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How Inclusive Language Can Positively Impact Your Business

Moderated by Elaine Mason With Gloria Goins, John Rivers and Nadine Fakhoury

IF-1002







- Introductions
- Why Practice Inclusive Language?
- Panel Discussion
- Q & A

Speakers



Elaine Mason
Senior Vice President
Strategy
& Innovation

Moderator



Gloria Goins
Chief Diversity,
Equity, and
Inclusion Officer

Panelist



John Rivers
Vice President,
Global Service
Sales

Panelist



Nadine Fakhoury
Sr. Director of
Solutions Engineering,
Global Enterprise

Panelist



"Language is a powerful tool for creating a more inclusive world. By choosing our words carefully, we can make a positive difference in the lives of others."

- Desmond Tutu



Why is it Important to Business?

- Attracts and retains customers
- Improves hiring and retaining the best people
- Increases productivity
- Drives Innovation
- Develops trust

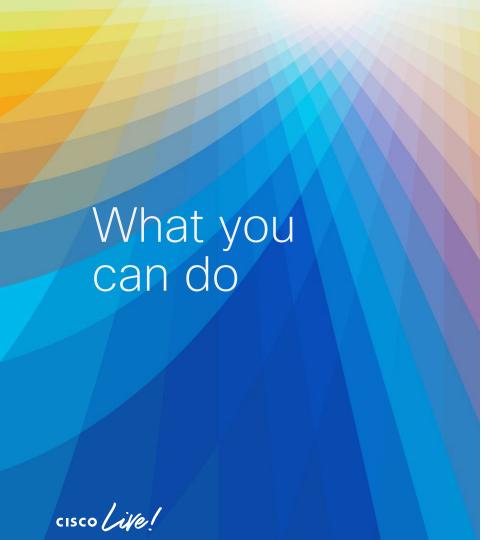
People at high-trust companies report:

- 74% less stress
- 106% more energy at work
- 50% higher productivity, 13% fewer sick days
- 76% more engagement
- 29% more satisfaction with their lives
- 40% less burnout than people at low-trust companies

Cisco's Policy on Inclusive Language

Preliminary focus is on code, and context is important

Terms	Recommended Replacements	Context
master / slave	primary/secondary or primary/subordinate or control/data (for clustering)	The terms master/slave are harmful to Black and people of color contributors, employees, partners, customers and endusers. As the Internet Engineering Task Force (IETF) puts it, "Masterslave is an oppressive metaphor that will and should never become fully detached from history." Using "master" in absence of explicit "slave" usage is still harmful, because it implies the existence of a slave, subordinate, or "less than" entity.
whitelist / blacklist	permit (list)/block (list) or allow (list)/block (list)	The underlying assumption of the whitelist/blacklist metaphor is that white = good and black = bad. Because colors in and of themselves have no predetermined meaning, any meaning we assign to them is cultural.



Attend the tech session:

Devlit -2761
Automating Language Bias out of Code
Anne Gentle, Leader, Global Developer Experience
Thursday June 8 10:00 a.m.



Cisco Policy on Inclusive Language

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Thank you



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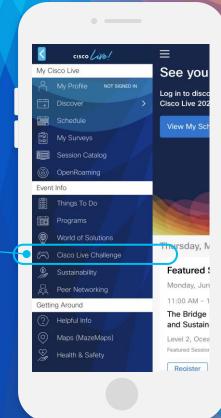
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