# Azure Immersion Workshop: Hands-on Labs Know Before You Go

CloudLabs
Spektra Systems

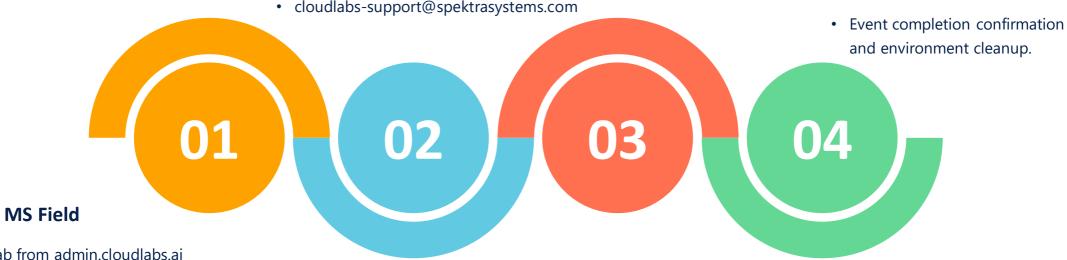


Process Overview

#### **Spektra (Pre-event)**

- Setup Lab URLs & share two week ahead
- Pre-event support

cloudlabs-support@spektrasystems.com



- Request lab from admin.cloudlabs.ai
- Specify track, date, time, #seats
- Associate instructors / proctors to request

#### **Spektra (during event)**

- Instant support through email / teams
- Teams: http://bit.ly/cloudlabs-support



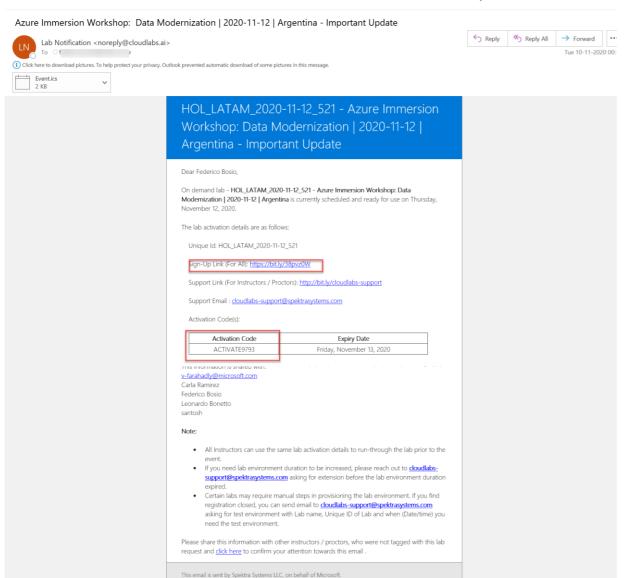
**Spektra(Post-event)** 

Instructor Experience (Minimal)



#### Lab Activation Details

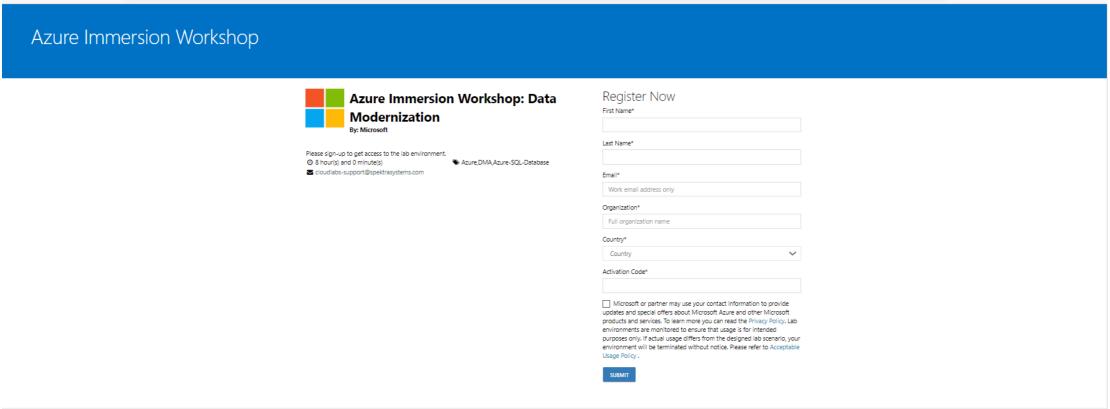
• Email notification with Lab activation details is sent out to Requestor / Instructor / Proctor two weeks prior to the actual event.





