CompTIA A+ Certification Practice Test 18 (Exam 220-902)

▸ An MS Windows stop error is informally referred to as:

○ ○ ○ JBOD

○ ○ ○ BYOD

○ ✔ 👎 BSoD (✖ Missed)

○ ○ ○ DDOS

⛔ Your answer to this question is incorrect.

▸ Which of the following solutions would be the easiest while troubleshooting Windows blue screen?

○ ✔ 👎 System restart (✖ Missed)

○ ○ ○ Safe mode

○ ○ ○ Driver rollback

○ ○ ○ Fixboot

⛔ Your answer to this question is incorrect.

▸ Which of the OSs listed below uses a spinning wait cursor (aka spinning beach ball) to indicate that an application entered unresponsive state?

○ ○ ○ Android

○ ○ ○ Linux

○ ✔ 👎 Mac OS (✖ Missed)

○ ○ ○ Windows

⛔ Your answer to this question is incorrect.

▸ A type of software that manages the startup sequence of an operating system is known as:

○ ○ ○ OS kernel

○ ○ ○ Startup BIOS

○ ✔ 👎 Boot loader (✖ Missed)

○ ○ ○ System BIOS

⛔ Your answer to this question is incorrect.

▸ Which of the hardware-related solutions listed below can be used in troubleshooting failed system boot process? (Select 2 answers)

☐ ☐ ☐ Safe mode

☐ ✔ 👎 Drive cable/connector check (✖ Missed)

☐ ☐ ☐ Command-Line Interface (CLI)

☐ ✔ 👎 Hard drive replacement (✖ Missed)

☐ ☐ ☐ Log analysis

⛔ Your answer to this question is incorrect.

▸ Which of the following could be of help in troubleshooting the "Invalid boot disk" error message in MS Windows? (Select all that apply)

☐ ✔ 👎 Disconnecting USB thumb drive (✖ Missed)

☐ ☐ ☐ Safe mode

☐ ✔ 👎 Checking BIOS settings for boot order (✖ Missed)

☐ ✔ 👎 Removing floppy disk from the floppy disk drive (✖ Missed)

☐ ☐ ☐ Administrative Tools

⛔ Your answer to this question is incorrect.

▸ Startup Repair (Windows Vista/7/10) and Automatic Repair (Windows 8/8.1) is a Windows recovery tool (available under different names in different releases of the Microsoft OS) used for automatic troubleshooting of problems that prevent the operating system from starting normally.

○ ✔ 👎 True (✖ Missed)

○ ○ ○ False

⛔ Your answer to this question is incorrect.

▸ What is the name of the boot loader software used in Windows Vista and later releases of the Microsoft OS?

○ ○ ○ GRUB

○ ○ ○ NTLDR

○ ✔ 👎 WINLOAD.EXE (✖ Missed)

○ ○ ○ LILO

⛔ Your answer to this question is incorrect.

▸ Which key/key combination should be pressed during system boot in Windows XP/Vista/7 to get access to the Startup Repair utility?

○ ○ ○ F1

○ ○ ○ Ctrl + Alt + Delete

○ ✔ 👎 F8 (✖ Missed)

○ ○ ○ Ctrl+ Shift + Esc

○ ○ ○ Shift + F8

⛔ Your answer to this question is incorrect.

▸ Which of the actions listed below enables access to the Automatic Repair utility during next system boot in Windows 8/8.1? (Select best answer)

○ ○ ○ Pressing the F8 key during next system boot

○ ○ ○ Checking the Safe boot option on the Boot tab of the System Configuration (MSCONFIG) utility while in Windows

○ ✔ 👎 Holding the Shift key and left-clicking on the power options button (Shut down/Restart) while in Windows (✖ Missed)

○ ○ ○ Pressing the F8 key while holding the Shift key during next system boot

○ ○ ○ Checking the Safe boot option on the Startup tab of the System Configuration (MSCONFIG) utility while in Windows

⛔ Your answer to this question is incorrect.

▸ A boot loader application used in Windows XP is called:

○ ○ ○ LILO

○ ○ ○ BOOTMGR

○ ○ ○ GRUB

○ ✔ 👎 NTLDR (✖ Missed)

⛔ Your answer to this question is incorrect.

▸ Which of the following allows to force Windows into Safe mode during next system boot?

○ ○ ○ Pressing the F8 key during next system boot

○ ✔ 👎 Checking the Safe boot option on the Boot tab of the System Configuration (MSCONFIG) utility while in Windows (✖ Missed)

○ ○ ○ Shift + left click on the power options button (Shut down/Restart) while in Windows

○ ○ ○ Pressing the F8 key while holding the Shift key during next system boot

○ ○ ○ Checking the Safe boot option on the Startup tab of the System Configuration (MSCONFIG) utility while in Windows

⛔ Your answer to this question is incorrect.

▸ Windows Error Recovery (Windows XP/Vista/7) and Recovery (Windows 8/8.1) are menu screens displayed during next boot when Windows detects that the system didn't shut down properly (triggering this menu in Windows 8/8.1 requires additional prerequisite). Both menu screens provide access to utilities for troubleshooting persistent problems as well as additional options ("Start Windows normally" in Windows Vista/7 and "Exit and continue to Windows" in Windows 8/8.1) that allow to attempt launching the OS without taking up any troubleshooting steps.

○ ✔ 👎 True (✖ Missed)

○ ○ ○ False

⛔ Your answer to this question is incorrect.

