



Digicel

Mr. Allister Beharry
6 Parforce Road
Gasparillo
Trinidad And Tobago

ACCOUNT NUMBER (Pay to this Number): 242000045895
AMOUNT DUE: TTD\$1,199.00
DUE DATE: NOV 27 2020
V.A.T. REGISTRATION NUMBER: 122453
INVOICE NUMBER: TT000004222522
INVOICE DATE: NOV 01 2020

STATEMENT OF ACCOUNT CHARGES FOR SERVICE AT:

9717577, GASPARILLO BONNE AVENTURE RD, MARABELLA NORTH, Trinidad and Tobago.

Previous Balance	\$613.00
Balance Brought Forward	\$613.00
Current Charges:	
Monthly Subscription Charges	\$520.89
V.A.T. 12.5%	\$65.10
Total Current Charges	\$586.00
Total Amount Due on 242000045895 by 27/11/2020	TTD\$1,199.00



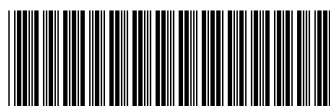
Digicel is going paperless! NO more bills by post. Send your Name, Acct no & Email address to digicelhomett@digicelgroup.com. For more info call 866-7529



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SUBSCRIPTION CHARGES

Description	Service Period	Total
Variety Bundle I 100 Mbps	01 Nov to 30 Nov	\$499.00
Personal Video Recorder 200 hrs	01 Nov to 30 Nov	\$29.00
Additional Set Top Box 1	01 Nov to 30 Nov	\$29.00
Additional Set Top Box 2	01 Nov to 30 Nov	\$29.00
Total inc V.A.T.		\$586.00



HOW TO PAY YOUR BILL

Your bill can be paid using your 12 digit account number through any of the following options:

ONLINE

- DIGICEL Bill Pay Now using your credit card
- MyDigicel App available via:



DIGICEL LOCATIONS

Visit any of the Digicel Dealer Stores nationwide. (Pay by cash, debit/credit card or LINX card)

MOBILE

Dial *190# to pay your Digicel Play bill with Yooz. Visit www.yooz.tt for more information on how to register.

OTHER LOCATIONS

- Bill Express/Western Union kiosk nationwide
- Sure Pay at Massy Stores
- VIA (Lotto/Play Whe booth) Nationwide
- RBC Royal Bank
- Republic Bank
- First Citizens Bank

Note: Payments will reflect on the account as follows -

- Digicel Bill Pay Now & Digicel Locations within 1 hour
- Yooz within 24 hours
- Other locations within 72 hours

FREQUENTLY ASKED QUESTIONS

Q. When is my bill due?

A. Your bill is due on the Due Date stated at the top right corner of your bill.

Q. How will my bills be sent?

A. Your bills will be sent via email to the email address provided during sign up unless otherwise specified.

Q. Why is my first bill higher than expected?

A. Your first bill will include a full month subscription charge as you are billed a month in advance.

Additionally, the period for which you had service to the date your bill was generated will also reflect on the first bill. There may also be additional charges such as additional equipment and installation fees etc.

Q. Why is my billed amount higher than expected?

A. On a monthly basis your bill amount may vary due to additional charges incurred. This may be due to outstanding amounts owing, expiration of promotional offers, exceeded allotted minutes etc.

Q. What additional charges can appear on my bill?

A. The following services are examples of services offered that will affect your expected bill amount:

- Video on Demand
- Personal Video Recorder (PVR)
- Call Charges (Out of Allowance)
- Additional Equipment
- Promotional Charges

Prorated charges will also appear on your bill if you have added/changed a service during your billed period.

Q. What happens if I do not pay my bill on time?

A. If your bill is not paid by the Due Date, a late fee of TTD\$20.00 will be applied to your next bill. We encourage you to make your payments on time and in full to also avoid service interruption.

Q. What should I do if I become disconnected?

A. If your service is disconnected; you are required to pay the full amount Outstanding (stated on your last bill) to have the service restored.

Q. What happens if I cannot pay my bill?

A. If you are unable to pay your monthly bills, please contact us so we can work with you to see what best can be done to clear your balance whilst maintaining your services.

Q. Can I manage my account online?

A. You can manage your account online using **My Digicel** view/make payments, view your last bill as well as account balance and details.

CONTACT US

Email: digicelplaytt@digicelgroup.com

(Remember to quote your Digicel home Account Number)

Phone: 500 (from your Digicel mobile) or 1-868-866-7529

Visit our website at www.digicelplaytt.com for more details on Packages, Promotions and Online Help - FAQs.