



You make **possible**



# Inside Cisco IT

## Identity-as-a-Service: Beyond the Hype.....really

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BRKCOC-1476

**CISCO** *Live!*

Barcelona | January 27-31, 2020



# Cisco Webex Teams

## Questions?

Use Cisco Webex Teams to chat with the speaker after the session

## How

- 1 Find this session in the Cisco Events Mobile App
- 2 Click “Join the Discussion”
- 3 Install Webex Teams or go directly to the team space
- 4 Enter messages/questions in the team space



Were you suspicious?

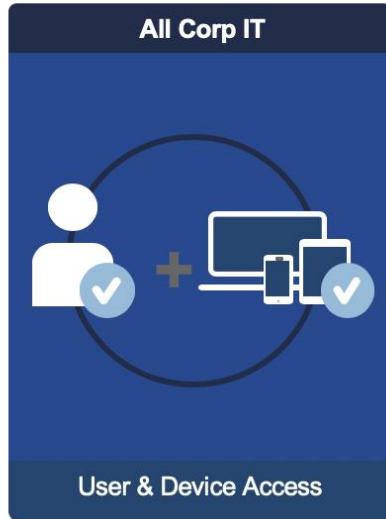
Who cares and why?

# Changing IT Landscape...

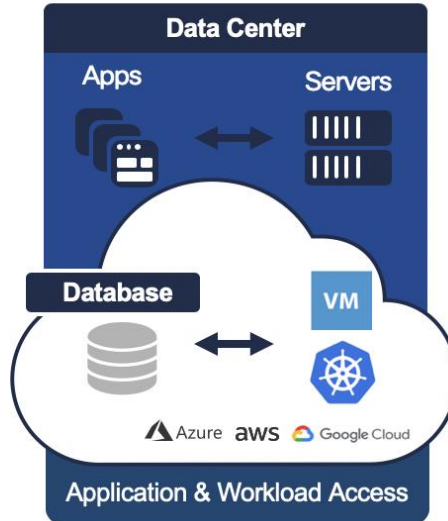


# ...means securing access in new ways...

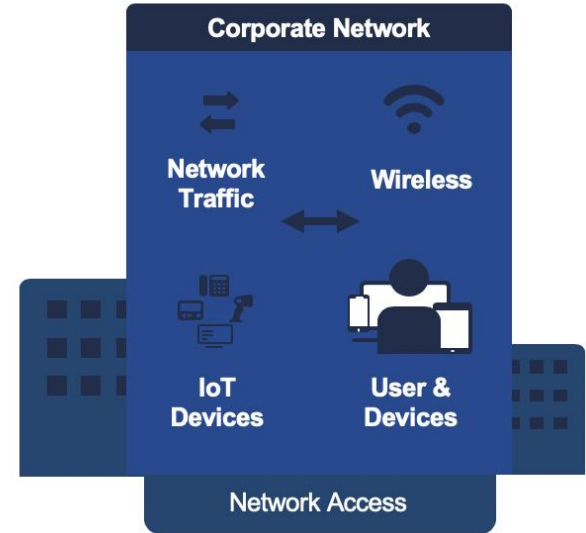
## Workforce



## Workload



## Workplace



# ...bringing us these threats



## Targeting Identity

81% of breaches involved  
compromised credentials



## Targeting Apps

54% of web app vulnerabilities  
have a public exploit available



## Targeting Devices

300% increase in IoT malware  
variants





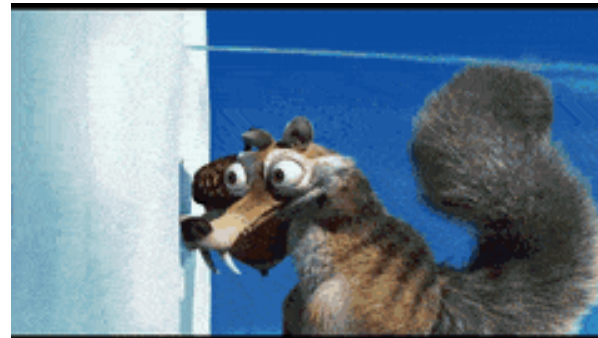
How secure hackers think we are



How secure my CEO thinks we are



How secure I think we are



How secure we actually are

# Agenda

- Goal
- Challenges
- Opportunities
- Our Approach
  - API architecture: FastFed
  - AI architecture: Applied Machine Learning
- Key Takeaways
- Questions?
  - Ask live or through Webex teams space: “Join the Discussion” @ BRKCOC-1476

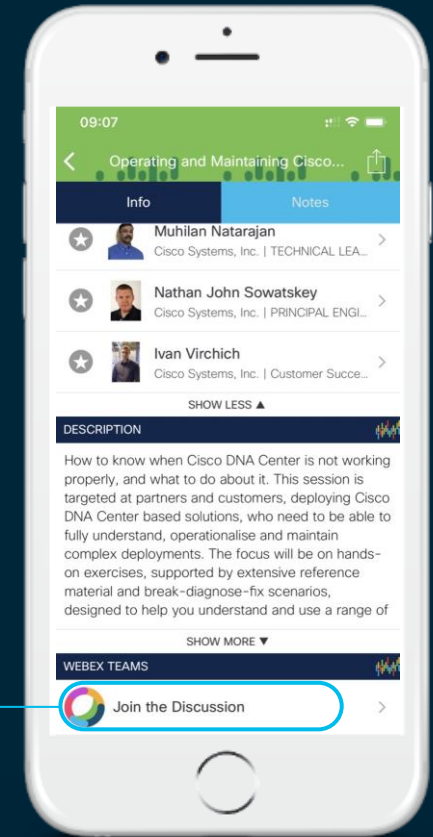
# Cisco Webex Teams

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# Who we are



Allen the Bubble  
Automation Pro  
Tea Connoisseur



Franky the Maedine  
Chicken  
Learning to me



## BEGINNER'S GUIDE TO P1 BRIDGE SURVIVAL:

1. Major incident occurs late at night (~2am)
  - a. Grab a mug and break open seal the **coffee**
  - b. Pour yourself a cup
2. More **4 hours** into the incident
  - a. Eat a **Joi Bol**
3. More **8 hours** into the incident
  - a. Pour yourself another cup of **coffee**
  - b. Eat a **Joi Bol**
4. More **12 hours** into the incident
  - a. Eat a **Mac N Cheese Bowl**
  - b. Find a **beer mug** and place in the refrigerator
5. More **16 hours** into the incident
  - a. Pour yourself another cup of **coffee**
  - b. Apply **face mask** of your choice
6. More **24 hours** into the incident
  - a. Pour yourself another cup of **coffee**
  - b. Eat another **Mac N Cheese bowl**
  - c. Apply another **face mask** of your choice
7. More **36 hours** into the incident
  - a. Time to pour yourself an ice-cold **beer**
  - b. Eat the **Nutella To Go**
  - c. Cry
8. More **48 hours** into the incident
  - a. Eat two **Joi Bol**
  - b. Cry some more
  - c. Time to take a swig of the good stuff (i.e. **The Jim Bean**)
9. Incident is resolved after a long haul
  - a. Time to celebrate with some **Prosecco!**
  - b. Apply another **face mask** of your choice
  - c. Get some well-deserved sleep!





