

# NANDLAL SHARMA

BA (economic ho.)

## About Me

Dedicated and hardworking professional with a strong background in financial services and customer relations. Currently working in SBI Credit Card with a solid understanding of financial products. Seeking to leverage my skills and experience in a Loan Officer position to provide excellent service and drive successful loan processing.

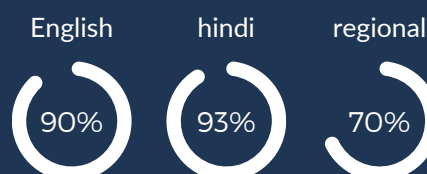
## Contact

- 9123415695
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- tradewithuttam.in
- mukharji nager

## Skills

- Management Skills
- Creativity
- Digital Marketing
- Negotiation
- Critical Thinking
- Leadership

## Language



## Professional Experience

- Assist customers in understanding and managing credit card accounts, including payment schedules, billing issues, and product benefits.
- Handle inquiries regarding credit limits, interest rates, and other financial matters.
- Coordinate with different teams to resolve customer issues efficiently.
- Consistently recognized for excellent customer service and meeting performance targets.

## Skills

- Strong verbal and written communication in English
- Customer relationship management
- Financial product knowledge (Credit Cards, Loans, etc.)
- Computer proficiency: MS Office Suite, Basic Troubleshooting
- Problem-solving and critical thinking
- Time management and multitasking

## Personal Attributes

- Highly motivated and hardworking
- Detail-oriented with a focus on accuracy
- Strong interpersonal skills
- Adaptable and eager to learn new processes

## Education

2019-2022

### LMNU University

Bachelor's of Economic

2022

Master in ChatGPT (Online Course)

2023

Focus on computer literacy, MS Office, and basic software skills.

2023

## References

indeed.com