Computing A2 Coursework

Imran Rahman

December 5, 2014

Contents

Chapter 1

Analysis

1.1 Introduction

1.1.1 Client Identification

My client, Shahida Rahman, is an Author, and the Director and Secretary of Perfect Publishers Ltd, which has been a self publishing company since 2005. This means that the author pays Perfect Publishers to publish their book. She published her first book through Perfect Publishers Ltd, and this was when the company was born. She is 42 years old and is a mother of 4 children. Shahida uses computers to deal with online enquiries and to publish books from all over the world. Furthermore, she also produces the royalty statements for each book twice yearly. Aside from this, she has little experience with computers. Shahida generally uses a computer for research, social networking and reading the news. Every book is outsourced to an Editor and a Cover Designer. When the book is fully edited and formatted to the right specifications, they return the ready to print files to Shahida, who sends the books off to print. They track the books and their details manually using a database on an Excel Spreadsheet. Currently, it is difficult to keep all the data up to date and it is rather disorganised. Shahida would like to be able to look up a book/number of books in the system by using the details, such as the Author/Title/Date etc. She would also like the new system to link this database with information about the royalties of each book, and when they are needed to be paid every six months. The system could send an email to her, updating her about these.

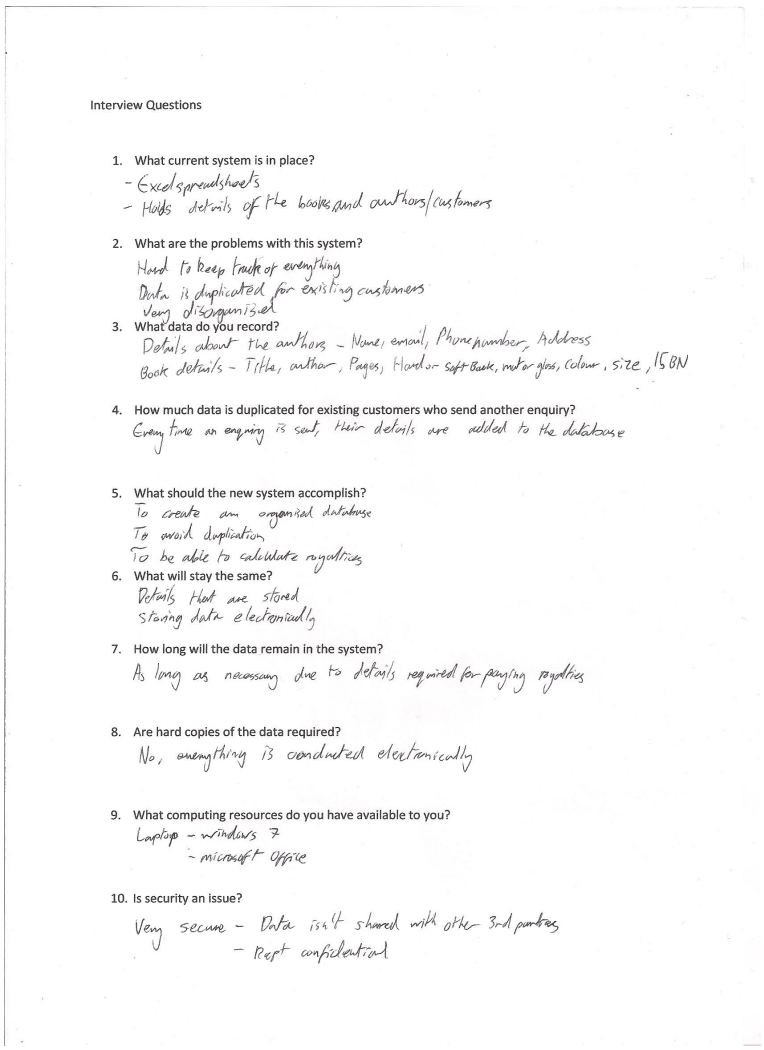
1.1.2 Define the current system

The system that is currently being used consists of Shahida entering the book and its details into the spreadsheet. These details are taken from the enquiries that she receives via email, and include; first name, last name, email, and vague details of the book. Then, the more accurate details such as; book title, size, number of pages, hardback/paperback, mat or gloss, crème or white paper, font and font size are discussed between Shahida and the customer. She also records their details in a separate spreadsheet, which includes their email, phone number, and address, upon the customer's consent. The spreadsheets are used to track current and previous customers and their books, as the details about the book and themselves are recorded in these. Subsequently, Shahida informs the customer of the price details, waits for full payment and then sends the customer an invoice. She then contacts her editor and her illustrator to start work on the book. Shahida refers to her company's website, where the calculated prices are ready for books, in order to correctly price the book, in accordance to the book's details. An ISBN number is assigned to the book, which is bought in bulks by Shahida from the ISBN Office. Once the book is finished, the book is sent off to print, and the author receives 25 copies.

1.1.3 Describe the problems

There are numerous problems with the current system. First of all, the usage of the spreadsheet makes it harder to find a customer and their details, and their book's details. This is because the spreadsheet is much disorganised. Furthermore, it is harder to keep track of the details of each book, meaning it is difficult to update the details of the book when necessary. Because there are a large number of books in the system, it is harder to find each book and then seperately find the customer that the book was written by, as they are in seperate spreadsheets, meaning that Shahida must manually search for them in both spreadsheets. Also, if the same author makes an enquiry about another book, their details must be entered into the spreadsheet again, because it is difficult to find where the customers details currently are due to there being many customers in the spreadsheet, having incorrectly entered their data from a given enquiry, or they might have been removed after having been there for a long time This could cause inconsistencies in the data, because for instance, the customer may move house, meaning their address would need changing, and it would be difficult to find and update all entries where their address is recorded.

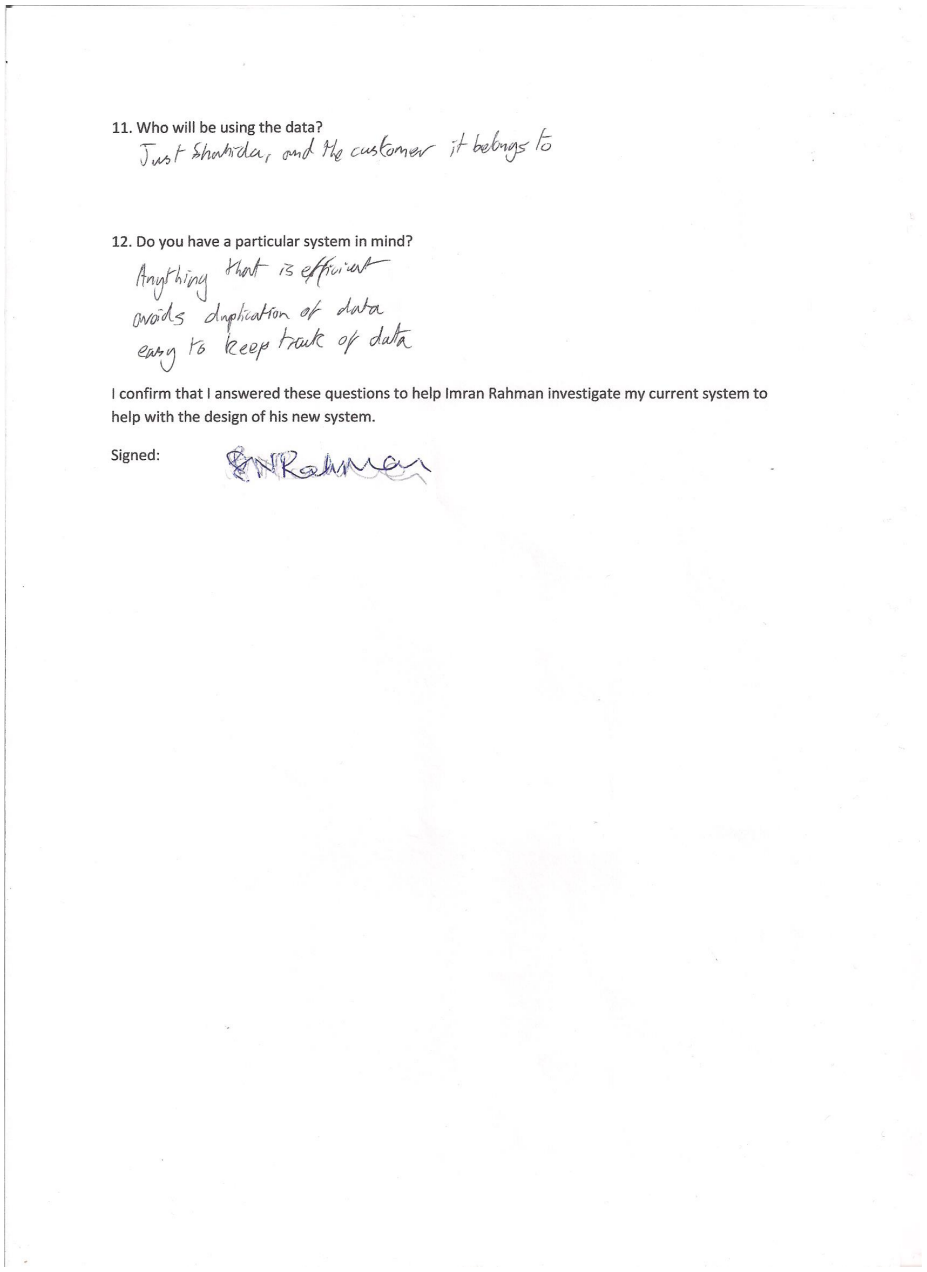
1.1.4 Section appendix



Interview Questions

1. What current system is in place?
   - Excel spreadsheets
   - Holds details of the books and authors/customers
2. What are the problems with this system?
   Hard to keep track of everything
   Data is duplicated for existing customers
   Very disorganised
3. What data do you record?
   Details about the authors - Name, email, Phone number, Address
   Book details - Title, author, Pages, Hard or Soft Back, matt or gloss, colour, size, ISBN
4. How much data is duplicated for existing customers who send another enquiry?
   Every time an enquiry is sent, their details are added to the database
5. What should the new system accomplish?
   To create an organised database
   To avoid duplication
   To be able to calculate royalties
6. What will stay the same?
   Details that are stored
   Storing data electronically
7. How long will the data remain in the system?
   As long as necessary due to details required for paying royalties
8. Are hard copies of the data required?
   No, everything is conducted electronically
9. What computing resources do you have available to you?
   Laptop - windows 7
   - microsoft office
10. Is security an issue?
    Very secure - Data isn't shared with other 3rd parties
    - Kept confidential

Figure 1.1: Interview Questions: Page 1



11. Who will be using the data?
Just Shahrida, and the customer it belongs to

12. Do you have a particular system in mind?
Anything that is efficient
avoids duplication of data
easy to keep track of data

I confirm that I answered these questions to help Imran Rahman investigate my current system to help with the design of his new system.

Signed: IRahman

Figure 1.2: Interview Questions: Page 2

1.2 Investigation

1.2.1 The current system

Data sources and destinations

In the current system there are three key data sources that are used. These are Shahida herself, the customer and the spreadsheets. The Customer sends the enquiry which is sent via email. After the details about the book have been discussed, they are stored in one spreadsheet, and the details of the customer are stored in a seperate spreadsheet, linked to the details of the book. These details are agreed seperately from the enquiry, between Shahida and the customer. Details such as the book size, page number, hardback/softback and paper type are used to calculate the cost for the customer, which is used to create an invoice which is sent to the customer. This is the first output of the system. A copy of every invoice is stored on Shahida's computer in a special folder just for invoices. Once Shahida receives full payment, the work is conducted and completed. If the customer wishes to publish another book, they send another enquiry, and their personal data is duplicated because of the details of the new book which are added. Every six months after the book has been published, the royalties must be paid to the author. The royalties are the profit that the author makes from sales of her book from bookshops. A royalty statement is created and stored in a special folder just for royalties.

Source	**Data**	**Example Data**	**Destination**
Customer Enquiry	Forename	Peter	Shahida
Customer Enquiry	Surname	Parker	Shahida
Customer Enquiry	Email	mail@example.com	Shahida
Customer	Address	1 Example Road	Shahida
Customer	Postcode	AB1 2CD	Shahida
Customer	Phone Number	07123456789	Shahida
Customer	Book Title	The Hobbit	Shahida
Customer	Size	Large	Shahida
Customer	Number of Pages	395	Shahida
Customer	Hardback/Paperback	Paperback	Shahida
Customer	Mat/Gloss	Gloss	Book Database
Customer	Creme/White Paper	White Paper	Shahida
Customer	Font	Times New Roman	Shahida
Customer	Font Size	12	Shahida
Shahida	Book Title	The Hobbit	Book Database
Shahida	Size	Large	Book Database
Shahida	Number of Pages	395	Book Database
Shahida	Hardback/Paperback	Paperback	Book Database
Shahida	Mat/Gloss	Gloss	Book Database
Shahida	Creme/White Paper	White Paper	Book Database
Shahida	Font	Times New Roman	Book Database
Shahida	Font Size	12	Book Database
Shahida	Forename	Peter	Author Database
Shahida	Surname	Parker	Author Database
Shahida	Email	mail@example.com	Author Database
Shahida	Address	1 Example Road	Author Database
Shahida	Postcode	AB1 2CD	Author Database
Shahida	PhoneNumber	07123456789	Author Database
Shahida	Invoice	-	Invoice Folder
Shahida	Invoice	-	Customer
Shahida	ISBN	9780007525492	Book Database
Shahida	Date Published	23/10/2014	Book Database

Source	Data	Example Data	Destination
Shahida	Price	£12.99	Book Database
Customer	Payment	£1000	Shahida
Shahida	Cover Preferences	-	Cover Designer
Shahida	Book	-	Editor
Editor	Completed Book	-	Shahida
Cover Designer	Completed Cover	-	Shahida
Shahida	Royalty Statement	-	Royalty Statement Folder
Shahida	Royalty Statement	-	Customer
Shahida	Royalties	£211.20	Customer

Algorithms

In the current system there are two Algorithms which are being used. The first sends an invoice to the customer and checks whether Shahida has recieved full payment. Once Shahida has received full payment, she, her cover designer and her editor can begin working on the book. The second algorithm consists of completing the work that is needed to be done, and checks whether the work has been completed, so that the completed book can then be sent off for printing.

