

CISCO *Live!*



#CiscoLive



The bridge to possible

Deploying the Webex App to Your Organization

Part 1

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Technical Marketing Engineer
BRKCOL-2198a



#CiscoLive

Cisco Webex App

Questions?

Use Cisco Webex App to chat with the speaker after the session

How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click “Join the Discussion”
- 3 Install the Webex App or go directly to the Webex space
- 4 Enter messages/questions in the Webex space

Webex spaces will be moderated by the speaker until June 17, 2022.



<https://ciscolive.ciscoevents.com/ciscolivebot/#BRKCOL-2198a>

Agenda – This session is split over 2 parts

• Part 1: BRKCOL-2198a

- Webex App Architecture
- User Management and Identity
- Group Templates
- Meetings Service
- Messaging Service
- App Deployment
- App Integrations

• Part 2: BRKCOL-2198b

- Calling Services
- Webex in VDI
- Security
- Modularity
- Microsoft Integration

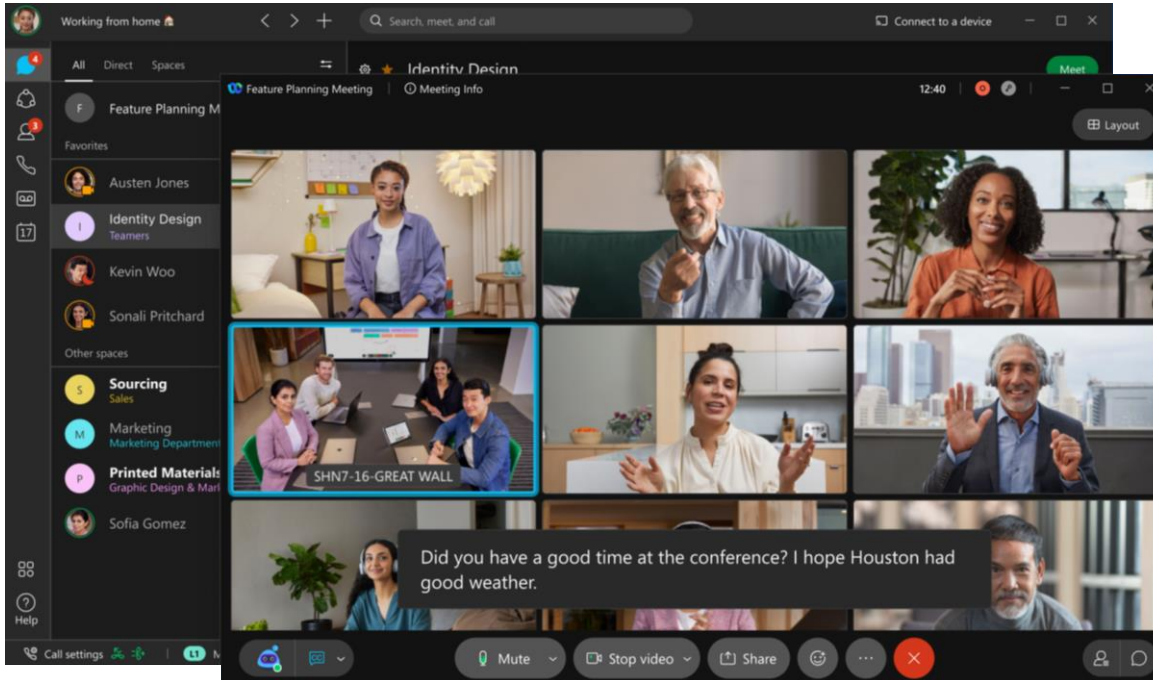
Webex App
Roadmap Update

CCP-1206



The Webex App

One easy-to-use and secure app to call, message, meet and get work done.



Full Webex meetings experience
including breakout sessions, background blur/virtual backgrounds, Webex Assistant, etc.

Enterprise Grade Calling
Register Webex app to Unified CM or Webex Calling to enable calling capabilities from the knowledge worker to the contact center agent

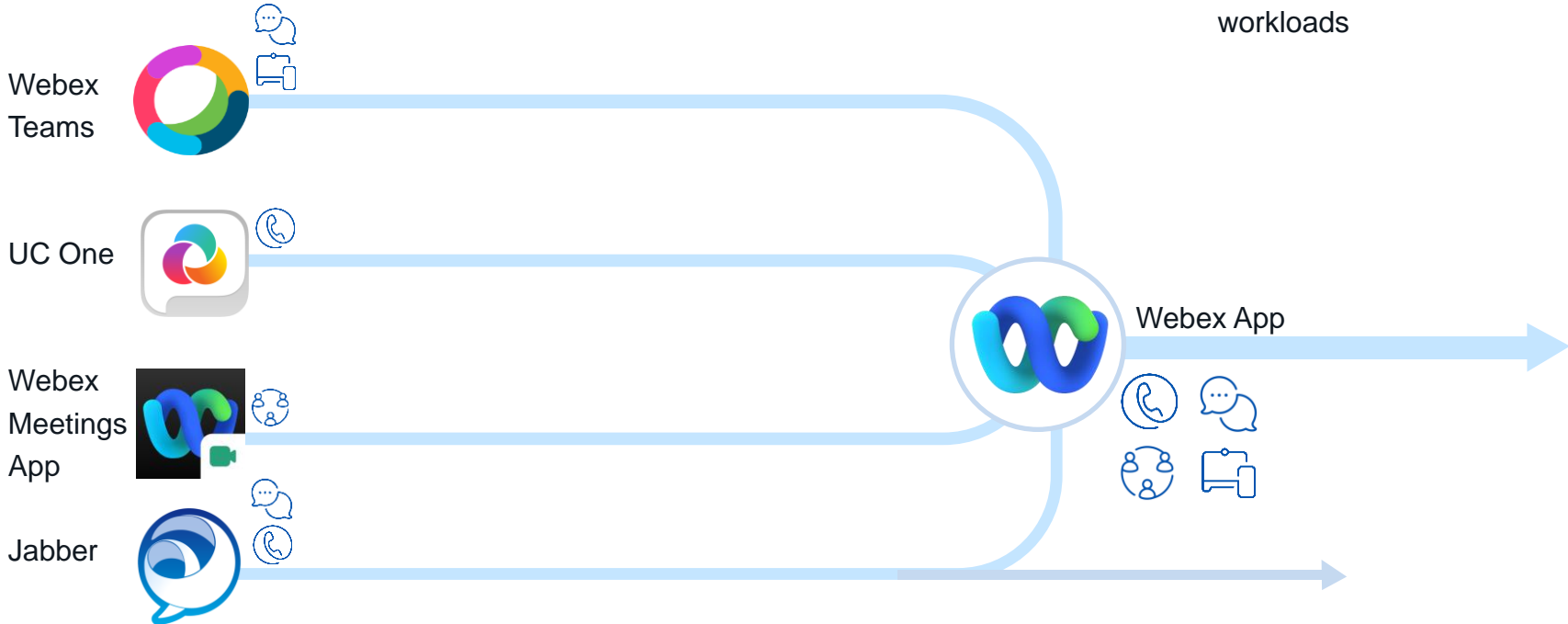
Modern messaging capabilities
1:1 and group persistent spaces for messaging, file and meeting content sharing.

Customizable app experience
Customizable appearance and themes, including dark mode

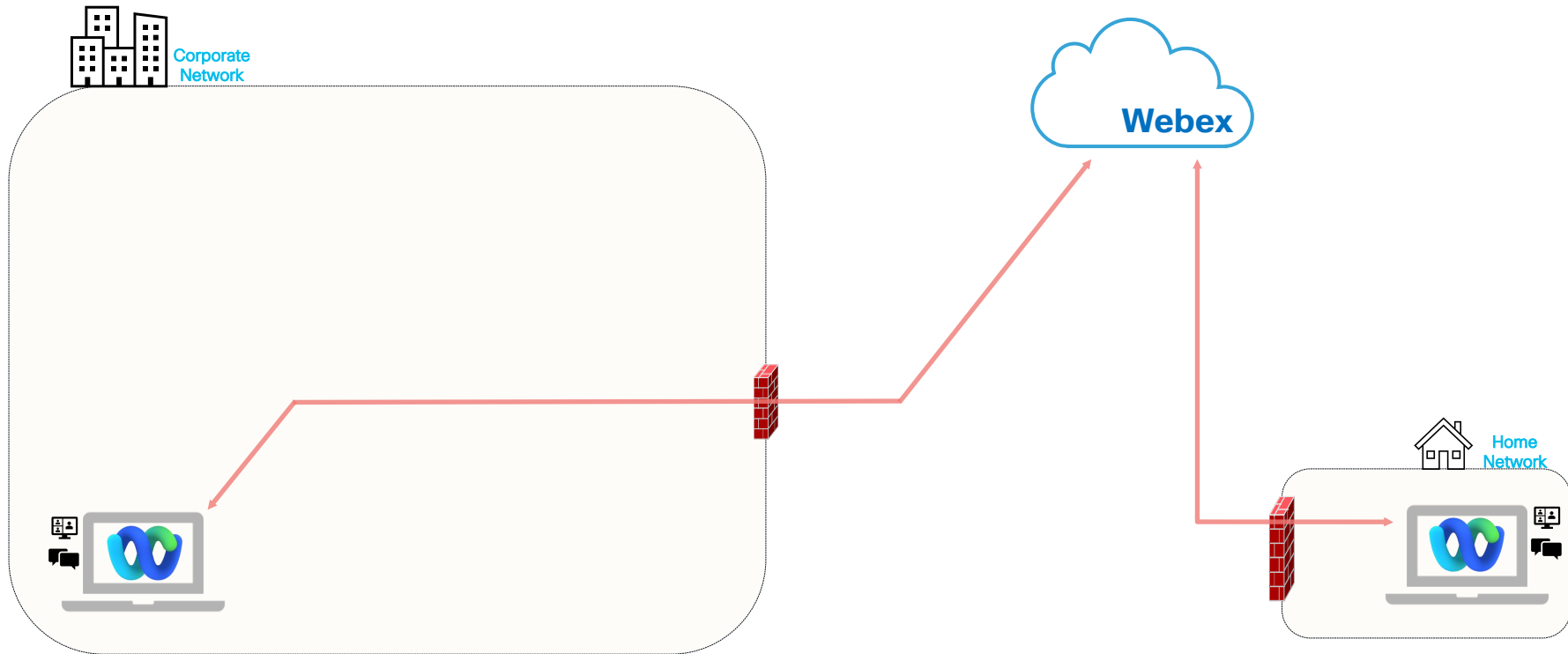
Convergence to a Single App

A single modern app

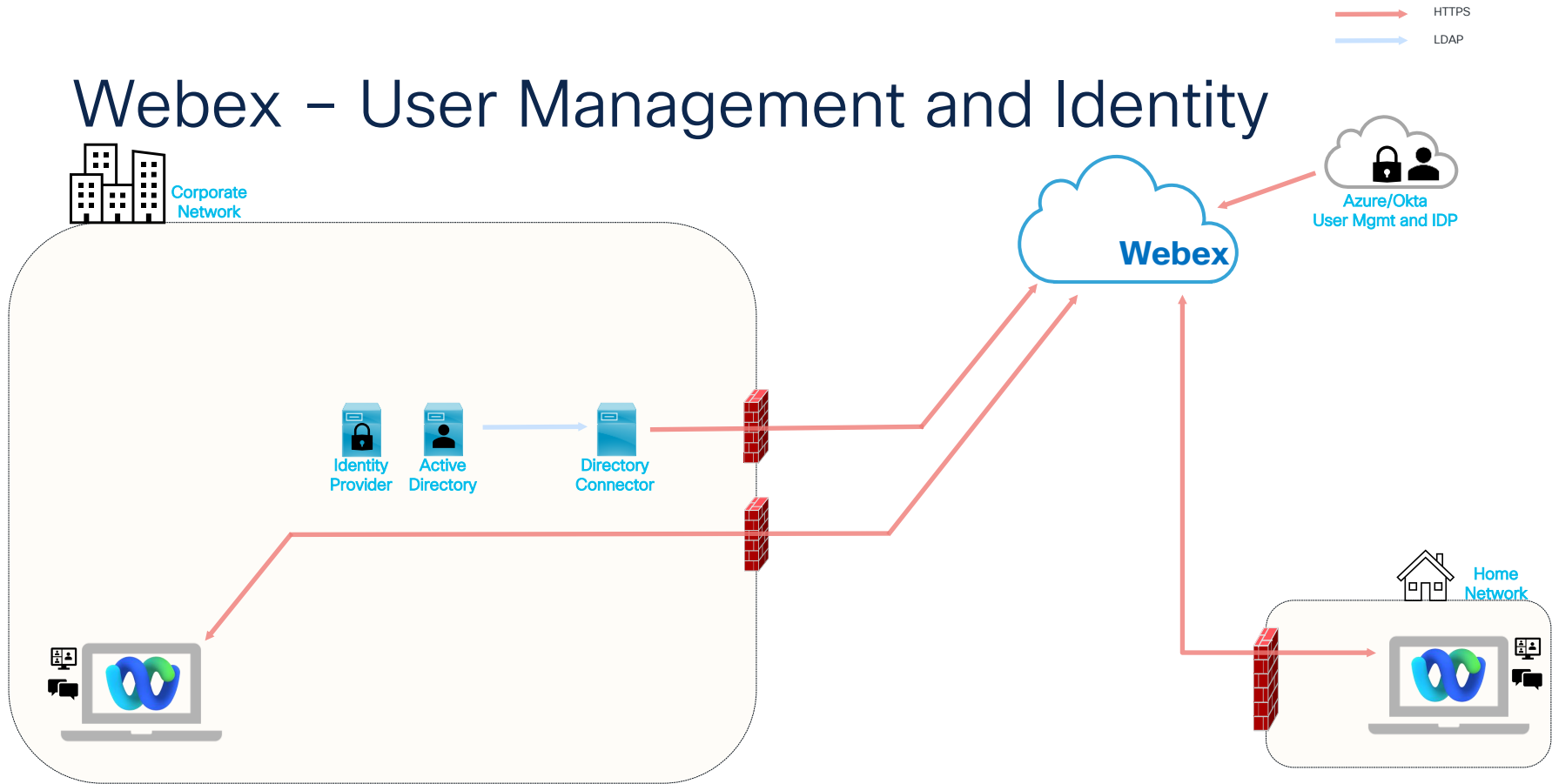
- **Webex App** delivers the **BEST EXPERIENCE** for all collaboration workloads



