# Let's go cisco live! #CiscoLive



# Securing Hybrid Collaboration with Webex

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# Cisco Webex App

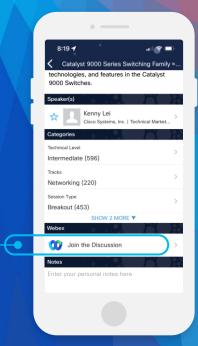
## Questions?

Use Cisco Webex App to chat with the speaker after the session

### How

- 1 Find this session in the Cisco Live Mobile App
- Click "Join the Discussion"
- 3 Install the Webex App or go directly to the Webex space
- 4 Enter messages/questions in the Webex space

Webex spaces will be moderated by the speaker until June 9, 2023.



https://ciscolive.ciscoevents.com/ciscolivebot/#PSOCOL-1024





- 360-degree approach to security
- Differentiated Security
- New Security Features
- Partner Integrations
- Data Privacy & Sovereignty

Hybrid Work is a key factor in influencing security planning today



Work from home



Work from the office



Work from anywhere

# The true cost of a data breach

On average, a breach costs between \$4M - \$10M dollars for a company [1]

When a breach can be resolved faster, companies can save

an average of \$1.12M

Is your organization prepared?

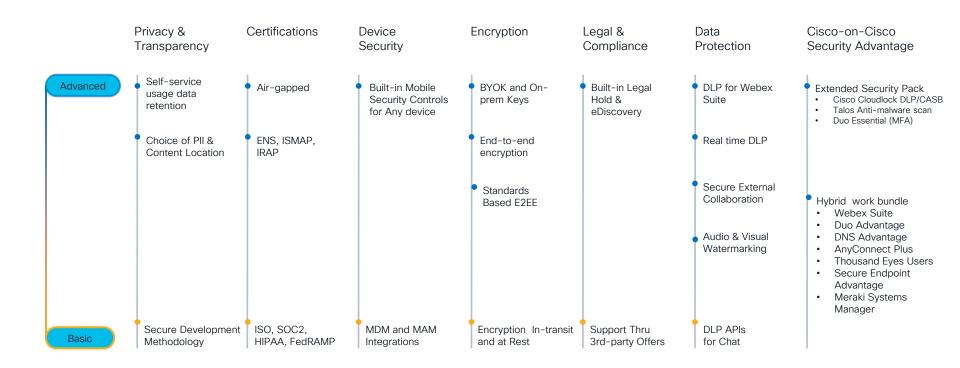


360-degree approach to security





# Differentiated security





# New security feature announcements



# Fine-grained Access Control

- · Multiple IDP support for authentication
- · Location-based Administration
- Custom Roles<sup>1</sup>
- Public SCIM 2.0 API
- Assign Roles to Group<sup>1</sup>
- Simplified Okta Sync<sup>1</sup>
- Sign-in Audit Logs



# Keep Your Sensitive Data Private & Confidential

- Bring Your Own Cloud KMS<sup>1</sup>
- Zero Trust Security for Webex with External Identity Verification<sup>1</sup>
- Zero Trust Security for 1-1 Call<sup>1</sup>
- Block sensitive user search<sup>1</sup>
- Voice Biometrics
- Caller Identity Verification



# Prevent Data Leakage

- Audio Watermarking
- Visual Watermarking<sup>1</sup>
- Real-time DLP for files<sup>1</sup>
- File classification and policy enforcement<sup>1</sup>
- Cloud recordings access only from corporate network



# Easy Compliance & Security Controls

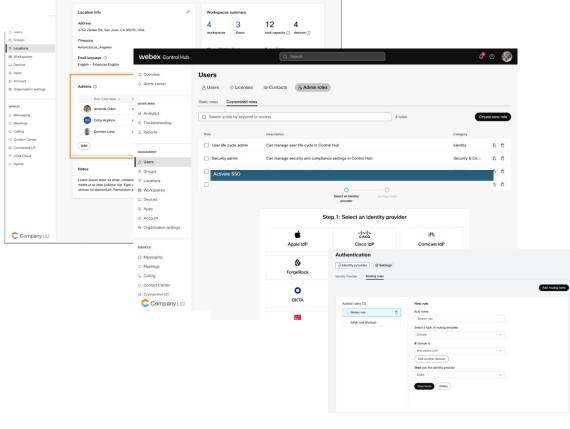
- Calling compliance<sup>1</sup>
- Business Texting compliance<sup>1</sup>
- Auto admit for standard scheduled meetings
- Personal room lobby control for unverified and verified external user
- Internal and external meeting join control

