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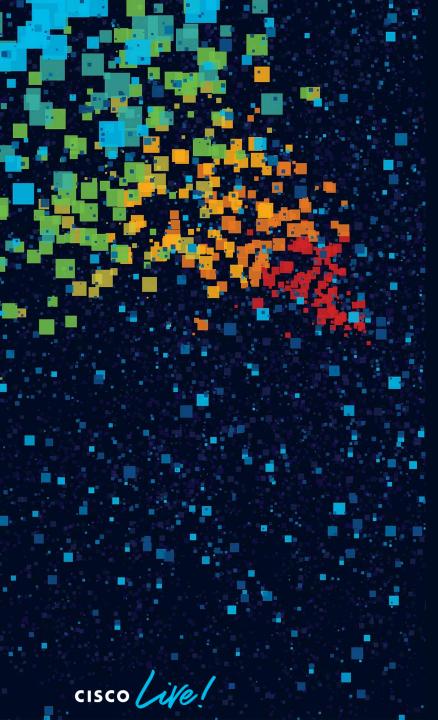
# Everything you wanted to know about Cisco DNA Software Subscriptions

but were afraid to ask

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## Agenda

- Introduction
- Common Questions
- Associated Answers
- More Info



## Cisco DNA = Cisco Digital Network Architecture





## Cisco is rewriting the network playbook

Traditional network The new network The era of the new Software driven Hardware centric network Automated Manual Built-in security Fragmented security Business insights Network data Powered by Cisco DNA





#### Why subscription matters to customers

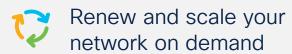
Continuous access to innovation
Keep your network savvy

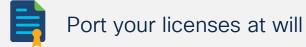




Refresh software independently of hardware

Enhanced agility
Make IT nimble again





Shorter planning cycles

Optimized financial planning
Sharpen your IT spending





Cost-effectively troubleshoot the network





## Cisco DNA terminology and structure

Suites: Switching, Wireless, SD-WAN & Routing

Subscription Tiers: Cisco DNA Essentials, Cisco DNA Advantage, Cisco DNA Premier (Nested SKUs)

Term Length: 1/3/5/7 years

Perpetual Stack: Network Essentials, Network Advantage (Nested SKUs)

Consumption Models: Transactional/a-la-carte, EA (Enterprise Agreement)

**SWSS**: Software Support Service





## Cisco DNA Subscription Attach

#### Switching

 All Catalyst 9000 family switches require a mandatory Cisco DNA software subscription attach



#### Wireless

- All Catalyst access points and wave 2 Aironet access points require a mandatory Cisco DNA software subscription attach
- Any access point connecting to a Catalyst 9800 series controller requires a mandatory Cisco DNA software subscription attach

#### **SD-WAN & Routing**

 Cisco DNA subscription is not mandatory but recommended for routers







## Technical Support model

#### TS Product Level Support

Embedded Support
With Subscription
TAC, knowledge base access,
software downloads

SmartNet Total Care,
Solution Support,
- or Partner Support Service
(Optional)

Cisco DNA Premier

Cisco DNA Advantage

Cisco DNA Essentials

Hardware

(Catalyst 9000 switches, APs, Controllers, routers)

Network Essentials/Network

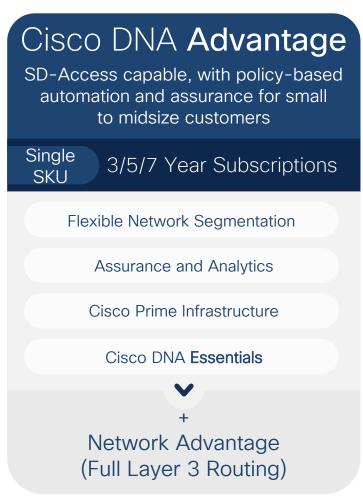


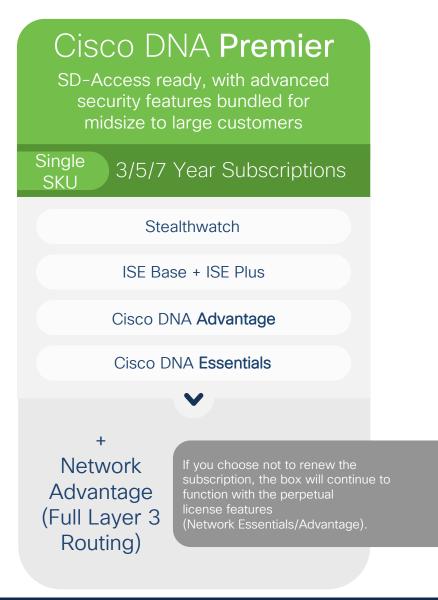
Advantage



## Switching: offer structure

#### Cisco DNA Essentials Simplified management and base automation and monitoring for entry-level customers Single 3/5/7 Year Subscriptions SKU Centralized Management Base Automation and Monitoring **Network Essentials** (Layer 2 Routed Access)





