

STEPHANUS JAMES ANANIAS

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Windhoek, Namibia

Innovative and detail-oriented Software Engineer with a strong passion for solving complex technical challenges. With over 1 years of experience in developing and optimizing software systems, leveraging skills in HTML, CSS, JavaScript and Python. Proven ability to analyze requirements, design efficient algorithms, and implement creative solutions that meet and exceed project goals. Excellent problem-solving and analytical skills with a commitment to continuous learning.

CORE COMPETENCIES

- Customer Support
- Problem Solving
- Integrity
- Troubleshooting
- Record Keeping
- Incident Management
- Team Leader
- Detail-oriented
- Analytical

EXPERIENCE

Geocarta Consultants Namibia, *GIS Technician/ Data Capturer* 11/ 2014 - PRESENT

- Captured geographic data from aerial photographs at a 1:50 000 scale for the Omaheke topographic mapping project.
- Conducted database Administration, data entry and manipulation
- Maintained databases and led Field Verifications teams.
- Troubleshooted issues and created/implemented E-POL (NamPol) Geodatabase.

Luderitz Cold Foods, *Customer Support Technician* 04/ 2018 - PRESENT

- Managed over 30 weekly customer inquiries through various channels, including phone, email and chat..
- Delivered timely customer support while maintaining a courteous, approachable and empathetic demeanor.
- Maintained accurate up to date records ensuring compliance with applicable regulations

EDUCATION

10/ 2010

ST. GEORGE'S DIOCESAN COLLEGE, *NAMIBIAN SENIOR SECONDARY CERTIFICATE*

02/2025 - PRESENT

INTERNATIONAL UNIVERSITY OF MANAGEMENT NAMIBIA, *BACHELOR OF SCIENCE IN SOFTWARE DEVELOPMENT*

SKILLS

Langages: Fluent in English and Afrikaans (written, spoken and read.)

Technical skills: Proficient in Windows 7, 10, 11, Linux, Mac OS, Hyper-V, Cisco Packet Tracer, Microsoft365, Microsoft Office (Word, Excel, Outlook, Access), Libre Office, PowerBI, Tableau, and familiarity with Google workspaces, HTML, CSS,JavaScript, Python, SQL, IT Security, Troubleshooting, Networking Administration.

CERTIFICATIONS

Scientific Computing with Python - FreeCodeCamp 11/ 2023

Google IT Support Professional Certificate 06/2023

System Administration and IT Infrastructure Services

Operating Systems and You: Becoming a Power User

IT Security: Defense against the digital dark arts

The Bits and Bytes of Computer Networking

Technical Support Fundamentals

Responsive Web Design - FreeCodeCamp 06/2023

Namibia Estate Agents Board Certificate 06/2020

Introduction to ArcGIS - Geocarta Consultants Namibia Training Centre 11/2016

REFERENCES

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