

CISCO *Live!*



#CiscoLive



The bridge to possible

Reimagining your business for hybrid work

With Webex Calling

Amey Parandekar,
Senior Director of Product Management

Sonu Arora,
Director of Product Management

PSOCOL-1017



#CiscoLive

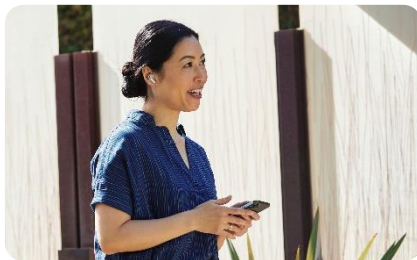
The future of work is Hybrid



Home



Office



Anywhere



*Hybrid Work is both different and
harder than how we worked before*

Hybrid Work cannot
be solved
by collaboration alone

Collaboration

Networking

Security

Webex Suite

Powering collaboration in the world of hybrid work



Calling



Meetings



Messaging



Polling



Events



Whiteboarding



Async Video



On-premises



Hybrid Deployment



Cloud



Mixed Entitlements

Powering all workers



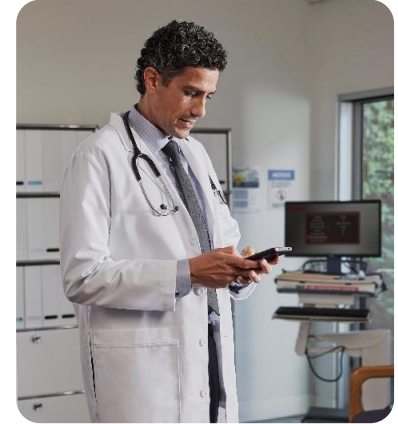
Knowledge workers



Frontline workers



Support workers



Regulated workers

Calling connects our customers world-wide





51%

cloud calling
market share*

89

monthly calls

+6M

cloud calling users

* The Cloud Calling percentage includes partner hosted and is sourced by Synergy Research, March 2022

Reimagining Calling



Hear



See



Do

Webex Calling



Enterprise-grade calling features



Easy-to-use and secure



Centralized management and administration



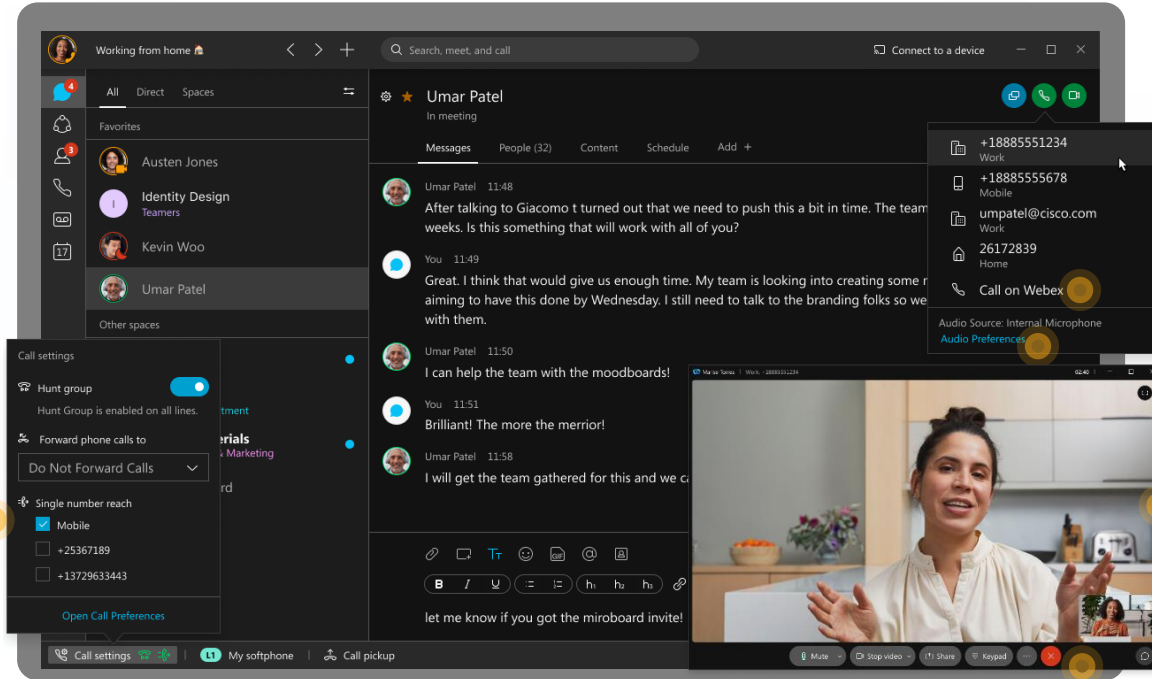
Multiple deployment options



Flexible migration to cloud

Calling features you need, available anywhere

Call-forwarding,
single number
reach



Optional call on
Webex App

Desk phone &
room device
pairing and control

Audio and video
calls with sharing

Hold / resume, transfer, merge /
conference, elevate to meeting

Immersive calling and collaboration devices

For any worker, anywhere



DECT
Phones



Webex
Desk Hub



Webex Desk
Camera + Headset



Desk
Phones



Webex Desk Series



Webex Board &
Room Series

Knowledge workers

Frontline

Executive & Room

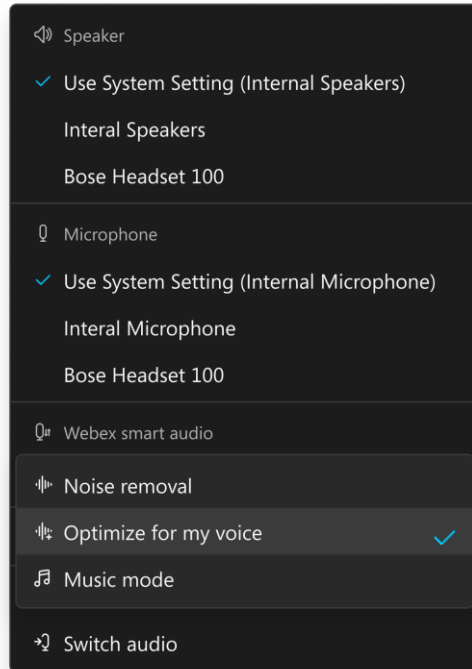
Advanced calling plus video meetings. One device.