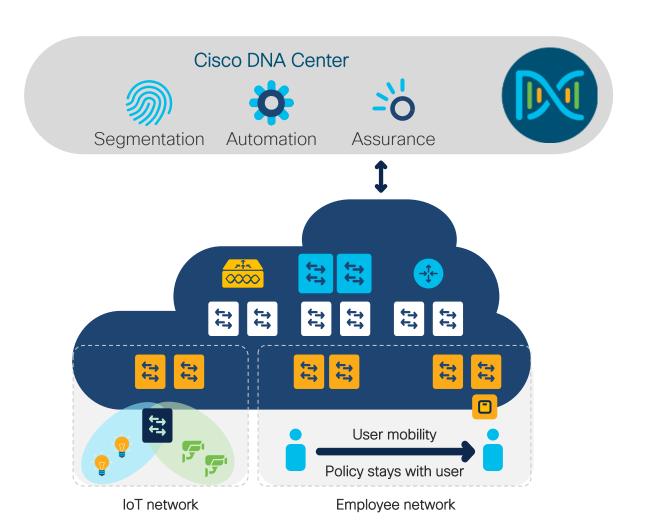
Cisco Software Support Service (SWSS) included in all subscriptions

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## Cisco Software-Defined Access (SD-Access)





## Identity-based policy and segmentation

Security policy definition decoupled from VLAN and IP address



#### Automated network fabric

Single fabric for wired and wireless with workflow-based automation



#### Insights and telemetry

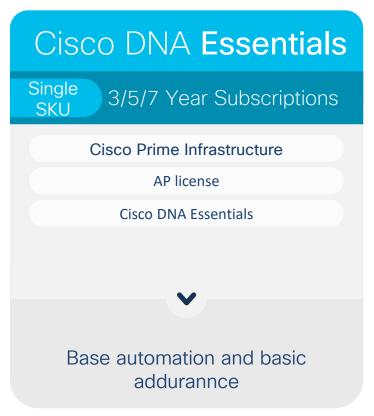
Analytics and insights into user and application behavior