1 Coming soon



# Fine-grained Access Control

- Multiple IDPs Support Generally Available
- Location Admins Calling & Devices<sup>1</sup> In beta
- Custom Role<sup>2</sup>
- Assign Roles to Group <sup>1</sup>



Actions v

<sup>1</sup>Q2CY23, <sup>2</sup>Q4CY23 Webex for Government [FedRAMP] Planned



webex Control Hub

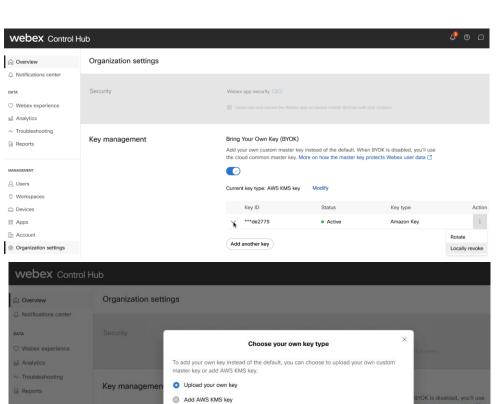
SJC - Building 2

# Keep Your Sensitive Data Private & Confidential

- Bring Your Own Key Generally Available
- Bring Your Own Cloud KMS<sup>1</sup>
- Zero Trust Security with External Identity Verification <sup>1</sup>
- Zero Trust Security for 1-1 Call<sup>1</sup>

<sup>1</sup>Q4CY23 Webex for Government [FedRAMP] Planned





Cancel



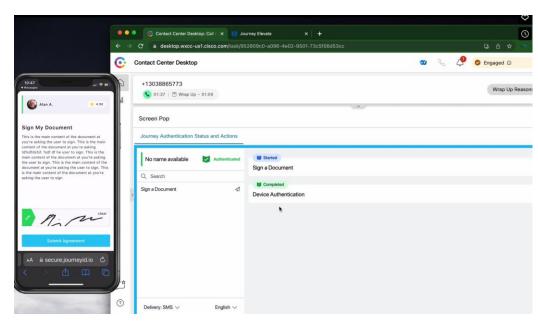
# Caller Identity Verification

with Journey + Webex Contact Center





- **KYC Compliance verification** face biometric, eForm, device data, document proof and more
- **Digital Identity Verification** verify your customers using biometrics matched to a photo ID
- Continuous Authentication For Agents - Use biometrics to secure at home and outsourced agents



102CY23 Webex for Government [FedRAMP] Planned



# Prevent Data Leakage with Extended Security Pack

- Real-time DLP for Files<sup>1</sup>
- File classification and policy enforcement<sup>1</sup>
- Block sensitive users and devices search & communication<sup>1</sup>

<sup>1</sup>Q2CY23 Webex for Government [FedRAMP] Planned



# Extended Security Pack



# Open ecosystem for partner integrations



























Sompliance

Security





































































# Secure Meeting with Watermarking

Audio Watermarking Generally Available

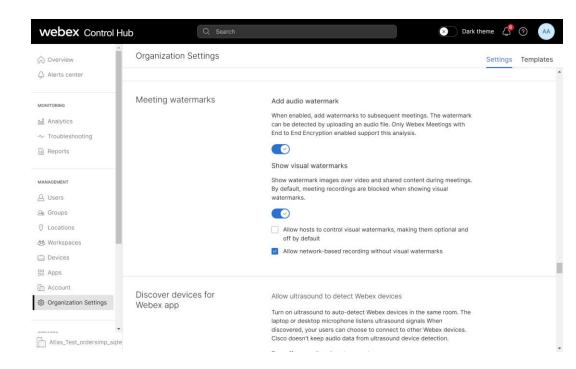
Visual Watermarking 1 In Limited Availability

### **Benefits**

- Discourage and track corporate espionage
- Identify sources and legitimacy of recordings
- Identify leaks of sensitive financial information

Q3CY23 Webex for Government [FedRAMP] Planned





# "Local Webex" Ladder of Excellence

+ Optional

dedicated instance

Secure cross-company, cross-border collaboration for governments, businesses and consumers that is Air-gapped compliant with local regulations on data residency, Trusted Cloud Commitment for access and controls **Global Trusted US National Security and** Defense Cloud Multiple partner hosted **US Trusted** solutions + Air-gapped Cloud **FedRAMP** + Dedicated Data customer DC + Customer or partner Residency supplies personnel & hardware for local EU control, strong CLOUD Local Canada act protection Presence + Local controls and operation, security + Guaranteed location clearance India for PII and UGC South Korea



