



## Your Vodafone bill

Every 3000 sheets of paper cost us a tree. Let's conserve.  
SMS ACT GOGREEN to 199 (toll free) to get your bills on email only.

Invoice & Dr/Cr Note No : 15IMH08707808232  
Bill Date : 04.08.17  
Description of Service : Telecommunications

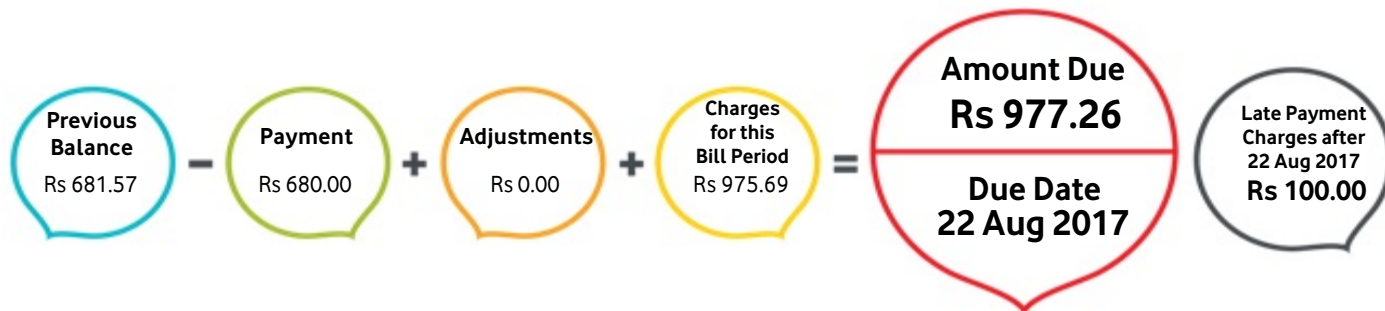
Bill Period : 04.07.17 to 03.08.17  
Your Plan : E\_Connect\_3G\_375\_New



### MS. RADHIKA KANDHARI

SHRI VILE PARLE KELAVANI MANDAL  
R NO 404 MKM SANGHVI GIRLS HOSTEL  
JVPD SCHEME VILEPARLE WEST  
EAST WEST ROAD NO 3  
MUMBAI-400049

Vodafone No : 9930417072  
Alternate Contact No : 9619551315  
Relationship No : 103858636  
No. of Connections : 1  
Customer GST No :  
Place of Supply : Maharashtra  
State Code : MH



Pay previous balance, if any, immediately to avoid disconnection. Pay your current charges by 22.08.2017 to avoid late payment charges.

### Summary of Charges

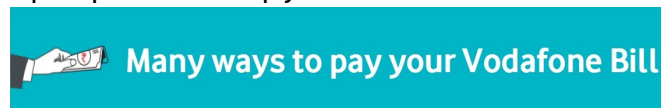
### Current Bill Period Rs

One Time Charges	0.00
+ Monthly Charges	375.00
+ Usage Charges	451.85
• Call Charges	417.30
• Conference Call Charges	0.00
• SMS Charges	0.00
• Mobile Internet Charges	0.00
• National Roaming Charges	34.55
• International Roaming Charges	0.00
• Value Added Service Charges	0.00
Discounts	0.00
Other Credits / Charges	0.00
+ Total Charges	826.85
+ Tax	148.84
<b>+ TOTAL PAYABLE</b>	<b>975.69</b>

Nine Hundred Seventy Five Rupees and Sixty Nine Paise



Imp: Cheque / DD should be payable to **Vodafone Number 9930417072.**



#### Online

Visit the 'Quick Bill Pay' section on www.vodafone.in and pay using your credit card, debit card or netbanking. SMS QUICKPAY to 199 (toll free).



#### MyVodafone App

Log on to My Vodafone App and pay using your m-pesa account, credit card, debit card or netbanking.



#### Direct Debit

Give standing instructions to automatically debit the bill amount from your bank account or credit card. To sign up for Direct Debit, call 199, visit your nearest Vodafone Store or log on to www.vodafone.in.



#### m-pesa™

Pay your bill from your mobile using Vodafone m-pesa™. To register for m-pesa™, call 55400 (toll free).



#### IVR

Call 199 and follow the voice instructions to pay your bill.



#### Vodafone Stores

Walk in to your nearest Vodafone Store and pay by cash (at kiosk), credit card or debit card. You can also drop your cheque in the payment drop box.



#### Pay using Citi Reward Points

You can redeem your Citi Reward Points to pay your Vodafone bill.

As per Goods and Service Tax Law, all telecom services will attract GST @ 18% wef 1st July. This will be applicable on all bills raised on or after 1st July, 2017.

To find out your Nearest Payment Centre, SMS Store<Space>Stationname to 199 (toll free)

Vodafone India Limited 86/921ST & 2ND FLOOR SKYLINE ICON ANDHERI KURLA ROAD MAROL NAKA ANDHERI EAST / MUMBAI MAHARASHTRA 400059

Service Accounting Code: 9984

GSTN / UIN No: 27AAACH5332B1Z4 | CIN: U32200MH1992PLC119108

Regd. Office: Peninsula Corporate Park, Ganpatrao Kadam Marg, Lower Parel, Mumbai - 400013; T +91 22 71713817 F +91 22 71713888, www.vodafone.in

## We're Happy to Help™

- Call us on **199** from your Vodafone mobile or call on **98200 98200** from any other network.
- You can also visit [www.vodafone.in](http://www.vodafone.in), email us at [vodafonecare.mum@vodafone.com](mailto:vodafonecare.mum@vodafone.com) or fax us on **022-6666 1200**
- For complaints, service activation/deactivation and tariff change requests call **198** (toll free) from your Vodafone mobile.

