# On the Role of Learning, Human Capital and Performance Incentives for Wages

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  - o through bonuses, commissions and piece rates
  - $\circ$  but for most, performance pay (PP) accounts for <10% of pay (not major component at any point over life cycle)
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- This well-known career-concerns (CC) argument (Holmström, 1982 and 1999) is common explanation
  - o not only for why PP often makes up only a small portion of pay but also for how PP varies over time
  - o intuitively, as workers accumulate experience and their productivity becomes better known
  - o implicit incentives from CC weaken so explicit ones from PP should substitute becoming more and more important

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- Given this failure of existing models to account for basic features of data
  - o how can we rationalize the pattern of PP over the life cycle?
  - o do we need to account for performance incentives at all if PP on average accounts for no more than 10% of wages?

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#### Show model

- o identified from panel data on wages and their fixed/variable components based on this characterization
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- $\circ$  reproduces dynamics of w, dispersion, their fixed-variable pay comp'n as well as workers' task-assignments profiles
- Demonstrate our model resolves puzzle on level and variability of PP
  - o PP is low for insurance reasons to mitigate workers' correlated life-cycle wage risk due to uncertainty about their ability
  - o eventually ↓ whenever effort to produce output ↑ HK (once HK less valuable, impl./expl. incentives optimally lower)
  - o find PP central to dynamics of w: contributes  $\approx 30\%$  of growth and variability in w over first 10 to 20 yrs of experience



#### Data

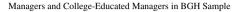
- We use public worker panel data (PSID, NLSY79 and NLSY97) and confidential firm personnel records
  - o from three influential studies in the literature (Baker-Gibbs-Holmström 1994a,b, Gibbs-Hendricks 2004)
  - o to provide evidence on experience profile of wages and fixed/variable components

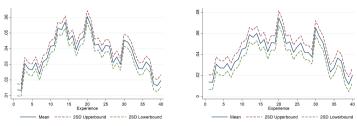
- In all samples: wages (labor earnings) are given by sum of fixed  $f_t$  and variable  $v_t$  pay:  $w_t = f_t + v_t$ 
  - $\circ$  since in our model variable pay  $v_t$  is proportional to performance  $y_t$  via piece rate  $b_t$ :  $v_t = b_t y_t$
  - $\circ$  can measure sensitivity of pay to performance  $b_t$  as  $\mathbb{E}(v_t)/\mathbb{E}(w_t)$  under the assumption of free entry  $(\mathbb{E}(w_t) = \mathbb{E}(y_t))$

- Based on these data spanning across different years, workers and firms
  - o we document ratio of PP to total eventually declines with experience
  - o contrary to the prediction of CC models with explicit incentives

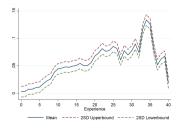
Next: for today will focus on our two firm-level data sets

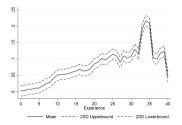
## In Both Data Experience Profile of Sensitivity Hump-Shaped



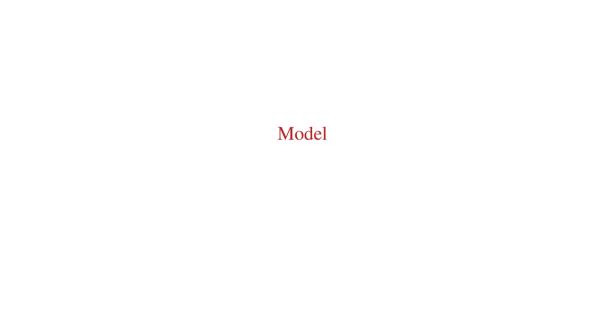


White-Collar Workers and College-Educated White-Collar Workers in GH Sample





Next: present model we propose to account for these patterns



#### Competitive Labor Market

- Over finite horizon populated by homogeneous risk-neutral firms (can relax) and heterogeneous workers
  - $\circ$  workers have CARA preferences with parameter r nonsep. over time:  $-\exp\{-r[\sum_{t=0}^T \delta^t(w_t e_{1t}^2/2 e_{2t}^2/2)]\}$
  - o so workers indifferent among all deterministic wage streams with constant PV (as in Gibbons and Murphy, 1992)
    - \* note: cost of effort quadratic (second derivative set to 1 for ease of exposition and reasons of identification)
- Workers each period exert two types of effort
  - $\circ$  on simple tasks  $e_{1t}$  easy to monitor (contractable): entail creating/selling products or direct contacts with clients
  - $\circ \ \ \text{on } \textit{complex tasks } e_{2t} \ \text{difficult to monitor } (\textit{non-contractable}) \text{: entail managing large groups or strategic planning}$
  - $\rightarrow$  we think of firms' *jobs* as primitive bundles of simple and complex tasks (continuum of them)
- Firms compete by offering one-period wage contracts linear in worker's output  $y_t$ 