# In a perfect world zero trust requires...

Trusted  
user



Trusted  
device



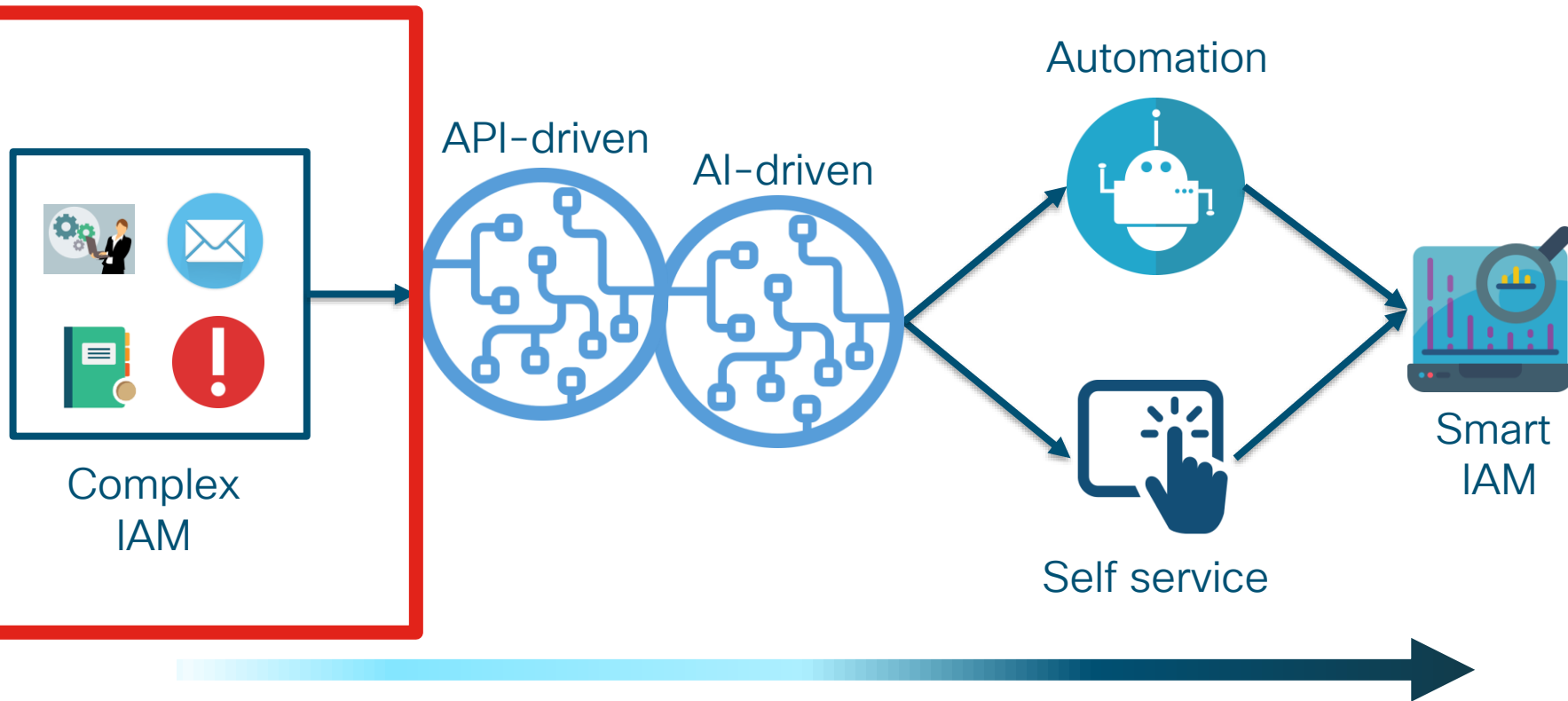
Appropriate  
application  
access



# Challenges



# We are future-proofing our IAM system



# In an imperfect world...

- Well funded adversaries
  - State-sponsored
  - Identities available on the dark web
- Complexity of these IAM systems
  - Disorganized data
  - Custom Scripts
  - Reactive Monitoring
  - No end-to-end identity flow
- Moving to the cloud
  - Slow and inefficient
  - Security playing catch-up



# What we are and aren't



- Product that you can buy off the shelf
- Fully integrated with entirety of Cisco Security suite

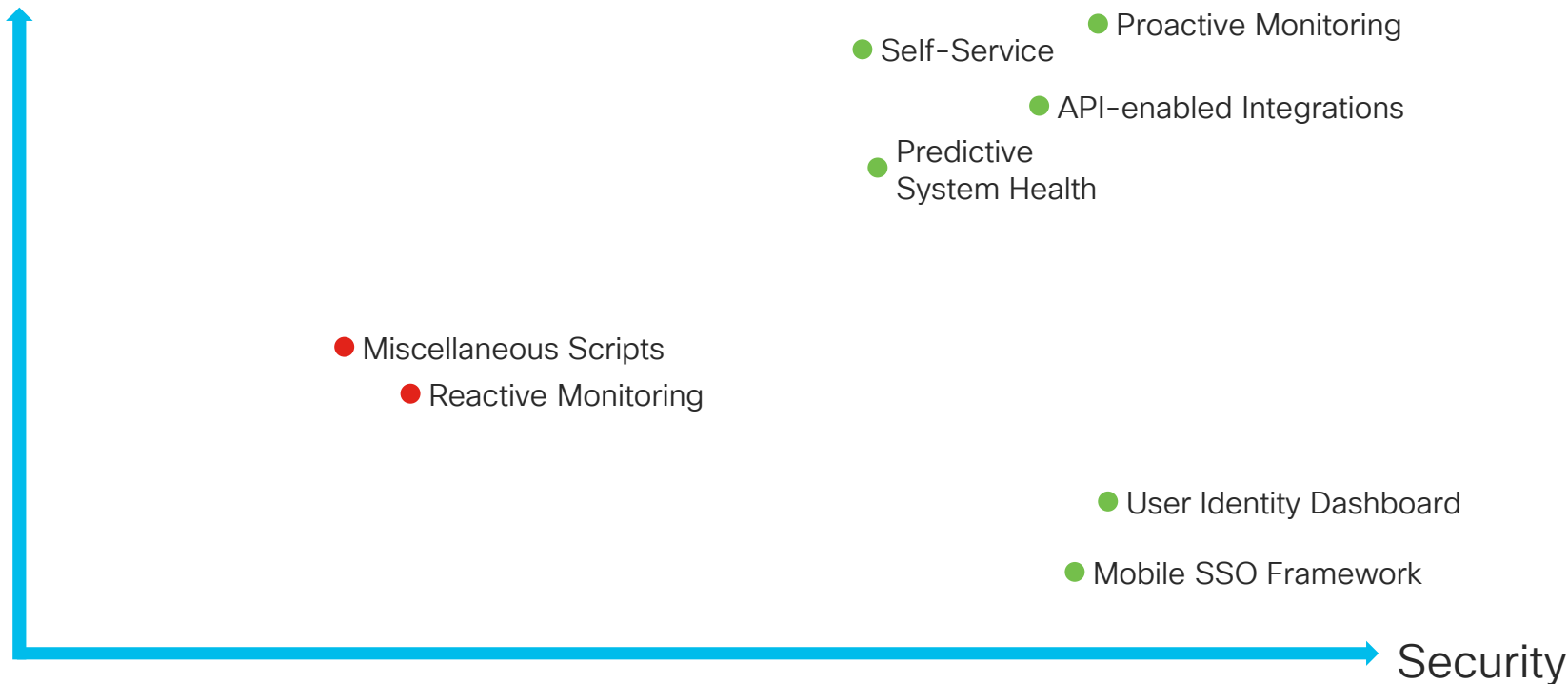


- ✓ Iterating current IAM systems to make them smart
- ✓ Giving you a blueprint to get you started
- ✓ “API First” approach in Ops
- ✓ An innovative, yet generic solution that you can apply in your environment

# Opportunities

# You can secure and enhance IAM

System Health



# Mobile SSO Framework

## UOT License

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*("You Owe Tea" License)*



## CIA Framework for iOS

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The CIA (Cisco Identity & Access) Mobile SSO Framework is designed to integrate SSO into mobile apps seamless without a whole lot of effort from the developer.