Algorithm 1 First Algorithm - Sending an invoice and Checking for Payment

1: **SET** *Payment* **TO** $false$
2:
Check Website for Price
Create Invoice
Send Invoice
3: **WHILE** $Payment = false$ **DO**
Check For Payment
4: **IF** *PaymentReceived* **THEN**
Payment = true
5: **END IF**
6: **END WHILE**

Algorithm 2 Second Algorithm - Completing Work and Checking If Work is Completed

```
1: SET WorkComplete TO false
2: SET CoverComplete TO false
3: SET BookComplete TO false
4:
5: WHILE WorkComplete = false DO
       Get Completed Cover from Cover Designer
6:     SET CoverComplete TO true
       Get Completed Book from Editor
7:     SET BookComplete TO true
8:     IF BookComplete and CoverComplete THEN
9:         SET finished TO true
10:    END IF
11: END WHILE
```

Data flow diagrams

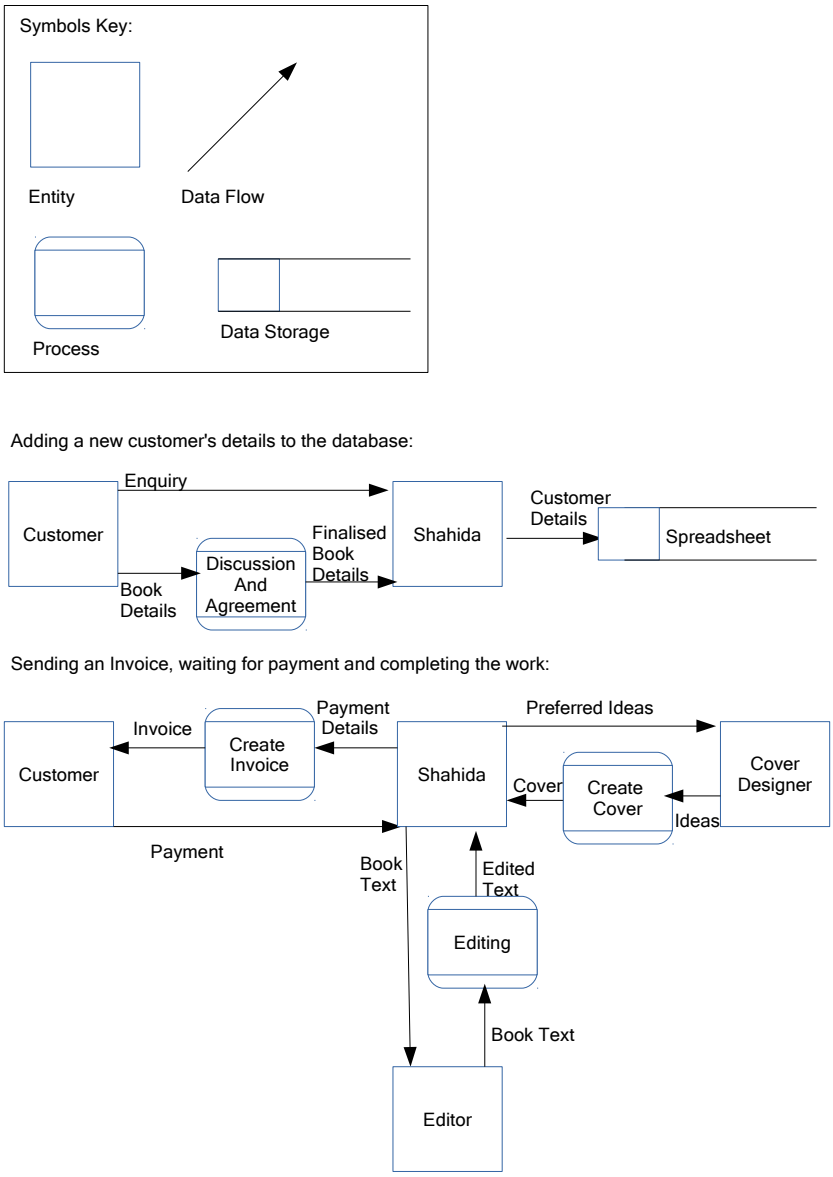


Figure 1.3: Data Flow Diagrams

Input Forms, Output Forms, Report Formats

The current system has just one input form. This is the Enquiry that is sent to the company, from an author. Also, The current system has two different output forms - The Invoice and The Royalty Statement.

The enquiry is received via email, which is sent using the company's website. The email will look like this when received:

First Name:

Last Name:

Email:

Question/Comment:

The following image is an example of the first output form, an Invoice.

PERFECT PUBLISHERS Ltd.23 MAITLAND AVENUE, CAMBRIDGE, CB4 1TA, UK.
Tel: +44 (0) 1223 424422 Fax: +44 (0) 1223 424414

Perfect Publishers Ltd

INVOICE *"Fulfil your books' potential"*

Invoice Date: 27-05-14

Author Name: Svagito Liebermeister

Title of Book: Osho Therapy

ISBN: 978-1905399-9-25

Shipping details:
Pratibha de Stoppani
via Al Marcadello 2
CH-6988 Ponte Tresa
Switzerland

Order Description		**PRICE**
12 Osho Therapy @ 50% discount. Retail price £25.99		£155.94
Shipping	Premium	£10.06
TOTAL		**£166.00**

Account details: BIC: LOYDGB21206 IBAN: GB33 LOYD 3091 7402 3570 35

SORT CODE: 30-91-74 ACCOUNT NUMBER: 02357035

Payment within 14 days. Late payment will incur a fixed penalty of £20 for the first month and £50 per month thereafter.

Company Number 5429532. VAT Number: 857 5975 58. Registered in England.
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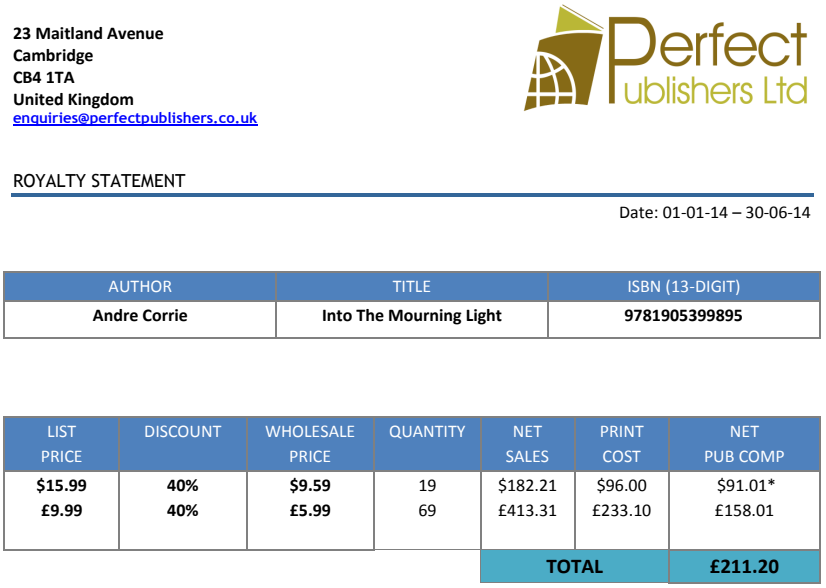
Figure 1.4: Invoice Example

The following image is an example of the second output form, a Royalty Statement.



23 Maitland Avenue
Cambridge
CB4 1TA
United Kingdom
enquiries@perfectpublishers.co.uk

Perfect Publishers Ltd

ROYALTY STATEMENT

Date: 01-01-14 – 30-06-14

AUTHOR	TITLE	ISBN (13-DIGIT)
Andre Corrie	**Into The Mourning Light**	**9781905399895**

LIST PRICE	DISCOUNT	WHOLESALE PRICE	QUANTITY	NET SALES	PRINT COST	NET PUB COMP
$15.99	**40%**	**$9.59**	19	$182.21	$96.00	$91.01*
£9.99	**40%**	**£5.99**	69	£413.31	£233.10	£158.01
				TOTAL		**£211.20**

PRINT COST PER BOOK: £3.70 UK AND $4.80 US
***$91.01 = £53.19**

1 GBP = 1.71565 USD 09-07-14

Company Number: 5429532. VAT Number: 857 5975 58. Registered in England.
www.perfectpublishers.co.uk | www.facebook.com/ppublishers | www.twitter.com/ppublishers

Figure 1.5: Royalty Statement Example

1.2.2 The proposed system

In the proposed system the Customer's information will still be received through the online form on the company's website, which Shahida receives via email. She will then enter this into the system using a new interface that will ask her for the details. This will be placed into a database. Each Customer's book will have a primary key, the ISBN number which Shahida assigns to the book. In a seperate database, the author's details will be stored and the author will have a special ID number which is used only in the databases. Every book that is published by the same author will have an attribute which is the author's ID. The ID will just be a 3 digit number. The system's interface will have a search feature, which can search for book titles, authors, and author IDs.

Data sources and destinations

Source	Data	Data Type	Destination
Customer Enquiry	Forename	String	Shahida
Customer Enquiry	Surname	String	Shahida
Customer Enquiry	Email	String	Shahida
Customer	Address	String	Shahida
Customer	Postcode	String	Shahida
Customer	Phone Number	String	Shahida
Customer	Book Title	String	Shahida
Customer	Size	String	Shahida
Customer	Number of Pages	395	Shahida
Customer	Hardback/Paperback	Paperback	Shahida
Customer	Mat/Gloss	Gloss	Shahida
Customer	Creme/White Paper	White Paper	Shahida
Customer	Font	Times New Roman	Shahida
Customer	Font Size	12	Shahida
Shahida	Book Title	The Hobbit	Database
Shahida	Size	Large	Database
Shahida	Number of Pages	395	Database
Shahida	Hardback/Paperback	Paperback	Database
Shahida	Mat/Gloss	Gloss	Database
Shahida	Creme/White Paper	White Paper	Database
Shahida	Font	Times New Roman	Database
Shahida	Font Size	12	Database
Shahida	Forename	String	Database
Shahida	Surname	String	Database
Shahida	Email	String	Database
Shahida	Address	String	Database
Shahida	Postcode	String	Database
Shahida	PhoneNumber	String	Database
Shahida	ISBN	String	Database
Shahida	Date Published	Date	Database
Shahida	Price	Real	Book Database
Database*	Author ID	Integer	Shahida
Shahida	Invoice	String	Invoice Folder
Shahida	Invoice	String	Customer

Source	**Data**	**Data Type**	**Destination**
Customer	Payment	Real	Shahida
Shahida	Cover Details	String	Cover Designer
Shahida	Book	String	Editor
Editor	Completed Book	String	Shahida
Cover Designer	Completed Cover	Image	Shahida
Shahida	DatePublished	Date	Database
Shahida	Royalty Statement	-	Royalty Statement Folder
Shahida	Royalty Statement	-	Customer
Shahida	Royalties	Real	Customer

*The Database will create a number and assign that number as an Author ID

Data flow diagram

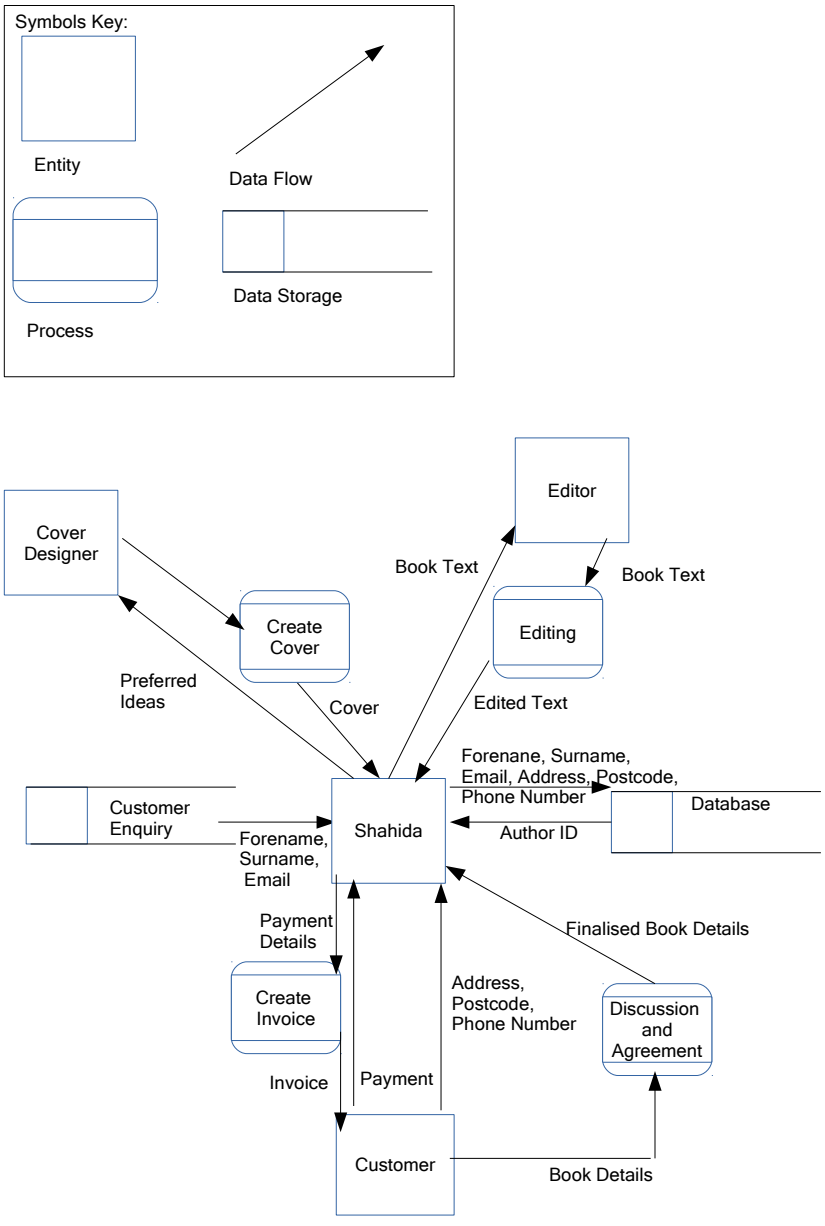


Figure 1.6: Data Flow Diagram

Data dictionary

Name	Data Type	Length	Validation	Example Data
FirstName	String	2-20 Characters	Length	Jo
LastName	String	2-20 Characters	Length	Williamson
Email	String	7-30 Characters	Length	mail@example.com
PhoneNumber	String	9-15 Characters	Format	07123456789
Address	String	5-64 Characters	Length	Example Road
Postcode	String	7 Characters	Format	AB1 2CD
Author ID	Integer	1-255	Range	17
ISBN	String	13 Characters	Length	9780007525492
BookTitle	String	1-127 Characters	Length	The Hobbit
NoOfPages	Integer	1-1023	Range	395
Size	String	5	Existence	Large
Back	String	8 or 9 Characters	Existence	Paperback
Cover	String	3 or 5 Characters	Existence	Gloss
Paper	String	11 Characters	Existence	White Paper
Font	String	1-64 Characters	Length	Arial
FontSize	Real	8-64	Numbers only	12.5
DatePublished	Date	dd/mm/yyyy	Range	23/10/2014
Price	Real	Numbers only	£12.99	

Volumetrics

I have conducted calculations to calculate the maximum possible size of 1 customer and book record, which is 275 Bytes. However, when a customer wishes to publish more than one book, more book records are required. As the most amount of books one customer has published with the company is 3, we can have 4 book records per customer record.

Each ASCII Character is 1 byte, each number up to 255 is 1 byte, and each number between 256 and 32768 is 2 bytes. Real Numbers such as 12.5 are 2 bytes, and a Date is 3 bytes.

Firstly, I have worked out the size of the customer record, which is 157 Bytes.

