

## Plantronics .Audio™ 995 User Guide

### Welcome

Congratulations on purchasing your new Plantronics .Audio™ 995. This User Guide contains instructions for setting up and using the .Audio 995. Please refer to the separate For Your Safety guide for important safety, charging, battery, and regulatory information prior to installation or use.

### Getting Assistance

The Plantronics Technical Assistance Center is ready to assist you. You can find answers to frequently asked questions, ask a question using e-mail, receive service over the Internet, or speak directly with a representative. Visit [www.plantronics.com/support](http://www.plantronics.com/support) or call your country support line mentioned at the back of this user guide.

### Registering Your Product

Visit [www.plantronics.com/productregistration](http://www.plantronics.com/productregistration) to register your product online so we can provide you with the best service and technical support.

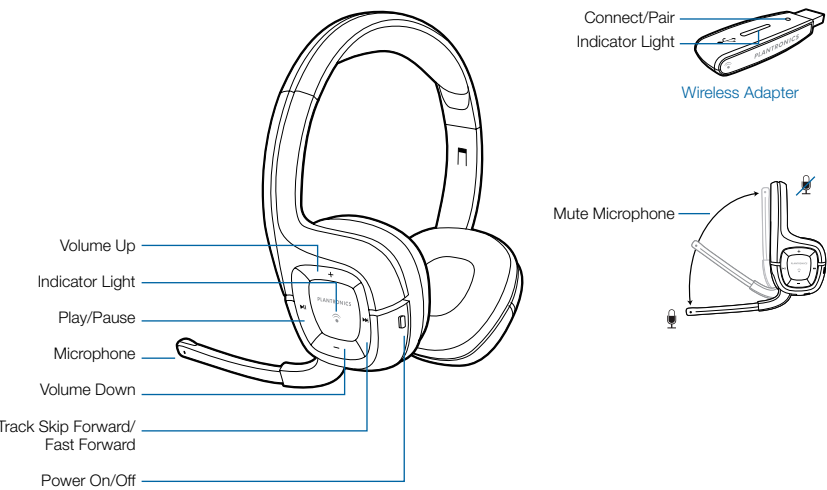
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## Important Note on Wireless Range

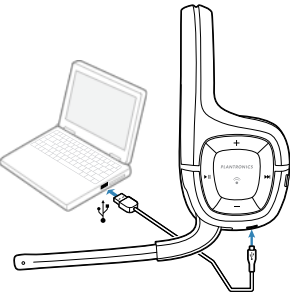
The .Audio 995 headset has a wireless range of up to 12 meters. However, wireless performance may be affected by nearby objects including walls, metal items, and other wireless devices. When you move the headset to the edge of its wireless range, audio may become distorted and will eventually cut out. Move closer to the wireless adapter to restore clear audio.

Package Contents and Features



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Charging Your Headset Using the USB Charger





Before using your headset for the first time, charge it for at least one hour. A full charge takes approximately three hours.

- 1 Connect the charger cable to the headset.
- 2 Plug the charger into the USB port on your computer.

While your headset is charging the indicator glows red. When your headset is fully charged, the indicator turns off.

**NOTE** Charging time depends on the amount of power your USB device provides.

CHARGING TIME	
3-4 hours .....	
Full charge	
1 hour .....	
Minimum charge before first use	

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## Using Your Headset

Congratulations, you can now listen to your favorite music or talk with friends and family using your new wireless headset.

### Using Your Headset

- 1 Make sure that your headset is fully charged. When fully charged, the red indicator light turns off.**

Do not use your headset while it is connected to the charger.

- 2 Plug the wireless adapter into a USB port on your computer.**

Your computer and USB hub (if using) should be turned on.

**NOTE** When not using the headset and adapter, you can remove the adapter safely by just unplugging it from the USB port.

- 3 After removing your headset from the charger, press the Power button for two seconds to turn the headset on.**

The headset and the adapter should connect immediately, and the indicator lights on both headset and wireless adapter will be solid blue. If you cannot hear anything through your headset, try adjusting the volume up or restarting the media application.

**NOTE** If steps 1 through 3 do not work, refer to “Pairing Your Headset” on page 4 to manually pair your headset and adapter.

## Pairing Your Headset

### How to Manually Pair Your Headset and Adapter

Your headset and adapter are factory pre-paired, and should automatically connect with each other. Should your headset and adapter become unpaired, you can initiate pairing manually:

- 1 Press and hold the Power button on the headset and the Connect button on the adapter for 4 seconds.**

The indicator lights on the headset and adapter will rapidly flash blue.

- 2 The headset and adapter will automatically attempt to pair.**

If the pairing is successful the indicator lights will glow solid blue; if unsuccessful, both headset and adapter will stay in pairing mode.

If manual pairing was unsuccessful, and you want to re-attempt the pairing process, you must first take your headset and adapter out of pairing mode.

- 3 Turn headset off.**

- 4 Single press the Connect/Pair button on the adapter, then repeat steps 1 and 2.**

**NOTE** If your headset and adapter are separated and lose their connection after being successfully paired, they will automatically reconnect when they come back into range of each other. If they remain out of range for more than 30 seconds, the headset will go into sleep mode, but will reconnect automatically with the adapter once it is back in range. If the headset is out of range for more than 15 minutes, it automatically shuts off.