**Event Day** 

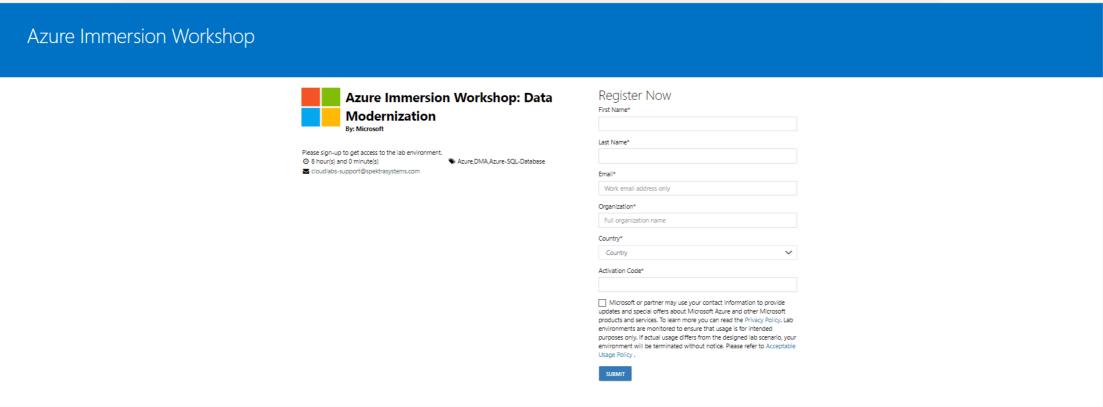
- Instructor share the bit.ly link and activation code during the session
  - DO NOT share the activation details prior to session(Lab Start time)
- All attendees activate the lab instance using the same activation code
- If you have change in the number of seats for lab, reach out to <a href="mailto:cloudlabs-support@spektasystems.com">cloudlabs-support@spektasystems.com</a>





Lab Activation Details

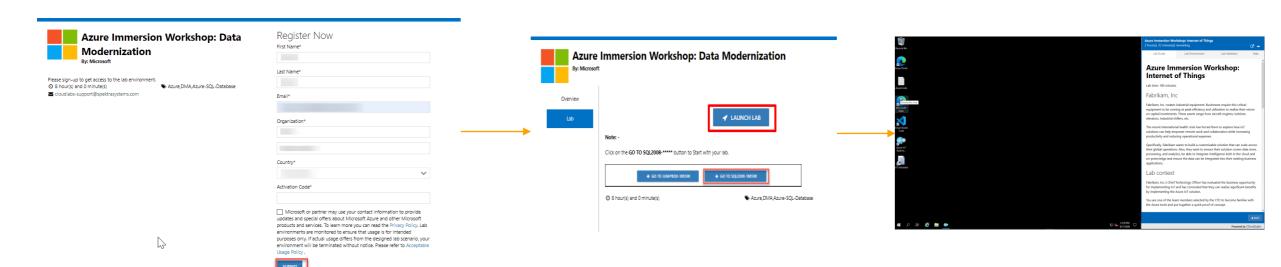
- Instructor will share a bit.ly link and activation code during the event
- Instructor share the details only when the labs are starting (not at the start of the day)
- Attendee navigate to the bit.ly link and provide the required details
  - Its mandatory to give company email address and actual organization name
- Once lab instance is assigned, details are also sent to attendee via email from <a href="mailto:noreply@cloudlabs.ai">noreply@cloudlabs.ai</a>





Hands-on-Lab

- Once attendee register using Lab activation details & click on Launch Lab, they will get the screen with the lab guide, Environment Details (Azure Credentials), etc. on the Right Side and Virtual Machine on the Left.
- In case of any issue, instructors can reach out to Spektra CloudLabs support team(24\*7).(Email: <a href="mailto:cloudlabs-support@spektrasystems.com">cloudlabs-support@spektrasystems.com</a>, MS Teams Support Channel: <a href="http://bit.ly/cloudlabs-support">http://bit.ly/cloudlabs-support</a>)
- Instructor can also use same lab activation details to launch a lab instance to familiarize themselves with the lab environment. Deployment could take 35minutes to 2 hour depending on the pre-requisite in labs when instructor try out prior to the event day (as standby instances are not available)





Hands-on-Lab

If you are looking to understand what is covered in the lab, here are the guide links.

- ✓ All guides for labs are hosted from GitHub. Minor modifications are made to the original guide from GitHub while hosting on CloudLabs to make sure that the experience in managed environment is better. Following are the CloudLabs Guide as well as public Git link.
- CloudLabs environments are validated against the guides provided by CloudLabs (please be aware that there could be minor modifications to the original Git guide).

