

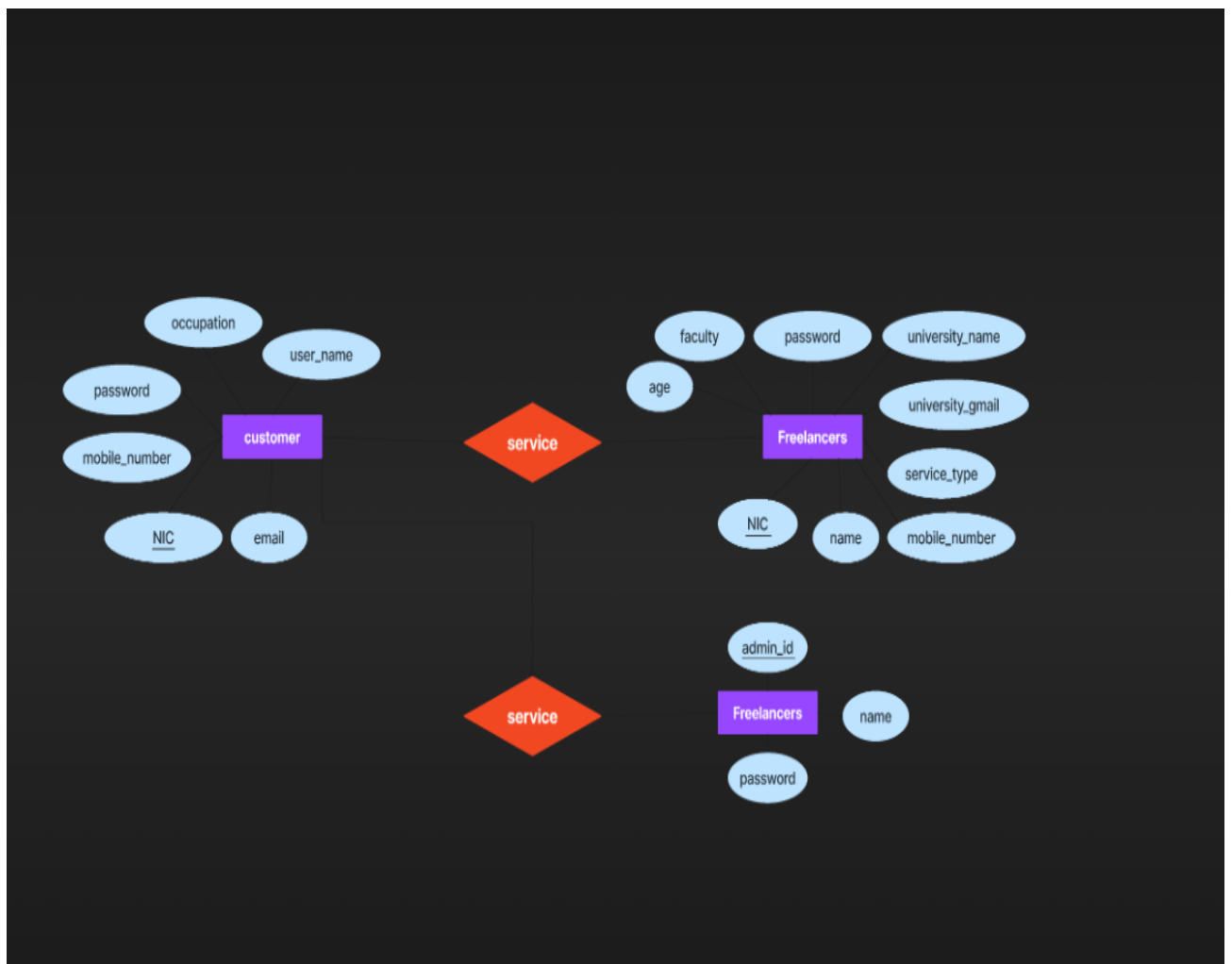
## Ideation Phase

### Define the Problem Statements

Date	26.06.2025
Team ID	SWUID20250170870
Project Name	Freelancing Application Mern
Maximum Marks	2 Marks

#### Customer Problem Statement Template:

To define the core problems freelancers face while searching for jobs online , and use those insights to guide the development of SB works . Freelancing Application



<b>Problem Statement (PS)</b>	<b>I am (Customer)</b>	<b>I'm trying to</b>	<b>But</b>	<b>Because</b>	<b>Which makes me feel</b>
PS-1	Client looking for trustworthy freelancers	Post projects and find reliable professionals easily	Most platforms don't verify freelancer credentials properly	I have to spend extra time checking backgrounds manually.	Overwhelmed and frustrated
PS-2	New freelancer without many reviews	Win my first few projects.	Clients usually pick freelancers with higher ratings	I don't get a chance to prove my skills	Discouraged and stuck
PS-3	Freelance developer	Find steady, fairly paid projects	Competition is very high and clients choose low bids	Many clients care only about price, not quality	Demotivated and undervalued
PS-4	Returning client	Manage my ongoing projects in one place	Platforms lack clear project tracking and communication	I lose track of progress and updates easily	Confused and dissatisfied
PS-5	Admin/Platform Owner	Keep the platform safe and fair	Manual moderation is time-consuming	I need better tools to detect issues and manage disputes	Stressed and overworked