#### Commitment, Competition, and Preventive Care Provision

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8/7/24 DSE Conference **7 out of 10** deaths in US are caused by preventable diseases. (CDC, 2021)

#### Motivation

- Preventive care: prevention, early detection, disease management (Kenkel, 2000)
  - o Vaccines, cancer screenings, monitor blood sugar level for diabetes patients, ...

- Increases life expectancy, reduces future costs (CDC, 2021; USPSTF, 2021)
  - Vaccines prevent diseases, death; diabetes care prevents diabetic complications; ...

- Under-provided/utilized compared to govt./medical guidelines (ACA, 2010; HHS, 2023)
  - o lead to an extra disease burden of over a trillion dollars annually (Devol et al., 2007)

→ What leads to prevention underprovision in equilibrium?

#### Investment Externalities

- Key friction: investment externalities from insurer competition
   Insurer competition + consumer turnover (lack of consumer commitment)
  - → Insurers do not internalize all future returns
  - ightarrow Insurers reduce preventive investment in consumers' health

⇒ Key trade-off: investment externalities (low investment) vs. market power (high prices)

Q: How does insurer competition affect investment, health, and welfare?

#### This Paper

- Q: How does insurer competition affect investment, health, and welfare?
- 1. New evidence (regression)
- Consumer turnover reduces insurers' preventive investment (nationwide exchange)
- 2. New framework (model)
- Dynamic insurer competition with endogenous quality & endogenous health (UT)
- 3. New insight (simulation)
- Efficiency losses from competition due to investment externalities can be substantial
- $\circ$  Policy options: consider price-invest. tradeoff + role of govt. mandate

#### **Empirical Setting**

- The individual exchange market
- Direct consumer-insurer interactions
- $\circ$  High consumer turnover: in/out exchanges (30%) + across insurers within mkt. (20%)
- Preventive care → intertemporal incentives
- $\circ$  Study procedures: well-known to save future costs + guidelines available to measure
- Mandatory coverage, free to consumers
- Low utilization/provision compared to medical guidelines (20pp gap)
- Data
- Insurance product choice, claims records: Utah All Payer Claims Data
- Preventive utilization, investment: CMS quality rating system, medical loss ratio

#### Motivating Evidence of Investment Externalities

- 1. Insurers are important in prevention utilization
- Insurer invest: remind, educate consumers + incentivize providers
- Quasi-experiment: Insurer exit, compare utilization before/after, switcher/stayer
- $\circ$  Move to insurer w. 1pp  $\uparrow$  utilization  $\rightarrow$  consumer's utilization prob.  $\uparrow$  0.9pp

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- o Move to insurer w. 1pp ↑ utilization → consumer's utilization prob. ↑ 0.9pp
- 2. Insurers reduce prevention provision in response to consumer turnover
- $\circ\,$  Regress investment on share of consumers retained on the exchange, at state-year level
- $\circ$  IV for turnover: national-industry job hiring (shift) + industry-st. employment (share)
- 1 pp  $\uparrow$  retention  $\rightarrow$  0.79 pp  $\uparrow$  utilization, \$5.3  $\uparrow$  per member preventive investment

#### Equilibrium Model - Insurance Demand

$$u_{ijt} = \underbrace{(\alpha_0 + \alpha_1 \mu_{it-1}) p_{jt}}_{\text{price sensitivity}} + \underbrace{(\rho_0 + \rho_1 \mu_{it-1}) e_{jt}}_{\text{prevention pref.}} + \underbrace{\gamma \mu_{it-1} co_{-ins_j}}_{\text{out-of-pocket}} + \underbrace{\eta 1 [d_{it-1} \neq j]}_{\text{inertia}} + \theta X_{jt} + \xi_{jt} + \epsilon_{ijt}$$
by health status by health status expenses

- Forces
- Repeated choices, do not commit to stay with one insurer
- Key Primitives
- $\circ$  Inertia  $\eta$
- $\circ$  Preference for price  $\alpha$ , preventive care  $\rho$ , medical expenses  $\gamma$

# Equilibrium Model - Insurance Supply

$$V_f(\vec{s}_{t-1}, \vec{\mu}_{t-1}) = \max_{\vec{p}_{ft}, x_{ft}} \left\{ \underbrace{\pi_{ft}(\vec{s}_{t-1}, \vec{\mu}_{t-1}, \vec{x}_t, \vec{p}_t)}_{\text{flow profit}} + \underbrace{\beta \int V_f(\vec{s}_t, \vec{\mu}_t) \underbrace{g_f(\vec{s}_t, \vec{\mu}_t | \vec{s}_{t-1}, \vec{\mu}_{t-1}, \vec{x}_t, \vec{p}_t)}_{\text{expected future profit}} \right\}$$

- Forces
- $\circ$  Invest  $x_{ft}$ : tradeoff static costs higher future profits, lower health risks
- $\circ$  Price  $p_{ft}$ : tradeoff market power investment externalities
- Key Primitives
- o Investment cost  $x_f(e_{ft})$ : dollar expenses in prevention  $\rightarrow$  utilization
- Returns to prevention  $g(\mu_t|\mu_{t-1},e_{ft})$ : current health + utilization  $\rightarrow$  next period health

