**[Opening Scene: Speaker Facing Camera with a Professional Background]**  
**Speaker:**  
Hi everyone! My name is Capt Cui. Working an execut officer at the Pentagon. Today, we’ll explore how the LOWD model applies to a real-world ethical challenge faced by a squadron commander.

The commander was in a charge of a Finance office on an Army base. Her unit processes military pay and leave for over 30,000 service members.

DFAS requires processing documents within three business days upon receipt.

During holidays (1,000+ documents/day) made it difficult to meet standards.

They had failed DFAS inspection for three years in a row.

Some employees timestamped documents after processing to meet deadlines, raising ethical concerns.

**[Scene: Visual Representation of “Locate” Step – Split Screen of Deadlines and Values]**

**Speaker (Voiceover):**  
First, let’s *Locate* the ethical dilemma. The commander had to balance operational efficiency with integrity in document processing. Their team was under pressure to meet strict deadlines, especially during peak times. However, timestamping documents after processing to make deadlines posed a risk to the Air Force core values: Integrety, excellence, and service before self.

**[Scene: Speaker Facing Camera]**

**Speaker:**  
The challenge was clear—how could they uphold Air Force core values while ensuring timely and accurate processing for over 30,000 service members?

**[Scene: Options Step with Icons for Each Choice]**

**Speaker (Voiceover):**  
Next, let’s examine the *Options* the commander has

Option 1, Stick with manual processing, and let the soldiers work overtime.

Option 2, Allow timestamping of processed documents, which could compromise ethical standards.

Option 3, Innovate with new procedures, aiming to reduce the workload while staying true to ethical principles.

**[Scene: Weight Step – Criteria Listed on Screen]**

**Speaker (Voiceover):**  
Now, to *Weight* these options, the commander considered several criteria:

* **Integrity:** Maintaining transparency and accountability was non-negotiable.
* **Efficiency:** They needed a solution that balanced speed with accuracy.
* **Team Collaboration:** Solutions had to align with IT and DFAS standards and policies.

**[Scene: Speaker Facing Camera with Animated Decision Process]**

**Speaker:**  
So, what was the decision? The commander chose innovation.

**[Scene: Visual of Automated System in Action]**

**Speaker (Voiceover):**  
They implemented automation in two key facets:

1. Automated timestamping upon receipt.
2. A script that extracted data from electronic documents and imported it into eMILPO.

This solution reduced an 2-hour task to just 11 seconds while maintaining integrity and compliance.

**Speaker:**  
Now, let’s reflect on the ethical theories demonstrated in the commander’s decision-making process.

**[Scene: Theories Listed with Simple Graphics for Each]**

**Speaker (Voiceover):**

* **Rules-Based Ethics:** The commander adhered to integrity and military standards, showing commitment to rules-based ethics.
* **Consequentialist Thinking:** The commander also demonstrated consequentialist thinking. She focused on the mission success and team well-being—without ethical compromise.

**[Scene: Speaker Sharing Personal Insights]**

**Speaker:**  
Comparing their reasoning to my own, I realized a key difference: the commander’s reliance on team collaboration and technical innovation stood out. While I value collaboration, I tend to approach challenges more individually.

**[Scene: Speaker with Key Takeaways on Screen]**

**Speaker:**  
This interview expanded my understanding of ethical reasoning. It showed how balancing multiple ethical frameworks—rules, outcomes—can lead to thoughtful and effective solutions. It also highlighted the importance of collaboration, communication, and innovation in addressing complex issues.

**[Closing Scene: Speaker Smiling Confidently]**  
**Speaker:**  
In the end, this case is a testament to how ethical decision-making, rooted in the Air Force core values, can overcome even the toughest challenges. Thank you for joining me. See you next time!