

The Cisco Live! logo, featuring the word "CISCO" in a dark blue, sans-serif font, followed by "Live!" in a dark blue, cursive script font.

CISCO *Live!*

The text "Let's go" in a large, dark blue, sans-serif font, positioned to the left of a bright white sunburst graphic that radiates across the right side of the image.

Let's go

#CiscoLiveAPJC



The bridge to possible

# Cisco Secure Access

Overview and End-to-end flow review

Jonny Noble – Director, Technical Marketing

@JonnyNoble3

BRKSEC-1708

CISCO *Live!*

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“Reconciliation” – Dustin Koa Art

# Cisco Webex App

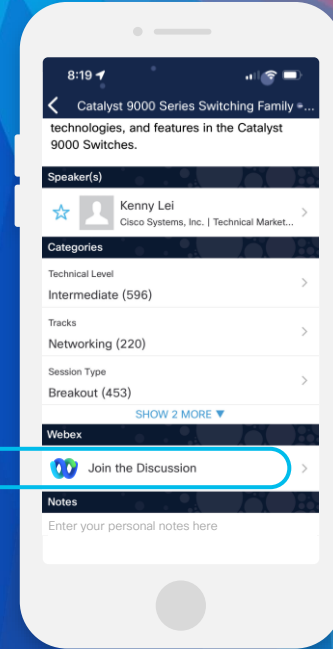
## Questions?

Use Cisco Webex App to chat with the speaker after the session

## How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click “Join the Discussion”
- 3 Install the Webex App or go directly to the Webex space
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Webex spaces will be moderated by the speaker until December 22, 2023.



<https://ciscolive.ciscoevents.com/ciscolivebot/#BRKSEC-1708>

# Abstract

- This session provides an end-to-end introduction and overview for Cisco's latest Security Service Edge solution, Cisco Secure Access
- We will take a closer look at the latest innovations in Cisco's Secure Service Edge (SSE), including new ZTNA client-based and clientless capabilities, simplified policy management, and a unified client that will remove the frustration of securely connecting for your hybrid workforce, all coming together to protect your users and applications
- The session will start by defining the current challenges enterprises are facing and the use cases that Cisco Secure Access solves, followed by an overview of the architecture, a deep dive on the flow of data for the supported use-cases for secure internet and private access, what differentiates this solution from others in the market, concluding with a look at the dashboard and end-user experience
- Ample time will be kept for QA and an open discussion with the audience

# Jonny Noble – About me...



- I am Director of Technical Marketing for Cloud Security at Cisco, with expertise in Secure Service Edge and surrounding SASE-related technologies
- I am focused on cyber-security and have over 25 years of vast experience in customer-facing disciplines in leading global hi-tech organizations
- I am a seasoned speaker at Cisco Live events and regularly represent Cisco at numerous other customer and partner events, trade shows, and exhibitions
- I hold degrees in Electronics, Sociology, a Business MBA, and am CISSP certified



# Agenda

- Session Introduction
- Setting the scene for Cisco Secure Access
- What have we built?
- Architecture and flow
- Demos
- Q&A and summary

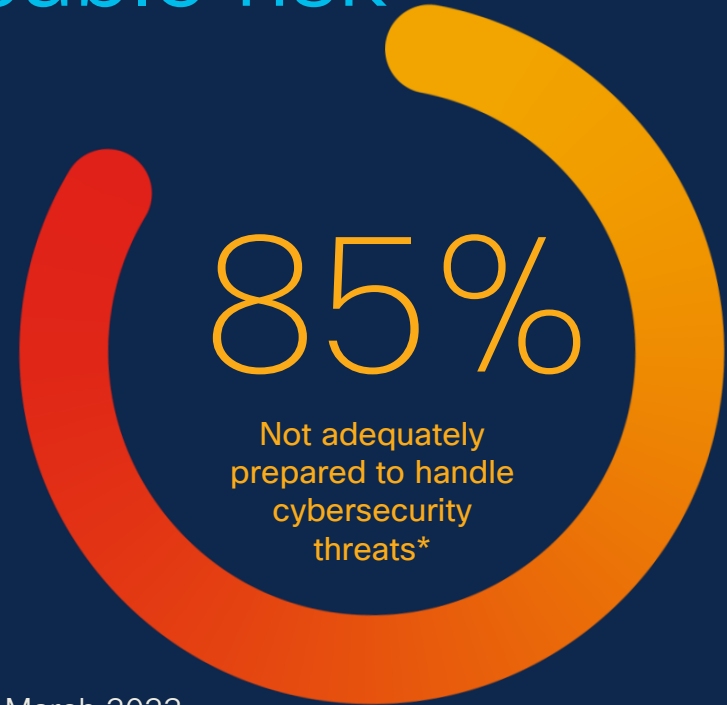
Let's set the scene,  
and session  
expectations





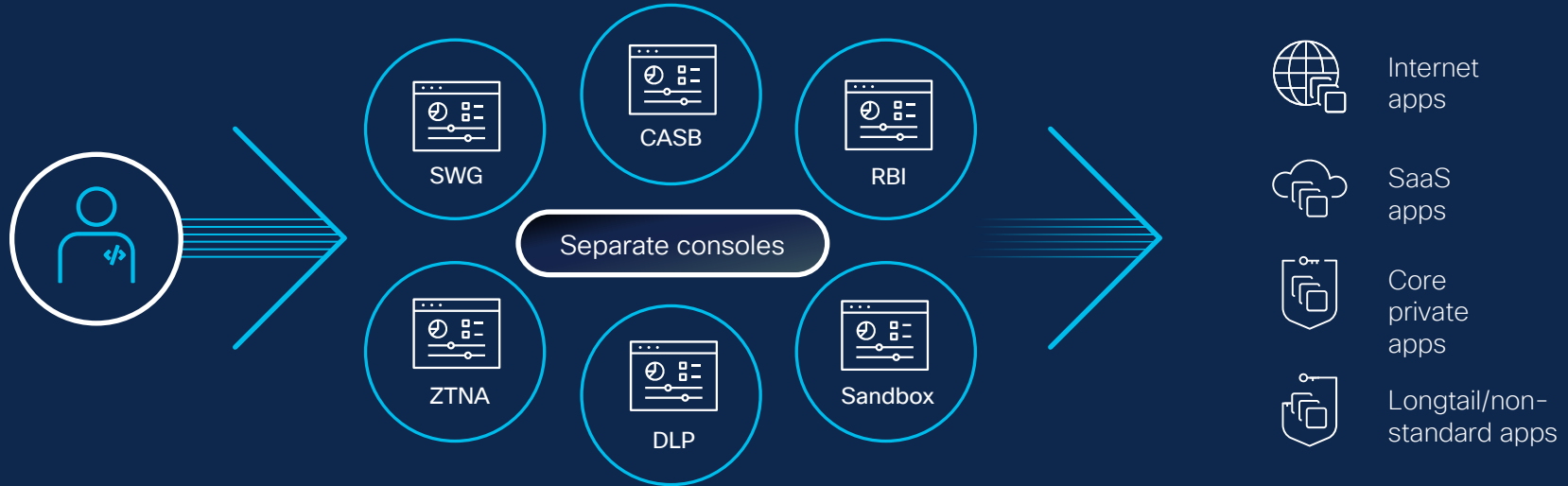
# Hybrid work era creates unmanageable risk

