```
In [1]:
       # Import necessary libraries
        import pandas as pd
        # Load the dataset
        data = pd.read_csv("churn.csv")
        # Display the first few rows of the dataset
        print("First few rows of the dataset:")
        print(data.head())
       C:\Users\Vyshnavi\anaconda\lib\site-packages\pandas\core\computation\expressions.py:20: UserWarn
       ing: Pandas requires version '2.7.3' or newer of 'numexpr' (version '2.7.1' currently installe
        from pandas.core.computation.check import NUMEXPR INSTALLED
       First few rows of the dataset:
          RowNumber CustomerId Surname CreditScore Geography Gender Age
                                          619
                 1
                     15634602 Hargrave
                                                     France Female
                                                                      42
                    15647311
                                               608
                                                      Spain Female
                                                                      41
       1
                 2
                                  Hill
                 3 15619304
       2
                                               502
                                   Onio
                                                      France Female
                                                                      42
                                               699 France Female
       3
                 4 15701354
                                   Boni
                                                                      39
       4
                 5 15737888 Mitchell
                                               850
                                                      Spain Female
                                                                     43
          Tenure Balance NumOfProducts HasCrCard IsActiveMember \
            2
                    0.00
                                    1 1
                                                               1
       1
              1
                 83807.86
                                      1
                                                0
                                                               1
                                      3
       2
              8 159660.80
                                                1
                                                               0
       3
              1
                      0.00
                                      2
                                                0
                                                               0
                                      1
                                               1
              2 125510.82
       4
                                                               1
          EstimatedSalary Exited
             101348.88
       0
                          1
       1
               112542.58
       2
               113931.57
                             1
       3
               93826.63
                79084.10
In [2]: # Check for missing values
        print("Missing values in the dataset:")
        print(data.isnull().sum())
       Missing values in the dataset:
       RowNumber
                     0
       CustomerId
                        0
       Surname
                        a
       CreditScore
       Geography
                        a
                        0
       Gender
       Age
       Tenure
                        0
       Balance
       NumOfProducts
                        0
       HasCrCard
                        0
       IsActiveMember
                         0
       EstimatedSalary
                        0
       Exited
       dtype: int64
       # Perform one-hot encoding for 'Geography' column
In [3]:
        data = pd.get_dummies(data, columns=['Geography'], drop_first=True)
        # Binary encode 'Gender' column (Female: 0, Male: 1)
        data['Gender'] = data['Gender'].map({'Female': 0, 'Male': 1})
        # Display the first few rows of the updated dataset
        print("First few rows of the updated dataset:")
        print(data.head())
       First few rows of the updated dataset:
          RowNumber CustomerId Surname CreditScore Gender Age Tenure \
               1
                    15634602 Hargrave
                                         619 0 42
                                                                   2
       1
                 2 15647311
                                   Hill
                                               608
                                                        0 41
                                                                     1
                                   Onio
                                               502
                                                        0 42
0 39
                 3 15619304
                                                                     8
       2
       3
                 4
                      15701354
                                   Boni
                                               699
                                                         0
                                                            39
                                                                     1
                                                            43
                 5
                      15737888 Mitchell
                                               850
                                                                     2
```

```
Balance NumOfProducts HasCrCard IsActiveMember EstimatedSalary
        0
                                                              101348.88
               0.00
                            1
                                          1
                                                         1
        1
           83807.86
                                 1
                                            a
                                                           1
                                                                   112542.58
                                                                   113931.57
        2
          159660.80
                                 3
                                            1
                                                           0
        3
                                 2
                                                           0
                                                                     93826.63
               0.00
                                            0
                                                                     79084.10
        4
          125510.82
                                 1
                                            1
                                                           1
           Exited Geography_Germany
                                     Geography_Spain
        0
               1
                                  0
               0
                                  0
                                                   1
        1
        2
               1
                                  0
                                                   a
        3
               0
                                  0
                                                   0
        4
               0
                                  0
                                                   1
In [4]: from sklearn.preprocessing import StandardScaler
