# Survey questionnaire

## PART A: Sociodemographic information

Let's start with a few questions about your personal profile.

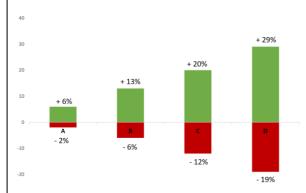
A.1	What is your gender?	Route 1 and
	Male	2
	Female	
	Other	
A.2	What year were you born?	Route 1 and 2
	Numeric entry (YYYY)	2
A.3	What is your education level?	Route 1 and 2
	No education qualifications	_
	School qualification	
	Bachelor's degree	
	Master's degree	
	PhD	
	Other professional qualification (with additional free text field)	
	<ul> <li>I prefer not to answer (even if I understand that answers are fully anonymous)</li> </ul>	
A.4	What is your average monthly household net income? This may include income of partners, rent, dividends, etc.	Route 1 and 2
	Less than €1,100 per month	
	• €1,100 - €1,500 per month	
	• €1,500 - €1,000 per month	
	• €2,000 - €2,600 per month	
	• €2,600 - €4,000 per month	
	• €4,000 - €7,500 per month	
	More than €7,500 per month	
	I prefer not to answer (even if I understand that answers are	
	fully anonymous)	
A.5	How much do you save monthly? Please indicate the amount of your monthly financial saving including retirement savings (but excluding real estate loan payments). If you save occasionally,	Route 1 and 2
	please estimate the monthly average of your savings for the past 12 months. When saving together with a partner, please split the amount in half.	
	a I do not savo	
	<ul><li>I do not save.</li><li>Up to €10 per month</li></ul>	
	Op to €10 per month     €10 - €50 per month	
	€10 - €30 per month     €51 - €100 per month	
	• €31 - €100 per month	
<u> </u>	- CTOT - CZOO PEL HIOHUI	

More than €1,000 per month I prefer not to answer (even if I understand that answers are fully anonymous)  A.6 What is approximately the total amount of your financial savings (including bank accounts, savings accounts, private pension, life insurance, investments in mutual funds, etc.) without taking into account your debts?  Up to €1000 From €1001 to €5000 From €1001 to €25000 From €20001 to €10000 From €20001 to €20000 From €20001 to €200000 From €200001 to €200000 From €200001 to €200000 I prefer not to answer (even if I understand that answers are fully anonymous)  A.7 Please rate the following statement. I am interested in topics around investments, saving money or the stock exchange.  Please rate from Strongly disagree Neither agree nor disagree Strongly agree  A.8 Please rate the following statement. I am interested in sustainable finance solutions.  Please rate from Strongly disagree Strongly disagree Strongly disagree Strongly agree  A.8 Please rate the following statement. I am interested in sustainable finance solutions.  Please rate from Strongly disagree Disagree Neither agree nor disagree Agree
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<ul> <li>Strongly disagree</li> <li>Disagree</li> <li>Neither agree nor disagree</li> <li>Agree</li> </ul>
<ul><li>Disagree</li><li>Neither agree nor disagree</li><li>Agree</li></ul>
<ul><li>Neither agree nor disagree</li><li>Agree</li></ul>
Agree
Strongly agree
Strongly agree
A.O. Are any of your ourrent financial investments in sustainable
A.9 Are any of your current financial investments in sustainable Route 1 and
products?
• Voc
• Yes
<ul><li>Yes</li><li>No</li></ul>

A.10 In the following graph you can see the potential gains (in green) and the potential losses (in red) over a period of 3 years for different investment strategies. Losses and gains occur equally often.

Route 1 and

Which of the presented risk categories corresponds the most closely to the risk profile you would like to have for your (overall) personal savings?



	<mark>Gain</mark>	Loss
	<mark>Scenario</mark>	<b>Scenario</b>
Strategy A	<mark>6%</mark>	<mark>0%</mark>
Strategy B	<mark>16%</mark>	<mark>-3%</mark>
Strategy C	<mark>26%</mark>	<mark>-6%</mark>
Strategy D	<mark>48%</mark>	<mark>-12%</mark>

A.11 What are your financial objectives, i.e. what do you want to achieve with your money? Please select your current objective(s) and allocate the percentage of your savings that relate to those different objective(s).