Introducing the Cisco Video Phone 8875

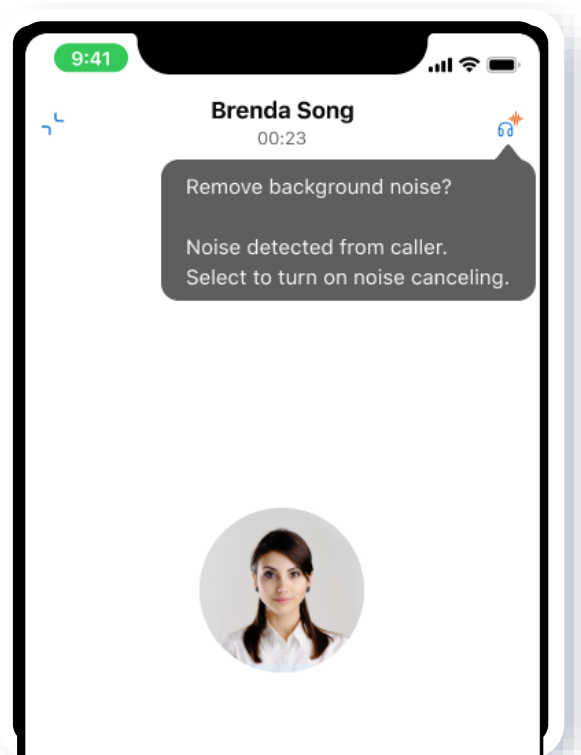


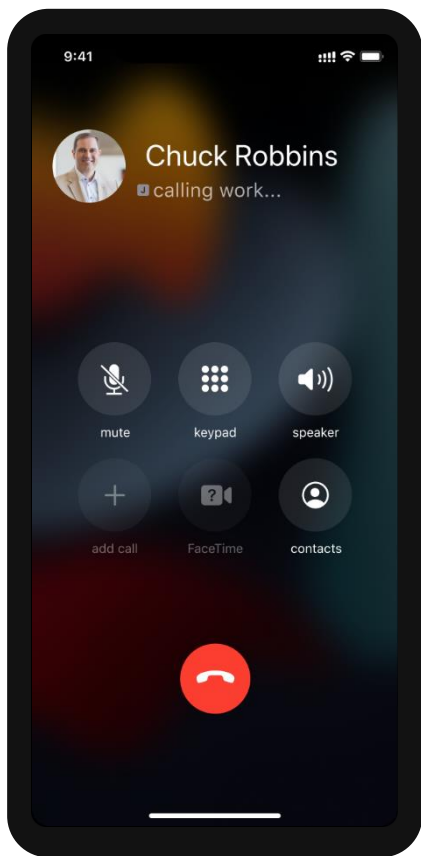
Remove noise on both ends of your calls

Optimize for my voice



PSTN noise removal





Set your business line
free with Webex Go

Webex Go Demo



Enhancing multiline experience

Support for up to eight lines, groups or queues

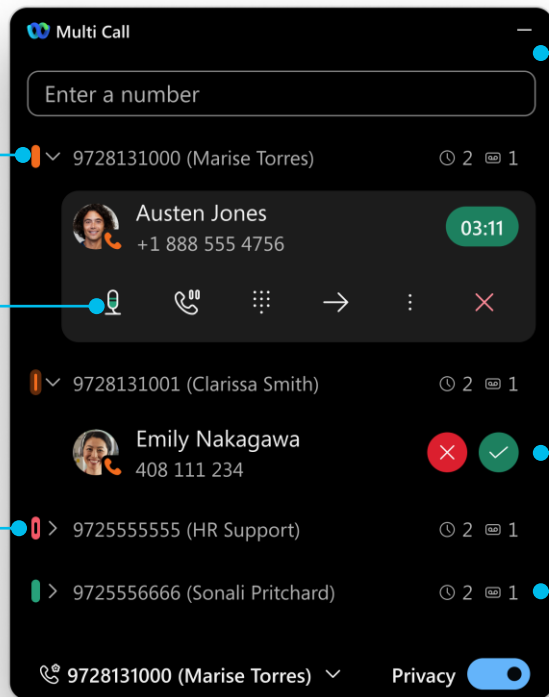
Easily accessible enterprise calling features


Presence indicators (BLF)