        # Initialize StandardScaler
         scaler = StandardScaler()
         # Select numerical features for scaling
         numerical_features = ['CreditScore', 'Age', 'Tenure', 'Balance', 'NumOfProducts', 'EstimatedSal
         # Scale the numerical features
        data[numerical_features] = scaler.fit_transform(data[numerical_features])
         # Display the first few rows of the scaled dataset
         print("First few rows of the scaled dataset:")
         print(data.head())
        First few rows of the scaled dataset:
           RowNumber CustomerId Surname CreditScore Gender
                                                                    Age
                                                                           Tenure
                     15634602 Hargrave -0.326221 0 0.293517 -1.041760
                 1
        1
                  2 15647311
                                     Hill
                                           -0.440036
                                                           0 0.198164 -1.387538
                                     Onio -1.536794
Boni 0.501521
        2
                  3
                       15619304
                                                           0 0.293517 1.032908
        3
                  4
                       15701354
                                                            0 0.007457 -1.387538
        4
                  5
                      15737888 Mitchell
                                             2.063884
                                                           0 0.388871 -1.041760
           Balance NumOfProducts HasCrCard IsActiveMember EstimatedSalary
        0 -1.225848
                    -0.911583
                                   1
                                                                 0.021886
                                                          1
        1 0.117350
                        -0.911583
                                           0
                                                          1
                                                                    0.216534
        2 1.333053
                        2.527057
                                                                   0.240687
                                           1
                                                          a
        3 -1.225848
                        0.807737
                                           0
                                                          0
                                                                   -0.108918
        4 0.785728
                        -0.911583
                                           1
                                                          1
                                                                   -0.365276
           Exited Geography Germany Geography Spain
        0
               1
                                  0
        1
               0
                                                   1
        2
               1
                                  0
                                                   0
        3
               0
                                  0
                                                   0
        4
               0
                                  0
                                                   1
In [5]: from sklearn.model_selection import train_test_split
        # Split the dataset into features (X) and target variable (y)
        X = data.drop(['RowNumber', 'CustomerId', 'Surname', 'Exited'], axis=1)
        y = data['Exited']
        # Split the dataset into training and testing sets (80% train, 20% test)
        X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state=42)
        # Display the shapes of the training and testing sets
         print("Shape of X_train:", X_train.shape)
         print("Shape of X_test:", X_test.shape)
         print("Shape of y_train:", y_train.shape)
         print("Shape of y_test:", y_test.shape)
        Shape of X_train: (8000, 11)
        Shape of X_test: (2000, 11)
        Shape of y_train: (8000,)
        Shape of y_test: (2000,)
        from sklearn.linear model import LogisticRegression
In [6]:
        from sklearn.metrics import accuracy score, classification report, confusion matrix
```

```
# Initialize and train the logistic regression model
         logistic_model = LogisticRegression(random_state=42)
         logistic_model.fit(X_train, y_train)
         # Make predictions on the testing set
         y_pred = logistic_model.predict(X_test)
         # Evaluate the model
         accuracy = accuracy_score(y_test, y_pred)
         print("Accuracy:", accuracy)
         print("\nClassification Report:")
         print(classification_report(y_test, y_pred))
         print("\nConfusion Matrix:")
         print(confusion_matrix(y_test, y_pred))
        Accuracy: 0.8115
        Classification Report:
                      precision recall f1-score support
                   0
                          0.83
                                   0.96
                                              0.89
                                                        1607
                                   0.20
                          0.56
                                              0.30
                                                         393
                                              0.81
                                                        2000
            accuracy
                     0.69 0.58
0.78 0.81
                                              0.59
                                                        2000
           macro avg
                                              0.77
                                                        2000
        weighted avg
        Confusion Matrix:
        [[1544
                63]
         [ 314 79]]
        from sklearn.model selection import GridSearchCV
In [7]:
         # Define hyperparameters to tune
         param_grid = {
             'penalty': ['l1', 'l2'], # Regularization penalty (L1 or L2)
             'C': [0.001, 0.01, 0.1, 1, 10, 100] # Inverse of regularization strength
         }
         # Initialize grid search
         grid search = GridSearchCV(LogisticRegression(random state=42), param grid, cv=5, scoring='accu
         # Perform grid search
         grid search.fit(X train, y train)
         # Get the best hyperparameters
         best params = grid search.best params
         print("Best Hyperparameters:", best_params)
         # Initialize logistic regression model with the best hyperparameters
         best_logistic_model = LogisticRegression(**best_params, random_state=42)
         # Train the model with the best hyperparameters
         best logistic model.fit(X train, y train)
         # Make predictions on the testing set
         y_pred_best = best_logistic_model.predict(X_test)
         # Evaluate the model
         accuracy_best = accuracy_score(y_test, y_pred_best)
         print("\nAccuracy with Best Hyperparameters:", accuracy_best)
         print("\nClassification Report with Best Hyperparameters:")
         print(classification_report(y_test, y_pred_best))
         print("\nConfusion Matrix with Best Hyperparameters:")
         print(confusion_matrix(y_test, y_pred_best))
        Best Hyperparameters: {'C': 10, 'penalty': '12'}
        Accuracy with Best Hyperparameters: 0.811
        Classification Report with Best Hyperparameters:
                      precision recall f1-score support
```