  - o assuming long-term contracts infeasible equivalent to feasible but renegotiation-proof (reneg'ted if Pareto inefficient)

- $\bullet$  Worker (log) output at any t depends (log linearly) on worker ability, HK and effort and is subject to shocks
  - $\circ \ y_t = \theta_t + \xi_k k_t + \xi_1 e_{1t} + \xi_2 e_{2t} + \varepsilon_t \ \text{(e.g. } \xi_k = \xi_1 = 0 \text{: CC; } \xi_k = \xi_1 = \xi_2 = 0 \text{: learning; all known: labor S and HK)}$
  - $\circ$  whereas ability  $\theta_t$  is unobserved to all, human capital  $k_t$  and effort  $e_{2t}$  on complex tasks are observed only to worker

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  - $\circ$   $\theta_0$  normal mean-zero w/ variance  $\sigma^2_{\theta}$  and  $\zeta_t$  normal mean-zero w/ variance  $\sigma^2_{\zeta}$  (alternatively, shock to HK)

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- $k_{t+1} = \lambda k_t + \gamma_1 e_{1t} + \gamma_2 e_{2t} + \beta_t$ : HK accumulates with effort in each task at rates  $(\gamma_1, \gamma_2)$  (LBD or LOD) • depreciates at rate  $1 - \lambda$  (can allow for semiparametric law  $k_{t+1} = \lambda k_t + F(e_{1t}, e_{2t})$ )

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- At end of each period t: beliefs about  $\theta_t$  are updated based on realized  $y_t$  according to Bayes' rule
  - o given worker's conjectured  $\hat{k}_t$  and  $(\hat{e}_{1t} \ \hat{e}_{2t})$ :  $\mathbf{z}_t = y_t \xi_k \hat{k}_t \xi_1 \hat{e}_{1t} \xi_2 \hat{e}_{2t}$  is signal about  $\theta_t$  extracted from  $y_t$
  - $\circ$  so workers have an incentive to exert effort to affect signal  $z_t$  and so market beliefs about  $\theta_t$  (CC incentive for effort)

Next: turn to characterize sensitivity of pay to performance

$$\bullet \ \ \text{Given by} \ b_t^* = b_t^0 \left[ 1 - \underbrace{R_{CC,t}^*}_{(1)} - \underbrace{rH_t^*}_{(2)} + \underbrace{\gamma_{2t} \sum\nolimits_{\tau=1}^{T-1} \delta^\tau \lambda^{\tau-1} - R_{LBD,t}^*}_{(3)} \right] \ \text{where}$$

- scaling factor  $b_t^0 = 1/[1 + r(\sigma_t^2 + \sigma_{\varepsilon}^2)]$  is standard piece rate from static (linear normal) MH models
- $\circ$  so optimal  $b_t^*$  differs from static one due to last three terms
  - \* first two are negative so depress piece rates relative to static level
  - \* last has ambiguous effect: consists of positive and negative term (if  $\gamma_{2t} > 0$  as we estimate)
- Note that if workers were risk neutral,  $b_t^* = 1$  so  $v_t$  would move 1-1 with  $y_t$ 
  - o since workers are risk averse, firms optimally provide incentives by smoothing variability of w over time
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- $R_{CC,t}^* = \sum_{\tau=1}^{T-t} \delta^{\tau} (1 b_{t+\tau}^*) \partial \mathbb{E}_t(\theta_{t+\tau}) / \partial e_{2t}$ : CC provide implicit effort incentives even in absence of PP
  - o so by partially substituting for explicit incentives lead to lower piece rates

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 where

- $rH_t^* = r\sigma_t^2 \sum_{\tau=1}^{T-t} \delta^{\tau}$ : captures insurance against wage risk due to uncertainty via  $\downarrow$  piece rates
  - $\circ \propto$  variance of beliefs that leads to variability in  $w_t$  workers dislike (firms partially shield workers  $\downarrow corr(w_t, w_{t+ au})$ )
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Next: experience profile of  $\{b_t^*\}$  naturally depends on relative strength of all these forces

- For instance, with ability uncertainty but w/o HK:  $b_t^* \uparrow \text{ with } t$  as in Gibbons-Murphy (1992)
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- W/o ability uncertainty but with LBD-HK, piece rates exhibit opposite profile:  $b_t^* \downarrow$  with t
  - o intuition: returns to HK investments decline over time as residual lifetime shortens
  - $\circ \ \ \text{so optimal to provide strongest incentives early on (i.e.\ explicit\ and\ implicit\ incentives\ complements) }$

