# Verily COVID-19 Virtual Agent Template v4.1.0

## New Features

- Update to content to match current CDC guidelines for health systems

## Defect Fixes

- Fixed incorrect behavior identified during screening restarts

## Operational Requirements

No new requirements.

## Known Issues and Restrictions

None.

# Verily COVID-19 Virtual Agent Template v4.0.0

## New Features

- Updated Screener Questions, Care Messages , Action Cards, FAQs and Flows to align with the [CDC Phone Advice Line Tools for Health Systems](). This update includes:
  - New user labels available to trigger customized Action Cards: NOT_ILL (user answers that they are not feeling ill), INFANT (person that is ill is under 2 years), LTC (person that is ill lives in a long term care facility)
  - Added user's pronouns based on whether they are taking the survey for themself or someone else
- Adds telephony as a supported integration.

## Defect Fixes

- None

## Operational Requirements

No new requirements.

## Known Issues and Restrictions

None.

# Verily COVID-19 Pathfinder Virtual Agent Template v3.2.0

## New Features

- Minor syntax changes to improve readability

## Defect Fixes

- Fixed incorrect behavior identified with text responses to multiple choice questions.

## Operational Requirements

No new requirements.

## Known Issues and Restrictions

None.

# Verily COVID-19 Pathfinder Virtual Agent Template v3.1.0

## New Features

- Updated content to reflect CDC Guidance as of 04/06/2020
  - Users are now directed to call their healthcare provider within 24 hours if they are experiencing shortness of breath, or are experiencing a cough and/or fever and have identified as having a chronic health condition or are over 65.
  - Updated FAQ regarding cloth masks
- Added new labels to the Action Card Triggering Logic to reflect the specific symptom(s) that the user is experiencing
  - SHORT OF BREATH: Selects shortness of breath as a symptom listed in Question S.3
  - FEVER: Selects fever as a symptom listed in Question S.3
  - COUGH: Selects cough as a symptom listed in Question S.3

- Surfacing emergency warning signs for asymptomatic patients
- Added a date to the end of the welcome message on first launch of the agent indicating when it when the source content was last updated
- Minor syntax changes to improve readability

## Defect Fixes

- N/A - No defects were fixed as part of this release.

## Operational Requirements

No new requirements.

## Known Issues and Restrictions

None.

# Verily COVID-19 Pathfinder Virtual Agent Template v3.0.0

## New Features

- N/A - No new features are being released for v3.0.0 of the Virtual Agent. All changes for v3.0.0 of the COVID-19 Pathfinder impact the Screening Tool only.

## Defect Fixes

- N/A - No defects were fixed as part of this release.

## Operational Requirements

No new requirements.

Verily Pathfinder Virtual Agent Template for COVID-19 User Guide has been updated for the v3.0.0 release.

## Known Issues and Restrictions

None.