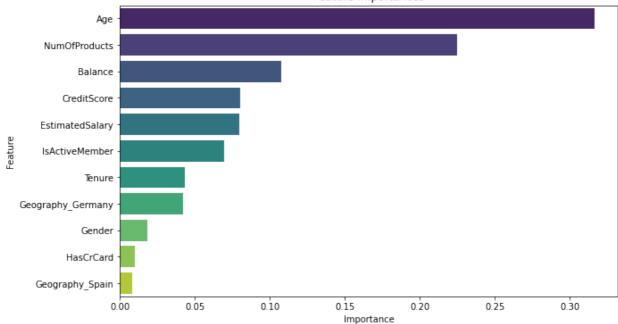
```
0.83
0.55
                   0
                                   0.96
                                               0.89
                                                         1607
                                    0.20
                                               0.29
                                                         393
                                                         2000
            accuracy
                                               0.81
           macro avg
                          0.69
                                    0.58
                                               0.59
                                                         2000
                           0.78
                                     0.81
                                               0.77
                                                         2000
        weighted avg
        Confusion Matrix with Best Hyperparameters:
        [[1543
                64]
         [ 314
                 79]]
        C:\Users\Vyshnavi\anaconda\lib\site-packages\sklearn\model_selection\_validation.py:425: FitFail
        edWarning:
        30 fits failed out of a total of 60.
        The score on these train-test partitions for these parameters will be set to nan.
        If these failures are not expected, you can try to debug them by setting error_score='raise'.
        Below are more details about the failures:
        30 fits failed with the following error:
        Traceback (most recent call last):
          File "C:\Users\Vyshnavi\anaconda\lib\site-packages\sklearn\model selection\ validation.py", li
        ne 729, in _fit_and_score
            estimator.fit(X_train, y_train, **fit_params)
          File "C:\Users\Vyshnavi\anaconda\lib\site-packages\sklearn\base.py", line 1152, in wrapper
            return fit_method(estimator, *args, **kwargs)
          File "C:\Users\Vyshnavi\anaconda\lib\site-packages\sklearn\linear_model\_logistic.py", line 11
        69, in fit
            solver = _check_solver(self.solver, self.penalty, self.dual)
          File "C:\Users\Vyshnavi\anaconda\lib\site-packages\sklearn\linear_model\_logistic.py", line 5
        6, in _check_solver
            raise ValueError(
        ValueError: Solver lbfgs supports only '12' or 'none' penalties, got 11 penalty.
          warnings.warn(some_fits_failed_message, FitFailedWarning)
        C:\Users\Vyshnavi\anaconda\lib\site-packages\sklearn\model_selection\_search.py:979: UserWarnin
        g: One or more of the test scores are non-finite: [
                                                              nan 0.794
                                                                                 nan 0.804
        0.81
                     nan 0.810125
              nan 0.810625
                            nan 0.810625]
         warnings.warn(
In [8]: from sklearn.ensemble import RandomForestClassifier
         # Initialize and train the random forest classifier
         rf model = RandomForestClassifier(random state=42)
         rf_model.fit(X_train, y_train)
         # Make predictions on the testing set
         y_pred_rf = rf_model.predict(X_test)
         # Evaluate the model
         accuracy_rf = accuracy_score(y_test, y_pred_rf)
         print("Accuracy with Random Forest:", accuracy_rf)
         print("\nClassification Report with Random Forest:")
         print(classification_report(y_test, y_pred_rf))
         print("\nConfusion Matrix with Random Forest:")
         print(confusion_matrix(y_test, y_pred_rf))
        Accuracy with Random Forest: 0.866
        Classification Report with Random Forest:
                      precision recall f1-score support
                                    0.97
                   0
                          0.88
                                               0.92
                                                         1607
                   1
                           0.77
                                    0.46
                                               0.57
                                                         393
                                               0.87
                                                         2000
            accuracy
           macro avg
                          0.82
                                     0.71
                                               0.75
                                                         2000
                                    0.87
                                              0.85
                                                         2000
        weighted avg
                          0.86
```