**Note :** Charges of 50p/3 mins will be applicable when you choose to speak to an agent on dialing 199 from your Vodafone mobile.



## Write to Us at

Manager, Customer Service, Vodafone India Limited, 2nd Floor, Skylinecon, 86/92, Andheri-Kurla Road, Marol Naka, Nr Mittal Estate, Andheri E, Mumbai-400059.



Be sure to get the docket number (your unique complaint/request number) and quote it in all future communication.

If you're not satisfied with our responses, contact our Nodal Officer.

Name: **Ms. V Rodricks**

Phone: **+91 9820015032** | Fax: **022 66661200**

Email: [nodal.mum@vodafone.com](mailto:nodal.mum@vodafone.com)

You can also appeal to our Appellate Authority. The appeal form for complaints can be downloaded from our website.

Name: **Ms. M. Talwar**

Designation: Head - Customer Service

Phone: **+91 98200 15713** | Fax: **022 6666 1200**

Email: [appellate.mum@vodafone.com](mailto:appellate.mum@vodafone.com)

Contact them with the docket number, from Monday to Friday, between 9.30 AM to 6.00 PM at the above address

## About Your Tariff Plans

- No migration fee will be charged when migrating to any plan
- No increase in your tariff plan for 6 months from enrollment of tariff
- No charge will be levied for any service without your explicit consent
- Security deposit will be refunded within 60 days of closure of the account, beyond which, we will pay you an interest of 10% per annum on the deposit
- To calculate the financial implications of your tariff plan, visit [www.vodafone.in](http://www.vodafone.in)
- It is advisable to change the tariff plan at the end of the bill cycle



## Value Added Services

- From entertainment to infotainment, get our best services hand-picked for you, visit [live.vodafone.in](http://live.vodafone.in) or call **123** (toll free)
- To deactivate any service, SMS **STOP** to **155223** or call **155223** (toll free)

## Manage Your Vodafone Account Online

- Register for 'My Vodafone' by visiting [www.vodafone.in/myvodafone](http://www.vodafone.in/myvodafone)
- Download MyVodafone App on your smartphone. SMS **MYVF** to **199** (toll free)

## International Roaming

- International rates for Data usage vary from Rs 5.50/10 KB to Rs 10/10 KB, depending upon the country of visit. Please visit [www.vodafone.in](http://www.vodafone.in) for details.
- Applications within your handset might be set for auto sync/auto refresh. Kindly change settings to manual sync/manual refresh when travelling overseas.
- SMS on International Roaming is charged at Rs 15/SMS (1 SMS = 160 characters)



To activate International Roaming before you fly overseas, SMS **ACT IR** to **199** (toll free)

Save up to 95% on International roaming with Vodafone, SMS **IROAM** to **199** (toll free) to check IR discount benefits on International Roaming

## Tips for You!

Free Data usage on your connection is also applicable on usage carried out on any Vodafone network within India.



## Helpful Information for You



### Billing information:

For last bill summary, unbilled amount, credit limit, last 3 payments, etc., dial **\*111#**

You can also send an SMS to **199** (toll free) for the following:

- Last bill summary : SMS **MBILL**
- Unbilled amount for current bill-cycle : SMS **UNBILL**
- Data balance : SMS **DATA BAL**
- Bill in regional language : SMS **LBILL**

To activate ISD Calls: SMS **ACT ISD** to **199** (toll free)

For itemised bill (Charges as applicable):

Log on to [www.vodafone.in](http://www.vodafone.in) or SMS **ACT IB** to **199** (toll free)

### Subscribe to e-bill:

- SMS **ACT GOGREEN** to **199** (toll free)
- SMS **EMAIL (space) email ID** to **199** (toll free) to register your email ID

### To change address:

Visit your nearest store with the new address proof.

For more information call **199**

### Reporting loss of SIM:

Call Vodafone Care immediately at **199** or **98200 98200** and inform us. The connection will be barred immediately.

**If you have any discrepancy in bill you will have to come back within the due date or else it will be considered as correct.**

## Avoidable Charges

### Late payment charges

Outstanding Amount	Late Payment Charges
Rs 100 – 299	Rs 25
Rs 300 – 499	Rs 50
More than Rs 500	Rs 100



### Reconnection charges

In case of disconnection due to non payment, you can get reconnected at a cost upto Rs 150 (plus service tax). The amount will be charged in your subsequent bill.

### Bounced cheque charges

If your cheque returns unpaid by your bank, you'll be charged up to Rs 200. It may also result in withdrawal of services.

## Dynamic Credit Limit

To find your dynamic credit limit, SMS **BILL** to **199** (toll free)

Your dynamic credit limit depends on the security deposit you've paid, your average monthly usage, payment track record and on how long you've been with us. You may be asked to make an interim payment if your usage is more than your dynamic credit limit.



However, Vodafone at its discretion allows usage beyond the credit limit based on your payment history, without changing the credit limit. Your payment will be basis actual calls made.

To increase your credit limit you have to make an additional payment towards your security deposit. Dynamic credit limit is applicable on local and national roaming usage.

## Complaints and Requests

To check the status of your complaints and requests for the last 3 months, log onto My Vodafone. Select "Complaints and Requests" under the "My Account - Support" section.