▸ An essential Windows XP startup file containing a list of installed OSs as well as information on the location of the operating system files is called:

○ ✔ 👎 BOOT.INI (✖ Missed)

○ ○ ○ WINLOAD.EXE

○ ○ ○ BCD (Boot Configuration Data)

○ ○ ○ NTDETECT.COM

⛔ Your answer to this question is incorrect.

▸ Automatic boot to Windows Recovery Environment (WinRE) in Windows 8/8.1 requires the system to fail the boot process three times.

○ ✔ 👎 True (✖ Missed)

○ ○ ○ False

⛔ Your answer to this question is incorrect.

▸ BOOTREC.EXE is a WinRE tool (available in Windows Vista and later releases of the Microsoft OS) used for troubleshooting: (Select 3 answers)

☐ ☐ ☐ Problems with missing DLLs

☐ ✔ 👎 Boot sector errors (✖ Missed)

☐ ☐ ☐ Compatibility errors

☐ ✔ 👎 Master Boot Record (MBR) errors (✖ Missed)

☐ ✔ 👎 Boot Configuration Data (BCD) store errors (✖ Missed)

⛔ Your answer to this question is incorrect.

▸ Which of the following answers list(s) example(s) of boot loader software used in Linux operating systems? (Select all that apply)

☐ ✔ 👎 GRUB (✖ Missed)

☐ ☐ ☐ NTLDR

☐ ☐ ☐ BOOTMGR

☐ ✔ 👎 LILO (✖ Missed)

⛔ Your answer to this question is incorrect.

▸ In Windows Vista and newer releases of the Microsoft operating system the BOOT.INI file is replaced by:

○ ○ ○ NTDETECT.COM

○ ✔ 👎 Boot Configuration Data (BCD) file (✖ Missed)

○ ○ ○ NTBOOTDD.SYS

○ ○ ○ WINLOAD.EXE

○ ○ ○ BOOTMGR (Windows Boot Manager)

⛔ Your answer to this question is incorrect.

▸ Which of the Windows Recovery Environment (WinRE) utilities would be used for manual troubleshooting of system startup issues?

○ ✔ 👎 BOOTREC.EXE (✖ Missed)

○ ○ ○ Startup Repair

○ ○ ○ REGSVR32

○ ○ ○ Automatic Repair

⛔ Your answer to this question is incorrect.

▸ Which of the files listed below are required to start Windows XP? (Select 3 answers)

☐ ☐ ☐ BCD (Boot Configuration Data)

☐ ✔ 👎 NTLDR (✖ Missed)

☐ ✔ 👎 NTDETECT.COM (✖ Missed)

☐ ☐ ☐ BOOTMGR (Windows Boot Manager)

☐ ☐ ☐ WINLOAD.EXE

☐ ✔ 👎 BOOT.INI (✖ Missed)

⛔ Your answer to this question is incorrect.

▸ Startup files required to launch Windows Vista/7/8/8.1 include: (Select 3 answers)

☐ ✔ 👎 BOOTMGR (Windows Boot Manager) (✖ Missed)

☐ ☐ ☐ NTLDR

☐ ✔ 👎 BCD (Boot Configuration Data) (✖ Missed)

☐ ✔ 👎 WINLOAD.EXE (✖ Missed)

☐ ☐ ☐ BOOT.INI

☐ ☐ ☐ NTDETECT.COM

⛔ Your answer to this question is incorrect.

▸ Which of the following sequence of steps in Windows Device Manager (DEVMGMT.MSC) allows for reverting back to the previously installed driver when a device fails after driver update?

○ ○ ○ Right-click on the device and click the Roll Back Driver button

○ ○ ○ Double-click the device type to view devices in that category -> Right-click on the device and click the Roll Back Driver button

○ ○ ○ Right-click on the device and select Properties -> On the Driver tab, click the Driver Details button -> Click the Roll Back Driver button

○ ✔ 👎 Double-click the device type to view devices in that category -> Right-click on the device and select Properties -> On the Driver tab, click the Roll Back Driver button (✖ Missed)

⛔ Your answer to this question is incorrect.

▸ Which of the answers listed below refers to a collection of precompiled functions designed to be used by more than one Microsoft Windows application simultaneously in order to save system resources?

○ ✔ 👎 DLL (✖ Missed)

○ ○ ○ ISO

○ ○ ○ EXE

○ ○ ○ INI

⛔ Your answer to this question is incorrect.

▸ What is the name of a Windows tool that can be used for troubleshooting problems related to Dynamic-Link Libraries (DLLs) and ActiveX controls?

○ ○ ○ DXDIAG

○ ✔ 👎 REGSVR32 (✖ Missed)

○ ○ ○ WINLOAD.EXE

○ ○ ○ REGEDT32

⛔ Your answer to this question is incorrect.

▸ Common troubleshooting steps related to Windows services that fail to start include: (Select 2 answers)

☐ ☐ ☐ Starting the service manually in Windows Device Manager (DEVMGMT.MSC)

☐ ✔ 👎 Checking for warnings and errors in Windows Logs and Application and Services Logs log spaces in the Event Viewer (EVENTVWR) (✖ Missed)

☐ ✔ 👎 Starting the service manually in the Services applet (SERVICES.MSC) (✖ Missed)

☐ ☐ ☐ Checking for warnings and errors in the Services applet (SERVICES.MSC)

Your answer to this question is incorrect.

Your Final Report

Total marks	36
Total Questions	25
Questions correctly answered	0
Success ratio	0%
Marks secured	0
Percentage secured	0%

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