Slim, compact design to optimize desktop productivity

Answer or decline calls on any line

Intuitive message indicators



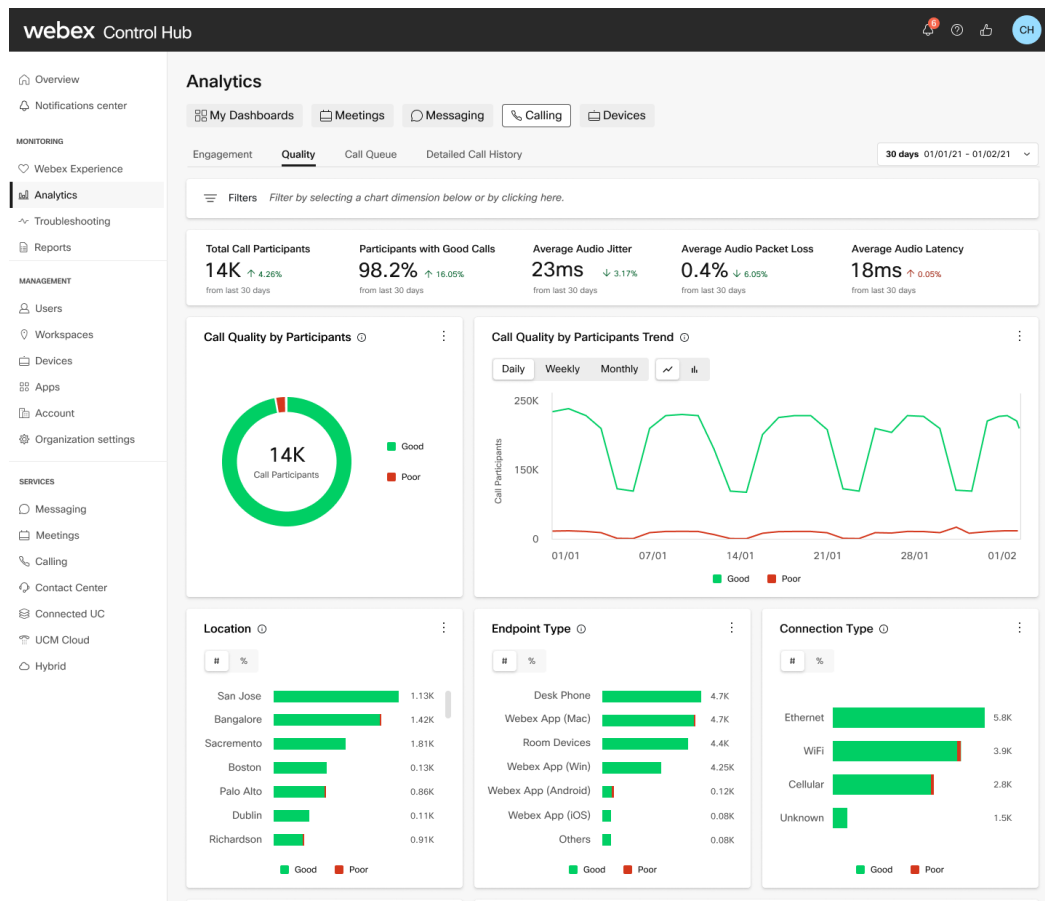
The background of the slide is a dark navy blue. On the right side, there is a dense cluster of circles in various sizes and colors, including light blue, teal, green, orange, yellow, and red. Some circles are solid, while others are semi-transparent, creating a layered effect. The circles appear to be floating or moving towards the right side of the frame.

Demo Multi Call window

Cloud migration
without disruption
on your terms

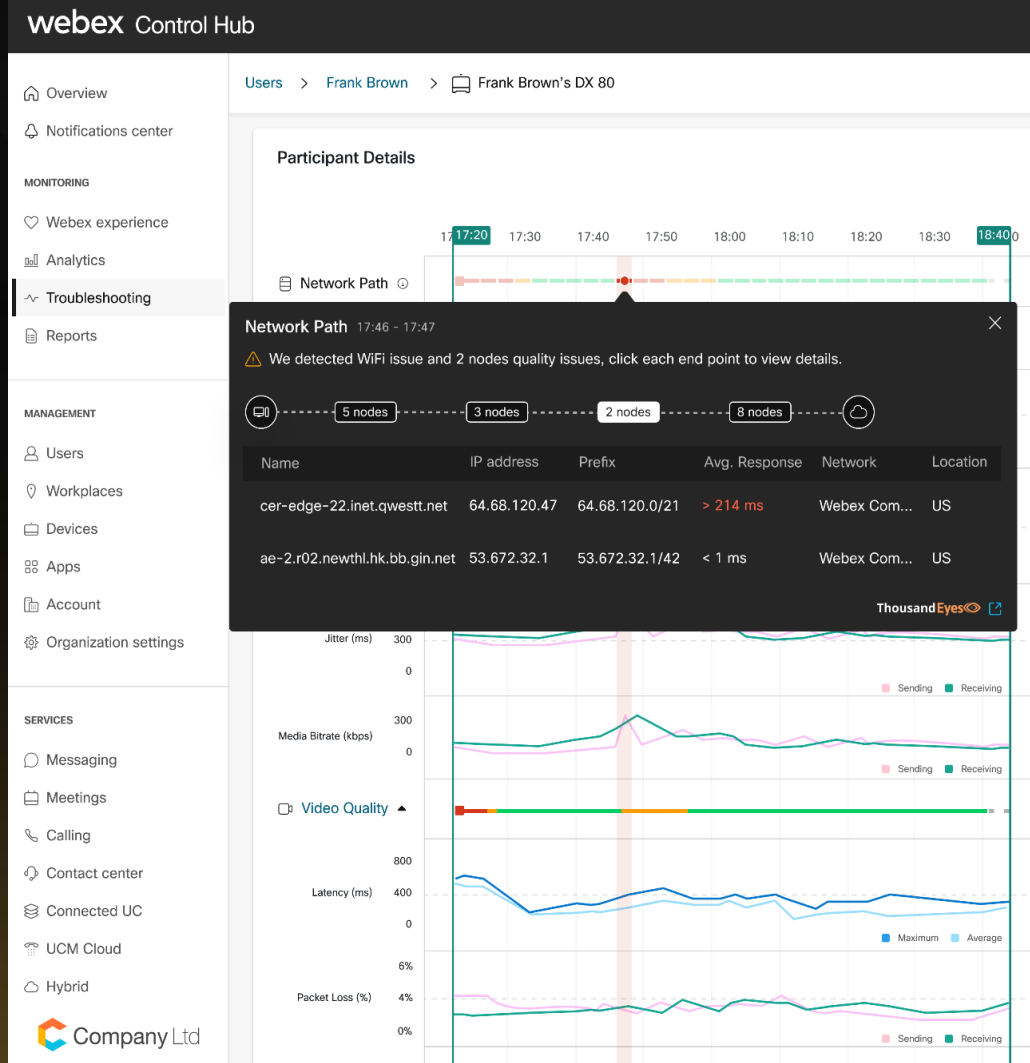


Real Time Analytics



Thousand Eyes + Webex Control Hub

CISCO Live!



