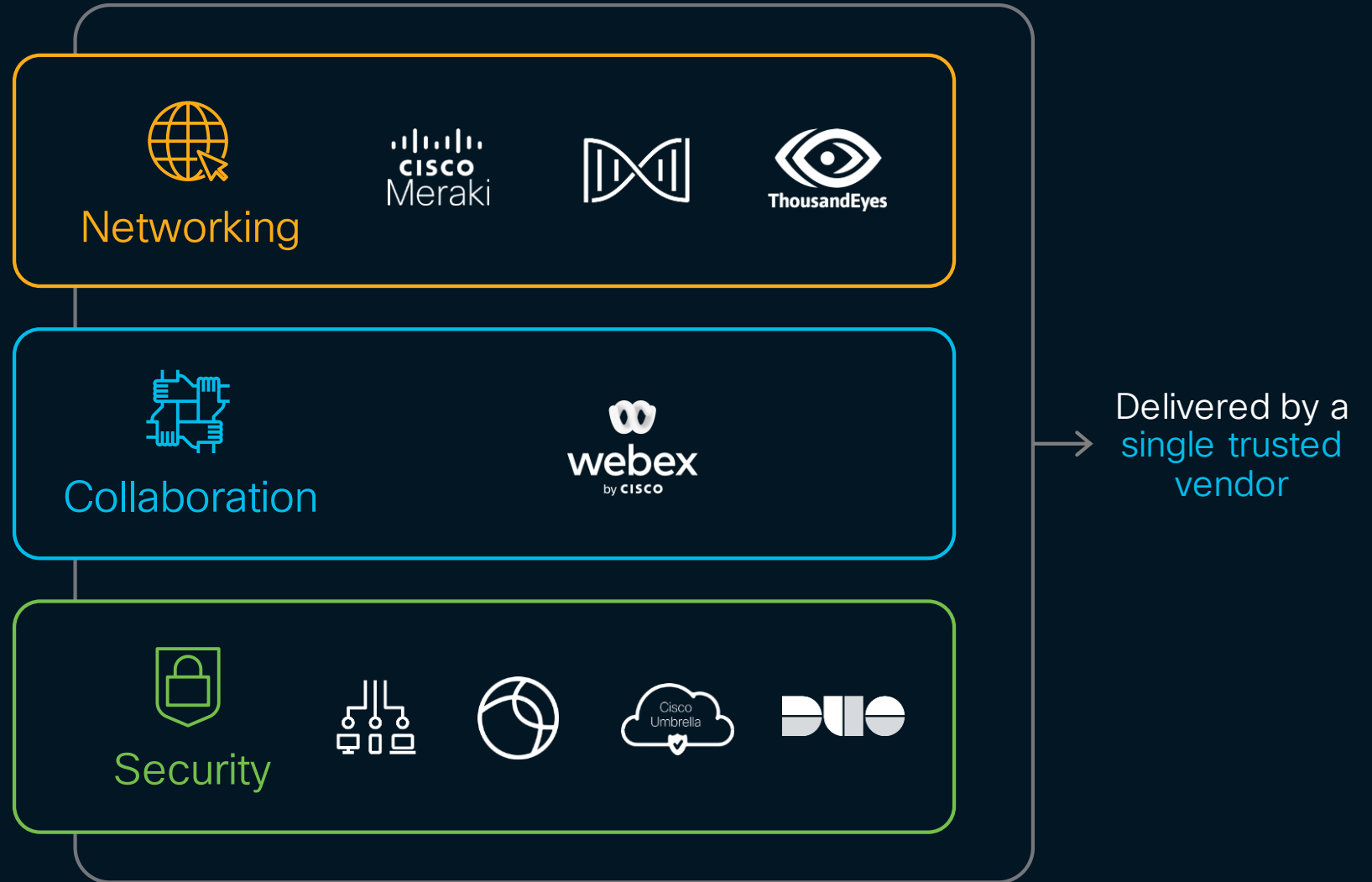
Note: The Carbon Emissions Insights in Webex Control Hub is under development and is subject to change. This graphic is illustrative only and does not convey any commitment or guarantee from Cisco. It may not be shared further or used for any purpose without Cisco's express written consent.

Webex: Scalable and globally available

- National Clouds
- Data centers
- Country certification



Power of Webex by Cisco



Continue the conversation



VISIT:



Want more?

1

Learn more about Hybrid Work Offers:
INTGEN-1255 (9 Feb 13:00 – 13:30)

2

Visit our Hybrid Work Stand
in the World of Solutions

3

Request a hybrid work demo:
<http://cs.co/HWDemo>

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The bridge to possible

Thank you

CISCO *Live!*

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