



Instruction to your bank or building society to pay by Direct Debit

Send To:

Vonage Limited
The Bonhill Building
15 Bonhill Street, London,
EC2A 4DN
Email: dd@vonagebusiness.co.uk

Bank Account Holder Names

Service User Number

443857

Bank/Building Society Account Number

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Reference

Branch Sort Code

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Instruction to your bank or building society

Please pay Barclays Bank on behalf of Vonage Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Vonage Limited and, if so details will be passed electronically to my bank/building society.

To the manager

Signatures

Full postal address of bank/building society

Postcode

Date

Banks and building societies may not accept Direct Debit Instruction for some types of account

The guarantee should be detached and retained by the payer

The Direct Debit Guarantee



This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits

- If there are any changes to the amount, date or frequency of your Direct Debit Vonage Limited will notify you 6 working days in advance of your account being debited or as otherwise agreed. If you request Vonage Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Vonage Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Vonage Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.