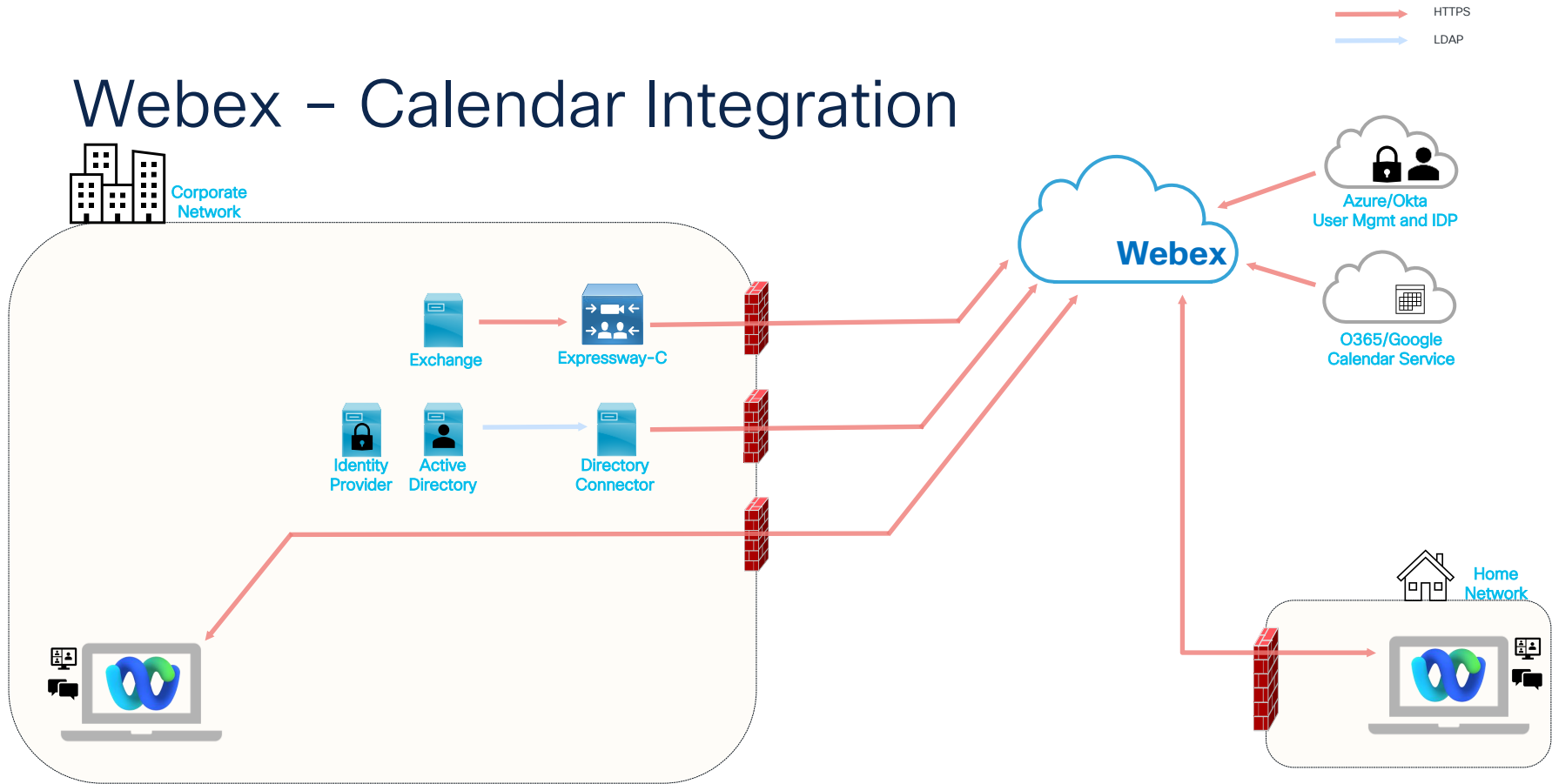
Webex – Base Architecture



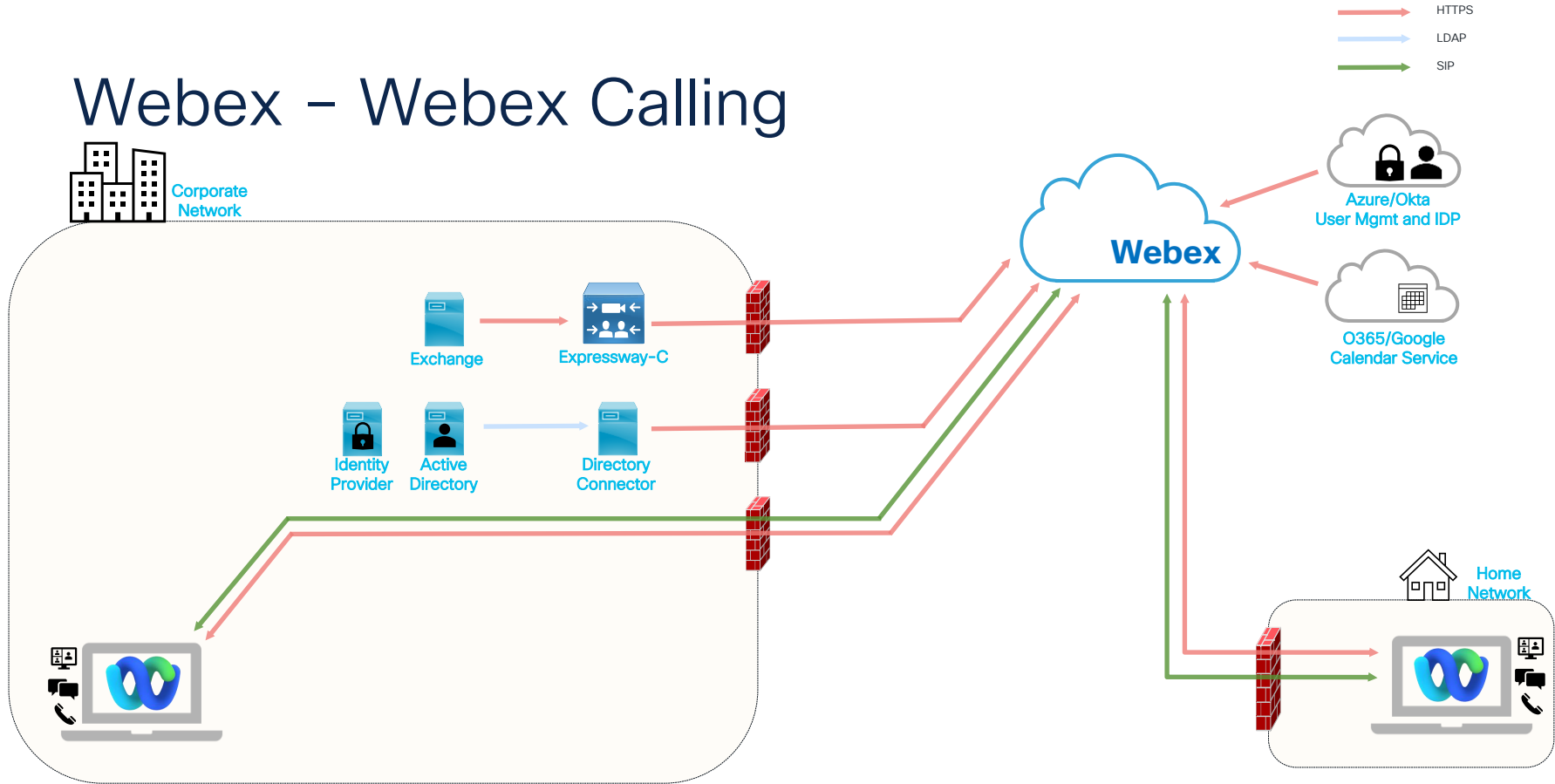
Webex – User Management and Identity



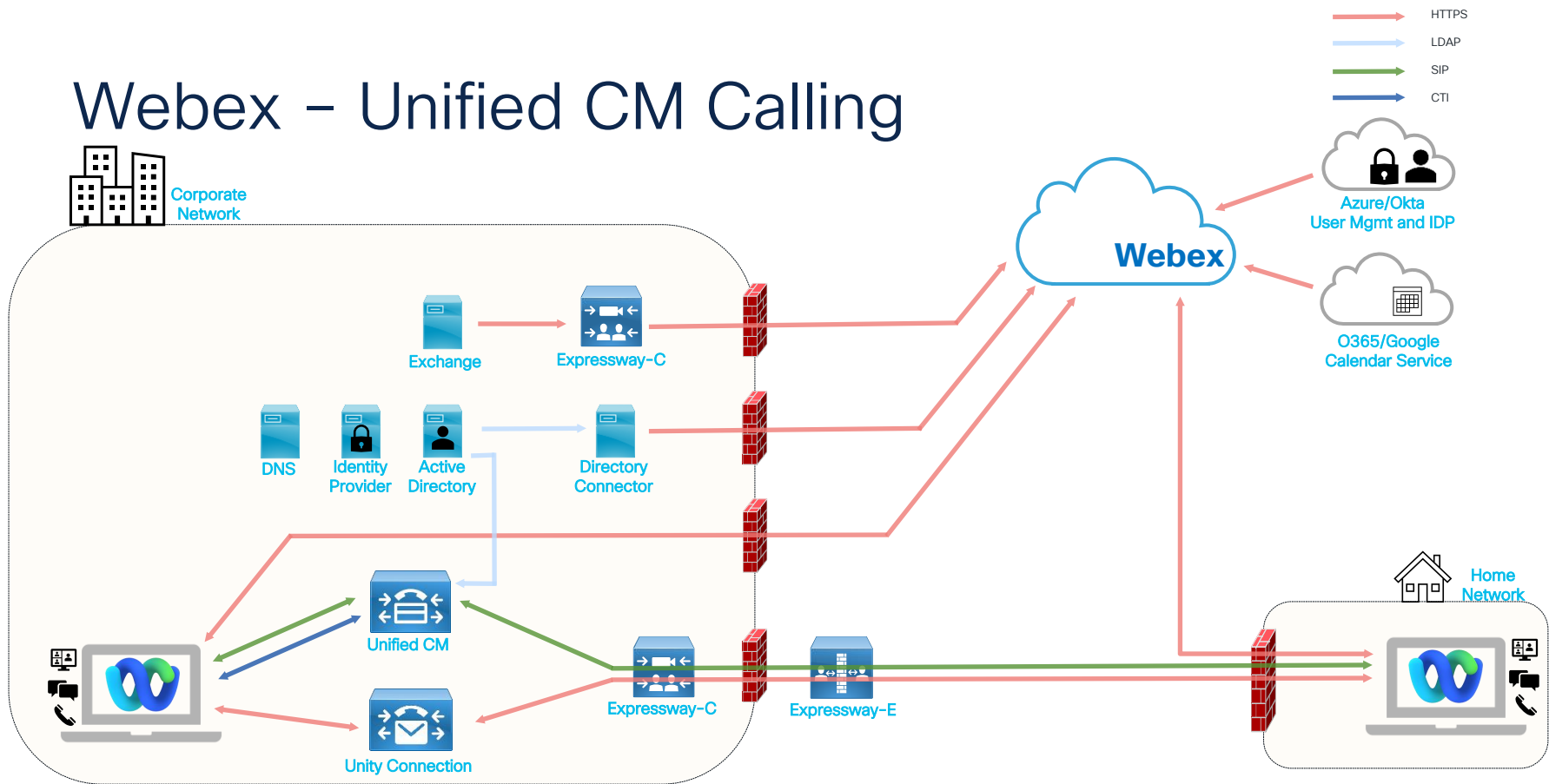
Webex – Calendar Integration



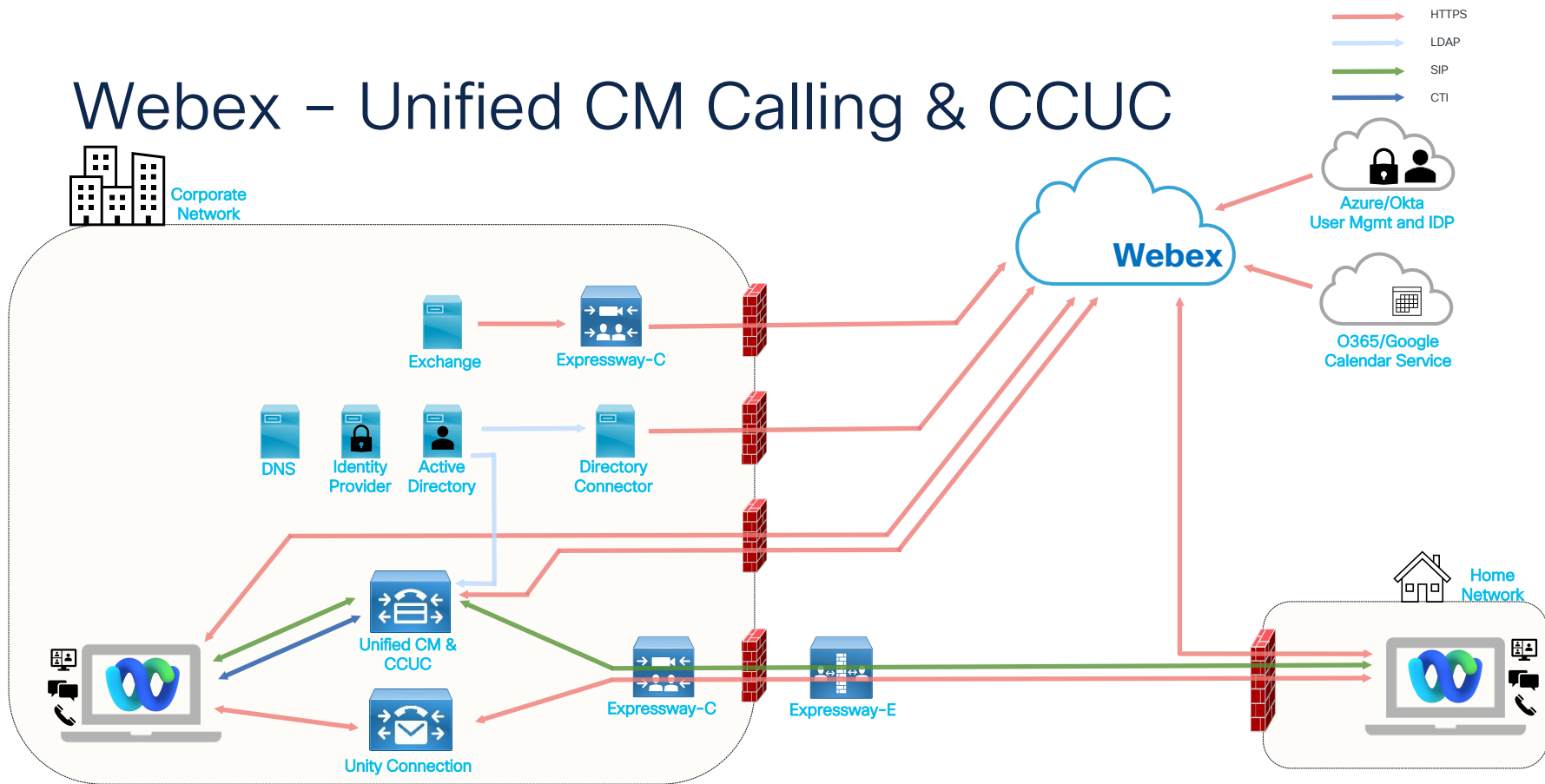
Webex – Webex Calling



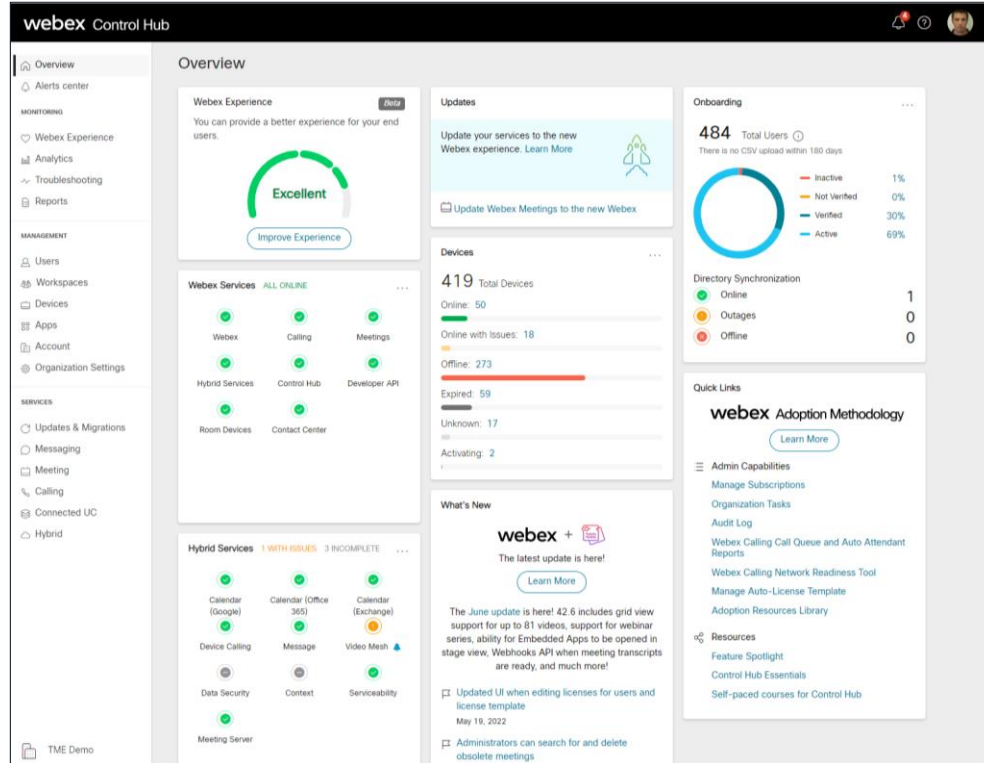
Webex – Unified CM Calling



Webex – Unified CM Calling & CCUC



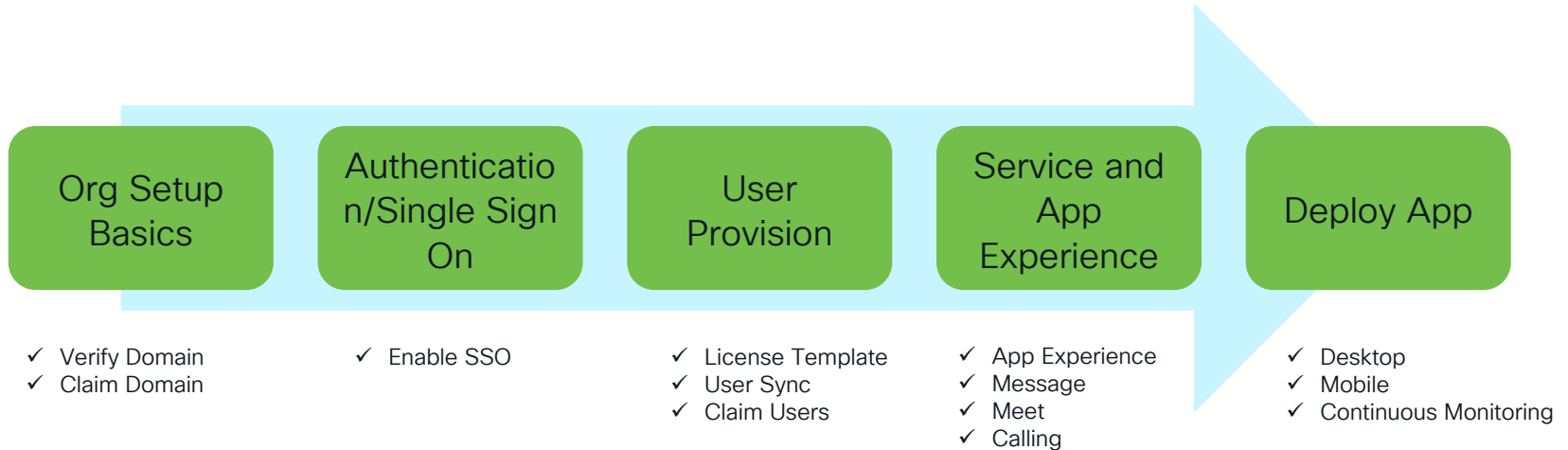
Control Hub



- Control Hub is the Webex Admin portal
 - <https://admin.webex.com>
- Manage
 - Webex User Accounts
 - Webex Services
 - Webex App
 - Integrations
- Monitor
 - Analytics
 - Troubleshooting
 - Unified CM/CCUC

Webex Org and User Identity

Typical Webex App Deployment



User Authentication

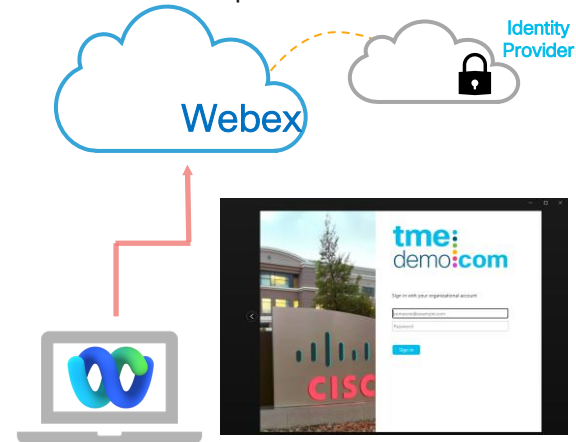
Basic Authentication

Email & Webex password
Optional integration with Duo for
MFA



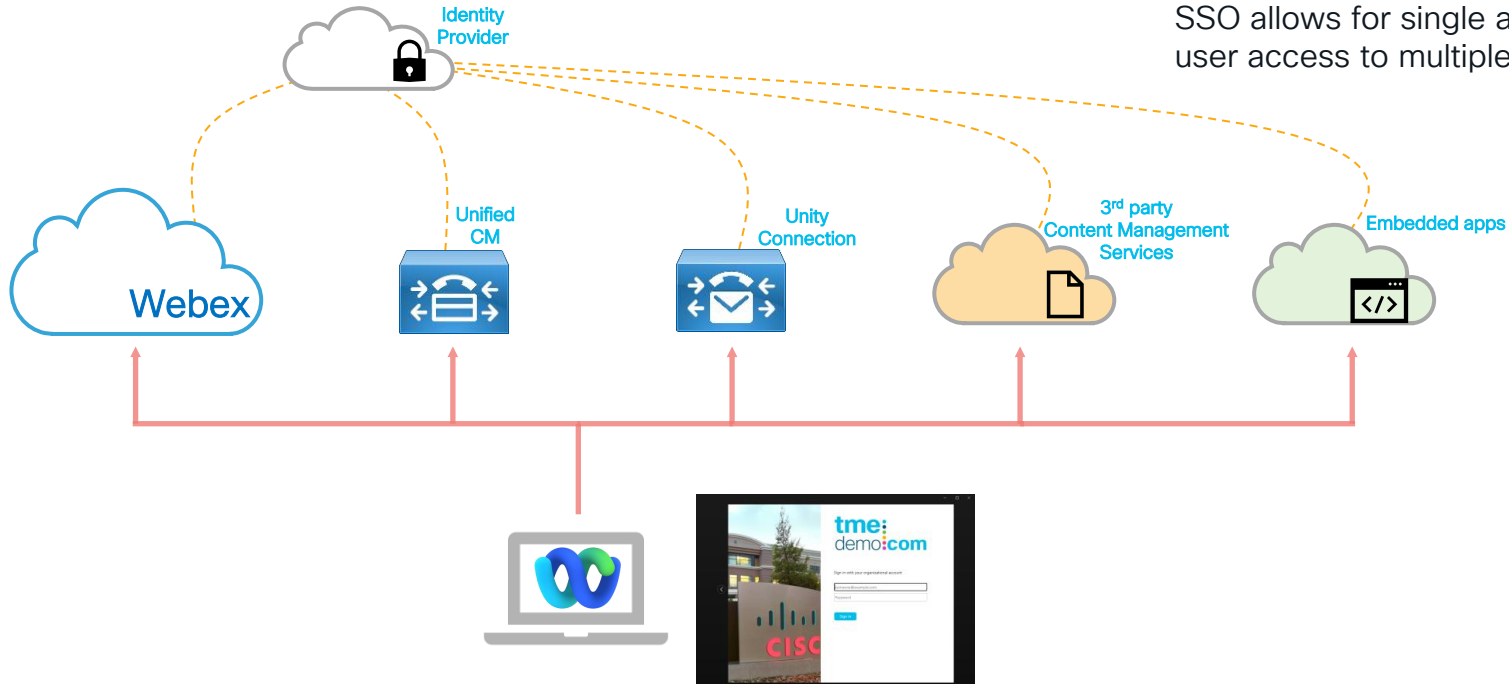
Single Sign On

Any auth type supported by the IDP
MFA
Common user identity across all
services/platforms

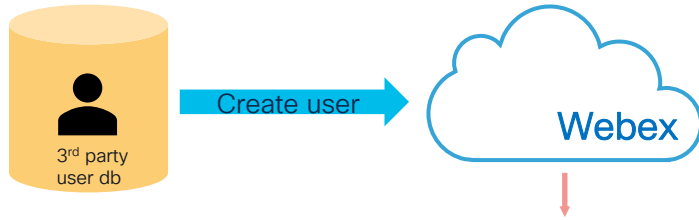


Single Sign On

Webex App can connect to multiple services and platforms
