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#CiscoLiveAPJC BRKCOL-2023V

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# Enabling Workforce and Workspace Transformation

Vanessa Sulikowski – Distinguished Architect  
vBRKCOL-2023





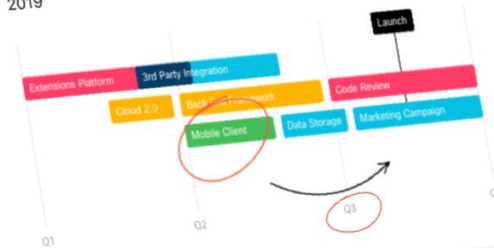


Workspace Transformation 2020 and beyond....





## Product Roadmap 2019



# Evolution of the workplace

Impact



**Traditional**  
(Process-focused)



**Agile**  
(Activity-based)



**Cognitive**  
(Experience-centric)

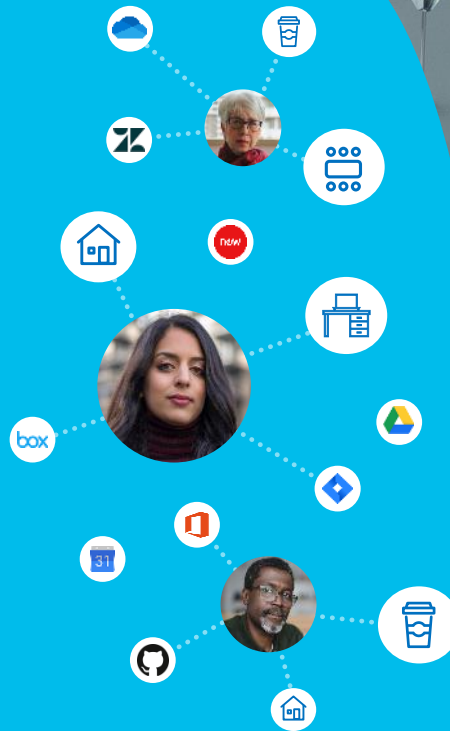
Time

# Agile Workspaces

Activity oriented

More mobility & technology

People + Technology + Space



## Friction & the space

40% of employees waste up to 30 minutes each day looking for meeting space

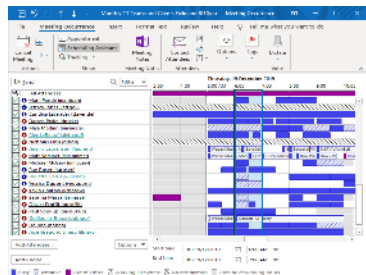
40% of meeting rooms are booked but unused

46% of office space is not used throughout the day on average and

45% of employees say they lack access to the right workspace at the right time



# Workspace Challenges



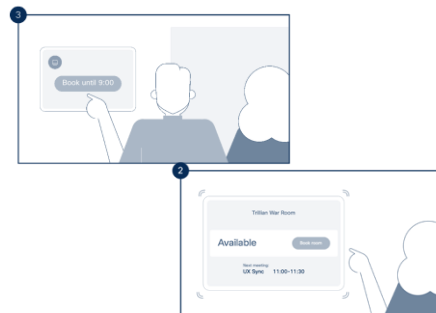
## Book Room

*Impossible to find time when a room and everyone free (no accurate room usage data)*



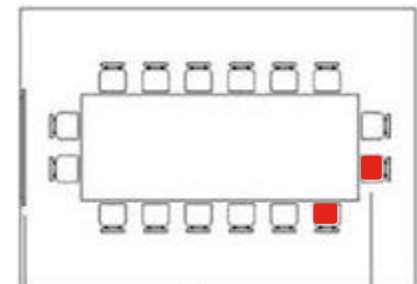
## Find Room

*Rooms mis-booked and Adhoc only can wander around and round floor looking for available space*



## Manual - Outside Only

*Panels – forget to check-in get overbooked and people knocking to get in – go outside to extend*