## Requirements

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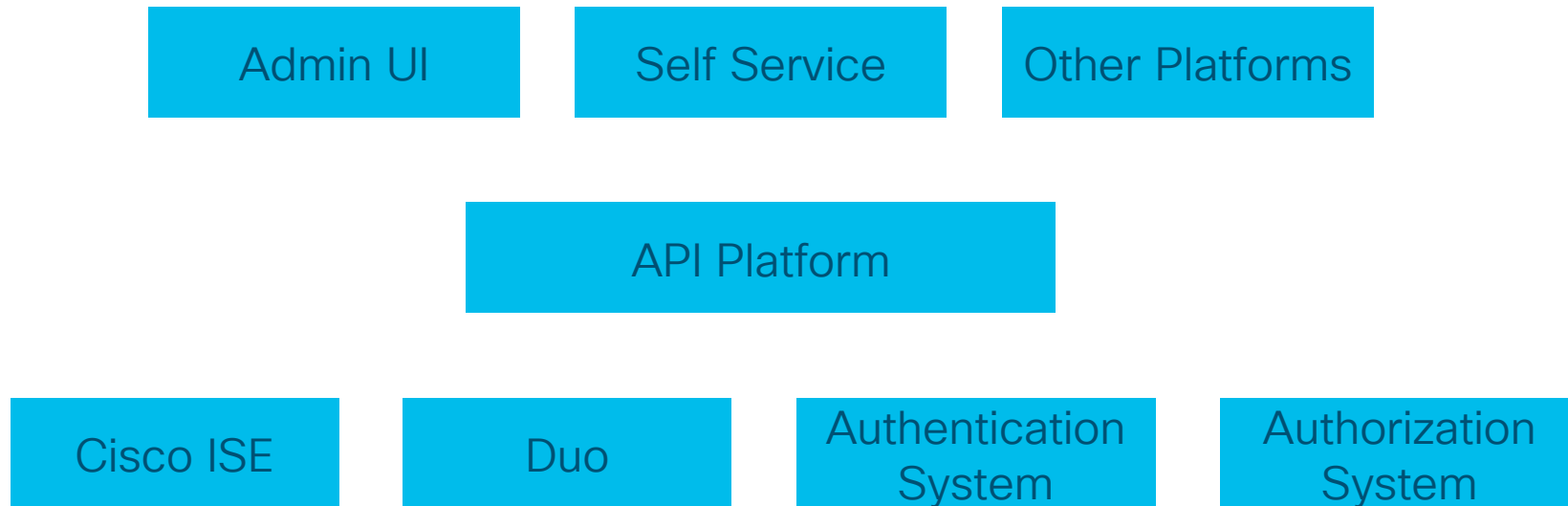
**Supported Languages:** Objective-C, Swift 4, Swift 5 **Operating System:** iOS 10+

## Getting Started

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1. Download the latest appropriate CIA Framework zip package in the links provided in the mySSO dashboard.
2. Import the package into your Xcode project (Swift or ObjC) by dragging and dropping the cia.framework file into the Embedded Binaries section under General in Project Settings.
3. Now on to coding!

# How to design versatile architecture for IAM



# API Platform

Introduction

application

GET

 /applications

POST

 /applications

DELETE

 /applications/{applicationName}

GET

 /applications/{applicationName}

PATCH

 /applications/{applicationName}

POST

 /applications/{applicationName}/provis...

oauth

GET

 /oauth

POST

 /oauth

DELETE

 /oauth/{clientId}

GET

 /oauth/{clientId}

PATCH

 /oauth/{clientId}

POST

 /oauth/{clientId}/provision

sso request

GET

 /sso

POST

 /sso

DELETE

 /sso/{applicationName}

POST

 /applications

Create a new application

Parameters

body

(required)

Content type:

application/json

Application

Application object to be created

Test this endpoint

TRY

Response Type

application/json

Response Messages

Body Sample

Body Schema

```
{  "apiType": false,  "applicationName": "string",  "applicationPortfolioName": "string",  "applicationPortfolioSystemId": "string",  "authenticationPolicy": "string",  "authorizationPolicies": [    {      "attribute": [        "string"      ],      "criteria": [        "string"      ],      "description": "string",      "negate": true,      "ruleName": "string"    }  ],  "contextRoot": "string",  "description": "string",  "enabled": false,  "environment": "NPRD",  "externalStatus": false,  "hostnames": [    {      "hostname": "string",      "port": 0    }  ],  "ownerGroups": [    {      "description": "string",      "groupId": "string",      "groupName": "string",      "members": {
```



# Begin our self-service journey

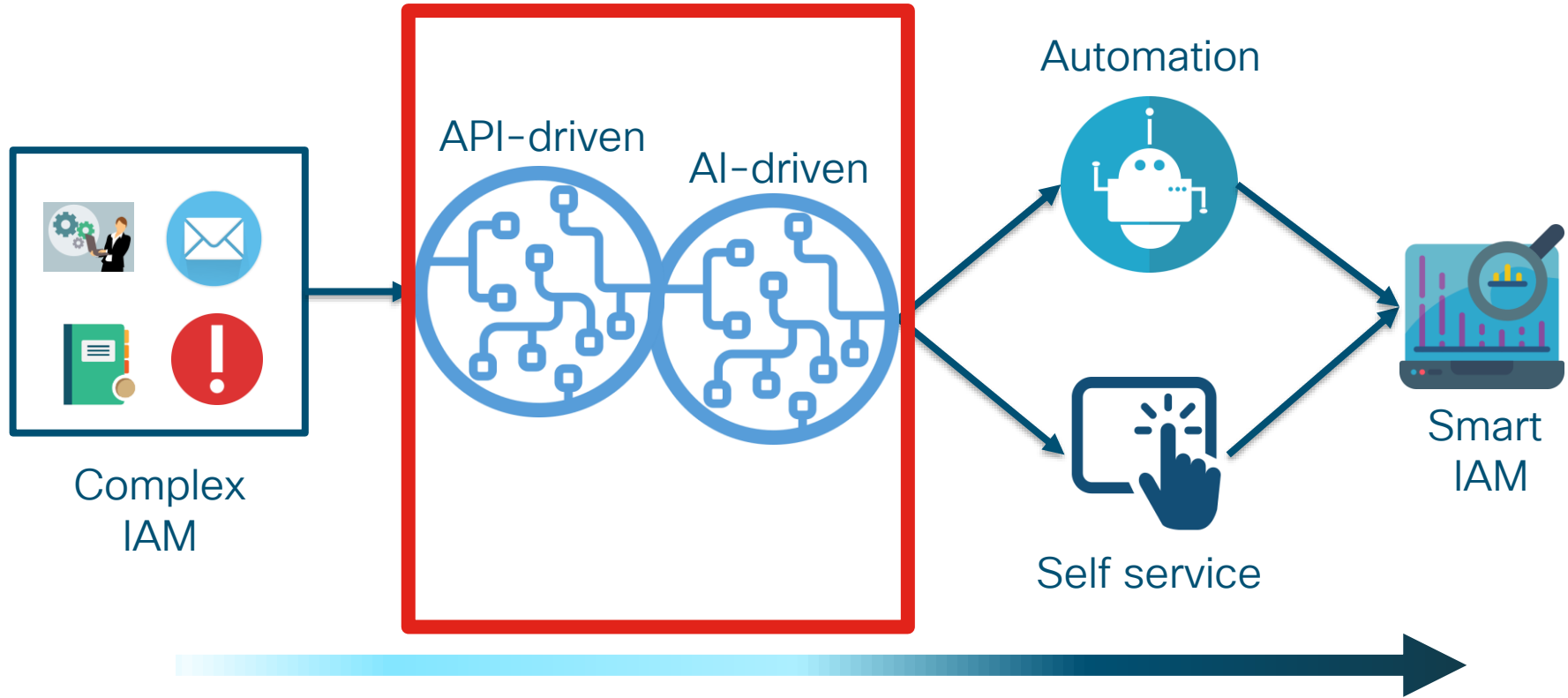
The screenshot shows the Cisco Policy Management Tool interface. The left sidebar contains navigation links: Applications, OAuth Clients, Grouping, Server Configuration, Reports, and Help. The main content area is titled 'Applications' with the subtitle 'Application Summary across platforms'. An orange banner at the top of the main area contains a maintenance notice. Below the banner, there is a table of applications. A red box is overlaid on the table with the text 'Application onboarding: From 6 days to 5 minutes'.

