# Let's go cisco live! #CiscoLive



# Create compelling workplace experiences,

powered by Cisco collaboration devices

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PSOCOL-1019



#### Cisco Webex App

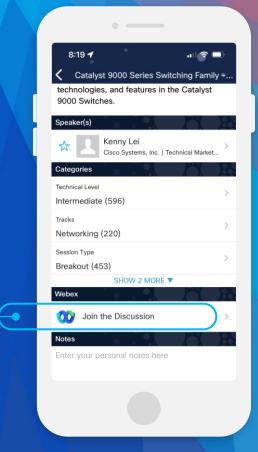
#### Questions?

Use Cisco Webex App to chat with the speaker after the session

#### How

- Find this session in the Cisco Live Mobile App
- Click "Join the Discussion"
- Install the Webex App or go directly to the Webex space
- Enter messages/questions in the Webex space

Webex spaces will be moderated by the speaker until June 9, 2023.



https://ciscolive.ciscoevents.com/ciscolivebot/#PSOCOL-1019

# Agenda

- Workplace dynamic
- Top workplace experiences
  - Simple experiences
  - Intelligent experiences
  - Analytics
  - Al and sensors
- Best practices at T-Mobile with Josh Baever

#### Hybrid Work has changed everything

Employees back to the office

Frustration free experiences

Employee engagement and productivity

Optimize space

Drive sustainability







# Simple and intelligent experiences



#### A device for every space and place

#### Individual spaces



Workstations



**Executive offices** 



Hot desking

#### Collaborative spaces



Quiet rooms



Huddle spaces



Open collab spaces



Meeting spaces



Board rooms



Multi-purpose spaces



#### Scaling the power of AI to every meeting room.

Have the most natural, effective conversations in medium workspaces with the new Cisco Room Bar Pro