Lab Title	CloudLabs Guide	Original Git Link
.NET App Modernization	https://experience.cloudlabs.ai/#/labguidepreview/35e85176-4498-4c9f-ae13-0f863b0fd089	https://github.com/microsoft/MCW-App-modernization/blob/master/Hands-on%20lab/HOL%20step-by-step%20-%20App%20modernization.md
Al	https://experience.cloudlabs.ai/#/labguidepreview/a3b9d8b3-699f-4b44-92fd-dd46ff847efb	https://github.com/solliancenet/tech-immersion-data-ai (Al Experience 1, 3, 4, 6)
Analytics	https://experience.cloudlabs.ai/#/labguidepreview/0f94035f-57d0-4c69-9579-5bcee7ef14d9	https://github.com/solliancenet/azure-synapse-analytics-day
Cloud Native Apps	https://experience.cloudlabs.ai/#/labguidepreview/1a4e4158-68ea-44fd-bf55- 3f283b31b80d	https://github.com/microsoft/MCW-Cloud-native-applications/blob/master/Hands-on%20lab/HOL%20step-by-step%20-%20Cloud-native%20applications%20-%20Developer%20edition.md
Data Modernization	https://experience.cloudlabs.ai/#/labguidepreview/eebb37e7-8e2e-469d-88f4-f54107aa6630	https://github.com/microsoft/MCW-Migrating-SQL-databases-to- Azure/blob/master/Hands-on%20lab/HOL%20step-by-step%20- %20Migrating%20SQL%20databases%20to%20Azure.md
Infrastructure Migration	https://experience.cloudlabs.ai/#/labguidepreview/6de8608d-c9f1-4488-8403-42142637244c	https://github.com/microsoft/MCW-Line-of-business-application-migration/blob/master/Hands-on%20lab/HOL%20step-by%20step%20-%20Line-of-business%20application%20migration.md
Windows Virtual Desktop	https://experience.cloudlabs.ai/#/labguidepreview/53467f5e-d363-452e-9d54-50475d8e8b78	https://github.com/CloudLabsAI-Azure/AIW-Windows-Virtual-Desktop
Internet of things	https://experience.cloudlabs.ai/#/labguidepreview/9750d5bf-3c41-4eb9-bdbc-b2aec8b29b32	https://github.com/CloudLabsAI-Azure/AVW-Internet-of- Things/tree/master/instructions
Cloud Adoption Framework (CAF)	https://experience.cloudlabs.ai/#/labguidepreview/2663e0eb-5032-4677-a068-a815697d1d47	https://github.com/CloudLabsAI-Azure/AIW-Cloud-AdoptionFramework/tree/main/Instructions

FAQ

- How can Instructors reach out to Spektra CloudLabs support team?
  - ✓ Support Hours: 24x7
  - ✓ Email: <a href="mailto:cloudlabs-support@spektrasystems.com">cloudlabs-support@spektrasystems.com</a>
  - ✓ MS Teams: http://bit.ly/cloudlabs-support
- How do I request for support from CloudLabs team?
  - ✓ Every Azure Immersion Workshop event has a unique identifier, which could be of the following two formats:
    - SRDEM48316 Requests coming through MASH
    - HOL\_Germany\_2020-12-03\_123
  - ✓ Whenever you reach out to Spektra team, it is recommended that you put the unique id in the subject line of the email or refer to the id in chat, as it helps team to easily look up.
  - ✓ If you need immediate assistance, reach out to support through the Teams Channel (<a href="http://bit.ly/cloudlabs-support">http://bit.ly/cloudlabs-support</a> )
  - ✓ If you are not seeking immediate assistance, create a support ticket by sending email to <a href="mailto:cloudlabs-support@spektrasystems.com">cloudlabs-support@spektrasystems.com</a>
- What if Instructor do not know the Unique ID for my event?
  - ✓ Please reach out to your Microsoft contact to get the Unique ID. Spektra team will not be able to provide support, w/o the Unique ID.
- Can Instructors add additional instructors / proctors to the lab request?
  - ✓ Original requestor can add additional instructors / proctors from the edit page.
- I am not sure when the event will be. Can I get a lab instance?
  - ✓ All lab instances are tracked against an actual request. So it is necessary to have a request created.