FirstName (20) + LastName (20) + Email (30) + PhoneNumber (15) + Address (64) + Postcode (7) + Author ID (1) = 157 Bytes.

I have then calculated the size of one book record, which is 118 Bytes. Book Title (1), NoOfPages (2), Size (5), Back (9), Cover (5), Paper (11), Font (64),

FontSize (2) + ISBN (13) + DatePublished (3) + Price (2) + Author ID (1) = 118 Bytes

If we have 4 book records per customer record, that would mean that the size for 1 customer with 4 books would be 157 + (5 * 118) = 747 Bytes.

I have chosen to use a size of 100 different customer records, which would be equivalent to 74700 bytes, and 74700 / 1024 = 72.9 Kilobytes. This is because the company rarely have more than 20 enquiries in a year. This would be a suitable number of customer records as it will last a few years before it may require resizing, which can be conducted at a later date when necessary. 72.9 KB will be not be difficult for Shahida's PC to hold, as it is a very small size.

1.3 Objectives

1.3.1 General Objectives

The general objectives are:

- Organised layout for the database.
- Prevention of unnecessary duplication of data.
- Simple interface for entering data, meaning it can be conducted quickly.
- Search function to find a specific customer in the database.
- Ability to edit existing data easily and quickly.

The System must be able to prevent unecessary duplication of data, and be able to organise data well, and this will be a priority.

1.3.2 Specific Objectives

Organising a new layout for the database:

- Be able to sort by date (ascending and descending)
- Clear tables and fields for each entity and attribute

Preventing Duplication:

- Checks to see if the data already exists
- Use of Author ID to ensure it will only be entered once

Simple interface for entering data:

- As little amount of boxes as possible
- Clearly label entry boxes

Search function and editing data:

- Data can be found using the Author ID, Author Name, or Book Title
- Can be edited upon finding the desired data

1.3.3 Core Objectives

- Organising the data using certain attributes
- Preventing Duplication

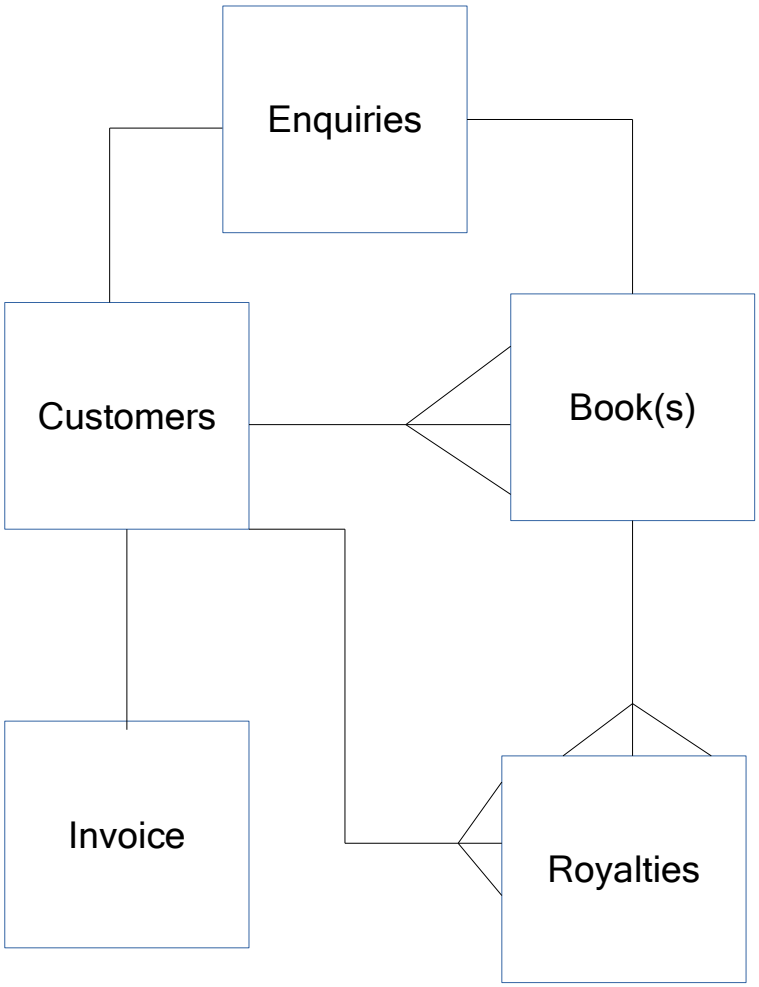
1.3.4 Other Objectives

- Searching for data using attributes
- Editing data in the database

1.4 ER Diagrams and Descriptions

1.4.1 ER Diagram

Figure 1.7: ER Diagram



1.4.2 Entity Descriptions

Customer(Author ID, *Email*, Forename, Surname, Address, Postcode, Phone Number)

Enquiry(Email, *Author ID*, Forename, Surname)

Invoice(Author ID, *ISBN Number*, Book title, Price, Forename, Surname, Address, Postcode)

Royalties(AuthorID, *ISBN Number*, Book title, Price, Forename, Surname, Address, Postcode)

Book(ISBN Number, *AuthorID*, Book Title, Pages, Size, Cover type, Colour, Back Type, Paper, Font, Font size, Date published, Price)

The database will only store data about the customers and their books, as the enquiries give details about the books and customers, and the royalties and invoices are stored seperately from the database.

1.5 Object Analysis

1.5.1 Object Listing

- Shahida
- Customer
- Editor
- Cover Designer
- Spreadsheet

1.5.2 Relationship diagrams

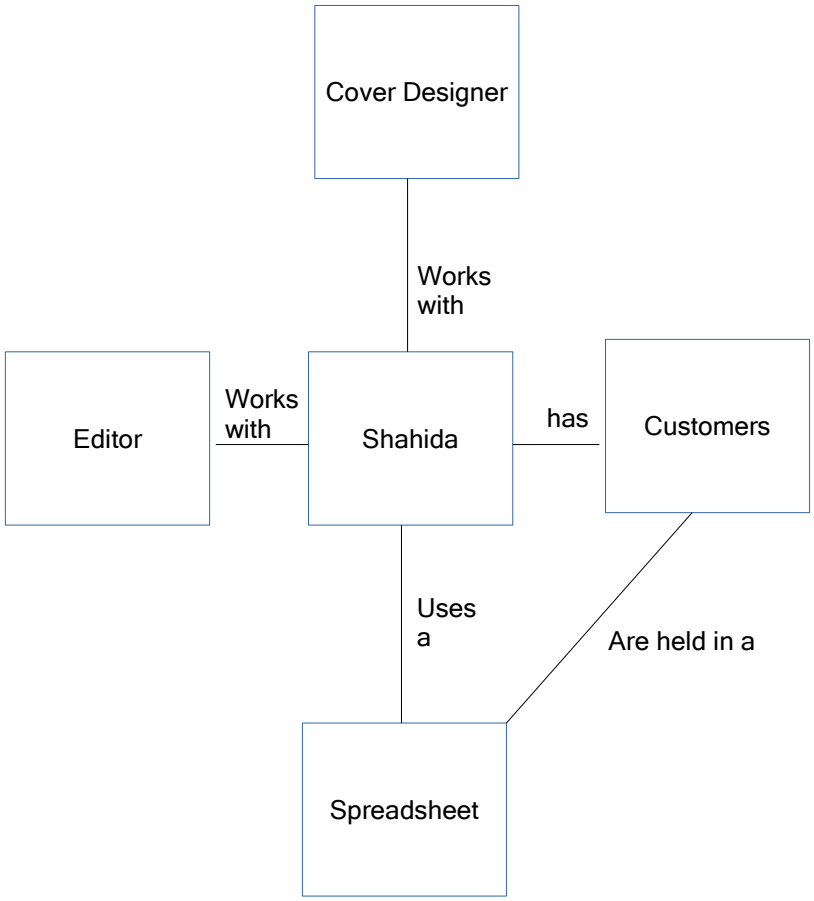


Figure 1.8: Relationship Diagram

1.5.3 Class definitions

Key:

Label
Attributes
Behaviours

Customer
Author ID
ForeName
Surname
Email
Address
Postcode
Phone Number
Add ForeName
Edit Forename
Add Surname
Edit Surname
Add Email
Edit Email
Add Address
Edit Address
Add Postcode
Edit Address
Add Postcode
Edit Postcode
Add Phone Number
Edit Phone Number

Book
Title
ISBN
Pages
Size
Cover Type
Colour
Back Type
Paper
Font
Font Size
Add Title
Edit Title
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Edit Pages
Add Size
Edit Size
Add Cover Type
Edit Cover Type
Add Colour
Edit Colour
Add Back Type
Edit Back Type
Add Paper
Edit Paper
Add Font
Edit Font
Add Font Size
Edit Font Size
Add Date Published
Edit Date Published
Add Price
Edit Price

1.6 Other Abstractions and Graphs

Graphs not required.

1.7 Constraints

1.7.1 Hardware

Shahida uses her laptop to run the company from home. The new system will need to be able to run on this machine.

Computer Specifications:

- 15.6" Display
- AMD Quad-Core A4-5000M APU (1.5GHz, 2MB cache)
- 4 GB DDR3 RAM
- 750 GB HDD, 5400 rpm
- AMD Radeon HD 8330 Graphics Card

The proposed system will have no problem with running on this machine, as it uses a small amount of CPU usage. A constraint would be the size of the screen. This is because the system will need to be based around the screen size of her laptop. As her laptop is portable, portability is not a constraint. The laptop will need enough RAM to hold the system. However, Shahida's laptop has more than enough memory for this, meaning this will not be a problem.

1.7.2 Software

Shahida would prefer that the system will run on Windows 7, as she uses this operating system for her laptop. Changing the operating system will cause difficulties, meaning it is best for the system to run on Windows 7, suiting her needs.

1.7.3 Time

Shahida does not need this system to be built quickly, but she would like it to be complete as soon as reasonably possible. Otherwise, the only deadline for this project is April 2015, which has been set by my teacher.

1.7.4 User Knowledge

Having worked in the publishing industry beforehand, being an author has also given Shahida the knowledge of how to run her current company. Aside from being able to perform basic tasks on a computer, browsing the internet and using social media, Shahida has small experience with computers.

1.7.5 Access restrictions

Shahida will be the only person who will have full access to all the data in the proposed system, and she will be the only one who can access it. This can be password protected for security reasons, meaning that only she can gain access to the database. This is also because she is the only necessary person to view, enter and edit data in the system, as her Editor and her Cover Designer do not need to use the database. As she is the only user of the database, it will be easier to keep secure. The authors will be able to make requests about personal data, such as having it removed, or receiving a copy of the personal data about them. The database will comply to the Data Protection Act 1998, as the company already does so with their current system.

1.8 Limitations

1.8.1 Areas which will not be included in computerisation

Generally, all actions require the use of a computer in the company. However, rarely, a customer does call Shahida about an enquiry, as this customer may not be so computer literate. In this case, Shahida will note down the details of the enquiry, and will enter it into the database.

1.8.2 Areas considered for future computerisation

The database could be used online, so that the authors can use their Author ID to log in and see just their details on the database. This would mean that the customers would not have to contact Shahida to receive the data held about them, as they can see the data by theirselves. They will also be able to access this data from anywhere where they have access to the internet. This could also enable Shahida to access the data from other machines aside from her laptop.

1.9 Solutions

1.9.1 Alternative solutions

Solution	Advantages	Disadvantages
Re-organisation of the current spreadsheet	No changes to current operating system and software required, will not cost	Current problems will still occur, Difficult to keep organised as it will require more maintenance to do so
Python Desktop Application with GUI	User Friendly, Clear and easy to interpret, Layout can be designed specificly for the client, Usage of buttons simplifies tasks, Minimal training needed for most levels of experience	Takes up more memory, Takes longer to create the application
Filing system	No electronics needed, Costs less, Minimal training needed for most levels of experience	Difficult to back up the data due to it being held on paper, data will have to be sent via post when necessary, Lots of physical space is required, more prone to damage and deteriation due to more movement

1.9.2 Justification of chosen solution

I have chosen to use the Python Desktop Application with GUI as my solution. This is because:

- I am already familiar with the Python Programming Language, whereas I have little knowledge of how to manage a Paper Filing system or with creating advance spreadsheets.
- This will keep the system using computers and software, meaning there will not be a drastic change.
- Using the application will take less time than manually entering everything into a spreadsheet.

- This will also take less time and physical space than writing details down on paper.

Chapter 2

Design

2.1 Overall System Design

2.1.1 Short description of the main parts of the system

- Log In Window
- Main Database Interface
- Adding/Removing/Editing Customers and Entries
- Calender Interface
- Changing Password
- Search Window

Log In Window

- A window is displayed which prompts the user to input their ID and password.
- Checks the entered valiues with the database to identify whether the user's credentials are correct.
- Once a correct set of values are entered, the user will be granted access to the database.
- A link will be at the bottom which says "Forgotten password?". This can be clicked on and then the user wil be prompted for the email address, and the corresponding password for the email address entered will be sent to that email.

- If there is no record of an email and password then the user will be prompted to create one for their corresponding email.

Main Database Interface

- This will be the "home" interface.
- A view of the Customer details in the database will be available.
- The user can select an author from the basic view of the database, and click view
- A user interface is presented with a set of options which are: View, Search Database, Add Entry, Remove an Entry, Edit an Entry, Change Password, and Log out.
- Clicking the Search Database Button will prompt a seperate interface to open, and shows details which can be used to search for specific items in the database.

View Screen

- Clicking view after having selected an customer will open a new window which will show a more in depth view of it. It will show the books that have been published with them.
- There will be buttons to expand on certain fields, including Royalties, Publishing Invoices and Book Invoices. These will show in new windows. If the user has clicked on Royalties, they have the option to click on Royalties Items on the following screen, where they can see breakdown of it. If they have clicked on Book Invoices, they can click on the Book Invoice Items on the following screen to see a breakdown of these too. From the Royalties/Book Invoice screens, they can calculate and add more Royalties/Invoices.
- Customers can be searched for quickly using their AuthorID on this screen.

Adding/Removing/Editing Customers and Entries

- Clicking the Add Entry Button will prompt a seperate interface to open, and contains a layout of entry boxes for required fields for entering details about the customer. After this, the user can click on the customer's new record from the menu and click edit or a book/royalties/royalty items/-book invoice/book invoice items/publication invoice, dependent on which has been selected. An existing customer can be selected using the search function.
- If a customer already exists, and details are needed to be edited or deleted, a search can be conducted to find that customer.

- Clicking the Remove Entry Button will prompt a seperate interface to open, which contains a view of the database, consisting of all the customers. Three search boxes can be used for searching for their forename, surname or AuthorID. If an entry was selected beforehand, then upon clicking Remove Entry, The user will be prompted for confirmation, then asked to enter their password.
- Clicking the Edit Entry button will prompt a seperate interface to open, and will contain a view of the database. An entry can be searched for using the search, selected, and once the user clicks "Edit", the user will be prompted with a text box, asking for the user to enter text. Upon confirming what the user wants to enter, they are required to enter their password. This will then be saved. If a customer entry was selected before hand, a new window for adding entries will open first upon clicking Edit Entry, and the data about the customers will be in the fields already, ready for editing. Then, the data can be edited and saved, and the user will be prompted for confirmation then asked to enter their password.