To avoid unwanted telemarketing calls, register your Vodafone number in NDNC Registry - call **1909** (toll free) or SMS **START 0** to **1909** (toll free). All contents of this bill will be deemed correct by you if you don't inform us of any discrepancy within the due date.

## Rounding Rule

**Call duration** is rounded upwards for fractions of a second.

**Data usage** is rounded upwards to the nearest multiple of 10 Kilobytes. **SMS** beyond 160 characters (i.e. including blank space, words, numbers, special characters, symbols etc.) is considered as two (2) or more **SMS** (as the case may be).



# Your Usage Details

## MS. RADHIKA KANDHARI

Bill Period	Vodafone No	Pulse Rate	Dynamic Credit Limit
04.07.17 to 03.08.17	9930417072	VF 2 VF 60 Seconds and VF 2 Others 60 Seconds	Rs 4500 (for details refer page 2)

Your Postpaid Plan					
E_Connect_3G_375_New	Call Rates (@ Home Circle)	Local Rs/Min:Sec	STD Rs/Min:Sec	SMS Rates	Rs/SMS
With this plan, you get: ✓ Free Talktime : 500 Mins (Local+STD) ✓ Free SMS : 150 SMS (Local) ✓ Free SMS : 150 SMS (STD) ✓ Free Internet Usg : 1 GB (3G)	<b>Incoming</b>	Free	Free	<b>Outgoing</b>	
	<b>Outgoing</b>			Local	0.5
	To Vodafone Mobile	0.3	0.5	STD	0.5
	To Other Mobile	0.4	0.5	International	5
	To Landline	0.5	0.5		
	Video Calls	3		<b>Mobile Internet Rates</b>	Rs/10KB
				Browsing without pack (2G/3G)	-

Above tariff details do not include any VAS tariffs, Roaming Charges, SMS/Call to special numbers, special promo packs or special promo features like Family & Friends, CUG, etc For further details on international call rates, visit [www.vodafone.in](http://www.vodafone.in)

Your Security Deposit with us	Rs 0.00	Security deposit will be refunded within 60 days of closure of the account, beyond which, we will pay you an interest of 10% per annum on the deposit.
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Last 6 Months Bill History						Last 3 Payments		
Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	23-May-17	08-Jun-17	08-Jul-17
Rs 670.30	Rs 502.56	Rs 513.61	Rs 597.26	Rs 649.63	Rs 681.15	Rs 611.00	Rs 650.00	Rs 680.00

Note : Payment details under Last 3 Payments section doesn't include any payments towards the deposit

Monthly Charges	Rental Period	Units	Charge per Unit	Charges Rs	Discounts Rs	Net Charges Rs
Plan Rental	04.07.17 to 03.08.17			375.00	0.00	375.00
<b>Total</b>				<b>375.00</b>	<b>0.00</b>	<b>375.00</b>
Call Charges		Usage Min:Sec	Free Usage Min:Sec	Charged Usage Min:Sec	Charges Rs	
Local		694:00	287:00	407:00	142.30	
Local to CUG		2:00	0:00	2:00	0.00	
STD		913:00	363:00	550:00	275.00	
<b>Total</b>		<b>1609:00</b>	<b>650:00</b>	<b>959:00</b>	<b>417.30</b>	
SMS Charges		Usage SMS	Free Usage SMS	Charged Usage SMS	Charges Rs	
SMS Local		4	4	0	0.00	
SMS National		1	1	0	0.00	
<b>Total</b>		<b>5</b>	<b>5</b>	<b>0</b>	<b>0.00</b>	
Mobile Internet Charges		Usage KB	Usage MB	Free Usage MB	Charged Usage MB	Charges Rs
Internet Usage		1646940	1608.34	1024.00	584.34	0.00
Data Conversion: 1 MB = 1,024 KB   1 GB = 1,024 MB						
<b>Total</b>		<b>1646940</b>	<b>1608.34</b>	<b>1024.00</b>	<b>584.34</b>	<b>0.00</b>
National Roaming Charges		Usage Min:Sec/SMS/MB	Free Usage Min:Sec/SMS/MB	Charged Usage Min:Sec/SMS/MB	Charges Rs	
Incoming Calls		108:00	0:00	108:00	0.00	
Outgoing Calls: Local/STD		34:00	0:00	34:00	34.55	
<b>Total</b>					<b>34.55</b>	

Value Added Services (VAS)

2. Usage	Usage	Charges	Discounts	Net Charges
	Min:Sec/SMS/Unit	Rs	Rs	Rs
Calls - Special Numbers	190:00	0.00	0.00	0.00
Usage Total		0.00	0.00	0.00
Total		0.00	0.00	0.00
Tax				Rs
State GST @ 9.00%				74.42
Central GST @ 9.00%				74.42
Total				148.84

No Tax is payable on Reverse Charge

# Itemised Calls

## MS. RADHIKA KANDHARI

Bill Period	Vodafone No	Pulse Rate
04.07.17 to 03.08.17	9930417072	VF 2 VF 60 Seconds and VF 2 Others 60 Seconds