FAQ

- What is the typical deployment time for each lab?
  - For seamless experience, we provide dedicated instance of lab for each attendee. For every lab instance, we deploy the pre-requisites automatically. These pre-requisite deployments could include the following:
    - Creating a temporary lab user (Azure AD User Account)
    - Creating a temporary service principal (Azure AD Service Principal)
    - Purchasing and assigning a Microsoft Cloud License (e.g.: Power BI Pro, Microsoft 365 Business)
    - Deploying Azure Resources
      - Using ARM templates
      - PowerShell Scripts
      - Direct API Calls
    - Configuring Azure Resources
      - Loading data to Azure Data Lake
      - Creating pipelines in Azure Synapse
  - ✓ Depending on the pre-requisite steps, different tracks have different deployment times. Following are the average deployment time for various labs:

Lab Title	Deployment Time (Minutes)	Max. allowed Lab Duration
AIW: .NET App Modernization	40 Minutes	8 Hours
AIW: AI	45 Minutes	8 Hours
AIW: Analytics	60 Minutes	4 Hours
AIW: Cloud Native Apps	40 Minutes	8 Hours
AIW: Data Modernization	35 Minutes	8 Hours
AIW: Infrastructure Migration	120 Minutes	8 Hours
AIW: Windows Virtual Desktop (WVD)	60 Minutes	8 Hours



FAQ

#### How can Instructor get access to the lab environment for readiness prior to the event?

- ✓ Lab endpoint details are shared two weeks prior to the actual event date. Instructor can use same lab activation details to launch a lab instance to familiarize themselves with the lab environment.
- ✓ Deployment could take around 35 minutes to 2 hours when you try out prior to the event day (as standby instances are not available)
- ✓ Your instance will be ready only after the deployment time. If your instance is not ready, even after the expected deployment time(Mentioned below), please reach out to support at <a href="cloudlabs-support@spektrasystems.com">cloudlabs-support@spektrasystems.com</a> with Lab title, Unique ID(Your MS Contact should receive this ID in a confirmation email after requesting the HOL).
- ✓ At times, we have seen temporary deployment failures issues. In such cases, CloudLabs support cleans up the failed deployments and start a new one. Please contact support in case of any such issues.

#### Do attendees need to wait for instance deployment?

- For all planned events, deployment will start at least 1.5 hours (or twice the average deployment time, whichever is higher) prior to the actual lab start time. This time window is planned to have buffer time to recover incase of deployment failures before the event. All instances are expected to be ready 15 minutes prior to the actual lab start time.
- ✓ With this, attendees will get lab environment as soon as they register. There is NO wait time for attendees for lab instances on actual event day.

#### If deployments fail, will it have an impact on the actual event day?

✓ One the actual event day Spektra team will plan to provision more instances than required depending on the deployment success rate during the last one week. This way we will have the expected number of instances ready, even if few deployments fail due to temporary issues.



FAQ

#### Can Instructors find out if Spektra team has started deployments for my event on the event day?

- ✓ Spektra team is also working on developing a Microsoft Teams application, which will give instructors visibility into the status of the deployments. This capability in Microsoft Teams app will be available in December 2020. Currently, if you are open to side load the application please reach out to support and we will give you Teams package that you can sideload.
- ✓ You can reach out to support until the app is ready to check for deployment status.

#### Are there any recommendations that instructors should follow?

- ✓ If you need help with two different events, create separate support tickets for them. Do not include both in a single email.
- ✓ If you have a support need prior to the event, please send a separate email for each issue. Each email goes to the support queue, and team assign the ticket and work on them.
  - o If you keep replying to the same email, it will reopen the ticket in the support queue. If you do this, please include all open items in the latest thread, so that team do not miss on the previous asks.
- Instructors will get lab activation details (email from <a href="moreply@cloudlabs.ai">noreply@cloudlabs.ai</a> or details in MS Teams App) two weeks prior to the actual event date. If you didn't receive details within two weeks, we suggest checking Junk / Clutter first. If you still do not find it, please raise a support ticket.

#### What if Instructor didn't receive the bit.ly link email?

- ✓ Check for emails from noreply@cloudlabs.ai
- If you do not find email, you can reach out to <a href="mailto:cloudlabs-support@spektrasystems.com">cloudlabs-support@spektrasystems.com</a> with Lab Name, Unique ID and can ask for the details.