Changing Password

- An interface will open, which will prompt the user to enter their Email, Old Password, and Dhen the new password twice for confirmation.
- Once this has been confirmed, the interface will close, resorting back to the log in window.

Search Window

- Clicking the Search Database Button will open a seperate interface, which contains a set of fields that the user can use to search the database by.
- Once the Search Button is clicked, a list of all the data entries that match the search criteria will come up in a list in the Main Window.
- The search can be refined by searching again, and an item can be selected from the search results.

2.1.2 System flowcharts showing an overview of the complete system

The following is a flowchart representing a summary of the complete system.

Figure 2.1: Flowchart 1

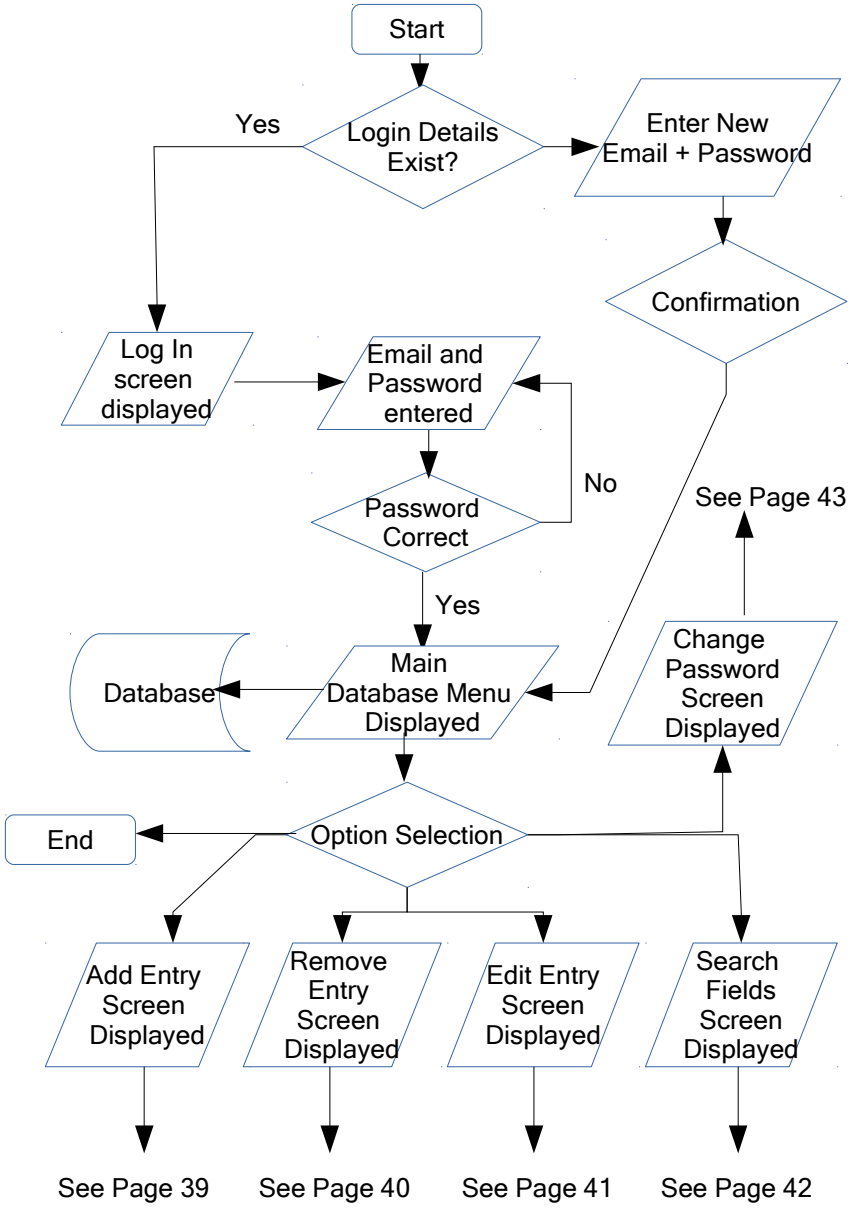


Figure 2.2: Flowchart 2

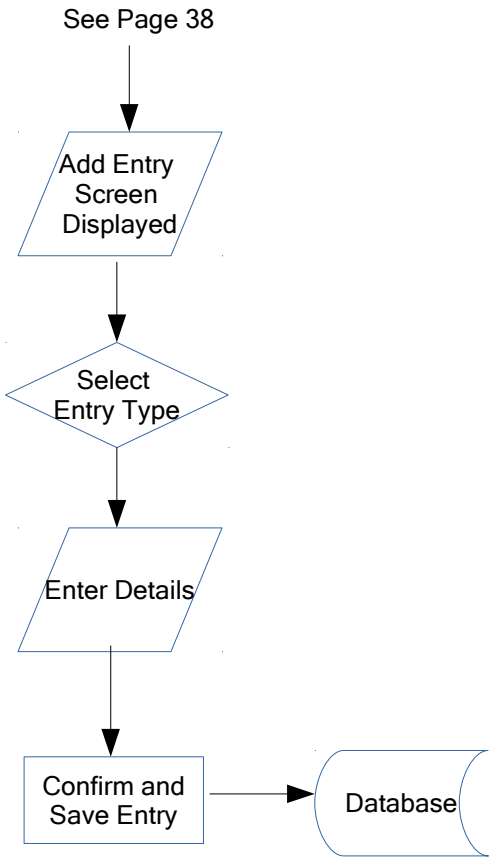


Figure 2.3: Flowchart 3

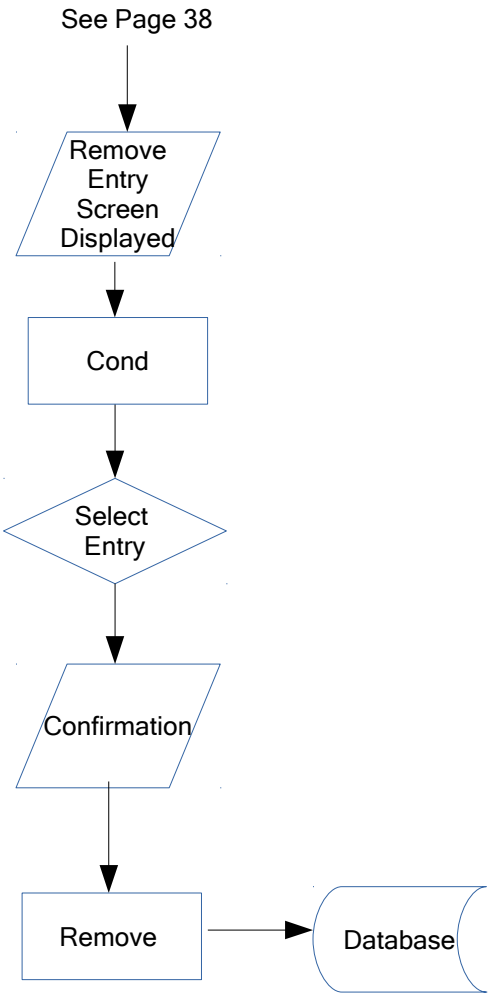


Figure 2.4: Flowchart 4

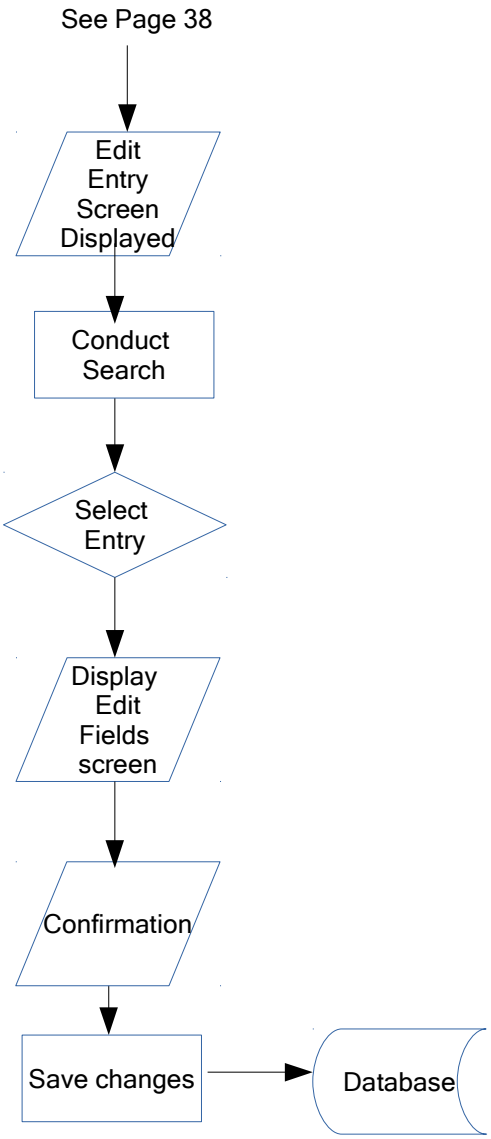


Figure 2.5: Flowchart 5

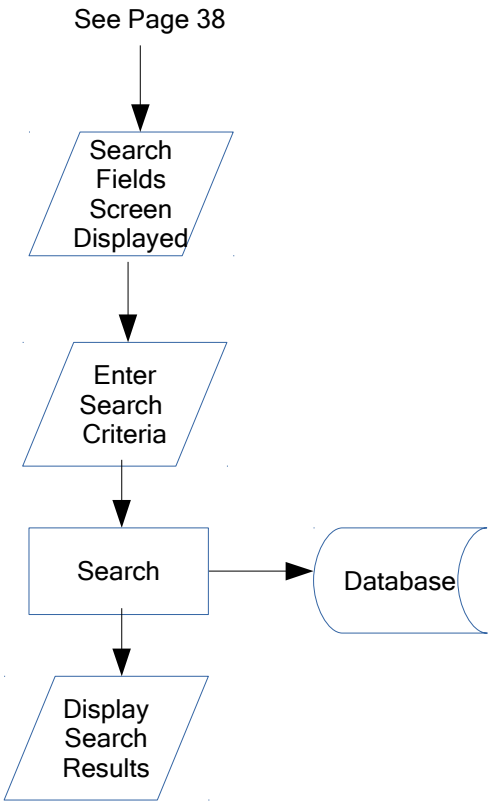
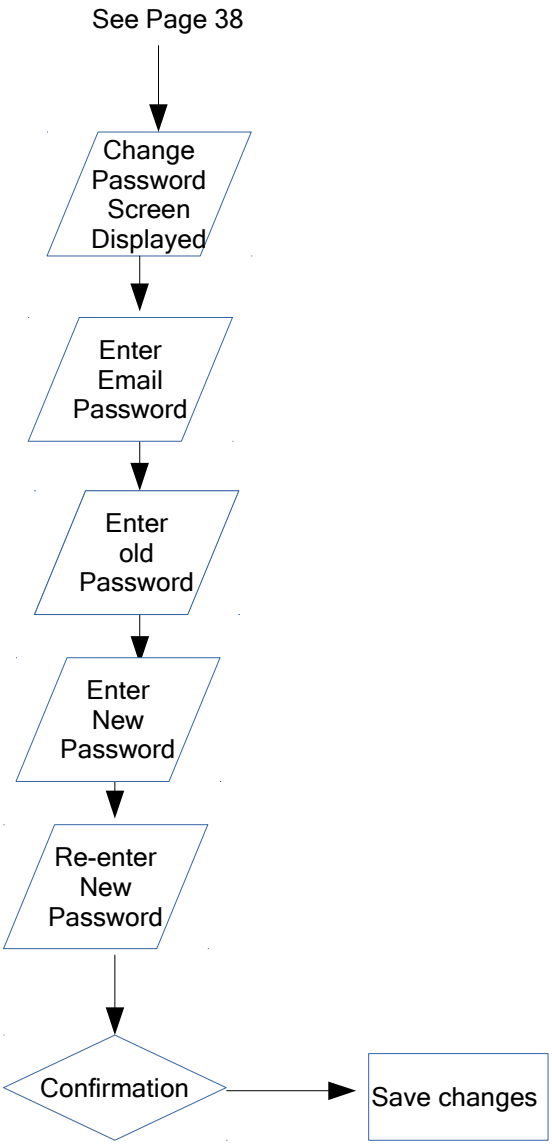