- Generate a precautionary buffer to be used in case of problem (x%)
- Save for retirement (x%)
- Generate a long-term increase in wealth that could eventually be bequeathed to my children (x%)
- Generate additional income (x%)
- Save money for personal projects (x%)
- Save money for children or relatives (%)
- Any other objective (x%)

The x% should sum up to 100%. The user should get only to the next question if he/she allocated 100%

Add Textfield for last option (something different)

A.12 This survey has a short and a longer route. The short route will require another 10 minutes while the longer route is about 20 to 25 minutes.

Based on your previous answers, you would be suitable to take the longer version. This would help us gather more qualitative data and make you also learn more. Previous participants were happy about

Routes 1 & 2

Conditional to answers for A7 and A8 (only for people that this opportunity to learn more about sustainable finance. They could did NOT provide use their improved knowledge for their personal finance decisions. twice Do you want to take the longer route and answer the additional disagree or strongly questions? disagree or did NOT Yes answer once No strongly agree) >> question to be presented for people

with an intermediate level of interest

## VIDEO 1

### **PART B: Believes**

B.1	Please rate the following statement.  I believe that financial investments are an appropriate way to express one's values  Please rate the following statement.	Route 1 and 2
	Please rate from	
B.2	Please rate the following statement.      I believe that financial investments in general are effective to change the world	Route 1 and 2
	Please rate from	

	Strongly agree	
B.3	Please rate the following statement.	Route 1 and 2
	I believe that my own financial investments, whatever their actual amount, can make a difference.	
	Please rate from	

# PART C: Sustainability objectives

C. 1	You have documented in a previous question that your savings serve different financial goals. For each of those goals, please express how important it is for you to align your savings with your personal values by ticking the appropriate cells?						Route 1 and 2
		Ali	gn my saving	gs with my p	personal vali	ues	
		Very important	Important	Neutral	Not so important	Not important at all	
	Generate a precautionary buffer to be used in case of problem	·					
	Save for retirement  Generate a long-term increase in wealth (that could eventually be bequeathed to my children)						
	Generate additional income Save money for personal projects						
	Save money for children or relatives Any other objective						
C. 2	You documented in a previous different financial goals. For ea important it is for you to use yo on the society or the environment.	ich of the our saving	se goals. gs to have	, please e a clear	express I positive	impact	Route 1 and 2

		T					
		Use my s	_		ositive impa	act on the	
			society	or the envi	ronment	1	
						Not	
		Very		Neutral	Not so	important	
		important	Important	Neutral	important	atall	
	Generate a precautionary buffer to						
	be used in case of problem  Save for retirement						
	Generate a long-term increase in						
	wealth (that could eventually be						
	bequeathed to my children)						
	Generate additional income						
	Save money for personal projects						
	Save money for children or relatives	;					
	Any other objective						
C.	You documented in a previous	s auestior	that you	ır saving:	s served		Route 1
3	different financial goals. For e	•	•	•		ess	and 2
	how important it is for you tha		•		•		
	possible return for the level of	•	•				
	appropriate cells?	non your	accopt to	tano by	uorung un	J	
		Achieve th	e maximum	possible ret	turn for the	level of risk	
			you	accept to t	ake		
						Not	
		Very			Not so	important	
		important	Important	Neutral	important	at all	
	Generate a precautionary buffer to						
	be used in case of problem						
	Save for retirement						
	Generate a long-term increase in						
	wealth (that could eventually be						
	bequeathed to my children) Generate additional income						
	Save money for personal projects						
	Save money for children or relatives						
	Any other objective	•					
C.	For certain financial goals, yo	u boyo ob	ocon mo	ro than a	no		Route 1
6. 4	sustainability-related objective					dor	and 2
7	you would like to have them in						ara z
	second; 3 = third).	npiemeni	eu (1 – 11	iost impo	ارمارار, کے -	_	If more
	Second, $S = \text{trill} a$ ).						than one
	<ul> <li>Aligning savings with y</li> </ul>	our value	es.				in C.1 to
							C.3 has
	<ul> <li>Having a positive impa</li> </ul>	act with yo	our savinç	gs			"very
	<ul> <li>Achieving the maximu</li> </ul>	m possibl	e return				important
	g and maxima	000101	5.6111				or,
							important
		lign with	A chic	eve real	Maxir	mizo	"
		values					Restrict
	Cover man and for matter was	values	1111	pact	retu	4111	to the 3
	Save money for retirement	-		_			more
	Generate additional			_			important
	income						financial goals
	Save money for projects	_		_	_		guais