Confusion Matrix with Random Forest:

[[1552 55] [ 213 180]]

```
In [11]:
         # Define hyperparameters to tune
          param_grid_rf = {
              'n_estimators': [50, 100],
              'max_depth': [None, 10],
              'min_samples_split': [2, 5],
              'min_samples_leaf': [1, 2]
          }
          # Initialize grid search for random forest
          grid search rf = GridSearchCV(RandomForestClassifier(random state=42), param grid rf, cv=5, sco
          # Perform grid search
          grid_search_rf.fit(X_train, y_train)
          # Get the best hyperparameters
          best params rf = grid search rf.best params
          print("Best Hyperparameters for Random Forest:", best params rf)
          # Initialize random forest model with the best hyperparameters
          best rf model = RandomForestClassifier(**best params rf, random state=42)
          # Train the model with the best hyperparameters
          best_rf_model.fit(X_train, y_train)
          # Make predictions on the testing set
          y pred best rf = best rf model.predict(X test)
          # Evaluate the model
          accuracy_best_rf = accuracy_score(y_test, y_pred_best_rf)
          print("\nAccuracy with Best Hyperparameters for Random Forest:", accuracy_best_rf)
          print("\nClassification Report with Best Hyperparameters for Random Forest:")
          print(classification_report(y_test, y_pred_best_rf))
          print("\nConfusion Matrix with Best Hyperparameters for Random Forest:")
          print(confusion_matrix(y_test, y_pred_best_rf))
         Best Hyperparameters for Random Forest: {'max_depth': 10, 'min_samples_leaf': 1, 'min_samples_sp
         lit': 2, 'n_estimators': 100}
         Accuracy with Best Hyperparameters for Random Forest: 0.8645
         Classification Report with Best Hyperparameters for Random Forest:
                       precision recall f1-score support
                          0.88
                                     0.97
                                                0.92
                    0
                                                          1607
                    1
                          0.76
                                     0.45
                                                0.57
                                                          393
                                                0.86
                                                          2000
             accuracy
                          0.82
                                      0.71
                                                0.74
                                                          2000
            macro avg
                           0.86
                                      0.86
                                                0.85
                                                          2000
         weighted avg
         Confusion Matrix with Best Hyperparameters for Random Forest:
         [[1552
                 55]
          [ 216 177]]
In [13]:
         import matplotlib.pyplot as plt
          import seaborn as sns
          # Extract feature importances from the trained random forest model
          feature_importances = best_rf_model.feature_importances_
          # Create a DataFrame to display feature importances
          importance_df = pd.DataFrame({'Feature': X_train.columns, 'Importance': feature_importances})
          importance_df = importance_df.sort_values(by='Importance', ascending=False)
          # Plot feature importances
          plt.figure(figsize=(10, 6))
          \verb|sns.barplot(x='Importance', y='Feature', data=importance_df, palette='viridis')| \\
          plt.title('Feature Importances')
          plt.xlabel('Importance')
          plt.ylabel('Feature')
          plt.show()
```





```
In [14]:
          from imblearn.over_sampling import SMOTE
          from imblearn.pipeline import Pipeline
          # Define SMOTE and random forest pipeline
          smote = SMOTE(random_state=42)
          rf_pipeline = Pipeline([('smote', smote), ('rf', best_rf_model)])
          # Train the model with SMOTE for oversampling
          rf_pipeline.fit(X_train, y_train)
          # Make predictions on the testing set
          y_pred_rf_smote = rf_pipeline.predict(X_test)
          # Evaluate the model with SMOTE
          accuracy_rf_smote = accuracy_score(y_test, y_pred_rf_smote)
          print("Accuracy with SMOTE:", accuracy_rf_smote)
          print("\nClassification Report with SMOTE:")
          print(classification_report(y_test, y_pred_rf_smote))
          print("\nConfusion Matrix with SMOTE:")
          print(confusion_matrix(y_test, y_pred_rf_smote))
```

