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## Unleash the Power of Industrial IoT

Turn Your Remote & Mobile Assets into Super Heros Using Your Cisco Network

Bryan Tantzen, Sr. Director, IoT Solutions PSOIOT-1008



#### Cisco Webex App

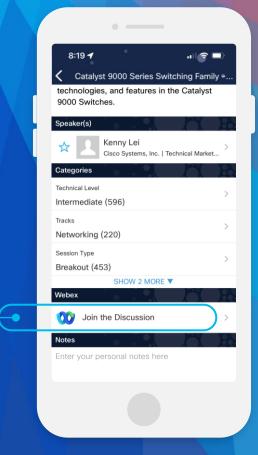
#### Questions?

Use Cisco Webex App to chat with the speaker after the session

#### How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click "Join the Discussion"
- 3 Install the Webex App or go directly to the Webex space
- 4 Enter messages/questions in the Webex space

Webex spaces will be moderated by the speaker until June 9, 2023.



https://ciscolive.ciscoevents.com/ciscolivebot/#PSOIOT-1008

### Agenda

- Cisco's IoT Strategy
- The Challenge: Connecting Remote Field Assets
- How to Turn Your Remote Assets into Super Heros!
  - Customer Examples

## Industries are digitizing to accelerate business transformation







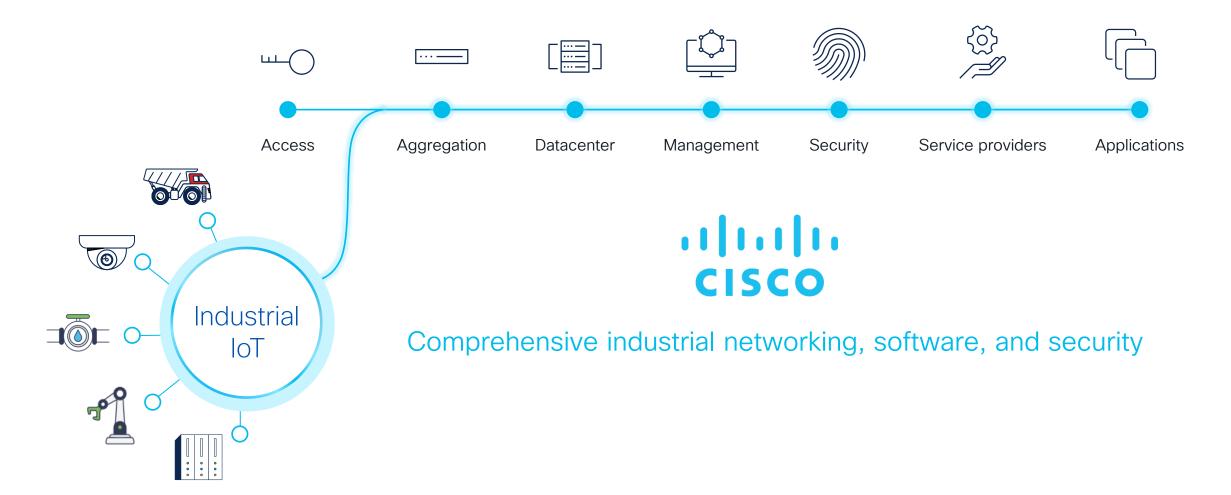
Increase agility

Drive efficiency

Reduce cost



## Only Cisco can provide solutions to secure and connect businesses end-to-end





## Field Asset Use Cases are Everywhere for Almost Every Company

Fixed Remote Assets



Outdoor physical cameras in parking lots



Utility distribution automation assets



Roadside cabinets for traffic management



EV charging points, battery storage, renewable energy



Remote fixed assets (e.g. water utility, pipelines, ATMs, Kiosks)

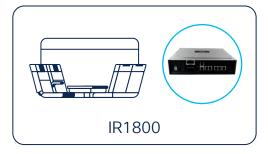
Mobile Assets



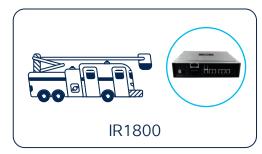
Passenger Trains Autonomous Mining



Fire responders (police, fire, ambulance)



Mass transit



Field service fleet



## Remote Field Assets are where some of the biggest challenges are...



#### Typical IoT Problems

#### Complexity

- Numerous connectivity types for each use case
- Fragmented point solutions
- Difficult to scale due to multiple distributed sites



#### Cybersecurity

- Lack of visibility into connected assets and cyber risks
- Outside vendors accessing OT assets for remote operations



#### Lack of skilled resources

- Small IT teams in charge of massively distributed infrastructures
- Increasing dependency on IT
- Need to enable OT to be self sufficient