## Headset Controls

Turn the headset on/off	Press Power button for 2 seconds
Adjust volume	<p>Increase: Press <b>+</b> Decrease: Press <b>-</b> Minimum volume: Continually press <b>-</b> Pause music: Press <b>▶  </b></p> <p><b>⚠WARNING</b> Do not use headsets at high volumes for an extended period of time. Doing so can cause hearing loss. Always listen at moderate levels. See <a href="http://www.plantronics.com/healthandsafety">www.plantronics.com/healthandsafety</a> for more information on headsets and hearing.</p>
Muting the microphone	<p><b>Mute:</b> Lift the boom to full stop. <b>Unmute:</b> Lower the boom.</p> <p><b>CAUTION</b> Do not force the boom past its upper or lower limits.</p>
Music controls	<p>Press <b>▶  </b> to Play or Pause music. Press <b>▶▶ </b> to skip track forward. Press and hold <b>▶▶ </b> to fast forward.</p> <p><b>NOTE</b> Some applications, such as iTunes, must be the active window in order for play, pause and skip to work properly.</p>

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## Operating Systems Configuration

Your .Audio 995 headset works with any USB-compliant computer. The headset will automatically be set as the active audio device once the wireless USB Adapter is plugged in. Below are details on how to set the audio device for the most popular operating systems.

**NOTE** On-ear controls may not function properly with operating systems earlier than Windows XP.

### Windows XP®

- 1 Go to Start > Control Panel > Sounds and Audio Devices.**
- 2 On the Audio tab, select “Plantronics Wireless Audio” as the Sound Playback and Sound Recording device.**
- 3 On the Voice tab, select the “Plantronics Wireless Audio” as the Voice Playback and Voice Recording device.**
- 4 On the Volume tab, adjust the Volume Slider as necessary. Do not select the Mute option.**
- 5 Select OK.**

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## Operating Systems Configuration

### Windows Vista

- 1** Go to Start > Control Panel > Classic View > Sounds.
- 2** On the Playback tab, select the “Plantronics Wireless Audio” as the Sound Playback device.
- 3** Select Properties, and on the Levels tab, adjust the Volume Slider as necessary. Do not select the mute option. Select OK.
- 4** On the Recording tab, select the “Plantronics Wireless Audio” headset as the Sound Recording device.
- 5** Select Properties, and on the Levels tab, adjust the Volume Slider as necessary. Do not select the mute option. Select OK.
- 6** Select OK.

### Mac® OS X

- 1** Go to System Preferences > Sound.
- 2** On the Output tab, select the “Plantronics Wireless Audio” headset as the Sound Output device.
- 3** Adjust the Output Volume Slider as necessary. Do not select the mute option.
- 4** On the Input tab, select the “Plantronics Wireless Audio” headset as the Sound Input device.
- 5** Adjust the Input Volume Slider as necessary.
- 6** Select OK

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## Indicator Lights—Headset and Wireless USB Adapter

Status	Indicator
Power On/Off	On: Steady blue glow Off: Steady red glow, then off
Out of Range	Flashing blue
Charging	Solid red until charging complete
Connected to Adapter	Solid blue glow
Standby/Battery Save Mode (Sleep)	Intermittent breathing or pulsing blue glow
Pairing	Headset and adapter will rapidly flash blue when in pairing mode

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## Product Specifications

Technology	Digital wireless	Wireless technology	2.4GHz
Full range stereo	Stereo headset	Speaker driver size	40mm diameter
Wearing style	Over the head	Speaker frequency response	20Hz—20kHz
Cable length	Wireless	Microphone frequency response	100Hz—10kHz
Ear cushion material	Non-allergenic	Wireless range	Up to 12 meters
Ear cushion design	Closed ear	Battery Type	Lithium ion polymer (embedded, non-replaceable)
Noise cancelling mic	Yes		
Microphone boom	Rotates/bends		
Mic mute	FastMic mute		
Volume controls	On ear		

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## Troubleshooting

The headset did not connect to the wireless USB adapter on first use.	<p>Ensure the headset is fully charged and powered on.</p> <p>Ensure that the wireless USB adapter is plugged into a powered USB port. If the port is powered, the LED on the wireless USB adapter will be lit.</p> <p>If the wireless USB adapter is plugged into a USB hub, ensure that the USB hub is turned on.</p> <p>If all of the above fails, then follow the steps to pair the headset to the wireless USB adapter.</p>
The headset did not re-connect to the wireless USB adapter after coming back into range.	<p>Power off the headset and then power it back on. The headset should then automatically re-connect to the wireless USB adapter.</p>
The headset is paired to the adapter, but I cannot hear audio from the headset.	<p>Ensure that both the headset and adapter are powered on and paired.</p> <p>Restart any running applications. Some applications need to be restarted in order to recognize a new audio device.</p> <p>In the Control Panel, check sound and audio settings to ensure that the chosen device is “Plantronics Wireless Device.”</p>

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## Troubleshooting

The play/pause and/or track skip function is not working for my application.	Some applications, such as iTunes, require that they be the active application (i.e., not minimized) in order to be controlled by a 3rd party audio device.  Some media applications, when embedded in a web page, do not recognize standard Windows audio commands for play/pause and/or track skip.
When using the internet to make calls (i.e., using VoIP), callers cannot hear me.	Check that the application being used has "Plantronics Wireless Device" listed as the active device for listening and speaking.  Some applications need to be set manually or restarted before they will recognize a new audio device.

**NOTE:** In unusual circumstances the headset may switch off. Switch the headset back on to resume normal operation.

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For safety information, see the separate "For Your Safety" booklet.

For warranty information, see the "Getting Started" guide or visit [www.plantronics.com](http://www.plantronics.com)

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