

Practical knowledge sharing using collaboration tools

A personal journey

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Knowledge becomes valuable by sharing



Cisco Webex App

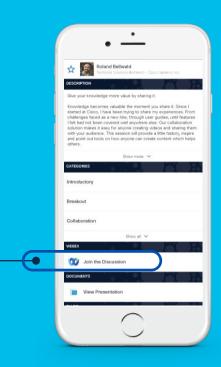
Questions?

Use Cisco Webex App to chat with the speaker after the session

How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click "Join the Discussion"
- 3 Install the Webex App or go directly to the Webex space
- 4 Enter messages/questions in the Webex space

Webex spaces will be moderated until February 24, 2023.



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What is in the box?



- Personal Experiences
- Examples
- Recommendations



- Detailed Guidelines
- Document Sharing



Agenda

- History, how did I get here?
- Why and What to Share?
- How to Share
- · How to Record
- Conclusion

History



History, how did I get here

• Project Diary during my Cisco Services times



Meeting a Beer Brewer in July 2015
 Knowledge becomes valuable by sharing



• It's on CCO (Cisco Connection Online)





Why and What



Why Sharing

- Helping others

 By documenting what took you more than a few minutes to find out
- Remind yourself E.g. a diary for yourself and others
- Documentation is often created by experienced people
 - A long-time employee may not remember her challenges as a new hire
 - A specialist may not remember his first questions
 - Basics are often forgotten
- Create or support a community By sharing news / experience gathered



What could you share?

- Lessons learned
- How to...
- Gaps
- Real life experiences
- Guides
- Updates / Diaries
- New technology
- Public knowledge
- · ... anything



How to Share



How to Share

- 1. Define your audience
- 2. Choose the channel / media
- 3. Create content
- 4. Share
- 5. Keep it simple



Audience and Media Selection

Audience, who would find this information useful?

- Private / Specific people
- Internal
- External / Public

Channel / media (How would they like to consume it?)

- Text / Article
- Animated / Video
- Virtual, Interactive
- Classroom



Beware of the class of information you are sharing



Text / Article

Blog post, article, reference

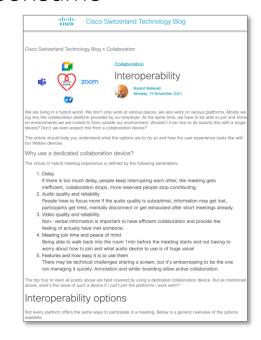
- + Readability
- + Searchable
- + Easy to update / modify







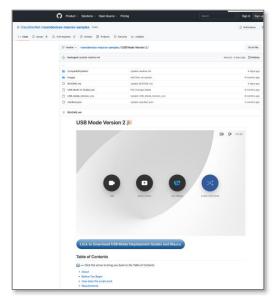
Effort to consume





Example: Blog Post

From the script to the product

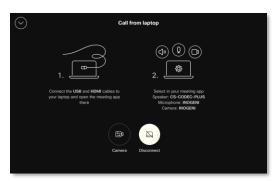


From an amazing Script...

Thank you Bobby!







...to a product

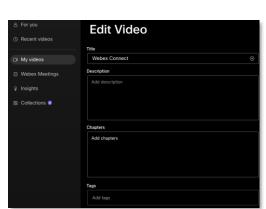
Via support community



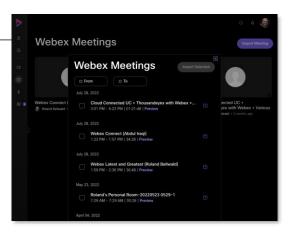


Asynchronous Video

- e.g. Vidcast
- +Simple to Create + Cand camera
- +Easy to update Trim, stitch and cut
- +Easy import from Webex-
- +Chapters
- +Tagging
- +Visibility



- -Limited editing options
- -(currently) no video upload





Select thumbnai

Playback speed

Edit transcript

Delete

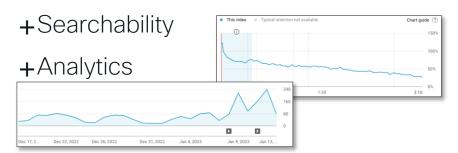
⊕ Stitch

ta Clip

Asynchronous Video

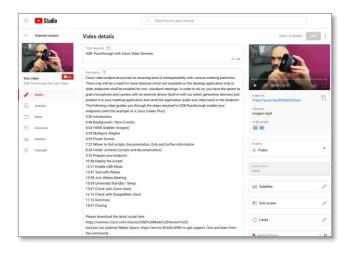
e.g. YouTube

- +Reach
 - 2.5 billion users worldwide



+Easy to consume

- Limited updates possibilities
- -Audience management
- –Advertisements



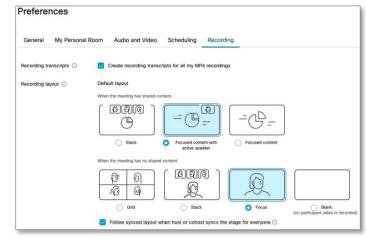
Virtual Meetings and its Recordings

Webex Meetings and Recordings

- +Secure and feature rich platform for smallest meetings to large webinars
- +Simple