Standard SaaS with no location or operational

guarantees

# Air-gapped Webex

- A Webex environment/solution that meets highest-degree of connectivity, operational controls and requirements
- Solution for US National Security and Defense community
- Fully hosted within separate enclave and operated by US Citizens on US soil with required clearance

# Webex Announces Cloud Collaboration Solution for National Security and Defense

Apr 12, 2023 – Jeetu Patel





Collaboration software is an essential tool for organizations to work together effectively. However, many regulated markets including Banking, Health Care, Finance and Government have additional security measures to allow teams to collaborate without compromising the security of sensitive data.

Webex already supports National Security and Defense environments with secure, on-prem calling, meeting, and messaging services. As our customer needs evolve, we're committed to continually diversifying our portfolio with secure, cloud-based solutions for specialized security requirements.

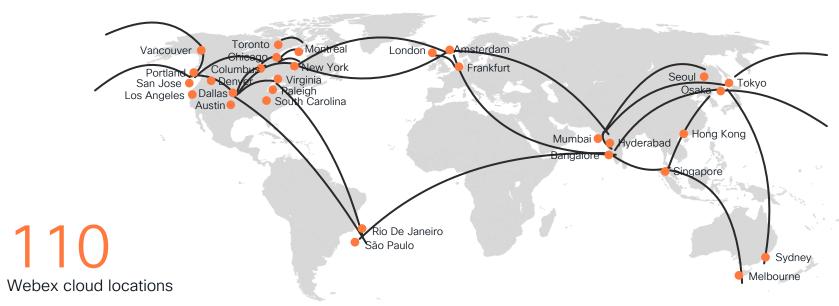
Today, we are pleased to announce that Webex by Cisco is committed to delivering an air-gapped, cloud-based collaboration experience for National Security and Defense beginning 2024. We'll provide National Security and Defense with the extreme level of security needed, without sacrificing the amazing user experience our civilian and commercial customers are accustomed to.

### Air-gapped Trusted Cloud

The U.S. Government has an established approach to security assessment and authorization for cloud products and services for National Security and Defense. This includes air-gapped cloud deployments, which are isolated from public networks and operated on U.S. soil by local staff with specific security clearances to handle sensitive data.



# Scalable and global.



- Global presence with local compliance
- Unmatched real-time media performance
- Failover and disaster recovery

### Meet legal, contractual or corporate policy on data residency

· Data Residency in US, EU and Canada

PSOCOL-1024

- In-Region Content of User Profiles, User-generated Content , Analytics & Troubleshooting, Billing, Operational Data
- Only solution in the industry to provide full data residency including PII in billing and operational data



# Leader in Collaboration Security



Webex has the most security and privacy controls and is the only major UC&CaaS vendor that provides Ultra Secure Communications





Recognized by NSA as "best in breed"

No Jitter Dec.2021: <u>Evaluating Cisco, Microsoft, Zoom</u> on UCaaS Security | No Jitter

**TechVision** 

"Rated most secure"





# Fill out your session surveys!



Attendees who fill out a minimum of four session surveys and the overall event survey will get **Cisco Live-branded socks** (while supplies last)!



Attendees will also earn 100 points in the **Cisco Live Challenge** for every survey completed.



These points help you get on the leaderboard and increase your chances of winning daily and grand prizes



# Continue your education

- Visit the Cisco Showcase for related demos
- Book your one-on-one Meet the Engineer meeting
- Attend the interactive education with DevNet, Capture the Flag, and Walk-in Labs
- Visit the On-Demand Library for more sessions at www.CiscoLive.com/on-demand



# Thank you



# Cisco Live Challenge

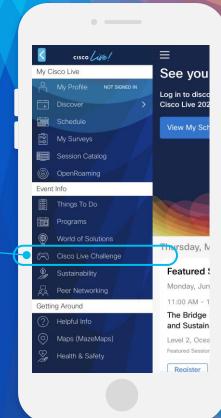
Gamify your Cisco Live experience! Get points for attending this session!

### How:

- Open the Cisco Events App.
- 2 Click on 'Cisco Live Challenge' in the side menu.
- 3 Click on View Your Badges at the top.
- 4 Click the + at the bottom of the screen and scan the QR code:







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