UNDERSTANDING THE 21ST CENTURY WORK ENVIRONMENT

Is there a difference between the work environment of today and the work environment two or three decades ago?

decades ago



at present time



21st Century Work Environment

- Rapid change and innovation
- Fast stream of information and sharing of ideas produced several products and services
- Government services are also made accessible to the public

21st Century Work Environment

- Technological advances raised competition and collaboration to several notches higher
- Travelling inside and outside of the country become more efficient and affordable
- Customers can freely access goods, services, and information worldwide because of technological breakthroughs

THE FIVE TRENDS SHAPING THE FUTURE

https://www.youtube.com/w atch?v=LrhmHbDLM8o

21st Century's
Transformation of the
Work Environment

- From hierarchical to flatter organizational structures
- From fixed to flexible work arrangements
- From hoarded to shared information
- From fear-based to inspiring leadership

21st Century's
Transformation of the
Work Environment

- From on-premise to cloud computing
- From climbing to creating the corporate ladder
- From siloed and fragmented to connected and engaged employees
- From working in the office to anywhere

THE FUTURE OF WORK

Break-out room: What are the factors influencing jobs in the future?

Break-out room:

You are applying for a job in a multinational company where modern technology is evidently used in their operations and transactions. The Human Resource Officer challenged your knowledge and skills on the different modern technology that is widely used in the 21st Century workplace. How would you impress the Human Resource Officer and the CEO of the company so that you will be taken-in in their company?

(Ref: Textbook, pp 1 - 18)

Break-out room:

- 1. Cloud Computing
- 2. Channels of Communication
- 3. Telecommuting
- 4. Autonomous Vehicles
- 5. Commercial UAV (Flying Drones)
- 6. Conversational User Interfaces(CUIs)
- 7. Smart Robots
- 8. Smartdust
- 9. Virtual Assistants

RUBRIC:

Content (5)
Collaboration (5)
Organization (5)
Presentation (5)
TOTAL 20 pts.