FAQ

- How can instructors get extension to the lab duration?
  - ✓ Instructors can request lab duration extension for up to a maximum of 4 hours for their lab instances. In order to request extension, please ensure to contact support at least 1 hour prior to the deletion of your lab environment.
  - ✓ Lab environment extension for attendee's is not allowed beyond the standard duration (4 or 8 hours based on the track).
- What are some items that Spektra team do not support?
  - ✓ Spektra will not prioritize tickets for demo or test environments for events that are more than two weeks out.
- What if instructors have additional questions?
  - ✓ Please contact support at <a href="mailto:cloudlabs-support@spektrasystems.com">cloudlabs-support@spektrasystems.com</a>



Instructor Experience (Extended)



Virtual Lab Experience for Instructors

Following capabilities are enabled to provide a superior experience to instructors to deliver workshop virtually

- 1. Shadow Azure Environment for attendee with a single instructor credential
- 2. Access cloud environment (Azure | AAD | O365 | D365) with attendee credential
- 3. Shadow the virtual machine provided to the user and guide them real-time

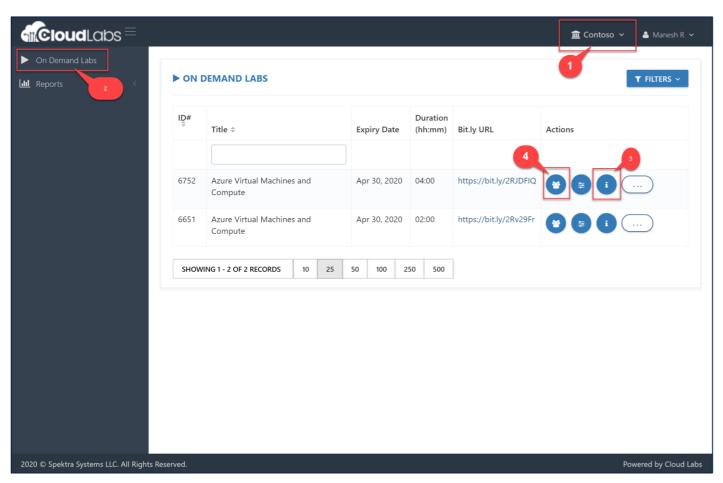
Note: It is important to have the instructor email correctly added to the lab request to get these capabilities enabled. We recommend to try out these capabilities before the actual workshop day to ensure you can access all these capabilities.



Virtual Lab Experience for Instructors

1. Shadow with Instructor Credentials

- Login to <a href="https://admin.cloudlabs.ai">https://admin.cloudlabs.ai</a> with your work account (alias@microsoft.com or alias@partner.com)
- Upon login, on demand lab will be available for management.



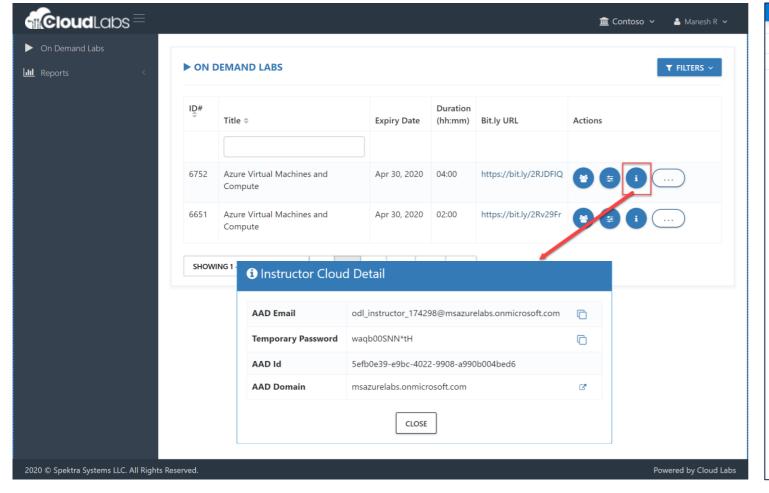
- Ensure to select the right CloudLabs tenant (Microsoft In a Day)
- 2. Navigate to On Demand Labs
- 3. Your instructor credentials. With this credential you can access all the attendee's azure environments.
- 4. List of lab users with their deployment id

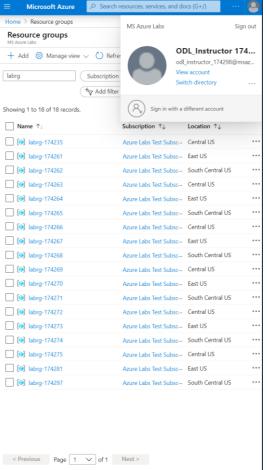


Virtual Lab Experience for Instructors

1. Shadow with Instructor Credentials

- Click on information icon from Actions to get Instructor Azure Credentials
  - ✓ Use this username and password to login to Azure portal and CloudLabs Shadow
  - ✓ Login from a private browser instance (InPrivate or Incognito)

