

Sama Ahmed

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EDUCATION

California State University, Fullerton
Bachelor of Science, Computer Science | GPA: 3.59

Fullerton, CA
Anticipated Graduation: May 2026

EXPERIENCE

User Experience Research Intern <i>LPL Financial</i>	Jun. 2025 – Aug. 2025 <i>San Diego, CA</i>
<ul style="list-style-type: none">Analyzed advisor feedback on MyRepChat and conducted heuristic evaluations, identifying 10+ usability issues that informed feature developmentPresented insights to UX, product, and vendor teams, directly influencing enhancements on a platform used by 30,000+ financial advisors nationwideBuilt persona guides and updated pilot program documentation, simplifying access to research resources for the UX team	
Supplemental Instruction Leader <i>California State University, Fullerton</i>	Aug. 2024 – May 2025 <i>Fullerton, CA</i>
<ul style="list-style-type: none">Facilitated two weekly sessions reinforcing Calculus I concepts, improving student understanding and average grades by 10%Designed interactive activities and group discussions to foster an engaging, supportive learning environment	
IT Student Assistant <i>California State University, Fullerton</i>	Aug. 2023 – Present <i>Fullerton, CA</i>
<ul style="list-style-type: none">Delivered tech support to faculty and staff, troubleshooting hardware/software and configuring workstationsResolved 300+ ServiceNow tickets, reducing response time and improving faculty satisfaction with IT services	

PROJECTS

PlaylistExporter | *SvelteKit, TailwindCSS, Python, Flask, Spotify API, YouTube API*

- Designed and prioritized features for a cross-platform playlist conversion tool, addressing the user pain point of managing music across Spotify and YouTube
- Collaborated with a team of 3 to implement OAuth authentication and automated playlist creation, ensuring a smooth and secure user experience

LEADERSHIP

FullyBeyond <i>Web Development Team Lead</i>	May 2024 – Nov. 2024
<ul style="list-style-type: none">Led a 5-person dev team to build fullybeyond.acmcsuf.com, the platform for CSUF's first 24-hour designathon, using SvelteKit and TailwindCSSPartnered with 11 organizers to launch the event, engaging 100+ students and boosting their design skills	
Association for Computing Machinery at CSUF <i>Board Member, Webmaster</i>	Jan. 2024 – Present
<ul style="list-style-type: none">Maintained and scaled acmcsuf.com, the chapter's largest open-source project (70+ contributors), by implementing new features, reviewing 40+ PRs, and improving contributor documentation and onboardingLed workshops for 30+ students on SvelteKit, open-source collaboration, front-end design, and creative coding, fostering hands-on learning and cross-team collaboration	
FullyHacks <i>Co-Director, UI Designer</i>	Sep. 2023 – Present
<ul style="list-style-type: none">Co-designed the FullyHacks 2024 interface in Figma, ensuring a seamless user experience across devices that attracted 400+ applicants and secured 10 sponsorsDirected FullyHacks 2025 alongside 3 co-directors, leading 50+ organizers across web, design, and marketing teams and achieving a 35% year-over-year increase in project submissions	

TECHNICAL SKILLS

Languages: Python, JavaScript, C, C++, HTML, CSS, SQL
Frameworks: Flask, Svelte/SvelteKit, React, Bootstrap, TailwindCSS
Tools: Git, Linux, Figma, JIRA, Confluence, Miro
Methods: User Research, Usability Testing, Prototyping, Agile/Scrum