

## CompTIA A+ Certification Practice Test 20 (Exam 220-901)

▶ Disk Defragmenter is a software tool used for rearranging data on magnetic drives in order to improve system performance. Defragmentation results in faster read/write operations of the magnetic hard drive's read/write heads as they can access the data sequentially without seeking data fragments in different areas of the disk (defragmentation consolidates data into smallest contiguous regions).

☐ ☒ ☐ True (✗ Missed)

☐ ☐ ☐ False

🚫 Your answer to this question is incorrect.

▶ Similarly to magnetic drives, Solid State-Drives (SSDs) require periodic defragmentation in order to improve system performance.

☐ ☐ ☐ True

☐ ☒ ☐ False (✗ Missed)

🚫 Your answer to this question is incorrect.

▶ When a computer monitor is unable to display image on the screen, the most common causes (and the easiest ones to fix) for this problem include: (Select 2 answers)

☐ ☐ ☐ Inverter failure

☐ ☒ ☐ Loose cable connections (✗ Missed)

☐ ☐ ☐ Bad LCD display

☐ ☒ ☐ Wrong input selection (✗ Missed)

☐ ☐ ☐ Backlight failure

🚫 Your answer to this question is incorrect.

▶ A tiny spot on an LCD monitor display screen that permanently remains black when it should be activated and displaying color is commonly referred to as stuck pixel.

☐ ☐ ☐ True

☐ ☒ ☐ False (✗ Missed)

🚫 Your answer to this question is incorrect.

▶ A dim display on a laptop LCD screen might indicate a problem related to: (Select 2 answers)

☐ ☐ ☐ Stuck pixels

☐ ☒ ☐ Backlight (✗ Missed)

☐ ☐ ☐ Dead pixels

☐ ☐ ☐ Incorrect color patterns

☐ ☒ ☐ Inverter (✗ Missed)

❑ Your answer to this question is incorrect.

▶ A permanent computer display screen discoloration caused by displaying the same static image for extended periods of time is known as:

☐ ☐ ☐ Artifact

☐ ☐ ☐ Stuck pixel

☐ ☒ ☐ Burn-in (❌ Missed)

☐ ☐ ☐ Dead pixel

❑ Your answer to this question is incorrect.

▶ APIPA-assigned addresses are valid only for communications within a network segment that a given host is connected to. A host with APIPA-assigned address (i.e. an IP address in the range between 169.254.0.1 and 169.254.255.254) cannot connect to the Internet. The assignment of such address, which can be checked with the IPCONFIG command-line utility, typically indicates a DHCP-related problem.

☐ ☒ ☐ True (❌ Missed)

☐ ☐ ☐ False

❑ Your answer to this question is incorrect.

▶ Which of the following command-line utilities allows to test the reachability of a host across an IP network?

☐ ☐ ☐ NETSTAT

☐ ☐ ☐ IPCONFIG

☐ ☐ ☐ TRACERT

☐ ☒ ☐ PING (❌ Missed)

❑ Your answer to this question is incorrect.

▶ Which of the Windows Command Prompt tools listed below allows to display IP addresses, subnet mask, and default gateway for all adapters?

☐ ☐ ☐ NETSTAT

☐ ☐ ☐ IFCONFIG

☐ ☐ ☐ TRACERT

☐ ☒ ☐ IPCONFIG (❌ Missed)

❑ Your answer to this question is incorrect.

▶ A Linux command-line utility used for displaying and modifying network interface configuration settings is called:

☐ ☒ ☐ IFCONFIG (❌ Missed)

☐ ☐ ☐ NET CONFIG

☐ ☐ ☐ IPCONFIG

☐ ☐ ☐ NETWORKSETUP

❑ Your answer to this question is incorrect.


▶ Microsoft Windows OS command-line command for displaying intermediary points on the packet route is called:

☐ ☒  TRACERT (✖ Missed)

☐ ☐ ☐ ROUTE PRINT

☐ ☐ ☐ TRACEROUTE

☐ ☐ ☐ NETSTAT

 Your answer to this question is incorrect.


► What is the name of a command-line utility in MS Windows that allows for displaying protocol statistics and current TCP/IP network connections?

☐ ☐ ☐ TRACERT

☐ ☐ ☐ TRACEROUTE

☐ ☒  NETSTAT (✖ Missed)

☐ ☐ ☐ NSLOOKUP

 Your answer to this question is incorrect.


► Which of the following answers lists a Windows command-line utility designed to be of help in troubleshooting NetBIOS name resolution problems?

☐ ☐ ☐ NETSTAT

☐ ☐ ☐ NSLOOKUP

☐ ☒  NBTSTAT (✖ Missed)

☐ ☐ ☐ TRACEROUTE

 Your answer to this question is incorrect.


