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Managed Service Providers (MSPs) Creating Single Touch-Point for Multiple Cisco Architecture

Using API's and Increasing Their Operational Efficiency

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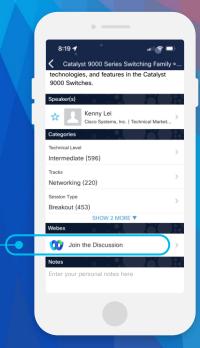
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- Introduction
- MSPs Business Challenge
- Why Now
- Solution/Architecture Overview
- What's in it for MSPs
- Use Case
- Key Takeaways

What Customers Want?

Customer trends

Digital transformation

Decentralized IT buying motions

OpEx consumption

Customer implications

Increasingly complex IT landscapes

Desire for single point of contact across technologies

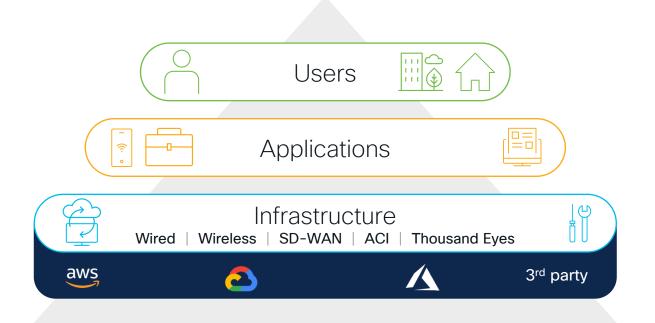
Managed Services implications

A need to streamline complexity and deliver on key imperatives

Based on Cisco primary research: 2022



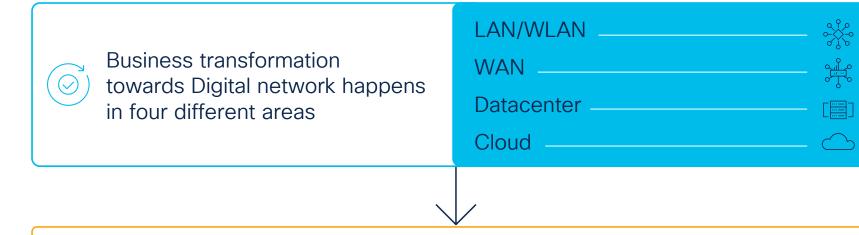
How MSPs Are Delivering Business Intent?



- Faster
- Simpler
- Always on
- Secure



Business Challenge

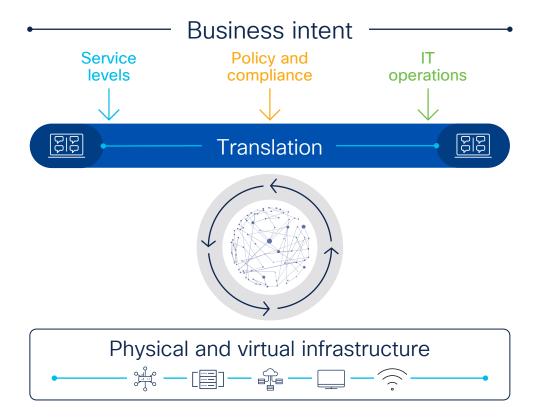




While these domains are backbone for digital transformation, they still run in isolation and face challenges...