## Room Size Misuse

*Medium to Large rooms consistently used by only one or two people*

*Once finally in a space how do I easily connect????*

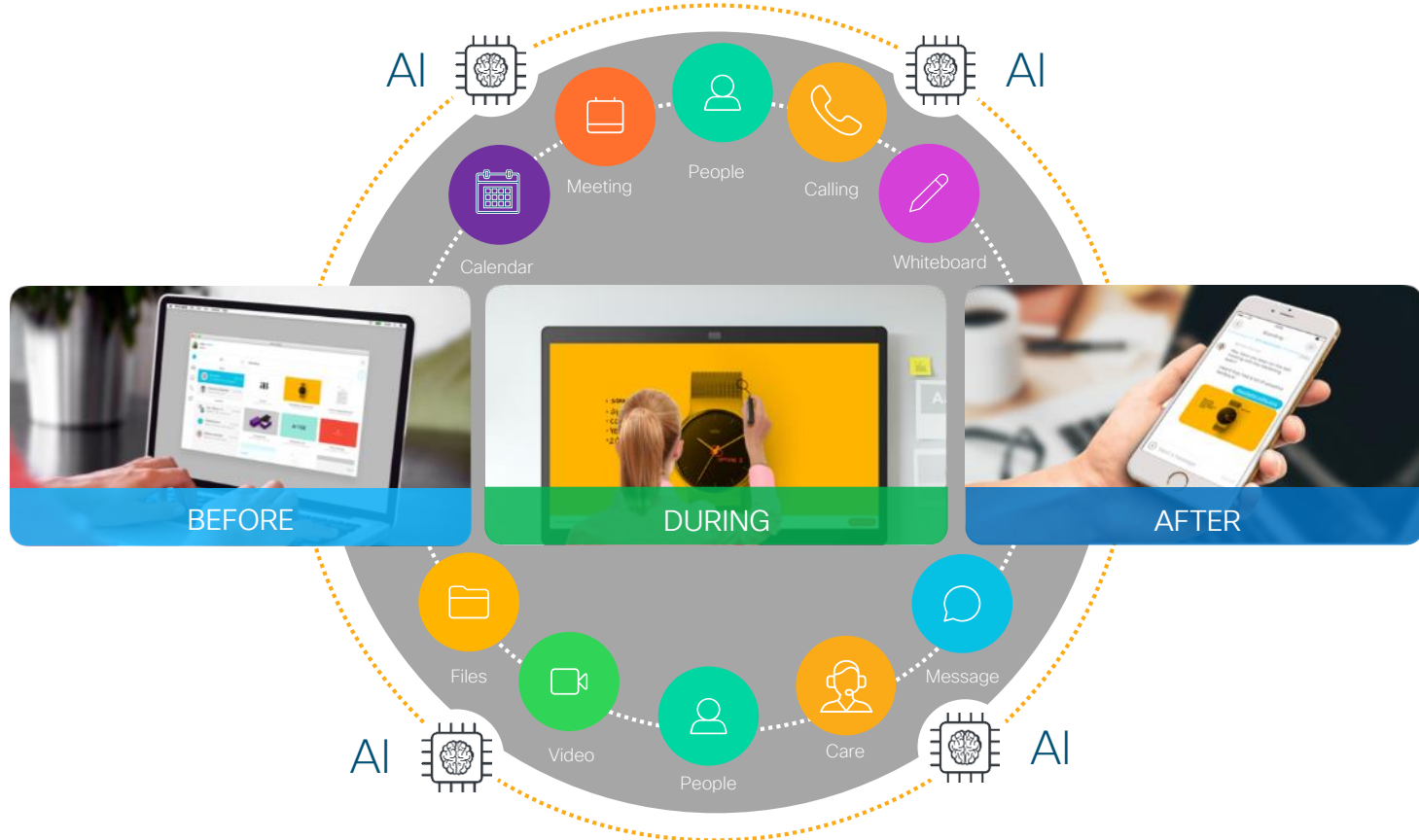