Outgoing calls				Date - Time	Number	Duration Min:Sec	Charges Rs
Local							
Date - Time	Number	Duration Min:Sec	Charges Rs				
04/07/17-18:23:46	919930214719	1:00	0**	14/07/17-10:27:28	919820912933	3:00	0**
05/07/17-17:25:03	9920269403	1:00	0**	14/07/17-10:40:35	919820912933	1:00	0**
05/07/17-19:32:00	919920269403	2:00	0**	14/07/17-10:41:47	919820912933	7:00	0**
06/07/17-13:31:28	#918870695641	2:00	0**	14/07/17-11:06:36	#918870695641	3:00	0**
06/07/17-13:33:05	#918870695641	5:00	0**	14/07/17-12:49:03	912225095555	2:00	0**
06/07/17-18:08:03	9167601309	1:00	0**	14/07/17-13:26:54	919820912933	2:00	0**
06/07/17-18:13:36	9167601309	1:00	0**	14/07/17-14:17:12	#919867068890	7:00	0**
07/07/17-17:36:27	9619666008	1:00	0**	14/07/17-14:40:39	912225095555	2:00	0**
08/07/17-08:01:34	919920042645	1:00	0**	14/07/17-15:53:46	7506796827	5:00	0**
08/07/17-12:32:24	02225095555	7:00	0**	14/07/17-16:15:01	09769680855	2:00	0**
08/07/17-15:05:38	02225095555	1:00	0**	14/07/17-16:17:07	919930278813	1:00	0**
08/07/17-15:08:02	02225095555	2:00	0**	14/07/17-18:15:31	#918870695641	5:00	0**
08/07/17-18:04:33	#918800194910	2:00	0**	14/07/17-19:29:41	#918870695641	6:00	0**
08/07/17-18:18:13	918879036907	1:00	0**	14/07/17-20:43:07	#9172135983	2:00	0**
08/07/17-19:12:42	918879036907	1:00	0**	14/07/17-21:08:20	#9172135983	1:00	0**
08/07/17-19:13:53	918879036907	2:00	0**	14/07/17-21:19:33	9820464951	1:00	0**
08/07/17-19:16:42	918879036907	1:00	0**	14/07/17-21:31:01	#9766436606	1:00	0**
08/07/17-23:23:30	#917738255595	1:00	0**	14/07/17-21:41:40	#919503814277	1:00	0**
08/07/17-23:30:26	02233126825	2:00	0**	14/07/17-22:09:21	919920261549	2:00	0**
09/07/17-13:49:46	919819719184	4:00	0**	15/07/17-09:37:17	#918870695641	6:00	0**
09/07/17-13:55:18	#7977274861	4:00	0**	15/07/17-10:55:22	919819391398	1:00	0**
09/07/17-14:12:52	#917977274861	1:00	0**	15/07/17-11:19:30	7506796827	2:00	0**
09/07/17-21:50:56	08010303803	1:00	0**	15/07/17-11:24:45	08010303803	3:00	0**
09/07/17-22:11:43	08010303803	1:00	0**	15/07/17-11:42:29	9052922922	1:00	0**
10/07/17-07:01:41	8412843447	1:00	0**	15/07/17-12:17:56	919819391398	1:00	0**
10/07/17-09:16:54	09833463451	1:00	0**	16/07/17-14:55:17	919833710818	2:00	0**
10/07/17-09:36:38	919920042645	1:00	0**	16/07/17-15:54:06	918010303803	7:00	0**
10/07/17-09:37:27	919920042645	1:00	0**	16/07/17-18:30:30	918010303803	3:00	0**
10/07/17-09:38:19	919920042645	1:00	0**	16/07/17-18:48:46	02230151225	2:00	0**
10/07/17-10:28:05	918010303803	1:00	0**	16/07/17-20:23:52	918010303803	2:00	0**
10/07/17-11:42:37	#9967487048	1:00	0**	16/07/17-20:50:33	#8424867727	1:00	0**
10/07/17-11:47:25	#918870695641	1:00	0**	16/07/17-21:05:06	#918424867727	1:00	0**
10/07/17-12:25:00	#917977274861	1:00	0**	16/07/17-21:09:07	919540890904	2:00	0**
10/07/17-12:46:20	917045348394	4:00	0**	16/07/17-21:12:55	918010303803	2:00	0**
10/07/17-19:14:52	919920328762	1:00	0**	16/07/17-22:35:28	918010303803	1:00	0**
10/07/17-19:46:34	#917977274861	1:00	0**	16/07/17-23:05:34	918010303803	2:00	0**
10/07/17-23:00:19	08010303803	3:00	0**	16/07/17-23:10:25	918010303803	1:00	0**
11/07/17-10:39:48	7045065769	1:00	0**	17/07/17-05:00:28	918010303803	8:00	0**
11/07/17-10:41:44	#918870695641	1:00	0**	17/07/17-05:37:23	918010303803	1:00	0**
11/07/17-13:37:41	918010303803	2:00	0**	17/07/17-09:53:41	918010303803	7:00	0**
11/07/17-14:06:44	#918870695641	1:00	0**	17/07/17-12:26:24	#8108047047	1:00	0**
11/07/17-16:09:48	919619508343	1:00	0**	17/07/17-12:33:19	#8108047047	3:00	0**
11/07/17-17:15:50	917045348394	1:00	0**	17/07/17-19:42:05	9052922922	2:00	0**
11/07/17-22:46:45	918010303803	1:00	0**	18/07/17-08:51:17	918010303803	3:00	0**
12/07/17-10:28:39	#918870695641	1:00	0**	18/07/17-11:31:37	#7028433127	1:00	0**
12/07/17-11:51:54	#8108088247	1:00	0**	18/07/17-12:09:08	918010303803	1:00	0**
12/07/17-12:00:03	#917977274861	1:00	0**	18/07/17-12:25:26	919930278813	7:00	0**
12/07/17-23:27:34	#9075162114	2:00	0**	18/07/17-13:49:27	7045234960	1:00	0**
13/07/17-00:13:49	08010303803	11:00	0**	18/07/17-17:05:49	07506796827	2:00	0**
13/07/17-08:22:17	08010303803	1:00	0**	18/07/17-21:54:56	08010303803	4:00	0**
13/07/17-09:53:01	919920042645	1:00	0**	19/07/17-00:03:48	919920261549	1:00	0**
13/07/17-11:40:08	#918870695641	1:00	0**	19/07/17-10:32:46	#919867373702	3:00	0**
13/07/17-13:57:04	912225095555	4:00	0**	19/07/17-10:37:28	02230360201	21:00	8.5**
13/07/17-20:06:22	918010303803	9:00	0**	19/07/17-11:18:57	#9869682546	1:00	0.4
13/07/17-21:26:56	918010303803	3:00	0**	19/07/17-12:54:43	917506796827	1:00	0.3
13/07/17-21:52:57	#919619760425	2:00	0**	19/07/17-12:58:01	#918898885854	2:00	0.8
13/07/17-23:07:44	918010303803	2:00	0**	19/07/17-13:09:25	#918898885854	1:00	0.4
14/07/17-01:43:02	918010303803	33:00	0**	19/07/17-19:05:32	7506904927	4:00	1.2
				19/07/17-20:25:46	919833299330	3:00	0.9
				19/07/17-20:32:33	02260019797	32:00	16
				19/07/17-21:04:34	02260019797	16:00	8