Accuracy with SMOTE: 0.827

Classification Report with SMOTE:

	ort
4 0.55 0.70 0.64	607
1 0.55 0.70 0.61	393
accuracy 0.83 2	900
macro avg 0.73 0.78 0.75 2	900
weighted avg 0.85 0.83 0.83 2	900

Confusion Matrix with SMOTE: [[1378 229] [ 117 276]]

## In [33]: pip install xgboost

```
Collecting xgboost
```

Downloading xgboost-2.0.3-py3-none-win\_amd64.whl (99.8 MB)

Requirement already satisfied: numpy in c:\users\vyshnavi\anaconda\lib\site-packages (from xgboo st) (1.24.4)

Requirement already satisfied: scipy in c:\users\vyshnavi\anaconda\lib\site-packages (from xgboo st) (1.5.2)

Installing collected packages: xgboost
Successfully installed xgboost-2.0.3

Note: you may need to restart the kernel to use updated packages.

```
In [34]:
          import xgboost as xgb
          from sklearn.metrics import accuracy_score, classification_report, confusion_matrix
          import matplotlib.pyplot as plt
          import seaborn as sns
          # Train XGBoost model
          xgb model = xgb.XGBClassifier()
          xgb_model.fit(X_train, y_train)
          # Predictions
          y_pred_xgb = xgb_model.predict(X_test)
          # Evaluate XGBoost model
          accuracy_xgb = accuracy_score(y_test, y_pred_xgb)
          print("Accuracy with XGBoost:", accuracy_xgb)
          # Classification report
          print("\nClassification Report with XGBoost:")
          print(classification_report(y_test, y_pred_xgb))
          # Confusion matrix
          print("\nConfusion Matrix with XGBoost:")
          print(confusion_matrix(y_test, y_pred_xgb))
          # Visualize feature importance
          plt.figure(figsize=(10, 6))
          sns.barplot(x=xgb_model.feature_importances_, y=X.columns)
          plt.title('Feature Importances with XGBoost')
          plt.xlabel('Importance')
          plt.ylabel('Feature')
          plt.show()
```

Accuracy with XGBoost: 0.864

Classification Report with XGBoost: .....

Support	T1-Score	recall	precision	
1607 393	0.92 0.60	0.95 0.51	0.89 0.71	0 1
2000 2000 2000	0.86 0.76 0.86	0.73 0.86	0.80 0.85	accuracy macro avg weighted avg

Confusion Matrix with XGBoost:

[[1526 81] [ 191 202]]