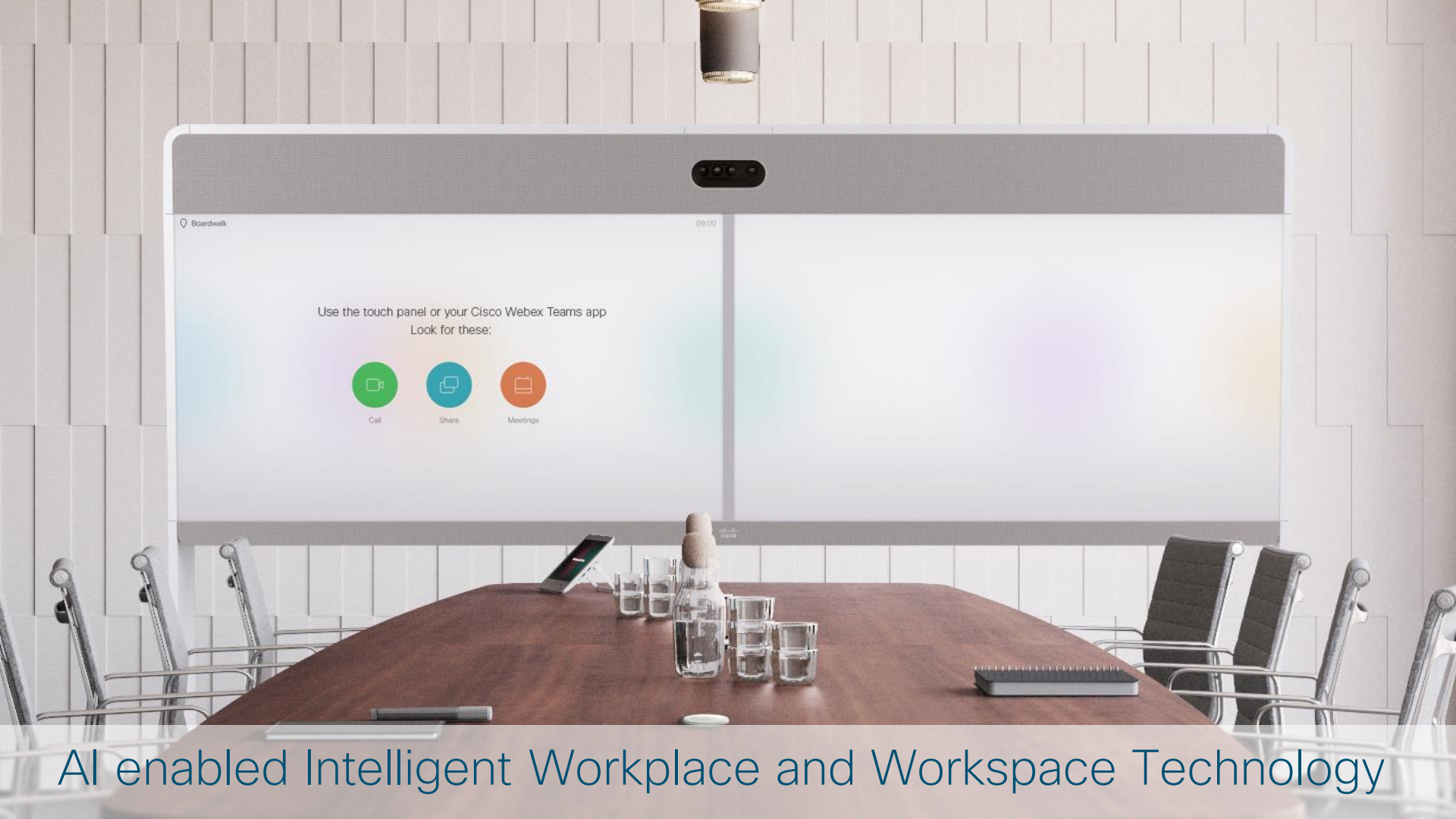


# Cognitive Workspaces

Eliminate friction in the employee journey  
Uninterrupted workflows  
Maximise experience & utilisation of space

