

What automated Devops tools can help better understand clients needs throughout the Devops cycle?

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Abstract—Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam nibh nisi, ultricies a placerat id, pharetra quis arcu. Donec ut rhoncus odio, in luctus turpis. Praesent in tellus in tellus volutpat sagittis non in felis. Praesent commodo, nisl ac ornare porta, quam libero consectetur mi, sed facilisis elit enim non ipsum. Ut consequat eros id ultricies iaculis. Ut pellentesque rhoncus neque. Integer vestibulum ac diam vitae faucibus. Sed sit amet viverra enim. Suspendisse eu nulla vel turpis auctor posuere sit amet non metus.

I. PROBLEM STATEMENT & LINK WITH COURSE

Quick customer feedback and reaction time is critical in a software product's success. Unfortunatly, developers sometimes work on features for a long time before validating their relevance to their clients. Usually, clients are not interested in giving feedback unless their experience is either really bad or really good. Testing new features or confirming feature success by getting customers' feedback can require the creation of focus groups, surveys or other more complex systems.

II. RESEARCH QUESTIONS & MOTIVATION

- RQ1. What feedback techniques can be automatically operated throughout the Devops cycle?
- RQ2. What feedback metrics can be automatically gathered and processed through logs or other Devops tools and metrics?
- RQ3. How often are these techniques and metrics implemented in Devops projects?

III. DATA SET & ANALYSES

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IV. TWO RELATED PAPERS

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- [2] O. Baysal, I. Davis, and M. W. Godfrey, "A tale of two browsers," in *Proc. of the 8th Working Conf. on Mining Software Repositories (MSR)*, 2011, pp. 238–241.