Your organization's security wasn't designed for a hyper-distributed model



\* Source: Cybersecurity Readiness Index – Cisco: March 2023

# The multi-vendor approach is problematic





Lookout

COALFIRE

red canary

CAfee

passbase

Prove

CHECK  
POINT

FusionAuth

Ping  
Identity

sophos

deepwatch

KnowBe4

U410

hackerone

ORCEPOIN

axio

paloalto

CROWDSTRIKE

GoGuardian

NowSecure

VARONIS

DARKTRACE

RAPID7

HUNTRESS

deepwatch

7500

Cisco

Cisco and/or its affiliates

Cisco Public

# Current patchwork approach intensifies the problem

More products leads to more complexity within your business and IT environment

Exfiltration

Ransomware

Lateral movement

Web threats

Stolen credentials

Spam

# 76

Average number of  
security tools used  
per enterprise today

New threats spawn new vendors, putting the burden on customers

# Customer care-about

## Visibility and Control

No visibility in direct-to-Internet traffic.  
Siloed, disaggregated dashboards

## Simplified Remote Access

Many on-prem, private applications.  
Need for simplified end user experience

## ZTNA is a journey

Need user access control, security posture  
management, application and user group policies

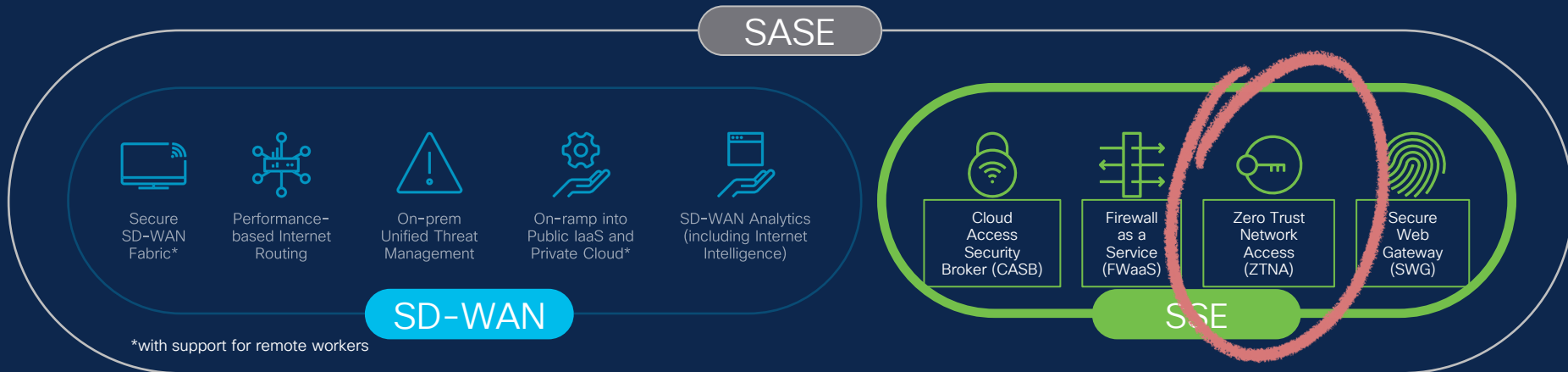
## Segmentation

Granular segmentation and  
zero trust policies for applications



# SASE/SSE approach is the technology foundation

Fundamental to your security strategy for a hyper-distributed world



# Eliminate unnecessary decisions

How would you like to connect to your applications?



# Reimagine the user experience:

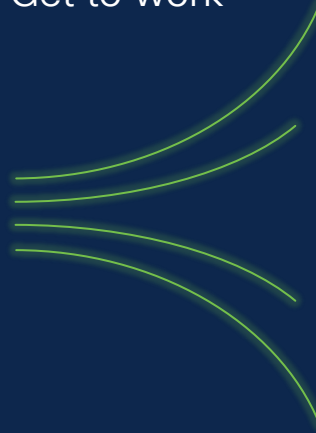
Cisco Secure Access makes the connections you need

1 Authenticate



Note: Supports both client and clientless connectivity

2 Get to work



Internet apps

Protected by SWG



SaaS apps

Protected by CASB



Private apps

ZTNA gives controlled access  
to selected applications



Traditional apps

VPN gives network access  
for existing applications

What have we built?

Cisco Secure Access

Better for users, easier for IT,  
and safer for everyone

# Cisco Secure Access

Modernize your defense with converged cloud security in a single subscription



## Better for Users

Facilitate a frictionless workforce experience



## Easier for IT

Lower cost and increase efficiencies



## Safer for Everyone

Reduce risk and improve business resilience

Imagine cybersecurity that's  
**safer and easier for everyone**



# Unique secure access that is easier and safer for everyone...

From anywhere

## Cisco Secure Access

To anything



Remote users



Managed and unmanaged devices

Better for Users  
Exceptional User Experience



Users Login and get to work



Easier for IT  
Simplified IT Operations



IT has one dashboard to see traffic, set policies, and analyze risk



Safer for Everyone  
Tighter Security



Converged, cloud-native security defends against the unknown



Web



Public SaaS apps



Private apps

Converged cloud-native security on a single platform

# SASE/SSE approach is the technology foundation

Fundamental to your security strategy for a hyper-distributed world



# Cisco Secure Access

A comprehensive Security Service Edge (SSE) solution to accelerate your SASE journey

## Core SSE Capabilities



Firewall as a  
Service  
(FWaaS)



Secure Web  
Gateway (SWG)



Cloud Access  
Security  
Broker (CASB)



Zero Trust  
Network  
Access (ZTNA)

and so much more in one subscription...