Figure 2.6: Flowchart 6



2.2 User Interface Designs

Figure 2.7: Login Screen and Main Menu

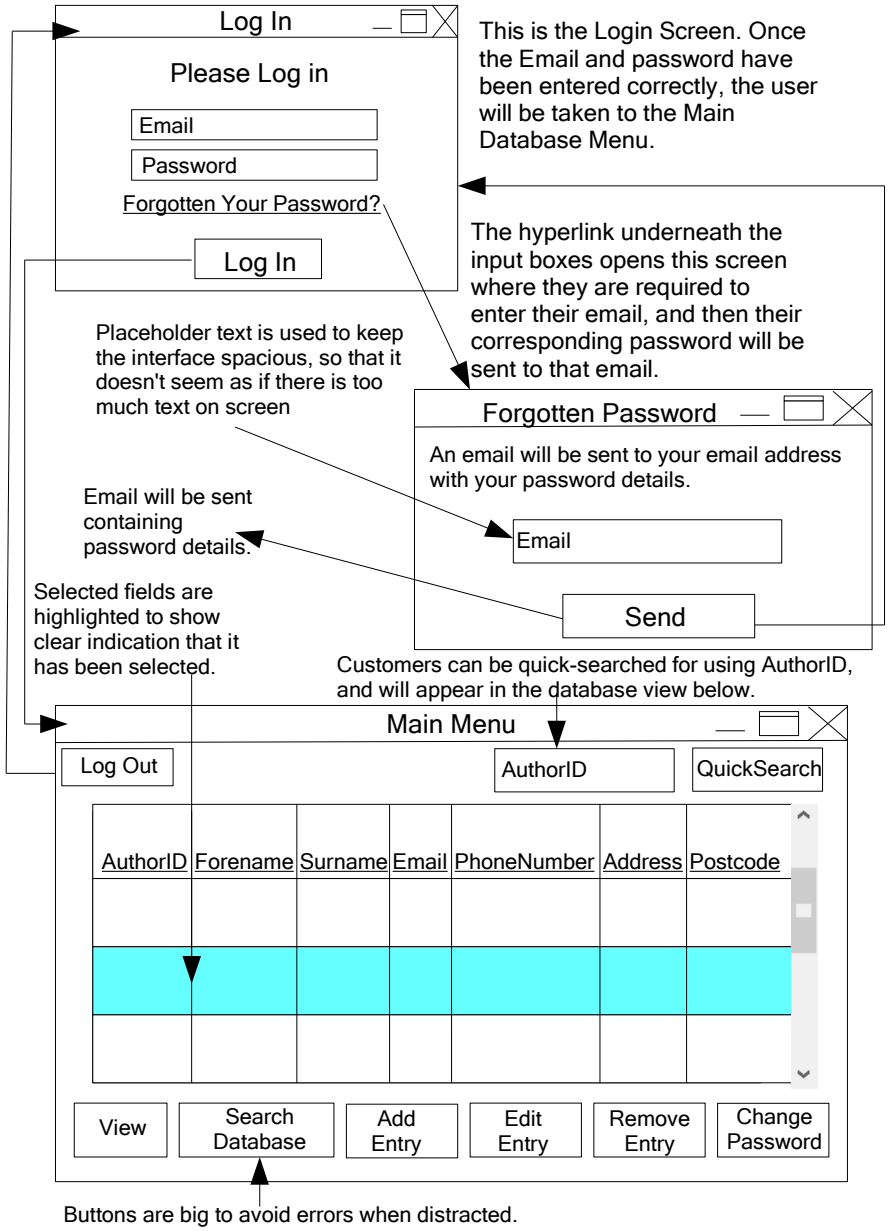


Figure 2.8: View Menu and Royalties

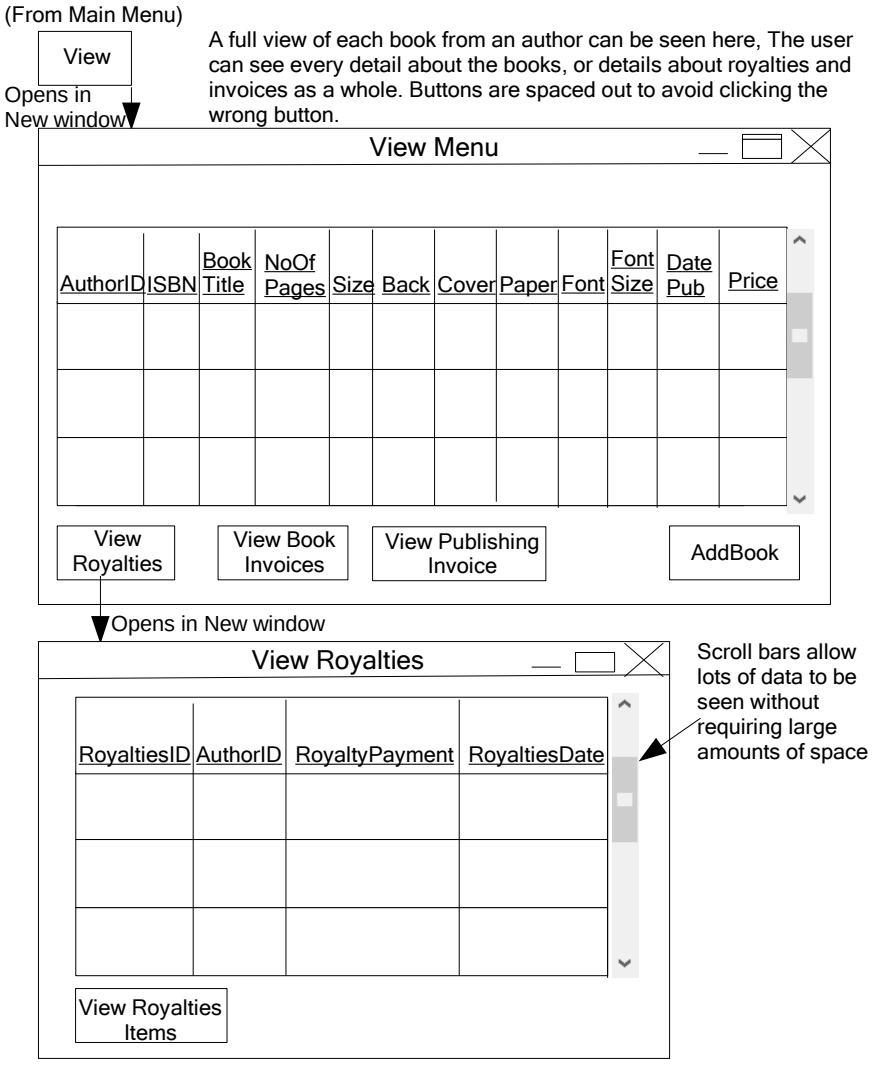


Figure 2.9: RoyaltiesItems and BookInvoice and Items

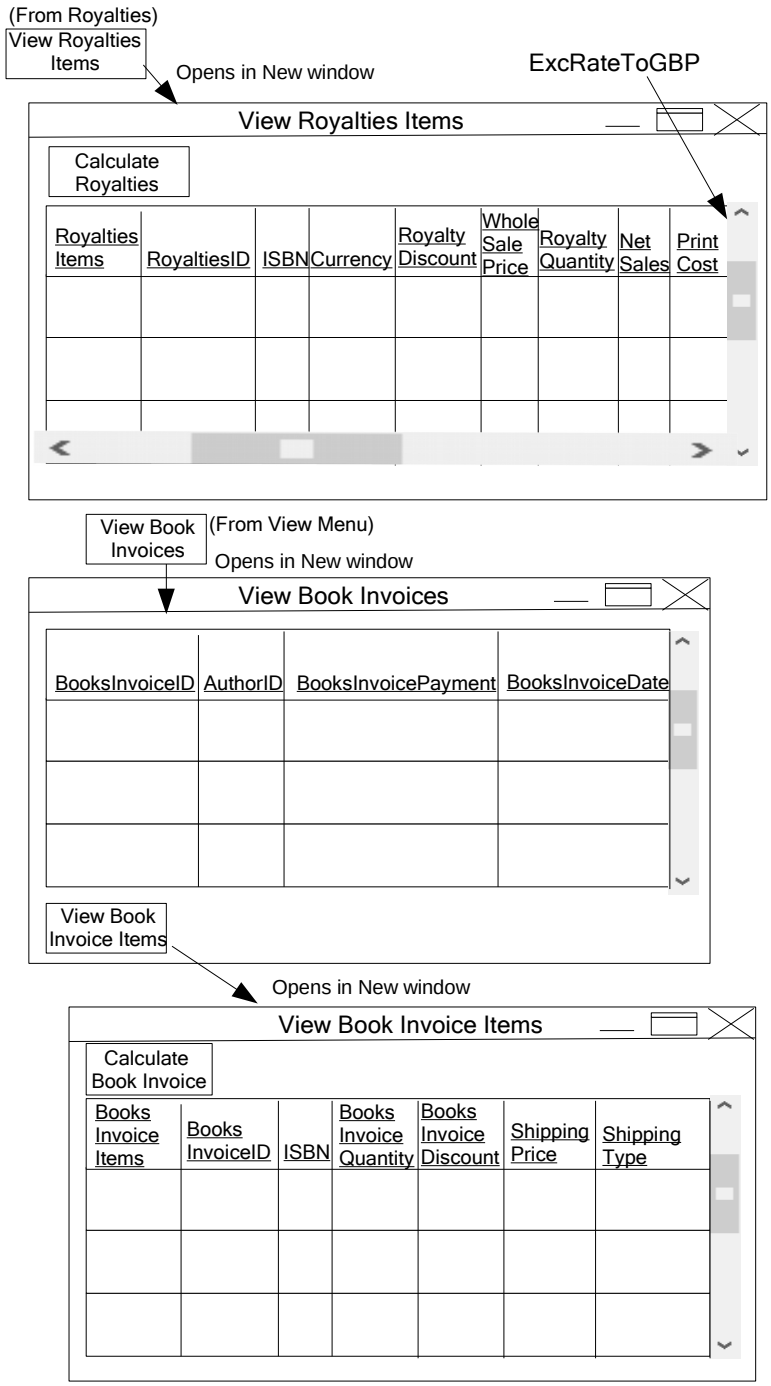


Figure 2.10: Publishing Invoice and Adding Entries

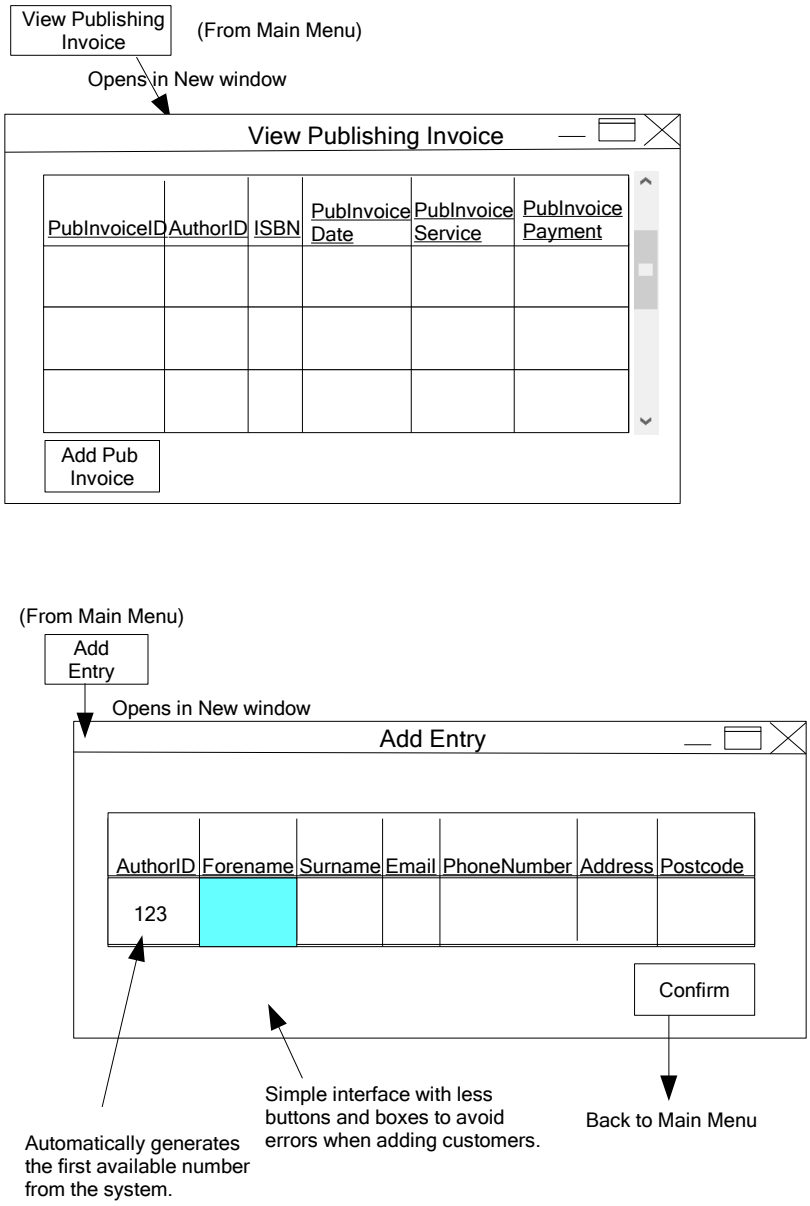


Figure 2.11: Search

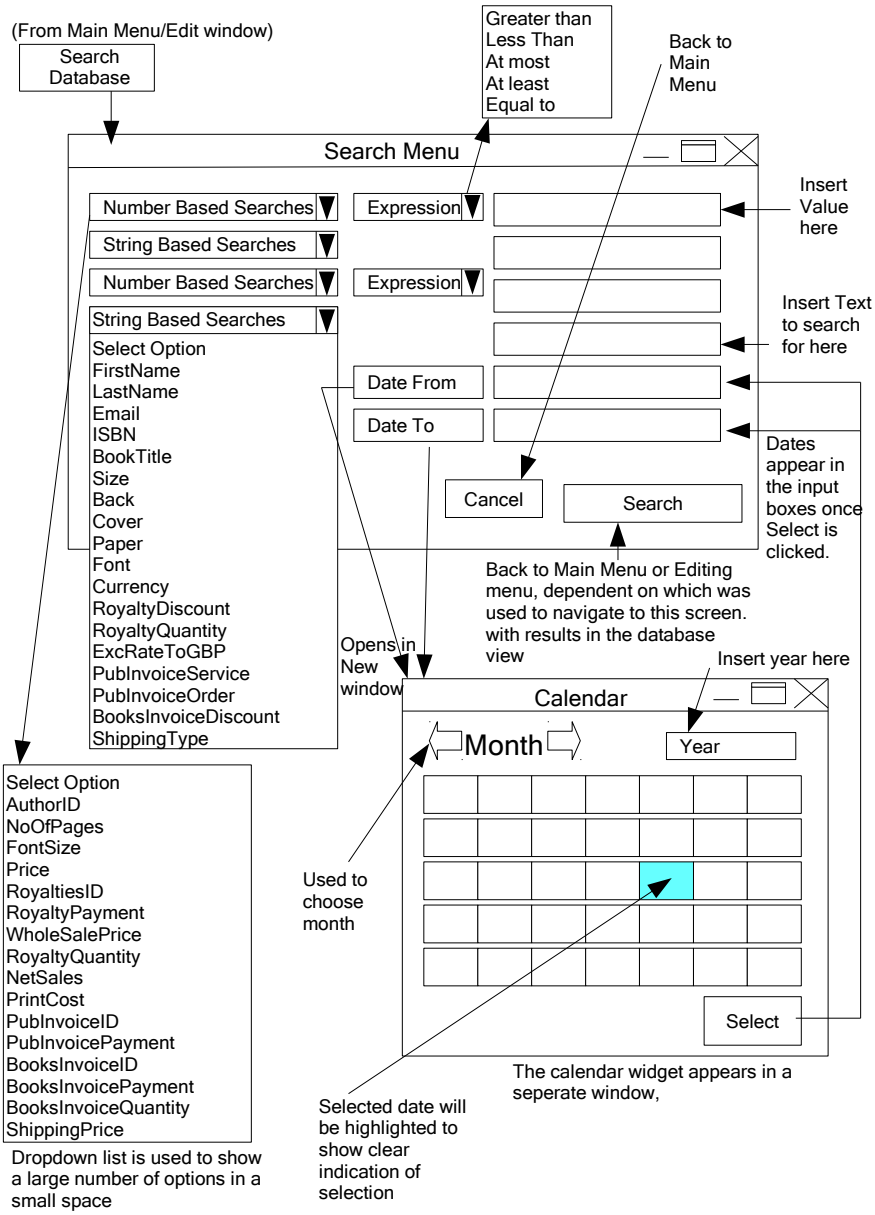


Figure 2.12: Editing Screens

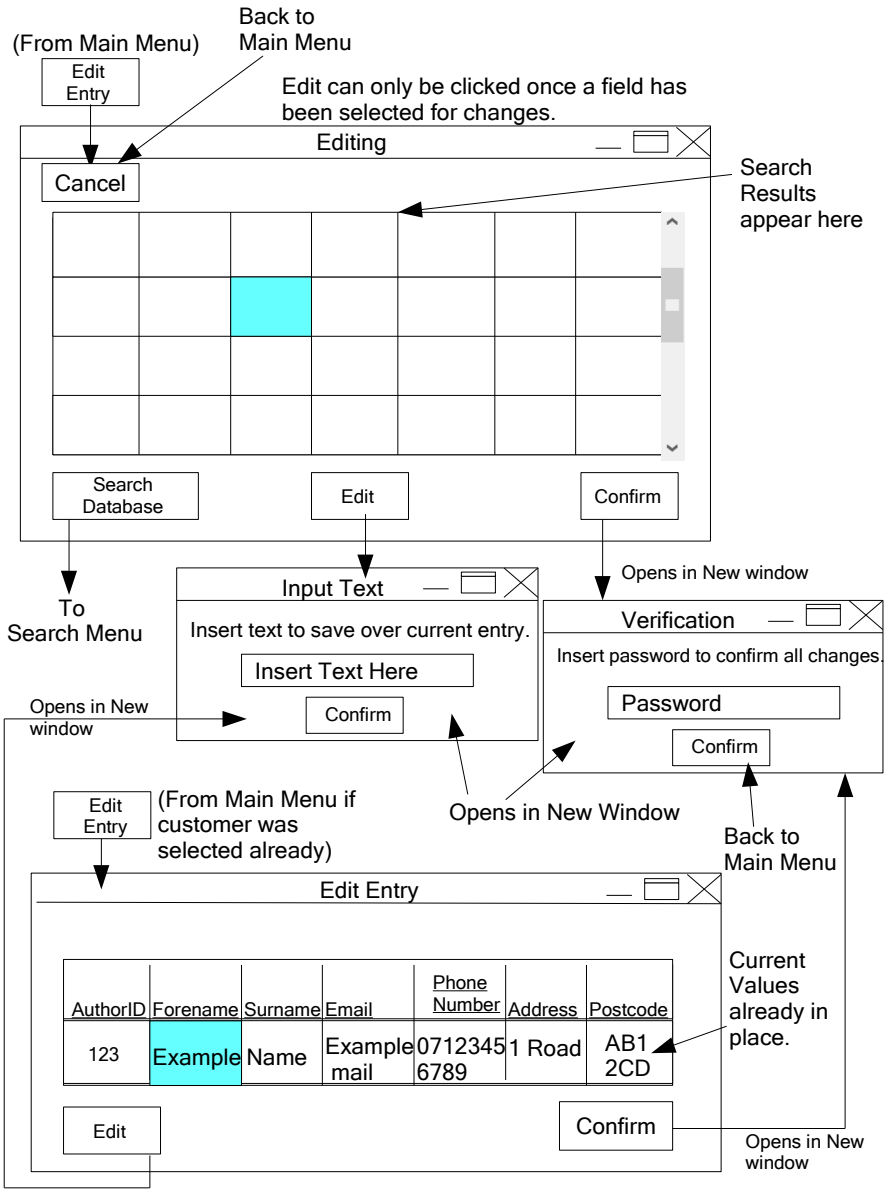


Figure 2.13: Remove Entry and Change Password

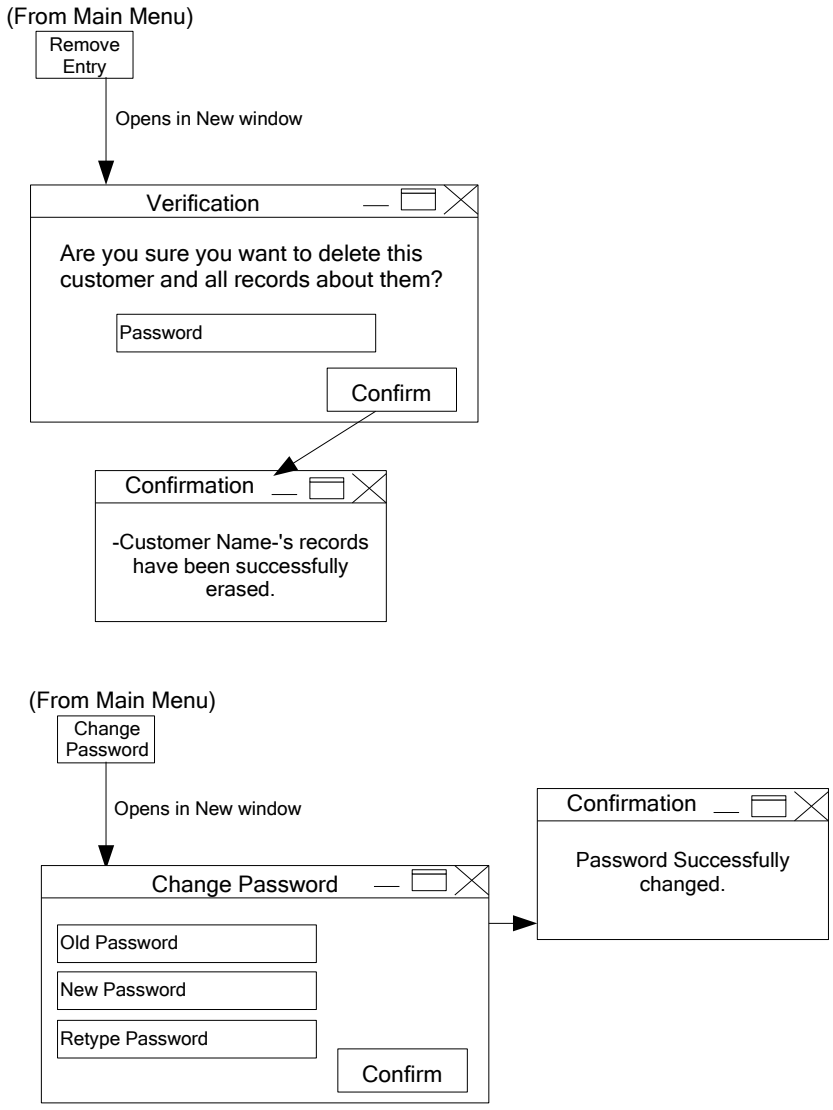


Figure 2.14: Calculations

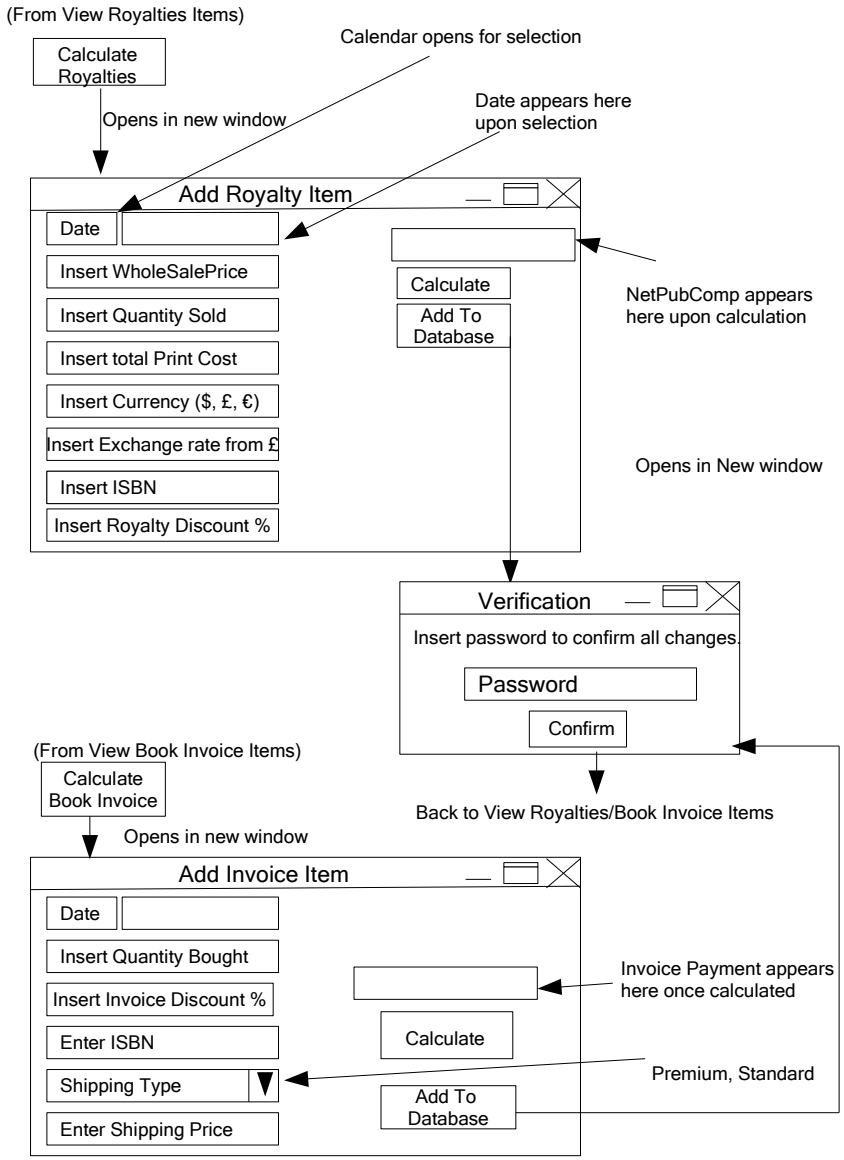


Figure 2.15: Adding Publishing Invoices