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#### High OPEX

- High operating costs from truck rolls to maintain and update
- Growing need for video for physical security and theft avoidance



#### Downtime

- Expensive, chronic, and frequent end customer impacting downtime
- Demanding outdoor ruggedization requirements



#### **Mobility**

 Oftentimes, remote and/or mobile assets have demanding throughput, performance and latency requirements

Additional problems for Remote Assets:

Typical IoT **Problems** 

High risk of outages

Limited agility

#### Transform Your Remote Assets into Super Heros





#### From: Disconnected

- Cannot See
- Slow
- Weak: Cannot secure
- Not sustainable

#### To: Super Heros

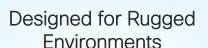
- Unlimited Vision Across the Country
- Instantly Fix Problems Anywhere
- Block thousands of Cyber Hackers & Malicious Malware attacks
- Helping Save the Planet via Sustainability



#### The Extended Network to Transform & Connect Field Assets Needs...



Connectivity





Fan-less self cooled operation Shock and Vibration Size, weight and form-factor





**Automation** Across IT/OT

Centralized Management



else

Headquarters Campuses

Centralized management Scalable and repeatable operations across the Entire Enterprise



Security and Visibility Identify, Locate and Set Policy

Simplified Security



Security and access policies for IoT devices Greater visibility into diverse IoT device Analytics and insights



Performance

Highly availability and Reliability



High MTBF Resilient operations Meet Standards and compliance

## We are the #1 industrial networking vendor Our solutions meet the needs of IT and operations

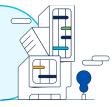






#### Enterprise IT Grade

Leverage existing knowledge and investments





#### Connecting Remote ATMs

Ensure corporate network's security and management policies work seamlessly with remote ATMs

#### Challenges

- Ruggedized routing needed for ATMs
- Challenge is avoiding a siloed ATM network from the main bank's corporate network.
- · Cyber security concerns
- Physical security concerns: need router with built-in GPS, and accelerometer to ensure ATM is in correct location and hasn't been pushed over

#### Solutions

- Cisco Catalyst IR1800 Rugged Series Routers
- Cisco DNA Center & ISE

#### Outcomes

- IT / OT Convergence: using same Cisco DNA Center on both IT corporate network side and for managing
- ATMs
- Strong Cybers Security capabilities with Cisco's security solutions, including ISE
- Simplified management: Dynamic ACLs to push ACL config from ISE to IR1800





#### Extended Enterprise Solution





# Secured financial transactions and assets Oil and Gas Trackside



## 3 Key Benefits



IoT Routers provide high availability and connectivity in remote locations with multiaccess technology



Easy to provision and scalable solutions with common management platform such as DNAC

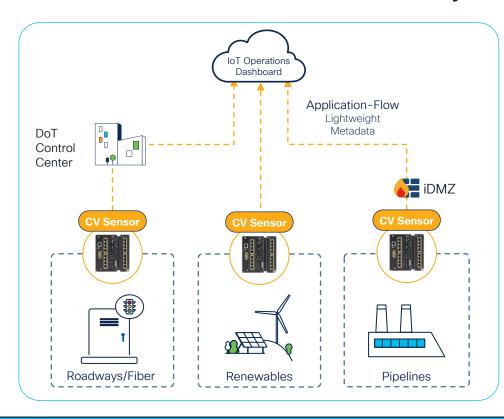


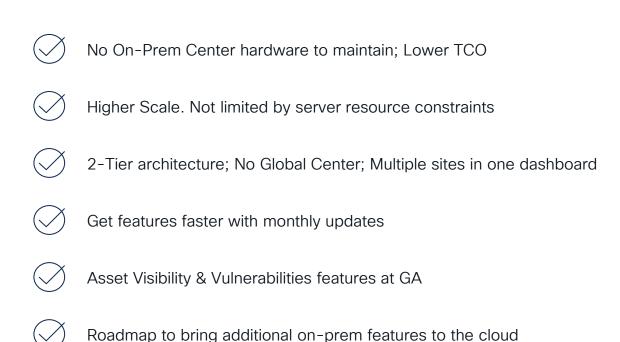
Extend enterprise level security to harsh environments with extensive compliance certifications

#### Visibility into your operation's security posture

Your Cisco IE switch sees everything that attaches to it

Planned for Q2 FY24





Lower TCO with the scale and simplicity enabled by a cloud delivered security service



## Cyber Vision for Roadways Large US state DOT customer



#### Challenges

- Cyber security risks: recognition roadside network a security exposure as neither IT nor OT teams had clear picture of what was connected to network
- Disparate, hard to manage networks: Need common security architecture across cellular routers and fiber switches