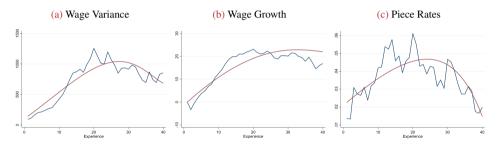
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- Combined model inherits both forces so can lead to profile for  $b_t^*$ 
  - $\circ \ \ \text{hump-shaped: if LBD-HK motives} \ \textit{weaker} \ \text{than uncertainty at low levels of experience} \ (\sigma_{\theta}^2 \ \text{large}, \sigma_{\zeta}^2 \ \text{small}, T \ \text{large})$
  - $\circ\;$  u-shaped: if LBD-HK motives  $\mathit{stronger}$  than uncertainty at low levels of experience

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  - hump-shaped: if LBD-HK motives weaker than uncertainty at low levels of experience ( $\sigma_{\theta}^2$  large,  $\sigma_{\zeta}^2$  small, T large)
  - $\circ\;$  u-shaped: if LBD-HK motives stronger than uncertainty at low levels of experience
- Based on these arguments, prove model identified
  - $\circ$  key intuition: equilibrium  $b_t^*$  provides known mapping btw PP and worker preference/HK parameters (as we saw)



#### Estimates of Model on Firm-Level Data From BGH

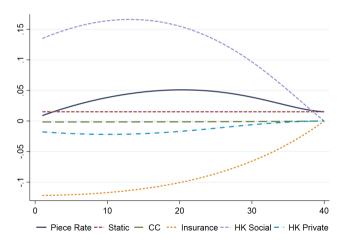
- With fixed  $\delta$ : we estimate 9 remaining parameters  $(\sigma_{\theta}^2, \sigma_{\zeta}^2, \sigma_{\varepsilon}^2, \gamma_1, \gamma_2, \lambda, r)$  by MD targeting 120 moments
- Corresponding to w variance, cumulative w growth and  $b_t^*$  over first 40 years of experience



- As apparent from figure: model closely matches all these dimensions of data (very precisely)
- Based on estimates: can decompose estimated  $b_t^*$  into the five components isolated earlier

#### Decompose Estimated Piece Rate at Each Experience

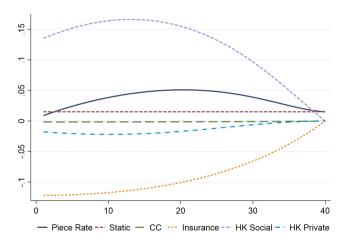
Into components due to: static piece rate, CC, insurance, HK social and HK private return



Find key components: HK social and insurance vs. uncertainty about  $\theta_t$  (figure: remaining negligible)

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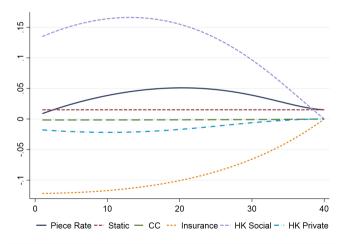
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HK social, which is large and positive, important to account for hump shape of piece rates

# Decompose Estimated Piece Rate at Each Experience

Into components due to: static piece rate, CC, insurance, HK social and HK private return



Insurance against uncertainty about  $\theta_t$ , which is fairly large and negative term, explains low level

- A robust findings of different parameterizations of our model (e.g. imposing fast or slow learning)
  - o output shocks must be large relative to uncertainty about ability for  $b_t^*$  and variance of w to be  $\downarrow$  later in life
  - $\circ \text{ as apparent from } \operatorname{Var}[w_{it}] = \sigma_{\theta}^2 + t\sigma_{\zeta}^2 \sigma_{t}^2 + (b_{t}^*)^2(\sigma_{t}^2 + \sigma_{\varepsilon}^2) \text{ (hump shape of } b_{t}^* \text{ translates into one for } \operatorname{Var}[w_{it}])$

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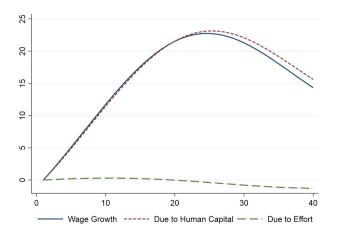
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  - $\circ$  contracts with  $v_t$  pay out more when  $y_t$  high (so news about  $\theta_t$  are positive) and  $MU_C$  low
  - $\circ$  thus exhibit *opposite covariance* structure of returns (btw  $y_t$ , current and future wages) than risk-averse investors desire
  - o low  $b_t^*\downarrow$  ability risk by  $\downarrow$  correlation btw current and future w (insurance against life-cycle risk from uncer'y about  $\theta_t$ )

Next: discuss role of performance incentives for wage growth ( $w_t - w_1$  in thousands \$) and dispersion