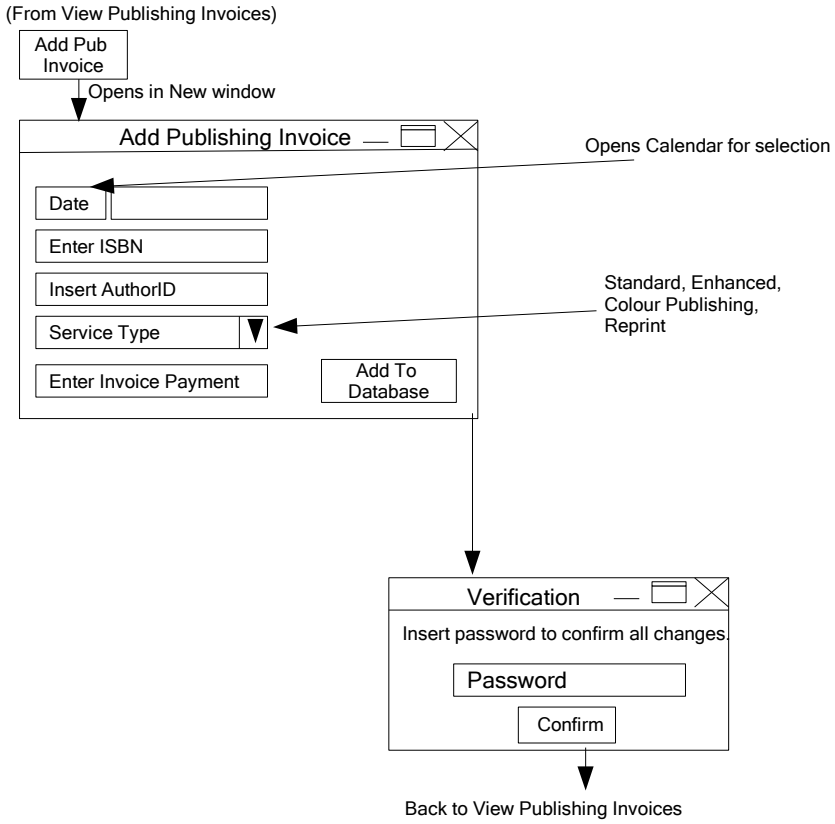
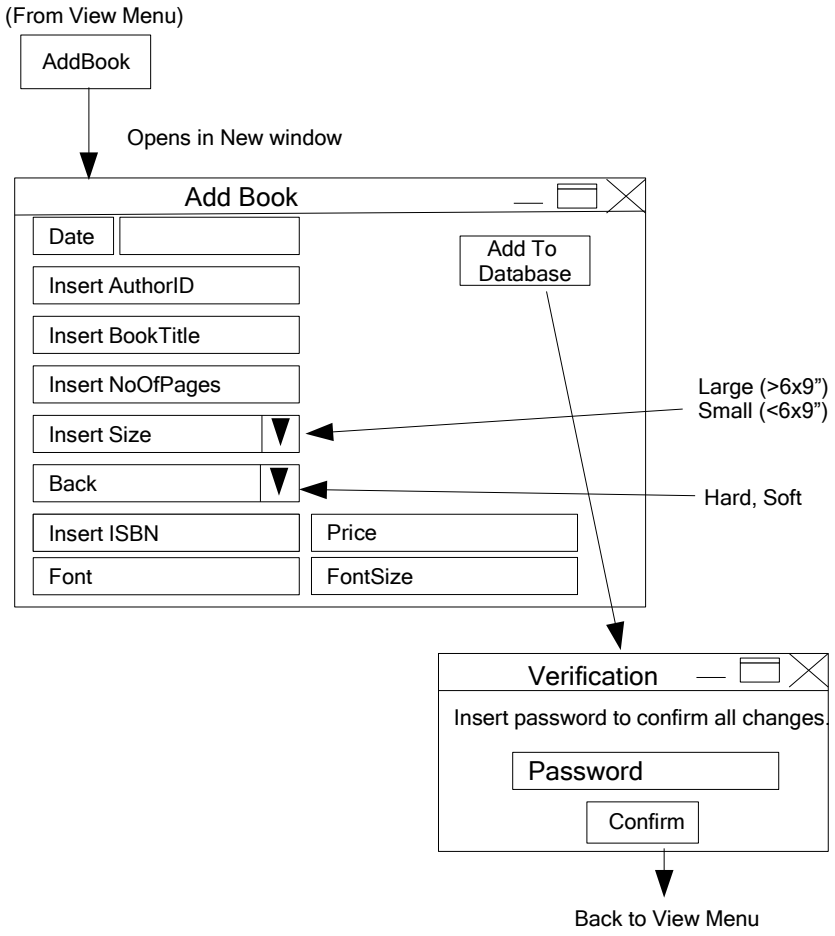


Figure 2.16: Add Book



2.3 Hardware Specification

The system needs to be able to run on a laptop with a 1366 x 768, 16:9 aspect ratio screen which runs on Windows 8. This is imperative to the size of the application I will be creating because it must fit on the given screen size and can't be resizable. A mouse or touchpad will be used for navigational purposes, and for confirmation of entries. Also, a keyboard will be used for inputting information into fields for entering and editing information. All the data used by the program and its database will be held on a local hard drive, and a display is needed for the outputs of the program.