	based on
	<u>answers</u>
	at
	question
	A.11

#### **Part D: Personal causes**

#### **VIDEO 2: SDGs**

Among the following sustainability topics, which ones would you like D.1 Route 1 and the most to be reflected into the allocation of your savings? Please select a maximum of 6 topics out of the 30 proposed. **Environmental topics** 1. Climate change 2. Fossil fuels 3. Renewable energy and energy efficiency 4. Nuclear power 5. Biodiversity 6. Pollution 7. Natural resources 8. Clean water 9. Sustainable forestry 10. Genetically Modified Organisms Social topics 11. Human rights 12. Education 13. Health and safety 14. Gender equality 15. Diversity 16. Labor rights 17. Social inequalities 18. Poverty, malnutrition, basic needs 19. Corruption and fraud 20. Local employment Ethical topics 21. Abortion and contraception 22. Alcohol 23. Tobacco 24. Cannabis 25. Sugar 26. Gambling 27. Pornography 28. Weapons 29. Veganism and animal well-being 30. Pork, beef and other religious dietary restrictions

## PART E: Trade-offs

<b>-</b> 4		5 ( )
E.1	Please continue the following sentence	Route 1 and 2
	I believe that, in general, introducing sustainability factors into an	and 2
	investment strategy	
	Tends to improve financial returns	
	Tends to degrade financial returns	
	Does not have any significant impact on returns	
	I do not have a strong idea about it	
E.2	Let's consider you own a diversified financial portfolio (made of bonds and stocks). Such a portfolio yields a typical annual return of 4%.	Conditional to answers to C1 and
	Would you accept to give up a fraction of that return to have your savings fully reflect your sustainability objectives?	C2
		Route 1&2
	In the slider below, please indicate the minimum annual return you would accept for your savings if you can be sure your sustainability objectives will be fully met.	
	To help you choose, the slider shows the total compounded return you would get over 10 years for each level of annual return.	
	Slider 49/ to 49/ return with 0.2 grades	
	Slider -4% to 4% return, with 0.2 grades.	
<b>-</b> 0		0 ""
E.3	Please rate the following sentences	Conditional to answers
	In which specific cases would you agree to give up some of your	to C1 and
	return in order to have your sustainability objectives be fully met?	C2
	I would accept to decrease my return if	
	it really helps sustainable companies to grow and deliver      and positive impact.	Route 1 & 2
	more positive impact	2
	<ul> <li>managing sustainable financial products the way I want really implies giving up some return opportunities</li> </ul>	
	<ul> <li>managing sustainable financial products the way I want really</li> </ul>	
	implies higher costs for financial intermediates	
	,	
	Please rate from	
	Strongly disagree	
	Disagree	
	Neither agree nor disagree	
	Agree	
	Strongly agree	
İ	1	i

F.1	Without considering financial characteristics (expected return, risk and liquidity), how much would you be interested in financing renewable energy or energy efficiency projects from the following <b>economic agents</b> ?	Routes 1 & 2
	<ul> <li>SMEs (less than 250 employees)</li> <li>Large corporations (more than 250 employees)</li> <li>Households</li> <li>Municipalities, local or regional public administrations</li> <li>National public administrations</li> </ul>	
	Please rate for each agent from	
F.2	Without considering financial characteristics (expected return, risk and liquidity), how much would you be interested in financing renewable energy or energy efficiency projects in the following <b>geographic zones</b> ?	Routes 1 & 2
F.2	liquidity), how much would you be interested in financing renewable energy or energy efficiency projects in the following <b>geographic</b>	

END OF SHORT ROUTE. Additional questions to be displayed only for interested people (who answer "strongly agree" to A6 or A7) and for people that answered positively to A12 when asked

## **Bank products**

Consider that your total financial savings is currently made of four components:

- deposits in a saving account at your bank,
- investment in a bond fund,
- investment in an equity fund,
- investments in a few sector equity funds selected for their high potential

Your bank recently proposes its clients alternatives to those conventional investments that have the same financial characteristics (expected return, risk and liquidity) but are considered by independent researchers to have a more positive impact on the climate by contributing to the financing of the green energy transition.