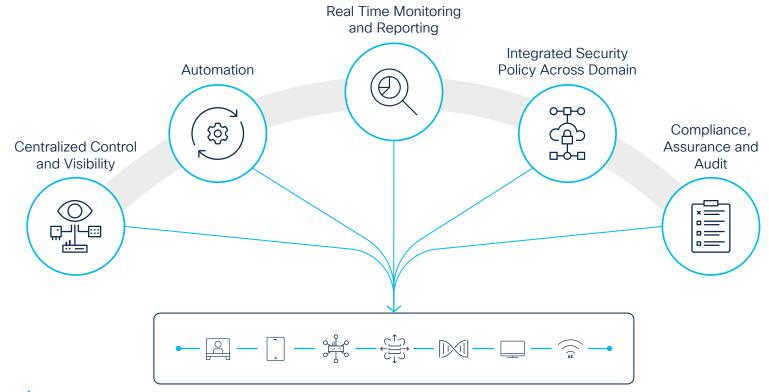


Translation of business intent into network intent



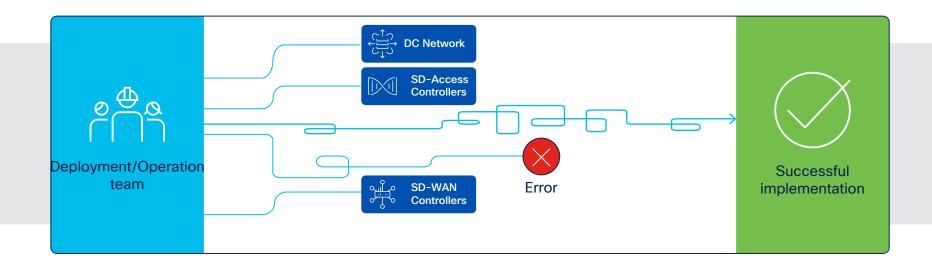


Centralized control

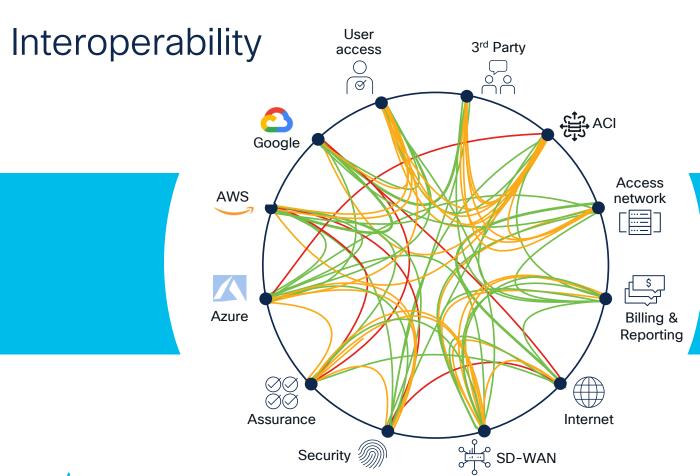




Automation

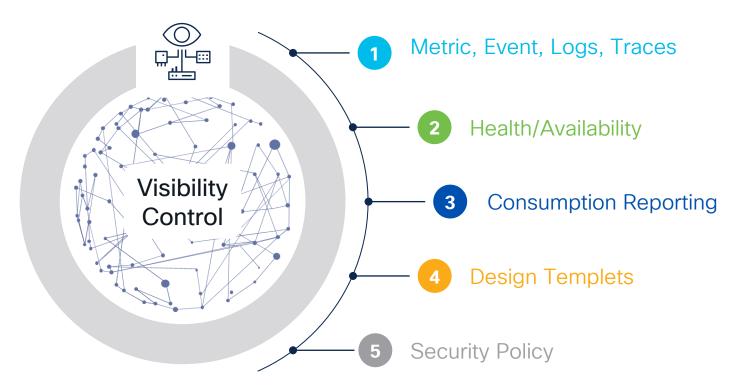






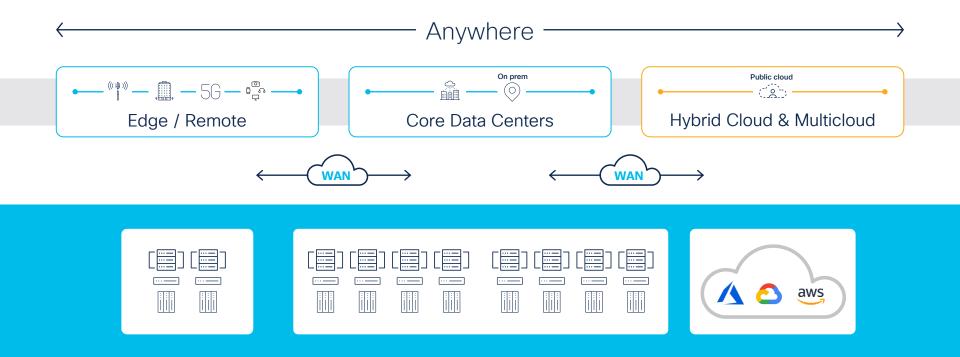


Lack of End-to-End Visibility and Control





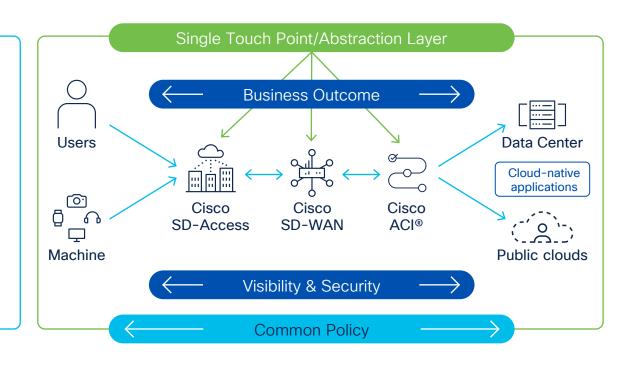
Inconsistent design and deployment





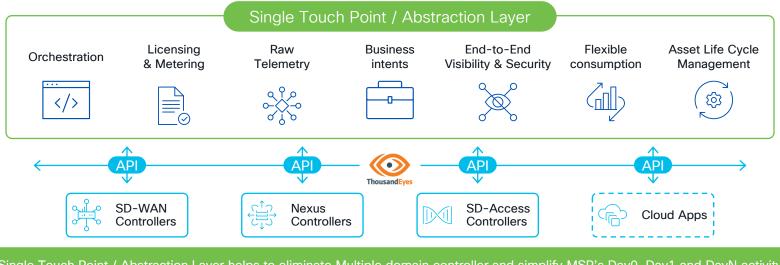
Why MSPs Need to Build Single Touch Point/Abstraction Layer?

- IT is evolving towards infrastructure automation to get instant access to applications.
- Common policies across Enterprise Access, WAN networks and DC-Networks.
- Networks development and operations required cloud like approach.
- Networks are getting extremely complex and outcomes more difficult to achieve.
- Simplicity through automation at scale and business outcomes are the new kings in IT.





Architecture Overview



Single Touch Point / Abstraction Layer helps to eliminate Multiple domain controller and simplify MSP's Day0, Day1 and DayN activity

X-Architecture Solution

F2F Experience

Open & Programable

Simplified Provisioning