# AI to augment and automate work





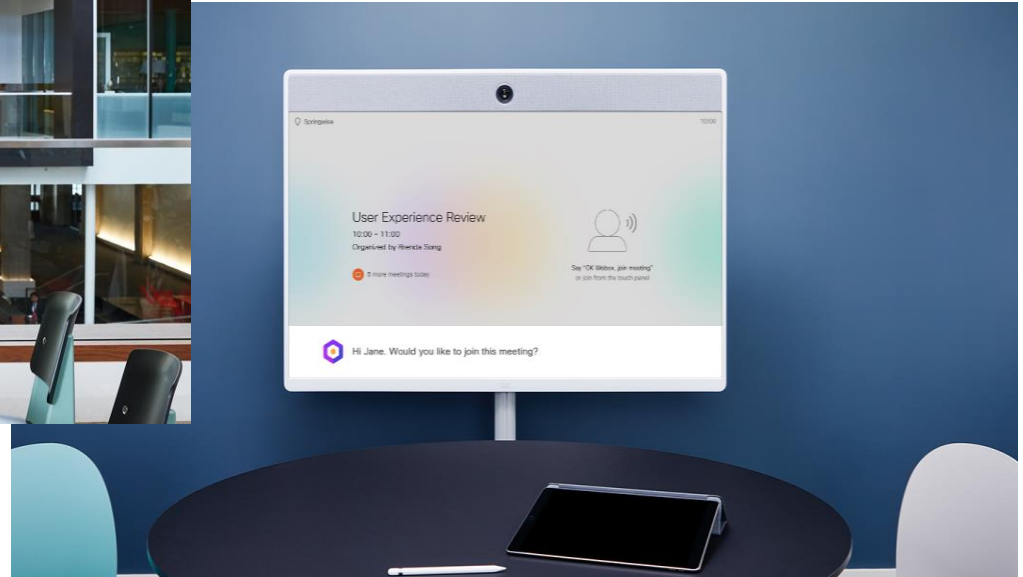
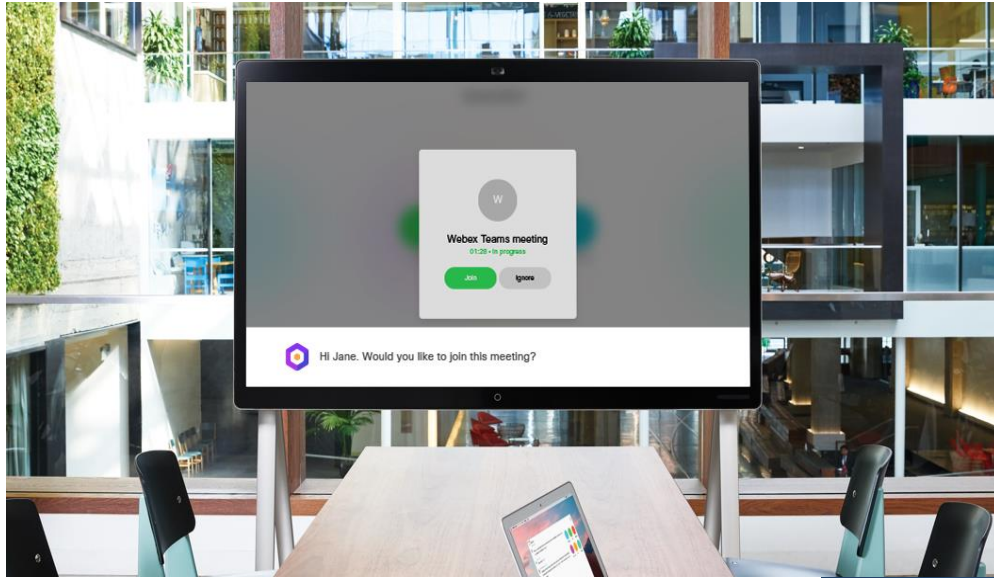
AI enabled Intelligent Workplace and Workspace Technology



"Ok Webex, join the meeting"