Overview

Alerts center

MONITORING

Webex Experience

Analytics

Troubleshooting

Reports

MANAGEMENT

Users

Workspaces

Devices

Apps

Account

Organization Settings

SERVICES

Updates & Migrations

Updates & Migrations

Update to the new Webex



Migrate Jabber to the new Webex

Enable Jabber users with Unified CM calling for Webex app.

How this works

- ✓ Enable messaging via Webex app. (Only applies to users with Unified CM calling)
- ✓ Auto assign user with calling behavior and UC manager profile.
- ✓ Continue using calling on your enterprise.



Migrate Calling from on-prem UCM to Cisco Webex Cloud

Move your users, numbers, phones and Jabber messaging to Webex.

How this works

- ✓ Transform and import your UCM configuration to Webex Calling.
- ✓ Enable users with Webex app for messaging and Webex Calling.
- ✓ Automate phone migration license creation and delivery.
- ✓ Auto-register your devices to Webex Calling.



Migrate Enterprise phones to Multiplatform (MPP) firmware

Convert and assign your Enterprise phones to existing Webex users/workspaces.

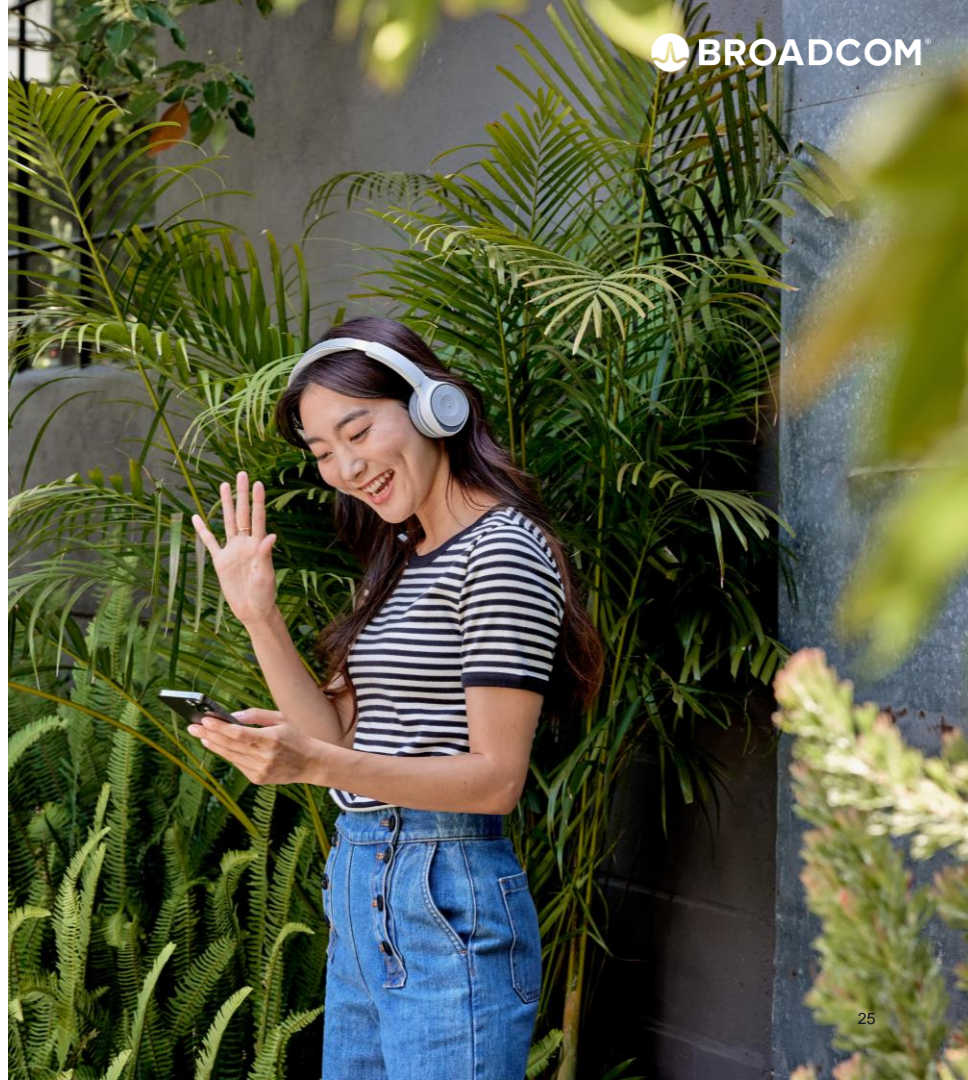
How this works

- ✓ Automate phone migration license creation and delivery.
- ✓ Auto-register your devices to Webex calling.