\*Requires Cisco DNA Premier or Cisco DNA Advantage

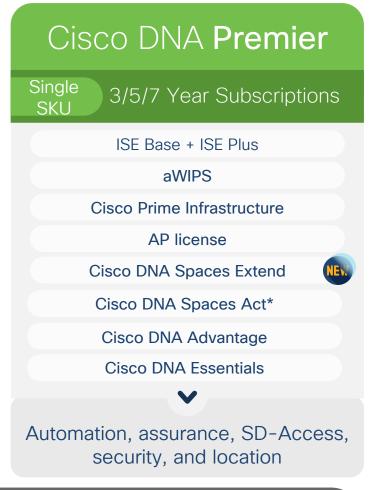




## Cisco DNA Wireless Subscription Offer







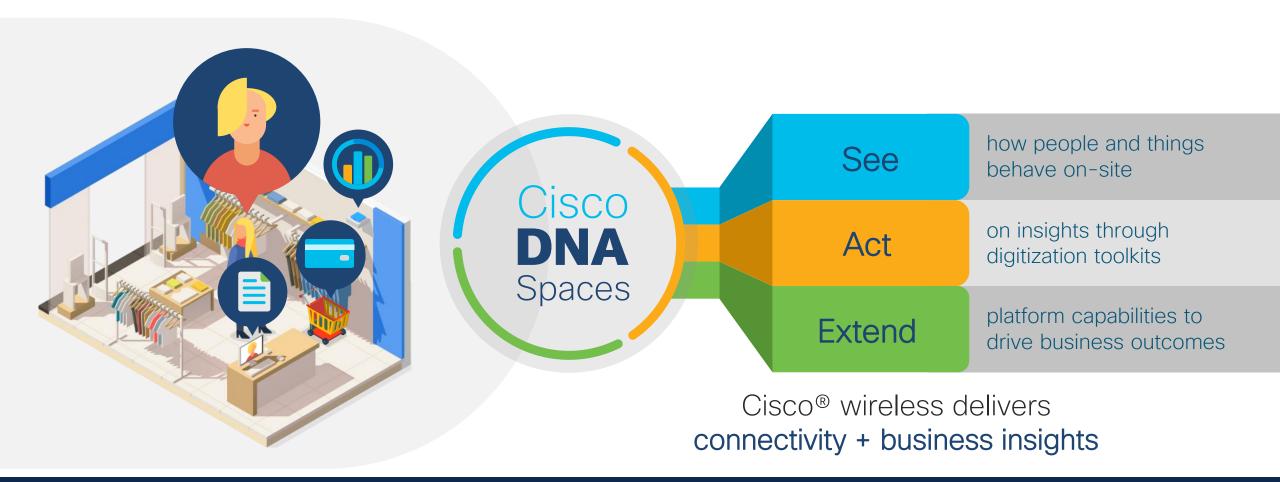


APs: Cisco® Catalyst® 9100, Wave 2 APs, Wave 1 APs Controllers: Cisco Catalyst 9800-80, 9800-40, and 9800-L, Cisco Catalyst embedded controllers, and AireOS controllers (3504, 5520, and 8540)

\*offered as a default add-on at a 50% discounted price



## Unlock the physical space blind spot



Digitizing physical spaces: People and things





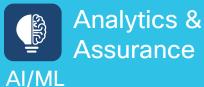
#### Cisco DNA Center

Command and control center for intent-based networking





Automate provisioning, device updates, and device lifecycle management.



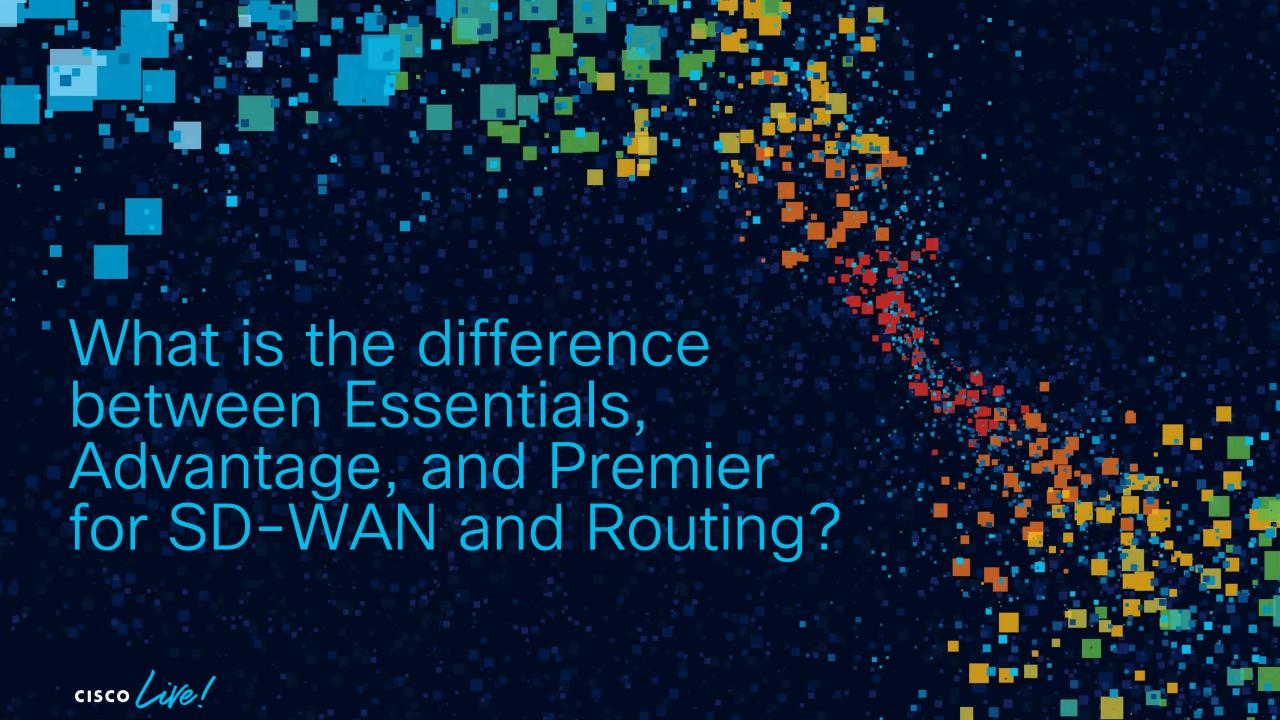
Improve network performance and spend less time troubleshooting with AI and Machine Learning.



