



4. DISCOVER NEW IDEAS INTERESTING QUESTION.

"It is better to ask a question that is deep and strange and unexpected than having the answer to everything."

WERNER HERZOG

The **Interesting Question** tool gives us the principles and process for creating open innovation challenges that are based around clear, compelling and communicable questions.



INTERESTING QUESTION.

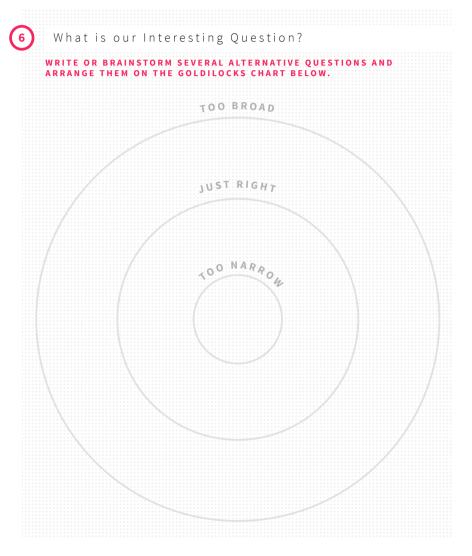




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What is the title of our challenge? What is the problem we are trying to solve? Who is interested in our challenge? What motivates them? What motivates our organisation?



NAME:

DATE:

TEAM:



INTERESTING QUESTION - EXAMPLE.





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1) What is the title of our challenge?

The Cashflow Challenge

2 What is the problem we are trying to solve?

Who is interested in our challenge?

3 Who is in our crowd?

How can we help busy, working people better manage their personal finances on the move?

4 What motivates them?

Consumers have money worries and are afraid of going unintentionally overdrawn. Developers see this as a creative challenge that will help people manage their money.

(5) What motivates our organisation?

The brand, marketing, Financial Advisor and R&D team are all aware and behind this challenge. They understand that answering is key to customer retention in particular.

What is our Interesting Question? WRITE OR BRAINSTORM SEVERAL ALTERNATIVE OUESTIONS AND ANGE THEM ON THE GOLDILOCKS CHART BELOW. TOO BROAD How can we help people manage their finances? JUST RIGHT How can we help busy, working people to better manage their personal finances on the move? OO NARRO What 105/Android mobile phone applications can give automated balance and projected cashflow analyses to consumers?

NAME: Frank Bank

DATE: 1st March

TEAM: Open Innovation