Grow globally at scale with Webex Calling

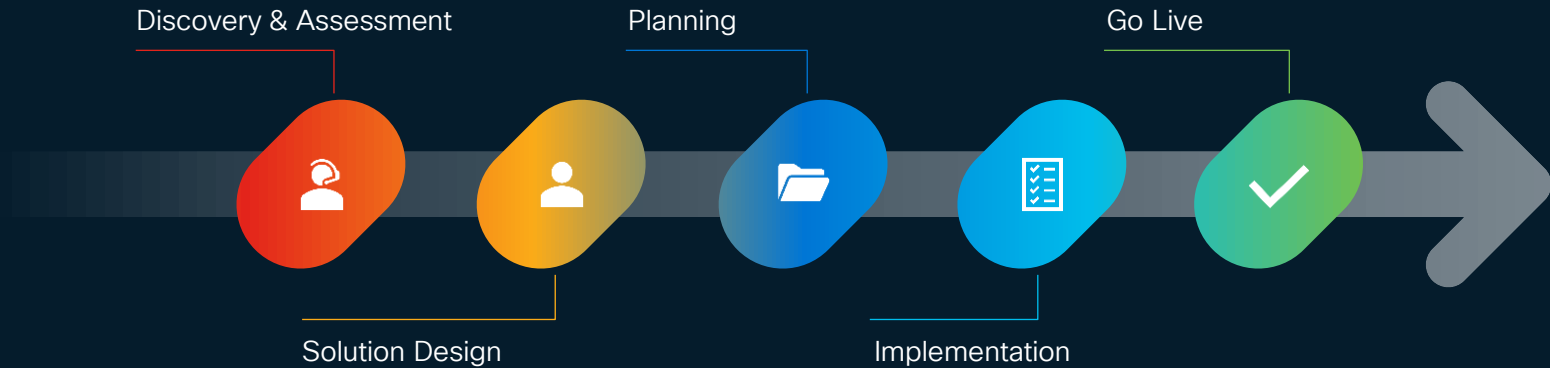
“Webex Calling has given the user a far superior collaboration experience...It actually allowed users to start collaborating on the same platform, on Day One at the close of acquisition, instead of waiting months”

Stanley Toh, Head of Global IT, Broadcom



Cloud migrations are easy

Made even easier with [Webex Setup Assist](#)



