#### SCRIPTS - LEADERSHIP AND MOTIVATION

### Cover Page - Slide 1

I welcome you all to this exciting session on Leadership and Motivation.

# **Learning Outcomes - Slide 2**

At the end of this session, it is my belief that we would have achieved the following Learning Outcomes:

- 1. Discuss the concept of leadership and motivation.
- 2. Enumerate characteristics of leadership.
- 3. Discuss the role of leadership and motivation in coaching and mentoring, and,
- 4. Explain the impact of effective leadership on job performance.

# What is Leadership? - Slide 3

Leadership is a process by which an executive can direct, guide, and influence the behavior and work of others towards accomplishment of specific goals in each situation. Leadership is the ability of a manager to induce the subordinates to work with confidence and zeal.

Leadership is the potential to influence behavior of others. It is also defined as the capacity to influence a group towards the realization of a goal. Leaders are required to develop future visions, and to motivate the organizational members to want to achieve the visions.

According to Keith Davis, "Leadership is the ability to persuade others to seek defined objectives enthusiastically. It is the human factor which binds a group together and motivates it towards goals."

### Characteristics of Leadership - Slide 4

Leadership is an important function of management which helps to maximize efficiency and to achieve organizational goals. The following points justify the importance of leadership in a concern.

**Initiates action-** Leader is a person who starts the work by communicating the policies and plans to the subordinates from where the work starts.

**Motivation**- A leader proves to be playing an incentive role in the concern's working. He motivates the employees with economic and non-economic rewards and thereby gets the work from the subordinates.

**Providing guidance**- A leader must not only supervise but also play a guiding role for the subordinates. Guidance here means instructing the subordinates the way they must perform their work effectively and efficiently.

**Creating confidence**- Confidence is an important factor which can be achieved through expressing the work efforts to the subordinates, explaining them clearly their role and giving them guidelines to achieve the goals effectively. It is also important to hear the employees with regards to their complaints and problems.

**Building morale**- Morale denotes willing co-operation of the employees towards their work and getting them into confidence and winning their trust. A leader can be a morale booster by achieving full co-operation so that they perform with best of their abilities as they work to achieve goals.

**Builds work environment**- Management is getting things done from people. An efficient work environment helps in sound and stable growth. Therefore, human relations should be kept into mind by a leader. He should have personal contacts with employees and should listen to their problems and solve them. He should treat employees on humanitarian terms.

**Co-ordination**- Co-ordination can be achieved through reconciling personal interests with organizational goals. This synchronization can be achieved through proper and effective co-ordination which should be primary motive of a leader.

#### **Leadership and Motivation – Slide 5**

Motivation is a goal-oriented characteristic that helps a person achieve his objectives. It pushes an individual to work hard at achieving his or her goals. An executive must have the right leadership traits to influence motivation. However, there is no specific blueprint for motivation.

As a leader, one should keep an open perspective on human nature. Knowing different needs of subordinates will certainly make the decision-making process easier.

Both an employee as well as manager must possess leadership and motivational traits. An effective leader must have a thorough knowledge of motivational factors for others. He must understand the basic needs of employees, peers, and his superiors. Leadership is used as a means of motivating others.

# How Leaders can Motivate the Workplace - Slide 6

The following are important guidelines can help a Leader motivate an organization to achieve its goals and objectives:

#### Create a Clear Vision

Harmonize and match the subordinate needs with the organizational needs. As a leader, the executive must ensure that the business has the same morals and ethics that he seeks in his employees. He should make sure that his subordinates are encouraged and trained in a manner that meets the needs of the business.

### **Rewards and Appreciation**

Appreciation and rewards are key motivators that influence a person to achieve a desired goal.

Rewarding good/ exceptional behavior with a small token of appreciation, certificate or letter can be a great motivator. If a certificate is awarded to a person, it should mention the act or the quality for which the individual is being rewarded.

#### Be a Role Model

Being a role model is also a key motivator that influences people in reaching their goals. A leader should set a good example to ensure his people to grow and achieve their goals effectively.

### **Involve Everyone**

Encouraging individuals to get involved in planning and important issues resolution procedure not only motivates them, but also teaches the intricacies of these key decision-making factors. Moreover, it will help everyone to get better understanding of their role in the organization. The communication will be unambiguous and will certainly attract acknowledgement and appreciation from the leader.

#### **Build Team Spirit**

Developing moral and team spirit certainly has a key impact on the well-being of an organization. The metal or emotional state of a person constitutes his or her moral fabric. A leader's actions and decisions affect the morale of his subordinates. Hence, he should always be aware of his decisions and activities. Team spirit is the soul of the organization. The leader should always make sure his subordinates enjoy performing their duties as a team and make themselves a part of the organization's plans.

# **Empathy**

A leader should step into the shoes of the subordinates and view things from subordinate's angle. He should empathize with them during difficult times. Empathizing with their personal problems makes them stronger-mentally and emotionally.

# **Create Meaningful Work**

A meaningful and challenging job accomplished inculcates a sense of achievement among employees. The executive must make their employees feel they are performing an important work that is necessary for the organization's well-being and success. This motivational aspect drives them to fulfill goals.

#### Conclusion - Slide 7

Hey, so in the past few minutes, we have been able to look at:

- 1. Concept of concept of Leadership and Motivation,
- 2. Characteristics of Leadership, and
- 3. How Leaders can motivate the workplace to attain business objectives.

So, in conclusion, Remember, "To become an efficient leader, you must be self-motivated". You must know your identity; your needs and you must have a strong urge to do anything to achieve your goals. Once you are self-motivated, only then you can motivate others to achieve their goals and to harmonize their personal goals with the common goals of the organization.