- Cisco SD-WAN integration
- 3<sup>rd</sup> party integrations (IdP, MDM (posture), and other security tools)
- Global scale with Cisco data centers and public cloud locations

# Going beyond Core Security Service Edge

## Cisco Secure Access



VPNaaS

Digital Experience Monitoring

DNS Security

Remote Browser Isolation

Data Loss Prevention

Advanced Malware Protection

Sandbox

Talos Threat Intelligence

AI-powered Platform

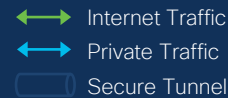
Consolidate security into one cloud solution with a single subscription

# Architecture and flow drill-down



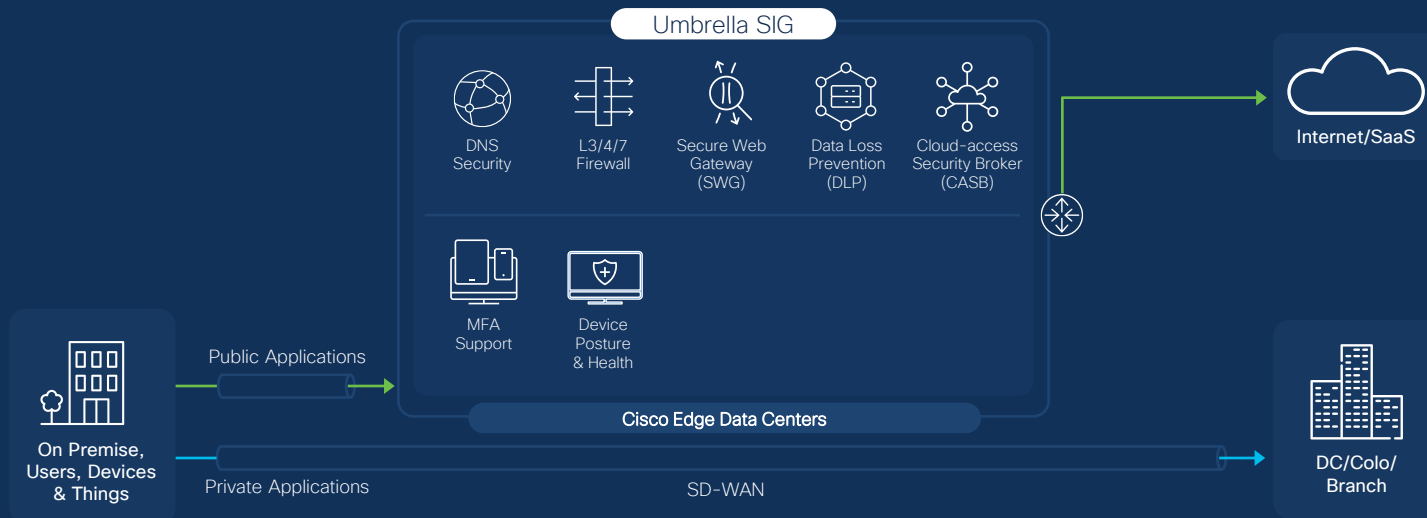


# Evolution from Cisco Umbrella SIG

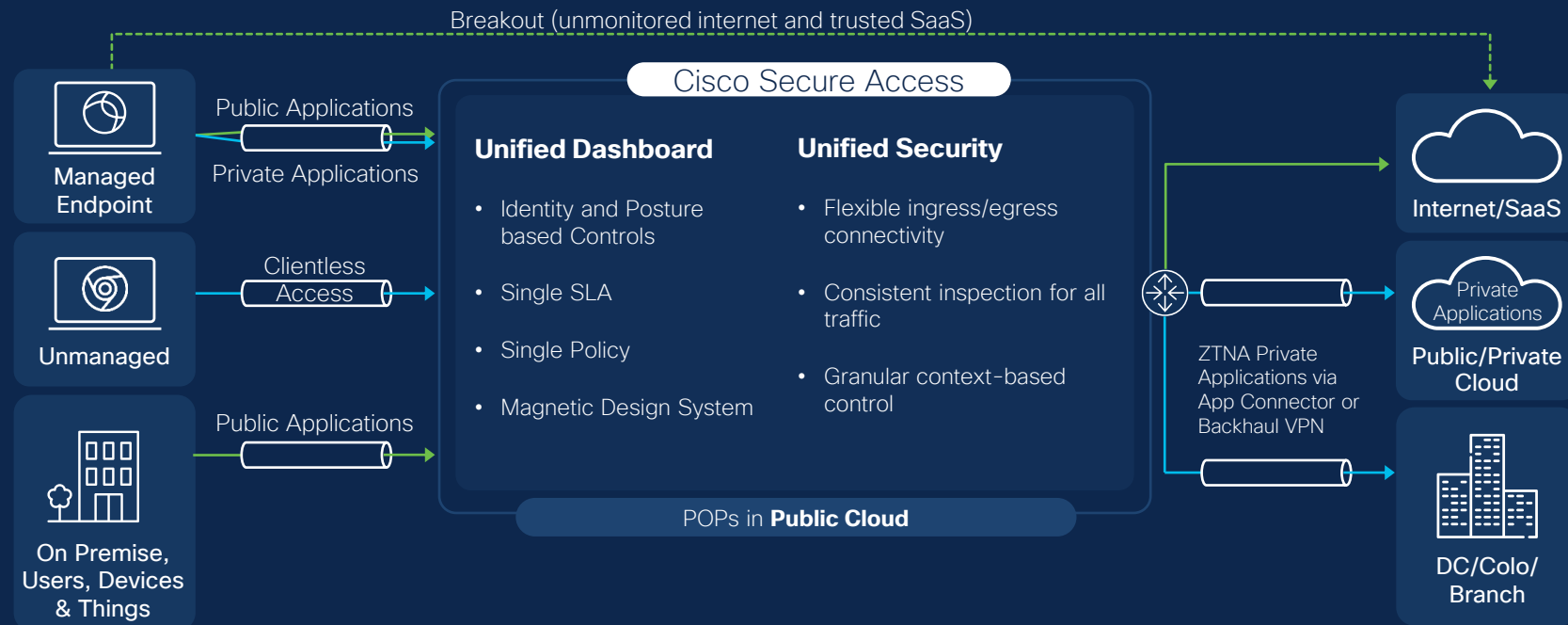


## Main use-cases

- Secure Internet Access
- POPs in Cisco Edge Data Centers
- Meraki and Viptela SD-WAN Integration from DIA to SIA