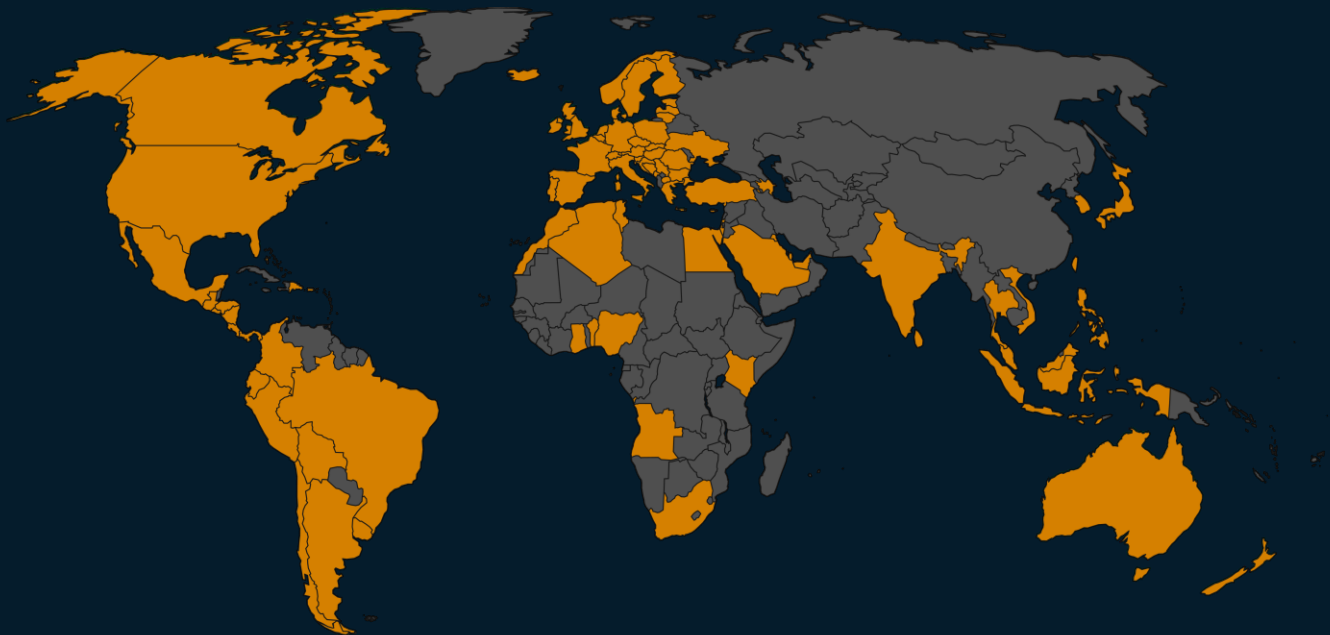
A migration service provided by Cisco

In 110 countries, with Flexible PSTN options

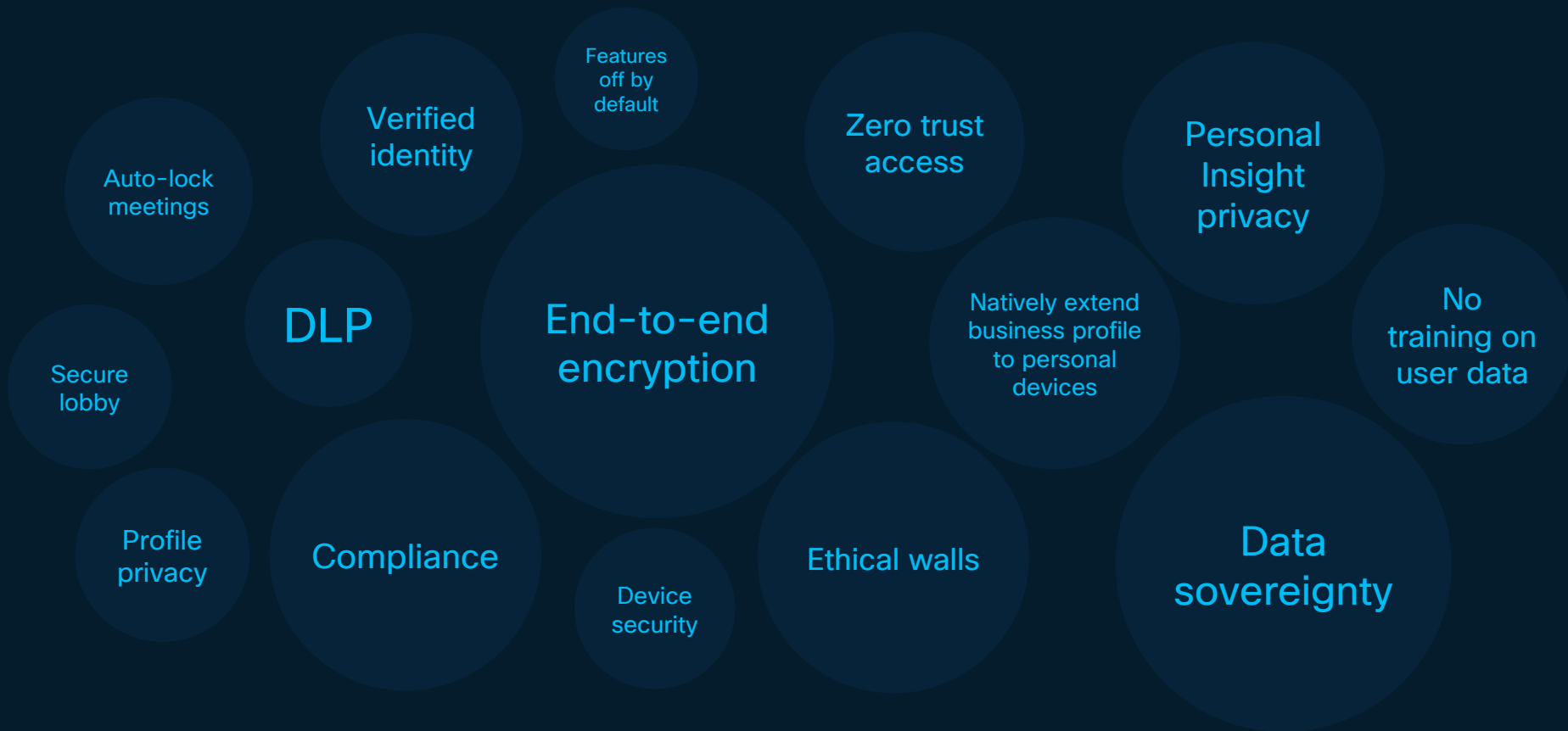
Cisco Calling Plans
19 countries, with more
coming soon

Cloud Connected PSTN
65+ countries Cisco-
certified providers

Local gateway
110+ countries



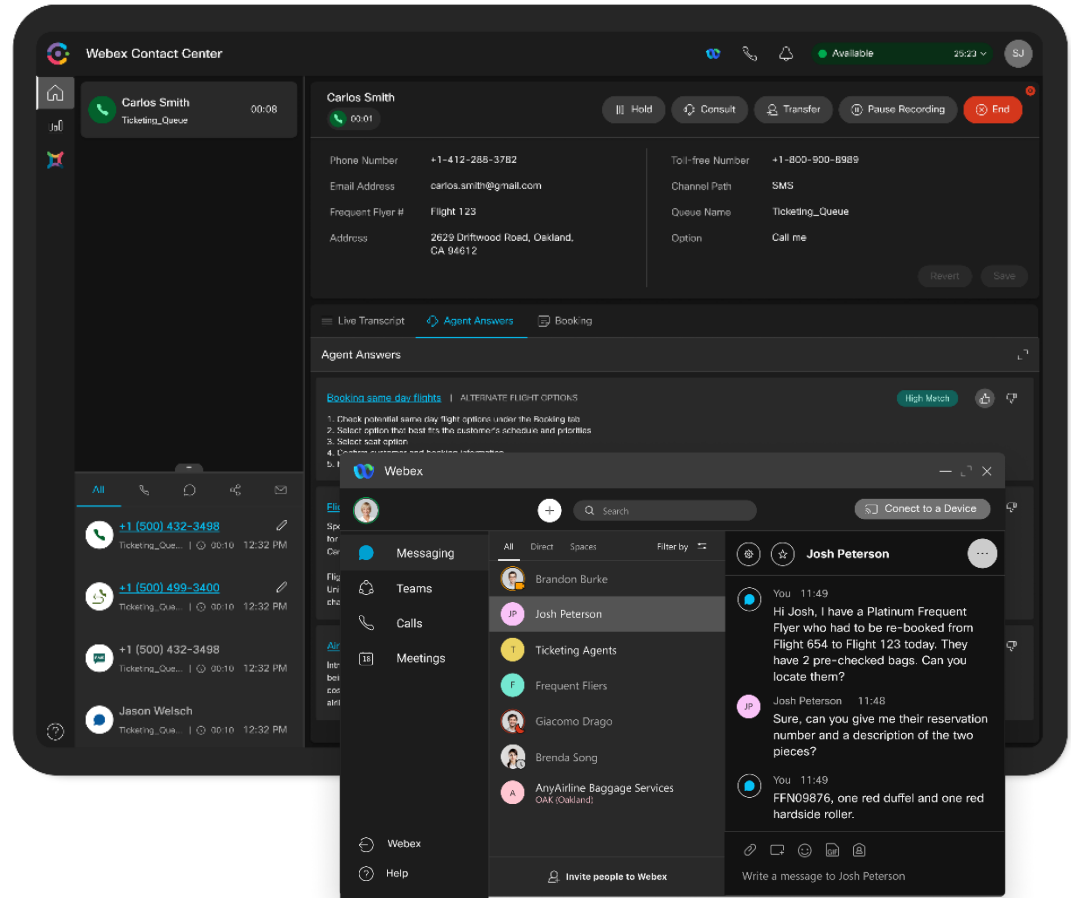
Industry leading collaboration security and privacy