► The following Windows command-line command can be used to display a list of domains, computers, or shared resources available on a specific computer.

☐ ☒  NET VIEW (✖ Missed)

☐ ☐ ☐ REG

☐ ☐ ☐ NETSTAT

☐ ☐ ☐ VIEW

 Your answer to this question is incorrect.


► Which of the network administration command-line tools listed below is used for DNS queries?

☐ ☐ ☐ TRACERT

☐ ☒  NSLOOKUP (✖ Missed)

☐ ☐ ☐ NETSTAT

☐ ☐ ☐ PATHPING

 Your answer to this question is incorrect.

► Which of the actions listed below should be of help while troubleshooting non-responsive touchscreen of a mobile device?

☐ ☐ ☐ Reseating the device's battery

☐ ☐ ☐ Erasing all content/settings and restoring the device to factory defaults (factory reset/hard reset)

☐ ☐ ☐ Pressing a specific key combination/button to perform system restart (soft reset)

☐ ☐ ☐ Removing screen protector and cleaning the screen

☐ ☒ ☐ ☐ All of the above (✖ Missed)

☐ Your answer to this question is incorrect.

► Which of the following steps would ensure the proper re-assembly of a serviced laptop? (Select all that apply)

☐ ☒ ☐ ☐ Usage of appropriate hand tools (✖ Missed)

☐ ☒ ☐ ☐ Documenting and labeling cable and screw locations (✖ Missed)

☐ ☒ ☐ ☐ Magnetic mat/separate containers used for holding disassembled parts (✖ Missed)

☐ ☐ ☐ Removing dust buildup inside the laptop case

☐ ☒ ☐ ☐ Manufacturer documentation used as a reference (✖ Missed)

☐ Your answer to this question is incorrect.

► In laser printing, long vertical streaks on each output page indicate a problem related to:

☐ ☐ ☐ Printer calibration

☐ ☒ ☐ ☐ Damage to the imaging drum (✖ Missed)

☐ ☐ ☐ Printer driver

☐ ☐ ☐ Clogged print head nozzles

☐ Your answer to this question is incorrect.

► Which of the symptoms listed below would indicate a depleted toner cartridge as the source of a printing problem? (Select all that apply)

☐ ☒ ☐ ☐ Faded printouts (✖ Missed)

☐ ☐ ☐ Garbled characters on printer output pages

☐ ☐ ☐ Ghost images

☐ ☒ ☐ ☐ Printing blank pages (✖ Missed)

☐ ☐ ☐ Vertical streaks on each output page

☐ Your answer to this question is incorrect.

► Which step of the laser printer imaging process requires troubleshooting if a printer produces ghost images on output pages?

☐ ☐ ☐ Charging

☐ ☐ ☐ Fusing

☐ ☐ ☐ Exposing

☐ ☐ ☐ Developing

☐ ☒ ☐ ☐ Cleaning (✖ Missed)

☐ Your answer to this question is incorrect.

► In laser printing, toner falling off of the printed copy indicates a problem with:

☐

☐

☐

Toner cartridge

☐

☐

☐

Print head

☐

☐

☐

Cleaning blade

☐

☒

☐

☐

Fusing unit ( Missed)

☐

Your answer to this question is incorrect.

▸ Garbled characters on output pages would indicate a printing problem related to:

☐

☐

☐

Calibration

☐

☒

☐

☐

Printer driver ( Missed)

☐

☐

☐

Fuser assembly

☐

☐

☐

Imaging drum

☐

Your answer to this question is incorrect.

▸ A set of printer replacement parts is commonly referred to as:

☐

☐

☐

Spare kit

☐

☐

☐

Field Replaceable Unit (FRU)

☐

☒

☐

☐

Maintenance kit ( Missed)

☐

☐

☐

Standard technician toolkit

☐

Your answer to this question is incorrect.

▸ Which of the following tools would be the most appropriate to clean the inside of a laser printer? (Select all that apply)

☐

☒

☐

☐

Toner vacuum ( Missed)

☐

☒

☐

☐

Can of compressed air ( Missed)

☐

☐

☐

Regular vacuum

☐

☐

☐

Cleaning brush

☐

Your answer to this question is incorrect.

▸ A software that temporarily stores print jobs on the computer hard disk or in memory until the printer is ready to print them is called:

☐

☐

☐

Feed assembly

☐

☒

☐

☐

Print spooler ( Missed)

☐

☐

☐

Task Scheduler

☐

☐

☐

Task Manager

☐

Your answer to this question is incorrect.

Your Final Report	
Total marks	32
Total Questions	25

Questions correctly answered	0
Success ratio	0%
Marks secured	0
Percentage secured	0%



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