# Architecture overview

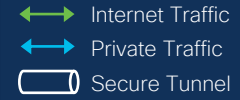


Users & Devices

How

Apps

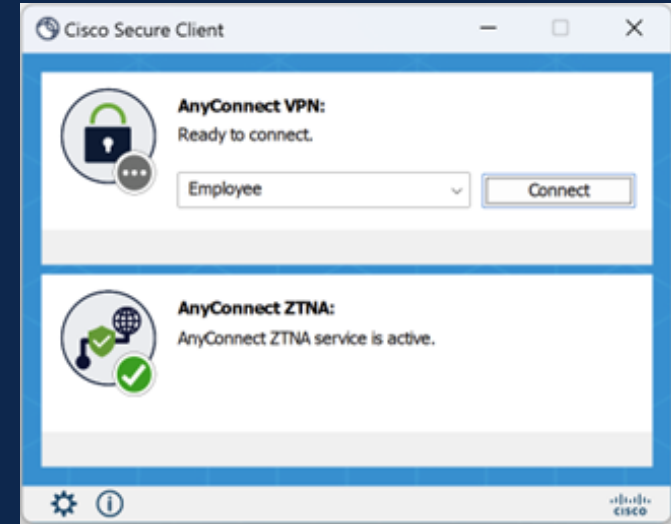
# Architecture overview: Who



# Zero Trust Access Module

New in Cisco Secure Client

- Transparent user experience
- Proxied resource access with coarse-grained or fine-grained access control
- Service managed client certificates with TPM/hardware enclave key storage
- Support for both TCP and UDP applications
- Cisco and third-party VPN client interop
- Next-generation protocol (QUIC & MASQUE)



# What are QUIC and MASQUE?

## QUIC (not an acronym)

- UDP-based, stream-multiplexing, encrypted transport protocol
- First used in Google Chrome in 2012
- Used for HTTP/3, Apple iCloud Private Relay, SMB over QUIC, DNS over QUIC, etc.
- Optimized for the next generation of internet traffic with low latency and high capacity, compared to TLS over TCP
- Supports micro-tunnels

## MASQUE (Multiplexed Application Substrate over QUIC Encryption)

- IETF working group focused on next generation proxying technologies on top of the QUIC protocol
- Provides the mechanisms for multiple proxied stream and datagram-based flows inside HTTP/2 and HTTP/3
- Used by iCloud Private Relay since 2021
- HTTP/2 and HTTP/3 extensions allow for the signaling and encapsulation of UDP and IP traffic

When combined, MASQUE + QUIC provides an efficient and secure transport mechanism for TCP, UDP and IP traffic for both web and non-web protocols

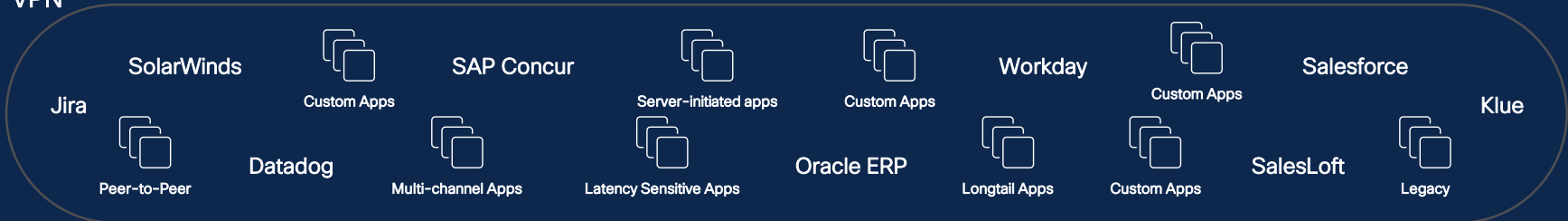


# Challenges with the journey to Zero Trust

Zero Trust



VPN



# App compatibility with Zero Trust

## Examples of private apps that don't work well with Zero Trust

- Client-to-client traffic (i.e. peer-to-peer VoIP)
- Server-to-client traffic (i.e. remote desktop; remote assistance)
- Applications that require a unique client IP (i.e. SMBv1)
- Applications that require SRV DNS records (i.e. Active Directory, Kerberos, SCCM)
- Applications that require the server to send a data payload (after the TCP 3-way handshake), before the client will send a data payload (i.e. MySQL Studio)
- Applications that perform an ICMP connectivity check prior to connecting via TCP or UDP

# Simplify the journey to Zero Trust with migration



# Why QUIC?



Fast connection establishment (0-RTT)



Ability to change IPs without renegotiation (Connection migration)



No waiting for partially delivered packets (Individually encrypted packets)



Not vulnerable to TCP meltdown (UDP transport)



No head-of-line blocking (Stream multiplexing)



Can simultaneously use multiple interfaces (Multipath)

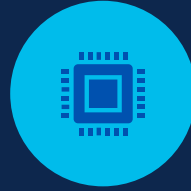
# Why MASQUE?



No direct  
resource  
access (Proxy  
architecture)



Broad  
application  
support (TCP,  
UDP and IP)