Deliver exceptional customer experiences

Webex Contact Center

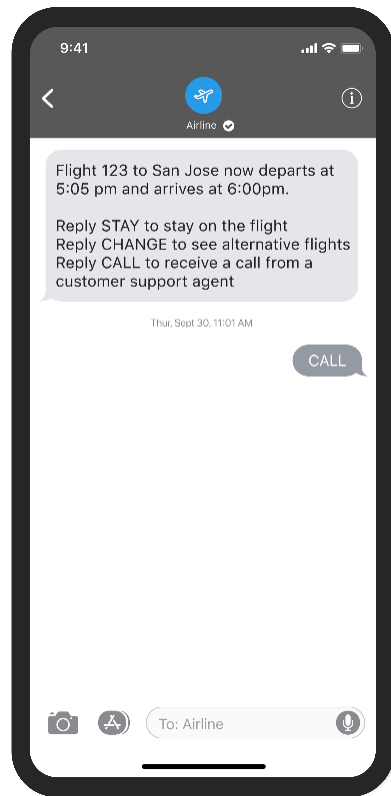
Webex Connect (CPaaS)



UCaaS + CCaaS converged

Connect with customers how, when and where they want

Webex Contact Center integration with Webex Connect



What's Next

Innovation

- Expanded mobility offer and experience
- Modern AI driven calling experiences

Cloud Acceleration

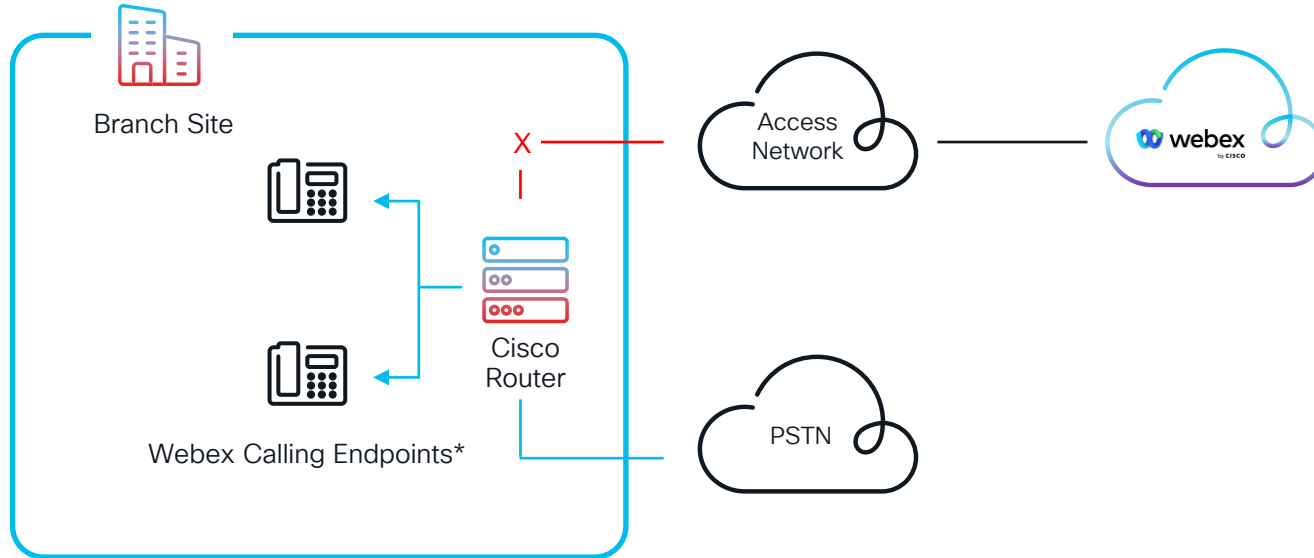
- Survivability for Webex Calling
- Continued enterprise grade calling capabilities
- Expanded UCaaS + CCaaS integration

Simplification

- Integration with Microsoft Teams and G-Suite
- Ongoing global expansion of offer

