Project Development Phase
Delivery of Sprint - 2
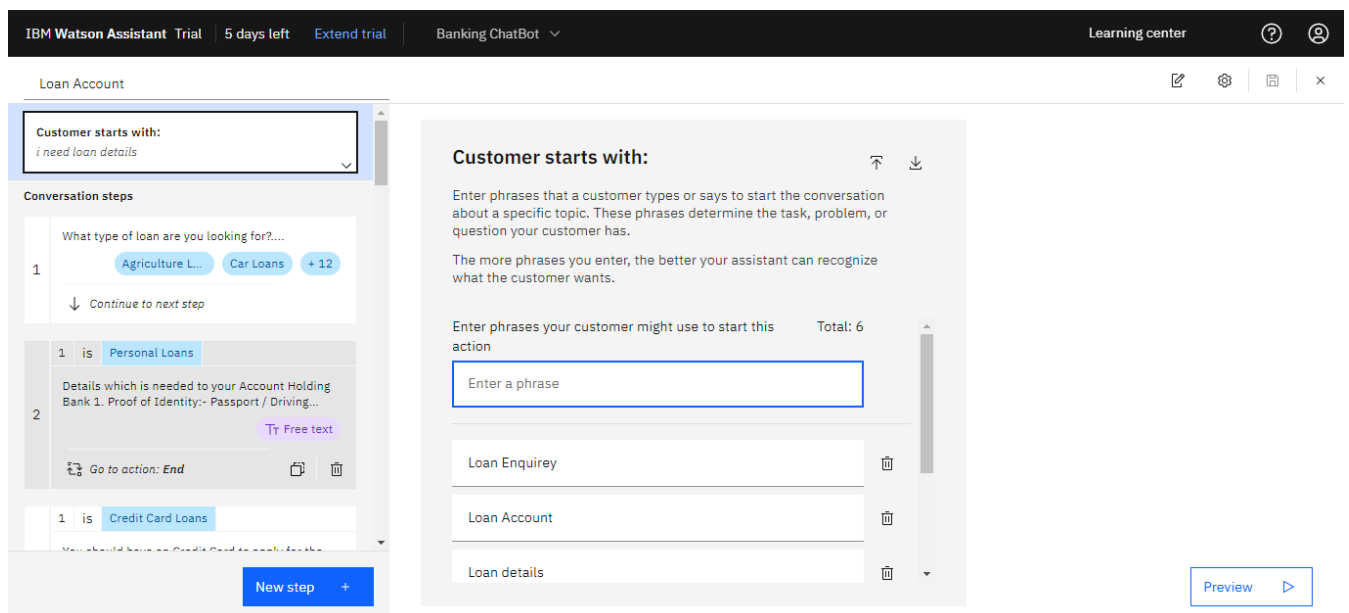
Date	29 October 2022
Team ID	PNT2022TMID02916
Project Name	AI based discourse for Banking Industry

Creating LoanAction

Create a new Loan Action Skill
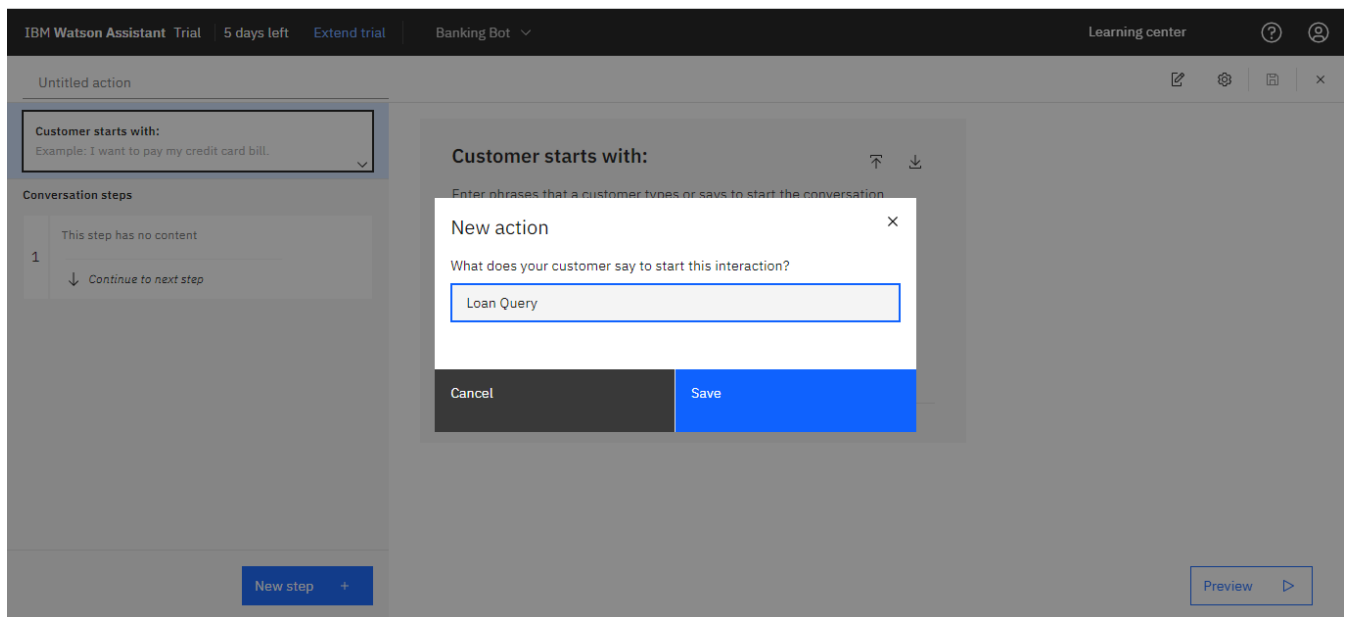
Adding steps in loan action to handle customer queries regarding Housing loan, Gold loan, Top-up loan, Student loan, and Vehicle loan.

Loan Account

4	1	is	Home Loans
			When you wish to purchase a house, [applying for a home loan](https://www.bankbazaar.com/hom... Tᴛ Free text
			⇄ Go to action: **End**

5	1	is	Car Loans
			Buying a car can definitely instil a great sense of joy and happiness in you. A car will remain as yo... Tᴛ Free text
			⇄ Go to action: **End**

| 6 | 1 | is | Two-Wheeler Loans |
| | | | A two-wheeler is pretty essential in today's world. May it be going for a long ride or a busy road in a... Tᴛ Free text |

New step +

Customer starts with: ⤒ ⤓

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action   Total: 6

Enter a phrase

Loan Enquirey   🗑

Loan Account   🗑

Loan details   🗑

Preview ▷

Loan Account

7	1	is	Small Business Loans
			Small Business Loans are loans that are provided to small scale and medium scale businesses to... Tᴛ Free text
			⇄ Go to action: **End**

8	1	is	Payday Loans
			While there is no set definition of a payday loan, it is usually a short-term, high cost loan, generally... Tᴛ Free text
			⇄ Go to action: **End**

| 9 | 1 | is | Home Renovation Loan |
| | | | A home improvement loan is a type of home loan you can avail of to renovate your house and fund... Tᴛ Free text |

New step +

Customer starts with: ⤒ ⤓

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action   Total: 6

Enter a phrase

Loan Enquirey   🗑

Loan Account   🗑

Loan details   🗑

Preview ▷

Creating Current Account Action

Create a new action skill Current, for the current account action.

Adding steps in Current action to handle customer queries regarding Partnership and Proprietorship account creation.