

Faculty of Information Technology

FIT2002 IT PROJECT MANAGEMENT

TUTORIAL 10

TOPIC 10:

Project (Human) Resource Management &

Monitoring & Controlling (revision)

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Learning outcomes:

- Discuss the difference between resource loading and resource levelling
- · Discuss issues in human resource management
- Describe project monitoring and control
- Explain Earned Value Management
- Calculate project costs and provide revised cost estimates (*Note: Some of these topics serve as a revision)

| Time Frame 110 Mins | Topic | Activity | | | | Outcomes/ tasks/ resources |
|------------------------------|-------------------------------|---|---|---|--|--|
| 30 mins | Review workshop content | Activity 1: Review the workshop material Group led activity: Discuss the difference between resource loading and resource levelling. List and explain the factors that lead to job dissatisfaction and those that lead to satisfaction. Discuss some of the factors that lead to team dysfunction. Provide some suggestions on how to ensure a productive team. What is project monitoring and controlling? How does Earned Value Management (EVM) play an important role in this process? | | | | Describe and know these terms: EVM PV AC EV CV SV CPI SPI BAC, EAC, ETC |
| 30 mins | | project is in its | nplete elopment proje third iteration a ave been asked | ect has four iterati and currently at th d to provide an up | ions planned. The ne end of the 6 th odated estimate of Performance results Scope complete. Cost | Revised project cost estimate |
| | | Release 2 Release 3 | \$50,000 \$50,000 | 2 months 2 months | \$50,000 Scope complete. Cost \$75,000 Scope 50% complete. Cost | |
| | | Release 4 Calculate: PV, EV, AC, C | \$50,000 V, SV, CPI, SP | 2 months | \$40,000 Not started | |

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| 30 min | s | Activity 3: Provide a revised project cost | Revised project cost |
|--------|---|---|----------------------|
| | | Assume a small 4-week software enhancement project is budgeted for \$10,000. At the end of week 3, 75% of the work should have been completed, but only 50% of the work is actually completed. You have spent \$9,000. Calculate the CV, SV, SPI, CPI and EAC. | estimate |

| 20 mins | Progress report | Activity 4: Assignment 2 discussion and team review meeting | Progress report | |
|---------|-----------------|---|-----------------|--|
| | | Consider your assignment 2 as a project, what monitoring and controlling activities can you do to ensure it is completed successfully? What are the constraints? Your tutor will assess your project team collaboration. | | |