\*\* indicates calls at discounted rate  
# indicates calls to mobile numbers not on Vodafone  
SMS BILL to 199 (toll free) for bill information



# Itemised Calls

## MS. RADHIKA KANDHARI

Bill Period	Vodafone No	Pulse Rate					
04.07.17 to 03.08.17	9930417072	VF 2 VF 60 Seconds and VF 2 Others 60 Seconds					
Date - Time	Number	Duration Min:Sec	Charges Rs	Date - Time	Number	Duration Min:Sec	Charges Rs
19/07/17-23:50:43	08010303803	7:00	2.1	31/07/17-21:00:30	#918870695641	1:00	0.4
20/07/17-08:29:45	918010303803	1:00	0.3	31/07/17-21:12:32	08010303803	1:00	0.3
20/07/17-09:07:22	918010303803	2:00	0.6	31/07/17-22:06:52	08010303803	4:00	1.2
20/07/17-09:46:33	#918870695641	1:00	0.4	01/08/17-15:15:06	#918870695641	1:00	0.4
20/07/17-09:56:32	08010303803	1:00	0.3	01/08/17-18:49:30	02241134055	2:00	1
20/07/17-10:55:12	08010303803	5:00	1.5	01/08/17-18:51:28	#9222469168	5:00	2
20/07/17-11:44:09	08010303803	1:00	0.3	02/08/17-00:50:17	08010303803	5:00	1.5
20/07/17-11:49:10	08010303803	1:00	0.3	02/08/17-08:54:22	08010303803	4:00	1.2
20/07/17-11:50:00	08010303803	1:00	0.3	02/08/17-12:51:57	#9867635951	2:00	0.8
20/07/17-11:52:50	08010303803	2:00	0.6	02/08/17-15:24:18	#9892184841	2:00	0.8
20/07/17-12:55:50	#919867373702	1:00	0.4	02/08/17-20:47:47	#918870695641	1:00	0.4
20/07/17-13:09:52	919920011450	1:00	0.3	03/08/17-06:25:48	#918870695641	1:00	0.4
23/07/17-19:07:38	918010303803	1:00	0.3	03/08/17-06:52:28	08010303803	3:00	0.9
23/07/17-19:08:45	918010303803	1:00	0.3	03/08/17-07:22:45	#9892184841	1:00	0.4
23/07/17-19:10:49	918010303803	1:00	0.3	03/08/17-14:17:05	#918779342957	1:00	0.4
24/07/17-18:08:37	918010303803	13:00	3.9	03/08/17-15:53:28	#918779342957	1:00	0.4
24/07/17-18:43:04	918010303803	1:00	0.3	03/08/17-15:53:50	#918779342957	1:00	0.4
24/07/17-18:46:23	918010303803	64:00	19.2	03/08/17-15:55:34	#918779342957	2:00	0.8
24/07/17-22:07:25	08010303803	6:00	1.8	03/08/17-15:57:31	#918870695641	2:00	0.8
24/07/17-22:58:48	918010303803	3:00	0.9	03/08/17-15:59:39	#918779342957	1:00	0.4
25/07/17-08:40:41	919920042645	1:00	0.3	03/08/17-19:03:15	918010303803	1:00	0.3
25/07/17-09:41:22	918010303803	3:00	0.9	03/08/17-23:03:00	919052922922	1:00	0.3
25/07/17-12:22:32	918010303803	2:00	0.6	03/08/17-23:12:03	918010303803	4:00	1.2
25/07/17-13:52:37	9819839389	1:00	0.3	Total 203 Calls 694:00 142.30			
25/07/17-16:14:32	918010303803	2:00	0.6	STD			
25/07/17-16:41:06	918010303803	10:00	3				
25/07/17-17:34:33	918010303803	16:00	4.8	Date - Time	Number	Duration Min:Sec	Charges Rs
25/07/17-17:50:41	#918870695641	2:00	0.8	04/07/17-12:22:40	#919971717775	9:00	0**
25/07/17-18:10:10	#918870695641	1:00	0.4	04/07/17-13:18:06	#919971717775	17:00	0**
