

**Technological University of the Philippines - Manila**  
College of Science

**Social and Professional Issues**  
Assignment No.1

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## **What are the possible situations where data glitch is possible to happen in TUP-Manila?**

### **1. Student Access Module System Failure**

**Portal Glitch:** At the start and at the end of semester in TUP manila, students access the Student Access Module in order to see their grades and enrollment status. Based on my observation there are multiple occasions students are not able to view their grade even if it is already completed, conflicting class schedule, and wrong information input. This could result in delay and confusion during the academic process and enrollment.

### **2. Failure of websites during examination**

**Website Glitch:** Most of the examinations were done when subjects were in online class format during our time. There were times when the websites like codechum and google forms. Errors like not being able to login with TUP email, Slow internet connection, bugs in google forms and many more. This causes so many problems for students as it delays their process in submitting the completed exam and can cause inconvenience on their part which causes panic and stress.

### **3. Student Email Failure**

**Storage Glitch:** Last year when the university reached its limit on its cloud platform, students were unable to access their TUP email on teams, google docs and many more as it reached its limit. When the students get their account it does not have any limit so many students store their data on that email to organize their files. But suddenly it became inaccessible when the university made changes that the limit of the account is 30gb due to onedrive storage changes. Students who had already passed 30gb before it was announced were not able to login and had failure accessing their TUP email causing it to disrupt and get in the way of the students' day to day activities.