A CRM APPLICATION TO MANAGE THE BOOKING OF CO-LIVING SPACE MANAGEMENT

This Salesforce CRM project is designed to manage the booking of co-living space.It allows customers to book rooms ,select food options, provide feedback on services and manage payments all within the salesforce ecosystem.

In this project I have created an developer org by creating a new username litium@gitam.com then I have created a password to that with a security question to it.

The following steps are performed by me in creating the co-living project:

1. I have created some objects with the names according to the co-living space.
2.I have created tabs for total rooms, room booking, remaining objects .
3.created a lightning app
4.created various number of fields and relationships for individual tabs and objects include customer1, roombooking, food selection, payment1, total rooms
5.created a validation rule to an room booking object .
6.created profiles fro custom object, customer platform user1,customer platform user2.
7.By using roles, created marketing role and receiptionist role which reports to the CEO.
8. created 5 users as customers and entered the data related to them as they check in the room
9.using adaptation record is created, viewed, deletion process are performed.
10.I have created 2 reports for the payments and room bookings.
11.Then I have displayed the reports in the dashboard by the dark mode and used chart and table element.
12. with the help of flows I displayed all the process of the app to performe and structured it .
13. It WORKED.