F.3 Your bank offers you the following option: Long route only A green saving account as an alternative to the classical saving account. Deposits to the green saving account are used by the bank to provide green loans to households and companies, which are loans that finance projects with clear environmental benefits (i.e., loans for buying energy-efficiency devices or to develop small-scall renewable energy projects). How interested you are to use it for your future savings (instead of the existing conventional products you already use)? Very interested Quite interested Undecided Not so interested Not at all interested F.4 Your bank offers you the following option: Long route A green bond fund as an alternative to the classical bond fund. In both cases, the funds buy bonds issued by large European companies from all sectors. The only difference is that the green bond fund specializes in buying "green bonds" that specifically finance environmental projects that are verified by external auditors, especially investments in energyefficiency and renewable energy. How interested you are to use it for your future savings (instead of the existing conventional products you already use)? Very interested Quite interested Undecided Not so interested Not at all interested F.5 Your bank offers you the following option: Long route A low-carbon equity fund as an alternative to the classical equity fund. In both cases, the funds buy stocks of large European companies from all sectors. The only difference is that the low-carbon equity fund selects companies that are aligned with the objective of maintaining the global temperature increase to below 2°C. In practice, the fund selects companies that have the lowest carbon intensities of their sectors and put an extra weight of companies providing low-carbon solutions, especially in renewable energy and energy efficiency.

How interested you are to use it for your future savings (instead of the existing conventional products you already use)?

- Very interested
- Quite interested
- Undecided
- Not so interested
- Not at all interested

F.6 Your bank offers you the following option:

Long route

A green energy equity fund as a new sector fund. The fund only buys stocks of listed European companies operating in the sectors of renewable energy and energy efficiency.

How interested you are to use it for your future savings (instead of the existing conventional products you already use)?

- Very interested
- Quite interested
- Undecided
- Not so interested
- Not at all interested

#### **Green crowdfunding**

Consider that part of your financial savings is invested in a portfolio of stocks of listed European companies purchased in the stock market through a brokerage account. You have noticed that it is more and more common for individual investors to directly buy stocks or lend money to small companies through crowdfunding platforms. Some crowdfunding platforms are specialized in the financing of small companies that specifically provide solutions with clear environmental benefits, especially in the renewable energy and energy efficiency sectors.

F.7 Please rate how interested you are to invest part of your future savings in stocks or loans to small companies in the renewable energy or energy efficiency sectors through crowdfunding platforms (instead of investing in larger companies through the stock market)

Long route only

- Strongly interested
- Quite interested
- Undecided
- Not so interested
- Not at all interested

**PART G: Sustainability techniques** 

**VIDEO 3: strategies** 

#### G.1 Exclusion

You have previously expressed a will to have your values be reflected in your savings / have your savings actively contribute to make a change.

It is possible to find financial products that exclude from their investment scope firms involved in certain controversial activities.

In practice, it means the investment universe from which the portfolio manager can choose investments will be restrained to companies that are NOT involved in the selected controversial activities.

In order to meet the sustainability objective(s) you expressed, would you be interested in investing in financial products that include such a mechanism?

- Strongly interested
- Quite interested
- Undecided
- Not so interested
- Not at all interested

#### Long route

Conditional to answers to C1 and C2

### G.2 **Thematic Investment**

You have previously expressed a will to have your values be reflected in your savings / have your savings actively contribute to make a change.

It is possible to invest in financial products that specifically select companies from sectors that provide solutions to specific environmental or social issues.

In practice, it means that the investment universe from which the portfolio manager can choose investments will be restrained to companies involved in the selected topic only.

In order to meet the sustainability objective(s) you expressed, would you be interested in investing in financial products that include such a mechanism?