2.4 Program Structure

2.4.1 Top-down design structure charts

2.4.2 Algorithms in pseudo-code for each data transformation process

Algorithm 3 Add Customer Entry

```
1: function AddEntry(CustomerTable) Loop = 1
2:     SET GetNewAuthorID TO False
3:     SET ConfirmClicked TO False NewAuthorID = 0
4:     WHILE GetNewAuthorID = false DO
        NewAuthorID = loop Get AuthorID[loop] from CustomerTable
5:         IF NewAuthorID = AuthorID[loop] THEN
        loop = loop +1
6:         ELSE
7:             SET GetNewAuthorID TO True
8:         END IF
9:     END WHILE
        FirstName = null LastName = null Email = null PhoneNumber = null
   Address = null Postcode = null
10:    WHILE len(FirstName) <= 0 DO
        INPUT FirstName
11:    END WHILE
12:    WHILE len(LastName) <= 0 DO
        INPUT LastName
13:    END WHILE
14:    WHILE len(Email) <= 0 DO
        INPUT Email
15:    END WHILE
16:    WHILE len(PhoneNumber) <= 0 DO
        INPUT PhoneNumber
17:    END WHILE
18:    WHILE len(Address) <= 0 DO
        INPUT Address
19:    END WHILE
20:    WHILE len(Postcode) <= 0 DO
        INPUT Postcode
21:    END WHILE
22:    IF ConfirmClicked == True THEN
        CONNECT to Customer Database
23:    END IF
24: END function
```

Algorithm 4 Add and Calculate Royalty Items

```
1: function AddRoyaltyItem
2:     SET CalculateClicked TO False
3:     SET AddToDatabaseClicked TO False
       Date = null WholeSalePrice = null QuantitySold = null PrintCost =
   null Currency = null ExcRateFromGBP = null ISBN = null RoyaltyDis-
   count = null
4:     WHILE len(Date) <= 0 DO
       INPUT Date
5:     END WHILE
6:     WHILE len(WholeSalePrice) <= 0 DO
       INPUT WholeSalePrice
7:     END WHILE
8:     WHILE len(QuantitySold) <= 0 DO
       INPUT LastName
9:     END WHILE
10:    WHILE len(PrintCost) <= 0 DO
       INPUT PrintCost
11:    END WHILE
12:    WHILE len(Currency) <= 0 DO
       INPUT Currency
13:    END WHILE
14:    IF Currency <> $ THEN
15:        WHILE len(ExcRatefromGBP) <= 0 DO
       INPUT ExcRateFromGBP
16:        END WHILE
17:    END IF
18:    WHILE len(ISBN) <= 0 DO
       INPUT ISBN
19:    END WHILE
20:    WHILE len(RoyaltyDiscount) <= 0 DO
       INPUT RoyaltyDiscount
21:        IF RoyaltyDiscount > 100 THEN
       RoyaltyDiscount = null
22:        END IF
23:        IF RoyaltyDiscount < 0 THEN
       RoyaltyDiscount = null
24:        END IF
25:    END WHILE
26:    IF CalculateClicked == True THEN
       NetSales = WholeSalePrice * RoyaltyQuantity NetPubComp = Net-
   Sales - PrintCost OUTPUT NetPubComp
27:    END IF
28:    IF AddToDatabaseClicked == True THEN
       CONNECT to RoyaltyItems Database
29:    END IF
30: END function
```

Algorithm 5 Add and Calculate Invoice Items

```
1: function AddInvoiceItem(BookTable)
2:     SET CalculateClicked TO False
3:     SET AddToDatabaseClicked TO False
       Date = null QuantityBought = null InvoiceDiscount = null Shipping-
   Type= null ShippingPrice= null ISBN = null
4:     WHILE len(Date) <= 0 DO
       INPUT Date
5:     END WHILE
6:     WHILE len(QuantityBought) <= 0 DO
       INPUT QuantityBought
7:     END WHILE
8:     WHILE len(InvoiceDiscount) <= 0 DO
       INPUT InvoiceDiscount
9:     END WHILE
10:    WHILE len(ISBN) <= 0 DO
       INPUT ISBN
11:    END WHILE
12:    WHILE len(ShippingType) <= 0 DO
       INPUT ShippingType
13:    END WHILE
14:    WHILE len(ShippingPrice) <= 0 DO
       INPUT ShippingPrice
15:    END WHILE
16:    IF CalculateClicked == True THEN
       InvoicePayment = QuantityBought * Price * InvoiceDiscount + Ship-
   ping Price OUTPUT InvoicePayment
17:    END IF
18:    IF AddToDatabaseClicked == True THEN
       CONNECT to Invoice Database
19:    END IF
20: END function
```

Algorithm 6 Add Book

```
1: function AddInvoiceItem(CustomerTable)
2:     SET AddToDatabaseClicked TO False
       DatePublished = null ISBN = null AuthorID = null BookTitle = null
   NoOfPages = null Size = null Back = null Cover = null Paper = null Font
   = null FontSize = null Price = null
3:     WHILE len(DatePublished) <= 0 DO
       INPUT DatePublished
4:     END WHILE
5:     WHILE len(ISBN) <= 0 DO
       INPUT ISBN
6:     END WHILE
7:     WHILE len(BookTitle) <= 0 DO
       INPUT BookTitle
8:     END WHILE
9:     WHILE len(Size) <= 0 DO
       INPUT Size
10:    END WHILE
11:    WHILE len(BackType) <= 0 DO
       INPUT BackType
12:    END WHILE
13:    WHILE len(NoOfPages) <= 0 DO
       INPUT NoOfPages
14:    END WHILE
15:    WHILE len(Paper) <= 0 DO
       INPUT Paper
16:    END WHILE
17:    WHILE len(Font) <= 0 DO
       INPUT Font
18:    END WHILE
19:    WHILE len(FontSize) <= 0 DO
       INPUT FontSize
20:    END WHILE
21:    WHILE len(Price) <= 0 DO
       INPUT Price
22:    END WHILE
23:    IF AddToDatabaseClicked == True THEN
       CONNECT to Book Database
24:    END IF
25: END function
```

Algorithm 7 Add and Publishing Invoice

```
1:  function AddInvoiceItem(BookTable, CustomerTable)
2:      SET AddToDatabaseClicked TO False
          Date = null AuthorID = null ServiceType = null InvoicePayment= null
    ISBN = null
3:      WHILE len(Date) <= 0 DO
          INPUT Date
4:      END WHILE
5:      WHILE len(AuthorID) <= 0 DO
          INPUT AuthorID
6:      END WHILE
7:      WHILE len(InvoicePayment) <= 0 DO
          INPUT InvoicePayment
8:      END WHILE
9:      WHILE len(ISBN) <= 0 DO
          INPUT ISBN
10:     END WHILE
11:     WHILE len(ServiceType) <= 0 DO
          INPUT ServiceType
12:     END WHILE
13:     IF AddToDatabaseClicked == True THEN
          CONNECT to PubInvoice Database
14:     END IF
15: END function
```

2.4.3 Object Diagrams

2.4.4 Class Definitions

2.5 Prototyping

It will be helpful to create a prototype of the main menu to make sure that different windows can be navigated through without any difficulty. This would give me a good idea of the flow of control between interfaces. Also, I plan to prototype a log in screen, because this would help me identify the difficulties involved in moving to and from the main menu and log in screen.

Furthermore, I plan to prototype the adding, editing and removal of data to and from the database. I am going to prototype this in order to make sure that data can be successfully added, edited and removed to and from the database so that it can be confirmed that this can be conducted upon creation of the program.

I have already prototyped the calendar interface used for inputting the date in a

box. This is just a prototype of the basic interface, which is for selecting a date and placing it in the text box. It can switch between months with a dropdown list, or using the arrows and also years.

Figure 2.17: Calendar Interface

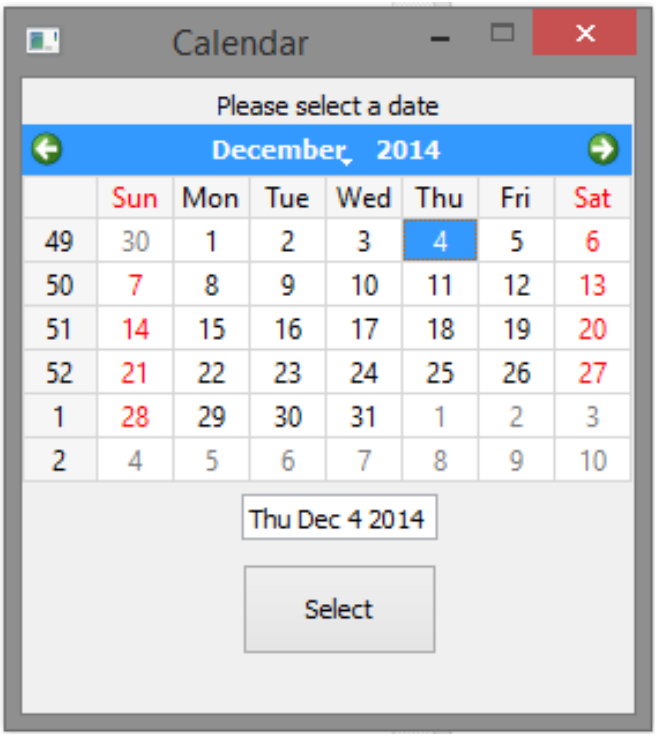
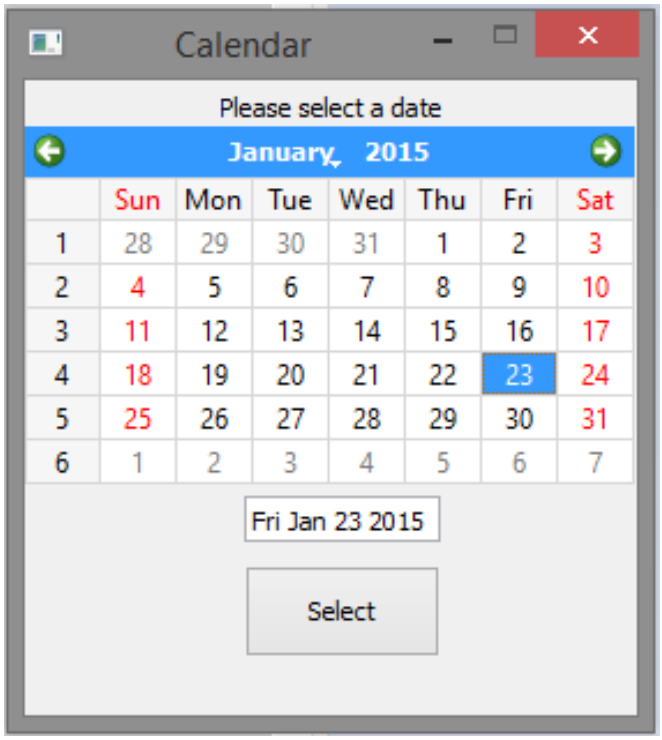


Figure 2.18: Calendar - Date Selection



2.6 Definition of Data Requirements

2.6.1 Identification of all data input items

2.6.2 Identification of all data output items

2.6.3 Explanation of how data output items are generated

2.6.4 Data Dictionary

There have been some changes to my data dictionary as a number of elements have been identified that need to be added to the system.

Name	Data Type	Length	Validation	Example Data
FirstName	String	2-20 Characters	Length	Jo
LastName	String	2-20 Characters	Length	Williamson
Email	String	7-30 Characters	Length	mail@example.com
PhoneNumber	String	9-15 Characters	Format	07123456789
Address	String	5-64 Characters	Length	Example Road
Postcode	String	7 Characters	Format	AB1 2CD
AuthorID	Integer	1-255	Range	17
ISBN	String	13 Characters	Length	9780007525492
BookTitle	String	1-127 Characters	Length	The Hobbit
NoOfPages	Integer	1-1023	Range	395
Size	String	5	Existence	Large
Back	String	8 or 9 Characters	Existence	Paperback
Cover	String	3 or 5 Characters	Existence	Gloss
Paper	String	11 Characters	Existence	White Paper
Font	String	1-64 Characters	Length	Arial
FontSize	Real	8-64	Numbers only	12.5
DatePublished	Date	dd/mm/yyyy	Range	23/10/2014
Price	Real	0.01-63.00	Numbers only	£12.99
RoyaltiesID	Integer	1-255	Numbers only	123
RoyaltiesItems	Integer	1-511	Numbers only	12
Currency	String	1 Character	Pound, Dollar or Euro sign	£
RoyaltyPayment	Real	1-32767	Numbers only	489.92
RoyaltiesDate	Date	dd/mm/yyyy	Range	03/12/2014
RoyaltyDiscount	Real	0-100	Numbers only	40
WholeSalePrice	Real	0.01-63.00	Numbers only	7.99
RoyaltyQuantity	Integer	1- 2047	Numbers only	192
NetSales	Real	0.01-32767.00	Numbers only	900.00
PrintCost	Real	0.01-32767.00	Numbers only	800.00
ExcRateFromGBP	Real	0-1027	Numbers only	1.67
PubInvoiceID	Integer	1-511	Numbers only	123
PubInvoiceDate	Date	dd/mm/yyy	Range	23/05/2014
PubInvoiceService	String	1-127 Characters	Length	Standard
PubInvoicePayment	Real	0.01-32767.00	Numbers only	700.00
BooksInvoiceID	Integer	1-255	Numbers	99

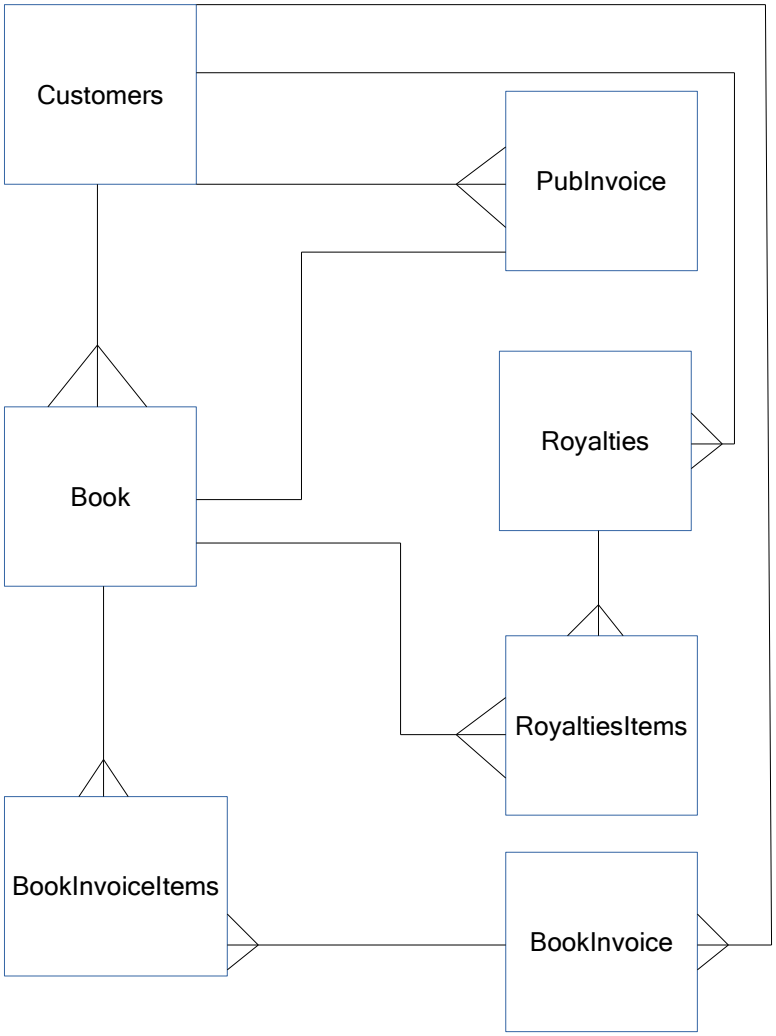
2.6.5 Identification of appropriate storage media

2.7 Database Design

2.7.1 Normalisation

ER Diagrams

Figure 2.19: ER Diagram



Entity Descriptions

Customer(Author ID, FirstName, LastName, Email, Address, Postcode, Phone Number)

Invoice(InvoicePayment, InvoiceDate, *ISBN*, *AuthorID*, InvoiceQuantity, InvoiceDiscount, ShippingPrice, ShippingType)

Royalties(RoyaltyPayment, RoyaltiesDate, *ISBN*, *AuthorID*, RoyaltyDiscount, WholeSalePrice, RoyaltyQuantity, NetSales, PrintCost)

Book(ISBN, *AuthorID*, Book Title, NoOfPages, Size, Cover, Paper, Back, Paper, Font, FontSize, DatePublished, Price)

UNF to 3NF

Key:

Bold Font = Primary Key

Italics = Foreign Key

Each Column represents a new group.