SSO allows for single authentication, granting user access to multiple platforms services



Webex User Provisioning

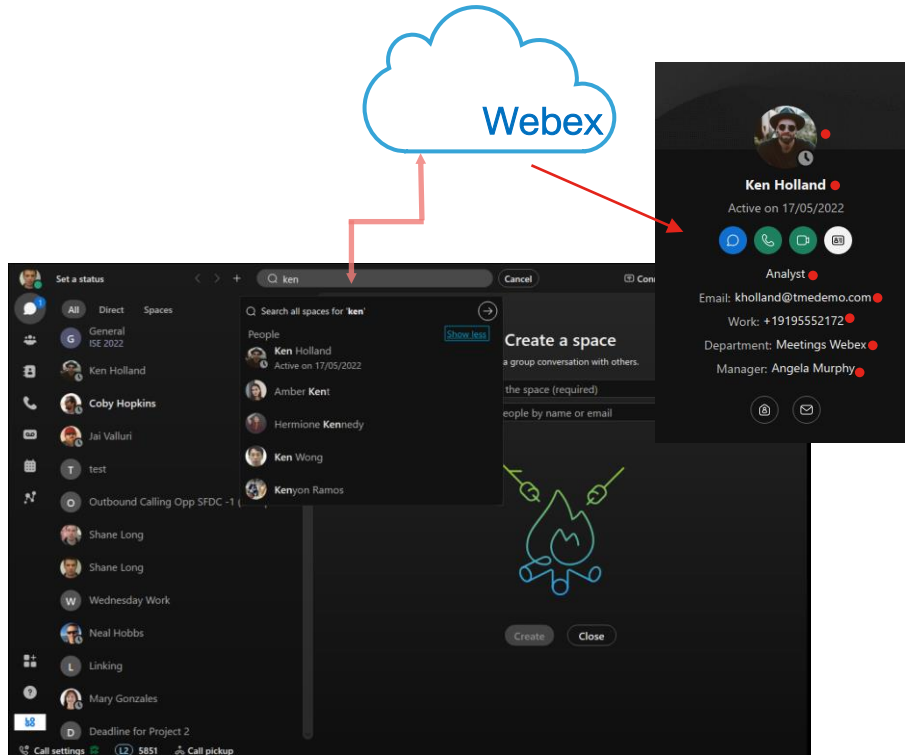


First / Last name	Email	Status	Admin roles
Aimee Hewitt	ahewitt@tmedemo.com	Active	Webex-only admin
Ajay Pawar	ajpawar@tmedemo.com	Active	Full admin
Aladdin Gordon	agordon@tmedemo.com	Verified	Read-only admin
Alan Glowacki	aglowack@tmedemo.com	Active	Full admin
Alan Lane	alane@tmedemo.com	Active	Read-only admin
Albert Ampanan	alampana@tmedemo.com	Active	Full admin
Alec Walker	alecwalk@tmedemo.com	Verified	Read-only admin
Alexa Williamson	awilliam@tmedemo.com	Verified	Read-only admin
Alexa Glover	aglover@tmedemo.com	Active	Read-only admin
Alexander Robbins	arobbins@tmedemo.com	Active	Read-only admin
Alfredo Valdez	avaldez@tmedemo.com	Verified	Read-only admin
Aline Merritt	amerritt@tmedemo.com	Active	Read-only admin
Alison Cassidy	cassidy@tmedemo.com	Active	
Alegra Cameron	acameron@tmedemo.com	Active	Read-only admin
Allison Cassidy	acassidy@tmedemo.com	Active	
Alistair Santana	asantana@tmedemo.com	Active	Read-only admin

