STEPS FOR COOLING EQUIPMENT & TRADE



Your first step in reliable cooling





COMPANY OVERVIEW

Our company was established in 2008, with over a decade of experience, we specialize in delivering reliable, effective cooling equipment to industry leader.

Steps for Cooling Equipment & Trade Co. stands at the best of the cooling solutions industry. We specialize in providing comprehensive services tailored to meet all your cooler-related needs, including maintenance, storage, and transportation.

At steps, our mission is to provide reliable cooling solutions for our client. We are committed to delivering exceptional service to meet our clients need.

- We target only the right markets and asset classes, guided by value maximization,
- We now have three majors: cooling Equipment maintenance, Asset management, and marketing materials.
- In fact, our current development plans are intended to go beyond the traditional buy sell relationship with our clients, as we provide our customers with the support and information they require to thrive and grow in their areas of expertise







OUR VISION

To become the leading global provider of advanced cooling equipment, setting the standard of customer satisfaction in the industry.

including maintenance, storage, and transportation. Our commitment to quality and customer satisfaction has earned us a reputation as a trusted partner for businesses across various sectors.



-Importation of high quality cooling equipment

We source and import cooling equipment from trusted global manufactures. Our equipment is designed to meet the highest industry standards ensuring durability and reliability for demanding environment.

-secure storage solutions

We offer over 7,000 square meters of warehouse storage space, built to rigorous safety standards, to securely store clients' coolers and equipment. Our facilities are equipped with advanced security and control system to protect your investment.





OUR SERVICES

-timely delivery and installation

we also handle the process of delivering your equipment to the site, ensuring it arrives on time and in perfect condition. Our experts technicians manage installation process. We work closely with you to design and deliver cooling equipment tailored to your specific needs.

-On going maintenance and support

To keep your cooling equipments running at peak performance, we offer comprehensive maintenance plans. We offer support to address any issues quickly and minimize downtime.

In our workshop, we have a dedicated team of 8 technicians and 4 helpers who specialize in refurbishing coolers that we have picked up from the markets. Their expertise ensures that each unit is thoroughly inspected, repaired, and restored to optimal performance. Once the necessary repairs and maintenance are completed, the coolers are meticulously prepared for transfer to new market locations.





OUR SERVICES

-Refurbishment

In our workshop, we recently completed a major refurbishment of our cooling system, which involved replacing old accessories with brand-new ones and rebranding the entire cooler. This extensive update not only revitalized the look of our cooling equipment but also significantly enhanced its performance and reliability. By overhauling the entire cooling system, we have ensured more efficient operation and better temperature control, contributing to improved functionality and energy savings.

Refurbishment services include:

- Washing the coolers from inside and outside.
- Paint the external body as per our technician assessment.
- Check the cooling performance and replace any defective parts.
- Inspect accessories quality and replace any broken parts.
- Replace side stickers and upper header as per client requirement.
- Pack the cooler using a wrapping stretch.





-end to end solutions

From importation to storage to delivery, installation and maintenance we handle every step of the process. At steps for cooling equipment we pride ourselves on offering complete end to end solutions tailored to meet the unique needs of our client, we ensure seamless and hassle free experience by handling the logistics and timely delivering of your equipment, ensuring it arrives at your site at a perfect condition.





-expert team

Our team consists of highly skilled professionals, including engineers, technicians, and specialist, who are passionate about delivering top quality. Their expertise ensures that every project is executed at pest performance and quality.

Our team of 25 skilled technicians is dedicated to ensuring that your coolers operate at peak efficiency. With extensive experience in the field, they provide expert repair services across the market, addressing everything from minor adjustments to major malfunctions. Each technician is equipped with the latest tools and diagnostic equipment to quickly identify and resolve issues, minimizing downtime and extending the lifespan of your cooling systems. Their commitment to quality and customer satisfaction ensures that every repair is performed to the highest standards, helping you maintain optimal performance and reliability.





and performance no matter where they operate.

industry experience

We provide coolers' maintenance and asset control & tracking solutions for our business partners, including managing their assets and providing storage services for their equipment at our warehouses.