**PLEASE READ, ACTION REQUIRED:** We have a planned maintenance activity (CHG0129497) on Policy Management Tool. Due to this activity, Provision and De-Provision calls will not work from PMT for ALL lifecycles from 3 PM PST 09/26/2019 to 6 PM PST 09/26/2019. App teams involved in LAE2CAE migrations, please send out an email to pingaccess-migration@cisico.com in case you need weekend support for SSO Policy cutovers in production.

Page Size: 10

Application Name	Platform	External	Internal	Status	Actions
CAEAXnprd-myptod	CAEAXnprd	External	<input checked="" type="checkbox"/>	Provisioned	
CAEAXprod-naascampaign-rcdn	CAEAXprod	External	<input checked="" type="checkbox"/>	Provisioned	
CAEAXnprd-mypto-stage.cloudapps	CAEAXnprd	External	<input checked="" type="checkbox"/>	Provisioned	
CAEAIprd-API-recommender-stage-summarise	CAEAIprd	Internal	<input checked="" type="checkbox"/>	Provisioned	
CAEAIprd-API-testerhub-flask-api	CAEAIprd	Internal	<input checked="" type="checkbox"/>	Ready To Provision	
CAEAXnprd-cae-mypto-stage	CAEAXnprd	External	<input checked="" type="checkbox"/>	Provisioned	
CAEAIprod-mbrail-prod-int-rcdn	CAEAIprod	Internal	<input checked="" type="checkbox"/>	Provision Update	
CAEAIprod-mbrail-prod-int-alln	CAEAIprod	Internal	<input checked="" type="checkbox"/>	Provisioned	
CAEAXnprd-cae-mypto-dev	CAEAXnprd	External	<input checked="" type="checkbox"/>	Provisioned	
CAEAIprod-mbrail-prd1-int-rcdn	CAEAIprod	Internal	<input checked="" type="checkbox"/>	Provisioned	