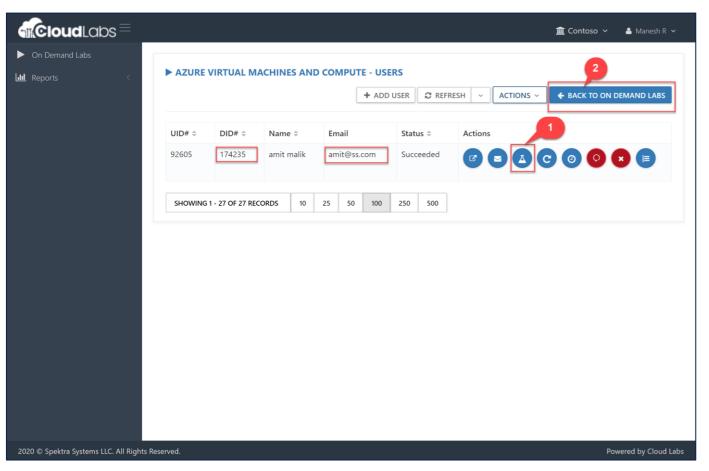






Virtual Lab Experience for Instructors
2. Shadow with Attendee Credentials

- Navigate to user's tab from actions
- Check Deployment ID (DID) for each User (Email)



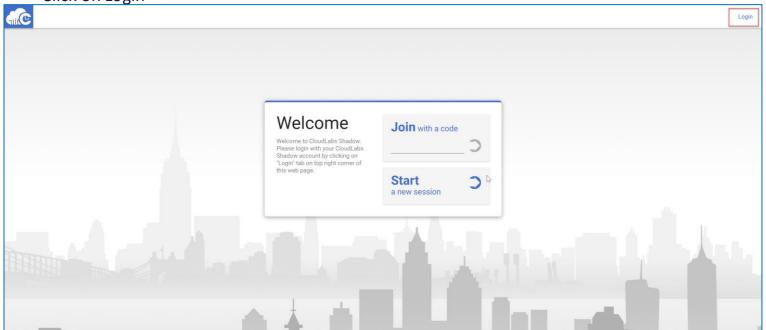
- Deployment details for user (you can use azure credentials from this page to access attendee cloud environment)
- 2. Back to the Labs list page
- You can manage attendees from this page
- Add / Remove attendees
- Each attendee is assigned a six-digit unique id to identify lab resource groups and jump VMs



Virtual Lab Experience for Instructors 3. Shadow Attendee Virtual Machine

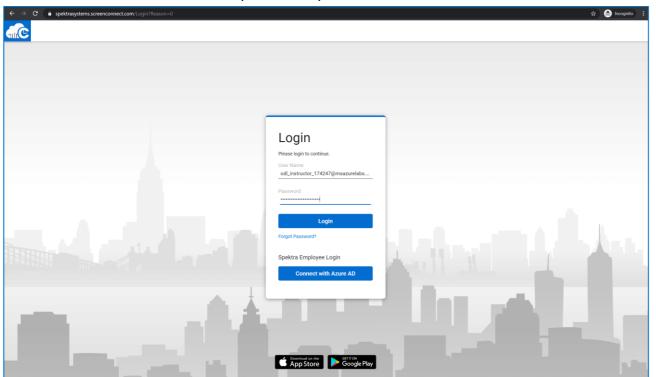
Navigate to <a href="https://spektrasystems.screenconnect.com">https://spektrasystems.screenconnect.com</a>

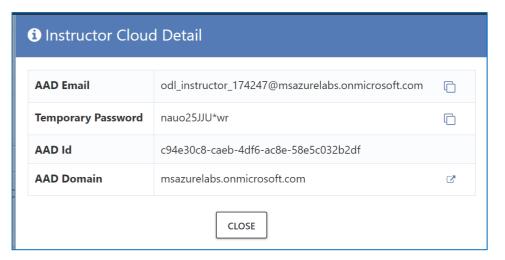
Click on Login





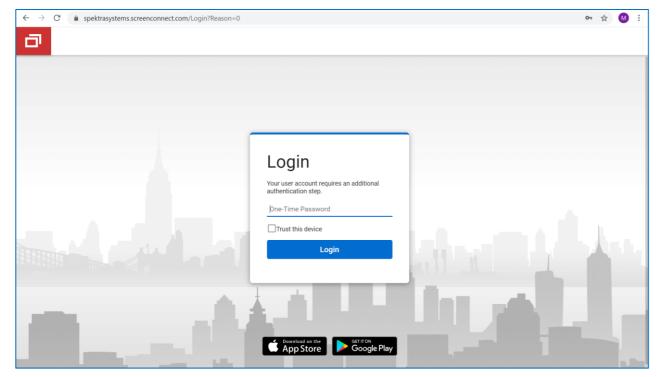
- Login with local account
  - DO NOT choose Azure AD
- Use same username and password provided for Instructor Access





