

Sean Connelly

Location: Fort Lauderdale, FL
Remote Only



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SUMMARY

Technology Manager with 10+ years of experience strengthening the automation, performance, reliability, and security of cloud-based platforms at scale. Hands-on Leader focused on empowering diverse teams to create and monetize innovative technology solutions. Artificial Intelligence Advocate, keeping up to date with research paper developments, continually learning and experimenting on self-hosted compute system.

SKILLS

- **CloudOps:** Service Delivery, Capacity Planning, Roadmap Development, Cloud Architecture, Infrastructure Design & Deployment, Testing & Automation, Cybersecurity, Performance Monitoring, Knowledge Management
- **DevOps:** Hashicorp Terraform, Packer, Octopus Deploy, PowerShell DSC, GitHub, Kubernetes
- **Generative AI:** OpenAI API (since 07 '21), GPT-4 (also 3, 3.5), Semantic Kernel, AutoGen, self-hosting
- **Leadership:** Strategic Planning & Execution, Project Management, Process Improvement, Collaboration, Training
- **Software:** Azure, Amazon Web Services, Az/AWS GovCloud, VMware, Trend Deep Security, Datadog, Citrix, Active Directory, PowerShell

EDUCATION

- Master of Science in Information Security and Assurance, Embry-Riddle Aeronautical University 2023
- Bachelor of Science in Office Administration and Technology, Valdosta State University 2013
- **Certifications:** Databricks Generative AI Fundamentals, GitHub Actions, GitHub Administration, GitHub Advanced Security, AWS Certified Solutions Architect, Trend Micro Certified Professional for Deep Security, CompTIA Security+, Windows Server Admin, Microsoft Certified Professional, Cisco Meraki Network Operator, VMware Certified Associate

PROFESSIONAL MEMBERSHIP

- South Florida Chapter, Information Systems Security Association (ISSA)
- Electronic Frontier Foundation

RELEVANT EXPERIENCE

Manager, DevOps, HungerRush & OrderAI

2023 - Present

- Leading a dynamic DevOps team, focusing on driving team efforts and automation advancements, in line with HungerRush's vision to leverage and integrate AI/ML technologies into our processes, products, and services.
- Utilizing modern product delivery tools to streamline operations and implement CI/CD pipelines, building an iterative delivery approach that meets mission and user needs.
- Managing hiring and performance reviews, fostering team members' skill development through mentoring and 1:1s, ensuring regular engagement and building trust and rapport with the team.
- Advanced voice to order AI system by 3 years, by proposing and designing machine learning integration concept frameworks such as LLM APIs, as well as vector databases, embeddings, and model retraining. This initiative aligned with securing leadership buy-in and developing product strategies and roadmaps for AI/ML-enabled solutions.
- Conduct instructional security classes for AI developers and management on ML developer tools, features, and methods.
- Designing mitigating solutions to security crises, advising on security response, and assisting in designing security improvements for long-term security assurance, providing consultation and input on AI/ML systems and policy proposals to HungerRush leaders and fostering collaboration with cross-functional teams and external stakeholders.
- Represent HungerRush in working ground and conferences regarding DevOps and AI adoption.

Manager, Cloud Solutions Engineer, Emphasys Software PHA

2019 - 2022

- Defined and executed the cloud solutions strategy for Elite, a full-stack software solution to help Public Housing Agencies remotely manage low/no-cost housing in their areas to drive platform and revenue growth with a team of 3 engineers.
- Designed and built a CI/CD deployment automation pipeline to deliver an end-to-end bootstrapped infrastructure management, and monitoring solution to optimize costs and create a seamless UX for State and City clients including NY and MI generating \$2MM annually.
- Evaluated and integrated emerging technologies and patterns into our solutions to achieve high market agility, including Azure Virtual Desktop, MSIX, and FSLogix for improved user experience. Kubernetes, API Management, and other tools to enable the adoption of CI/CD practices to reduce internal development and cloud hosting overhead costs.
- Proactively identified and prioritized development of automated solutions that minimize maintenance and increase functionality, reliability, and scalability, to integrate self-repairing capabilities into the hosted platform.
- Consulted and advised sister company operation teams, through group presentations and one-on-one architecture design

meetings, to build CI/CD pipelines and adopt modern software development patterns.

- Maintained a secure environment by establishing and strengthening all security practices, including a vulnerability management program, patch management, CAB security, and SOC audits documentation.

Network Administrator, Berkowitz Pollack Brant

2018 - 2019

- Led the transition from a VMware and colocation environment to Azure and advised on cloud security practices.
- Established Jira processes and department policies to improve response time and client satisfaction.

Cloud Engineer, CloudHesive

2017 - 2018

- Designed and delivered secure enterprise cloud solutions with automated backup, security, cost optimization, and hybrid networking features while managing first responses, triage, and assignment to reduce downtime and increase productivity.
- Reduced costs by 60% consulting clients on stop/start schedules, automating aged backup deletes, and reserved instances.
- Managed SecOps and alert logging solutions, using Trend Deep Security, Vormetric, Datadog, Sumo Logic, and AlertLogic, to decrease time to respond and quickly remediate alerts with minimal downtime.
- Implemented hybrid cloud architecture to ensure reliability between on-premises and cloud-based systems.
- Employed ITIL practices and wrote SOP documentation to bring practices in line with SOX security compliance.

Helpdesk Technician, Greenberg Traurig LLP

2015 - 2017

- Managed helpdesk escalations for Mac and PC hardware, printers, computer peripherals, and mobile iOS, Android, and Blackberry devices in-person and via tickets with a focus on reducing time to response and resolution for 3,500+ users.
- Troubleshoot network connectivity for Ethernet, WiFi, TCP/IP, and VPN, modified Active Directory Accounts, supported Adobe and Microsoft Office Products, and resolved issues for offsite clients using VNC and Citrix.

Head of Technical Support, Stadium 1 Software LLC

2014 - 2015

- Led the implementation, training, and support for software solutions deployed to 20+ MLB stadiums with 5,000+ users.