Webex User Attributes

- **avatar**
- buildingName
- **c**
- departmentNumber
- **displayName**
- ds-pwp-account-disabled
- employeeNumber
- employeeType
- externalID
- facsimileTelephoneNumber
- givenName
- jabberID
- |
- locale
- **manager**
- **mobile**
- **O**
- ou
- phoneNumbers;type-work_extension
- physicalDeliveryOfficeName
- postalCode
- preferredLanguage
- sipAddresses;type-enterprise
- sn
- st
- Street
- **telephoneNumber**
- **title**
- **uid**

Webex User Search/Resolution



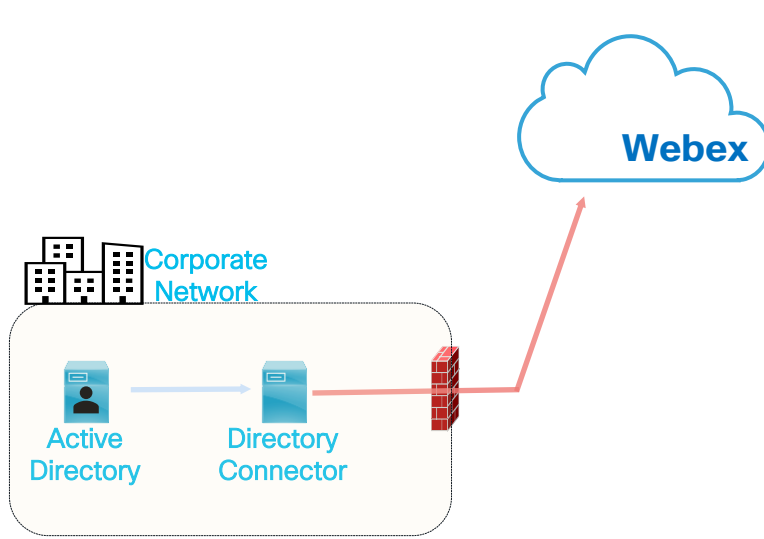
- Webex App will perform directory queries against the Webex Directory Search Service
 - User search
 - User Resolution
 - Phone Number Resolution
 - Avatar Display
- Ensure all necessary user attributes are synced to Webex via user provisioning process

Webex User Account Management Solutions

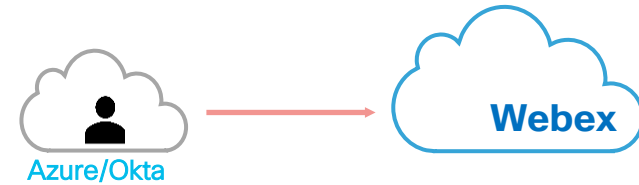
Recommended
Session
BRKCOL-2007a
BRKCOL-2007b

Method	Description
Meetings Site User Linking	Automatically link Site Admin user accounts to Control Hub
Directory Connector ★	Automatic method for creating, updating and deactivating user accounts and groups via Active Directory or AD LDS
SCIM/Azure AD Wizard ★	Automatic method for creating, updating and deactivating user accounts via Azure AD or Okta
SAML JIT	Automatic account creation based on SSO login
Self Registration	User can self register to create their Webex account in a claimed org
CUCM User Sync	Create Webex user accounts based on CUCM endusers (via CCUC)
Social Login	Automatic account creation via sign in to third party service for claimed domain (Apple, Google, Facebook, Microsoft)
CSV file	Admin can create and update users by importing a CSV file into Control Hub
API	Admin can create, update delete and list users by using Webex API's
Manual	Admin can use Control Hub to manage user accounts

Directory Connector Vs Azure AD / SCIM

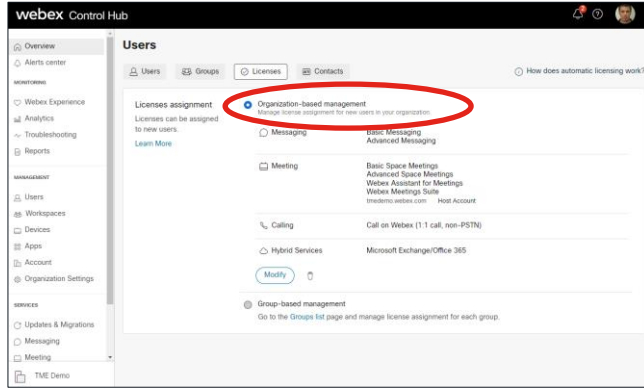


Directory Connector



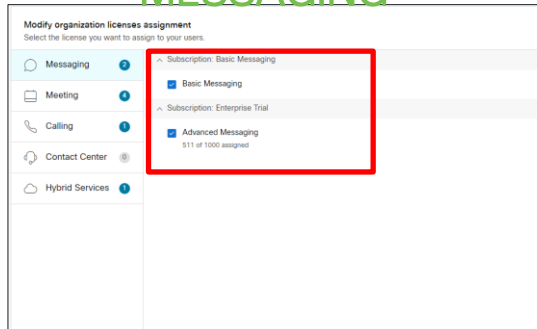
Azure AD / SCIM

License Template

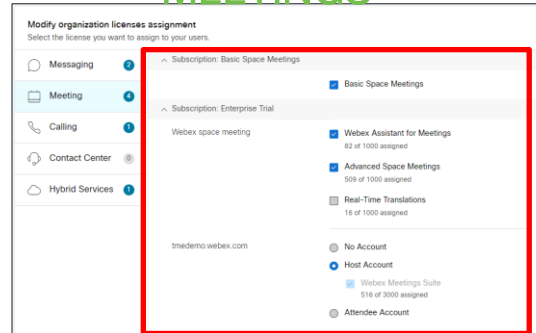


- Create an org wide License Template
- Newly created user accounts will be automatically licensed for selected services
- License changes can be made on an org wide, group or individual user basis

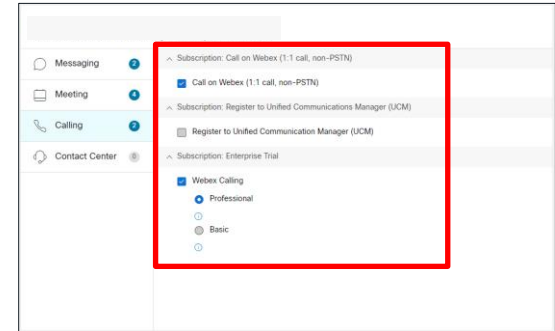
MESSAGING



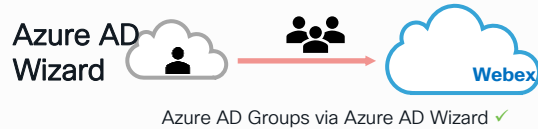
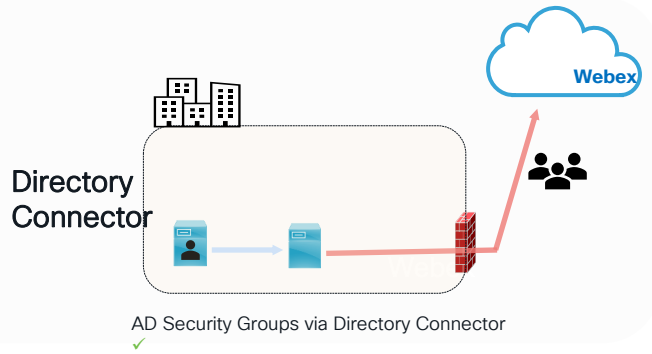
MEETINGS



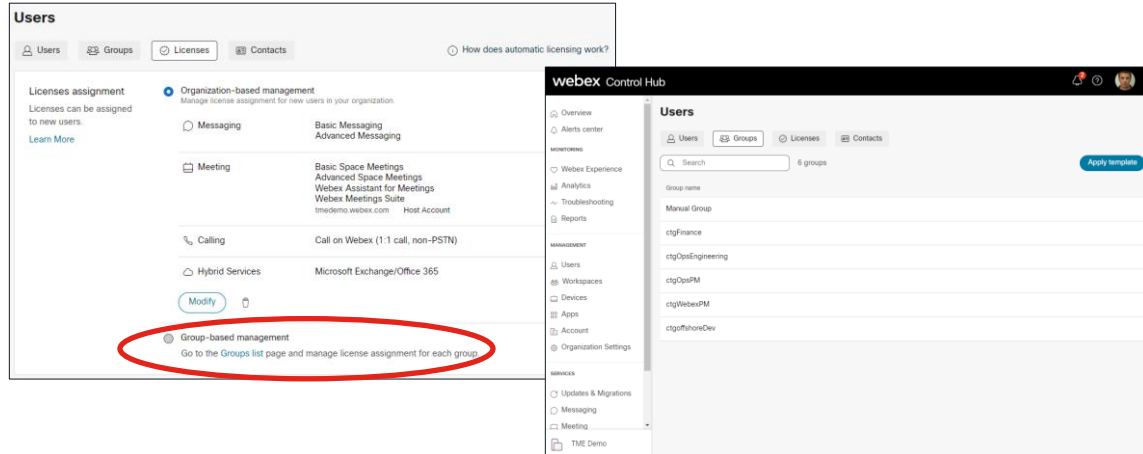
CALLING



Groups



- User groups can be synced to Webex
 - Directory Connector ✓
 - Azure AD Wizard ✓
- Licensing Templates can be set on a per group basis
 - Changing a license template will apply to new and existing users



Group Templates

Templates

Meetings Template

Create template

Configure settings Apply to groups

Description

Meeting

- Enable chat
- Enable participant list
- Enable users to take presenter
- Enable file transfer

Recording

- Enable cloud recording
- Enable local recording

Remote Control

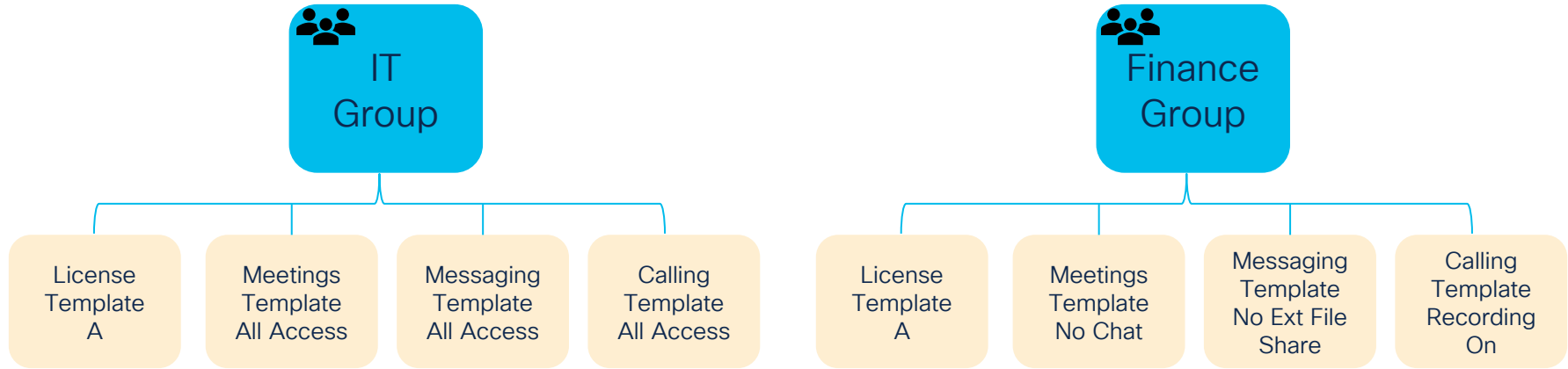
- Enable application remote control
- Enable desktop remote control
- Enable web browser remote control

Settings will only apply to CI enabled sites that have been configured to support the options or settings provided in this template.