Fallback to  
HTTP/2 (TCP  
443) if QUIC  
(UDP 443) is  
blocked



Flexibility to  
support per-  
connection, per-  
app or per-  
device tunnels

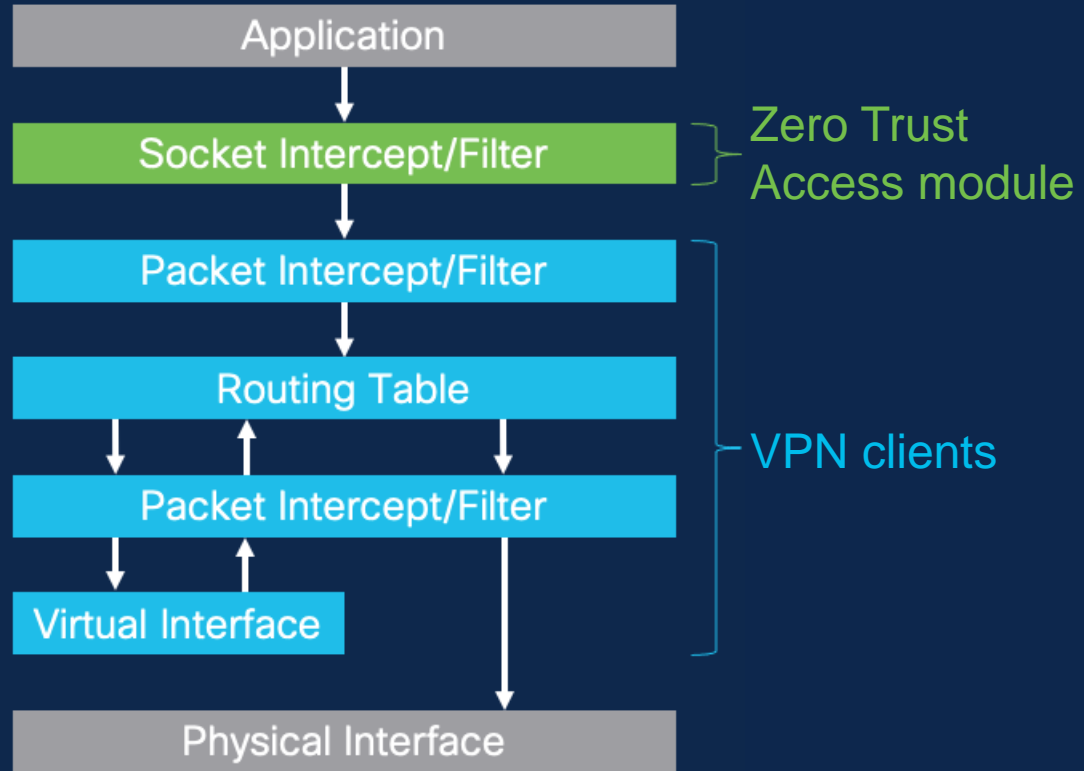


Native OS  
support

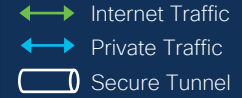
# Zero Trust Access module – Socket intercept

## Why use socket intercept?

- Control of DNS and application traffic *before* VPN clients (interoperability with Cisco and non-Cisco VPNs)
- No route table manipulation
- Ability to capture traffic by IP, IP subnet, FQDN, and FQDN wildcard



# Who: Remote User Connectivity



Managed Endpoint



## Anyconnect VPN

- Authentication & Posture @ Connect time
- DTLS Tunnel
- Carry **Internet & Private Traffic** (All ports & protocols)
- SAML, (+) Cert, & (+) Multi-Cert Authentication

## ZTNA Module

- Authentication & Posture per session
- QUIC tunnel (MASQUE proxy)
- Carry **Private Traffic** (All ports & protocols)
- SAML Auth + Auto re-new

## Web Roaming Module

- Device Enrollment (profile)
- Carry Internet Web Traffic (80/443)



Unmanaged Endpoint



## Clientless ZTNA

- Accessible from any browser that supports SAML/Cookies
- Request based posture (geolocation, browser version, OS)
- Web Apps Only

# Posture

\* Roadmap

Authorization check prior  
to application access

Authorization and access check  
per session

	VPN Client-based	ZTNA Client-based	ZTNA unmanaged (browser only)
Operating System	✓	✓	✓
Geolocation Check (moved to access policy)	✓	✓	✓ *
Firewall	✓	✓	
Disk Encryption	✓	✓	
Browser Check	✓		✓
Anti-Malware	✓	✓	
File Check	✓		
Registry Check (windows only)	✓		
Process Check	✓		
System Password		✓	
Certificate Check	✓		



# Supported AV vendors – Client-based ZTNA

## Windows 10/11

- BitDefender Endpoint Security
- Cisco Secure Endpoint
- CrowdStrike Falcon Sensor
- McAfee Endpoint Security
- SentinelOne
- Sophos AV (Intercept X)
- CylancePROTECT
- Symantec Endpoint Protection
- Trend Micro Apex One
- VMWare Carbon Black Cloud
- Microsoft Defender
- Palo Alto Cortex XDR

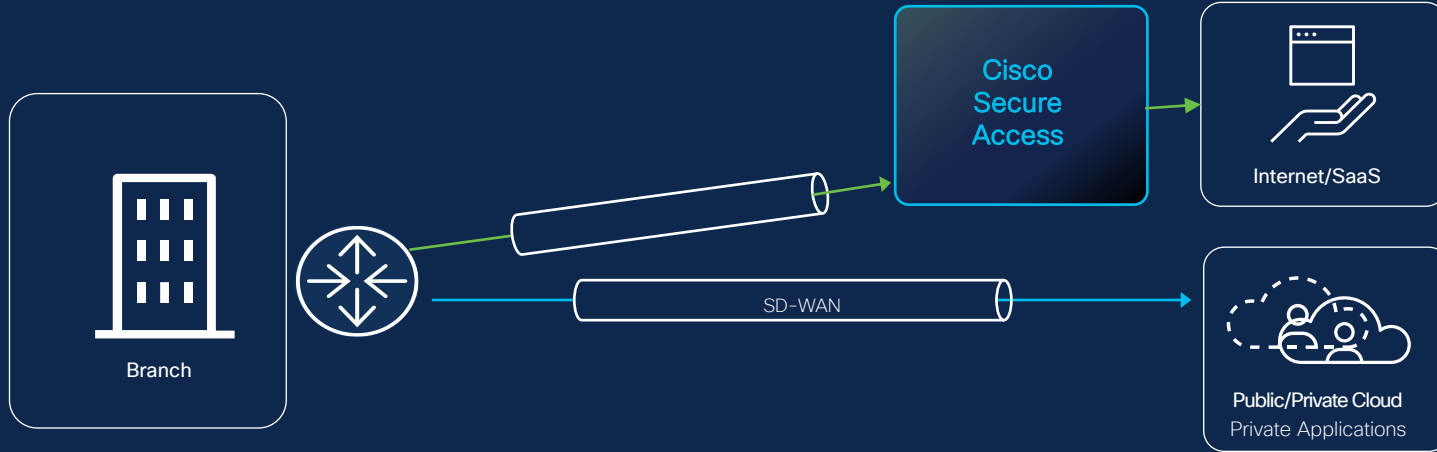
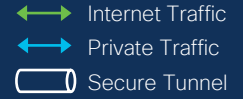
## macOS

- BitDefender Endpoint Security
- Cisco Secure Endpoint
- CrowdStrike Falcon Sensor
- McAfee Endpoint Security
- SentinelOne
- Sophos AV (Intercept X)
- Symantec Endpoint Protection
- Trend Micro Apex One
- VMWare Carbon Black Cloud
- CylancePROTECT
- Palo Alto Cortex XDR

Supported AV vendors, RA VPN:

<https://www.opswat.com/partners/certification/certified-products>

# Who: Branch Users Connectivity



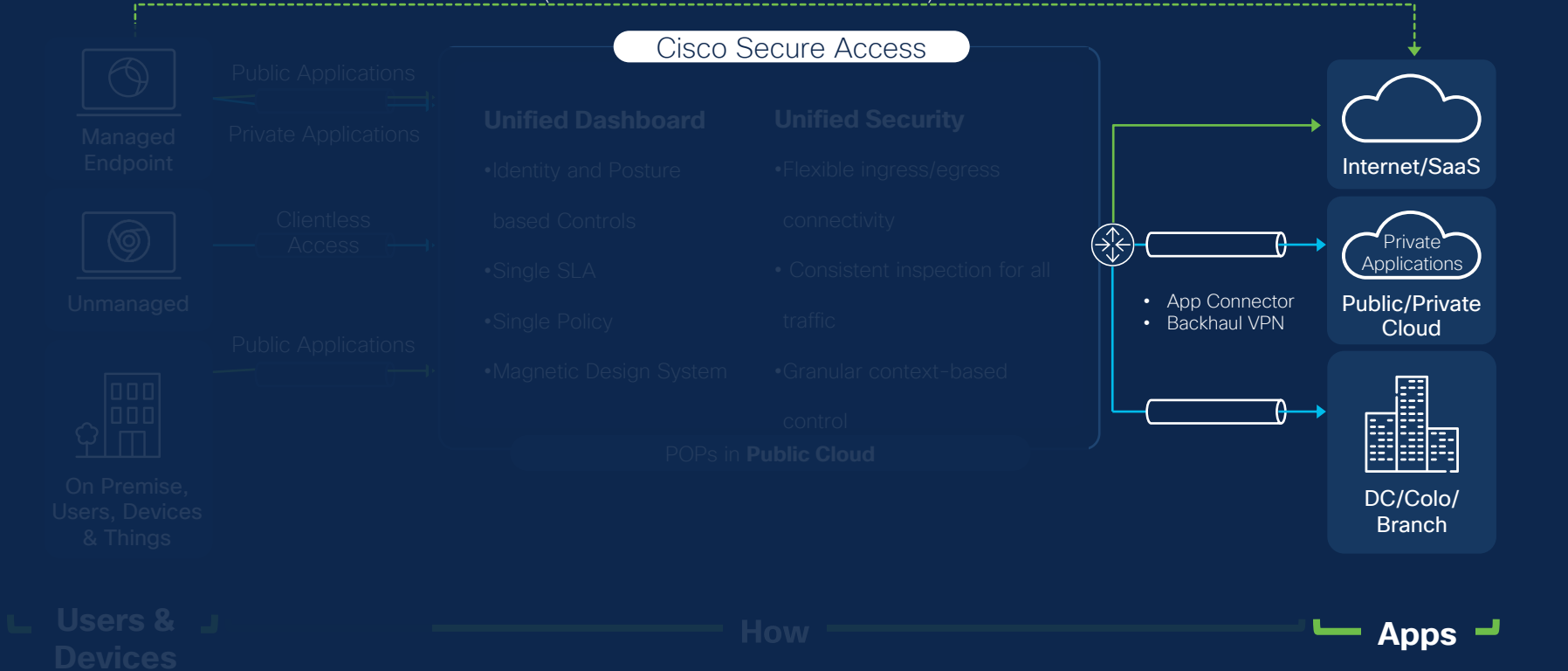
## Branch Devices

- 1GB throughput (edge device tunnel to Secure Access)
- All internet traffic is routed to Secure Access
- Auto Tunnels with Viptela SD-WAN SIA branches <sup>1</sup>

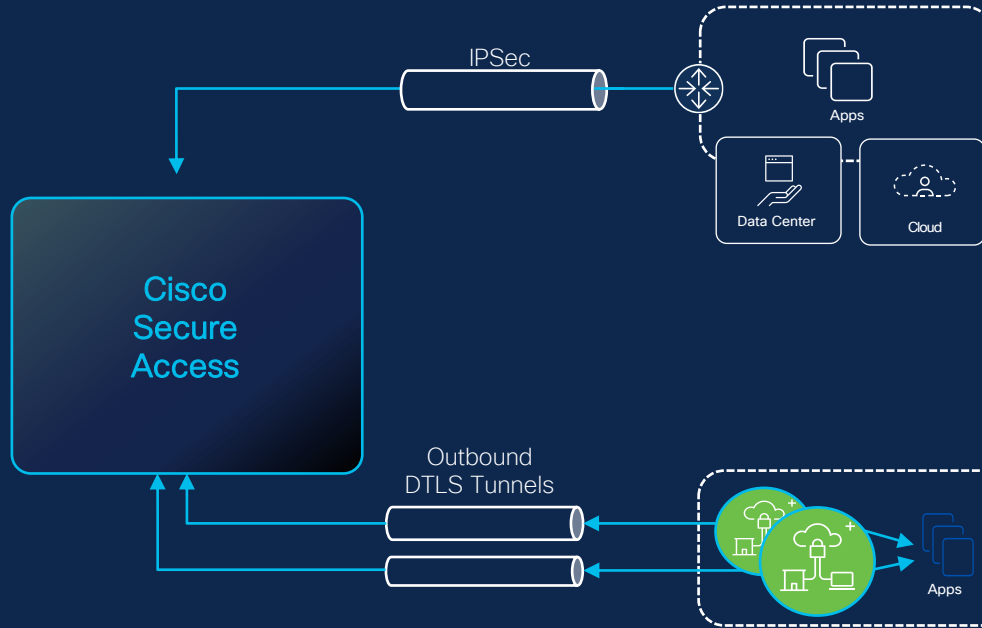
<sup>1</sup> Available Dec 2023 (requires Viptela code upgrade)

# Architecture Overview – Apps

Breakout (unmonitored internet and trusted SaaS)