#### Taking the friction out of the workplace

Arrive at the Workplace

Reserve meeting space



Find a space to work

**Inclusive Hybrid Meetings** 

Simple workspace management and analytics



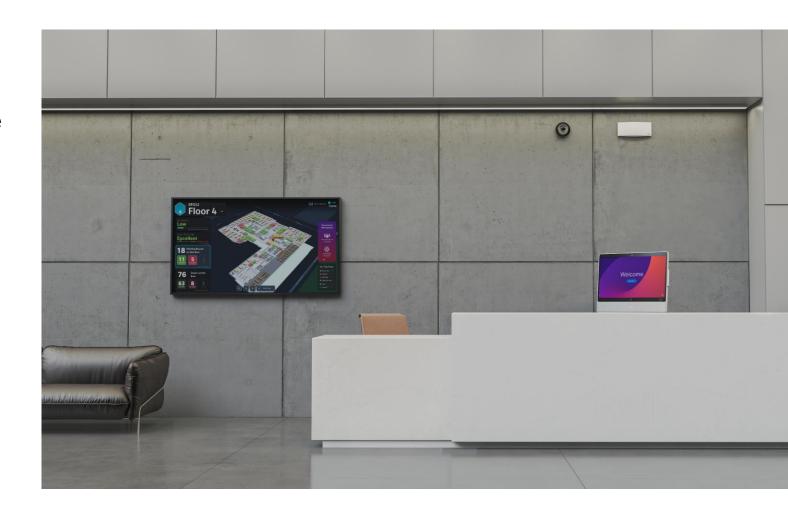
#### Make arriving at the office easy

#### Cisco spaces

Enables facility safety and space usage

#### Kiosk mode

Self service check-in and virtual concierge





#### Easily find a space to work

#### Hot desking



Video Phone 8875

7-inch touch screen



**Desk Mini** 

15-inch touch screen



Desk

24-inch touch screen



**Desk Pro** 

27-inch touch screen

Personalized workspaces

Easily identify available desk

Personal meeting device with your calendar

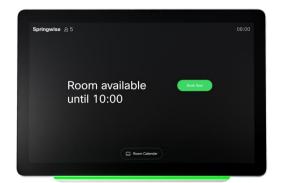
Easy join experience



#### Reserve meeting space

Smart room booking

#### Outside the room



#### Inside the room

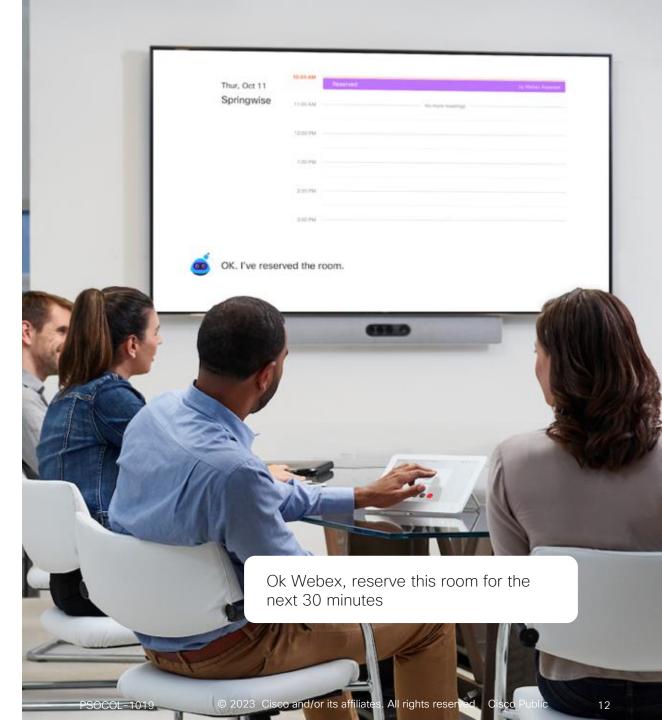












#### Built on an open platform, you can easily join any meeting

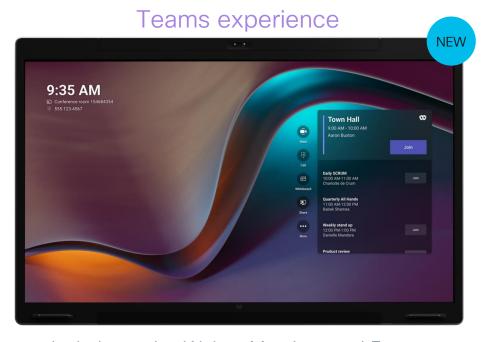


RoomOS experience









Includes native Webex Meetings and Events

Same device, powered by Cisco RoomOS

OR



# Equitable hybrid meetings

#### Designed for any workspace

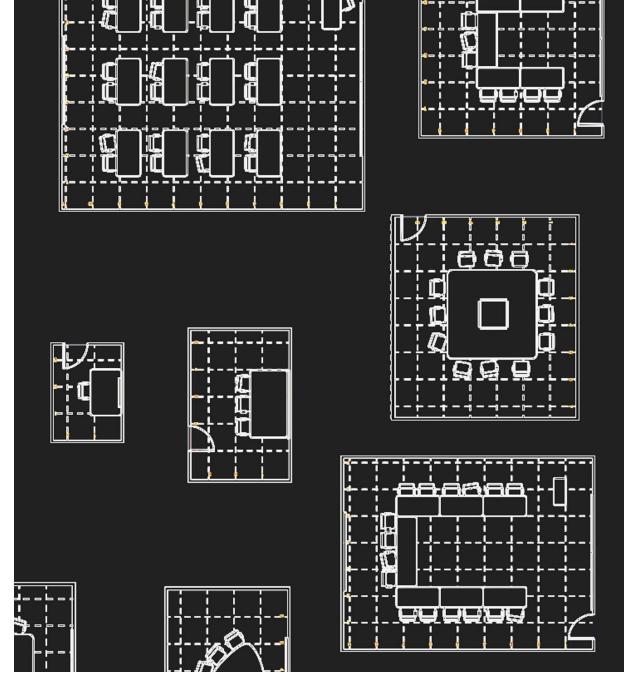
Inclusive views from any meeting room or open office spaces

#### Single or multiple cameras

Really feel included in the conversation. Close-up and face on.