 Just record during a meeting
- +Import into Vidcast, enables post editing
- +Export to mp4
- +Follow stage layout
- +Transcript

- No Updates possible
- -Limited Consumption options
- Limited sharing optionsImproved with Vidcast



How to Record



General Guidlines

How to record

Storytelling
 Keep the audience engaged, follow a story, follow common presentation best practices



Audio, the most important part of video

- Video, use of multiple cameras allows cuts
- Editing / Post Production







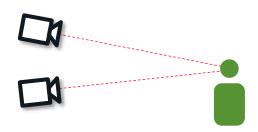




Video Recording Hints

Hard Cuts

Film from different angles, to allow cutting out unwanted parts of the presentation / interview.





Align Videos

No matter if it's a screen recording, action cam, drone, camera, make sure to maintain audio (with a clap) in order to align the video easily via the waveform.



How to Record

Equipment

- Microphones, the closer the better
- Camera, Cisco Codecs



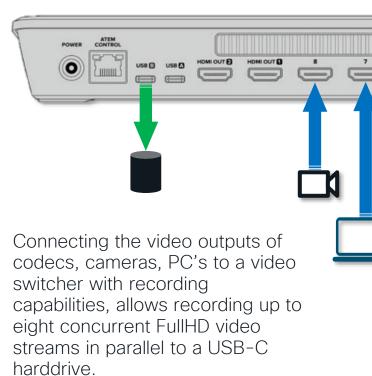
- GreenRoom
- ClassRoom setup







Video Endpoint Generated

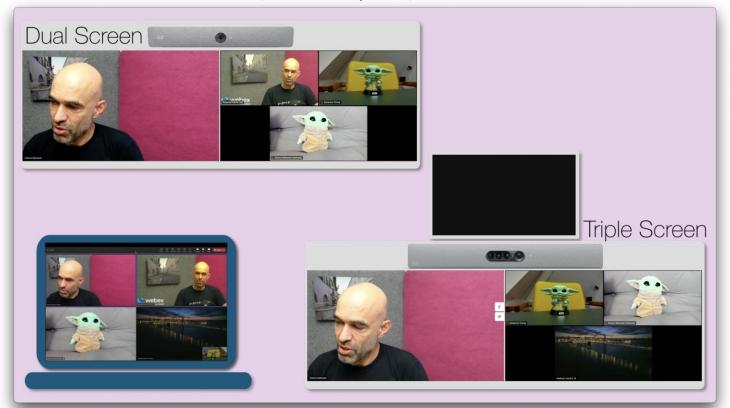




Codec Generated (post production)



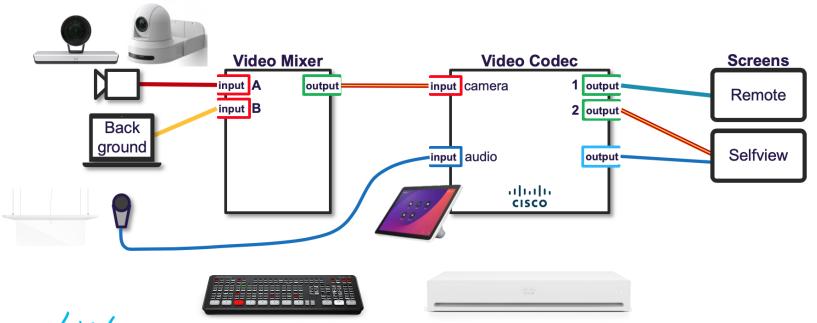
Codec Generated (example)



Green Room



Lighting is crucial for the effect, audio and video quality are important.





Virtual Meetings



Conclusion



Conclusion

- Knowledge becomes valuable by sharing
- Even normal things may be worth sharing
- Re-use what's available (video endpoints)



Share... Feedback!

References

- Vidcast
- Cisco Connection Online
- Green Room
- Wordpress, Blogger, Tumblr and Squarespace
- <u>USB Mode Code</u>, <u>Blog Post</u> and <u>Product</u>
- <u>Davinci Resolve</u>, <u>Final Cut Pro</u> and <u>Luma Fusion</u>
- Blackmagic ATEM Mini Extreme



Complete your Session Survey

- Please complete your session survey after each session. Your feedback is important.
- Complete a minimum of 4 session surveys and the Overall Conference survey (open from Thursday) to receive your Cisco Live t-shirt.



https://www.ciscolive.com/emea/learn/sessions/session-catalog.html





Related Sessions

- BRKCOL-1102
 Video Production and Webex, Using the Webex Service and Webex Endpoints to Enhance Your Events and Presentation by Justin Jordan
- BRKCOL-2994 Webex and your Home Office: Always Look and Sound Your Best! by Justin Jordan



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Thank you



cisco live!