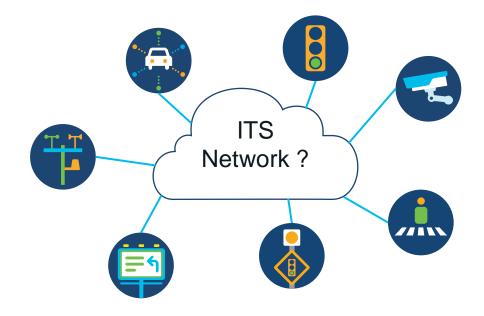
#### Solutions

Cisco Cyber Vision

#### Results

- Cisco team showed Cyber Vision could get visibility into OT network without impacting operations
- Committed to deploy Cisco Cyber Vision state-wide for monitoring more than 300K+ roadway devices!

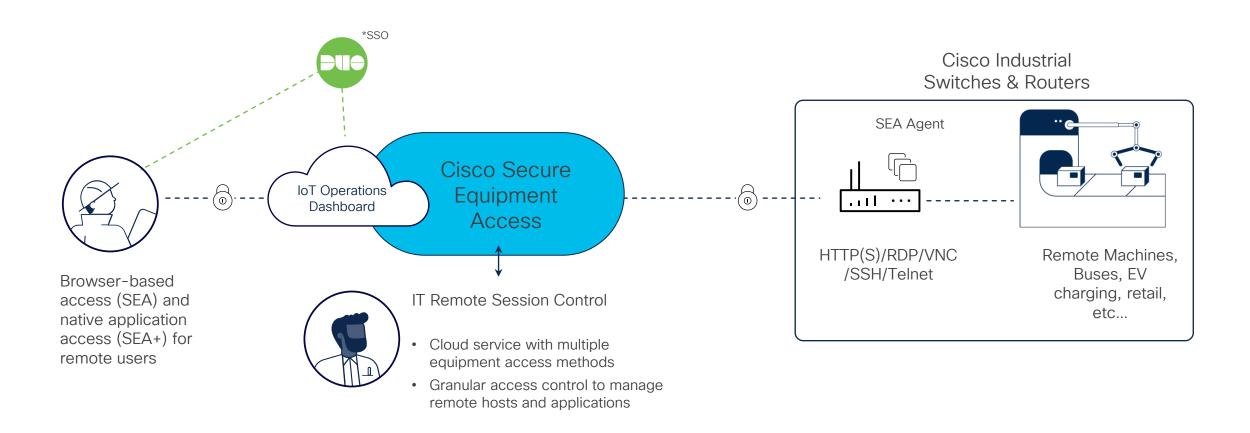






#### Secure remote access for all connected assets

Easily enable operations teams to securely maintain connected assets and manage access



Reduce truck rolls, speed issue resolution, and keep employees safe

#### Connecting Small Retail

#### Optimizing energy usage



#### Challenges

- Connecting sensors in thousands of small retail stores to optimize energy costs
- Being able to remotely and securely update, monitor, & troubleshoot Energybox applications and devices thru the Cisco router

#### Solutions

- Cisco IoT Operations Dashboard with Secure Equipment Access (SER)
- Cisco Catalyst IR1101 Rugged Router with the ability to host 3<sup>rd</sup> party energy management software

#### Results

- Save \$10,000 per remote site per year With 3,000 sites = **\$30 million** energy savings/year
- Save \$350 per truck roll Secure equipment access avoids expensive upgrade/troubleshooting truck-rolls = **>\$1million savings/year**

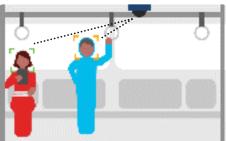




#### IR1800 Modular Trustworthy Platform



Passenger's experience Wi-Fi6 AP LTEAP/5G WAN



Physical security
IP cameras on GE LAN
with PoE video storage
on SSD



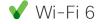
Dead Recockning GNSS/GPS, CAN bus



Enhanced operations
Ignition npower
management
CAN bus, Edge
Computing



Centralized
Management
SDWAN, IOT OD



















Device security, Network, security, cyber-security



#### Cisco Industrial Wireless Portfolio

#### Industrial and outdoor Wi-Fi and Ultra-Reliable Wireless Backhaul





















#### Connecting Mass Transit

Resilient, secure connectivity to mobile field assets

#### **Business Needs**

- · Deploy more passenger services, faster.
- Easier for mechanics to deploy and operate
- 2,000+ of assets, multiple routers, disjointed systems, weak cybersecurity

#### Solution

- Secure gateway with native edge compute
- Mechanic-friendly router with management
- Work Group Bridge in bus yard for bulk upload &updates