# We are future-proofing our IAM system



# Solution #1: FastFed-like

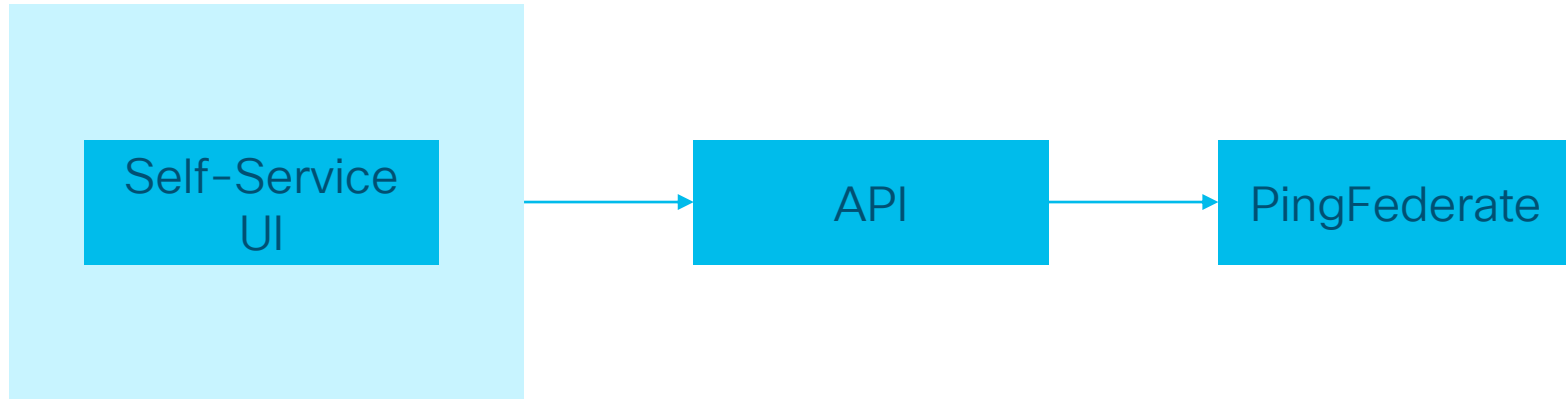
# Fastfed Protocol

- OpenID Standard
- Status: WIP

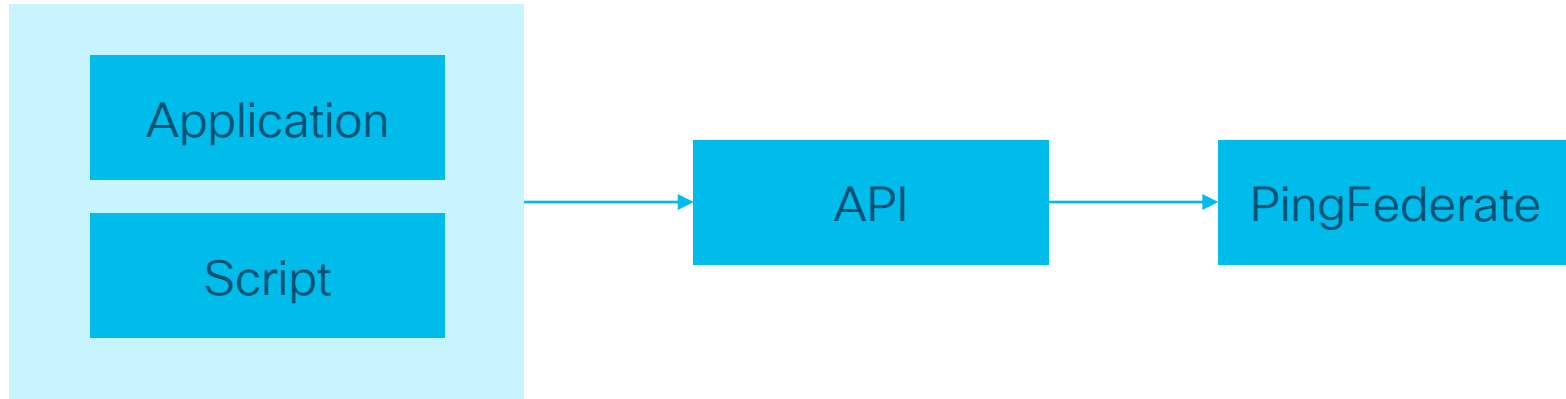
<https://openid.net/wg/fastfed/>



# The provisioning process via the UI



# Script-based provisioning process





Demo





# Solution #2: Machine learning

*“... what we want is a machine  
that can learn from experience”*

Alan Turing

# Machine learning opportunities

## Availability

- Proactive monitoring
- Critical cloud infrastructure

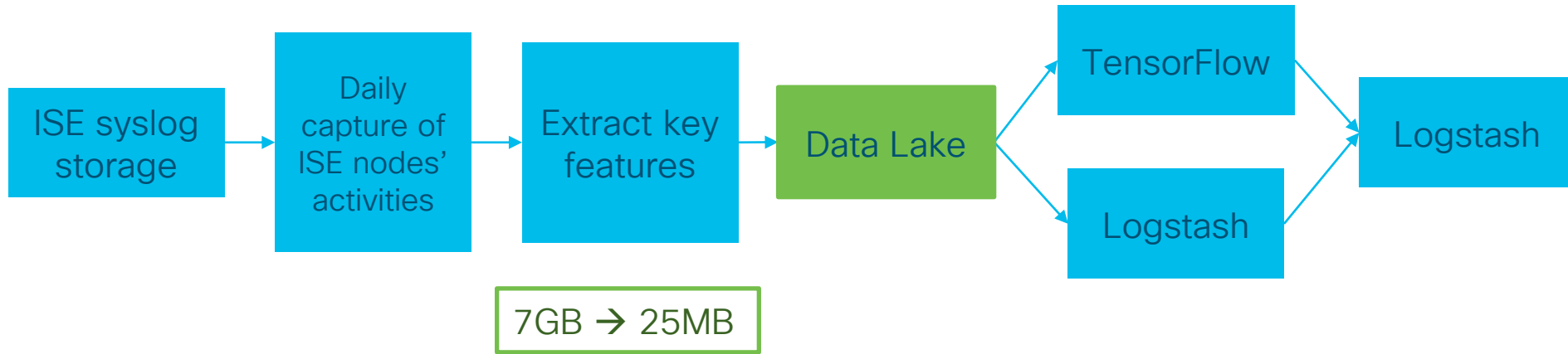
## Visibility

- Identity landscape
- Who's accessing what and where

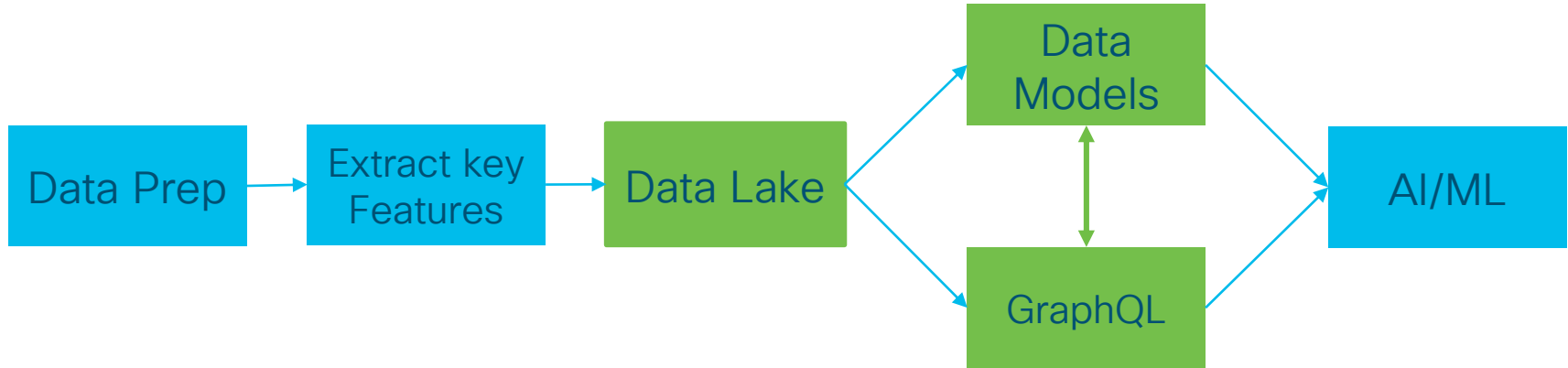
## Unification

- Consolidate data from ISE, Duo, AnyConnect etc.
- Zero Trust

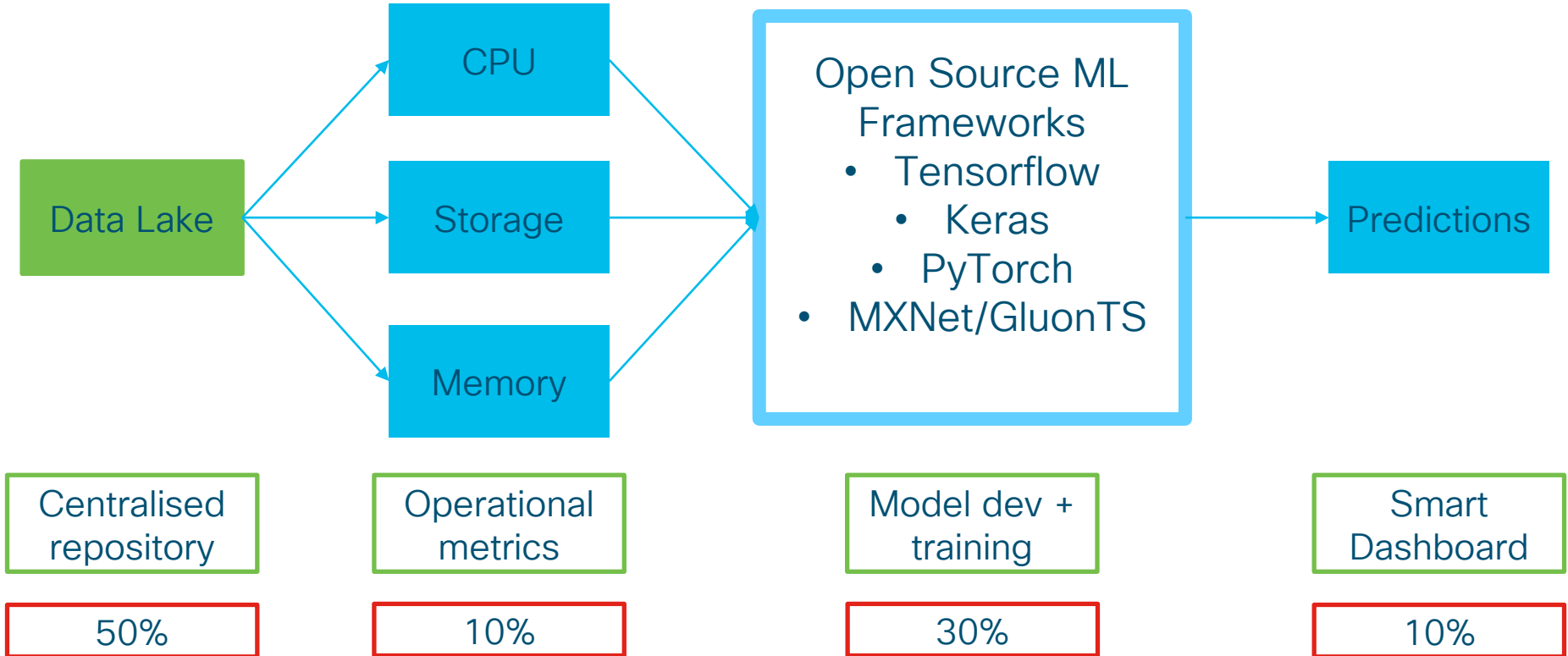
# Our Approach: Proof of Concept analytics engine