25/07/17-21:15:18	08010303803	2:00	0.6	04/07/17-18:52:00	#919971717775	16:00	0**
25/07/17-21:50:07	#918870695641	1:00	0.4	04/07/17-22:06:57	918010303803	2:00	0**
26/07/17-07:47:14	918010303803	1:00	0.3	05/07/17-17:00:54	08010303803	3:00	0**
26/07/17-08:03:43	9769379813	1:00	0.3	05/07/17-20:40:05	#919971717775	1:00	0**
26/07/17-09:51:02	918010303803	8:00	2.4	06/07/17-10:53:44	918010303803	3:00	0**
26/07/17-10:03:07	918010303803	10:00	3	06/07/17-10:56:33	918010303803	9:00	0**
26/07/17-11:32:18	#918870695641	1:00	0.4	06/07/17-20:33:18	#09971717775	16:00	0**
26/07/17-11:33:05	08010303803	17:00	5.1	06/07/17-23:17:51	08010303803	1:00	0**
26/07/17-12:03:15	#918870695641	1:00	0.4	07/07/17-09:46:04	#09971717775	10:00	0**
26/07/17-21:44:49	08010303803	9:00	2.7	07/07/17-10:35:39	918010303803	4:00	0**
27/07/17-16:07:08	#00918779342957	1:00	0.4	07/07/17-12:10:53	918010303803	3:00	0**
28/07/17-00:46:58	00918010303803	2:00	0.6	07/07/17-12:13:37	#09971717775	1:00	0**
28/07/17-18:39:26	#9892184841	1:00	0.4	07/07/17-20:51:59	08010303803	1:00	0**
28/07/17-19:00:03	00918010303803	7:00	2.1	07/07/17-21:48:52	08010303803	1:00	0**
28/07/17-19:34:35	00918010303803	7:00	2.1	08/07/17-10:38:09	#919971717775	6:00	0**
29/07/17-12:26:15	08010303803	6:00	1.8	08/07/17-12:26:30	918010303803	2:00	0**
29/07/17-12:32:26	08010303803	2:00	0.6	08/07/17-15:10:13	08010303803	2:00	0**
29/07/17-14:20:46	#00918870695641	17:00	6.8	08/07/17-15:45:58	08010303803	2:00	0**
29/07/17-19:48:27	08010303803	1:00	0.3	08/07/17-16:36:57	08010303803	2:00	0**
29/07/17-21:29:53	00918010303803	3:00	0.9	08/07/17-17:39:22	#917837752277	2:00	0**
29/07/17-22:54:31	00918010303803	3:00	0.9	08/07/17-17:59:54	#09971717775	2:00	0**
30/07/17-20:45:54	9052922922	3:00	0.9	08/07/17-18:05:56	918010303803	11:00	0**
30/07/17-21:21:38	#00918870695641	3:00	1.2	08/07/17-19:52:22	#09716415939	2:00	0**
30/07/17-21:24:31	08010303803	2:00	0.6	08/07/17-20:04:55	#919810262694	2:00	0**
30/07/17-22:30:41	00919052922922	2:00	0.6	08/07/17-20:58:22	#919643274672	2:00	0**
30/07/17-22:47:21	#00918870695641	2:00	0.8	08/07/17-20:59:53	#917011832293	8:00	0**
31/07/17-01:56:49	00918010303803	2:00	0.6	08/07/17-21:12:52	#919643274672	2:00	0**
31/07/17-09:14:25	00918010303803	3:00	0.9	08/07/17-21:33:23	919818251212	12:00	0**
31/07/17-11:24:02	#00918870695641	2:00	0.8	08/07/17-21:47:10	918010303803	3:00	0**
31/07/17-12:30:44	08010303803	1:00	0.3	08/07/17-22:07:46	#09716415939	2:00	0**
31/07/17-19:06:16	9833765454	6:00	1.8	08/07/17-23:19:53	#09716415939	1:00	0**
31/07/17-20:52:50	02260019797	4:00	2				

\*\* indicates calls at discounted rate  
# indicates calls to mobile numbers not on Vodafone  
SMS BILL to 199 (toll free) for bill information