# Apps: Private Applications



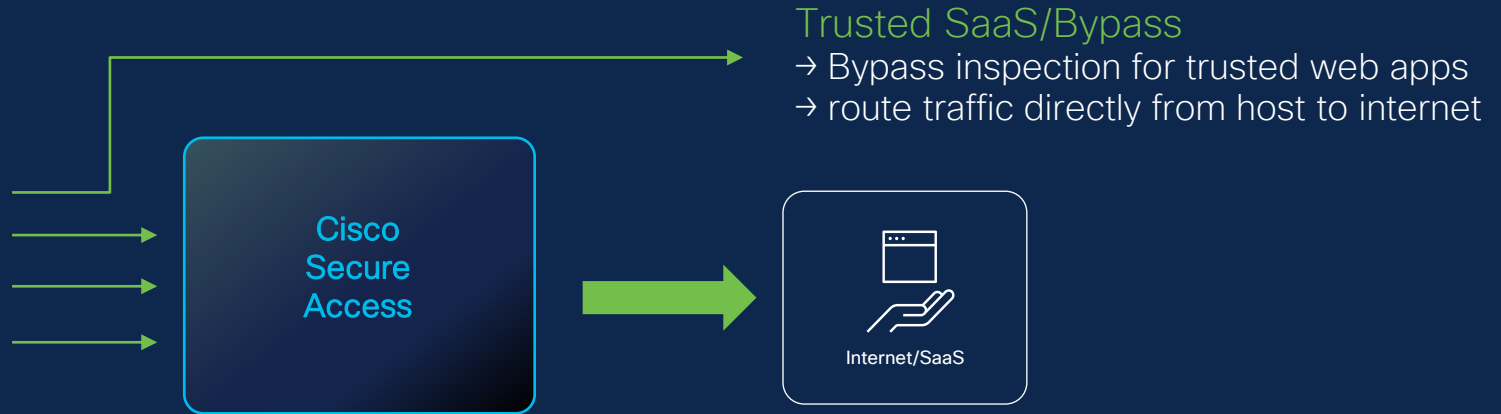
## Network Tunnel

- IPSec Backhaul
- Static or BGP based routing
- Auto Failover/ Redundancy

## Application Connector (AC)

- Software deployment (VM or Cloud Instance)
- Deploy closest to application
- Outbound connectivity (no holes in firewall)
- Auto failover / load balancing

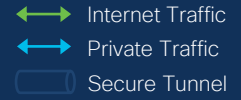
# Apps: Internet/SaaS Applications



## Secure Internet Access

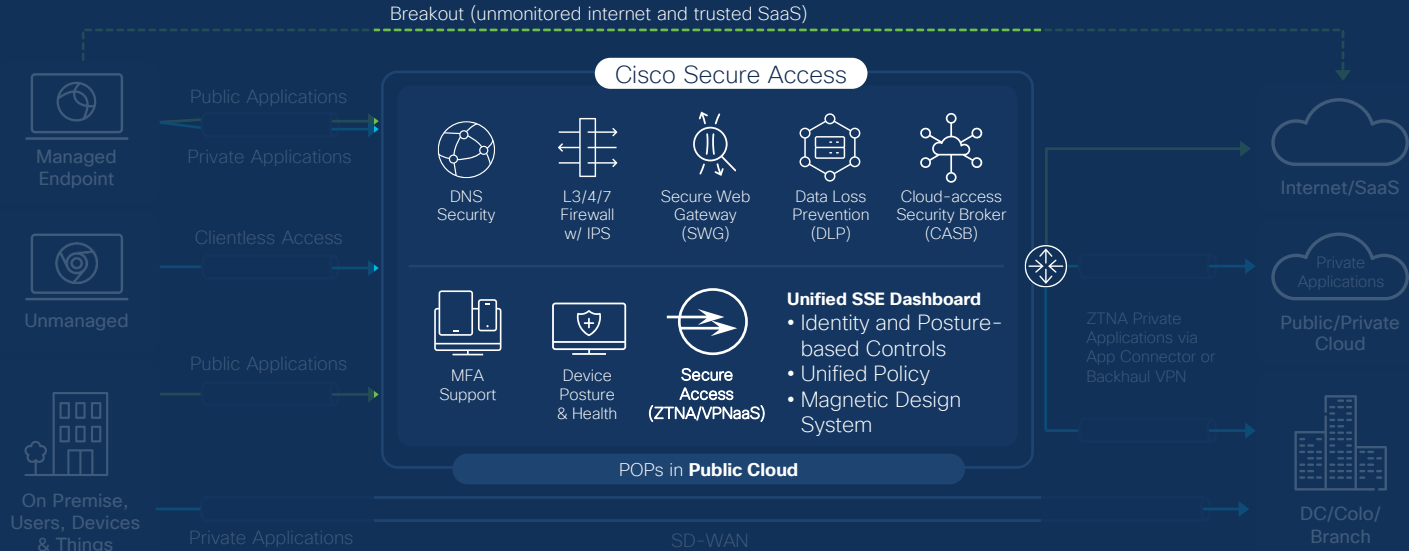
- All traffic filtered through Secure Access
- Branch traffic routed via IPSec tunnel
- Remote user traffic acquired via Secure Client

# Security services



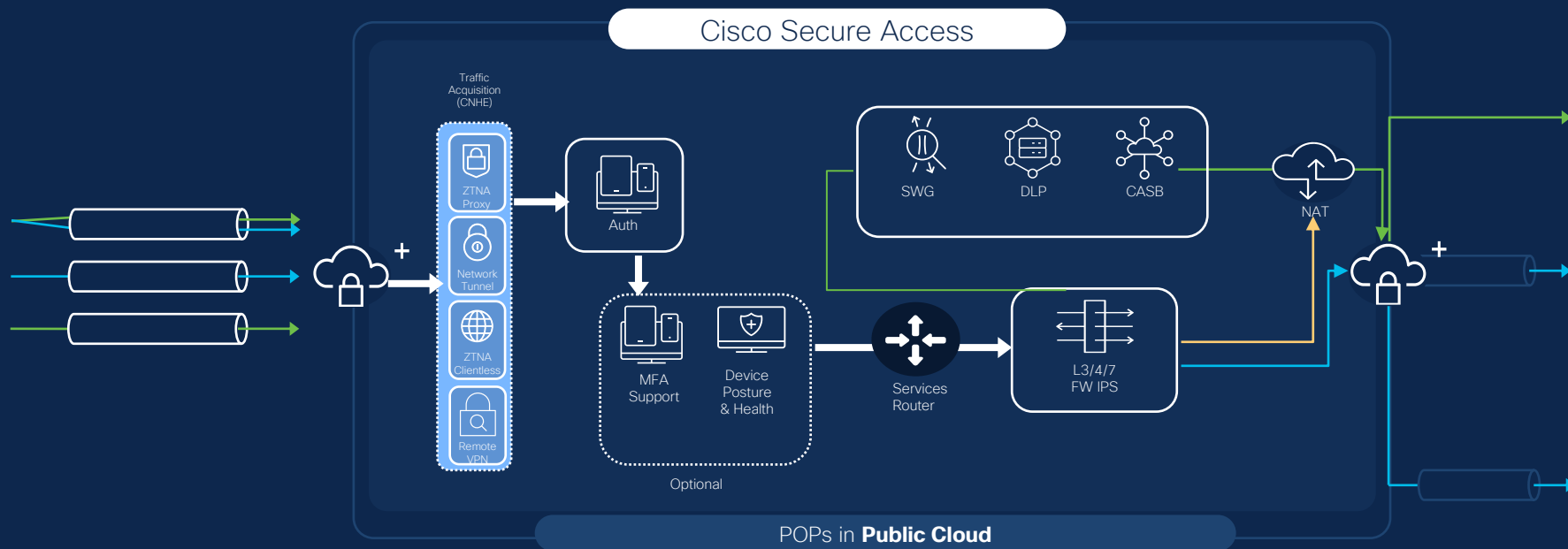
## Client Capabilities

- Client-based ZTNA with multi-tunnel support
- Client-less ZTNA
- Secure Remote Access (aka VPNaaS)
- Identity and posture-based controls
- Trusted Network Detection