Automation



Benefits

Cisco Partners and Customers



Programmable Infrastructure



Focus on Delivering business KPI instead of point solution



Simplified Solution onboarding – Workflow based design



Partners can take advantage of Cisco core services such as telemetry, billing and other integrations available on CX and PX success tracks



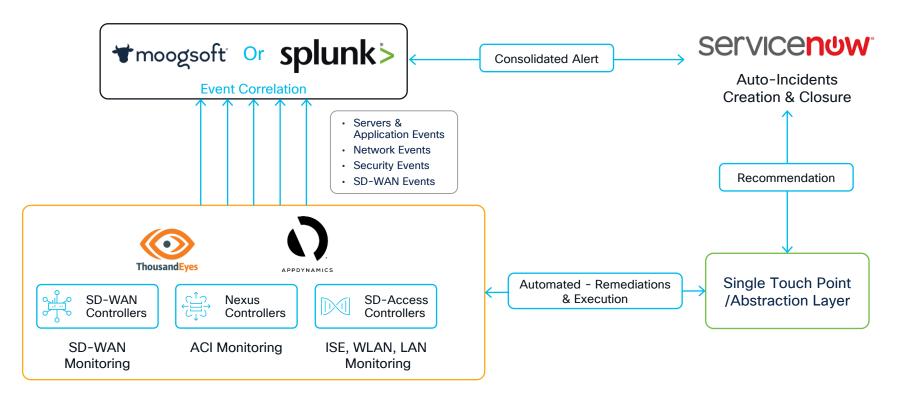
It is future proof, future developments such as future cloud services and API's will be available as an API object model



Single pane of glass for automation and assurance

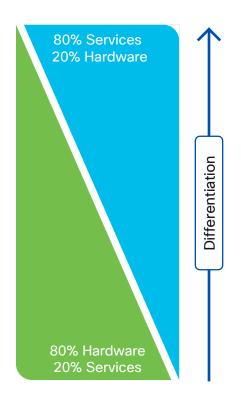


AlOps Use Case





Key Takeaways



Customers want to consume outcomes.
Huge opportunity for both Cisco and Partners.

Unique opportunity for partners to increase their operational efficiency.

Transform business with advance automated network delivery framework.



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DEVNET 2778 - Using IOT + Collab + Meraki API's for a safer return to the school

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Cisco Live Challenge

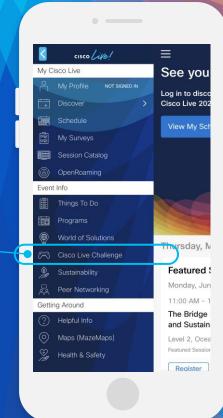
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