# Itemised Calls

## MS. RADHIKA KANDHARI

Bill Period	Vodafone No	Pulse Rate					
04.07.17 to 03.08.17	9930417072	VF 2 VF 60 Seconds and VF 2 Others 60 Seconds					
Date - Time	Number	Duration Min:Sec	Charges Rs	Date - Time	Number	Duration Min:Sec	Charges Rs
08/07/17-23:28:15	#09716415939	1:00	0**	20/07/17-13:00:39	911244103985	3:00	1.5
08/07/17-23:32:12	#919716415939	3:00	0**	24/07/17-09:07:11	919811332293	1:00	0.5
08/07/17-23:36:26	#919716415939	2:00	0**	24/07/17-09:07:57	#09971717775	3:00	1.5
09/07/17-11:00:04	#917837752277	1:00	0**	24/07/17-10:14:56	#09971717775	15:00	7.5
09/07/17-11:26:47	09855784207	22:00	0**	24/07/17-11:34:47	#919971717775	9:00	4.5
09/07/17-15:23:49	#918008022511	4:00	0**	24/07/17-14:04:58	01244103985	9:00	4.5
09/07/17-19:09:47	#09971717775	3:00	0**	24/07/17-18:22:10	#918146974635	1:00	0.5
09/07/17-19:20:07	#917011832293	1:00	0**	25/07/17-07:45:57	#919971717775	1:00	0.5
09/07/17-19:21:19	#919560975722	4:00	0**	25/07/17-08:16:59	911244103985	2:00	1
10/07/17-09:22:48	#918084194122	1:00	0**	25/07/17-08:59:53	#919971717775	16:00	8
10/07/17-09:24:27	#918804718771	1:00	0**	25/07/17-11:13:12	919971422566	1:00	0.5
10/07/17-09:25:17	#918804718771	1:00	0**	25/07/17-16:17:56	#919971717775	15:00	7.5
11/07/17-17:01:36	09884466558	3:00	0**	25/07/17-17:52:06	#919971717775	6:00	3
11/07/17-17:13:51	#919560975722	2:00	0**	25/07/17-20:42:58	#9971703330	2:00	1
11/07/17-18:14:37	09884466558	1:00	0**	25/07/17-21:17:26	#09971717775	27:00	13.5
11/07/17-23:06:20	#919205065224	119:00	0**	26/07/17-07:57:55	#09971717775	3:00	1.5
12/07/17-08:22:35	#09971717775	3:00	0**	26/07/17-11:54:42	#919560975722	3:00	1.5
12/07/17-13:58:23	#09971717775	25:00	0**	26/07/17-15:12:30	#9748978812	10:00	5
13/07/17-11:53:05	911244103985	1:00	0**	26/07/17-15:28:48	#9748978812	3:00	1.5
13/07/17-13:26:38	911244103985	1:00	0**	26/07/17-16:57:50	#9748978812	1:00	0.5
13/07/17-14:19:40	911244103985	1:00	0**	26/07/17-17:38:39	#9748978812	2:00	1
13/07/17-19:28:50	911244103985	3:00	0**	27/07/17-08:29:39	#09971717775	2:00	1
14/07/17-10:09:58	919873578843	3:00	1.5	27/07/17-09:48:19	#919748978812	5:00	2.5
14/07/17-13:04:11	9811311266	1:00	0.5	27/07/17-10:11:05	#919748978812	18:00	9
14/07/17-14:35:12	01244708100	1:00	0.5	27/07/17-13:54:21	919971422566	12:00	6
14/07/17-15:06:17	01244708100	1:00	0.5	27/07/17-18:55:06	01244103985	1:00	0.5
14/07/17-15:10:10	01244708100	1:00	0.5	27/07/17-21:29:34	00919971422566	56:00	28
14/07/17-15:11:28	01244708100	2:00	1	28/07/17-08:22:37	#09971717775	3:00	1.5
14/07/17-15:58:55	919811332293	4:00	2	28/07/17-08:43:54	#09971717775	5:00	2.5
14/07/17-18:04:49	919811332293	1:00	0.5	28/07/17-09:47:35	00919971422566	1:00	0.5
14/07/17-18:36:39	#09971717775	16:00	8	28/07/17-13:01:33	#00919748978812	7:00	3.5
14/07/17-23:11:06	919811332293	3:00	1.5	28/07/17-16:30:37	#00919748978812	1:00	0.5
14/07/17-23:39:30	919811332293	1:00	0.5	28/07/17-18:18:00	#9840704702	11:00	5.5
15/07/17-07:35:35	919873578843	5:00	2.5	28/07/17-23:44:15	#00918084194122	2:00	1
15/07/17-11:16:28	9873578843	2:00	1	29/07/17-00:34:58	00919811332293	1:00	0.5
16/07/17-20:11:07	919953503082	5:00	2.5	29/07/17-11:42:30	#00919971717775	29:00	14.5
16/07/17-21:15:04	919811332293	5:00	2.5	29/07/17-14:38:34	00919811332293	5:00	2.5
16/07/17-23:12:14	919811332293	1:00	0.5	29/07/17-20:30:42	#09971717775	6:00	3
16/07/17-23:12:50	919811332293	2:00	1	30/07/17-11:54:04	#09971717775	8:00	4
16/07/17-23:34:15	#919716415939	1:00	0.5	30/07/17-12:23:50	#09971717775	16:00	8
17/07/17-01:08:02	918802323556	1:00	0.5	30/07/17-21:27:40	01244103985	17:00	8.5
17/07/17-03:59:23	919811332293	1:00	0.5	31/07/17-08:54:34	01244103985	3:00	1.5
17/07/17-04:05:15	919811332293	1:00	0.5	31/07/17-12:28:16	#00919560975722	2:00	1
17/07/17-08:11:15	#09971717775	4:00	2	31/07/17-12:33:23	#00919560975722	3:00	1.5
17/07/17-09:19:21	#918800557211	3:00	1.5	31/07/17-22:10:55	#09971717775	5:00	2.5
17/07/17-12:52:07	01244103985	3:00	1.5	01/08/17-08:38:26	911244103985	1:00	0.5
17/07/17-13:22:39	#919971717775	3:00	1.5	01/08/17-08:39:37	911244103985	3:00	1.5
17/07/17-14:04:42	#918360110921	5:00	2.5	01/08/17-08:49:52	911244103985	1:00	0.5
17/07/17-15:32:42	#919872279111	4:00	2	01/08/17-15:15:54	911244103985	6:00	3
17/07/17-22:08:02	#919810262694	6:00	3	02/08/17-08:15:50	911244103985	4:00	2
17/07/17-22:36:24	911244103985	2:00	1	02/08/17-12:26:52	#9600040035	9:00	4.5
18/07/17-09:18:52	#918146677059	10:00	5	02/08/17-14:39:22	#9600040035	12:00	6
18/07/17-09:36:38	911244103985	1:00	0.5	02/08/17-18:33:33	#9600040035	6:00	3
18/07/17-14:03:40	#09971717775	15:00	7.5	03/08/17-16:17:44	919971422566	9:00	4.5
18/07/17-14:18:54	#919971717775	2:00	1	03/08/17-23:06:49	#09971717775	5:00	2.5
18/07/17-16:30:14	#9560394004	5:00	2.5	Total			
18/07/17-19:29:55	01244103985	9:00	4.5	149 Calls			
18/07/17-20:41:09	919818251212	7:00	3.5	913:00			
18/07/17-21:12:07	911244103985	3:00	1.5	275.00			
18/07/17-21:30:21	#917837752277	1:00	0.5	Mobile Internet Charges			
19/07/17-22:26:43	#917011832293	1:00	0.5	Mobile Internet (Usage in KB)			