Create user and group policies and increase security threat protection.



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#### Cisco DNA SD-WAN Licensing

#### Capability Based Packaging

# Cisco DNA Essentials

Simplified management & security protection for the cost-conscious customer

Enterprise firewall with Talospowered IPS and app controls Cisco Umbrella DNS Monitoring

Application-based SLA Basic WAN & path optimizations

Single centralized management console in the cloud or on-prem

Forward Error Correction (FEC)

Packet duplication

Flexible topology & dynamic routing (hub/spoke, partial/full mesh)

Up to 50 Device Overlay

#### Cisco DNA Advantage

Advanced SD-WAN with enhanced security for feature-rich & valued branch deployment models

Cisco AMP with SSL proxy
Basic URL filtering
Cisco Umbrella app discovery

Cloud OnRamp for laaS, SaaS, and Colo AppQoE & WAAS RTU

Integrated border plus orchestration for campus, branch & DC

Integrated voice/UC gateways

vAnalytics

Cisco DNA Essentials

#### Cisco DNA Premier

Advanced SD-WAN security will mitigate the most sophisticated threats to your business

Cisco Umbrella SIG Essentials®
(Full URL Filtering | Granular App
Control | File-type Controls | AMP
Threatgrid | L3 - L4 Cloud Firewal
| Roaming User Protection With
AnyConnect)