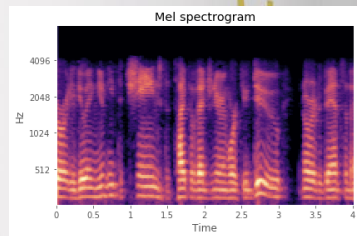


# Webex Assistant Proactive join

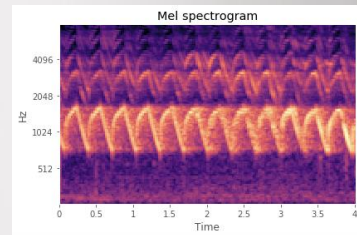


# AI Noise Detection

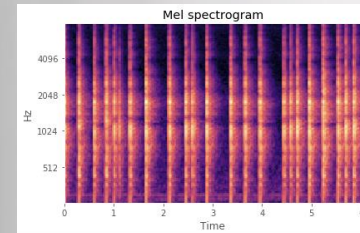
## Voice



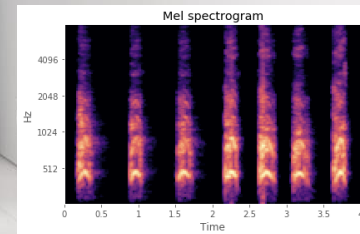
## Siren



## Tapping



## Dog



Detect and classify non-human noises



Audio distance: 1.90 Quality: 0.58 Far end: 0

F: 0.0% T: 86.4% U: 0.0% N: 0.0% S: 235

People count: 6

AI that detects and  
recognises you



# Webex understands interactions



## People



 Add people

In Meeting



Barbara German

You



Team Room



Simon Jones



Brandon Seeger



Catherine Sinu



Laurel Anders



Maria Rossi



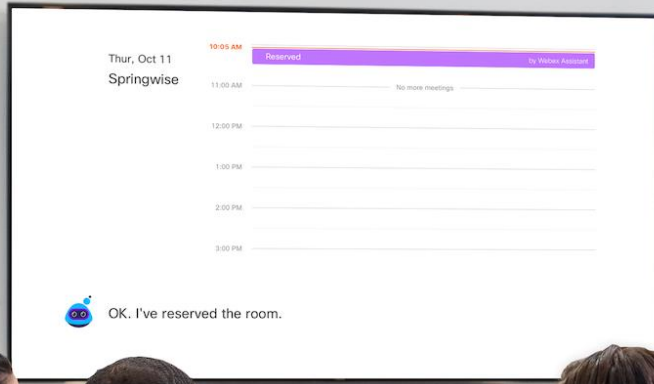
Brenda Song

Left the room



Giacomo Drago

# Intelligent Reservations



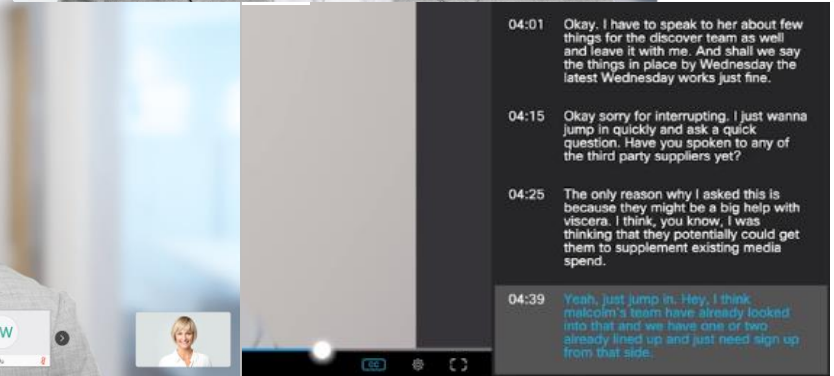
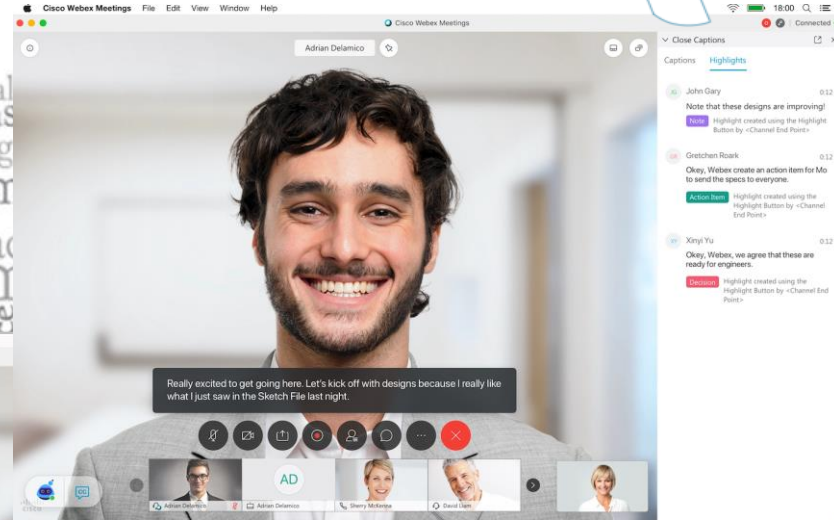
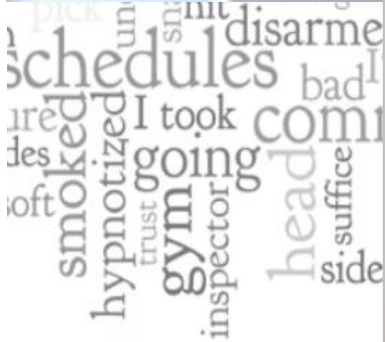
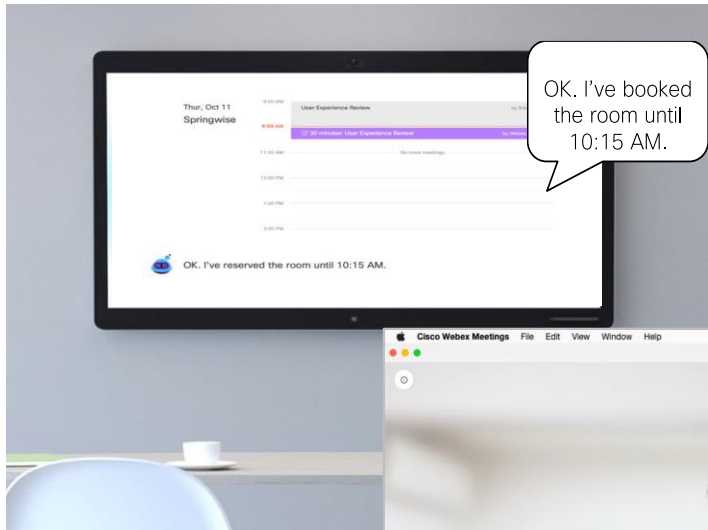


# Intelligent Meeting Extensions

Ok Webex, we need this room for another 15 minutes



# Cognitive Collaboration Assistants works with you



# Intelligent Location Analytics





# Intelligent Spaces



# Intelligent Spaces





Intelligent Spaces for All







# Thank you





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