# What Accounts for Lifecycle Wage Growth?

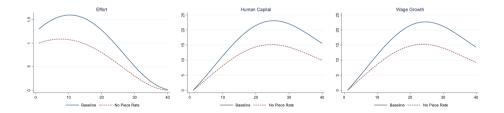


As w growth is sum growth in HK and effort, can decompose in contribution of each: HK accounts for nearly all

# Decomposition Masks Impact Effort on Human Capital

But effort has important indirect effect on w growth as active margin of investment in HK (find it of the LBD type)

One way to see how  $e_{2t}$  matters: assume firms restricted to offer contracts w/o variable pay

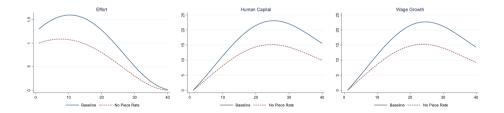


W/o p-incentives ( $b_t^* = 0$ ):  $e_{2t}$  and  $k_t$  much lower would lead to  $30\% \downarrow \text{growth}$  (see red vs. blue)

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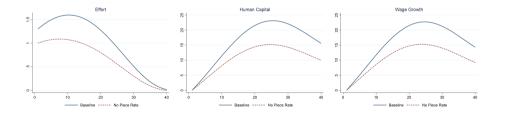


So performance incentives matter for wage growth

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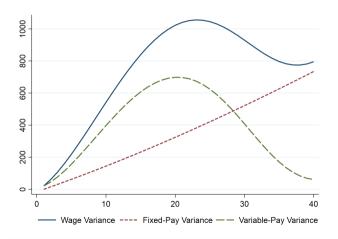
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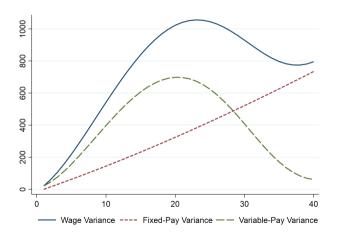
So performance incentives *matter* for wage growth. Do they matter for wage dispersion?

# Although Small Variable Pay Also Key to Variance of Wages



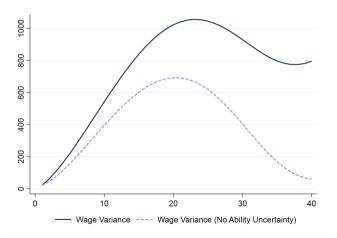
Over lifecycle: as apparent from decomposing it into contribution of fixed and variable components of pay (figure)

# Although Small Variable Pay Also Key to Variance of Wages



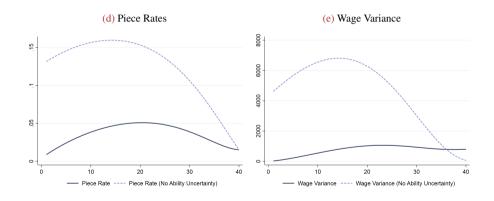
Indeed variance  $v_t$  alone (green) accounts for no less than 35% of variance  $w_t$  (blue) over first 20 years

# How Important Is Ability Uncertainty for Wage Dispersion?



At the estimated equilibrium  $\{b_t^*\}$ : large fraction of w variance accounted by it  $(\sigma_\theta^2 = \sigma_\zeta^2 = 0)$ 

# But Lowering Ability Uncertainty Would Not Lower Wage Dispersion



Why? Workers demand less insurance so firms offer higher  $b_t^*$ : amplify risk leading to  $much \uparrow$  variability (4 times)

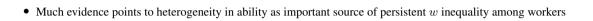
### What Do We Learn From This Experiment?



• But wage structure is itself determined by this heterogeneity

• In particular  $\downarrow$  it can actually lead to  $\uparrow w$  dispersion by inducing firms to offer wages more sensitive to  $y_t$ 

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Key idea: wage structure is important endogenous transmission mechanism of shocks to wages

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• These results validate the incentives, human capital and uncertainty mechanisms at the heart of our model

#### Conclusion

- We have proposed new model of learning, HK and performance incentives to account for
  - o overall level of wages, their dispersion, their composition in terms of fixed and variable pay and dynamics
  - o which rationalizes puzzle that ratio of variable to total pay declines over second half of life cycle
- We have characterized optimal wage contract and based on this characterization
  - o isolated the distinct determinants of the level and experience profile of PP relative to total pay
  - $\circ$  proved model identified just from panel data on w and their fixed or variable components
- Our estimation results show
  - o insurance against life-cycle wage risk arising from uncertainty about ability is main reason for low PP
  - o yet performance incentives key to dynamics of overall wages both directly and through impact on workers' HK process
- Hope first step toward richer models of incentives to interpret sources of dispersion in wages and its persistence