Cancel Create template and next

- In Control Hub, create meetings, messaging and calling configuration templates
 - Calling Template coming soon
- Templates can be used to set licensing and service configuration preferences and apply to groups of users

Templates Example



Templates Example

webex Control Hub

< ctgFinance

ctgFinance

Usage: Policy
Source: On-premise Active Directory
Number of members: 3

Setting templates
Applied to existing and future users

Type	Template
Messaging	messaging_templ...
Meeting	No file sharing

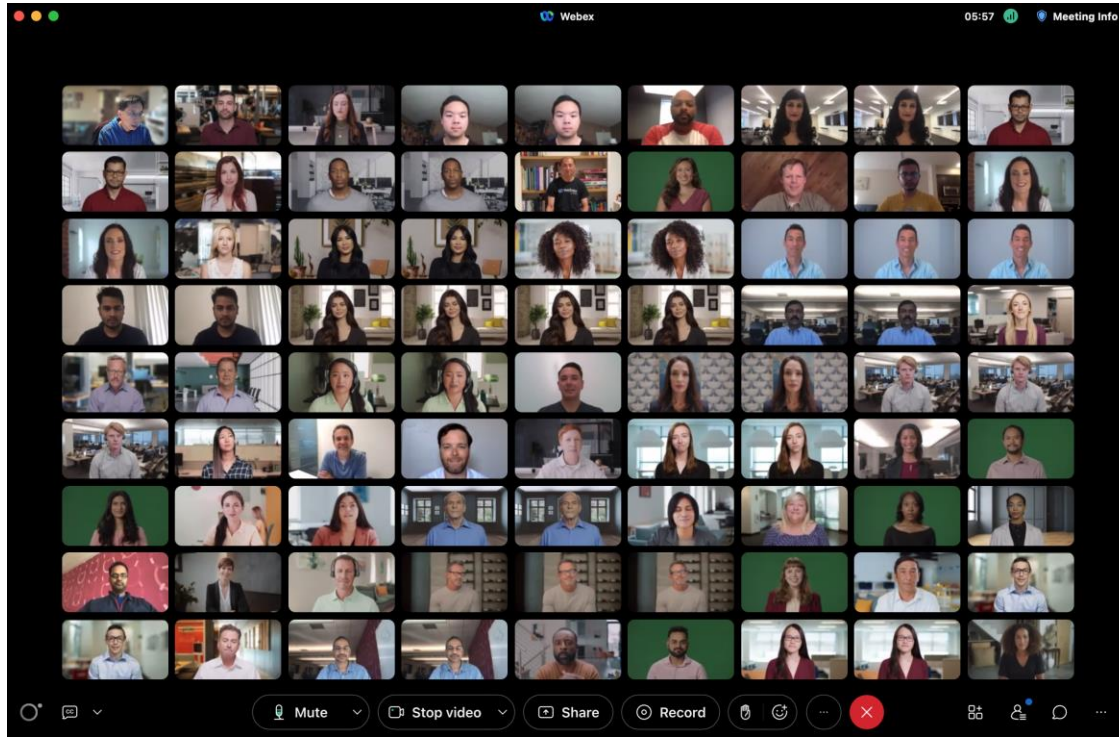
Group Members

	First name	Last name	Email address
	Cleo	Peters	cpeters@tmedemo.com
	Cybil	Alexander	cyalexan@tmedemo.com
	Jono	Luk	jonluk@tmedemo.com

- View Group Members
- Apply License Template
- Apply Settings Template

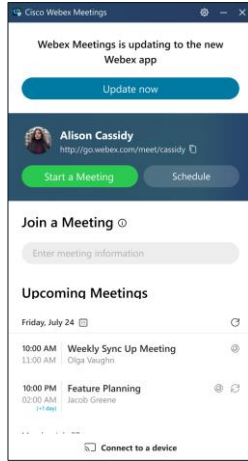
Meetings

Webex Meetings

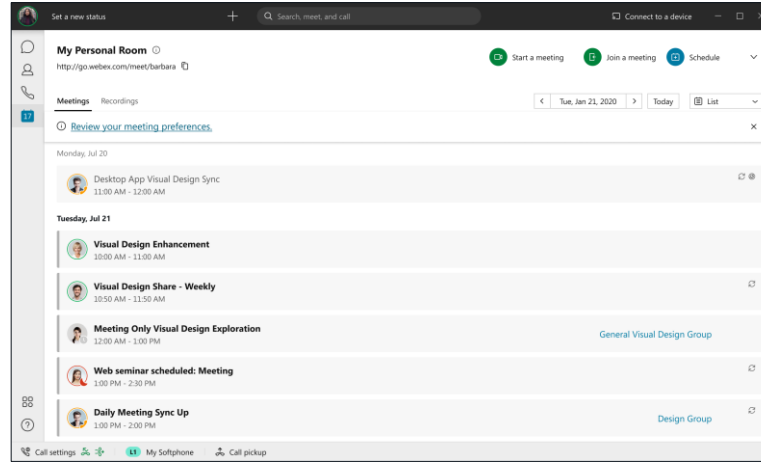


- Webex Meetings Desktop App to Webex App Update Program
- Full Features Meetings
- Converged backend

Webex Meetings Desktop App to Webex App



Webex Meetings Desktop App

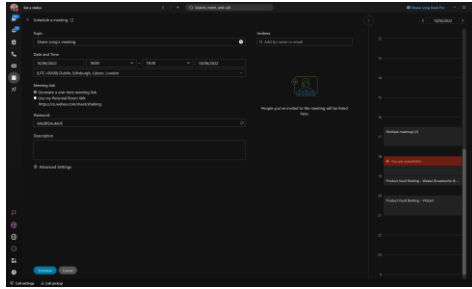


Webex App

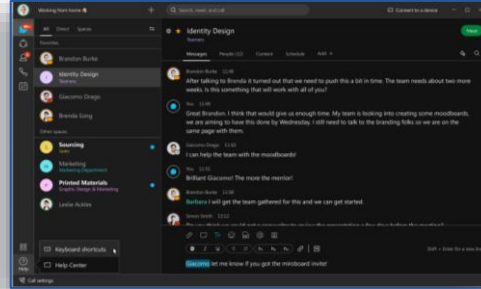
Applies to

- Control Hub Managed ✓
- Site Linked Webex Orgs ✓
- Slow Channel ✓

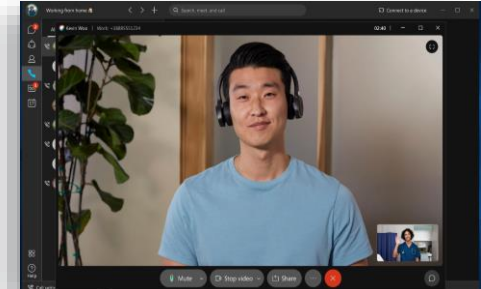
Updated set of Capabilities



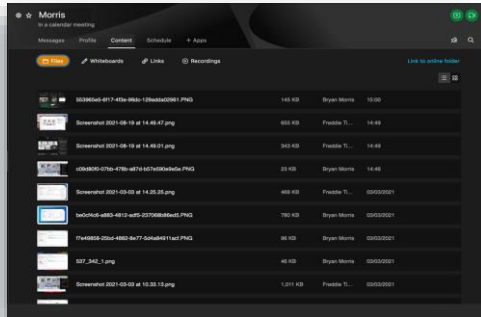
View your schedule and schedule meetings



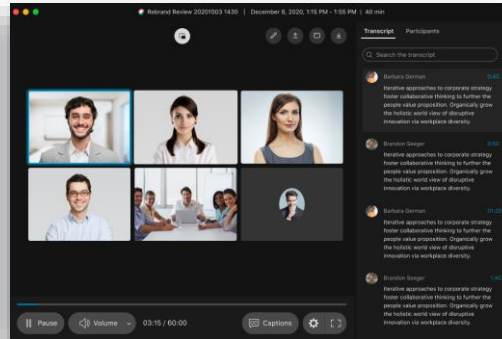
Continue the conversation with messaging



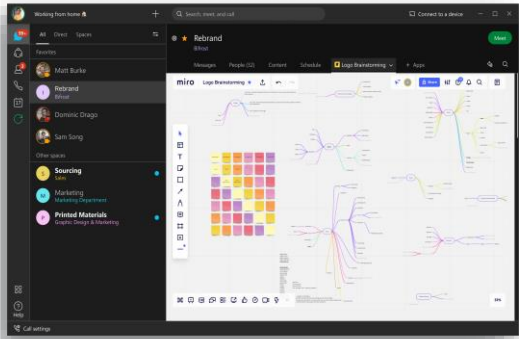
Call contacts with voice & Video



Share content from OneDrive, Box and Google



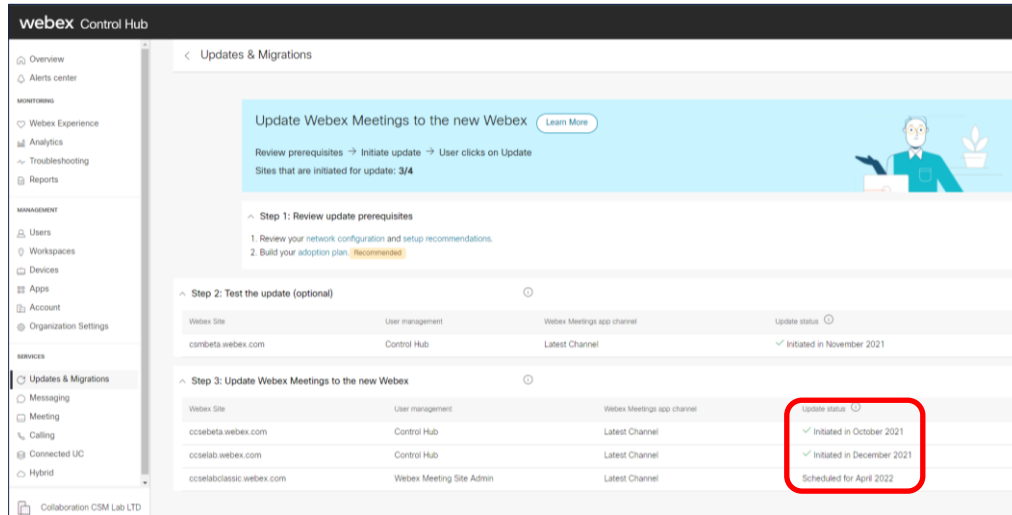
View Meeting Artifacts



Integrate other apps

Update Timetable

2022

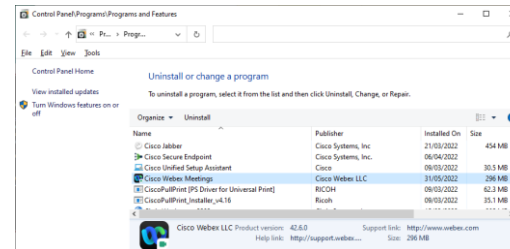
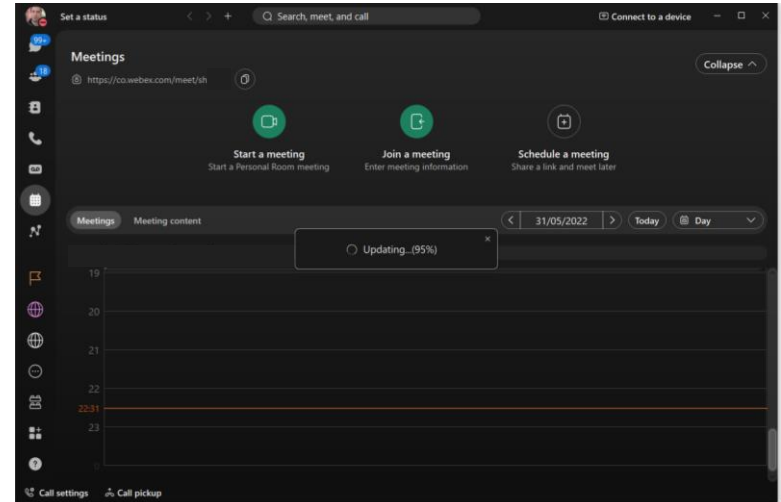


Set your preferred update month in Control Hub

Month	Date of Update	Last Day to Select	Last Day to Defer
Jan	Jan 14	Jan 7	Jan 13
Feb	Feb 11	Feb 4	Feb 10
Mar	Mar 4	Mar 5	Mar 3
Apr	Apr 1	Apr 25	Apr 3-
May	May 6	**	**
Jun	Jun 10	Jun 3	Jun 9
Jul	Jul 15	Jul 8	Jul 14
Aug	Aug 12	Aug 5	Aug 11
Sep	Sep 16	Sep 9	Sep 15
Oct	Oct 14	Oct 7	Oct 13
Nov	Nov 18	**	**

Full Featured Meetings

- Webex MC plugin is packaged into the Webex App installer – same in meeting experience as Webex Meetings Desktop App
 - Version matches Webex App version
- If a user joins a meeting on a different Webex Site version, a compatible version of MC plugin will be downloaded
 - Files written to
c:\users\user\ID\AppData\Local\WebEx\
 - Entry in Add/Remove Programs (this is not the Webex Meetings Desktop App)
- Launching a Webex meeting on Webex App for mobile will cross launch the Webex Meetings App



Site Admin to Control Hub Migration

The screenshot displays the Cisco Webex Administration Control Hub interface. The top navigation bar includes the Cisco logo, 'Webex Administration', a 'Need help' link, and a user profile for 'luwang2' with a 'Log out' option. The left sidebar lists navigation items: Site Information, Configuration, User Management, Reports, Recordings, and Update Administration. The main content area is titled 'Manage, analyze, and secure your Webex site in Control Hub' and features four key benefits: Improved sign-in experience for users, Unified management, Modern administrator controls, and Stronger security. Below this, 'Step 1: Review prerequisites for updating administration' is shown, with a sub-section 'Review impacted features'. A table lists features to be reviewed, their consequences, and information links.

Feature	Consequences	Information
SSO with automatic account creation	⚠ You must disable this feature before updating this site.	🔗
Host account sign-up	⚠ You must disable this feature before updating this site.	🔗
Mandatory fields for new users	⚠ You must disable this feature before updating this site.	🔗
Administrator control of user name changes	⚠ Administrators can't block user profile changes for Webex identity in Control Hub.	🔗
Deactivate inactive hosts	⚠ This feature is disabled. Control Hub provides an inactive users report instead.	🔗
Password management	⚠ Password management in Webex identity works differently in Control Hub.	🔗
API integration	⚠ User creation and licensing will need to use the PEOPLE API.	🔗

Step 2: Convert to Control Hub

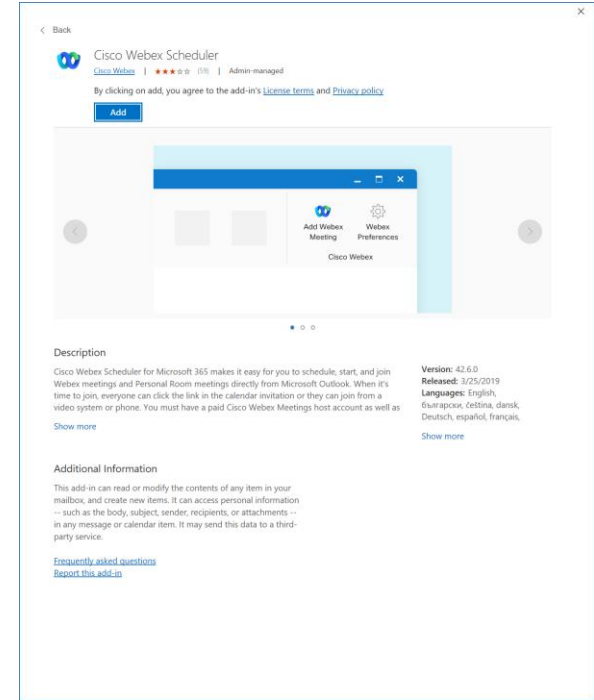
Updating administration from Site Admin to Control Hub is seamless

All Meetings data (upcoming Meetings, recordings, site settings, user preferences) will be retained!