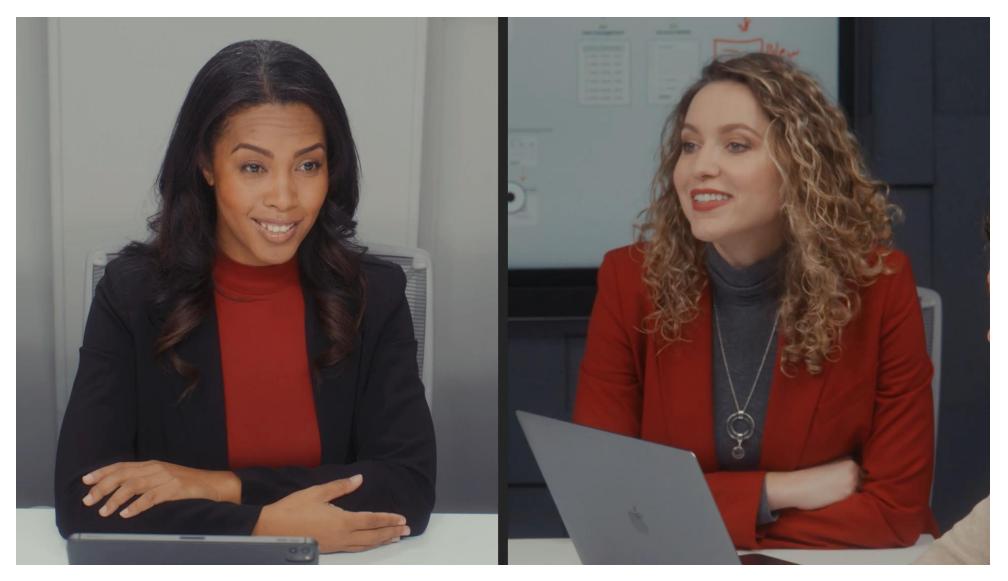
#### Cinematic meetings

Natural and engaging experiences that immerse you in the meeting.





#### Cinematic meetings video





#### Intelligence experiences delivered to every space











Frames



Speaker and Presenter Tracking



**Facial Recognition** 



Background noise removal



Meeting zones



Whiteboarding

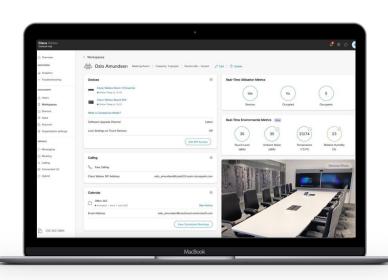


## Analytics





# Analytics is at the core of the move to a hybrid workplace



#### **Workspace Utilization**

How do I understand the efficiency of my workspaces & the activities going on within them?

#### Locations & Floors

How do I understand collaboration workplace resources & available capacity by location?

#### Workspace Environment

How do I understand the environmental conditions (temp, humidity, ambient sound & noise) to ensure the workspace is optimal?

#### Sustainability

How do we ensure that we are driving towards sustainability goals?