NEW 'Buy More DNA Premier SIO Seats

Cisco DNA Advantage

Cisco DNA Essentials





## Bandwidth Metering

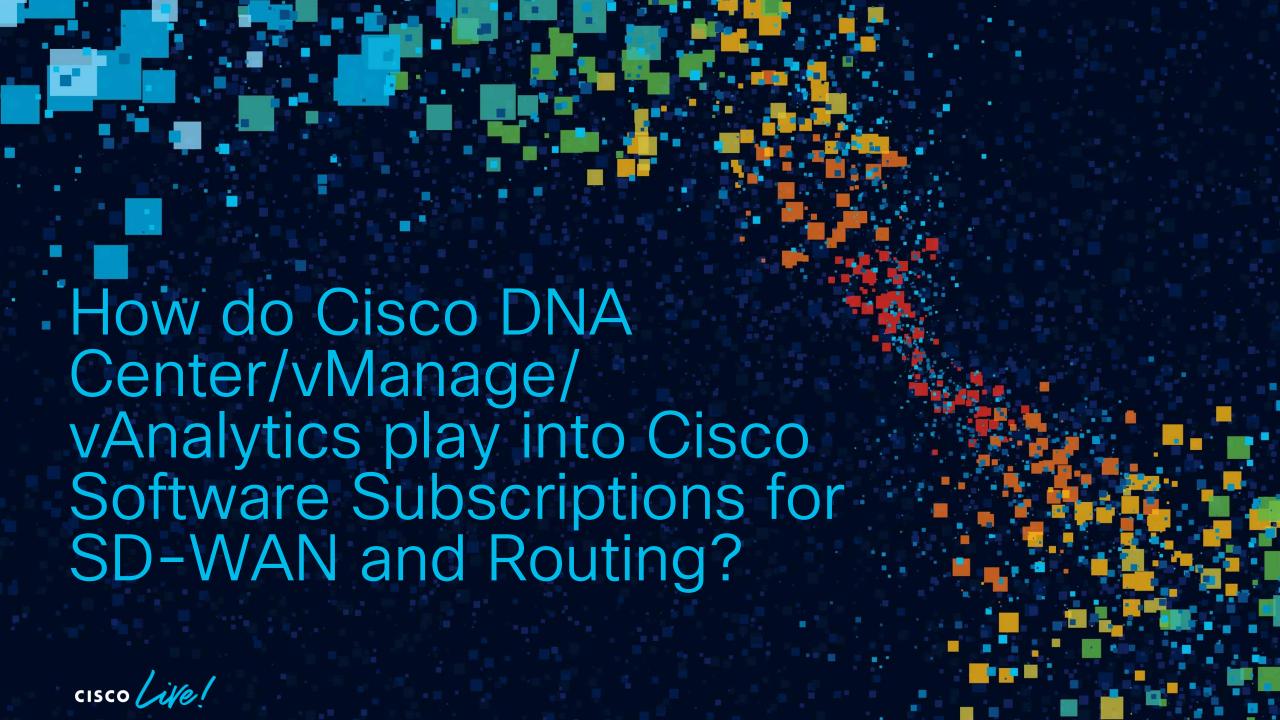
#### Cisco DNA Subscriptions



Aligned with how service providers sell WAN bandwidth

With a Cisco DNA subscription, Bandwidth Entitlement on a device can be utilized in any upstream/downstream ratio across all WAN circuits





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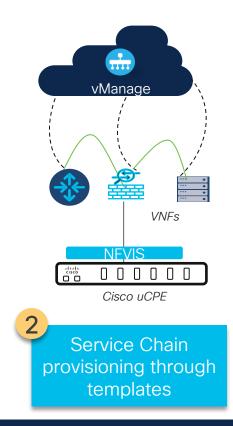


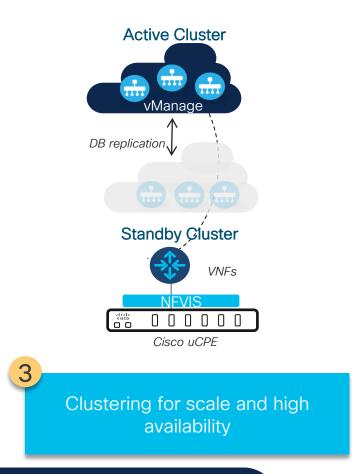
## vManage

#### Command and control center for SD-WAN

# **Central Orchestration VNFs** Branch Intuitive GUI driven operations for

troubleshooting





Simplified management through service chaining, monitoring and troubleshooting



# vAnalytics Offering insights into your SD-WAN

**Network Performance** 



- Device Availability
- Circuit Availability
- Tunnel Performance (Loss, Latency, Jitter)



**Application Performance** 



- Top Applications
- Bandwidth Utilization
- Application QoE (Quality of Experience)

Data Collection for an Extended Time Period





## Purchase options

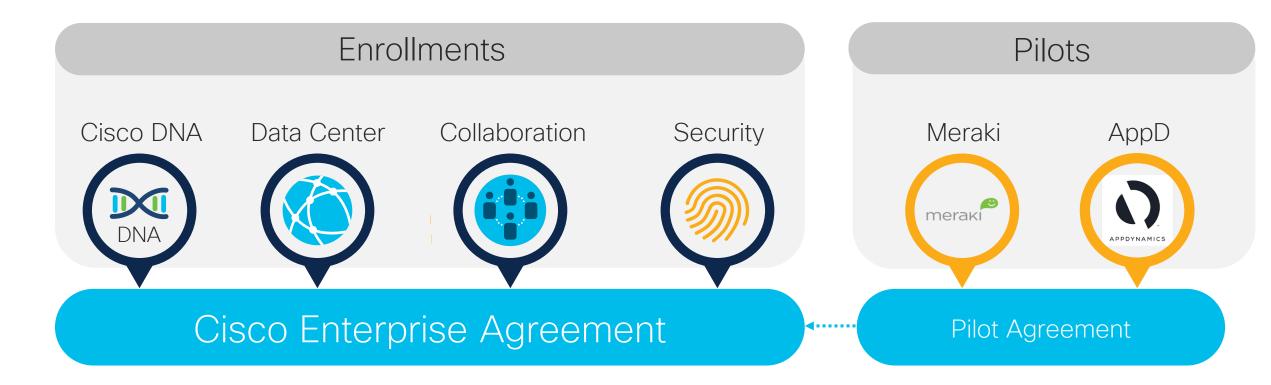
Transactional / a la carte

Enterprise Agreement





# The power of platform selling: Cisco Enterprise Agreement



#### Platform for Customer Lifecycle Management

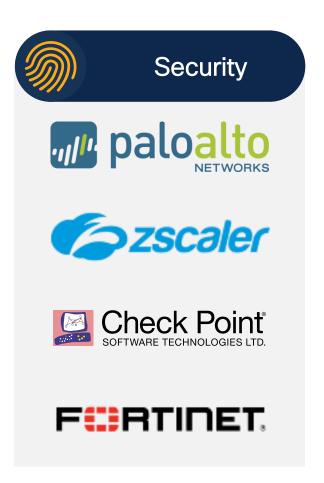


## Cisco Enterprise Agreement









Companies using multiple technology partners require more work to manage and optimize