First of all, I have started with the data in its unnormalised form.

FirstName
LastName
Email
PhoneNumber
Address
PostCode
AuthorID
ISBN
BookTitle
NoOfPages
Size
Back
Cover
Paper
Font
FontSize
DatePublished
Price
RoyaltiesID
RoyaltiesItems
Currency
RoyaltyPayment
RoyaltiesDate
RoyaltyDiscount
WholeSalePrice
RoyaltyQuantity
NetSales
PrintCost
ExcRateFromGBP
PubInvoiceID
PubInvoicePayment
PubInvoiceDate
PubInvoiceService
BooksInvoiceID
BooksInvoiceItems
BooksInvoicePayment
BooksInvoiceTotal
BooksInvoiceDate
BooksInvoiceDiscount
BooksInvoiceQuantity
ShippingType
ShippingPrice

Then, I put it into the first normal form.

AuthorID	**ISBN**
FirstName	**AuthorID**
LastName	BookTitle
Email	NoOfPages
PhoneNumber	Size
Address	Back
PostCode	Cover
	Paper
	Font
	FontSize
	DatePublished
	Price
	RoyaltiesID
	RoyaltiesItems
	Currency
	RoyaltyPayment
	RoyaltiesDate
	RoyaltyDiscount
	WholeSalePrice
	RoyaltyQuantity
	NetSales
	PrintCost
	ExcRateFromGBP
	PubInvoiceID
	PubInvoiceDate
	PubInvoiceService
	PubInvoicePayment
	BooksInvoiceID
	BooksInvoiceItems
	BooksInvoicePayment
	BooksInvoiceTotal
	BooksInvoiceDate
	BooksInvoiceDiscount
	BooksInvoiceQuantity
	ShippingType
	ShippingPrice

After that, I put it into the second normal form.

AuthorID	**ISBN**	**ISBN**
FirstName	**AuthorID**	BookTitle
LastName	RoyaltiesID	NoOfPages
Email	Currency	Size
PhoneNumber	RoyaltyPayment	Back
Address	RoyaltiesDate	Cover
PostCode	RoyaltyDiscount	Paper
	WholeSalePrice	Font
	RoyaltyQuantity	FontSize
	NetSales	DatePublished
	PrintCost	Price
	ExcRateFromGBP	
	PubInvoiceID	
	PubInvoiceDate	
	PubInvoiceService	
	PubInvoicePayment	
	BooksInvoiceID	
	BooksInvoiceItems	
	BooksInvoicePayment	
	BooksInvoiceTotal	
	BooksInvoiceDate	
	BooksInvoiceDiscount	
	BooksInvoiceQuantity	
	ShippingType	
	ShippingPrice	

Finally, I put the data into its third normal form.

AuthorID	**ISBN**	**RoyaltiesID**	**RoyaltiesItems**	**PubInvoiceID**
FirstName	*AuthorID*	*AuthorID*	*RoyaltiesID*	*AuthorID*
LastName	BookTitle	RoyaltyPayment	*ISBN*	*ISBN*
Email	NoOfPages	RoyaltiesDate	Currency	PubInvoiceDate
PhoneNumber	Size		RoyaltyDiscount	PubInvoiceService
Address	Back		WholeSalePrice	PubInvoicePayment
PostCode	Cover		RoyaltyQuantity	
	Paper		NetSales	
	Font		PrintCost	
	FontSize		ExcRateFromGBP	
	DatePublished			
	Price			

BooksInvoiceID	**BooksInvoiceItems**
AuthorID	*BooksInvoiceID*
BooksInvoiceTotal	*ISBN*
BooksInvoiceDate	BooksInvoicePayment
	BooksInvoiceQuantity
	BooksInvoiceDiscount
	ShippingType
	ShippingPrice

2.7.2 SQL Queries

I am using Python to format the SQL query text strings.

SQL	Descriptions
"""insert into Customer(FirstName, LastName, Email, PhoneNumber, Address, Postcode) values ({0}, {1}, {2}, {3}, {4}, {5}) """.format(FirstName, LastName, Email, PhoneNumber, Address, Postcode)	An example of an SQL statement which adds customer records to the database. Here, it is entering a new customer record with the attributes: FirstName, LastName, Email, PhoneNumber, Address and Postcode.
"""create table RoyaltiesItems(RoyaltiesID INTEGER, Currency REAL, RoyaltyDiscount STRING, WholeSalePrice REAL, RoyaltyQuantity INTEGER, NetSales REAL, PrintCost REAL, ExcRateFromGBP STRING PRIMARY KEY(RoyaltiesItems) FOREIGN KEY(RoyaltiesID) REFERENCES Royalties(RoyaltiesID) """	An example of an SQL statement that creates a new table for the Royalties. There is a primary key which is RoyaltiesItems, and there is one foreign key, which is RoyaltiesID.
"""select Customer.LastName, Book.BookTitle from Customer, Book where Price ¡ 13.00 and Back = "Paperback"	This statement will return all the LastNames and the BookTitles from the Customer table and the Book table whose book is paperback and costs less than £13.

2.8 Security and Integrity of the System and Data

2.8.1 Security and Integrity of Data

The system will store personal data about the customers and will comply to the Data Protection Act. This means that the data must be frequently updated

in order to keep it up to date, so there will be a way to edit and change the information using the program. All the data in the database must be kept securely, so that it can only be granted access to someone with the use of a passwor.d To ensure that all data stored is valid, everytime the user uses the keyboard, a check ill be completed to make sure that the data is valid. I need make checks for the addition and removals of data, so that all records will have the sufficient key data.

2.8.2 System Security

The database will be password protected to make sure that only users who know the password can access the database. This will keep the number of users of the database to a minimum. This can prevent the data from being tampered with or stolen. The database will be encrypted in order to avoid unwanted people having access to the data without the use of the system., therefore the number of people who can acces the data can be determined beforehand.

2.9 Validation

The system will check to make sure each entry is valid, in order to avoid any invalid entries into the database.

2.10 Testing

2.10.1 Outline Plan

Test Series	Purpose of Test Series	Testing Strategy	Strategy Rationale
1	Testing the flow of control between user interfaces	Top-down Testing	
2	Testing the validation of input data	Bottom-up testing	All components are to be tested after development
3	Testing the algorithms' functionality	White box testing	
4	Testing that the information has been successfully stored, and in the right places	Black box testing	
5	Testing the system and whether it meets the requirements	System testing	

2.10.2 Detailed Plan

Test Series	Purpose of Test	Test Description	Test Data	Test Data Type (Normal/ Erroneous/ Boundary)	Expected Result	Actual Result	Evidence

1.1	Test the Log in button on the log in sreen	This should check whether the password and email match and exist in a record	Click the log in button	Normal	If the email and password match, the main menu should open, else the program should prompt the user with an error		
1.2	Test the View button on the main menu	This button links the main menu to the view menu.	Click the View Button	Normal	The program should open the View Menu in a new window		
1.3	Testing the Log Out button on the Main Menu	This button links to the Login screen, where the user is required to log in again	Click the Log out button	Normal	The screen should switch to the log out screen		

1.4	Testing the Search Database button on the Main Menu	This button should prompt a seperate interface to open, and show details which can be used to search for specific items in the database	Click the Search Database button	Normal	The program should open a new window consisting of the Search Database screen		
1.5	Testing the Add Entry button on the Main Menu	This button should prompt a seperate interface to open and show the Add Entry screen	Click the Add Entry button	Normal	The program should open the Add Entry screen in a new window		
1.6	Testing the Edit Entry button from the Main Menu	This button links to the Editing screen	Click the Edit Entry button	Normal	The program should switch to the Editing screen from the Main Menu		

1.7	Testing the Edit Entry button after an entry has been selected beforehand	These conditions should open the Edit Entry screen upon clicking Edit Entry, with data on the selected entry already filled in on the grid	Click on an entry, and then click Edit Entry	Normal	The program should open the Edit Entry screen in a new window		
1.8	Testing the Remove Entry Button after an entry has been selected beforehand	These conditions should prompt the user for verification on deleting a selected customer record	Click on an entry and then click Remove Entry	Normal	The program should open a Verification window, asking the user for confirmation and verification on removing the selected customer record		

1.9	Testing the Change Password Button on the Main Menu	This button prompts the Change Password window to open	Click the Change Password button	Normal	The program should open the Change Password window, with fields required to be filled in in order to change the password		
1.10	Testing the Quick Search button on the Main Menu	This button returns the customer that matches the entered AuthorID	Type in an AuthorID and click QuickSearch	Normal	The program should return the customer that matches the entered AuthorID and show it in the grid		

2.1	Verify that some criteria has been entered when using the search	At least one set of the input boxes and drop-down lists must have been filled in or selected from, else the program will prompt the user about the error	Number based search selection and positive number input, String Based search selection and valid text input , Nothing, No selections and valid text and number inputs	Normal, Normal, Erroneous, Erroneous	Accept, Accept, Error, Error		
2.2	Verify that a valid email has been entered on the log in screen	The program will prompt the user telling them they have inputted an error	test@testmail.com, helloworld, test @testmail.com, test.com@testmail	Normal, Erroneous, Erroneous, Erroneous	Accept, Error, Error, Error		

2.3	Verify that a valid AuthorID has been entered on the main menu	The user will be prompted with an error	123, 12, 1234, a23, 1 23, -123, @/!	Normal, Erroneous, Erroneous, Erroneous, Erroneous, Erroneous	Accept, Error, Error, Error, Error, Error		
3.1	Verify that all fields required are entered when adding a book	If all fields are filled in correctly, a book will be successfully added to the database	Fill all Fields Correctly and then click Add to Database, Leave Fields Blank and then click Add to Database	Normal	Verification screen should open, User will be prompted with an error		

3.2	Verify that all fields required are entered and calculations are complete when adding an Invoice Item	If all fields are filled in correctly and the calculations are complete, then the invoice item will be added to the database	Fill all fields correctly and click calculate and then click Add to Database, Leave Fields Blank and click Calculate, Fill all fields correctly and click add to database	Normal	Verification screen should open, User will be prompted with an error, User will be prompted to click Calculate		

3.3	Verify that all fields required are entered and calculations are complete when adding a Royalty Item	If all fields are filled in correctly and the calculations are complete, then the royalty item will be added to the database	Fill all fields correctly and click calculate and then click Add to Database, Leave Fields Blank and click Calculate, Fill all fields correctly and click add to database	Normal	Verification screen should open, User will be prompted with an error, User will be prompted to click Calculate		
4.1	Verify that all book data has been added to the book database	All the information should be added to the correct fields in the book table	Book Information	Normal	Added to the Book Table		
4.2	Verify that all royalty item data has been added to the book database	All the information should be added to the correct fields in the royalty item table	Royalty Items Information	Normal	Added to the Royalty Items Table		

4.3	Verify that all invoice items data has been added to the Invoice Items database	All the information should be added to the correct fields in the Invoice Items table	Invoice Items Information	Normal	Added to the Invoice Items Table		
4.4	Verify that all publishing invoice data has been added to the publishing invoice database	All the information should be added to the correct fields in the Publishing Invoice table	Publishing Invoice Information	Normal	Added to the Publishing Invoice Table		
5	Verify that the program meets the requirements given	Run the program testing all parts to make sure they meet all of the requirements	Add entries for all possible inputs in order to test them all, view all windows, change password and log out.	Normal	Program is up to the required standards		

Chapter 3

Testing

3.1 Test Plan

3.1.1 Original Outline Plan

Test Series	Purpose of Test Series	Testing Strategy	Strategy Rationale
Example	Example	Example	Example

3.1.2 Changes to Outline Plan

Test Series	Purpose of Test Series	Testing Strategy	Strategy Rationale
Example	Example	Example	Example

3.1.3 Original Detailed Plan

Test Series	Purpose of Test	Test Description	Test Data	Test Data Type (Normal/ Erroneous/ Boundary)	Expected Result	Actual Result	Evidence
Example	Example	Example	Example	Example	Example	Example	Example

3.1.4 Changes to Detailed Plan

Test Series	Purpose of Test	Test Description	Test Data	Test Data Type (Normal/ Erroneous/ Boundary)	Expected Result	Actual Result	Evidence
Example	Example	Example	Example	Example	Example	Example	Example

3.2 Test Data

3.2.1 Original Test Data

3.2.2 Changes to Test Data

3.3 Annotated Samples

3.3.1 Actual Results

3.3.2 Evidence

3.4 Evaluation

3.4.1 Approach to Testing

3.4.2 Problems Encountered

3.4.3 Strengths of Testing

3.4.4 Weaknesses of Testing

3.4.5 Reliability of Application

3.4.6 Robustness of Application

Chapter 4

System Maintenance

4.1 Environment

4.1.1 Software

4.1.2 Usage Explanation

4.1.3 Features Used

4.2 System Overview

4.2.1 System Component

4.3 Code Structure

4.3.1 Particular Code Section

4.4 Variable Listing

4.5 System Evidence

4.5.1 User Interface

4.5.2 ER Diagram

4.5.3 Database Table Views

4.5.4 Database SQL

4.5.5 SQL Queries

4.6 Testing

4.6.1 Summary of Results

4.10.1 Module 1

Chapter 5

User Manual

5.1 Introduction

5.2 Installation

5.2.1 Prerequisite Installation

Installing Python

Installing PyQt

Etc.

5.2.2 System Installation

5.2.3 Running the System

5.3 Tutorial

5.3.1 Introduction

5.3.2 Assumptions

5.3.3 Tutorial Questions

Question 1

Question 2

5.3.4 Saving

5.3.5 Limitations

5.4 Error Recovery

Chapter 6

Evaluation

6.1 Customer Requirements

6.1.1 Objective Evaluation

6.2 Effectiveness

6.2.1 Objective Evaluation

6.3 Learnability

6.4 Usability

6.5 Maintainability

6.6 Suggestions for Improvement

6.7 End User Evidence

6.7.1 Questionnaires

6.7.2 Graphs

6.7.3 Written Statements