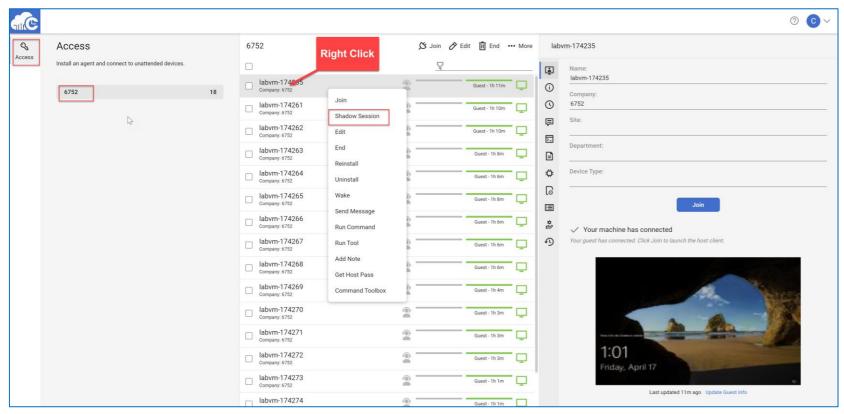


- OTP is sent to your work email account
  - ✓ Please be sure to check junk/spam folder
  - ✓ Email is sent out from cloud@screenconnect.com



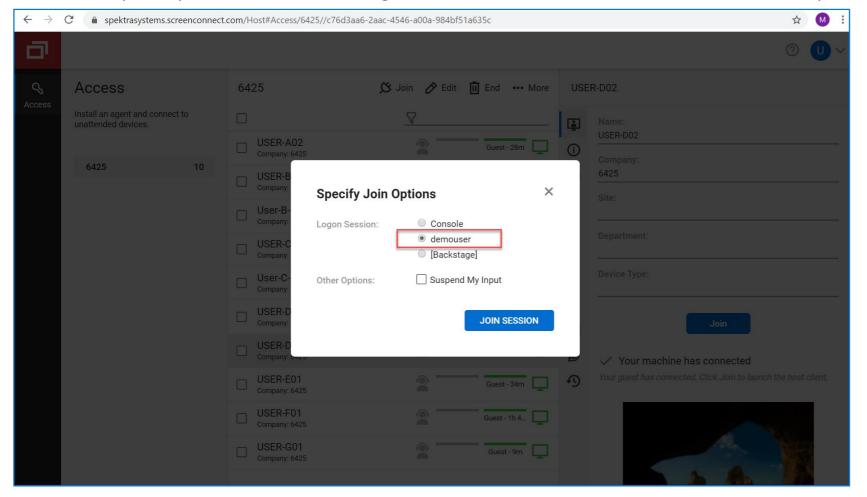


- Search for specific DID if needed
- Right Click on Lab User VM (Identified by DID)
- Select Shadow Session



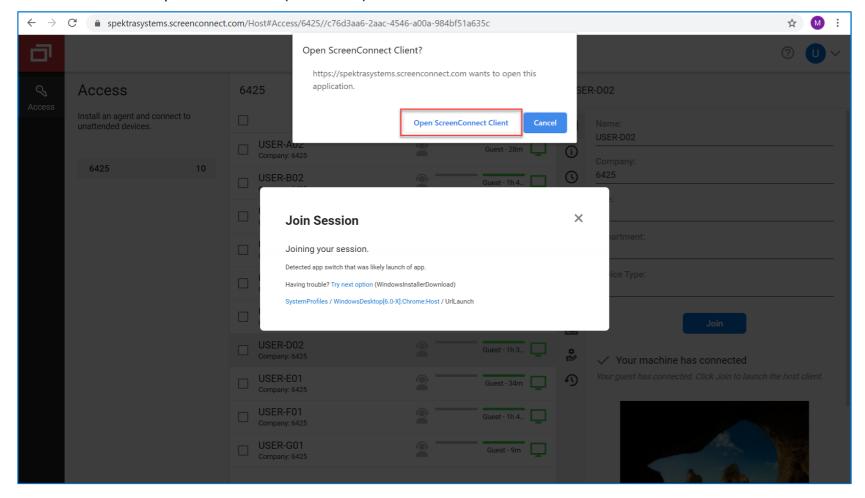


- Select Login Session demouser
- Note: If you only see Console and [Backstage], that means attendee is not connected to VM currently