# Cisco Enterprise Agreement



Cisco DNA



**Data Center** 



Collaboration



Security



Cisco is the ONLY End to End Solution with Hardware, Software, and Services





## Cisco Enterprise Agreement

Cross-portfolio buying program

Easy to buy

Easy to consume

Easy to manage



# Transactional/a la carte vs Enterprise Agreement

Terms
Pricing
License Management
License Fulfilment
Requirements
Cost Analysis
Routing Bandwidth Costs
Promotions

Transactional/a la carte
Multiple agreements, all subscriptions start and expire at different times
Negotiated pricing
Difficult to manage
Requires purchase
None
Use now, pay now
Higher Priced
Few, one currently

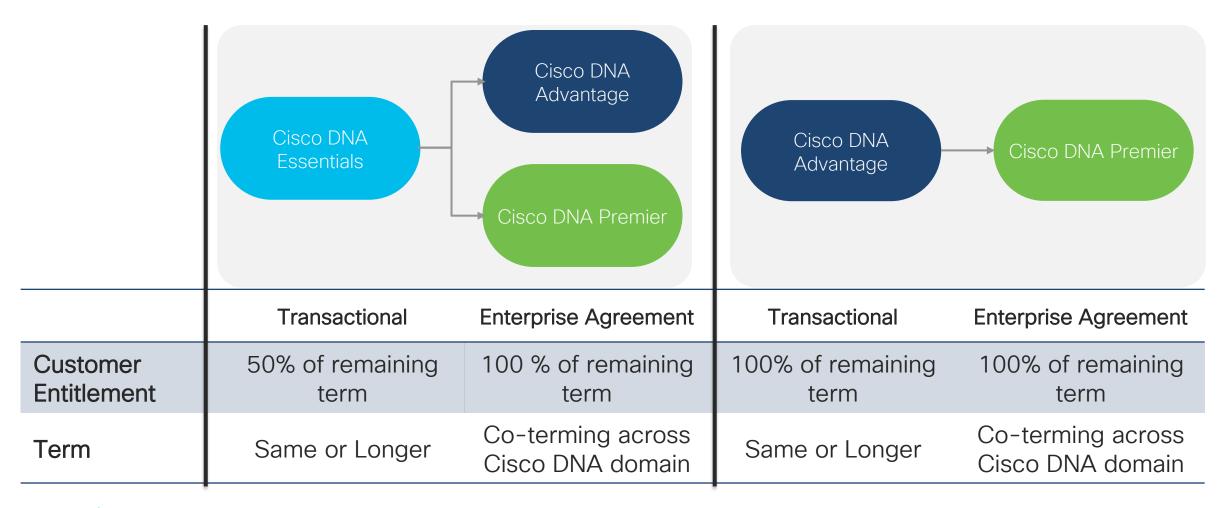
Enterprise Agreement
Single, Co-Termed Agreement
Fixed pricing
Easy to Manage - EA Workspace
Anytime access via EA Workspace
Coverage, TCV
Use now, pay later
Lower Priced
Plenty





## Cisco DNA tier upgrades

by Agreement type





## Cisco DNA Software at term's end

#### Renewals

 All Cisco DNA subscriptions previously purchased can be renewed for a minimum of a 1 year term

#### Non-Renewal

- Subscription software functionality ceases
  - Cisco SIG Essentials, vAnalytics, DNA Spaces, Cisco AMP, SD-WAN functionality
- Perpetual software functionality persists
  - Network Essentials
  - Network Advantage





## Recreating Cisco licensing for a software world

Smart Software Licensing is not just a new licensing tool. It transforms how you think about Cisco and the Software Lifecycle Management.

#### Limited view

Customers do not know what they own.

#### **PAK** registration

Manually register each device. Unlock with license key.

#### Device specific

Licenses specific to only one device.

#### Node-locked

You can't use more than what you paid for.

#### Complete view

Software, services, devices in one easy to use portal.

#### Easy registration

No PAKs. Easy activation. Device is ready to use.

#### Company specific

Flexible licensing, use across devices.