To provide comprehensive suitable solutions that will integrate every aspect of maintenance and asset management thereby realizing the aspirations of our clients, through a unique staff quote here. With 17 years of experience serving major clients, we deliver solutions that meets the highest standards.

-global network

Our partnerships with top manufacturers worldwide ensures access to the latest technology and innovations in cooling equipment. This global reach allows us to source high quality reliable, and energy efficient cooling equipment that meet diverse need of our client. We bring best of the word to your door step. Our global network also enables us to stay ahead of the industry.

By leveraging our world wide connections, we provide our client with unparalleled value, reliability,





-Customer centric approach

your success is our success, we prioritize your needs, delivering personalized solutions and exceptional service at every step. To nurture the company's human resources as a valuable asset by enriching skills and knowledge, fostering ethics and team building which in turn leads to our client's investment benefits.

We are dedicated to providing a competitive advantage based on high performance and unique value-added service to maximize our customer's selling visibility



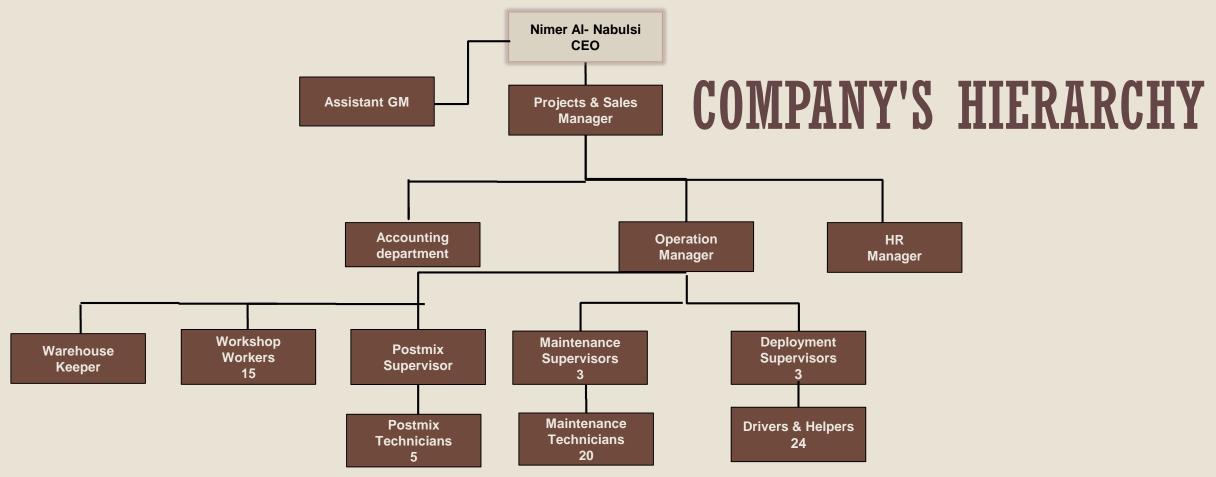




We take customer-centric approach to ensure that every solution we provide is tailored to meet your need and challenges. From the initial consultation to the final delivery and beyond, we prioritize clear communication, transparency, and collaboration.













شركة الخطوات لتجهيز إت التبريد والتجامرة (ذ.م.م) Steps For Cooling Equipment & Trade Co.

OUR CLIENT

At steps, we are proud to serve a growing network of clients across the Middle East, with a strong presence in Jordan, Lebanon, United Arab Emirates, Saudi Arabia, and Oman.

Our commitment to deliver high quality cooling solutions and exceptional customer service has enabled trusted partnerships in these countries.







SOME OF OUR PRODUCTS









شركة خطوات لتجهيز إت التبريد والتجامة (ذ.م.م) Steps For Cooling Equipment & Trading Co.











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Ready to optimize your cooling system?

Contact us today to learn how your cooling equipment can meet your needs. Head office address:

•Building No. 76, Amer Bin Malek Street, Khalda, Amman, Jordan

Workshop Address:

•Building No. 68, Ibrahim Al- Shabati Street, Al Moqabalin, Amman, Jordan.

Workshop Locations:

- •Amman workshop: 1,200 square meters for cooler refurbishment work divided into two separate workshops in the same area.
- •Amman Stores: 800 square meters Spare parts warehouse, and 6,000 square meters equipment warehouses.

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