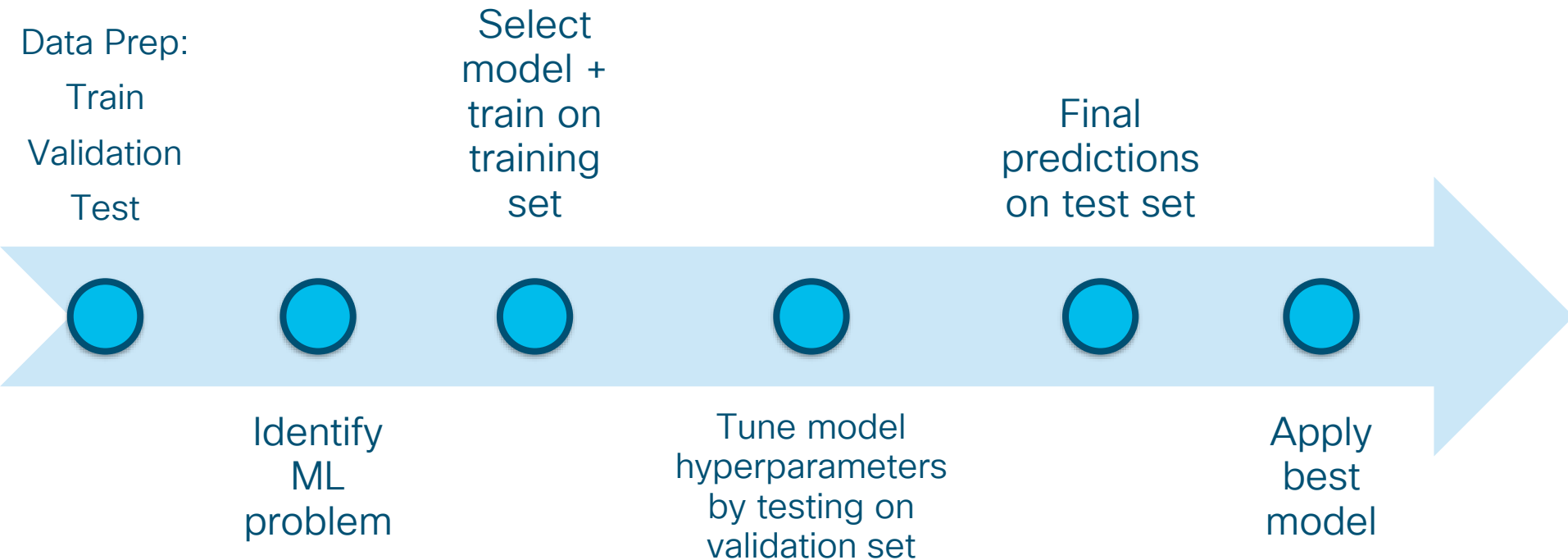
# Our Approach: Production analytics engine



# Our Approach: Proactive Monitoring data flow



# Our Approach: Machine learning blueprint



```
[ ]: import mxnet as mx
      from mxnet import gluon
      import numpy as np
      import pandas as pd
      import matplotlib.pyplot as plt
      import json
      import os
      from itertools import islice
      from pathlib import Path
      from gluons.dataset.common import ListDataset
      from datetime import datetime, timedelta
      from gluons.model.deepar import DeepAREstimator
      from gluons.trainer import Trainer
      from itertools import islice
      from gluons.evaluation.backtest import make_evaluation_predictions
      from datetime import datetime

      import requests
      from requests.auth import HTTPBasicAuth
      import variables
      import json

      user = variables.user
      passw = variables.password
      import warnings
      warnings.filterwarnings('ignore')
      from IPython.display import clear_output
      clear_output(wait=True)
```

## STEP 1: Loading dataset

Using previous 24 hours' CPU data of a random ISE node

```
[ ]: dataFile_1day = 'isemtv-prd-04_cpu_1_day'
      dataset = './' + dataFile_1day

      data = pd.read_csv(dataset)
      total_rows = len(data)
```

## STEP 2: Making dataset iterable ¶

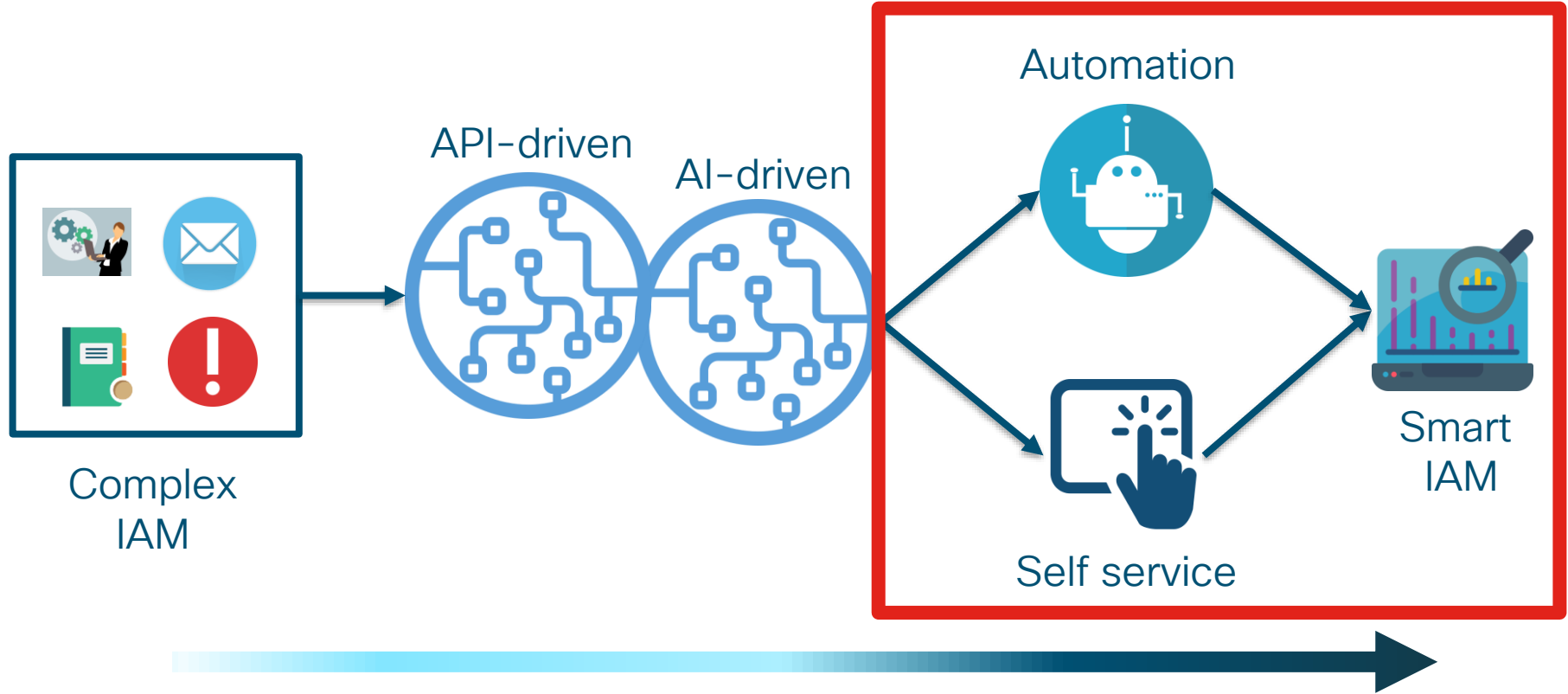
```
data = data.iloc[0:1]
```





Demo

# We are future-proofing our IAM system



# Smart IAM cookbook

## Future-Proof IAM

- RESTFul API
- Role-based APIs
- Extensive Logging
- Cloud-ready

## AI/ML

- Data Lake
- Visualization Tools
- AI/ML in the cloud

# Key Takeaways

- Basics

- Understand Logging
- Build a Data Pipeline
- Filter out noise

- RESTful APIs

- Modularity

- Advanced AI/ML

- Data Streaming (i.e. Apache Spark)
- Supervised
- Unsupervised
- ISE analytics engine