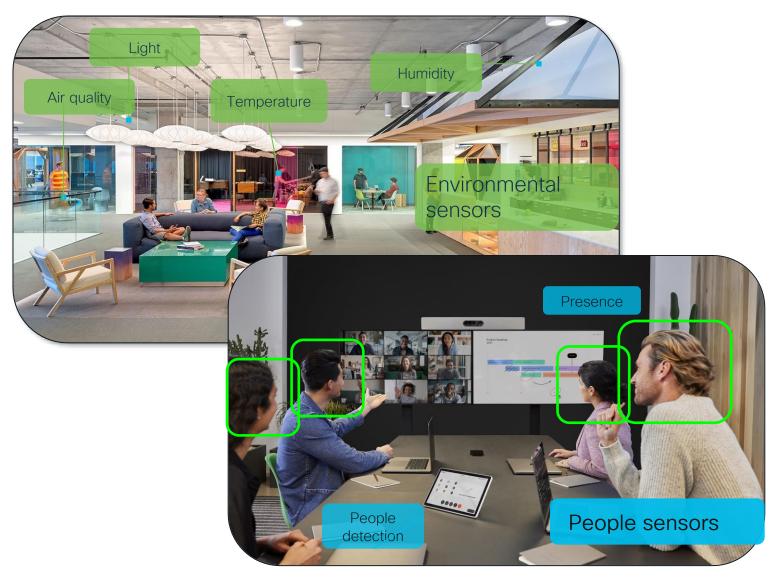


#### Artificial intelligence and sensor data

#### **Environmental** Sensors

- People count
- Background noise
- Environment

Air quality, temperature, humidity, and light





#### Control Hub

#### Comprehensive cloud management



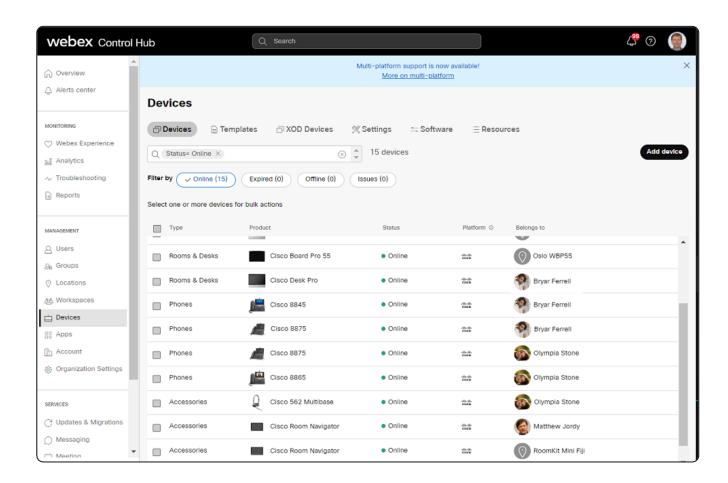
Easy automated user onboarding



**Business Insights** 



Health & Security





Device Management



Stats & Diagnostics



Cloud API access

20

#### Cisco Devices Drive Sustainability

#### **Energy Efficiency**

Devices that consume less energy and are intelligent and configurable to adapt time of day ("office hours")

#### Circular Design

Packaging and unit design that reduces the consumption of materials and increases recycling

#### Workspace Management

Real time data planning and space optimization

#### **Environmental Controls**

Devices that can be integrated with lighting controls, and temperature based on real time occupancy data

#### PoE Connections

Connections that utilize less materials and reduce the consumption of steel and copper

#### Cisco Recycling Program

Cisco supported programs including Grey2Green migration, Green Pay financing and free product takebacks



#### Taking the friction out of the workplace

Arrive at the Workplace

Reserve meeting space

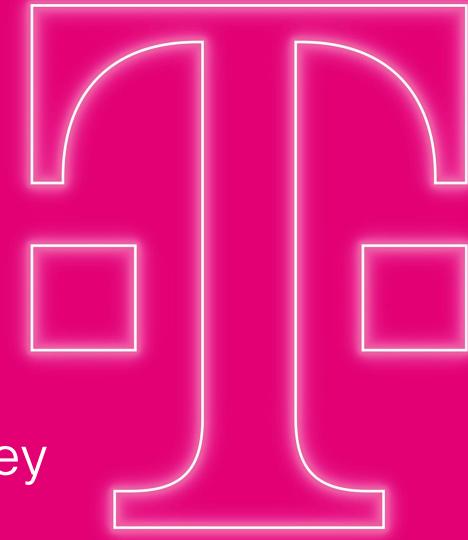


Find a space to work

**Inclusive Hybrid Meetings** 

Simple workspace management and analytics





Conference Room Journey

Joshua Baever



#### The Problem

- 3000 Conference Rooms
- 75 different types of technology
- 15 different ways to join a meeting
- Average meeting size of 6 people
- 10-minute average join time to get Audio, Video and Screen sharing working.
- 60 minutes of wasted employee time PER MEETING
- 15K meetings per day

All this equals tens of millions of lost company dollars per month.



