





Workplace Transformation with Webex Devices

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TCRCOL-2300





Cisco Webex Teams

Questions?

Use Cisco Webex Teams to chat with the speaker after the session

How

- 1 Find this session in the Cisco Events Mobile App
- 2 Click "Join the Discussion"
- 3 Install Webex Teams or go directly to the team space
- 4 Enter messages/questions in the team space





Evolution of the workplace





Cognitive (Experience-centric)



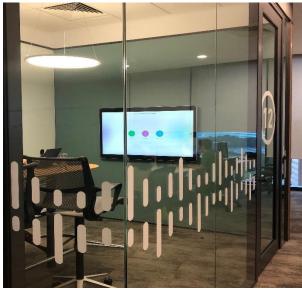
Agile (Activity-based)

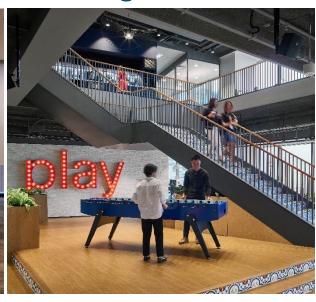
Traditional (Process-focused)

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Align Workspaces with Work Activities Bring People, Technology and Space Together







Focused and Touch-down spaces

Collaboration and Team Spaces

Social and Blended Spaces



Agility in the workplace

Workplaces have transformed and *meeting* culture has moved to more agile environments.

Huddle room numbers have risen dramatically, and so is the *ad-hoc usage* of meeting spaces.

As meeting rooms usage increases, meeting booking solution *must* become more intuitive and agile.

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Current meeting solutions follow the same schemes

People book a room in Outlook



They wander in corridors in search of the room



They must press a button to "check-in". Else the room is released.



They must exit the room to press "extend" if they need more time



They should press "check-out" when leaving, else blocking the room to other users



Today's experience is manual
It is only happening at the room's doorstep
It is unforgiving





Cognitive Workspaces

Eliminate friction in the employee journey Uninterrupted workflows Maximize experience & utilization of space

Leveraging the power of the webex platform

Webex tools

Touch panel inside and outside

Signage and on-screen notifications

Webex Voice Assistant

Webex Teams and SDK

Cloud management

Cloud analytics

Extensible APIs



Integrated, secure and evolutive sensors embedded in Webex Rooms

Presence detection

Number of people

People speaking

Ongoing conference

People presenting

Laptops in the room

Environment *



Webex Room Booking Benefits

- ✓ Booking outside & inside the room
- No more check-ins and check-outs
- Consistent user experience, centrally managed
- Perfect sync with your calendaring system
- ✓ Simple add-on to a Webex Device



Webex Multimodal

With different ways to interact with the booking system, Webex provides a more contextual and accessible approach that adapts to different room categories



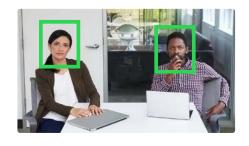
Manual

Book a room ad-hoc from inside or outside the room in 3 taps.



Assisted

Prompt the Webex Assistant about the room availability and let it book the space for you.



Automated

Let the Webex sensors in the room automatically book and release based on your presence.

Webex Automated

The automation within Webex assists office managers optimizing spaces and reduces friction for users when reserving spaces.



No-shows release

Webex can detect when there is no-activity when rooms are booked and automatically release them.



Analytics

Room occupation, room usage and room released by Webex are reported in the management tool for facility managers and IT.



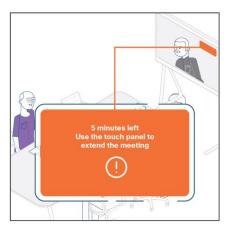
^{*} Future development

Booking example 1

Easy meeting extension in ad-hoc booked rooms



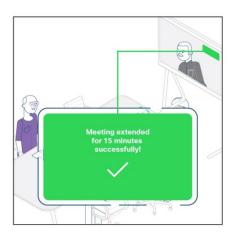
A team is having a meeting. The room was previously booked for 45 minutes



After 40 minutes, the Webex video device sends them a reminder that this space is only reserved for 5 more minutes



They are invited to press a button on the touch panel standing on the table.

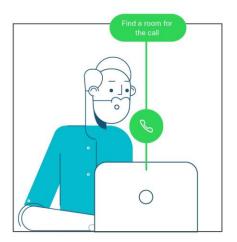


As they press it, the meeting gets extended to 15 minutes more

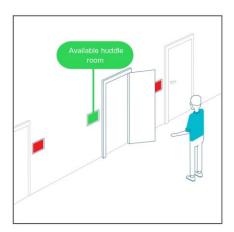


Booking example 2

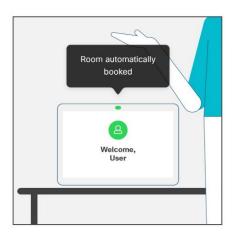
Automated booking in small huddle spaces



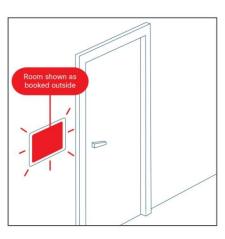
A user in the open space needs a private space for a quick chat



Looking around he can quickly locate an available room on the Cisco panel equipped with LEDs



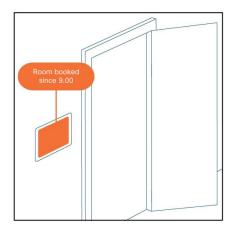
As he enters the room, he is automatically detected by the Webex video device that welcomes him and confirms this room is safely booked while he is in



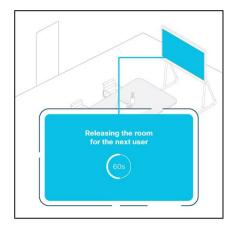
Outside, the Cisco panel LEDs have turned red

