

# Tech With Lucy (Example)

Sydney, Australia | <https://www.linkedin.com/in/lucywang-/> | [lucywang.tech@gmail.com](mailto:lucywang.tech@gmail.com) | (+61) xxx xxx xxx

## CAREER SUMMARY

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Currently a Financial Analyst looking to transition into the cloud industry as an Associate Solutions Architect. I have experience in client-facing positions and have achieved 2 AWS certifications whilst working full-time.

## EDUCATION

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### Example University

*Bachelor of Commerce, Information Systems & Finance (GPA: 3.8)*

Organizations/Awards: Dean's Honors List, Member of Computing Society

**Graduated: Dec 2021**

## CERTIFICATIONS

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AWS Certified Cloud Practitioner

**Achieved Jul 2021**

AWS Certified Solutions Architect Associate

**Achieved Sep 2021**

Cisco Certified Network Associate (CCNA)

**Achieved Jan 2021**

## TECHNICAL PROJECTS

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### AWS Serverless Chat Application

- Built a serverless chat application using AWS Lambda, DynamoDB, API Gateway, S3, Cognito, CloudFront.

### AWS Three-tier Web Application

- Deployed and hosted a highly available WordPress application using Amazon EC2, RDS, Route 53, and VPC.

## WORK EXPERIENCE

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### Company A

*Financial Analyst*

**Jan 2022 - Current**  
Sydney, Australia

- Worked with over 50 clients to understand their business requirements and develop effective financial improvement and assurance strategies.
- Analyzed quarterly statements and reports to generate detailed analysis and business insights, estimated to result in \$5M annualized opportunity.
- Collaborated with internal teams to establish and launch a new process to decrease client wait time by 15%.

### Company B

*IT Support Engineer*

**Jul 2021 – Dec 2021**  
Sydney, Australia

- Resolved over 150 technical queries in a customer-focused and timely manner.
- Provided administrator support for the infrastructure systems and servers by working directly with AWS, Azure, and Cisco services.
- Developed an automation system to process incoming requests faster, resulting in a 25% increase in client satisfaction.

### Company C

*Marketing Intern*

**Jan 2021 – Jun 2021**  
Sydney, Australia

- Gathered customer feedback by conducting over 50 face-to-face interviews.
- Created a marketing proposal that refined the outreach strategy of a new product that resulted in a conversion rate of 20% (10% increase from previous year).
- Received the "New Employee of the Quarter" award at the end of the internship.

## SKILLS

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### Technical Skills

- Networking and troubleshooting
- System Administration
- AWS [IAM, EC2]
- Python
- Data analysis and visualization [Tableau]

### Interpersonal Skills

- Customer-focused
- Effective Communicator
- Highly Adaptable