Webex Calling - site survivability

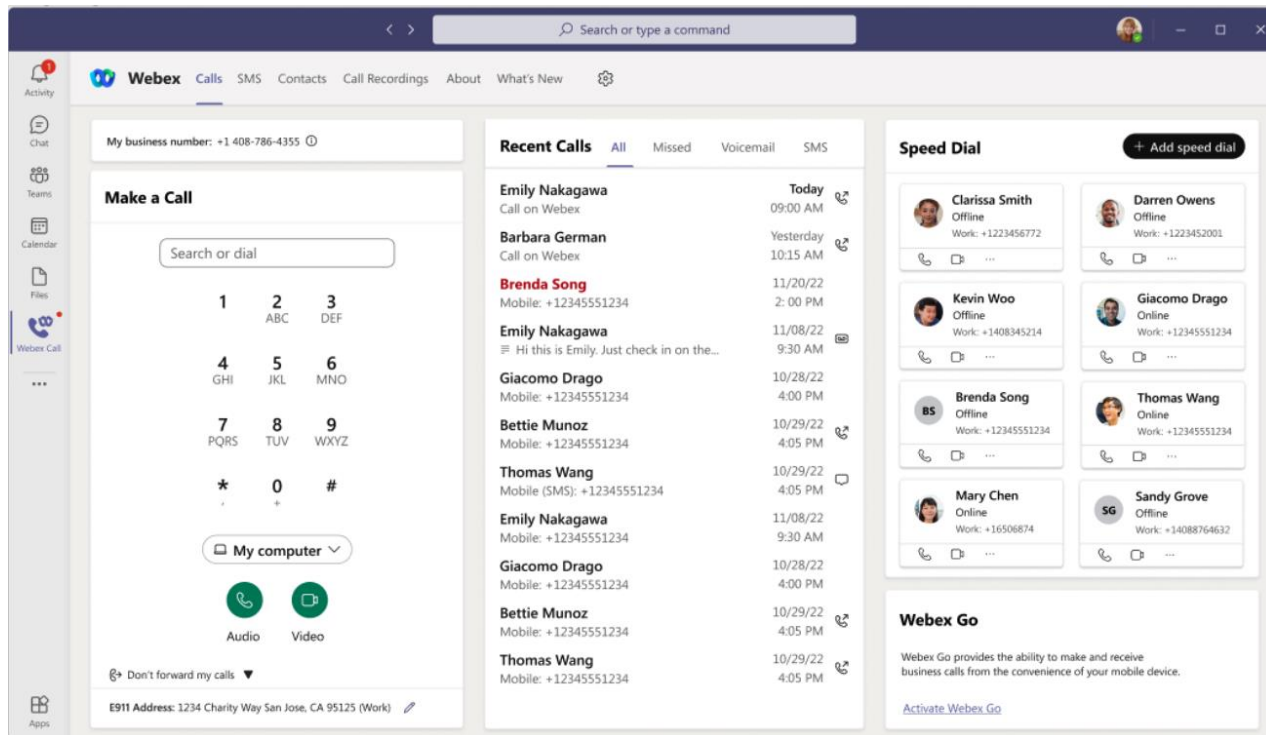
Stay connected during network outages



Webex Calling Integration in Microsoft Teams

Dialer, contacts, click to call
Available Now

Enhanced integration
Coming later this year



Are you ready?



Cloud calling is enterprise ready

Flexible path from on-premises to the cloud

Mobile first – with Webex Go

AI driven innovation continues . . .

Available world-wide with expanding Cisco
PSTN countries. Wholesale offer available too

Technical Session Surveys

- Attendees who fill out a minimum of four session surveys and the overall event survey will get Cisco Live branded socks!
- Attendees will also earn 100 points in the Cisco Live Game for every survey completed.
- These points help you get on the leaderboard and increase your chances of winning daily and grand prizes.



Cisco Learning and Certifications

From technology training and team development to Cisco certifications and learning plans, let us help you empower your business and career. www.cisco.com/go/certs

Pay for Learning with Cisco Learning Credits

(CLCs) are prepaid training vouchers redeemed directly with Cisco.



Learn

Cisco U.

IT learning hub that guides teams and learners toward their goals

Cisco Digital Learning

Subscription-based product, technology, and certification training

Cisco Modeling Labs

Network simulation platform for design, testing, and troubleshooting

Cisco Learning Network

Resource community portal for certifications and learning



Train

Cisco Training Bootcamps

Intensive team & individual automation and technology training programs

Cisco Learning Partner Program

Authorized training partners supporting Cisco technology and career certifications

Cisco Instructor-led and Virtual Instructor-led training

Accelerated curriculum of product, technology, and certification courses



Certify

Cisco Certifications and Specialist Certifications

Award-winning certification program empowers students and IT Professionals to advance their technical careers

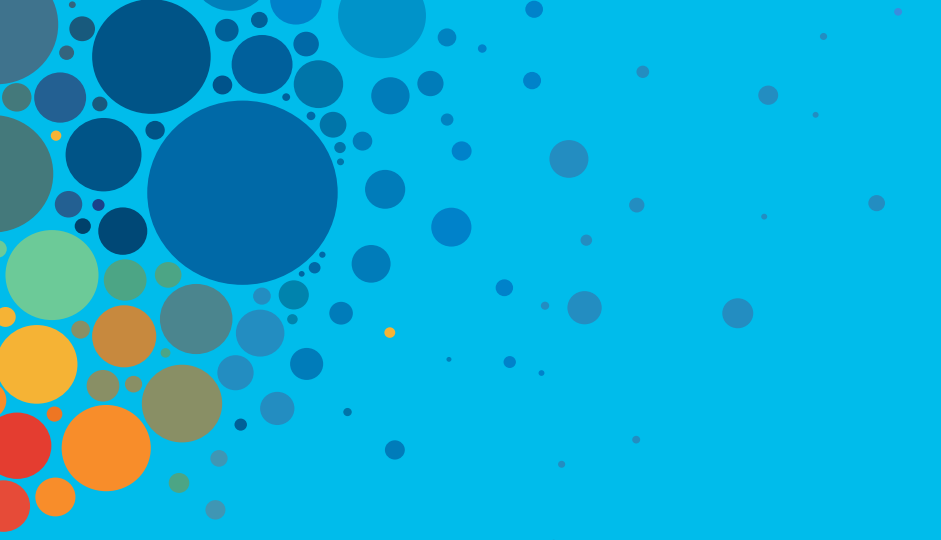
Cisco Guided Study Groups

180-day certification prep program with learning and support

Cisco Continuing Education Program

Recertification training options for Cisco certified individuals

Here at the event? Visit us at **The Learning and Certifications lounge at the World of Solutions**



Continue your education

- Visit the Cisco Showcase for related demos
- Book your one-on-one Meet the Engineer meeting
- Attend the interactive education with DevNet, Capture the Flag, and Walk-in Labs
- Visit the On-Demand Library for more sessions at www.CiscoLive.com/on-demand



The bridge to possible

Thank you

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