#### Result

- Simple transit operations, zero-touch
- Scalable & secure infrastructure for consolidated communications
- Flexible edge compute for apps





#### Port and Terminals Autonomous Vehicles

Near zero latency to mobile, automated field assets

#### Challenges

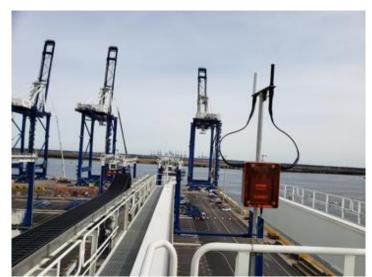
- Connect on-the-move Cranes, carriers, and other autonomous systems with higher reliability and uptime
- Expand capacity & reduce delays

#### Solutions

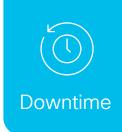
- Vehicle-mounted wireless radios with Cisco Fluidity for near zero latency wireless
- Built-in dual-radio solution for redundancy and to ensure high signal strength between vehicles and wayside

#### Results

- Increased network uptime from 75% to 99.99%
- Low latency and zero packet loss
- Achieved data speeds of 50–60 Mpbs













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### Automated guided vehicles & mobile robots

Reliable connectivity for AGVs / AMRs

#### Challenges

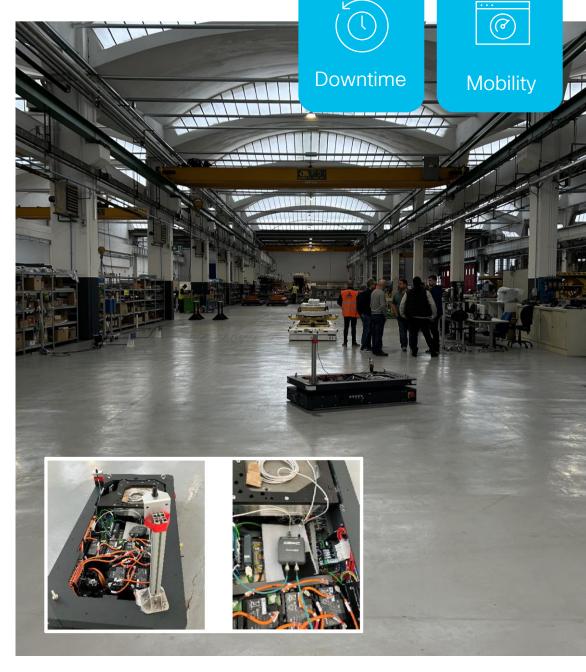
- Standardize on Cisco across the organization (IT & OT)
- Roaming and density issues when the AGVs are on the move
- Need for ultra-reliable communication to support on-board PLC control and safety
- Need easy-to-deploy solution to address tight project timeline

#### Solution

- Cisco® FM4500M on-board supporting Fluidity
- Future upgrade to IW9165E on-board, IW9167 (fixed)

#### Result

- Cisco Solution: 0.01% packed loss, 1ms average latency, 1.3ms jitter
- Competitor solution: 1% packet loss, 40ms avg. latency, 70ms jitter





#### Bringing simplicity and scale for IT and operations teams

Cloud-delivered OT services on IE switching or routing through IoT Operations Dashboard



Secure Equipment Access



Cyber Vision



Edge Intelligence









Rugged Series routers





Cisco Catalyst IE3400 Heavy-Duty Series switches



Cisco Catalyst IE3400 & IE3300 Rugged Series switches



Cisco Catalyst IE9300 Rugged Series switches

Cloud-driven simplicity and scale for IT and operations teams can now be used in more industries

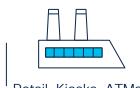
















IT + OT partnership is key to success

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#### The time to extend the enterprise is now







Digitize your operations in the ruggedized space



Reduce costs by increasing productivity and operational efficiency



Enable IT to manage the extended enterprise



Achieve your business goals



#### Fill out your session surveys!



Attendees who fill out a minimum of four session surveys and the overall event survey will get **Cisco Live-branded socks** (while supplies last)!



Attendees will also earn 100 points in the **Cisco Live Challenge** for every survey completed.



These points help you get on the leaderboard and increase your chances of winning daily and grand prizes



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- Visit the Cisco Showcase for related demos
- Book your one-on-one
   Meet the Engineer meeting
- Attend the interactive education with DevNet, Capture the Flag, and Walk-in Labs
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## Thank you



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- Click the + at the bottom of the screen and scan the QR code:









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Schedule

Event Info

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Things To Do

World of Solutions

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Peer Networking

Maps (MazeMaps)

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Helpful Info

Getting Around

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