

# FELIX NGUYEN

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## Education

### University of Massachusetts Boston

September 2021 – Expected: May 2025

*B.S. in Information Technology*

**Relevant Coursework:** Windows System Administration, Network and System Security, Relational Databases, Data Warehousing, Project Management, Systems Analysis and Design, Network and Mobile Forensics, Scripting

## Technical Skills

**Systems:** Windows Server Management, Amazon Web Services, Linux/Unix Command Line

**Software:** Autodesk Fusion 360, Tableau, Pangolin BEYOND

**Languages:** C, C++, JavaScript, HTML/CSS, SQL

## Experience

### IT Computer Technician

Summer 2024 – Present

*University of Massachusetts Boston*

*Boston, MA*

- Diagnose and repair hardware malfunctions, including replacing faulty components, upgrading memory, and installing new hardware
- Provide technical support and training on troubleshooting and resolving software issues
- Manage software installations, updates, and system backups

### Freelance Laser Safety Operator

Spring 2024 – Present

*Self-Employed*

*Boston, MA*

- Perform routine maintenance and calibration of all laser systems for both operational and safety standards
- Identify all foreseeable laser hazards and designate safe projection zones
- Operate and design laser effects during live shows

### Nike Tennis Coach

June 2022 – August 2023

*Nike Sports Camps at MIT*

*Cambridge, MA*

- Teach young athletes proper techniques from the ground up, including footwork, positioning, and strategic thinking
- Coach group sessions as well as individuals, allowing for teamwork building skills and tailored lessons
- Communicate with parents to further understand a student's personality and learning style
- Design a learning programs that cater to the ability of students, ensuring they are challenged but not overwhelmed

### Robotics Mentor

August 2021 – February 2023

*South High Community School*

*Worcester, MA*

- Teach new students the necessary skills in designing and building high functioning robots to compete in the 2021-2022 Vex Robotics Competition.
- Create a curriculum surrounding coding in C and C++ to program sensors, controller, and automation
- Promote and establish a safe and positive classroom environment for all class participants

## Leadership / Extracurricular

### UMass Boston Vietnamese Student Association

Fall 2021 – Present

*Vice President*

*University of Massachusetts Boston*

- Collaborate with other UMB organizations as well as serving local community organizations
- Foster an educational and supportive community for all students, regardless of their background(s) or identity(s)
- Manage the finances of the club, report on the clubs financial performance and spearhead fundraising

### UMass Boston Breakers

Fall 2022 – Present

*Senior Advisor*

*University of Massachusetts Boston*

- Provide a space for learning of dance, culture, and to bridge the collegiate scene to the grassroots of hip-hop and street dance
- Oversee the planning and execution of dance events, workshops, and performances

### UMass Boston Men's Tennis Team

Spring 2021 – Fall 2024

*NCAA, DIII*

*University of Massachusetts Boston*

- Set personal goals for improvement and tracked progress throughout the season, eventually winning 1st place in the Little East Conference (2021)

### Student Athletic Advisory Committee

Fall 2021 - Spring 2023

*Board member*

*University of Massachusetts Boston*

- Serve as a liaison between the committee, our respective teams, our coaches, and athletic administration
- Provide a forum for discussion, leading to a growth of intellectual, physical, and social behaviors of scholar athletes