#### **Pooled**

Add users and licenses as needed.





### Smart Accounts overview

#### What is a Smart Account?

- A central location where users can view, store, and manage licenses across the entire organization
- Leveraged by multiple portals to enable experience

#### **Customer Smart Account**

- Account where software licenses are deposited and managed
- Managed by a customer directly or their designated VAR or other authorized party

#### Partner Holding Account

- Account where smart-enabled order/line can be held temporarily by partners and resellers to facilitate entitlement delivery to end customer
- Licenses can't be used while the order/line is in holding accounts



## Smart Accounts enable easy access & control



Central, transparent & secure

Real-time visibility

Easy & secure delivery



Low-touch keyless license

Customer defined controls



User access control

Licenses belong to a single account, not individual users

Flexible license allocation through pooling

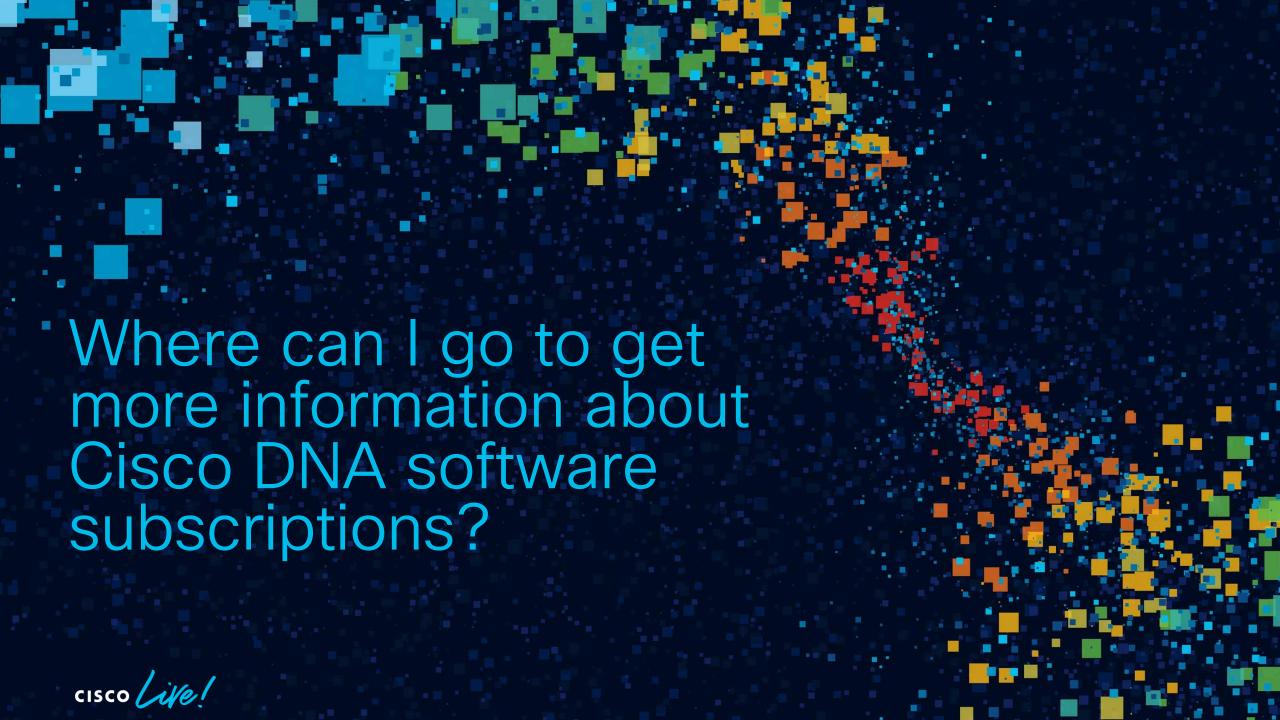


Proactive coverage with automated notifications of additions & expirations

Full visibility & insights to inform purchasing & renewal decisions

#### Foundational to Smart License and Enterprise Workspace





## **Further Information**

Cisco DNA Subscription Software

www.cisco.com/go/dnasoftware

Cisco DNA Subscriptions for Wireless

www.cisco.com/go/dnawireless

Cisco DNA Subscriptions for Switching

www.cisco.com/go/dnaswitching

Cisco DNA Subscriptions for SD-WAN and Routing

www.cisco.com/go/dnawan



# Thank you

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