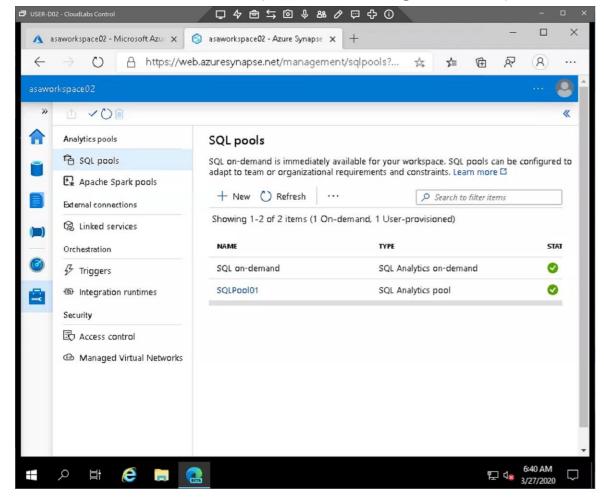
- Open ScreenConnect Client
- Install the required software (One Time)





Virtual Lab Experience for Instructors
3. Shadow Attendee Virtual Machine

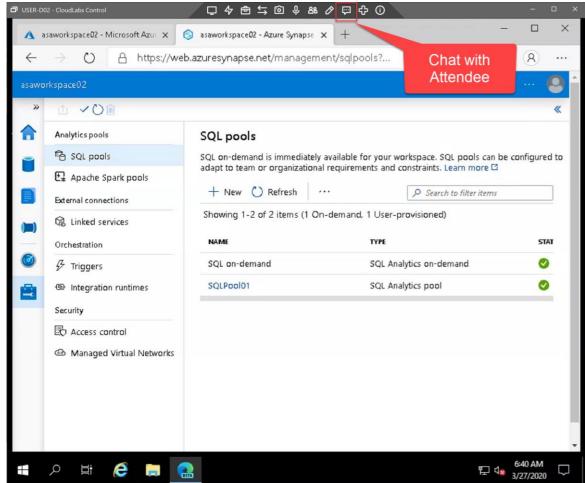
Shadow users VM session (without overtaking RDP session)





Virtual Lab Experience for Instructors
3. Shadow Attendee Virtual Machine

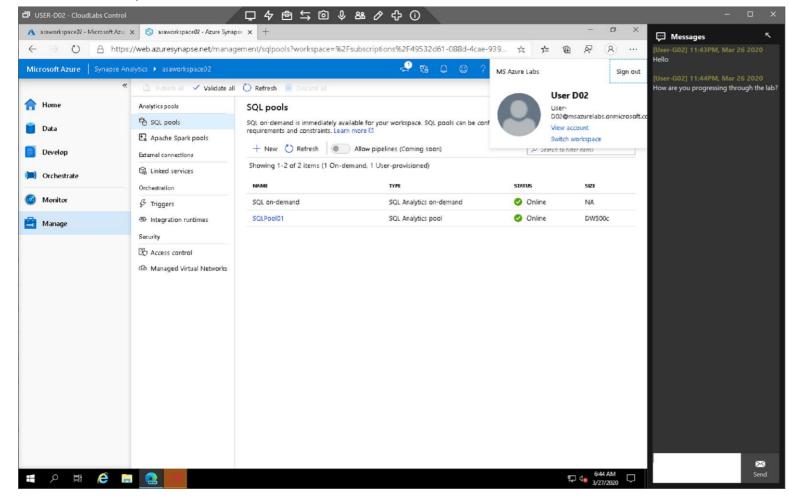
Initiate a private chat with attendee





Virtual Lab Experience for Instructors
3. Shadow Attendee Virtual Machine

Initiate a private chat with attendee





- Facts about VM Shadowing
  - ✓ You can shadow multiple attendee VMs at the same time
  - ✓ Multiple instructors / proctors can shadow same attendee VM concurrently
  - ✓ If you don't see the username upon clicking "Shadow Session", student may not have launched their Lab VM yet or is disconnected.





cloudlabs-support@spektrasystems.com
http://bit.ly/cloudlabs-support

#### **Escalate?**

#### Level 1

anand.goyal@spektrasystems.com mayank@spektrasystems.com

#### Level 2

amit@spektrasystems.com manesh@spektrasystems.com

Level 3

mohrad@microsoft.com

