1 – Strongly disagree 2 - Disagree 3 - Neither 4 - Agree 5 – Strongly agree

1. How far do you agree that the system has a simple and organised layout for the database?
2. How far do you agree that it is easy to add customer data to the database?
3. How far do you agree that it is easy to add data about customers’ books?
4. How far do you agree that the system has fulfilled the objective of being able to search for specific data in the database?
5. How far do you agree that the system has sufficient prevention of the user entering duplicate data?
6. How far do you agree that the clarity and organisation of the interface is adequate for the user to navigate sufficiently?
7. How far do you agree that data can be edited effortlessly and is saved to the correct place?
8. How far do you agree that data can be found and deleted quickly?
9. How far do you agree that calculations are accurate and quickly performed?
10. How far do you agree that calculations are fast to conduct?
11. How far do you agree that the system gives a clear prompt upon finding an invalid entry?
12. How far do you agree that the system is safe and secure to use?
13. How far do you agree that the system is robust and reliable to use?