- Strongly interested
- Quite interested
- Undecided
- Not so interested
- Not at all interested

#### Long route

Conditional to answers to C1 and C2

#### G.3 Best-in-Class

Long route

Conditional to answers

You have previously expressed a will to have your values be reflected in your savings / have your savings actively contribute to make a change.

to C1 and C2

It is possible to invest in financial products that specifically select companies that are ranked the best of their industry sectors regarding environmental, social and governance issues.

In practice, it means that the investment universe from which the portfolio manager can choose investments will be restrained to companies with high ESG (environmental, social, governance) ratings.

In order to meet the sustainability objective(s) you expressed, would you be interested in investing in financial products that include such a mechanism?

- Strongly interested
- Quite interested
- Undecided
- Not so interested
- Not at all interested

## G.4 | Impact investing

Long route

You have previously expressed a will to have your values be reflected in your savings / have your savings actively contribute to make a change.

It is possible to find investment funds that select their investments based on the probable impact they would have on the environment or the society. To do so, they run a careful analysis of the impact of the companies and of the additional effect of providing capital to those companies.

In practice, it means that the investment universe from which the portfolio manager can choose investments will be restrained to companies with high impact potential only.

In order to meet the sustainability objective(s) you expressed, would you be interested in investing in financial products that include such a mechanism?

- Strongly interested
- Quite interested
- Undecided
- Not so interested
- Not at all interested

Conditional to answers to C1 and C2

G.5 Engagement

Long route

You have previously expressed a will to have your values be reflected in your savings / have your savings actively contribute to make a change.

Conditional to answers to C1 and C2

It is possible to find investment funds that actively engage with companies (through a constant dialogue or through exercising their voting rights during shareholders' general assemblies) to make the companies change their business practices and model.

In practice, it means the investment universe of the portfolio would be unchanged but the portfolio manager would get into an active dialogue with certain or all companies invested.

In order to meet the sustainability objective(s) you expressed, would you be interested in investing in financial products that include such a mechanism?

- Strongly interested
- Quite interested
- Undecided
- Not so interested
- Not at all interested

## Long route

Conditional to answers to C1 and C2

## G.6 **Profit Sharing**

You have previously expressed a will to have your values be reflected in your savings / have your savings actively contribute to make a change.

It is possible to find financial products that donate part of the investor revenues to NGOs, charities or social enterprises serving specific social or environmental causes.

In practice, it means that the composition of the portfolio would not change but part of the returns would be donated.

In order to meet the sustainability objective(s) you expressed, would you be interested in investing in financial products that include such a mechanism?

- Strongly interested
- Quite interested
- Undecided
- Not so interested
- Not at all interested

H.1	Exclusions	Conditional
	You have expressed an interest in financial products implementing exclusions.	to answer for E1
	There are many different criteria that can underlie an exclusion policy by a financial product.	Long route
	Let's consider environmental domains and practices.	
	If you could exclude companies who are involved in certain environmental activities from your investments, how important would it be to you to exclude the following activities?	
	<ul> <li>Oil</li> <li>Gas</li> <li>Coal</li> <li>Nuclear energy</li> </ul>	
	<ul><li>Palm oil</li><li>Genetically modified organisms</li></ul>	
	<ul><li>Pesticides and biocides</li><li>Animal food</li></ul>	
	<ul><li>Animal testing</li><li>Environmental standards violations in the supply chain</li></ul>	
	Please rank from Not at all important, Low importance, Neutral, Moderately important, Very important.	
H.2	Exclusions	Conditional
H.2	Exclusions  Let's now consider social and governance issues.	Conditional to answer for E1
H.2		to answer
H.2	Let's now consider social and governance issues.  If you could exclude companies who display certain social or governance practices from your investments, how important would it be to you to exclude the following practices?  Human rights violations in the supply chain Labour rights violations in the supply chain Violation of the United Nations Global Compact principles (UN principles on human rights, labour, environment and ant-	to answer for E1
H.2	Let's now consider social and governance issues.  If you could exclude companies who display certain social or governance practices from your investments, how important would it be to you to exclude the following practices?  Human rights violations in the supply chain Labour rights violations in the supply chain Violation of the United Nations Global Compact principles	to answer for E1
H.2	Let's now consider social and governance issues.  If you could exclude companies who display certain social or governance practices from your investments, how important would it be to you to exclude the following practices?  • Human rights violations in the supply chain • Labour rights violations in the supply chain • Violation of the United Nations Global Compact principles (UN principles on human rights, labour, environment and ant-corruption) • Companies without women in the management • Non-disclosure of directors' salaries	to answer for E1
H.2	Let's now consider social and governance issues.  If you could exclude companies who display certain social or governance practices from your investments, how important would it be to you to exclude the following practices?  • Human rights violations in the supply chain • Labour rights violations in the supply chain • Violation of the United Nations Global Compact principles (UN principles on human rights, labour, environment and ant-corruption) • Companies without women in the management • Non-disclosure of directors' salaries • Controversies in the field of corruption • Tax avoidance strategies and identified infringements	to answer for E1
H.2	Let's now consider social and governance issues.  If you could exclude companies who display certain social or governance practices from your investments, how important would it be to you to exclude the following practices?  • Human rights violations in the supply chain • Labour rights violations in the supply chain • Violation of the United Nations Global Compact principles (UN principles on human rights, labour, environment and ant-corruption) • Companies without women in the management • Non-disclosure of directors' salaries • Controversies in the field of corruption	to answer for E1