- Do site readiness assessment to determine
 - Any admin features being used that are not supported on CH sites
 - Users that may need attention

Productivity Tools EOL

- Productivity Tools for Mac is already end of life
- 42.6 update is the final release of Productivity Tools for Windows
- Productivity Tools will continue to work until Microsoft blocks the plugin architecture (expected)
- Customers should migrate from Productivity Tools to Webex Scheduler (M365 add-in). For migration detail, check out this
 - <https://help.webex.com/en-us/article/nvx0mw4/Migrate-from-Productivity-Tools-to-the-Webex-Scheduler-add-In>
- Applies to both Latest and Slow channel organizations



Webex Meetings Converged Platform

Converged Meeting Platform

Support for Video Mesh for all meetings
(Webex and Space Meetings)

Single App on mobile

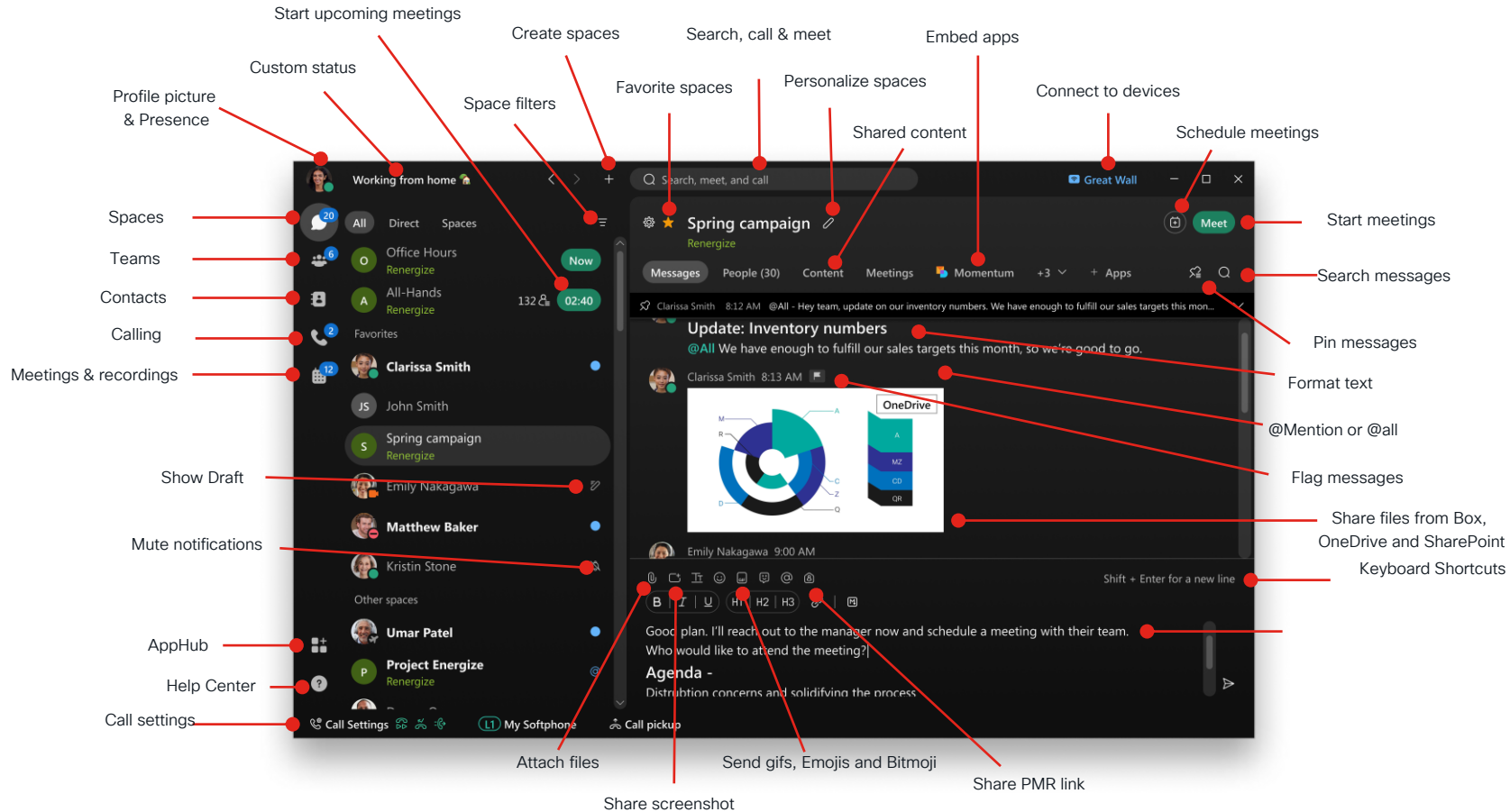
Single App on VDI

Coming Soon

Beta is available

Messaging





Content Storage and Retention

Webex Org Location

- When a user sends content using Webex (a message or a file), that content is stored in the Webex conversation service
- Organizations can choose whether to store their content in a US or EU based datacenter

Data Locations View EU data migration plan	Data Type	Covered Data	Data Location
	> Meetings	Recordings, transcripts, files, meeting titles, attendee names and emails, and user profiles in Webex site administration portal	
	Messaging	Messages, files, spaces, and organization metadata	Americas
	Common Application Data	All Webex identity platform data, such as full user profiles (name, email, avatar), user groups, and other org settings	Americas

Webex Messaging Data Retention

- Message and file content will be stored for a period of time defined by the retention period
- Control Hub admin can set retention period as desired
 - Indefinite
 - 1 to 3600 days

Webex Space retention policy

Retention time period for data (messages and shared files) in all Webex spaces

☒ Indefinitely

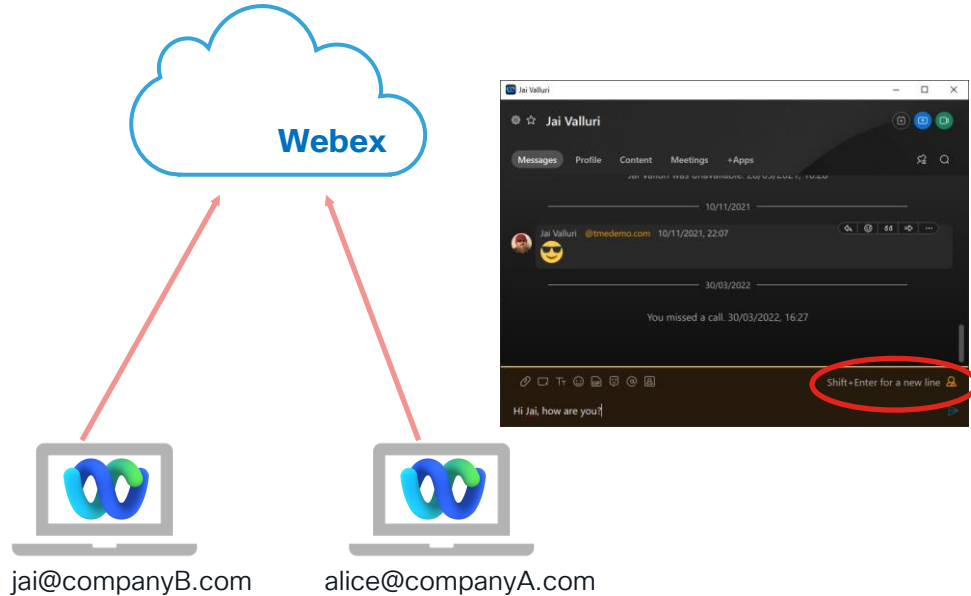
☐ Custom retention time between 1 and 3600 days

days

Tip

- Setting a very low retention period will diminish user experience – users enjoy having access to long term persistent messaging and file sharing
- Take care with any changes to Retention policy. Once data meets the retention period, it is hard deleted

Open Federation



- Webex messaging supports open federation by default
 - Webex users in different organizations can message and participate in spaces with each other
- When a space contains an external participant, the external participant UI is displayed for that space (external participant icon and space color change)
- Open federation settings can be managed by the Control Hub admin
 - Block all external messaging
 - Limit external messaging
 - Create and allow list of orgs where external messaging is permitted

Control Hub Messaging Restrictions Controls

Restriction	Purpose
Restrict external file sharing	This setting ensures that users can only post, preview or download files on your organizations network. (Organizations network can be defined using subnets/IP addressing)
Block file upload, preview and download in space owned by my organization	This setting can block file sharing in your organization based on specific client types (e.g. block file sharing on mobile). External users can also be blocked from file sharing to your organizations spaces
File type restriction	This setting can be used to specify a list of file types that are allowed to be shared in your organization
File upload size restriction	Sets the maximum file size that can be shared (max=2048 MB)
Share Animated GIFs	Allows for enablement /disablement of GIPHY integration
GIPHY content rating	Choose between "General acceptance" or "Parental guidance" rated GIFS
Allow Bitmoji sticker sharing	Allows for enablement /disablement of Bitmoji integration
Preview Shared Links	Enablement/disablement of preview of links share in Webex
Team Guest Restrictions	Control level of space access a team guest has
Webex classified spaces	Allows for marking of spaces with a classification level e.g. Company Confidential etc
Real-time data loss prevention for files	DLP integration. Allows for detection and blocking of file content violations based on DLP policy
Mobile Application Security	Allows for disablement of message preview on mobile device lock screen
Internal Communication (requires extended security pack)	Allows for blocking of selected groups from communicating with each other (ethical wall)
External Communication	Block your users from communicating with external orgs/users (messaging) Specify an allow list of domains for external messaging Limit access to join only spaces owned by your organization (excludes 1:1 spaces)
Instant Messaging	Enablement/disablement of XMPP or SIP federation
Anti-Malware File Scanning (requires extended security pack)	Enable virus and malware scanning of files posted to Webex (via Cisco Talos)

App Deployment



Webex App Platform Support



Desktop

Windows

Windows 10
Windows 11

MacOS

MacOS 10.13 and later
Intel CPU
Apple M1 CPU

Linux

Red Hat EL 8.2, 8.3
Ubuntu 18.04, 20.04

Web App

Last 2 major releases
Chrome
Firefox
Edge
Safari



Mobile

iOS/iPadOS

iPhone7 and later
iOS 13.7 and later
Various iPad Releases

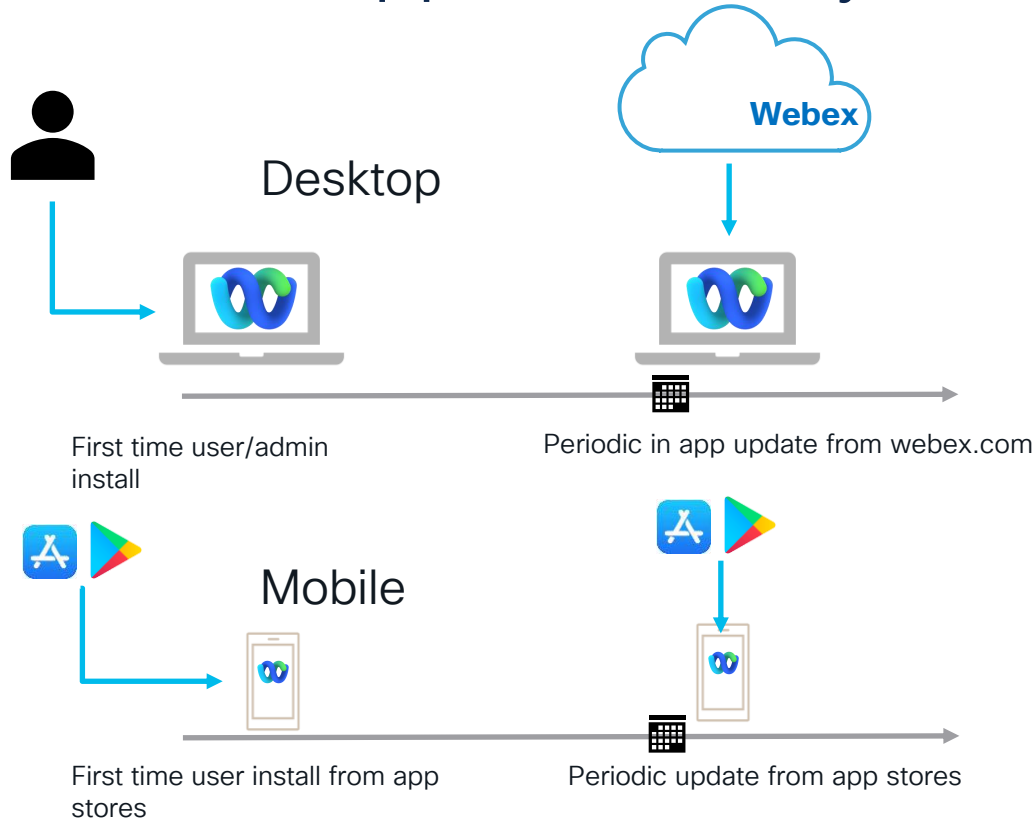
Android

8.0 and later

ChromeOS

(Android app emulated on
ChromeOS)

Webex App Release Cycle



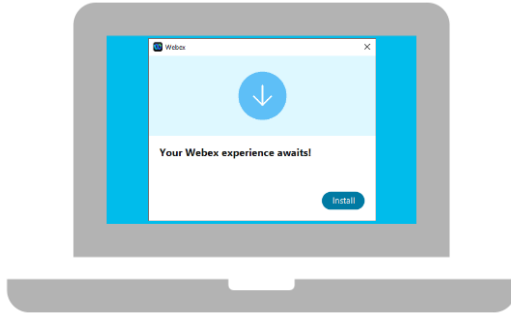
- A new major release of Webex App is delivered monthly
- App versioning is based on time e.g. May 2022 release 42.5.0.22083
 - **Year** : 42.x.x.xxxx
 - **Month** : 42.5.x.xxxxx
 - **Build** : 42.5.0.22083
- Webex App monthly release is typically delivered on the first Tuesday of the month
 - App auto update make take a number of days to occur after release

