



William Grenier-McDermott

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Professional Summary

Driven team player and staff member consistently working towards business effectiveness and customer satisfaction. Efficient problem solver with great communications skills. Punctual, responsible, effective and thoughtful.

Work History

Piscine et Spas Hudson, 05/2024 to Present *Hudson, QC*

- Aid customers by testing water samples
- Give customers product recommendation
- On-the-job problem solving to meet customers' specific needs
- Vast knowledge of pool chemistry
- Dedicated and responsible team member

Champ de Rêve, 05/2023 to 09/2023 *Vaudreuil, QC*

- Assisted customers with heavy objects
- Managed ticket sales for attraction
- Kept area clean and tidy
- Strong grasp of Clover POS system

Lawn Caretaker, 07/2019 to Present *Hudson, QC*

- Push mower & weed-wacker to cut grass, winter snow shovelling
- Hauled & spread topsoil, gravel and mulch using wheelbarrows and rakes

- Use proper gear and safety behaviours to minimize injury risk
- Cultivated positive relationships with homeowners to promote continued business

Skills

Technical	Communications
Microsoft Suite	Customer Satisfaction
Acomba POS	Product Expertiece
Clover POS	Leadership Traning

Education

Degree	School	Year
Hight School with Honors	John Rennie Hight School	2025
<i>DEC in Computer Science Technologies</i>	<i>John Abbott College</i>	<i>2028</i>