1 – Strongly disagree 2 - Disagree 3 - Neither 4 - Agree 5 – Strongly agree

1. How far do you agree that the clarity and organisation of the interface layout is adequate for the user to navigate sufficiently?
2. How far do you agree that the system has an effective method of adding customer data to the database?
3. How far do you agree that it is easy to add data about customers’ books?
4. How far do you agree that the system has fulfilled the objective of being able to search for specific data in the database?
5. How far do you agree that data can be edited efficiently and is saved to the correct place?
6. How far do you agree that calculations are accurate and quickly performed?
7. How far do you agree that the system gives a clear prompt upon finding an invalid entry during adding/editing data?
8. How far do you agree that the system is safe and secure to use?
9. How far do you agree that the system’s use of combo boxes prevent human error when adding/editing entries?
10. How far do you agree that the system has a clear and effective way for the user to recover login credentials via email?
11. How far do you agree that the system has secure and effective login functionality?
12. How far do you agree that the system makes changing your username/password clear and simple?
13. How far do you agree that the system has a clear organisation and use of royalty/book invoice items?