# What should you do now?

## Business leaders

- Skills for the future:
  - DevOps – setting up API architecture
  - AI skills – for real time analytics
- MTE sessions for Alben and Franky

## Engineers

- Think API first
- Follow the blueprint
  - Set up a data lake
  - Prioritise key data features
  - Experiment with different open source models
  - Implement PoC on one key feature
  - Scale it!

# Complete your online session survey



- Please complete your session survey after each session. Your feedback is very important.
- Complete a minimum of 4 session surveys and the Overall Conference survey (starting on Thursday) to receive your Cisco Live t-shirt.
- All surveys can be taken in the Cisco Events Mobile App or by logging in to the Content Catalog on [ciscolive.com/emea](https://ciscolive.com/emea).

Cisco Live sessions will be available for viewing on demand after the event at [ciscolive.com](https://ciscolive.com).

# Continue your education



Demos in the  
Cisco Showcase



Walk-In Labs

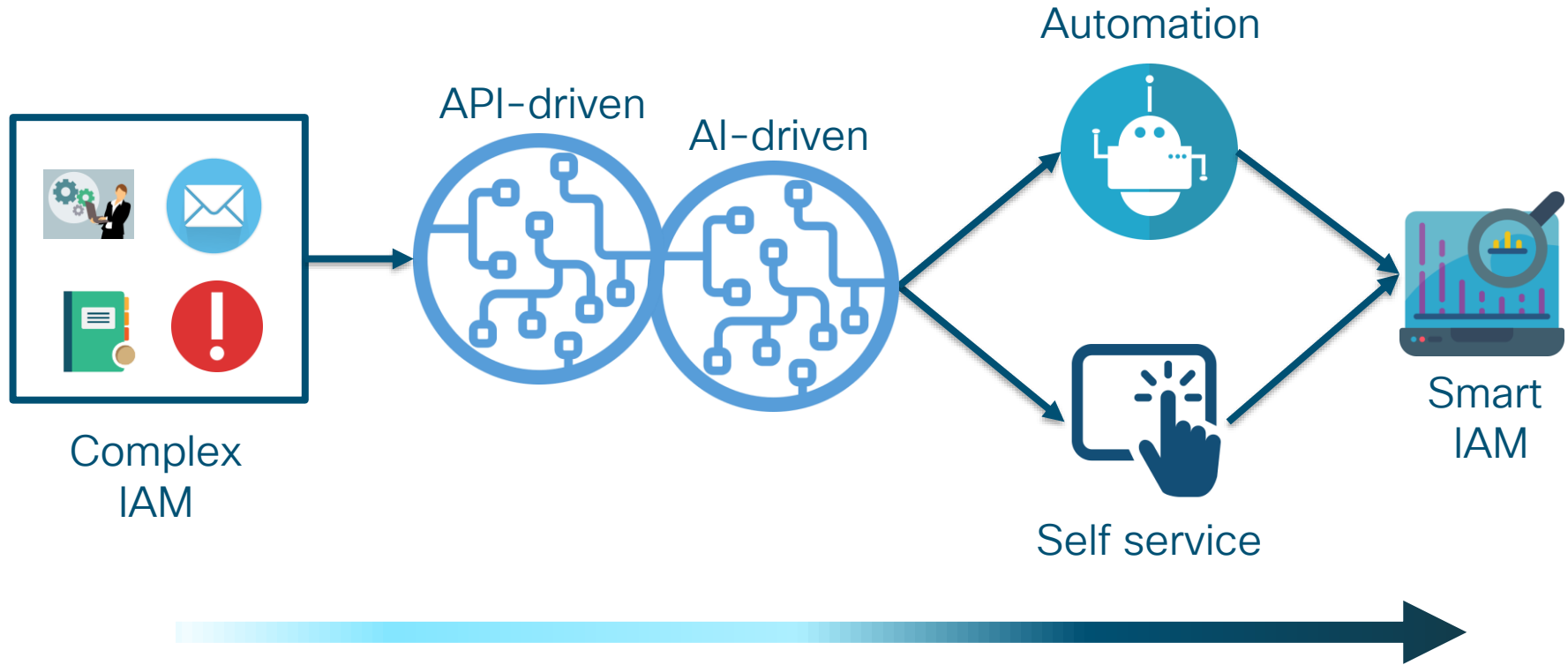


Meet the Engineer  
1:1 meetings



Related sessions

# We are future-proofing our IAM system





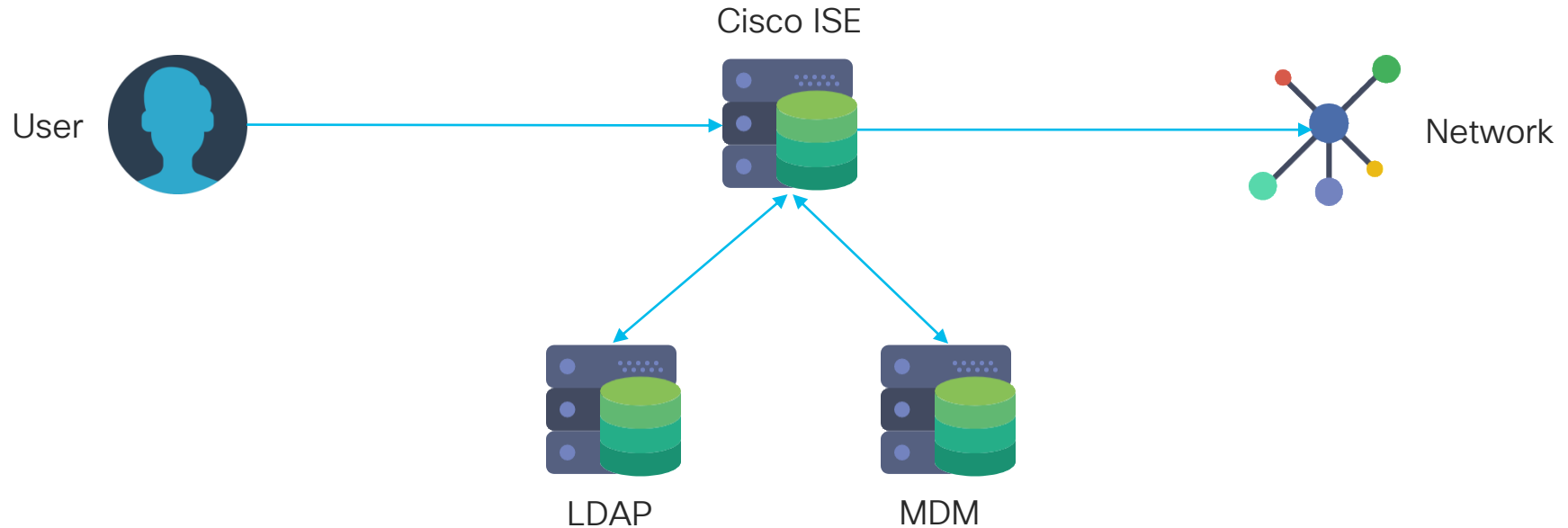


You make **possible**

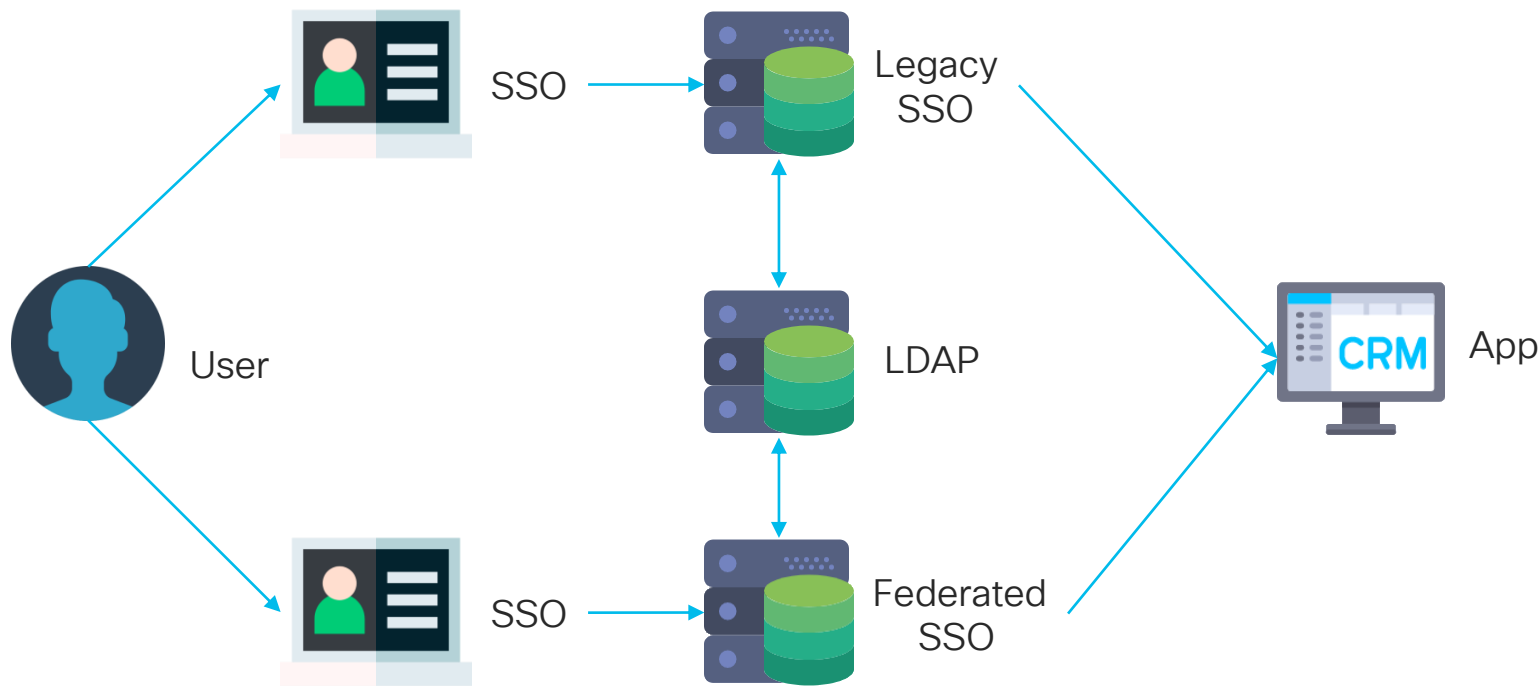


Backup slides

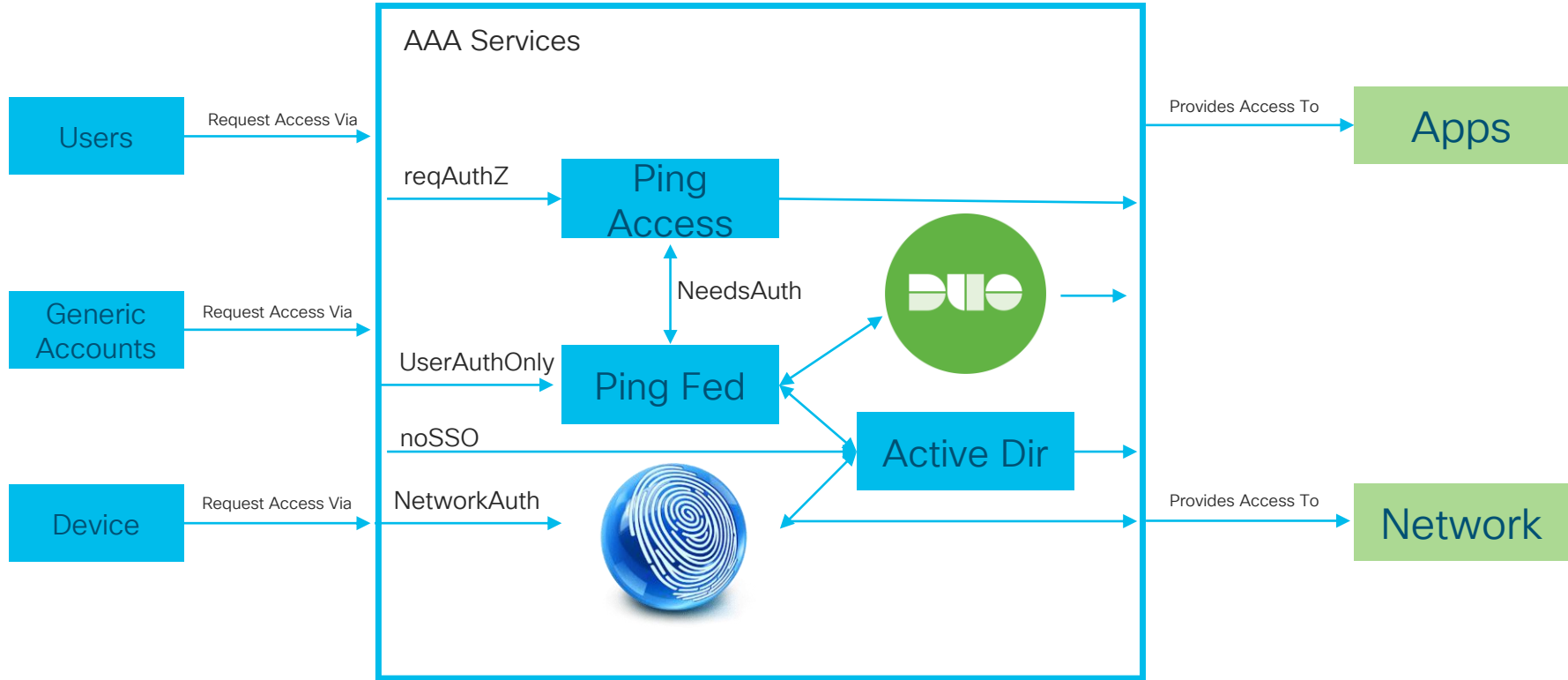
# Cisco Network Access



# Cisco Application Access



# Identity Flow



# Challenges → Opportunities