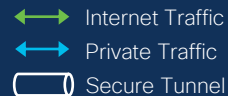


# The Glue: Security Services & Policy Flow

- ↔ Internet Traffic
- Private Traffic
- Non-Web Traffic

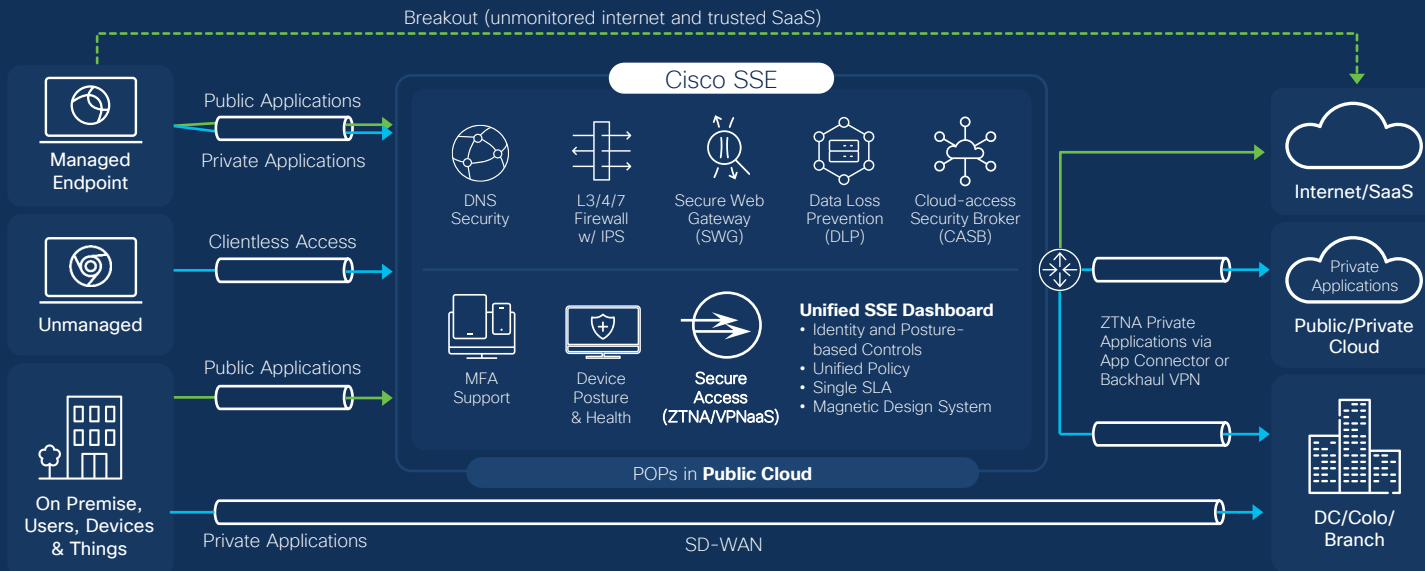


# Cisco Secure Access – Full architecture



## Client Capabilities

- Client-based ZTNA with multi-tunnel support
- Client-less ZTNA
- Secure Remote Access (aka VPNaaS)
- Identity and posture-based controls
- Trusted Network Detection
- Unified SSE Dashboard with cloud-managed deployment



## Select Cisco Innovations

- ZTNA for Any Application, Any Port, Any Protocol with per user, per application controls
- Unified Client with Multi-tunnel ZTNA, VPNaaS, Posture
- Secure Internet Access – single in-line inspection with application policy
- POPs in Public Cloud and Cisco Edge Data Centers

- Unified SSE Dashboard – simplify administration to reduce risk and improve efficiency



# Initial AWS Region coverage since GA

- Asia Pacific (Mumbai)
- Asia Pacific (Singapore)
- Asia Pacific (Tokyo)
- Australia (Sydney)
- Europe (Frankfurt)
- Europe (London)
- Middle-East (Tel Aviv)
- US East (Northern Virginia)
- US West (Oregon)



# Datacenter architecture targets

- Initially in AWS regions
  - Ability to reach wide coverage, quickly (81 availability zones\* in 31 regions)
  - New locations available within ~2 weeks
  - Close to customers' users and app locations
- After initial release will further expand
  - Additional public cloud locations: GCP, Azure, Gov cloud, customer private cloud
- Further expansion: Full hybrid
  - Seamless integration between public cloud and Cisco's existing cloud edge DCs (~40)
  - Ability to run private instance on customer's network (hybrid integration with cloud)

\* Excludes availability zones in China and gov-cloud

# Demos

1. Dashboard and Admin Experience
2. Resource Connectors
3. Experience Insights

# Summary

## Q&A

# Summary and call to action...

- Secure Access provides the best end-user and admin experiences
- Differentiators:
  - Single dashboard/policy
  - Single agent
  - VPNaaS
- Easy to get started; migration options, POV
- Product experts at Cisco Live from Product Management, Technical Marketing, and Sales Architects
- Product demos, MTE, related breakout sessions
  - BRKSEC-2729, ZTNA deep dive: Room 212 / Thursday, 16:00

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one-on-one session with  
a technical expert!

Visit Meet the Expert in The HUB  
to meet, greet, whiteboard & gain  
insights about your unique questions  
with the best of the best.



## Meet the Expert Opening Hours:

<b>Tuesday</b>	<b>3:00pm – 7:00pm</b>
<b>Wednesday</b>	<b>11:15am – 7:00pm</b>
<b>Thursday</b>	<b>9:30am – 4:00pm</b>
<b>Friday</b>	<b>10:30am – 1:30pm</b>

# Session Surveys

We would love to know your feedback on this session!

- Complete a minimum of four session surveys and the overall event surveys to claim a Cisco Live T-Shirt



Participating in user research gives you a place to share your thoughts and experiences to influence the future of Cisco Secure products.

- You'll hear from us once every 90 days at the most
- Participation is completely optional, and you can opt out at any time





# Q&A



The bridge to possible

# Thank you

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#CiscoLiveAPJC

The background features a vibrant, multi-colored abstract design. On the left, there are horizontal, wavy bands of color in shades of red, orange, yellow, and green. On the right, a bright white light source emits a series of colorful rays in shades of blue, green, and yellow, creating a sunburst effect.

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