Update Management

- Desktop Update Schedule: Control Hub
- Mobile Update Schedule: App Store Setting

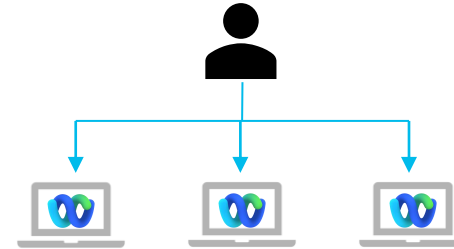
Webex App for Windows

User Install



- User downloads the .exe installer from Webex.com
- Runs the installer
- Webex App is installed to C:\users\userID\AppData\Local\CiscoSparkLauncher
- Admin permissions **NOT** required

Admin Install



- Admin installs the Webex App msi installer to Windows machines via deployment tool (e.g. SCCM)
 - `msiexec /i webex.msi ALLUSERS=1 /quiet`
- Webex App installed to C:\Program Files\Cisco Spark\
- Admin permissions required

Webex App for Windows Installation

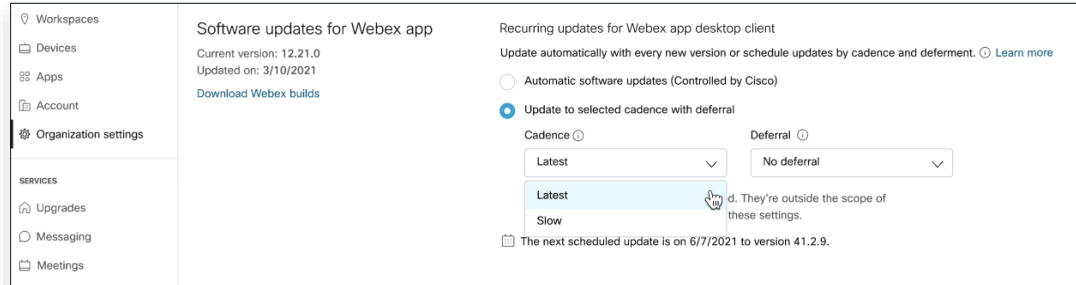
- Installer switches can be set to configure the first time experience as well as enabling Outlook integration

Switch	Purpose
ALLUSERS=1	Admin install to C:\Program Files\Cisco Spark\
ACCEPT_EULA=true	Automatically accept EULA so user does not have to
AUTOSTART_WITH_WINDOWS=true	App auto starts on Windows login. User cannot change within the app
DEFAULT_THEME="Light"	Sets theme to light. User can set their preference in the app
DELETEUSERDATA=1	Removes all existing cache is app is already installed
INSTALLWV2=1	Installs Microsoft WebView2 embedded browser
EMAIL=\$userPrincipalName	Prepopulates the Webex App with user UPN for login. Restricts access to the app current Windows user only
ENABLEOUTLOOKINTEGRATION=1	Enables Outlook integration at install time (registry key). Admin permissions required

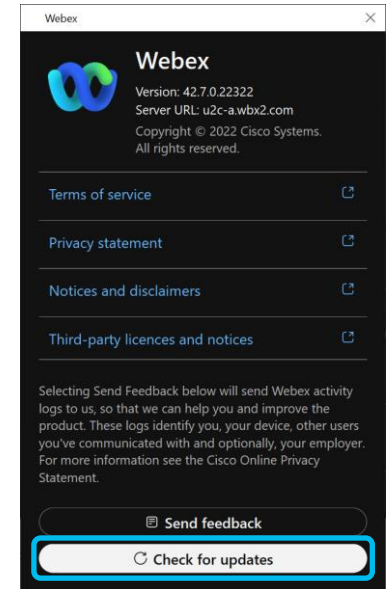
See
tinyurl.com/wbxwininstall
for more

Upgrade Management Setting

- Webex App for desktop software update cadence is set in Control Hub
 - Default is automatic (monthly)
- Organizations can request that Slow channel option is enabled (Only available upon request)
- Slow Channel releases every 4 months (user is updated to version from 4 months previous)
- Software update cadence is an org wide setting. Individual users update cadence can be overridden

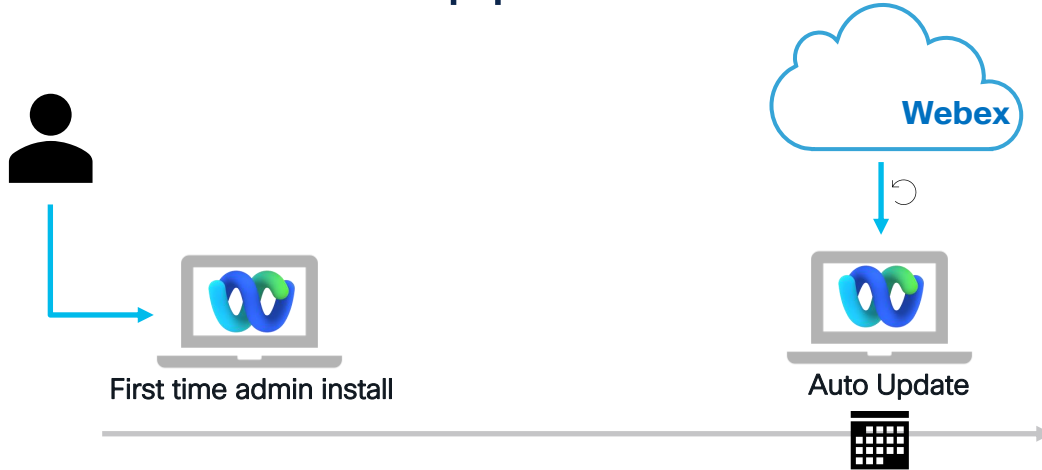


Did you know?



- NOTE: Meeting site version is configured separately

Windows App for Windows Update Process



Note

Webex App will only update the Windows registry at install time (first time install). As such, the registry key detailing the app version will not be updated upon Webex App auto update. Software inventory tools or Add/Remove Programs will report the original install version only, even though many auto updates may have occurred. The current app version is written to **C:\users\userID\appdata\local\CiscoSparkLauncher\version.txt**. Software inventory tools can use this file to determine latest installed version on machine.

- `msiexec /i webex.msi ALLUSERS=1 /quiet`
- Webex App installed to "C:\Program Files\Cisco Spark"
- **CiscoCollabHost.exe** is the main Webex binary

- Webex App downloads update from webex.com
- Update package written to C:\users\userID\appdata\local\CiscoSparkLauncher\
- The main Webex binary **continues to be CiscoCollabHost.exe running from C:\Program Files\Cisco Spark** (the original install)
- The auto update process does not reinstall the app – its simply an update package downloaded to %appdata%, that is loaded at runtime by CiscoCollabHost.exe
- **No admin permissions are required to autoupdate**

Admin Managed Webex App for Mobile Deployment



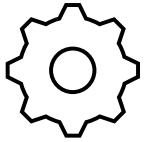
Webex for Intune

- Webex for Intune allows in app enforcement of policies pushed to a mobile device by the admin e.g.
 - VPN on demand
 - Conditional Access
 - Disable copy/paste



AppConfig

- Webex App for iOS/Android supports AppConfig derived policies
- Policy can be pushed to Webex via an AppConfig compliance EMM e.g. Cisco Meraki, MobileIron etc
- Many policies can be set which will be adhered to by Webex e.g.
 - Disable copy/paste
 - Disable screen capture
 - Login Hint




App Wrapping

- Admins can obtain the Webex App iOS (ipa) and Android (apk) installer files from Cisco
- Admins can then wrap the Webex App installer using their own MDM process and push to mobile devices
- NOTE: Any discovered issues will need to be reproduced using an app store Webex App installer to gain support from Cisco

Webex App for Windows WebView2 Requirement

- From Webex App 42.6 (June 2022), WebView2 will be required to use the Webex App on Windows
 - WebView2 is an embedded browser created by Microsoft.
 - Webex App uses WebView2 to display content. Use of WebView2 within the Webex App will ensure lower memory usage and better performance

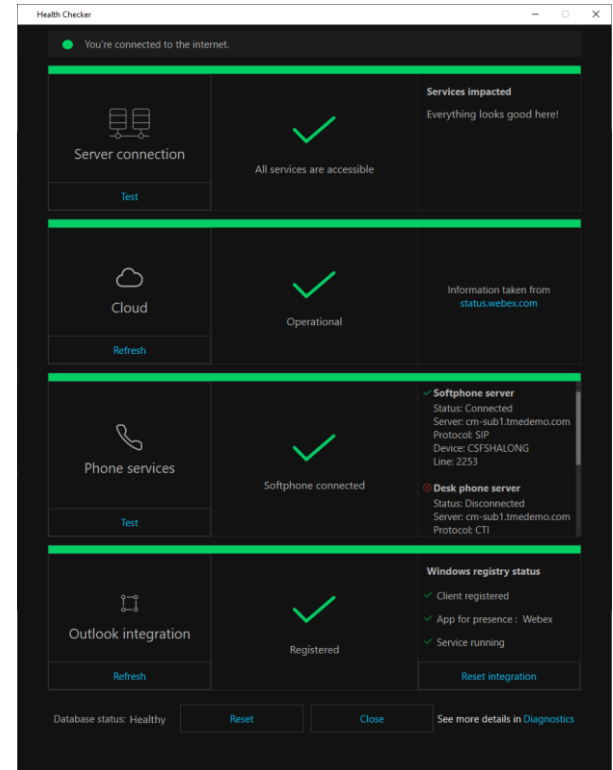
- Action Required**

- Admins can push WebView2 to Windows devices via
 - Windows Update
 - [Microsoft Evergreen Installer](#) 
- Webex App can also install WebView2 (from microsoft.com).
 - From **42.3**, Webex App can silently download and install WebView2
 - From **42.4**, any new installs of Webex App can be set to also install WebView2 by using the INSTALLWV2=1 installer switch
 - WebView2 install is silent, and does not require admin permissions
 - NOTE: Webex App will not install WebView2 to VDI environments. Administrators must install via the Microsoft Evergreen Installer.

Microsoft 365 Apps for enterprise - en-us	Microsoft Corporation	16/05/2022	16.0.15128.20224
Microsoft Edge	Microsoft Corporation	16/05/2022	101.0.1210.47
Microsoft Edge WebView2 Runtime	Microsoft Corporation	18/05/2022	101.0.1210.47
Microsoft Intune Management Extension	Microsoft Corporation	08/05/2022	10.8 MB 1.54.3.2

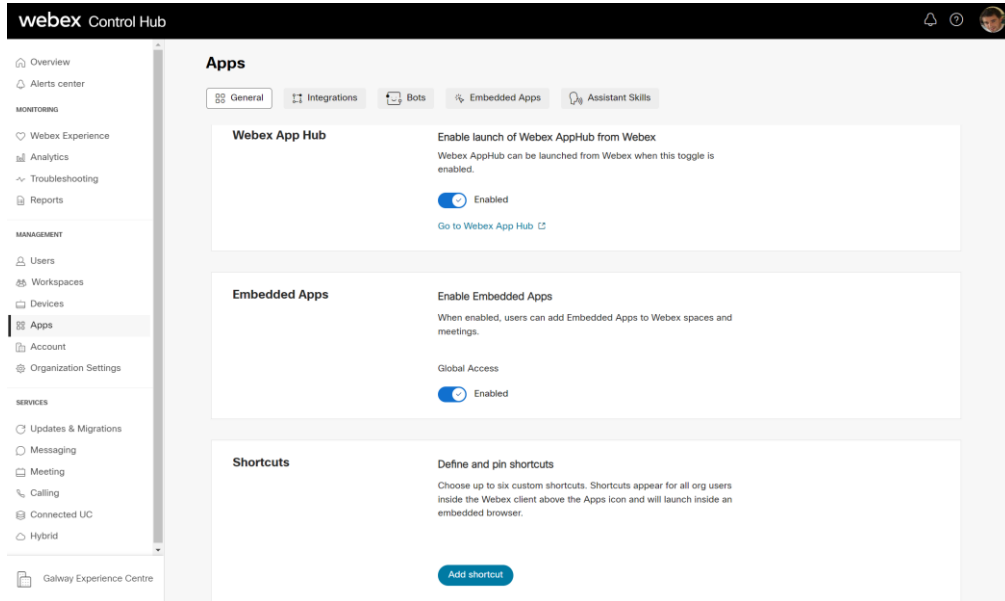
Health Checker

- Control Hub offers powerful analytics dashboards and reports to monitor adoption and use of Webex in your organization
- In App Health Checker is a great tool for a user/IT to validate users experience
- Users can use the Send Logs option in the Help menu. Logs will be sent to Cisco TAC direct. Quoting the user email address will allow TAC to retrieve logs



App Integrations

Integrations – Integrations and Bots



Webex App Hub

- Launch Webex App hub (via browser) direct from Webex App

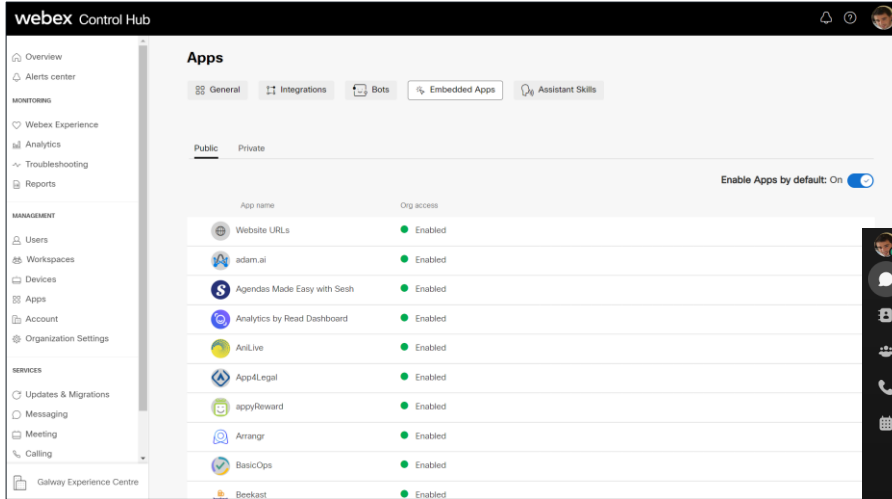
Embedded Apps

- Users can add embedded web apps to a Webex space. Apps are available to all users in the space only