Booking example 3

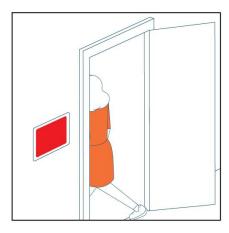
Automated check-in of users



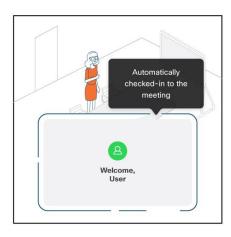
Someone booked this room from 9 to 10. The LEDs on the Cisco panel shows orange as the room is booked but no one is currently



It is now 9.08 and the Webex device inside the room starts a countdown before the room gets automatically released

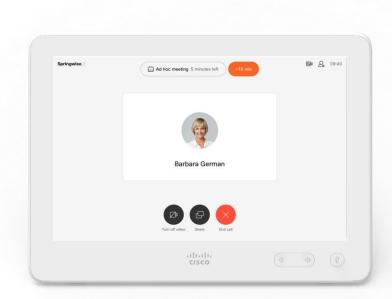


During this last minute someone comes inside the meeting room. As she does, the LEDs on the panel turns red, indicating real occupation of the room



On the larger screen of the Webex device she is automatically welcomed and gets confirmation that she is checked-in





Book inside the meeting room on the existing video controller

And get notified on the larger displays in the room of your booking status.

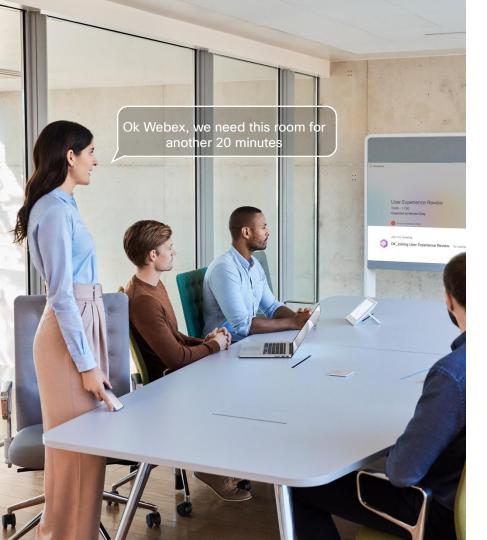
Room booking functions include:

- Book ad-hoc
- Meeting-end notifications
- Extend meetings

With in-room booking, users do not need to exit the room and interrupt meetings.

Available Webex Series and Board connected to a Cisco Touch10 panel. With O365, Exchange and Google Calendar.





Use Webex Assistant and book with voice

For ad-hoc meetings happening right now, walk into an unreserved Webex Room and say "Ok Webex, book this room for the next thirty minutes."

Running over on your Webex Room reservation? Use Webex Assistant to extend the meeting booking

Available on Cisco Webex Room and Board Series.



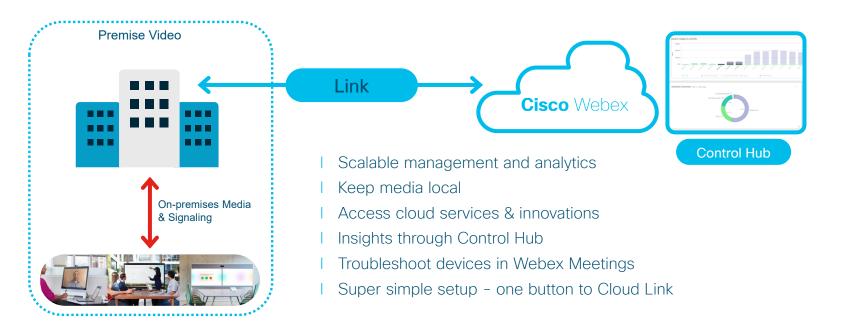


Control Hub management

Webex Control Hub manages simultaneously Webex Devices, Teams and Webex solutions. On one pane of glass ControlHub supports and configures Cisco's hardware and: room booking, signage, wireless sharing and of course collaboration.



Webex Edge for Devices



What next?



"Hi Vanessa. Webex found a room that will better suit your upcoming meeting."



"Let me guide you to your meeting and conference you all."



"Your space could be better optimized. Webex freed x m²/hour this month"

More automation

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More guidance

More analytics

And more integration

With room booking ISVs



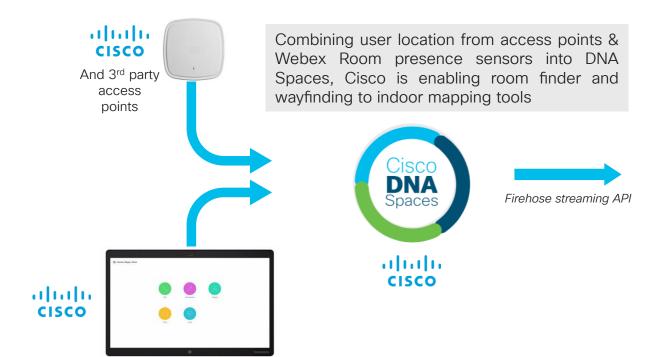
With analytics platforms



With interactive maps











Example of Cisco building 10 with live in-feed on the MazemapTM web-based solution

Complete your online session survey



- Please complete your session survey after each session. Your feedback is very important.
- Complete a minimum of 4 session surveys and the Overall Conference survey (starting on Thursday) to receive your Cisco Live t-shirt.
- All surveys can be taken in the Cisco Events Mobile App or by logging in to the Content Catalog on <u>ciscolive.com/emea</u>.

Cisco Live sessions will be available for viewing on demand after the event at ciscolive.com.



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