H.3	Exclusions	Conditional
	Let's finally focus on ethical considerations.	to answer for E1
	If you could exclude on ethical grounds from your investments companies who are involved in certain activities, how important would it be to you to exclude the following activities?	Long route
	<ul> <li>Abortion</li> <li>Contraceptives</li> <li>Stem cells</li> <li>Tobacco</li> <li>Alcohol</li> <li>Cannabis</li> <li>Sugar</li> <li>Pork-based products</li> <li>Gambling</li> <li>Pornography</li> <li>Sex / violence in medias</li> <li>Weapons</li> </ul> Please rank from Not at all important, Low importance, Neutral, Moderately important, Very important.	
H.4	Thematic investing	Conditional to answer
	You have expressed an interest in financial products that specifically select companies from sectors that provide solutions to specific environmental or social issues.	for E2
	Please identify the investment themes that are interesting to you.	Long route
	Environmental themes  1. Renewable energy 2. Energy efficiency 3. Resource efficiency 4. Pollution reduction 5. Clean water 6. Sustainable forestry 7. Animal well-being	
	Social topics 8. Child care and education 9. Health 10. Nutrition 11. Poverty reduction and basic needs 12. Old-age care	
H.5	Best-in-class  You have expressed an interest in financial products implementing a best-in-class screening.	Conditional to answer for E3

		1
	<ul> <li>On which ESG criteria, would you like financial products to implement a best-in-class screening?</li> <li>On environmental criteria (e.g., carbon emissions, use of water, etc.) mostly</li> <li>On social criteria (e.g., labour rights, gender equality, diversity, etc.) mostly</li> <li>On governance criteria (e.g., executive compensation, anticorruption policy, tax compliance, etc.) mostly</li> <li>On a balanced mix of environmental, social and governance criteria</li> </ul>	Long route
H.6	Impact investing	Conditional
	You have expressed an interest in impact investing products.	to answer for E4
	There are many different goals that can be served by such products. Please indicate for the following goals (taken from the list of the United Nations' Sustainable Development Goals) how they are important to you.	Long route
	<ol> <li>Reduce poverty</li> <li>Reduce hunger</li> <li>Promote health</li> <li>Promote education</li> <li>Promote gender equality</li> <li>Promote clean drinking water and sanitation worldwide</li> <li>Promote renewable energy</li> <li>Promote sustainable economic growth and decent work</li> <li>Promote sustainable infrastructure and innovation</li> <li>Reduce inequality</li> <li>Promote sustainable construction and refurbishment</li> <li>Promote sustainable products</li> <li>Promote climate protection</li> <li>Improve water quality and fish stocks</li> <li>Improve nature conservation and biodiversity</li> <li>Promote peace, justice, and the strong institutions</li> <li>Promote partnerships for sustainable development</li> </ol> Please select the [5] most important to you and rank in order of importance (1 being most important and 5 being the least important).	
H.7	Impact investing	Conditional
	Aside of the issues mentioned in the last question, are there additional sustainability issues for which you would like your savings to try to make a clear difference?  • Free text field	to answer for E4  Long route
	Free text field	Long route