

Verily Pathfinder COVID-19 Virtual Agent Template

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Software Version: COVID-19 Pathfinder virtual agent template 2.0.0

Notice on Version 2.0.0 of Verily COVID-19 Pathfinder virtual agent template

COVID-19 Pathfinder virtual agent template 2.0.0 is considered the integration version of our system. Specifically, the CDC guidance has been updated since the system was locked for verification on April 3rd, 2020. The impact of this change is being assessed by the Verily team and an updated version will be made available to the users on the Github page once testing has been completed. We encourage our users to utilize 2.0.0 to verify integration within your systems, but to await the next release of the Pathfinder virtual agent template before sharing with the end users.

As noted in the *Verily COVID-19 Pathfinder virtual agent User Guide (102247)*, under *Routine Servicing*, due to the evolving nature of the COVID-19 pandemic, the CDC guidance provided by publicly accepted sources may change. Verily is actively monitoring guidances and their impact upon the Pathfinder system. A description of any change(s) shall be provided in the software release notes.

A date stamp of the source is visible in the “Versions” section of the terms of the license under which the Template was made available to you by Verily Life Sciences LLC.

Please note that there will be a delay from when the guidance is published to the time we are able to incorporate the guidance and verify its functionality within the Pathfinder virtual agent template.

Contact support

We care about our customers. If you're having problems with Verily COVID-19 Pathfinder virtual agent template, you can contact the Verily Life Sciences LLC support team via the following email address:

covid19pathfinder@verily.com

Please do not email any information that may be personal health information.