\*\* indicates calls at discounted rate  
# indicates calls to mobile numbers not on Vodafone  
SMS BILL to 199 (toll free) for bill information

# Itemised Calls

## MS. RADHIKA KANDHARI

Bill Period	Vodafone No	Pulse Rate
04.07.17 to 03.08.17	9930417072	VF 2 VF 60 Seconds and VF 2 Others 60 Seconds

Date		Usage in KB	Charges Rs
04/07/17	Internet	42020	0
05/07/17	Internet	51550	0
06/07/17	Internet	30280	0
07/07/17	Internet	170280	0
08/07/17	Internet	43750	0
09/07/17	Internet	81560	0
10/07/17	Internet	149420	0
11/07/17	Internet	233700	0
12/07/17	Internet	121970	0
13/07/17	Internet	95340	0
14/07/17	Internet	17220	0
15/07/17	Internet	42930	0
16/07/17	Internet	12530	0
17/07/17	Internet	42790	0
18/07/17	Internet	23360	0
19/07/17	Internet	25700	0
20/07/17	Internet	46660	0
21/07/17	Internet	42930	0
22/07/17	Internet	16690	0
23/07/17	Internet	29450	0
24/07/17	Internet	19250	0
25/07/17	Internet	48610	0
26/07/17	Internet	9150	0
27/07/17	Internet	41110	0
28/07/17	Internet	22850	0
29/07/17	Internet	27580	0
30/07/17	Internet	23770	0
31/07/17	Internet	28360	0
01/08/17	Internet	40100	0
02/08/17	Internet	30660	0
03/08/17	Internet	35370	0
Total		1646940	0.00

Date - Time	Roaming Partner	Number	Duration Min:Sec	Charges Rs
21/07/17-17:02:34	Pun-VodafoneIn dia	918010303803	1:00	1.15
23/07/17-13:14:59	Pun-VodafoneIn dia	08010303803	1:00	1.15
23/07/17-13:23:21	Pun-VodafoneIn dia	#09560975722	9:00	10.35
Total		16 Calls	34:00	34.55
Value Added Services (VAS) Charges				
Usage				
Calls - Special Numbers				
Date - Time		Number	Duration Min:Sec	Charges Rs
06/07/17-11:59:33		180030121212	40:00	0
06/07/17-12:39:37		180030121212	8:00	0
06/07/17-12:47:17		180030121212	9:00	0
06/07/17-19:58:53		180030121212	30:00	0
08/07/17-15:54:23		121	1:00	0
08/07/17-15:58:30		198	5:00	0
17/07/17-20:14:33		180030121212	5:00	0
17/07/17-20:19:08		180030121212	22:00	0
18/07/17-19:57:41		180030121212	43:00	0
31/07/17-20:30:32		180030121212	22:00	0
31/07/17-20:56:25		180030121212	4:00	0
01/08/17-20:11:28		180030121212	1:00	0
Total		12 Calls	190:00	0.00

### National Roaming

#### Outgoing Calls: Local/STD

Date - Time	Roaming Partner	Number	Duration Min:Sec	Charges Rs
15/07/17-13:29:04	M&G-VodafoneIn ndia	9920269403	1:00	0.8
15/07/17-14:00:33	M&G-VodafoneIn ndia	919819391398	4:00	3.2
15/07/17-14:04:12	M&G-VodafoneIn ndia	9920269403	1:00	0.8
16/07/17-12:12:17	M&G-VodafoneIn ndia	01244103985	2:00	2.3
16/07/17-12:16:03	M&G-VodafoneIn ndia	7045074943	1:00	0.8
16/07/17-12:17:06	M&G-VodafoneIn ndia	9833710818	1:00	0.8
16/07/17-12:40:41	M&G-VodafoneIn ndia	919820912933	4:00	3.2
16/07/17-13:51:39	M&G-VodafoneIn ndia	9873578843	1:00	1.15
16/07/17-14:39:20	M&G-VodafoneIn ndia	9833710818	1:00	0.8
20/07/17-18:57:16	Pun-VodafoneIn dia	09920011450	3:00	3.45
20/07/17-19:41:17	Pun-VodafoneIn dia	#09867373702	2:00	2.3
20/07/17-22:35:31	Pun-VodafoneIn dia	#07011832293	1:00	1.15
21/07/17-16:43:55	Pun-VodafoneIn dia	918010303803	1:00	1.15