# Equilibrium Model - Insurance Supply

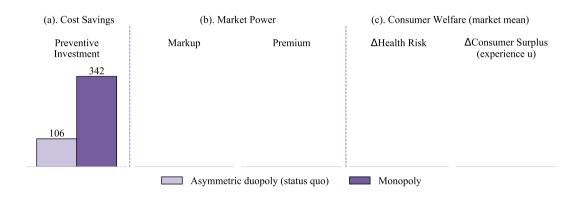
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- Oblivious assumption for MPNE
- Keep track of "average" enrollees of every competitor
- $\circ$  State space: vector of market shares  $ec{s}_{t-1}$ , average health status by insurer  $ec{\mu}_{t-1}$
- Computation: extended trilinear interpolation, polynomial approximations, etc
- Novelty: dynamic quality incentives + endogenous population health

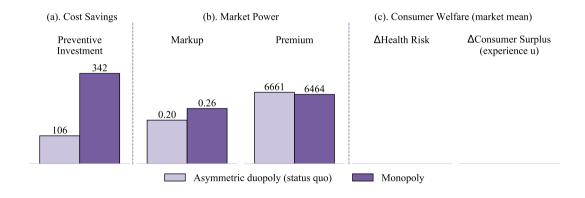
#### Key Market Features Implied by Model Estimates

- 1. Consumers
- Relatively price elastic, -5.47
- Low willingness-to-pay for prevention
- $\circ$  No meaningful diff. in preference for prevention by health o not effective selection tool
- 2. Insurers
- Cost savings motives dominate static market share motives for investment
- Costly preventive investment, ↑ 3-4 times from \$174 to achieve govt. targets
- $\circ$  Consumer turnover impact investment returns,  $\uparrow$  competitor  $\rightarrow$  28.1%  $\downarrow$  cost savings
- 3. Model fit: predicted effects of retention on investment match reduced-form well

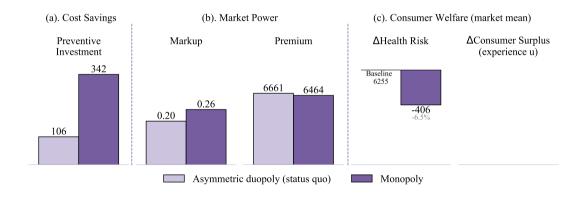
↑ invest: ↓ turnover, capture more returns + no free riding



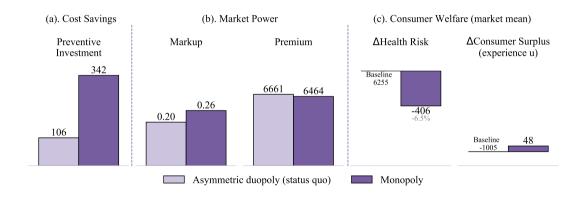
•  $\sim$  **p**:  $\uparrow$  investment,  $\downarrow$  MC  $\approx \uparrow$  markup



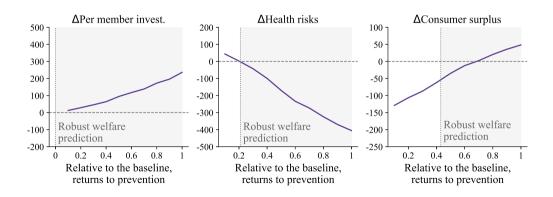
•  $\downarrow$  health risk: invest. per insured + share of insured cons. who receive prevention



• ~ CS: welfare distortions of underinvestment about same size as high pricing power



ullet health risks,  $\sim$  CS: hold for a reasonable range of returns to prevention parameter

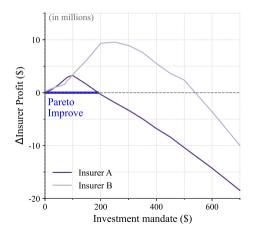


→ Efficiency losses of competition from investment externalities can be substantial

• Next, what policies can improve investment and welfare?

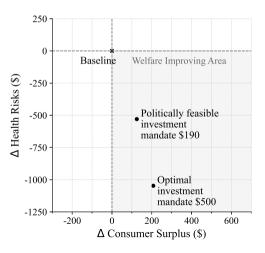
#### Policy Simulation: Investment Mandates

• Investment mandate could resolve insurers' prisoners' dilemma



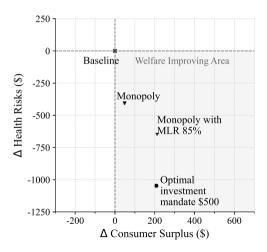
#### Policy Simulation: Investment Mandates

ullet Optimal mandate: cost savings vs. premium increases o consider invest.-price tradeoff



# **Policy Comparison**

Direct quality regulation is most effective in addressing investment externalities



#### Conclusion

- Summary: efficiency losses of competition due to investment externalities
- New evidence: consumer turnover reduces insurers' preventive investment
- o New framework: dynamic insurer competition with endogenous prod. char. & health
- New insight: importance of long-run quality incentives; tradeoff w. market power
- Policy implications: direct quality regulation can improve investment, welfare

# Thank you!

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