#### The Ask

Join a meeting in under 60 seconds with Audio, Video and Screen sharing working

#### The Solution

- 1 way to join meetings
- Single experience in every conference room
- User training on all the essential elements of joining a meeting (Webex 101)
- Naming conventions on rooms to give people useful info (Building, Floor, # of Seats, Tech in room)



#### **The Evolution**

Initial Deployment (2019)

Current Deployment (2023)

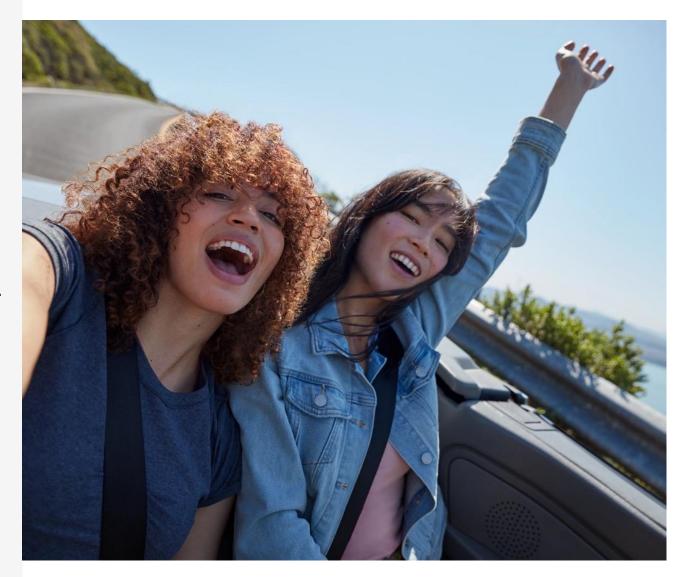






#### Lessons Learned

- Listen to the user's pain points
- Design rooms around the technology
- Pay attention to lighting, sound, etc.
- Use all your available tools
- Train key employees







## Make the Tech Work for YOU

- Metrics and Analytics (DATA DATA DATA!!)
- Training that fits your users
- Reports that satisfy bosses
- Solutions that fit the need

#### Join Cisco Insider Advocates

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- Access exclusive thought leadership opportunities, industry insights and valuable product feedback
- Earn rewards just for participating in the gamified community!

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https://insideradvocates.cisco.com/join/CLUS23Recruit





# See devices at Cisco Live

World of solutions

# Explore workspaces virtually

cs.co/workspace



#### Related sessions

Cisco video endpoints update June 6 @ 4:00PM

Elevate your Microsoft Teams experience | June 7 @ 11:30AM

Cisco video devices for Microsoft Teams | June 7 1:00PM

The next stage of hybrid work | June 7 @ 2:30PM

Cisco IP phones, headsets, and webcams | June 8 @ 10:30PM



#### Fill out your session surveys!



Attendees who fill out a minimum of four session surveys and the overall event survey will get **Cisco Live-branded socks** (while supplies last)!



Attendees will also earn 100 points in the **Cisco Live Challenge** for every survey completed.



These points help you get on the leaderboard and increase your chances of winning daily and grand prizes



# Continue your education

- Visit the Cisco Showcase for related demos
- Book your one-on-one Meet the Engineer meeting
- Attend the interactive education with DevNet, Capture the Flag, and Walk-in Labs
- Visit the On-Demand Library for more sessions at www.CiscoLive.com/on-demand



## Thank you



## Cisco Live Challenge

Gamify your Cisco Live experience! Get points for attending this session!

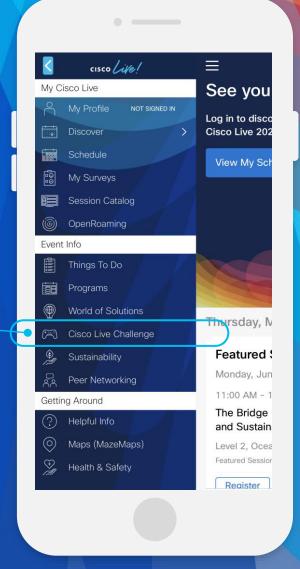
#### How:

- Open the Cisco Events App.
- Click on 'Cisco Live Challenge' in the side menu.
- Click on View Your Badges at the top.
- Click the + at the bottom of the screen and scan the QR code:









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