Shortcuts

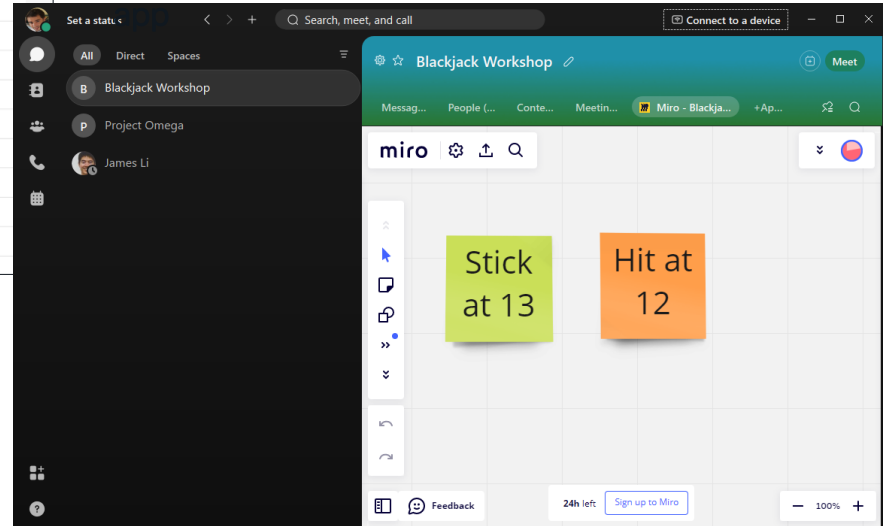
- Admins can embed web sites/apps within the Webex App.

Integrations – Embedded Apps



Admin controls the list of apps available to users

Example: Adding a Miro board as an embedded



Integrations – Shortcuts

webex Control Hub

Add shortcut

Display Name *

Webex App Youtube Video

URL *

<https://www.youtube.com/watch?v=a5wvNXIII6c>

Favicon *

Select an icon or upload an image to represent this shortcut in the Webex app.

☒ Select predefined icon

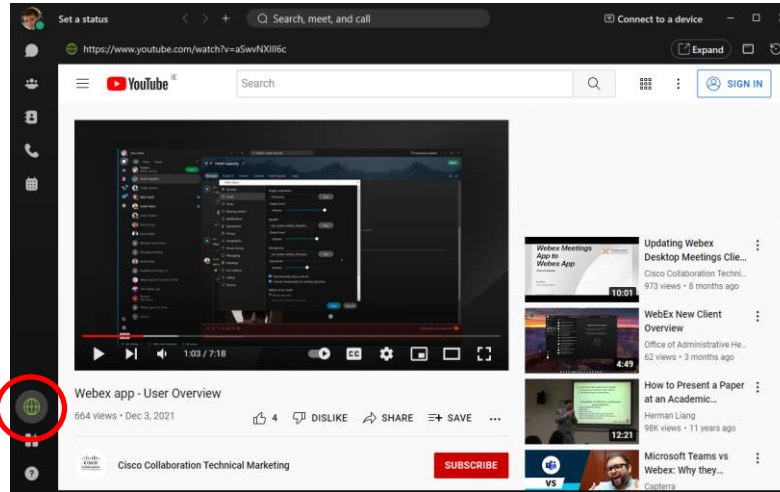
Icon

Color

☐ Upload custom image

300 x 300 px transparent PNG. Max size 1 MB. Ensure the icon is visible on a dark and light background.

Cancel Save



- Add up to 6 shortcuts
- Global setting – group Shortcuts are planned

Don't forget Part 2

• Part 1: BRKCOL-2198a

- Webex App Architecture
- User Management and Identity
- Group Templates
- Meetings Service
- Messaging Service
- App Deployment
- App Integrations

• Part 2: BRKCOL-2198b

- Calling Services
- Webex in VDI
- Security
- Modularity
- Microsoft Integration

Technical Session Surveys

- Attendees who fill out a minimum of four session surveys and the overall event survey will get Cisco Live branded socks!
- Attendees will also earn 100 points in the Cisco Live Game for every survey completed.
- These points help you get on the leaderboard and increase your chances of winning daily and grand prizes.

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Cisco U.

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and certification training

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testing, and troubleshooting

Cisco Learning Network

Resource community portal for
certifications and learning



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Cisco Training Bootcamps

Intensive team & individual automation
and technology training programs

Cisco Learning Partner Program

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Cisco technology and career certifications

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technology, and certification courses



Certify

Cisco Certifications and Specialist Certifications

Award-winning certification
program empowers students
and IT Professionals to advance
their technical careers

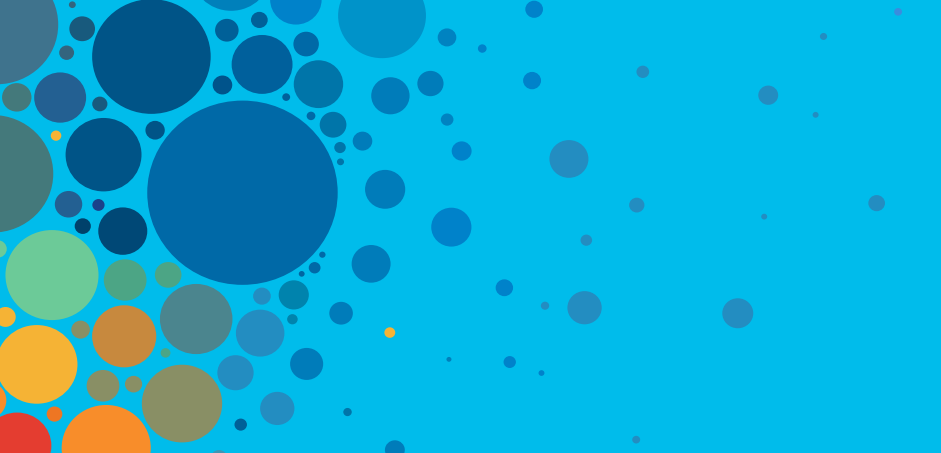
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Cisco Continuing Education Program

Recertification training options
for Cisco certified individuals

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- Book your one-on-one Meet the Engineer meeting
- Attend the interactive education with DevNet, Capture the Flag, and Walk-in Labs
- Visit the On-Demand Library for more sessions at www.CiscoLive.com/on-demand



The bridge to possible

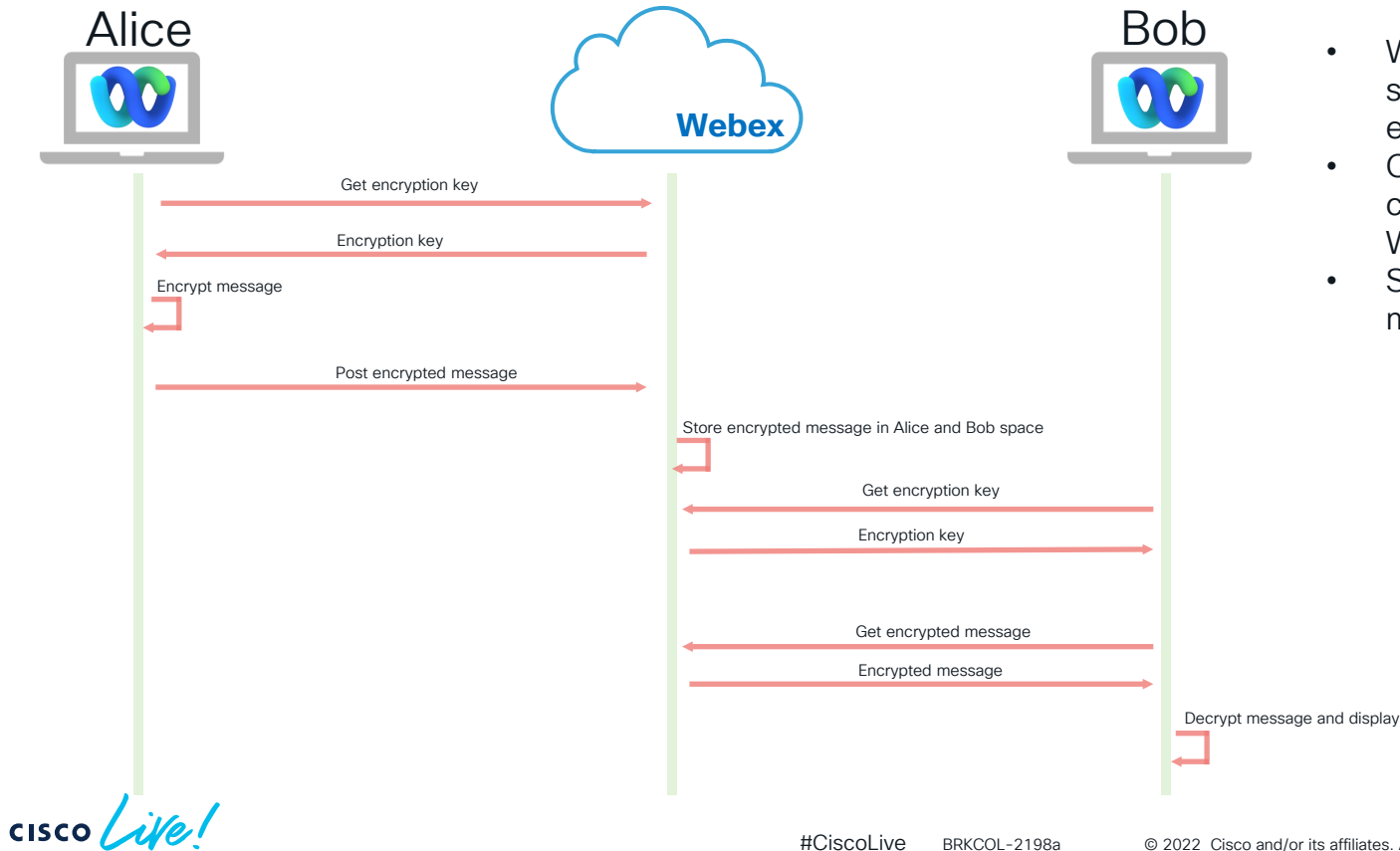
Thank you

CISCO *Live!*



#CiscoLive

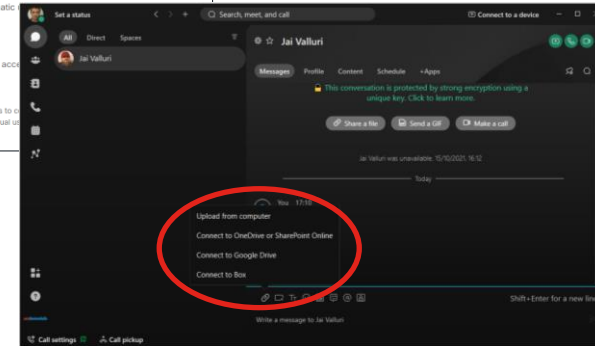
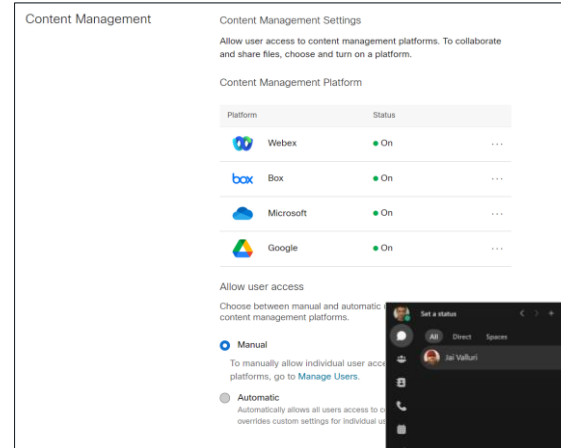
Messaging Architecture



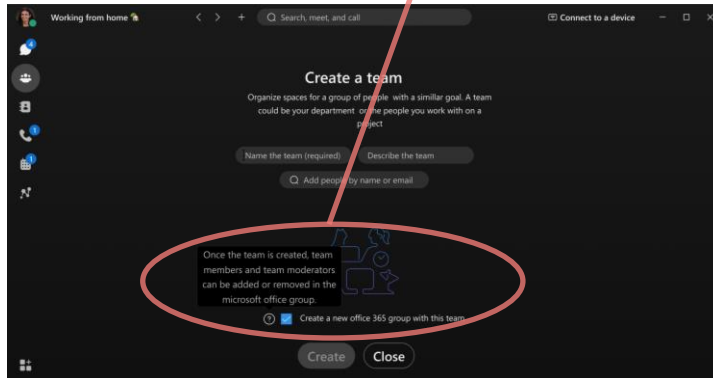
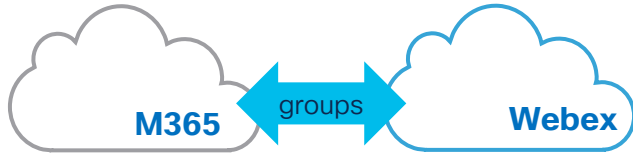
- Webex Messaging supports end to end encryption
- Only encrypted message content is stored in Webex
- Same for 1:1 and Space messaging

Content Management and Groups

- Webex App can integrate directly to your existing content management system
- Share files from your content management system in Webex App – the content never leaves your content system. i.e. the content is not posted to Webex, just the link
- Content Management can be implemented on an org or per user basis



Groups Integration



- Link Webex teams feature with Microsoft 365 groups via Groups Integration Hybrid service
- When user creates a team in Webex App, a M365 group is created (including team members)
- The team membership can then be maintained via the M365 group
 - E.g. as new team members join the organization, they can be synced to the Webex team automatically